



A MESSAGE FROM YOUR COMMUNITY POLICING CONSTABLE:

There may be apprehension by citizens to call the police. Although the reasons for this are varied, it seemed there is a common theme, and that is people did not want to “bother” us with what they felt may not be a police matter. I hope this letter will help alleviate some of that apprehension and at the same time answer some frequently asked questions.

NEVER INVESTIGATE ON YOUR OWN -
Always call Police first then later you can call your Block Captain, neighbours or others to let them know what happened.

Don't assume someone else has called the police -
Three calls received are better than none at all!

Frequently Asked Questions/Concerns

When Should I call the Police?

Whenever there is an Emergency or there is something “suspicious”, this includes people, and circumstances. It is imperative that you call us when the event is occurring or as soon as possible thereafter, to ensure the best outcome.

What constitutes an Emergency?

An Emergency is something that is happening right now, and there is danger to persons or personal property. For example; someone is being assaulted.

What number do I call?

For Emergencies call 911

For Non- Emergencies call 778-593-3600 press 1.

I do not want to bother anyone.

Our job is to protect the public, as such something that you feel is out of the ordinary, or suspicious is important for us to know. What you may think is small and insignificant, may be a piece to a much larger picture, and turn out to be very important. We need people to report things that we are not there to see.

Why do the Police always ask for my name, date of birth and telephone number?

We live in the world of cell phones, and as much as they are reliable, they are also sometimes unreliable. Our call takers (the people who answer the phone) are taught to ask for name and phone number immediately before taking any information. This way if the call becomes disconnected we are able to call you back immediately. Any information that is provided is confidential, and we do not reveal callers identities to those people whom you are calling about.

If you wish to remain anonymous, you may advise the call taker of your wishes and they will oblige you. For non-emergencies you may also call Crimestoppers at 1-800-222-8477.

What if I do not want the police to come to my house?

If you do not wish for an officer to visit, please advise the call taker. Request that the officer call you at home.

If you would prefer to attend the White Rock RCMP and speak with a police officer you may do so at any time for emergencies. In the event the front doors are locked you may ring the doorbell and a police officer will be with you as soon as possible.

For Non- Emergencies, you may attend the detachment from Monday to Friday 8:30 - 4:30, the detachment is located at;

**15299 Pacific Avenue
White Rock, BC
V4B 1R1**

Thanks in advance for your calls,
White Rock RCMP
Community Policing