

# City of White Rock 2016 Annual Report

for the fiscal year ending December 31, 2016.

Prepared by the Communications and Financial Services Departments  
of the City of White Rock in cooperation with all civic departments and agencies.

The City of White Rock would like to thank the following photographers and  
artists for the use of their images in the 2016 Annual Report:

Oleksander Smirnov, Corry Kriticos, Tyrel Kriger



# WHITE ROCK AT A GLANCE - 2016

White Rock, British Columbia, is located in the southwest corner of the Lower Mainland, 45 kilometers from the City of Vancouver and three kilometers from the Canada/US border.

A beautiful, seaside community, White Rock surrounds an eight kilometer sandy beach and the warm shallow waters of the Semiahmoo Bay. White Rock enjoys a moderate climate with an average summer temperature of 23° C, and an average winter temperature of 6° C.

The waterfront includes a promenade that is approximately two and a half kilometres long. The heritage pier, train station, large beached "white rock", and colourful businesses create a special ambience throughout the area.

From single family homes to multi-family homes, White Rock has a wide selection of housing which attracts a diverse demographic, spanning from young families to retirees.



**19,952**

residents



**\$71 million**

issued permits on \$71 million in construction value in 2016



**30**

community & charitable events facilitated and supported



**5.12 sq km**

city area



**11,976**

registrations into recreation classes & programs



**67%**

of solid waste diverted from landfills



**80**

Acres dedicated park land



**128**

water meters replaced



**934,178**

pageviews on [www.whiterockcity.ca](http://www.whiterockcity.ca)



**1,542 ft**

pier length



**1892**

Business Licences issued



**360**

Metric tonnes of salt used to mitigate snow and ice

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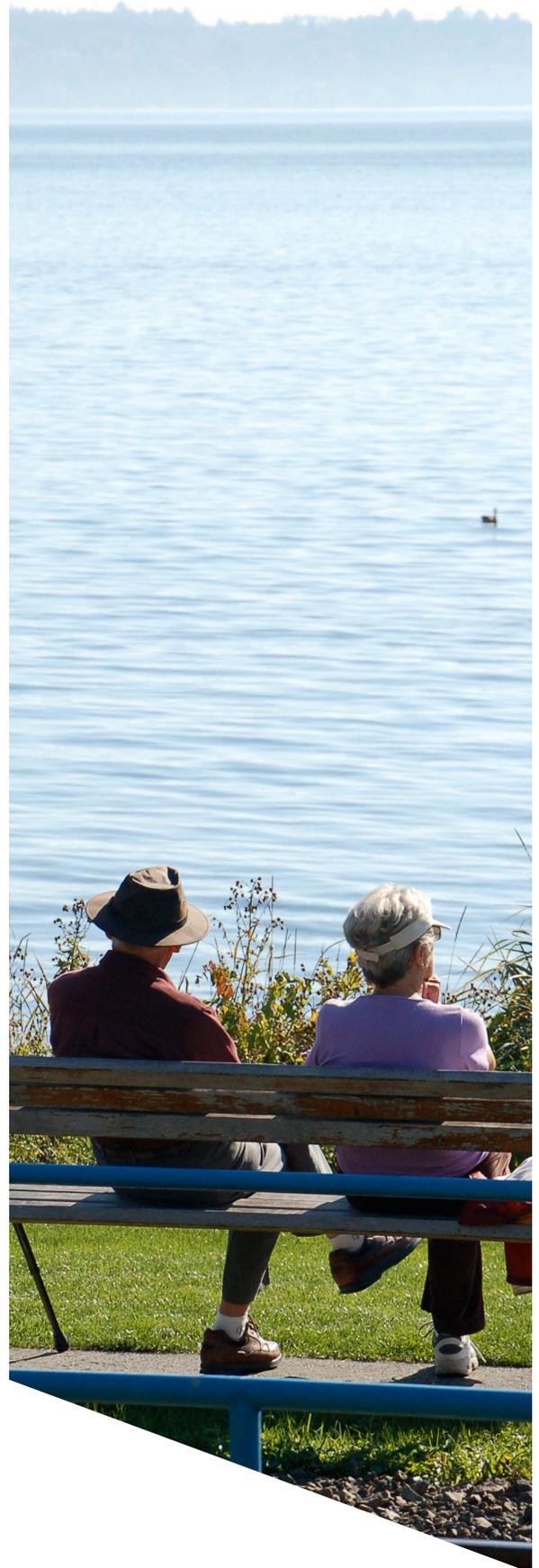
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# 2016 Census Information

Canada's Census Program provides social, demographic, and economic statistical data, every five years. For local governments, this information provides municipal policy makers and administrators with reliable data to help them plan and decide on infrastructure and service needs for their municipality.

This year, Canada turns 150 years old. The population count in 2016 was 10 times greater than in 1871 when the first census after Confederation recorded 3.5 million people in Canada.

Canada also led the G7 countries in population growth from 2011 to 2016, rising an average of 1.0% per year. This ranking was also recorded between census periods from 2001 to 2006 and 2006 to 2011.

In 2016, the four western provinces were the only provinces to record population growth rates higher than the national average at almost 31.6%. British Columbia accounted for the largest proportion (13.2%), followed by Alberta (11.6%), Manitoba (3.6%), and Saskatchewan (3.1%). The number of people living in British Columbia increased more rapidly than the national average, up 5.6% from 2011 to 2016.

According to the 2016 Census geographic boundaries, there are 5,162 municipalities in Canada.

The three largest areas consisting of one or more neighbouring municipalities situated around a major urban core in 2016 were Toronto (5,928,040 inhabitants), Montréal (4,098,927) and Vancouver (2,463,431). These census metropolitan areas (CMAs) accounted for more than one-third of all Canadians (35.5%).

In this section, you will find information on Canada, British Columbia, census metropolitan areas (CMA-Vancouver) and White Rock from the 2016 Census and comparisons to past censuses.

## Census Populations:

### CANADA



**2011**

33,476,688

**2016**

35,151,728

### BRITISH COLUMBIA



**2011**

4,400,057

**2016**

4,648,055

### CENSUS METROPOLITAN AREA - VANCOUVER



**2011**

2,313,328

**2016**

2,463,431

### SURREY



**2011**

468,251

**2016**

517,887

### WHITE ROCK



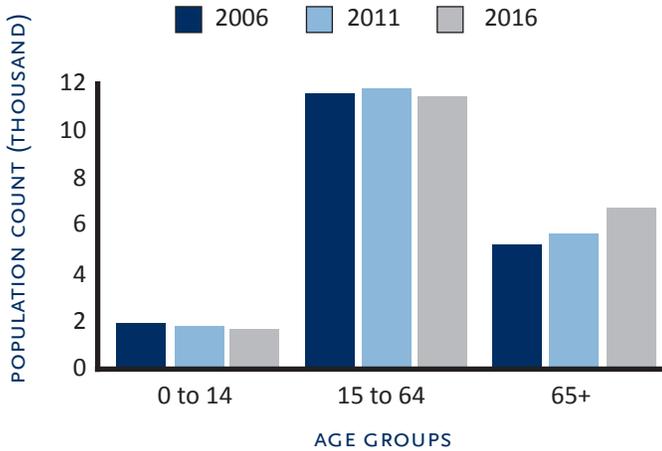
**2011**

19,339

**2016**

19,952

## WHITE ROCK - AGE DISTRIBUTIONS, 2006 TO 2016



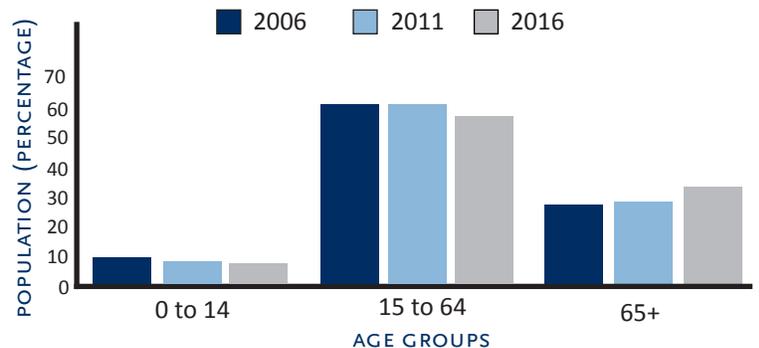
## FAST FACTS ABOUT WHITE ROCK

- » White Rock's population grew by 3.2% between the 2011 and 2016 census
- » The working age population (15 to 64 years of age) represented 57% of the City's total population at 11,410 people
- » Seniors, 65 years of age and older, accounted for 34% of the City's population, at 6,780 people

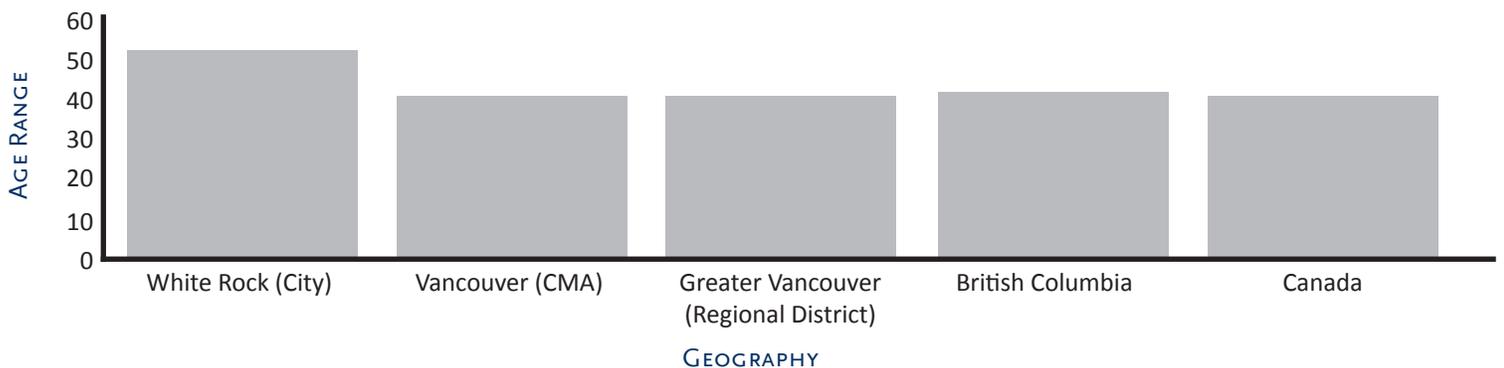
## WHITE ROCK - AGE DISTRIBUTIONS BY BROAD AGE GROUPS AND SEX, 2016 CENSUS

AGE GROUPS	BOTH SEXES	MALES	FEMALES
0 to 14	8.8%	10.1%	7.8%
15 to 64	57.2%	59.1%	55.6%
65 and over	34.0%	30.8%	36.5%

## WHITE ROCK - PERCENTAGE OF POPULATION BY BROAD AGE GROUP, 2006 TO 2016



## AVERAGE AGE FOR WHITE ROCK (CITY) AND HIGHER LEVEL GEOGRAPHIES, 2016



Sources: Statistics Canada, 2016 Census Profile | 2016 Census of Population | 2011 Census Profile

# message from the Mayor



On behalf of White Rock City Council, I am pleased to share with you some of the City of White Rock's key initiatives, accomplishments, and happenings in our beautiful seaside community in the past year through our 2016 Annual Report.

The projects and initiatives outlined in the 2016 Annual Report are the result of the work Council and our dedicated staff have undertaken to ensure White Rock remains a healthy, vibrant, and sustainable community in the midst of pressures put upon municipalities due to increases in demand for services and rising costs.

In 2016, we heard from the community on a number of projects and initiatives; for example, you helped select the new name for our new tourism initiative - Explore White Rock. You also attended workshops, open houses, and completed surveys on our Official Community Plan (OCP), Johnston Road Streetscape Revitalization, Memorial Park upgrade, and participated in various water related open houses and engagement opportunities.

2016 was also a year of community spirit and perseverance. Together as a community, we witnessed a tragic fire that engulfed two city blocks, forever known as the Five Corners Fire. The fire was at a magnitude of which the City had never seen or dealt with in its history.

When I arrived on the scene that night, I was devastated at what was unfolding before us.

I am grateful to our fast-acting firefighters who did a fantastic job of preventing the fire from spreading further than it could have. I want to express gratitude to our Emergency Operations Centre and Emergency Social Services (ESS) teams as well the White Rock RCMP and many other City Staff who played a key role in securing the area, providing meals, accommodation, and transportation options to the evacuees, keeping the community up-to-date, helping with fundraising efforts, and so much more. Our ESS team also did a fantastic job of reaching out to our community partners—Sources BC and the Peninsula Pastor's Network—who immediately began working with their networks on fundraising and support efforts. I was moved to learn that the Wooden Spoon, Five Corners Vietnamese Restaurant, the White Rock Beer Company, the Seaside Supermarket, Starbucks, and Tim Hortons had provided meals and refreshments for the evacuees. I was especially moved to find that many families, including my own, had offered their homes to the fire victims.

Thanks to the generosity of so many people in this community and throughout the peninsula, Sources BC, Peninsula Pastors' Network, and the crowdfunding Laura Cornale created (of Laura's Coffee Corner), over \$114,000 was collectively raised for the Five Corners Fire evacuees.

On behalf of City Council, we are truly honoured to be serving such a caring community with a big heart. We hope you enjoy reading this report and learning more about capital projects we are working on which will position White Rock to be an even more attractive City to live, work, and play.



Wayne Baldwin,  
Mayor

# Groups and Individuals Recognized by Council



Throughout the year, City Council invites and recognizes local groups and individuals with a connection to White Rock that have contributed to society, shown leadership, and been an inspiration to others. In 2016, the following were recognized at Regular Council Meetings.

## **The Wheat in the Barley**

The celtic & folk band was presented with a certificate recognizing their 20th Anniversary.

## **Hilary Caldwell**

Hilary Caldwell was recognized for her bronze medal win in the 200m backstroke at the 2016 Rio Olympics.

## **Small Business BC Awards**

Council acknowledged the White Rock finalists from White Rock in the Small Business BC Awards.

## **Alpha Power Speaking Youth Awards / Double Exposure Poetry Contest**

Winners of the Alpha Power Speaking Youth Awards and the Double Exposure Poetry Contest presented their winning entries at Council.

## **Lucas Bruchet**

Lucas Bruchet, track and field Olympian, was recognized for his race representing Canada in the 5000m at the 2016 Rio Olympics.

## **Tessa Popoff**

Tessa Popoff was recognized for her participation on the Canadian Paralympic Team in Rio 2016.

## **Kate Bagshaw**

Kate Bagshaw was recognized for her volunteer efforts and dedication to the War Amps program throughout Canada.

## **Heather Crawford "Korki the Clown"**

Heather Crawford was recognized for her 14 years of service and enjoyment she's brought to White Rock as Korki the Clown.

# 2014- 2018 White Rock City Council



**Council  
≅ 2016**

**26**

Regular/Special  
Council Meetings

**11**

Public Hearings

**48**

Committee Meetings  
Select/Task Forces

## Roles and Responsibilities of Mayor and Council

Municipalities are the cornerstone of the local government system in B.C. and operate primarily under the Local Government Act and Community Charter.

Municipalities have broad service authority to provide core responsibilities that include, and are not limited, to the following:

- » general government;
- » transportation – streets and roads, in some cases urban transit;
- » protection – police, fire;
- » environment – water treatment and supply, waste water treatment, refuse collection/disposal;
- » recreation and culture – recreation centres, playing fields, parks, libraries;
- » land use planning and regulation, building regulation, zoning; and,
- » regulation – animal control, public health, signs, business licensing, municipal services.

We encourage you to contact Mayor and Council with any ideas, questions or concerns you may have.



**EMAIL:**  
[MAYORANDCOUNCIL@WHITEROCKCITY.CA](mailto:MAYORANDCOUNCIL@WHITEROCKCITY.CA)



**PHONE:**  
604.541.2124

*Municipalities are not responsible for schools, social assistance, or hospitals. These are a provincial responsibility.*

The Responsibilities of council members according to section 115 of the Community Charter:

Every council member has the following responsibilities:

- » to consider the well-being and interests of the municipality and its community;
- » to contribute to the development and evaluation of the policies and programs of the municipality respecting its services and other activities;
- » to participate in council meetings, committee meetings and meetings of other bodies to which the member is appointed;
- » to carry out other duties assigned by the council;
- » to carry out other duties assigned under this or any other Act.

The mayor is the head and chief executive officer of the municipality. In addition to the mayor's responsibilities as a member of council, the mayor has the following responsibilities:

- » to provide leadership to the council, including by recommending bylaws, resolutions and other measures that, in the mayor's opinion, may assist the peace, order and good government of the municipality;
- » to communicate information to the council;
- » to preside at council meetings when in attendance;
- » to provide, on behalf of the council, general direction to municipal officers respecting implementation of municipal policies, programs and other directions of the council;
- » to establish standing committees in accordance with section 141;
- » to suspend municipal officers and employees in accordance with section 151;
- » to reflect the will of council and to carry out other duties on behalf of the council;
- » to carry out other duties assigned under this or any other Act.

## 2016 committees

### SELECT COMMITTEES

Cultural Advisory Committee  
Economic Investment Committee  
Environmental Advisory Committee  
Public Art Advisory Committee

### OTHER ADVISORY COMMITTEES

Advisory Design Panel  
Board of Variance  
Parcel Tax Roll Review Panel  
Memorial Park Committee  
Tour de White Rock Committee

### MAYOR'S STANDING COMMITTEES

External Communications Review  
Sub-Committee  
Finance and Audit Committee  
Governance and Legislation Committee  
Grants-in-Aid Sub-Committee  
Intergovernmental Relations Committee  
Land Use and Planning Committee  
Month of August Contract Committee

### TASK FORCES

Rental Housing Task Force  
White Rock Tourism Task Force

# Council Corporate Priorities

AMENDED FEBRUARY 2017

Within this section, a green circle (●) in a table indicates the completion of a task or priority, a yellow circle (●) indicates the task or priority is in progress or ongoing during that year, and a black circle (●) indicates the year the task or priority will be addressed.

The Corporate Priorities identifies and documents the priorities of the City of White Rock for the 2014 – 2018 term of Council and lays the foundation for the development of more detailed work plans. The Priorities are a working document that adapts to changing environments.

The City of White Rock Strategic Priorities include the:

- » Corporate Mission
- » Corporate Vision
- » Corporate Values

The plan gives Council and staff a clear road map. It helps focus energies on what is most important, ensures proper allocation of resources to different priority areas in a balanced way, and provides direction to employees on how they contribute to the plan. This plan will be re-evaluated regularly during the term to monitor and assess results and performance.

## NOW

Water Quality  
Official Community Plan  
Memorial Park  
Rail Relocation  
Zoning Bylaw  
Johnston Road Gateway Streetscape Revitalization  
Waterfront Plan - East Beach  
Waterfront Parking Plan

## NEXT

Ice Time  
Marina Expansion  
Pier Restaurant  
People Movement

## ADVOCACY

BNSF Lease Terms  
(Memorial Park / Promenade Extension / Waterfront Plan)  
Provincial and Federal Governments  
(Water Quality / Memorial Park / Waterfront Plan / Rail Relocation)

## WATER QUALITY

The City obtained ownership and operational control of the water utility in October 2015. The City is committed to adhering to the conditions of our water Permit to Operate, issued by Fraser Health, which includes providing an acceptable secondary disinfectant to the whole system that meets the requirements of Health Canada's Guidelines for Canadian Drinking Water Quality. As the newest owner and operator of the water utility system, the City is committed to improving the water quality, upgrading and adding new infrastructure, and, more specifically, significantly reducing the levels of naturally occurring levels of arsenic and manganese.

### Key Priorities

2016 2017 2018

Submit grant application for treatment of arsenic and manganese



Receive extension from Fraser Health for secondary disinfection



Bench scale tests on the addition of chlorine



Start secondary disinfection - chlorination



Complete construction of Oxford Reservoir



Complete Construction of Merklin Reservoir



To provide uniform secondary disinfection - monochloramine



Issue RFP for design of arsenic and manganese treatment



Issue tender for construction



Construction of treatment processes



## OFFICIAL COMMUNITY PLAN

The updated Official Community Plan (OCP) is an amendable policy document that will provide a renewed vision for White Rock to the year 2045 and, with the input of the community, will help shape the future of our City. The OCP will contain policies on items such as quality of life, community character, growth management, land use, economic development, transportation and mobility, culture, arts, environmental management, parks, recreation, and infrastructure.

### Key Priorities

2015 2016 2017 2018

Approve Work Plan for OCP Review and Imagine White Rock



Phase 1 - Launch process and collect background data



Phase 2 - Define the Big Picture (Vision and Goals)



Phase 3 - Build the Plan (Policy Development)



Phase 4 - Prepare Plan for Adoption



Implement and monitor progress of OCP Goals



## MEMORIAL PARK

The primary purpose of the Memorial Park project is to gain a flexible event space, an improved green lawn, and updated washrooms at the heart of our beautiful White Rock Waterfront.

### Key Priorities

	2016	2017
Hold stakeholder meetings	●	
Present concept design to the community through open house	●	
Revise concept design based on community feedback	●	
Hold second open house to present revised concept design	●	
Present concept design to Council for consideration	●	
Work with BNSF to obtain final design approval & potential amendments to current lease		●
Put out public tender and begin construction of the project		●

## RAIL RELOCATION

White Rock's waterfront is a busy area with residents and tourists enjoying many things our seaside community offers. As this area gets busier, the safety and well-being of residents, visitors and the natural environment becomes even more of a priority for the City. As railway infrastructure is federal jurisdiction, the City of White Rock will continue advocating for the relocation of the railway with stakeholders such as the Semiahmoo First Nation, Government of Canada, Province of British Columbia, City of Surrey, and the Burlington Northern Santa Fe Railway (BNSF).

### Key Priorities

	2015	2016	2017	2018
Continue to work with the City of Surrey to agree on a process of moving forward	●	●	●	●
Building consensus and support from all relevant parties, such as the Semiahmoo First Nation, the cities of White Rock and Surrey, the Province of British Columbia, the Federal Government and the Burlington Northern Santa Fe Railway (BNSF)	●	●	●	●
In collaboration with parties involved, pursue urban development and transportation plans as the Railway Relocation and Crossing Act requires	●	●	●	●
Explore funding options as described in section 3(3) of the Railway Relocation and Crossing Act		●	●	●
Schedule a partners' meeting to develop a shared view of the project and to cooperate on research and best practices		●	●	●
Formulate, assess, and resolve technical matters presented by the project			●	●

## ZONING BYLAW

A comprehensive review of the Zoning Bylaw, which governs land use and the form, siting, height and density of development, will assist in the implementation of the new OCP, follow best practices, and allow existing issues within the Zoning Bylaw to be addressed.

Key Priorities	2016	2017
Identify Zoning Bylaw issues	●	●
Present issue identification report to Council		●
Public engagement in review of Zoning Bylaw		●
Bring forward Zoning Bylaw amendments for approval		●

## JOHNSTON ROAD STREETScape REVITALIZATION

The revitalization of the Johnston Road corridor is an opportunity to improve the vibrancy and functionality of the area as the commercial heart of the Town Centre.

Key Priorities	2016	2017	2018
Conduct community survey	●		
Hold public workshop	●		
Consult businesses	●		
Develop three concept design options	●		
Seek input on concept design options from the community	●		
Report to Council on preferred concept design recommendations		●	
Develop final civil engineering drawings		●	
Put out public tender and implement project		●	●

## WATERFRONT PLAN - EAST BEACH

White Rock's waterfront is an economic driver attracting residents and visitors to the area for its stunning views, boutique shops, dining by the sea, as well as festivals and events held throughout the year. A multi-faceted waterfront area will provide more experiences and opportunities for the public to explore and invest in White Rock.

### Key Priorities

2017

2018

Select consultant for concept design



Engage the community



Develop preliminary concept design



Present concept design to Council



Seek further input on design options from community



Report to Council preferred concept design recommendations



Get approval from key stakeholders such as the Ministry of Environment, Department of Fisheries and Oceans, and Burlington Northern Santa Fe (BNSF) Railway



Put out public tender and begin construction of project



## WATERFRONT PARKING PLAN

The City of White Rock is working to create additional parking at Victoria Avenue and Vidal Street to provide more parking options near the Waterfront for the residents of White Rock and visitors to the area.

### Key Priorities

2017

2018

Issue RFP for design of parking facility at Victoria and Vidal



Evaluate design submissions by proponents



Engage public on proponents/ design



Report to Council the preferred proponents/ design



Implement project





# vision and values

## MISSION

Building community excellence through effective stewardship of all community resources.

## CORPORATE VISION

White Rock will provide for all its citizens a high quality of life where:

- » Our high quality environment is protected and nurtured for current and future generations.
- » The community feels safe, secure and friendly.
- » Opportunities exist for our businesses to prosper.
- » Arts and culture flourish and our heritage is celebrated.
- » Municipal boundaries are less important than a strong sense of pride in and connectedness to our community.
- » We all can live, work and play in an enjoyable atmosphere.

## CORPORATE VALUES

Excellence- always striving for improvement.

Respect- building trust and respect within our sphere of influence.

Integrity- honestly striving for equity and fairness in all that we do.

Responsibility- always mindful of our responsibility to current and future generations and our environment.

Accountability- taking seriously the stewardship role our electors have bestowed on us, and communicating why we are doing what we are doing so that transparency of decision making is maximized.

Value- adopting innovative approaches to service delivery that assure the most value (return) for the least (investment) net cost to taxpayers (note: this is not the same as always picking the least expensive approach).

Community Participation in Government- maximize inclusivity and involvement in public decision making.

# message from the Chief Administrative Officer



In 2016 there were a number of achievements by the City including significant ground work to support a number of corporate priorities.

It was the first full year that the City owned and operated the water utility. In accordance with the operating conditions of our water permit issued by Fraser Health, the City began a phased approach

to secondary disinfection and implemented quality assurance measures in the optimal provision of reliable drinking water. To assist with this process, the City partnered with a research group dedicated to finding solutions to water quality matters. The City's commitment to improving service delivery and increasing water storage capacity to prepare for future growth and demand resulted in the completion of the new Oxford reservoir. This additional reservoir increased our storage capacity and better positioned the City towards reaching its goal of 6 million litres of water storage capacity by 2017. This additional storage capacity is estimated to serve White Rock's population growth to 2045.

The City continually seeks opportunities to apply for senior government grant funding that assists in providing tax relief to the citizens of White Rock. In 2016, the City received \$617,852 in grant funding. In addition, by acquiring the water utility in 2015, the City qualified and applied for government grant funding only available to local governments through the Clean Water and Wastewater Fund. As a result of the advocacy work carried out by Council and City staff in support of this grant application, we are proud to report that White Rock will receive historic funding of \$11.8 million towards capital expenses associated with the implementation of arsenic and manganese treatment processes. This will serve to cover 83% of the total project costs and significantly improve our water quality.

As municipalities are met with increasing demand for changes or upgrades in its service delivery and communication processes, technology upgrades were carried out in 2016 to better service internal and external needs. This included installation of fiber optic cables, upgrading telephone systems and the platform supporting our Open Data portal, enhancing accessibility of the GIS online mapping tool, and implementing security and IT infrastructure related to water services.

To ensure that White Rock continues its legacy as an ideal community to live, work, and play, the City launched Imagine White Rock 2045 which is a comprehensive Official Community Plan (OCP) review in 2015. Numerous opportunities for community engagement continued on this project throughout 2016. The OCP Review includes updates to land use and

infrastructure plans and sets a vision for the City to 2045. The policy document guides characteristics such as what our park spaces will look like, how our arts and culture sector can be further enriched and become a stronger economic driver, and aspects which can enhance the livability of White Rock. In 2016, the City completed Phase 3 of this two-year review. The review is a collaborative approach between the City, residents, businesses and stakeholders. I would like to take this opportunity to thank the hundreds of people that attended our numerous consultation workshops and open houses and helped shape these key policies. We look forward to completing the OCP Review with you in 2017.

Our businesses are facing competition from new attractions and businesses throughout the Metro Vancouver area. As a result, the City continued to focus on building assets and infrastructure to attract businesses and tourists by working on strategies to enhance and beautify the City's environment. Many residents provided feedback through open houses and community consultation opportunities on two major community engagement processes which took place in 2016 related to the Johnston Road Streetscape Revitalization and Memorial Park. With the ground work laid, the City looks forward to implementing these revitalization projects in 2017.

Ensuring our community continues to be a safe place for all is a priority and we acknowledge the hard work and level of protective and crime reduction services delivered by our Fire Rescue team and the White Rock detachment of the RCMP on a daily basis. These services include fire rescue and inspection, public education, and training, traffic and public enforcement, and foot patrols.

Part of a welcoming and inclusive community includes the ability to actively engage and we are proud of the high quality events and programs delivered throughout and supported by our City by the Recreation and Culture staff, including the valuable support they provide in the provision of Emergency Social Services support. Our Fire Services, RCMP, and City staff came together and rose to the challenge during the tragic apartment fire on May 15, 2016, along with the support of our community partners, to address the fire and assist the residents that were impacted.

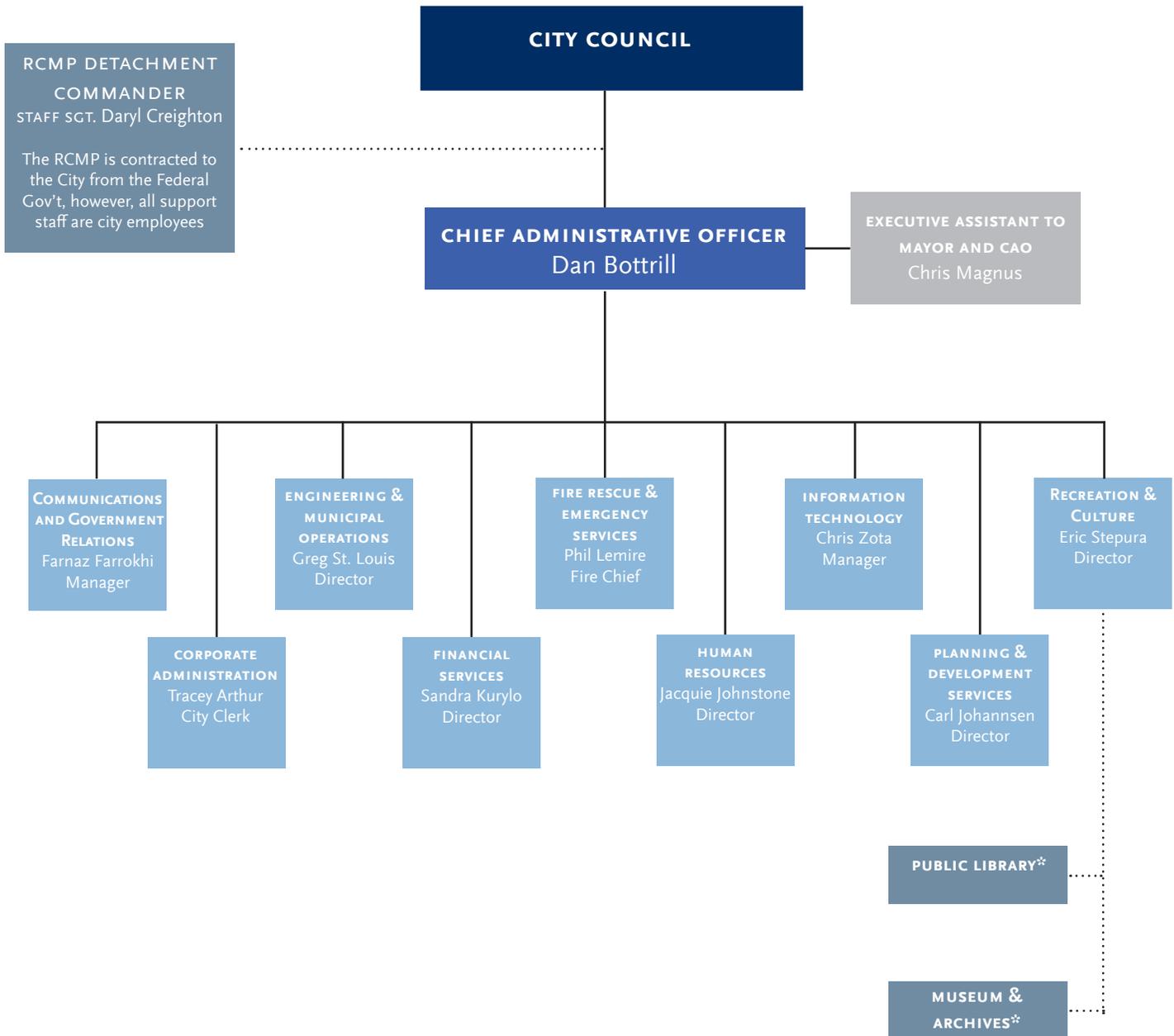
The City will continue to work to address the needs of the community and advance the strategic goals set by Council, which supports and encourages economic growth and investment into the City's infrastructure while promoting arts and culture and enhancing the natural beauty of our waterfront community.

I wish to thank City Council for their leadership and vision, residents and businesses for their engagement, our city staff for their excellent work and commitment to this community, and the many volunteers who work to continue to make White Rock a fantastic City by the Sea.

A handwritten signature in black ink, appearing to read 'Dan Bottrill'. The signature is fluid and cursive, written over a light blue horizontal line.

Dan Bottrill  
Chief Administrative Officer

# organizational chart



The City departments are listed in alphabetical order on the organizational chart and in the following pages.

This chart was updated in May of 2017.

\* The Library and Museum are owned and maintained by the City. The Library staff are Regional Library employees. The Director of Recreation and Culture is the City Liaison for the Library and the Museum.



# department listing

## GENERAL QUERIES

604.541.2100

## BYLAW SERVICES AND ANIMAL CONTROL

604.541.2146

## CITY CLERK'S OFFICE

604.541.2212

[clerksoffice@whiterockcity.ca](mailto:clerksoffice@whiterockcity.ca)

## CORPORATE ADMINISTRATION

604.541.2124

[citymanager@whiterockcity.ca](mailto:citymanager@whiterockcity.ca)

## ENGINEERING & MUNICIPAL OPERATIONS

604.541.2181

[operations@whiterockcity.ca](mailto:operations@whiterockcity.ca)

## FIRE RESCUE, NON-EMERGENCY

604.541.2121

## FINANCIAL SERVICES

604.541.2100

[finance@whiterockcity.ca](mailto:finance@whiterockcity.ca)

## HUMAN RESOURCES

604.541.2158

[hr@whiterockcity.ca](mailto:hr@whiterockcity.ca)

## INFORMATION TECHNOLOGY

604.541.2113

## RECREATION AND CULTURE

604.541.2199

[recreation@whiterockcity.ca](mailto:recreation@whiterockcity.ca)

## PARKING SERVICES

604.541.2148

After Hours - 604.541.2141

[parking@whiterockcity.ca](mailto:parking@whiterockcity.ca)

## PLANNING & DEVELOPMENT SERVICES

604.541.2136

[planning@whiterockcity.ca](mailto:planning@whiterockcity.ca)

## RCMP, NON-EMERGENCY

778.593.3600

[policing@whiterockcity.ca](mailto:policing@whiterockcity.ca)

## CITY WEBSITE

[www.whiterockcity.ca](http://www.whiterockcity.ca)



department overviews



# CORPORATE ADMINISTRATION



## Administration

The CAO of the City of White Rock, as described in the Community Charter, is appointed by Council to manage and direct all City employees. The CAO is responsible for the implementation of Council policies and directives, provides input and advice to Council on policy related issues, and assists Council in setting corporate goals.

The CAO is also responsible for the overall administration of the City's departments, provides leadership and direction for the Senior Management Team, and oversees the City's communication function.



## City Clerk

The City Clerk office is responsible for legislative and municipal government administrative duties, such as:

- » Providing legislative support and recommendations to Council and Committees, including Sub-Committees and Volunteer Committees that report to Council, on policies, procedures and various Acts
- » Recording Council and Committee proceedings and maintaining the official records of the City of White Rock (i.e. by-laws, agendas, and minutes)
- » Managing all requests received under the Freedom of Information and Protection of Privacy Act
- » Coordinating the conduct of municipal elections every four years
- » Processing official correspondence to and from Council

This office also oversees risk management claims, Freedom of Information and Protection of Privacy Act requests, City property negotiations, land registration and carries out the coordination and execution of the local government and school district elections.



## Communications and Government Relations

The Communications Office works with all departments on the development of internal and external communications. This office advises on effective publicity, government relations, media relations, and marketing approaches, and coordinates the implementation of communication plans and strategies.

# 2016 DEPARTMENT HIGHLIGHTS

## City Clerks Office

- Council Meetings - Regular/Special Called: 26
- Council Meetings - Closed: 20
- Public Hearings: 11
- Committee Meetings Select/Task Forces: 48
- Committee Meetings Standing: 36
- Freedom of Information Requests: 157
- Risk Management Claims: 28 Claims started in 2016. In addition, there are also ongoing claims being processed
- Coordination and execution of Council recognition events including the City of White Rock Volunteer Reception and Council acknowledgement of the following:
  - 20th Anniversary “The Wheat in the Barley” – Grassroots, Celtic & Folk Band
  - Alpha Power Speaking Youth Awards / Double Exposure Poetry Contest
  - Small Business BC Awards
  - Volunteer Heather Crawford “Korki the Clown” for her time given in making City events extra special
  - Lucas Bruchet, Track and Field Olympian, in the 5000m in Rio 2016
  - Hilary Caldwell, 200m backstroke, Bronze Medal Winner in Rio 2016
  - Paralympian Tessa Popoff Paralympic Volleyball Team in Rio 2016
  - Volunteer Kate Bagshaw for her efforts and dedication to the War Amps program not only in White Rock and the Lower Mainland, but also across Canada
- Oversaw communications during the Five Corners fire incident in May of 2016 and provided regular updates through the City’s website:
  - Updated the public on the state of the fire, including the joint water advisory with Fraser Health
  - Informed evacuees of organizations they could turn to for clothing and financial support
  - Notified the community of fundraising initiatives taken on by the City, City’s community partners, and members of the community

## Communications and Government Relations

- Created and coordinated an unprecedented level of communication on water in White Rock through various communication channels
- Consulted on and created content and awareness for major City projects, such as the Official Community Plan Review, Johnston Road Streetscape Revitalization, City Water projects, Parks and Recreation Master Plan, and Memorial Park Upgrade
- Worked cross-functionally to write grant applications under the Clean Water and Wastewater Fund as well as Transport Canada’s Rail Safety Investment Program
- Placed 310 City News advertisements, including promotional material, legislative ads, event schedules, and educational pieces
- Issued over 10 Press Releases
- Sent 23 City Hall Insider e-newsletters
- Pageviews on [www.whiterockcity.ca](http://www.whiterockcity.ca): 934,178
- Total post reach on Facebook: 749,284
- Total impressions on Twitter: 256,271

# ENGINEERING AND MUNICIPAL OPERATIONS

The Engineering & Municipal Operations Department strategically plans and maintains municipal infrastructure assets with an emphasis on the environment, sustainability, and future vision. The department delivers essential municipal services to sustain and enhance the quality and livability within the community, while being fiscally responsible.

The four areas of Engineering & Municipal Operations.

## 2016 DEPARTMENT HIGHLIGHTS

### Solid Waste Management

- Collected 3,716 metric tonnes of solid waste made up of:
  - 1,238 metric tonnes of garbage
  - 806 metric tonnes of recycling
  - 1,672 metric tonnes of green waste

### Engineering

- Reviewed approximately 130 tree management applications
- Processed applications and permits related to development and building
- Completed Gordon Avenue (Anderson Street to Oxford Street) sanitary sewer replacement
- Rehabilitated RCMP parking lot and retaining wall
- Installed sidewalks and streetlights on Kent Street (Roper Avenue to Russell Avenue)
- Rehabilitated Kent Street Activity Centre parking lot
- Tendered and awarded Columbia Lane (Johnston Road to Foster Street) storm sewer rehabilitation project
- Upgraded Pier's electrical
- Started promenade street light replacements project changing from high pressure sodium lighting to LED which will save power and will cost less to operate
- Began work towards the creation of a new water well at the Oxford Reservoir and Pumping Station
- Began pavement marking refreshment program in late fall for roadway lines, parking stall striping, painted traffic symbols, and bicycle route symbols
- Awarded design engineering services for the Habgood pump station relocation project
- Began Blackburn Ave (Nichol Road to Bishop Road) storm rehabilitation project
- Issued request for proposal for new water system master plan update
- Waterfront projects included:
  - Parking structure feasibility study
  - Memorial park design underway
  - Pier washroom design underway
  - Erosion remediation contract awarded
- Total Water Quality Projects included:
  - Phase 1: Construction of the Oxford Reservoir and Pumping Station was completed in February of 2016. This included upgraded facilities, the addition of a reservoir and installation of remote monitoring and control of the water system. The upgrade allows the City to comply with the Fraser Health Authority mandate to provide secondary disinfection to the City's water supply
  - Phase 2: Merklin Reservoir and Pumping Station began construction in 2016 and was projected to be completed in April 2017



## Solid Waste Management

As stewards for the City, the department strives to provide service excellence for recycling, solid waste, and green waste collection. The City endeavours to reach Metro Vancouver's target of 80% waste diversion by 2020. The City as a whole has diverted 67% of waste (based on weights collected curbside).



## Operations

The department ensures proactive operations and maintenance of City infrastructure, water services, drainage and sanitary systems, roads, sidewalks, boulevards, walkways, parks, equipment, fleet vehicles and facilities.



## Administration

The department administers the implementation and construction of ongoing and new projects including budget, prioritization, and long-range planning through the City's Financial Plan and Capital Works Program.



## Engineering

The department regulates and ensures compliance of engineering related approvals of development and building permits for City property, and guides tree management on both private and public land.

### Administration

- Reported on the City's plan and progress towards meeting their climate action goals including achieving carbon neutrality
- Staff participated in City open houses including:
  - two for Water services utility
  - two for the Memorial Park/Pier Washroom project
  - Johnston Road Concept Options

### Operations

- Operated the water system including water quality tests, preparing and executing capital and maintenance plans, creating annual reports, operating treatment plants, and reading water meters
- Purchased fleet vehicles, including tandem dump truck, tractor, and a new pick up truck
- Purchased additional shoring cages, road plate and constructed a shoring/excavation trailer
- Purchased sewer camera
- Installed new floors throughout Kent Street Activity Centre and converted lighting throughout the facility to LED
- Managed projects for the new offices in Engineering and Municipal Operations, Financial Services Department, City Hall Annex, and Planning and Development Services Department
- Ongoing access and alarm systems updates in City facilities
- Updated and installed 18 new signs in City parks
- Installed new generator at Fire Hall
- Completed 2016 annual CCTV inspection program
- Completed sewer point repairs on storm and sanitary mainlines and laterals south of Buena Vista Avenue between Johnston Road and Finlay Street
- Updated the Snow and Ice Control Plan for winter 2016/2017. Staff closely monitored Environment Canada, the Weather Network and the Manager, Public Works did real time reconnaissance of the City. Staff's response was based on weather reports and real time observance. Approximately 360 metric tonnes of salt were ordered in 2016
- Initiated water chlorination at the Oxford Pumping Station to meet the secondary disinfection requirements as a condition of the operating permit issued by Fraser Health Authority
- Launched partnership with RES'EAU WaterNET in November to evaluate and select technologies for the removal of arsenic and manganese. RES'EAU WaterNET network's Mobile Water Treatment Pilot Plant will be in White Rock for six months testing various combinations of technologies that will result in a sustainable and affordable system capable of removing natural and man-made contaminants from our groundwater sources

# FINANCIAL SERVICES

The Financial Services Department provides financial expertise, advice, and administration to support City operations. Main functions include:

- Coordinate the development of Five Year Financial Plans
- Prepare various legislated financial reports
- Property tax and utility fee collection and administration
- City Hall customer service, accounts payable, city banking and investments, and employee payroll
- Operations and maintenance of pay parking systems and equipment
- Parking customer service, enforcement, and ticket collections

The Financial Services Department is comprised of two areas:



## Finance

Many finance functions are necessary to meet statutory requirements as set out in the Community Charter. These statutory requirements focus on the accounting, reporting and safeguarding of taxpayers' money and other assets. Finance ensures that all requirements are met. In addition, ongoing support is provided to City Council and staff, and customer service is provided to the public.



## Parking

The Financial Services Department also deals with most aspects of parking. Emphasis is placed on technology, customer service, and cost-effective revenue generation.

# 2016 DEPARTMENT HIGHLIGHTS

## Accounting and Reporting

- Completed 2015 year-end financial statements and related statutory processes
- Completed research and accounting for tangible capital assets, which involved tracking more than 9,000 assets and accounting for more than \$10 million in new assets put into service
- Researched and established accounting policies for water system assets and related transactions
- Prepared 705 journal entries and several hundred reconciliations
- Monitored and placed several investments
- Issued numerous statutory financial reports and tax remittances
- Processed 8,209 accounts payable invoices to 2,499 suppliers
- Issued 4,928 payroll advices to employees and 180 remittances to employee benefit providers, unions and savings plans, including 5 years of retroactive pay after the settlement of a collective agreement

## Financial Plans

- Completed 2016 to 2020, and 2017 to 2021 Financial Plans

## Property Taxes

- Completed 2016 property tax and utility fee bylaws
- Issued 2016 property tax notices
- Processed 5,680 Home Owner Grant applications (of which 34% were submitted online) and 480 Property Tax Deferments
- Administered property tax prepayment plan for 1,860 participants
- Completed “2017” Permissive Tax Exemption process and bylaw

## Parking

- Performed daily and preventative maintenance of pay parking systems and equipment
- Answered queries and responded to written complaints and appeals
- Enhanced administrative processes and initiated a review of various policies
- Implemented new real-time parking enforcement technology, that integrates with a new module of the Tempest land-based management system. This improved administrative processes and customer service
- Worked with the Business Improvement Association to resolve parking issues after the Oceanridge fire
- Began preparations for a temporary summer waterfront trolley service

## Water Utility

- Arranged for and/or finalized financing with respect to the acquisition advance payment and ongoing infrastructure upgrades
- Updated and refined the five-year water utility budgets in consultation with the Engineering and Municipal Operations department
- Finalized meter reading processes and issued first and subsequent quarterly City water bills
- Administered ongoing water account changes and 355 special water meter readings/bills
- Developed and implemented related accounting policies

## Other

- Administered 2016 Grant-in-Aid process
- Completed annual renewals of City insurance policies
- Participated in Canada 150 Community Infrastructure Program, New Build Canada Fund, and Clean Water and Waste Water Fund grant application processes

# FIRE RESCUE

The primary mandate of White Rock Fire Rescue is to protect life, property and the environment, from fire and natural or man-made emergencies. The department strives to achieve this through a variety of services and programs.

The department quickly responds to a wide variety of emergency incidents with well-trained staff and is comprised of six key areas:



## Fire Suppression

The department responds to incidents involving or potentially involving fire. They assess the problem, protect lives and property, and minimize damage to the environment.



## Rescue and Safety

The department responds to a wide range of miscellaneous incidents. Some examples are people trapped in elevators, oil/fuel spills, electrical problems, damage to gas lines and complaints of various types.



## Medical Calls

Firefighters are trained as First Responders for medical emergencies. This “First Responder” service is a part of the pre-hospital medical care system in the Province of British Columbia.



## Fire Prevention

In order to minimize the occurrence and the potential consequences of fires, the department has a proactive prevention program. Regular inspections are carried out in all assembly, commercial, institutional, and multi-residential buildings. The department works closely with Planning and Development Services reviewing building plans, development proposals, and completes license inspections or preoccupancy inspections when required.



## Motor Vehicle Incidents

The department is equipped with rescue equipment that can be used for auto extrication. Fire crews also attend MVIs for a variety of reasons including fire suppression, medical assistance, fuel leak control, environmental protection, and to secure the scene for the safety of other emergency responders.



## Public Education

The department provides fire safety and emergency preparedness training information and programs.

# Emergency Program

The importance of personal preparedness continues to be a primary focus of the City's Emergency Program. As part of fire safety talks or preparedness discussions, an emphasis is placed on the importance of this topic.

In October, City Staff participated along with 800,000 other British Columbians in the Great British Columbia Shakeout Earthquake Drill. This became the largest earthquake drill in Canadian history. The intent of the drill is to promote awareness of how to prepare and protect yourself when an earthquake occurs.

## 2016 DEPARTMENT HIGHLIGHTS

The Fire Rescue Department responded to 1757 incidents in 2016. This is down 2% from 2015, however it is an increase of 12% in relation to the 5 year average. Of the 1757 incidents, 245 were related to fire and alarm type calls and 79 involved a rescue or motor vehicle incident. There were 1130 responses to medical incidents in 2016, which equates to 64% of the total call volume.

A number of structure fires occurred in 2016, including on May 15, 2016 when White Rock Fire Rescue responded to one of the largest and most complex fires in the Department's history. An intentionally set fire at a multi-unit condominium under construction spread to an adjoining condominium causing significant damage. A third building was also impacted - a community hall sustained damage. Fire crews were on scene for 38 hours and were assisted by fire crews from Surrey. Over 100 residents were displaced from the building and reconstruction continues.

As a response to the Fentanyl crisis, all staff were trained in the administration of Naloxone.

The department completed 629 inspections during 2016. Inspections occurred primarily in multi-family, business and institutional occupancies. Reviews on development applications and various plans submitted for permits continued to be very active.

Public education continues to be a focus with programs delivered to over 520 participants last year. This includes school/preschool programs, fire safety talks and emergency preparedness presentations.

Crews completed 810 training sessions in 2016. Some of the highlights included programs related to hazardous materials response as well Low to Steep Angle Technical Rescue.

# HUMAN RESOURCES

The Human Resources Department supports and enhances the City's vision through the establishment of employee programs and policies that assist and guide employees in reaching and accomplishing their goals and objectives.

Human Resources partners with other City departments to attract, retain and motivate a qualified and inclusive workforce.

Core business areas include:



## Recruitment, Employee Development and Retention

The recruitment, training, and retention of staff is a key role of Human Resources. Through training programs, the department supports the continued development of staff. 22% of employees have been with the City of White Rock for over 10 years, including 8% which have been with the City for 20+ years.



## Organizational Planning

The department creates and implements strategies in partnership with other City departments to align organizational objectives and available resources. Human Resources provides strategic expertise in the City's human capital business decisions and actively participates in regional municipal human resources and labour relations matters.



## Employee Health and Safety

Human Resources supports the creation and maintenance of a safe, respectful and healthy workplace for all employees. It is committed to the prevention of injuries and optimizing the health and well-being of staff.



## Salary and Benefit Administration

Human Resources identifies and promotes industry best practices and is a strategic partner in achieving workforce excellence and organizational capacity resulting in the delivery of valued services.



## Labour Relations

Human Resources fosters effective partnerships with our unions and employees and provides expertise and guidance to staff on matters pertaining to collective agreement and staff policy interpretation and administration.



## 2016 DEPARTMENT HIGHLIGHTS

- Coordinated and posted 65 job postings resulting in 76 appointments/employee orientations
- Streamlined employee recruitment process
- Updated employee benefit processing with introduction of legislated changes
- Overhauled joint occupational health and safety committee program
- Introduced and implemented various Health & Safety management tools and communication initiatives
- Updated City-wide asbestos exposure safety program
- Completed collective bargaining for the City Workers (Canadian Union of Public Employees)

# INFORMATION TECHNOLOGY

The Information Technology department provides for the sustained, efficient, and effective delivery of IT services, infrastructure, and telecommunications to enhance service delivery to the City's residents, businesses, employees, and visitors.

As the City's technology leader, we are responsible for maintaining the core IT infrastructure and systems that touch every aspect of city life—from public safety to water delivery—crossing the full spectrum of municipal operations.

Information Technology's strategy is to embrace the very best of technology innovation with the vision of becoming a digital city.



## Information Technology Services

- Desktop Computer Support
- Network and Telecommunication Infrastructure
- Server maintenance and System Integration
- Database and Website Administration
- Project Management
- Planning and Standards
- Application Support and Integration



## Geographic Information Systems (GIS)

GIS is an innovative computer-based mapping tool that takes information from a database about a location – such as streets, buildings, water features, vegetation, and terrain – and turns it into visual layers. The ability to view these features on a map gives users a better understanding of a particular location, enabling planners, analysts, and others to make informed decisions about their communities.

# 2016 DEPARTMENT HIGHLIGHTS

## **Fiber Optics cable connectivity to Kent Street Activity Centre:**

- Upgraded the Kent Street Activity Centre from a slow and expensive leased line to fiber optic cables. This change brought the Centre from a state where it could not connect to the City's telephone system, to a point where employees had lightning fast access to large files and programs, and employees and patrons alike could benefit from WiFi access

## **Telephone system upgrade:**

- The City's entire telecommunications system had reached the end of its life, therefore, the City issued a Request for Proposal for a modernized VoIP telephony
- This system allows for quick provisioning of new accounts/users, management and administration of the system's technology. The City is now operating with modern telephony technology which meets and exceeds the demands of providing high-quality customer service

## **Open Data portal – [data.whiterockcity.ca](http://data.whiterockcity.ca):**

- Upgraded the platform supporting the Open Data portal to include the latest security patches and data visualization capabilities
- Following the acquisition of the water assets, the GIS water related datasets are now available on the Open Data portal

## **GIS online mapping tool known as WROMS upgrade:**

- This popular service saw a major upgrade. The most notable change is that it is now a browser neutral platform, whereas before it only worked on Internet Explorer browsers and required the Microsoft Silverlight plug-in
- The water layers can now be viewed on WROMS

## **City wide building card access system upgrade:**

- The newly acquired building card access system relies entirely on IT infrastructure which required updates and changes. Several buildings have been upgraded to the new system and more are scheduled to be upgraded in 2017.
- One of the main features/benefits is that in the event of a network and power failure at City Hall, the rest of the City's buildings will be able to function independently

## **Tempest implementation:**

- A new module for Parking and Bylaw enforcement, in conjunction with a cloud based service, was successfully implemented allowing for real-time communication between the various moving parts such as the parking meters, parking and bylaw officers and the clerical staff
- The new system brings numerous improvements in the area of parking and bylaw administration and customer service

## **Water Facilities:**

- 2016 was the first full year the City owned and operated the water utility that it acquired from a private company in October of 2015. As a result, major security and IT infrastructure work was required in order to address outdated or non-existent security and technology infrastructure and features as the City takes the security of our water assets seriously

# PLANNING AND DEVELOPMENT SERVICES

Planning and Development Services is responsible for planning and managing the growth and development of the City. The department provides the following services:



## Building

The Building Division performs permit reviews and approvals, Alternative Solution reviews, and inspects new construction and renovations to ensure they are built in conformity with plans, zoning regulations, and the BC Building Code.



## Planning

The Planning Division is responsible for providing advice to City Council on growth management, development review, a variety of strategic planning projects, and represents the City on regional planning and development initiatives. In 2016, the Planning Division continued work on the concurrent Official Community Plan and Zoning Bylaw Reviews, Johnston Road Streetscape Revitalization initiative, Urban Forestry Management Plan, and Planning Procedures Bylaw Review.



## Economic Development

Economic Development focuses on supporting investment strategies, supplies data and information to support new or expanding business development, and issues business licences and commercial patio licences.



## Customer Service

This division provides a broad range of information to the public, realtors, developers, agencies, and other levels of government while respecting the privacy of residents and businesses. The team supports the Advisory Design Panel and the Board of Variance, issues sign permits, and administers municipal addressing. In 2016, this division continued with the implementation of Tempest, a licencing management software.



## Bylaw Enforcement and Animal Control

This division provides education and enforcement on a wide variety of bylaws to uphold community standards, Secondary Suite Inspections, Beach Patrol, lost bikes and lost dogs.

# 2016 DEPARTMENT HIGHLIGHTS

## **Development Applications included:**

- 5 OCP amendments and fourteen zoning amendments
- 8 major and 2 minor development permits
- 8 subdivisions
- 2 development variance permits
- 131 tree management permit applications
- 2 liquor license applications

## **Building**

- 220 building permits received
- 101 new housing units; 49 demolitions
- Issued permits on \$71 million in construction value
- \$626 thousand in building permit fees

## **Economic Development**

- 1,892 Business Licences issued

## **Bylaw Enforcement**

- 568 bylaw complaint investigations
- 48 Tickets issued
- 24 Secondary Suite inspections
- 3 lost dogs found and returned, and 11 tickets for dogs on the beach
- 20 Bikes recovered

## **Customer Service**

- 7 Advisory Design Panel Meetings
- 4 Board of Variance Meetings (16 applications)
- 28 sign permit applications issued
- 779 dog licenses issued

# RECREATION AND CULTURE

White Rock Recreation and Culture Department fosters a healthy community through programs, activities, and events aimed at improving fitness and wellness levels of its residents and creating a sense of community identity, belonging, pride, and spirit.

This active department plays an important role in building a healthy and vibrant community. We work with a variety of community partners to provide access to excellent recreation, sport, arts and cultural activities and events. We are staffed by 12 full-time employees and 17 seasonal workers, employ over 100 qualified instructors and manage the work of almost 500 volunteers.

## What We Do:

- Provide quality community recreation programs for children, adults, and seniors who live in the White Rock / South Surrey community
- Operate Centennial Park Leisure Centre and Arena, Kent Street Activity Centre, White Rock Community Centre, and the Horst & Emmy Werner Centre for Active Living
- Produce seasonal Recreation Guides and other marketing and communication tools for all Recreation and Culture programs and events
- Manage the use of outdoor sport venues and parks, rental of meeting rooms, and special event facilities for the community of White Rock / South Surrey
- Liaise with the White Rock Museum and Archives for heritage programs, events, and services
- Liaise with Fraser Valley Regional Library for library services provided at the White Rock Library
- Oversee the management and approval process for all community special events held on City property, and ensure that public safety and quality programming is maintained in the delivery of community festivals and events

## Our Commitment:

*“White Rock Recreation and Culture is committed to providing citizens with a wide range of high quality sport, recreation, and arts and cultural services.”* Management and staff are dedicated to ensuring Recreation and Culture customers receive exceptional service, high quality qualified instruction, and clean facilities.

# 2016 DEPARTMENT HIGHLIGHTS

## Community Recreation

In 2016, Recreation and Culture processed 11,976 program registrations into 1,188 classes offered in arts/culture, sport/fitness, health/ wellness, lifelong learning and social opportunities.

- Secured \$5,140 in Canadian Tire Jumpstart funding to help remove financial barriers for child and youth participation in recreation and sports programs; also administered subsidies from Fraser Health and Alzheimer Society for special programs
- Provided over \$12,200 in financial subsidies for all age groups through the City's Leisure Access Program
- Allocated meeting space for 289 community group rentals and processed 1,353 bookings
- Represented the City at various multi-disciplinary community committees for sport, health, arts and culture, heritage, tourism, filming, children, youth, adults and seniors
- After a successful launch of 55+ hockey at Centennial Arena in 2015, a second ice time slot was added in the 2016/2017 season due to popular demand
- 63 opportunities for discovery and exploration with seniors day excursions

## Cultural Development

Maintained a close relationship with the Cultural Advisory Committee, Semiahmoo Arts, Peninsula Productions and the Players Club Theatre and other local arts groups to promote arts/culture programs and events in the community, including:

- 8 Art on Display exhibitions at the White Rock Community Centre. The program ensures artists and their work are visible and accessible to the community. It also raises the profile of the curated artists and supports Arts and Cultural works and creativity within the community
- 6 award winning art films in the Get Reel film series at the White Rock Community Centre
- 65 Buskers were registered for the program in 2016, a robust number for activating the Busking areas around the city
- Increased the number of artists walk participants from 16 in 2015 to 19 in 2016
- Completed 50% of action items identified in the Cultural Strategic Plan 2014-2018. This document outlines a vision and action plan for arts and culture in White Rock
- Initiated 3 public art projects to be completed in 2017, including Rainworks, Newport, and Memorial Park

## Special Events

Community special events greatly enrich the quality of life and enjoyment for residents and visitors. In 2016, Recreation and Culture facilitated and supported 30 community and charitable events along with four major City special events including Canada Day by the Bay, Tour de White Rock, Concerts at the Pier and Festival of Lights - Diwali Integration.

We help coordinate and provide resources and other support for several annual community events including the Polar Bear Swim, Coldest Night of the Year, Irish Heritage Festival, Move for Health Day, Sandcastle City Classic, White Rock Farmers Market, Canada Day 10K Run, Peace Arch Hospital Foundation Gala, Sears National Kids Cancer Ride, Fall Festival of the Arts, Princess Party, Peace Arch Hospital Great Pumpkin Run/Walk, Remembrance Day Ceremony, and Christmas on the Peninsula.

In 2016, the City partnered with the Peace Arch Hospital Foundation to host Picnic on the Pier, a charitable event that brought 230 guests to our iconic Pier for dinner. In March 2016, the Soroptimist International of White Rock organization hosted a fun run/walk at Centennial Park in support of their charity component and to acknowledge International Women's Day. Concerts at the Pier returned to the waterfront with six concert dates in July and August. Thousands of people attended and enjoyed live music, fresh gelato and the beautiful sunsets.

## Emergency Social Services

In response to a large apartment fire on May 15, 2016, Recreation and Culture Department staff opened and operated an Emergency Social Services reception centre for approximately 100 displaced tenants, and assisted them with acquiring temporary accommodation, meals and other basic necessities.

# WHITE ROCK RCMP

Staff Sergeant Daryl Creighton is the Detachment Commander and has occupied this role since October of 2016. The White Rock RCMP is committed to being transparent and accessible while identifying the needs and expectations of the community. The citizens of White Rock play an integral role in identifying issues of concern.

The White Rock Royal Canadian Mounted Police Detachment consists of 23 regular members as well as 10 full-time staff and 14 casual staff. The General Duty complement is divided into four watches, each with a Corporal in charge. General Duty takes the majority of the calls for service and is supported by a two-member General Investigations Section (GIS).

Additionally, there is a two-member Community Response Team (CRT) which provides a broad mandate of policing services. This includes, School Liaison, Traffic Enforcement, Community Events and a variety of youth-based initiatives such as anti-bullying and social media awareness. Additionally, CRT investigates matters that are the subject of repeated calls for service, on-going offences or issues requiring a focused approach with a view to identifying contributing factors which can be addressed through education and Crime Prevention techniques. CRT is also responsible for implementing and sustaining various successful Crime Reduction initiatives related to drug trafficking and property crime offences.

The Detachment is a fully equipped police station with front counter staff during business hours and with facilities to house prisoners (cells). Complaint taking and dispatching services are provided off-site by the City of Surrey RCMP Operational Communications Centre.

The Detachment's Community Policing section is responsible for providing the citizens of White Rock numerous crime prevention programs. The Crime Prevention Coordinator is responsible for the Community Policing programs such as Speed Watch, Block Watch, fraud awareness, and lock out auto crime. The Detachment has a very active group of approximately 30 community policing volunteers that help administer and promote these programs.

The Victims Assistance Coordinator is responsible for providing support to victims and witnesses of crime during their dealings with the criminal justice system. Staff provides valuable guidance and proper referrals to these people during a very stressful time in their lives.

# 2016 DEPARTMENT HIGHLIGHTS

## Community Response Team (CRT)

The CRT mandate was modified, resulting in the implementation of various successful Crime Reduction initiatives. These initiatives focused primarily on Property Crime and Drug Enforcement.

- Property Crime: CRT and General Duty members made multiple arrests by focusing on Prolific Property Crime offenders, including several “in progress” residential break and enters. 2016 had shown an increase in property crime offences in White Rock of 23%. Since the implementation of these initiatives, property crime offences are down 14%
- Drug Enforcement: Based on information provided by the residents of White Rock and observations of the police, numerous projects were initiated solely targeting drug dealers. The projects have resulted in multiple arrests, criminal charges and significant seizure of drugs, cash and offence related property

## Community Events and Programs

Officers continued to be involved in events designed to benefit the community and improve communication. These events included:

- Community Drug Forum with a focus on fentanyl
- Christmas Toy Drive
- Enhanced Social Media access
- Community Car Seat Awareness Campaign
- Law Enforcement Torch Run
- Distracted Driving Campaign

## White Rock RCMP Beach Enforcement Initiative

Officers provided a highly visible policing presence along the waterfront and the Marine Drive corridor during the summer months. This initiative is considered a success in terms of the prevention and deterrence of crime and will continue in 2017

## Traffic Enforcement and Impaired Driving

With enhanced initiatives and targeted enforcement in this area, the detachment apprehended a significant number of impaired drivers and issued numerous driving suspensions. With the Immediate Roadside Suspension provincial laws, drivers whose ability to operate a motor vehicle was impaired by alcohol were swiftly taken off our roadways. White Rock officers issued over 450 traffic violation tickets and written warnings in 2016 - a high number of police driver contacts for a city of this population

## Foot Patrols

An increase in officer foot patrols in the uptown area of the City continues to be a focus in 2017. Officers conducted 63 park patrols in the City as well as in other high volume areas. This initiative is geared towards high visibility and community engagement. The goal of the foot patrol program is the following:

- Provide a highly visible police presence in the town centre and surrounding areas
- Enforce “zero tolerance” when detecting alcohol, drug, and property-related offences
- Preserve public peace and reduce the fear of crime
- Protect property
- Reduce incidences of theft and vandalism
- Enhance safety, livability, and enjoyment
- Promote community policing, crime prevention, and crime reduction strategies within the City





# city facilities

## **City Hall**

15322 Buena Vista Avenue  
White Rock, BC V4B 1Y6  
Contact: 604.541.2100  
Customer Service Hours:  
Monday to Friday 8:30 a.m.- 4:30 p.m.

## **Centennial Park Leisure Centre**

14600 North Bluff Road  
White Rock, BC V4B 3C9  
Contact: 604.541.2161  
Customer Service Hours:  
Monday to Friday 8:30 a.m.- 4:30 p.m.

## **Kent Street Activity Centre**

1475 Kent Street  
White Rock, BC V4B 5A2  
Contact: 604.541.2231  
Customer Service Hours:  
Monday to Friday 8:30 a.m.- 4:30 p.m.  
Saturday 9:00 a.m. – 1:00 p.m.

## **Engineering and Municipal Operations**

877 Keil Street  
White Rock, BC V4B 4V6  
Contact: 604.541.2181  
Customer Service Hours:  
Monday to Friday 8:00 a.m.- 4:30 p.m.

## **RCMP**

15299 Pacific Avenue  
White Rock, BC V4B 1R1  
Contact: 778.593.3600  
Customer Service Hours:  
Monday to Friday 8:30 a.m.- 4:30 p.m.

## **White Rock Community Centre**

15154 Russell Avenue  
White Rock, BC V4B 0A6  
Contact: 604.541.2199  
Customer Service Hours:  
Monday to Thursday 8:30 a.m.- 6:00 p.m.  
Friday 8:30 a.m.- 4:30 p.m.  
Saturday 9:00 a.m.- 1:00 p.m.

## **White Rock Fire Hall**

15315 Pacific Avenue  
White Rock, BC V4B 1R1  
Contact: 604.541.2121  
Customer Service Hours:  
Monday to Friday 8:30 a.m.- 4:30 p.m.

## **White Rock Library**

15342 Buena Vista Avenue  
White Rock, BC V4B 1Y6  
Contact: 604.541.2201  
Customer Service Hours:  
Monday to Wednesday 10:00 a.m.- 9:00 p.m.  
Thursday to Saturday 10:00 a.m.- 5:00 p.m.  
Sunday 1:00- 5:00 p.m.

## **White Rock Museum and Archives**

14970 Marine Drive  
White Rock, BC V4B 1C4  
Contact: 604.541.2222  
Customer Service Hours:  
Monday to Friday 10:30 a.m.- 4:30 p.m.  
(Gallery / Gift Shop)  
Saturday and Sunday 11:00 a.m. – 4:30 p.m.  
(Gallery / Gift Shop)  
Monday to Friday 10:00 a.m. – 5:00 p.m.  
(Office)



# financial section

# director of financial services message



## MAYOR AND COUNCIL

It is my pleasure to present The Corporation of the City of White Rock's Financial Statements for the fiscal year ended December 31, 2016 pursuant to Section 167 of the *Community Charter*. The statements have been prepared in accordance with the Canadian Public Sector Accounting Standards established by the Chartered Professional Accountants of Canada.

The preparation and presentation of the Financial Statements and related information are the responsibility of management of The Corporation of the City of White Rock. This involves the use of management's best estimates and careful judgement. The City maintains a system of internal accounting controls designed to provide reasonable assurances for the safeguarding of assets and the reliability of financial records.

KPMG LLP, the City's independent auditor, has audited the financial statements contained herein and their report accompanies the statements.

Operating activities during the year contributed a surplus of \$7,523,579. The total accumulated surplus was \$138,858,384 as of December 31, 2016. This figure is comprised of reserves, the City's investment in tangible capital assets and other surplus funds.

Net financial assets increased by \$1,997,077 to \$36,018,714 as of December 31, 2016. This is a positive indicator of the City's financial position.

Debt, net of sinking funds, outstanding as of December 31, 2016 was \$20,573,276, compared to \$14,138,473 on December 31, 2015. It is comprised of long-term debenture debt in the amount of \$14,354,276 and new interim financing of \$6,219,000. Long-term debt of \$14,250,000 is attributed to an advance payment on the purchase of property and assets of the local water distribution utility. The new financing is comprised of a temporary loan in the amount of \$6,219,000 that was obtained to finance subsequent water system infrastructure construction and improvements. This temporary loan was converted to debenture debt in April 2017.

In summary, the City ended the year 2016 in a sound financial position.

A handwritten signature in black ink, appearing to read 'S. Kurylo', with a large, sweeping flourish at the end.

Sandra Kurylo, B.Comm., CPA, CMA  
**Director of Financial Services**

Financial Statements of  
**THE CORPORATION OF**  
**THE CITY OF WHITE ROCK**  
Year Ended December 31, 2016



KPMG LLP  
Metro Tower I  
4710 Kingsway, Suite 2400  
Burnaby BC V5H 4M2  
Canada  
Telephone (604) 527-3600  
Fax (604) 527-3636

## INDEPENDENT AUDITORS' REPORT

To the Mayor and Council

We have audited the accompanying financial statements of The Corporation of the City of White Rock, which comprise the statement of financial position as at December 31, 2016, the statements of operations, changes in net financial assets and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

### *Management's Responsibility for the Financial Statements*

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

### *Auditors' Responsibility*

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

KPMG LLP is a Canadian limited liability partnership and a member firm of the KPMG network of independent Member firms affiliated with KPMG International Cooperative ("KPMG International"), a Swiss entity. KPMG Canada provides services to KPMG LLP.



*Opinion*

In our opinion, the financial statements present fairly, in all material respects, the financial position of The Corporation of the City of White Rock as at December 31, 2016 and its results of operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

*KPMG LLP*

Chartered Professional Accountants

May 8, 2017

Burnaby, Canada

# THE CORPORATION OF THE CITY OF WHITE ROCK

## Statement of Financial Position

December 31, 2016, with comparative information for 2015

	2016	2015
<b>Financial Assets</b>		
Cash and cash equivalents (note 2)	\$ 75,673,724	\$ 66,846,579
Temporary investments (note 2)	4,908,698	4,928,565
Accounts receivable (note 3)	3,140,489	2,633,597
Loans receivable (note 4)	21,000	30,500
	<u>83,743,911</u>	<u>74,439,241</u>
<b>Liabilities</b>		
Accounts payable and accrued liabilities (note 5)	6,138,120	6,735,502
Refundable performance deposits (note 2(b))	8,569,173	7,113,041
Capital lease obligation (note 7)	42,066	62,958
Debt (note 8)	20,573,276	14,138,473
Deferred revenue (note 9)	12,402,562	12,367,630
	<u>47,725,197</u>	<u>40,417,604</u>
Net Financial Assets	36,018,714	34,021,637
<b>Non-Financial Assets</b>		
Tangible capital assets (note 10)	102,029,614	96,599,808
Prepaid expenses	581,847	542,889
Inventories of supplies	228,209	170,471
	<u>102,839,670</u>	<u>97,313,168</u>
Accumulated surplus (note 11)	<u>\$ 138,858,384</u>	<u>\$ 131,334,805</u>

Commitments and contingencies (note 14)  
Water utility acquisition (note 18)

See accompanying notes to financial statements.



**SANDRA KURYLO, B. Comm., CPA, CMA**  
Director of Financial Services

# THE CORPORATION OF THE CITY OF WHITE ROCK

## Statement of Operations

Year ended December 31, 2016, with comparative information for 2015

	2016 Budget (Note 1(b))	2016	2015
<b>Revenue:</b>			
Property taxes:			
General purposes	\$ 19,747,460	\$ 19,732,564	\$ 19,642,298
Regional library and fire protection levies	870,288	869,311	1,419,353
Business improvement levy	312,000	311,702	306,000
	20,929,748	20,913,577	21,367,651
Receipts in lieu of taxes	15,000	14,990	18,358
Development cost charges (note 9(a))	648,700	27,596	11,049
Sanitary sewer fees and parcel tax	3,505,906	3,536,470	3,460,471
Drainage user fees	2,046,400	2,048,559	1,979,649
Water user fees	3,700,400	3,733,479	524,746
Sales of services and other revenue (note 17)	17,939,705	11,499,977	11,088,196
Government grants	1,139,840	617,852	637,012
Developers' contributions of tangible capital assets (note 10(b))	-	63,879	280,373
	49,925,699	42,456,379	39,367,505
<b>Expenses:</b>			
General government	7,857,851	6,607,044	6,001,336
Protection services	10,139,427	9,954,682	9,995,432
Transportation, engineering and operations	5,899,881	5,056,465	5,322,158
Parks, recreation and cultural services	8,013,179	7,311,881	7,095,413
Solid waste services	1,137,600	794,707	1,111,759
Sanitary sewer system	2,577,042	2,077,330	2,073,483
Drainage system	843,500	753,642	673,997
Water system	3,003,765	2,377,049	446,518
	39,472,245	34,932,800	32,720,096
Annual surplus	10,453,454	7,523,579	6,647,409
Accumulated surplus, beginning of year	131,334,805	131,334,805	124,687,396
Accumulated surplus, end of year	\$ 141,788,259	\$ 138,858,384	\$ 131,334,805

See accompanying notes to financial statements.

# THE CORPORATION OF THE CITY OF WHITE ROCK

## Statement of Changes in Net Financial Assets

Year ended December 31, 2016, with comparative information for 2015

	2016 Budget	2016	2015
Annual surplus	\$ 10,453,454	\$ 7,523,579	\$ 6,647,409
Acquisition of tangible capital assets	(28,390,000)	(9,635,518)	(18,493,249)
Contribution of tangible capital assets	-	(63,879)	(280,373)
Amortization of tangible capital assets	5,022,500	4,237,467	3,810,631
Loss (gain) on disposal of tangible capital assets	-	(479,051)	65,233
Proceeds on disposal of tangible capital assets	-	511,175	30,870
	(12,914,046)	2,093,773	(8,219,479)
Acquisition of prepaid expenses	-	(581,847)	(542,889)
Acquisition of inventories of supplies	-	(228,209)	(170,471)
Use of prepaid expenses	-	542,889	517,052
Consumption of inventories of supplies	-	170,471	70,402
Change in net financial assets	(12,914,046)	1,997,077	(8,345,385)
Net financial assets, beginning of year	34,021,637	34,021,637	42,367,022
Net financial assets, end of year	\$ 21,107,591	\$ 36,018,714	\$ 34,021,637

See accompanying notes to financial statements.

# THE CORPORATION OF THE CITY OF WHITE ROCK

## Statement of Cash Flows

Year ended December 31, 2016, with comparative information for 2015

	2016	2015
Cash provided by (used in):		
Operating:		
Annual surplus	\$ 7,523,579	\$ 6,647,409
Items not involving cash:		
Amortization	4,237,467	3,810,631
Loss (gain) on disposal of tangible capital assets	(479,051)	65,233
Developers' contributions of tangible capital assets	(63,879)	(280,373)
Changes in non-cash operating working capital:		
Increase in accounts receivable	(506,892)	(760,324)
Increase in prepaid expenses	(38,958)	(25,837)
Increase in inventories of supplies	(57,738)	(2,069)
Decrease in loans receivable	9,500	13,500
Increase (decrease) in accounts payable and accrued liabilities	(597,382)	335,273
Increase in refundable performance deposits	1,456,132	1,170,197
Increase in deferred revenue	34,932	1,789,011
Net change in cash from operating activities	11,517,710	12,762,651
Capital activities:		
Cash consideration for water utility acquisition	-	(13,848,770)
Cash used to acquire tangible capital assets	(9,635,518)	(4,356,905)
Proceeds on disposal of tangible capital assets	511,175	30,870
Net change in cash from capital activities	(9,124,343)	(18,174,805)
Financing activities:		
New debt issued (note 8)	20,469,000	14,022,000
Principal payments on debt	(14,034,197)	(11,616)
Principal payments on capital leases	(20,892)	(19,944)
Net change in cash from financing activities	6,413,911	13,990,440
Investing activities:		
Change in temporary investments	19,867	4,025,810
Net change in cash and cash equivalents	8,827,145	12,604,096
Cash and cash equivalents, beginning of year	66,846,579	54,242,483
Cash and cash equivalents, end of year	\$ 75,673,724	\$ 66,846,579

See accompanying notes to financial statements.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements

Year ended December 31, 2016

---

The Corporation of the City of White Rock (the “City”) is incorporated under the Local Government Act of British Columbia. The City’s principal activities include the provision of local government services to residents, businesses and visitors of the incorporated area.

## 1. Significant accounting policies:

The City follows Canadian Public Sector Accounting Standards as prescribed by the Public Sector Accounting Board (“PSAB”) of the Chartered Professional Accountants of Canada, including the following significant policies:

(a) Basis of presentation:

The financial statements present the resources and operations including all accounts and funds of the City. All inter-fund transactions, assets and liabilities have been eliminated.

(b) Budget reporting:

The budget figures reported in the statement of operations represent the 2016 component of *Financial Plan (2016-2020) Bylaw, 2016, No. 2132, Amendment No. 1, Bylaw 2016, No. 2143* adopted by the City Council on April 25, 2016.

(c) Cash and cash equivalents:

Cash and cash equivalents include short-term highly liquid investments with maturity dates within three months of acquisition that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value.

(d) Temporary investments:

Temporary investments are recorded at cost which approximates market value and are comprised of term deposits.

(e) Revenue:

Revenue is recorded on the accrual basis and is recognized when it is earned and measurable. Revenue relating to future periods, including prepaid property taxes, government grants and certain facility upgrade contributions, are reported as deferred revenue and recognized as revenue when earned.

(f) Development cost charges (“DCC’s”):

DCC’s collected under the City’s Development Cost Charge Bylaw, plus interest earned thereon, are recorded as deferred revenue. DCC’s are recognized as revenue when related tangible capital assets are acquired.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

---

## 1. Significant accounting policies (continued):

### (g) Expenses:

Expenses are recorded on the accrual basis and are recognized as they are incurred. This is upon the receipt of goods or services and/or the creation of a legal obligation. Interest expense on debt and capital lease obligations is accrued to December 31, 2016.

### (h) Government transfers:

Restricted transfers from governments are deferred and recognized as revenue as the related expenditures are incurred or the stipulations in the related agreements are met. Unrestricted transfers are recognized as revenue when received or if the amount to be received can be reasonably estimated and collection is reasonably assured.

### (i) Debt:

Debt is recorded net of repayments and actuarial adjustments.

### (j) Non-financial assets:

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

#### (i) Tangible capital assets:

Tangible capital assets are recorded at cost which includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The cost, less residual value, of the tangible capital assets, excluding land, is amortized on a straight-line basis over their estimated useful lives as follows:

Asset	Useful Life - Years
Land improvements	10 to 100
Buildings and facilities	2 to 50
Machinery and equipment	2 to 25
Roads and sidewalks	10 to 50
Sanitary sewer infrastructure	30 to 80
Storm sewer infrastructure	30 to 80
Water system infrastructure	5 to 80

Leasehold improvements are amortized using the lesser of the remaining term of the lease, including all renewal terms, or the life of the asset.

Annual amortization is charged commencing when the asset is available for use. Assets under construction are not amortized until the asset is put into productive use.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

---

## 1. Significant accounting policies (continued):

### (j) Non-financial assets (continued):

#### (ii) Contributions of tangible capital assets:

Tangible capital assets received as contributions are recorded at their fair market value at the date of receipt and also are recorded as revenue.

#### (iii) Arts and heritage assets:

Arts and heritage assets are not recorded as assets in these financial statements as stipulated by PSAB standards.

#### (iv) Interest capitalization:

The City does not capitalize interest costs associated with the acquisition or construction of tangible capital assets.

#### (v) Leased tangible capital assets:

Leases which transfer substantially all of the benefits and risks incidental to ownership of property are accounted for as leased tangible capital assets. All other leases are accounted for as operating leases and the related payments are charged to expenses as incurred.

#### (vi) Inventories of supplies:

Inventories of supplies held for consumption are recorded at the lower of cost and replacement cost.

### (k) Employee future benefits:

(i) The City and its employees make contributions to the Municipal Pension Plan. The Municipal Pension Plan is a multi-employer defined benefit pension plan. The City's contributions are expensed as incurred.

(ii) Sick leave and post-employment benefits also accrue to the City's employees. The liability relating to these benefits is actuarially determined based on service and best estimates of retirement ages and expected future salary and wage increases. The liabilities under these benefit plans are accrued based on projected benefits prorated as employees render services necessary to earn the future benefits.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

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## 1. Significant accounting policies (continued):

### (l) Use of accounting estimates:

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates. Significant areas requiring the use of management estimates relate to the determination of the value of developer contributed assets, useful lives of tangible capital assets for amortization, valuation of receivables, accrued sick and other post-employment benefits and provision for contingencies. Adjustments, if any, will be reflected in the financial statements in the period of settlement or change in the amount of the estimate.

### (m) Segment disclosures:

A segment is defined as a distinguishable activity or group of activities of government for which it is appropriate to separately report financial information. The City has provided definitions of segments used by the City as well as presented financial information in segmented format (note 20).

### (n) Contaminated sites:

Contaminated sites are a result of contamination being introduced into air, soil, water, or sediment of a chemical, organic or radioactive material or live organism that exceeds an environmental standard. Liabilities are recorded net of any expected recoveries.

A liability for remediation of contaminated sites is recognized when a site is not in productive use and the following criteria are met:

- (i) An environmental standard exists;
- (ii) Contamination exceeds the environmental standards;
- (iii) The City is directly responsible or accepts responsibility;
- (iv) It is expected that future economic benefits will be given up; and
- (v) A reasonable estimate of the amount can be made.

The liability is recognized as management's estimate of the cost of post-remediation including operation, maintenance and monitoring that are an integral part of the remediation strategy for a contaminated site.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 2. Cash and cash equivalents and temporary investments:

	2016	2015
Cash balances	\$ 60,173,846	\$ 43,906,039
Cash equivalents:		
Money market securities and term deposits maturing within 90 days of inception	11,474,184	18,946,587
MFA Money Market Fund	4,025,694	3,993,953
	75,673,724	66,846,579
Temporary investments consisting of term deposits maturing within 365 days of inception	4,908,698	4,928,565
	\$ 80,582,422	\$ 71,775,144

Cash equivalents and temporary investments, including the MFA Money Market Fund, have annual yields that range from 0.79% to 1.20% (2015 - 0.85% to 1.35%).

(a) Included in financial assets are cash and cash equivalents of \$4,251,001 (2015 - \$4,046,293) that can only be used for the acquisition of tangible capital assets as provided for by the DCC Bylaw (note 9(a)).

(b) Included in cash and cash equivalents is an amount of \$8,569,173 (2015 - \$7,113,041) which consists of refundable performance deposits.

## 3. Accounts receivable:

	2016	2015
Property taxes	\$ 1,241,151	\$ 955,233
Water user fees	970,059	520,051
Government grants	67,886	68,835
Amount secured by letters of credit	200,000	200,000
Water utility transition, due from EPCOR White Rock Water Inc.	-	329,213
Other	661,393	560,265
	\$ 3,140,489	\$ 2,633,597

## 4. Loans receivable:

The City had a loan receivable in the amount of \$6,000 in 2015 from The White Rock Lawn Bowling Club (the "Club") to assist in financing the purchase and installation of the Club's artificial green. The loan was fully repaid in 2016.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 4. Loans receivable (continued):

The City has a loan receivable in the amount of \$21,000 (2015 - \$24,500) from The Peace Arch Curling Club to assist in financing the purchase and installation of kitchen equipment. The loan receivable bears a variable per annum interest rate which is the average annual rate of return the City has achieved on its investments in the twelve months preceding the anniversary date of the loan agreement. The remaining principal will be paid in six equal annual instalments. The interest is paid semi-annually.

## 5. Accounts payable and accrued liabilities:

	2016	2015
Trade accounts payable and other	\$ 2,907,105	\$ 3,277,291
Due to governments and agencies	1,306,874	1,532,548
Post-employment benefits (note 6)	1,285,750	1,405,250
Other payroll liabilities	638,391	520,413
	<u>\$ 6,138,120</u>	<u>\$ 6,735,502</u>

## 6. Post-employment benefits:

The City provides certain post-employment and sick leave benefits to its employees. These benefits include accumulated non-vested sick leave, post-employment gratuity and lieu time benefits, and certain vacation benefits.

	2016	2015
Accrued benefit obligation:		
Balance, beginning of year	\$ 1,423,500	\$ 1,421,500
Immediate recognition of Work Safe BC benefits liability	(139,900)	(22,400)
Current service cost	106,900	100,300
Interest cost	40,500	39,800
Benefits paid	(161,600)	(72,446)
Plan amendment	37,300	(26,900)
Actuarial loss (gain)	87,800	(16,354)
Balance, end of year	<u>\$ 1,394,500</u>	<u>\$ 1,423,500</u>

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 6. Post-employment benefits (continued):

	2016	2015
Accrued benefit obligation, end of year	\$ 1,394,500	\$ 1,423,500
Unamortized net actuarial loss	(108,750)	(18,250)
Accrued benefit liability, end of year	\$ 1,285,750	\$ 1,405,250

Actuarial gains and losses for accumulating benefits are amortized over the expected average remaining service period of the related employee group, commencing the year after the gain or loss arises. Post-employment liabilities are included in accounts payable and accrued liabilities.

The significant actuarial assumptions used to determine the City's accrued benefit obligation are as follows:

	2016	2015
Discount rates	3.30%	3.10%
Expected future inflation rates	2.50%	2.50%
Expected wage and salary increases	2.58% - 4.63%	2.58% - 4.63%

## 7. Capital lease obligation:

The City has financed certain equipment by entering into capital leasing arrangements. There are three capital leases repayable in monthly blended installments of \$1,948 including principal and interest. Minimum lease payments due under the capital lease are:

Year ending December 31:		
2017	\$	23,378
2018		16,227
2019		4,539
Minimum capital lease payments		44,144
Less amounts representing interest		2,078
	\$	42,066

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 8. Debt:

	2016	2015
Debentures, net of repayments and actuarial adjustments (a)	\$ 14,354,276	\$ 116,473
Interim financing (b)	6,219,000	14,022,000
	<b>\$ 20,573,276</b>	<b>\$ 14,138,473</b>

### (a) Debentures:

The City issues debt instruments through the Municipal Finance Authority ("MFA") to finance certain capital acquisitions. Repayments and actuarial adjustments are netted against related long term-debts. Details are as follows:

Bylaw Number	Purpose	Maturity date	Interest rate	Refinancing year*	Authorized amount	Sinking fund assets		
							2016	2015
1667	Sanitary Sewers-Local Improvement	2023	5.95%	n/a	\$ 224,580	\$ 120,304	\$ 104,276	\$ 116,473
2098	Water Utility Acquisition Advance Payment	2046	2.60%	2026	14,250,000	-	14,250,000	-
					<b>\$ 14,474,580</b>	<b>\$ 120,304</b>	<b>\$ 14,354,276</b>	<b>\$ 116,473</b>

\* During the refinancing year the City will have the option to retire part or all of the debt early, or refinance the borrowing at a new interest rate.

Total interest on the debenture debt for the year was \$272,713 (2015 - \$13,363).

As a condition of these borrowings, a portion of the debenture debt proceeds is withheld by the MFA in a Debt Reserve Fund. Amounts withheld for this purpose are as follows:

Bylaw number	Purpose	Debt reserve fund
1667	Sanitary Sewers –Local Improvement	\$ 2,246
2098	Water Utility Acquisition Advance Payment	142,500
		<b>\$ 144,746</b>

These cash deposits are included as part of accounts receivable in the Statement of Financial Position.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 8. Debt (continued):

### (a) Debentures (continued):

Principal payments and actuarial adjustments on the outstanding debenture debt over the next five years and thereafter are as follows:

2017	\$	288,848
2018		299,150
2019		309,823
2020		320,878
2021		332,331
Thereafter		12,803,246
		<hr/>
		\$ 14,354,276

### (b) Interim financing:

The City obtained a temporary loan in the amount of \$6,219,000, at a variable interest rate, from the MFA to finance water system infrastructure construction and improvements. In April 2017, this temporary loan was converted to debenture debt for periods of ten and thirty years at an interest rate of 2.80% for the first ten years. After this time the City will have the option to retire part or all of the debt early, or refinance the borrowing at a new interest rate.

## 9. Deferred revenue:

	2016	2015
Property taxes	\$ 3,646,498	\$ 3,951,726
Contributions for future capital works	1,217,410	1,152,590
Development cost charges (a)	4,251,001	4,046,293
Utility service connections	507,200	659,900
Deferred revenue - facility upgrades	600,021	642,996
Deferred revenue - building permits	1,269,470	1,242,660
Other	910,962	671,465
	<hr/>	<hr/>
	\$ 12,402,562	\$ 12,367,630

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

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## 9. Deferred revenue:

(a) Development cost charges:

	Highways	Drainage	Parkland	Total
Balance, beginning of year	\$ 590,470	\$ 733,737	\$ 2,722,086	\$ 4,046,293
Add:				
Amounts received	27,962	25,097	122,985	176,044
Investment income	8,232	10,160	37,868	56,260
Deduct:				
Acquisition of tangible capital assets	4,586	3,451	19,559	27,596
Balance, end of year	\$ 622,078	\$ 765,543	\$ 2,863,380	\$ 4,251,001

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 10. Tangible capital assets:

	Land	Land Improvements	Buildings and Facilities	Machinery and Equipment	Roads and Sidewalks	Sanitary Sewer Infrastructure	Storm Sewer Infrastructure	Water System Infrastructure	Assets Under Construction	Total
<b>Cost:</b>										
Balance, beginning of year	\$ 9,594,395	\$ 7,986,095	\$ 30,673,574	\$ 10,395,685	\$ 39,250,883	\$ 18,204,584	\$ 19,980,807	\$ 8,768,050	\$ 7,486,787	\$ 152,340,860
Additions	1,195,700	163,510	225,000	1,231,410	273,693	303,535	91,780	295,185	5,919,583	9,699,396
Transfers	22,500	137,262	-	161,501	496,030	23,722	179,079	5,440,461	(6,460,555)	-
Disposals	(392)	-	-	(334,574)	(65,487)	(22,174)	(21,421)	-	-	(444,048)
Balance, end of year	10,812,203	8,286,867	30,898,574	11,454,022	39,955,119	18,509,667	20,230,245	14,503,696	6,945,815	161,596,208
<b>Accumulated Amortization:</b>										
Balance, beginning of year	-	5,193,097	11,601,636	6,080,385	18,174,025	6,151,305	8,459,818	80,786	-	55,741,052
Disposals	-	-	-	(333,894)	(54,966)	(7,502)	(15,563)	-	-	(411,925)
Amortization expense	-	263,461	1,221,039	806,760	933,469	287,029	313,320	412,389	-	4,237,467
Balance, end of year	-	5,456,558	12,822,675	6,553,251	19,052,528	6,430,832	8,757,575	493,175	-	59,566,594
Net book value, end of year	\$ 10,812,203	\$ 2,830,309	\$ 18,075,899	\$ 4,900,771	\$ 20,902,591	\$ 12,078,835	\$ 11,472,670	\$ 14,010,521	\$ 6,945,815	\$ 102,029,614
Net book value, beginning of year	\$ 9,594,395	\$ 2,792,998	\$ 19,071,938	\$ 4,315,300	\$ 21,076,858	\$ 12,053,279	\$ 11,520,989	\$ 8,687,264	\$ 7,486,787	\$ 96,599,808

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 10. Tangible capital assets (continued):

### (a) Assets under construction:

Assets under construction have not been amortized. Amortization of these assets will commence when the asset is put into service.

### (b) Contributed tangible capital assets:

Contributed tangible capital assets have been recognized at fair market value at the date of contribution. The value of contributed assets received during the year was comprised of:

	2016	2015
Roads and sidewalks	\$ -	\$ 180,031
Sanitary sewers	-	43,000
Storm sewers	63,879	57,342
<b>Developers' contributions of tangible capital assets</b>	<b>\$ 63,879</b>	<b>\$ 280,373</b>

### (c) Tangible capital assets disclosed at nominal values:

Where an estimate of fair value could not be made, the tangible capital asset was recognized at a nominal value.

### (d) Works of art and historical treasures:

The City manages and controls various works of art and non-operational historical cultural assets including totem poles, sculptures and paintings located at City sites and public display areas. These assets are not recorded as tangible capital assets.

### (e) Write-down of tangible capital assets:

There were no write-downs of tangible capital assets during the year.

## 11. Accumulated surplus:

	Statutory reserves <small>(note 13(a))</small>	Non- statutory reserves <small>(note 13(b))</small>	Other surplus funds	Investment in tangible capital assets <small>(note 12)</small>	Total
General Fund	\$ 11,390,650	\$ 17,950,951	\$ 4,563,711	\$ 58,151,815	\$ 92,057,127
Sanitary Sewer Fund	89,401	11,046,941	1,107,116	12,677,928	24,921,386
Drainage Fund	-	7,454,531	518,320	11,796,014	19,768,865
Water Fund	-	1,773,584	390,100	(52,678)	2,111,006
<b>Total for 2016</b>	<b>\$ 11,480,051</b>	<b>\$ 38,226,007</b>	<b>\$ 6,579,247</b>	<b>\$ 82,573,079</b>	<b>\$ 138,858,384</b>
<b>Total for 2015</b>	<b>\$ 11,443,841</b>	<b>\$ 32,494,426</b>	<b>\$ 5,641,157</b>	<b>\$ 81,755,381</b>	<b>\$ 131,334,805</b>

Included in the water fund investment in tangible capital assets is an adjustment in the amount of \$1,758,828 for unspent debt proceeds which have been earmarked for use in future years.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 12. Investment in tangible capital assets:

	2016	2015
Tangible capital assets	\$ 102,029,614	\$ 96,599,808
Deduct:		
Capital lease obligation	(42,066)	(62,958)
Debt	(20,573,276)	(14,138,473)
Deferred revenue - facility upgrades	(600,021)	(642,996)
Add:		
Unspent debt proceeds	1,758,828	-
	<u>\$ 82,573,079</u>	<u>\$ 81,755,381</u>

## 13. Reserves:

### (a) Statutory reserves:

The following reserves were established, by bylaw, in accordance with BC municipal legislation:

	2016	2015
General Fund:		
Land sale reserve	\$ 2,444,607	\$ 3,320,787
Equipment replacement reserve	4,784,458	4,532,831
Capital works, machinery & equipment reserve	4,121,545	3,449,100
Off-street parking facilities reserve	7,687	7,584
Local improvement reserve	<u>32,353</u>	<u>32,353</u>
	11,390,650	11,342,655
Sanitary Sewer Fund:		
Terry Road local improvement reserve	89,401	101,186
	<u>\$ 11,480,051</u>	<u>\$ 11,443,841</u>

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 13. Reserves (continued):

(b) Non-statutory reserves:

	2016	2015
General Fund:		
Infrastructure reserve	\$ 4,681,857	\$ 4,637,313
Computer replacement reserve	170,532	166,550
Economic development reserve	99,190	72,390
Pier preservation reserve	202,211	190,369
Police equipment reserve	220,464	211,541
Roadworks reserve	3,005,537	2,448,352
Density bonus/amenity contribution reserve	998,985	953,566
Public art contribution reserve	6,108	116,108
Parking reserve	748,014	503,000
Community Works Fund agreement reserve	327,789	215,708
Secondary suite service fee reserve	880,598	677,864
Solid waste operating reserve	416,319	87,514
Other operating reserves	2,870,747	2,591,866
<u>Incomplete asset improvement projects</u>	<u>3,322,600</u>	<u>2,383,400</u>
	17,950,951	15,255,541
Sanitary Sewer Fund:		
Infrastructure reserve	10,668,241	8,113,065
Pump station reserve	-	1,273,919
<u>Incomplete asset improvement projects</u>	<u>378,700</u>	<u>967,900</u>
	11,046,941	10,354,884
Drainage Fund:		
Infrastructure reserve	5,361,431	4,764,357
Operating reserve	25,000	25,000
<u>Incomplete asset improvement projects</u>	<u>2,068,100</u>	<u>1,471,600</u>
	7,454,531	6,260,957
Water Fund:		
Infrastructure reserve	1,430,075	262,344
Debt retirement reserve	3,209	-
<u>Operating reserve</u>	<u>340,300</u>	<u>360,700</u>
	1,773,584	623,044
	<u>\$ 38,226,007</u>	<u>\$ 32,494,426</u>

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

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## 14. Commitments and contingencies:

### (a) Borrowing liability:

The City has a contingent liability with respect to debentures of the Greater Vancouver Sewerage and Drainage District and the Greater Vancouver Regional District, to the extent provided for in their respective Enabling Acts, Acts of Incorporation and Amending Acts. Management does not consider payment under this contingency to be likely and therefore no amounts have been accrued.

### (b) Third party claims:

There are various lawsuits and claims pending by and against the City. The outcome of these claims is undeterminable and it is the opinion of management that final determination of these claims will not materially affect the financial statements of the City.

### (c) Lease Commitments:

The City entered into a five year agreement, initially ending July 31, 2008, to lease certain parcels of real property from The Burlington Northern and Santa Fe Railway Company. Under the terms of this agreement, the City is committed to annual rent payments as well as the costs of all taxes, utilities, insurance, repairs and maintenance of the leased premises. This is accounted for as an operating lease. This agreement provides for renewal options consisting of three additional five year terms.

In January 2013, the City exercised its second option to renew this lease for the five year term ending July 31, 2018. During this period, the City is committed to annual base rent payments of \$400,000.

The City has entered into various leases for office and other operating equipment. Total annual commitments for the next five years, net of applicable taxes, are approximately as follows:

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Year ending December 31:		
2017	\$	33,442
2018		31,526
2019		17,617
2020		11,245
2021		2,811
	\$	96,641

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# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 14. Commitments and contingencies (continued):

### (d) Agreements and contractual commitments:

In addition to the leases described above, the City has entered into various agreements and contracts for services and construction with periods ranging from one to five years. These commitments are in the normal course of operations.

### (e) Debt agreement with the MFA:

The City issues debt instruments through the MFA. As a condition of these borrowings the City is required to execute demand notes in connection with each debenture whereby the City may be required to loan certain amounts to the MFA. The debt agreement with the MFA provides that if at any time the scheduled payments provided for in the agreement are not sufficient to meet the MFA's obligations in respect to such borrowing, the resulting deficiency becomes the joint and several liability of the City and all other participants to the agreement through the MFA. The City is similarly liable on a contingent basis for the debt of other municipalities secured through the MFA. Details of the contingent demand notes are as follows:

Bylaw number	Purpose	2016	2015
1667	Sanitary Sewers - Local Improvement	\$ 7,364	\$ 7,364
2098	Water Utility Acquisition Advance Payment	180,771	-
		\$ 188,135	\$ 7,364

These contingent demand loans are not recorded in the City's financial statements as they are not likely to be paid.

### (f) E-Comm Emergency Communications for Southwest British Columbia Incorporated ("E-Comm"):

The City is a shareholder of the Emergency Communications for Southwest British Columbia Incorporated ("E-Comm"). The City receives services for the regional 9-1-1 call centre for Greater Vancouver Regional District and the Wide Area Radio network from E-Comm. The City has two Class A shares (of a total 28 Class A and 23 Class B shares issued and outstanding as at December 31, 2016). As a Class A shareholder, the City shares in both funding the future operations and capital obligations of E-Comm (in accordance with a cost sharing formula), including any lease obligations committed to by E-Comm up to the shareholder's withdrawal date. Class B shareholders are only obligated to share in funding of the ongoing operating costs. The City has recorded its proportionate obligations.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

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## 14. Commitments and contingencies (continued):

(g) Municipal Insurance Association of British Columbia (the "Association"):

The City is a participant in the Association. Should the Association pay out claims in excess of premiums received, it is possible that the City, along with the other participants, would be required to contribute towards the deficit. Management does not consider payment under this contingency to be likely and therefore no amounts have been accrued.

## 15. Pension plan:

The City and its employees contribute to the Municipal Pension Plan (the "Plan"), a jointly trustee pension plan. The board of trustees, representing Plan members and employers, is responsible for administering the Plan, including investment of the assets and administration of benefits. The Plan is a multi-employer defined benefit pension plan. Basic pension benefits provided are based on a formula. The Plan has about 189,000 active members and approximately 85,000 retired members. Active members include approximately 37,000 contributors from local government and 140 contributors from the City.

The most recent actuarial valuation as at December 31, 2015 indicated a \$2,224 million funding surplus for basic pension benefits. The next valuation will be at December 31, 2018 with results available in 2019. Employers participating in the Plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the Plan records accrued liabilities and accrued assets for the Plan in aggregate with the result that there is no consistent and reliable basis for allocating the obligation, assets and cost to the individual employers participating in the Plan.

The City paid \$1,174,500 (2015 - \$1,011,600) for employer contributions to the Plan in fiscal 2016.

## 16. Collections for other governments:

The City collects certain taxation revenue on behalf of other government bodies. These funds are excluded from the City's financial statements as they are not revenue of the City. Such taxes collected and remitted to other government bodies during the year are as follows:

	2016	2015
Province of British Columbia - school tax	\$ 11,588,672	\$ 11,219,954
South Coast BC Transportation Authority - Translink tax	2,110,615	2,114,382
Other regional bodies	752,888	733,906
	<u>\$ 14,452,175</u>	<u>\$ 14,068,242</u>

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 17. Sales of services and other revenue:

	2016	2015
Parking	\$ 3,219,355	\$ 3,202,849
Parks, recreation and cultural services	1,607,602	1,573,413
Licences and permits	1,633,607	1,614,452
Solid waste services	1,567,670	981,917
Utility service connection fees	768,660	523,450
Density bonus/amenity contributions	-	640,000
Interest and penalties	967,949	959,979
Contributions toward tangible capital asset improvements	96,586	89,163
Other	1,638,548	1,502,973
	<u>\$ 11,499,977</u>	<u>\$ 11,088,196</u>

## 18. Water utility acquisition:

On August 28, 2015, the City entered into an asset purchase agreement with EPCOR White Rock Water Inc. (the "vendor") to purchase the property and assets of the vendor which were used in the operation of the water distribution utility owned and operated by them. This agreement also required the City to assume certain obligations and liabilities related to the water distribution utility which provides water supply, treatment and distribution service within the municipal boundaries of the City of White Rock and within certain areas of the City of Surrey. As at December 31, 2015, the City paid cash of \$13,848,770, in accordance with this agreement. The final purchase price is subject to negotiation and possible arbitration. Any adjustments as a result of this process will be recorded at the time of determination. As of the effective date of acquisition, which was October 30, 2015, the cash paid was allocated based on the estimated fair market value of the acquired assets and liabilities, as follows:

Tangible capital assets including assets under construction	\$ 14,136,344
Other assets	457,352
Liabilities	(744,926)
	<u>\$ 13,848,770</u>

## 19. Comparative information:

Certain components of the comparative information have been reclassified to conform with the financial statement presentation adopted in the current year.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

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## 20. Segmented information:

The City is a diversified municipal government institution that provides a wide range of services to its citizens, visitors and many others. In compliance with *PS2700, Segment Disclosures*, certain financial information is required to be reported for major activities involving these services. Each of these major activities is comprised of various City departments and/or divisions as noted below.

**General Government – Mayor and Council, Chief Administrative Officer, City Clerk, Financial Services, Human Resources, Planning and Development, and Information Services.** These departments are responsible for many legislative, operational and administrative support services including but not limited to City Council bylaw and procedural matters, levying and collecting property taxes, hiring City staff, supporting the City's information technology infrastructure, preparing land use plans and approving new development in the City.

**Protection Services – Police, Fire, Building and Bylaw Enforcement (non-parking related).** These departments are responsible for ensuring public safety and security, preventing crimes as well as enforcing various laws.

**Transportation, Engineering and Municipal Operations – Public Works, Engineering and Parking.** These areas are responsible for providing and maintaining the systems that enable the community to use transportation facilities such as roads, sidewalks and parking lots. This category also includes management and administrative services of the City's Engineering and Municipal Operations Department.

**Parks, Recreation and Cultural Services** – These areas are responsible for providing, facilitating the development of, and maintaining high quality parks, recreation facilities and cultural services such as the public library.

**Solid Waste Services** – These services involve the City's garbage collection, green waste collection and recycling programs.

**Sanitary Sewer System** – These services involve the provision and maintenance of all systems related to the distribution and disposal of sanitary sewage.

**Drainage System** – These services include the provision and maintenance of all systems involving the distribution of storm water run-off in the City.

**Water System** – These services include the provision and treatment of water supply, as well as the provision and maintenance of all other systems involving the distribution of water.

# THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2016

## 20. Segmented information (continued):

	General Government	Protection Services	Transportation, Engineering and Operations Services	Parks, Recreation and Cultural Services	Solid Waste Services	Sanitary Sewer System	Drainage System	Water System	Adjustments	2016	2015
<b>Revenue:</b>											
Property taxes:											
General purposes	\$ 19,732,564	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 19,732,564	\$ 19,642,298
Regional library and fire protection levies	-	(355)	-	869,666	-	-	-	-	-	869,311	1,419,353
Business improvement levy	311,702	-	-	-	-	-	-	-	-	311,702	306,000
	20,044,266	(355)	-	869,666	-	-	-	-	-	20,913,577	21,367,651
Receipts in lieu of taxes	14,990	-	-	-	-	-	-	-	-	14,990	18,358
Development cost charges	24,145	-	-	-	-	-	3,451	-	-	27,596	11,049
Sanitary sewer fees and parcel tax	-	-	-	-	-	3,536,470	-	-	-	3,536,470	3,460,471
Drainage user fees	-	-	-	-	-	-	2,048,559	-	-	2,048,559	1,979,649
Water user fees	-	-	-	-	-	-	-	3,733,479	-	3,733,479	524,746
Sales of services and other revenue:											
Parking	-	-	3,219,355	-	-	-	-	-	-	3,219,355	3,202,849
Parks, recreation, and cultural services	-	-	-	1,607,602	-	-	-	-	-	1,607,602	1,573,413
Licences and permits	31,230	1,602,377	-	-	-	-	-	-	-	1,633,607	1,614,452
Solid waste services	-	-	-	-	1,567,670	-	-	-	-	1,567,670	981,917
Utility service connection fees	-	-	-	-	-	277,850	261,850	228,960	-	768,660	523,450
Density bonus/amenity contributions	-	-	-	-	-	-	-	-	-	-	640,000
Interest and penalties	956,301	-	-	-	-	11,648	-	-	-	967,949	959,979
Contributions toward tangible capital asset improvements	7,347	408	43,160	11,271	-	15,600	18,800	-	-	96,586	89,163
Other	2,638,079	68,298	452,133	42,975	31,309	17,272	39,794	119,024	(1,770,336)	1,638,548	1,502,973
Government grants	499,235	35,973	-	82,644	-	-	-	-	-	617,852	637,012
Developers' contributions of tangible capital assets	-	-	-	-	-	-	63,879	-	-	63,879	280,373
	24,215,593	1,706,701	3,714,648	2,614,158	1,598,979	3,858,840	2,436,333	4,081,463	(1,770,336)	42,456,379	39,367,505
<b>Expenses:</b>											
Salaries, wages and benefits	3,924,933	4,938,577	2,338,368	2,348,600	530,234	345,804	392,776	856,917	(997,127)	14,679,082	13,651,803
Contracted services	1,255,014	4,441,648	1,433,285	2,889,756	494,106	1,749,571	418,825	884,365	(534,325)	13,032,245	12,613,273
Supplies and other	1,116,675	342,937	39,980	773,517	113,834	83,822	89,073	311,247	(238,884)	2,632,201	2,609,756
Amortization	339,246	231,520	1,244,832	1,300,008	94,015	287,032	313,320	427,494	-	4,237,467	3,810,631
Interest on debt	2,486	-	-	-	-	13,363	-	335,956	-	351,805	34,633
	6,638,354	9,954,682	5,056,465	7,311,881	1,232,189	2,479,592	1,213,994	2,815,979	(1,770,336)	34,932,800	32,720,096
<b>Annual surplus (deficit)</b>	<b>\$ 17,577,239</b>	<b>\$ (8,247,981)</b>	<b>\$ (1,341,817)</b>	<b>\$ (4,697,723)</b>	<b>\$ 366,790</b>	<b>\$ 1,379,248</b>	<b>\$ 1,222,339</b>	<b>\$ 1,265,484</b>	<b>\$ -</b>	<b>\$ 7,523,579</b>	<b>\$ 6,647,409</b>



# statistical information

# economic snapshot- 2016

## CONSTRUCTION VALUE

Year	Total Construction Value in Building Permits Issued
2012	\$75,113,198
2013	\$65,140,634
2014	\$131,771,470
2015	\$101,102,741
2016	\$70,683,950

## BUSINESS LICENCES

Year	Licences Issued
2012	2,532
2013	2,223
2014	1,871
2015	1,917
2016	1,892

## BUILDING PERMITS

Year	Building Permits Issued
2012	242
2013	214
2014	235
2015	232
2016	220

## POPULATION AND DWELLINGS

	White Rock	B.C.
Population in 2016	19,952	4,648,055
Population in 2011	19,339	4,400,057
2011 to 2016 population change	3.2 %	5.6 %
Land area (square km)	5.12	922,509.01
Total private dwellings	10,856	2,063,417
Population density per square km	3,893.1	5.0

## AGE DISTRIBUTION

	Male	Female
All Ages	8,970	10,980
0 – 14	905	855
15 – 64	5,295	6,115
65+	2,770	4,015

**Note:** 2016 Census results on Families, households, marital status, language, income, immigration, ethnocultural diversity, housing and Aboriginal peoples, Education, labour, journey to work, and language of work, mobility and migration is set to be released throughout 2017.

Sources: Statistics Canada, 2016 Census Profile & 2011 Census Profile

# 2016 permissive tax exemptions

## ESTIMATED PROPERTY TAXES

Corporation of the City of White Rock

### 2016 PERMISSIVE TAX EXEMPTIONS ESTIMATED PROPERTY TAXES

Property Roll	Name	Address	Municipal General Purposes	Fraser Valley Regional Library
0001290.004	Peace Arch Curling Club	1475 Anderson St	\$10,413	\$465
0001290.005	White Rock/South Surrey Division of Family Practice Society	1475 Anderson St	\$881	\$39
0001290.006	Stroke Recovery Association of BC	1475 Anderson St	\$782	\$35
0001290.007	Alzheimer Society of BC	1475 Anderson St	\$930	\$42
0001290.008	Community Arts Council of White Rock & District	14600 North Bluff Rd	\$994	\$44
0001403.000	Church on Oxford Hill	1519 Oxford St	\$2,905	\$130
0001779.000	Fellowship Baptist Church (White Rock) Society Inc.	15138 Prospect Ave	\$1,852	\$83
0001789.000	Peace Arch Hospital Auxiliary Society	15163 Prospect Ave	\$5,649	\$252
0002136.000	Parish of the Holy Trinity	15115 Roper Ave	\$3,331	\$149
0002146.000	Hilltop Gospel Church	15110 Thrift Ave	\$1,191	\$53
0002603.000	White Rock Player's Club	1532 Johnston Rd	\$33,336	\$1,488
0002695.000	Peace Arch Hospital & Community Health Foundation	15476 North Bluff Rd	\$6,184	\$276
0002696.000	Peace Arch Hospital & Community Health Foundation	15486 North Bluff Rd	\$6,481	\$289
0002697.000	Peace Arch Hospital & Community Health Foundation	15496 North Bluff Rd	\$12,896	\$576
0002699.000	Peace Arch Hospital & Community Health Foundation	15485 Vine Ave	\$6,316	\$282
0002700.000	Peace Arch Hospital & Community Health Foundation	15475 Vine Ave	\$6,071	\$271
0002876.000	St. John's Presbyterian Church	1480 George St	\$1,807	\$81
0002995.000	Salvation Army	15417 Roper Ave	\$2,662	\$119
0003743.000	United Church of Canada	15385 Semiahmoo Ave	\$2,461	\$110
0003762.000	White Rock Community Church	15276 Pacific Ave	\$1,037	\$46
0003763.000	White Rock Community Church	15282 Pacific Ave	\$1,596	\$71
0003886.000	Roman Catholic Church	15262 Pacific Ave	\$9,487	\$423
0004103.000	Sources Community Resources Society	882 Maple St	\$9,256	\$413
0005303.000	Options Community Services Society	15877 Pacific Ave	\$2,555	\$114
0006331.000	Burlington Northern & Santa Fe (BNSF) Railway Company	As defined in the lease between the BNSF Railway Co. & the City of White Rock	\$12,893	\$576

# comparative general statistics (unaudited)

## Corporation of the City of White Rock

### COMPARATIVE GENERAL STATISTICS

(unaudited)

Year ended December 31, 2016 Date of incorporation - April 15, 1957	2016	2015	2014	2013	2012
<b>Population (2016 Census)</b>	19,952	19,339	19,339	19,339	19,339
<b>Area in hectares:</b>					
Land	543	543	543	543 *	505
Water	887	887	887	887 *	897
* Recalculated based on City of White Rock Geographic Information System database					
<b>Kilometers of road:</b>					
Paved	81.1	80.1	80.1	80.1	80.1
Gravelled	1.0	2.0	2.0	2.0	2.0
<b>Building permits:</b>					
Number	220	232	235	214	242
Value	\$ 70,683,950	\$ 101,102,741	\$ 131,771,470	\$ 65,140,634	\$ 75,113,198
<b>Comparative debt statistics:</b>					
Debture and other debt	\$ 20,573,276	\$ 14,138,473	\$ 128,089	\$ 139,152	\$ 257,289
Debt per capita	\$ 1,031	\$ 731	\$ 7	\$ 7	\$ 13
<b>Tax rates for municipal purposes, including General and Fraser Valley Regional Library Levies (and Fire Protection Levy for years prior to 2016):</b> (stated in dollars per \$1,000 of assessed taxable value)					
Residential	3.02056	3.44748	3.67869	3.58355	3.55618
Utility	19.61803	17.79443	22.79315	22.51968	22.96472
Business & other	6.90138	7.85907	8.72798	8.92836	8.70679
Recreational/nonprofit	2.26271	3.25144	3.46255	3.48932	3.42389
<b>Tax rates for school purposes:</b> (stated in dollars per \$1,000 of assessed taxable value)					
Residential	1.61380	1.73670	1.78290	1.77620	1.78560
Utility	13.50000	13.60000	13.60000	14.00000	14.20000
Business & other	5.40000	5.80000	6.00000	6.20000	6.40000
Recreational/nonprofit	3.10000	3.30000	3.40000	3.40000	3.40000

# Corporation of the City of White Rock

## COMPARATIVE GENERAL STATISTICS (unaudited)

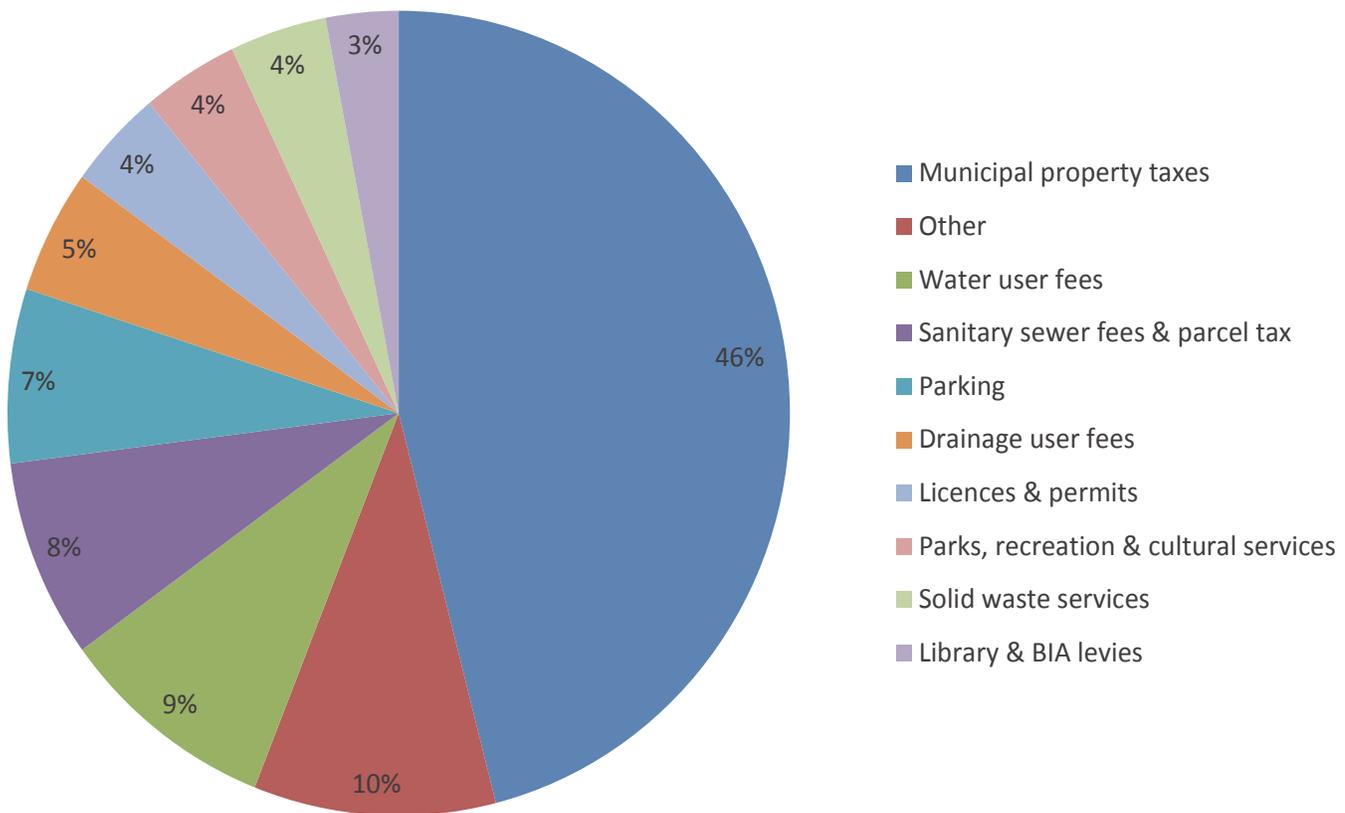
Year ended December 31, 2016	2016	2015	2014	2013	2012
<b>Comparative taxation statistics:</b>					
Residential	\$ 30,330,050	\$ 30,390,451	\$ 30,334,166	\$ 29,030,573	\$ 27,566,767
Utility	295,058	494,016	537,430	519,382	511,987
Business & other	4,162,046	3,945,195	3,962,374	3,817,701	3,801,660
Recreational/nonprofit	15,202	32,612	33,058	32,186	31,653
Utility levy in lieu of taxes	251,695	267,618	268,926	266,104	274,550
Business improvement area levy	311,702	306,000	300,600	299,299	299,347
Sanitary sewer parcel tax	153,460	153,728	153,727	153,823	154,136
Total current taxes including school and other government levies	35,519,213	35,589,620	35,590,281	34,119,068	32,640,100
Sanitary sewer user fees	3,377,802	3,301,537	3,227,809	3,140,649	3,040,853
Drainage user fees	2,048,559	1,979,649	1,885,242	1,795,042	1,709,992
Solid waste user fees	1,390,600	711,200	-	-	-
Water user fees	3,733,479	524,746	-	-	-
Secondary suite service fees	302,790	281,934	262,451	258,271	-
Other local service area fees	11,757	11,757	11,757	11,757	-
Total taxes and fees	\$ 46,384,200	\$ 42,400,443	\$ 40,977,540	\$ 39,324,787	\$ 37,402,702
Taxes and fees per capita	\$ 2,325	\$ 2,192	\$ 2,119	\$ 2,033	\$ 1,934
<b>Assessment for general purposes (taxable value):</b>					
Land	4,752,816,518	4,229,844,953	3,909,989,978	3,837,956,951	3,678,922,795
Improvements	1,824,532,508	1,669,616,408	1,675,846,508	1,611,924,256	1,528,222,055
Deduct	\$ 6,577,349,026	\$ 5,899,461,361	\$ 5,585,836,486	\$ 5,449,881,207	\$ 5,207,144,850
Exempt land	146,291,000	131,148,300	121,340,900	121,931,900	115,656,800
Exempt improvements	86,815,902	80,639,902	87,370,702	90,106,502	90,243,302
	\$ 6,344,242,124	\$ 5,687,673,159	\$ 5,377,124,884	\$ 5,237,842,805	\$ 5,001,244,748
<b>Assessment per capita</b>	\$ 317,975	\$ 294,104	\$ 278,046	\$ 270,844	\$ 258,609
<b>Assessment for school purposes</b>	\$ 6,358,232,596	\$ 5,705,292,463	\$ 5,394,204,548	\$ 5,255,147,929	\$ 5,018,401,856

# 2016 revenues

Long term fiscal sustainability is an important goal for the City of White Rock. Working to achieve this goal requires solid, informed direction and decisions on financial issues, but also, on the provision of services and land use within the community.

On an annual basis, Council and staff work to prepare a five year financial plan and engages the community for input on that plan. The City strives to set responsible budgets and meet the targets within those budgets. We continually aim to manage the delicate balance needed to provide the services demanded by the public with the ability and willingness to pay for those services, while also focusing on planning for the long term impact on the community.

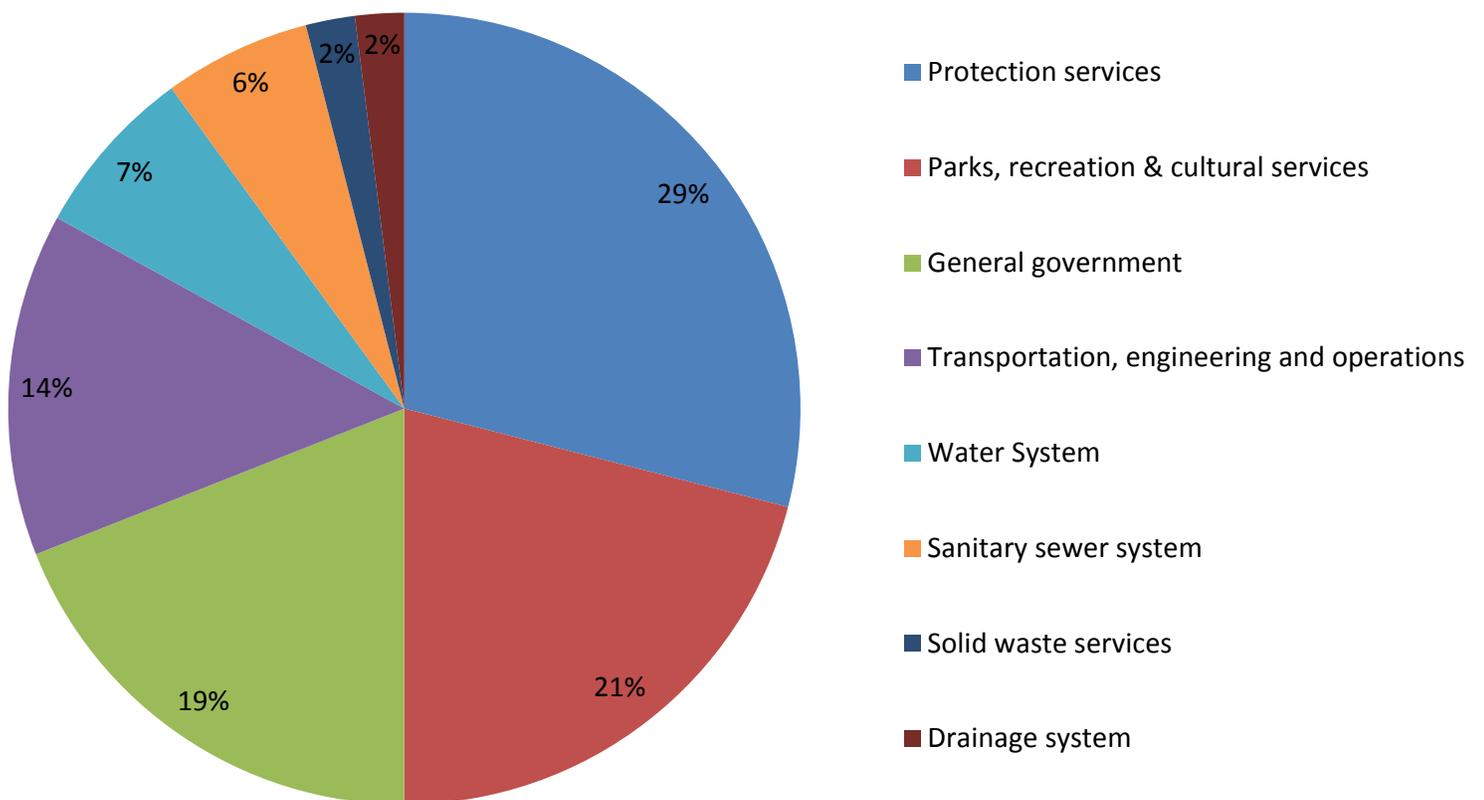
## 2016 REVENUES - WHERE THE MONEY COMES FROM



# 2016 expenses

Wondering where your money goes when you pay your property taxes? From fire rescue, to reserves for future upgrades and replacement of infrastructure, your money goes toward providing a variety of services and amenities for a livable community.

## 2016 EXPENSES - WHERE THE MONEY GOES





# 2016 civic grants-in-aid

The City of White Rock provided funding and support to the following organizations and events.

## SOCIAL

Alexandra Neighbourhood House- Middle Childhood Matters	\$2,000
Canadian Red Cross	\$500
CARP White Rock Surrey Chapter 11	\$250
Semiahmoo Family Place Association	\$1,000
Semiahmoo House Society	\$1,500
Seniors Come Share Society	\$1500
Volunteer Cancer Drivers Society	\$750

## CULTURAL

Christmas on the Peninsula Society	\$1,500
Crescent Beach Pipe Band	\$1,000
Outside the Box	\$1,500
Peninsula Arts Foundation	\$1,500
Peninsula Productions Society	\$1,000
White Rock Community Orchestral Society	\$500
White Rock Events Society 2013	\$2,000
White Rock Irish Club	\$1,000
White Rock Museum & Archives	\$2,000
White Rock Social Justice Film Society	\$750

## ATHLETICS/SPORTS

RCACC 2812 Seaforth Highlanders	\$1,000
White Rock Fire Fighters Charity Association	\$2,000
White Rock Lawn Bowling Club	\$2,000
White Rock Polar Bear Swim	\$750

## OTHER

Critter Care Wildlife Society	\$500
Earl Marriott Secondary- Dry Grad	\$250
Green Teams of Canada	\$1,000
Semiahmoo Peninsula Marine Rescue Society	\$2,000
Semiahmoo Secondary Dry Grad	\$250

## ARTS AND CULTURAL DEVELOPMENT

Community Arts Council of White Rock and District - Semiahmoo Arts	\$1,000
Peninsula Productions Society	\$3,000
The Surrey Youth Theatre Company- Peninsula Arts Foundation	\$2,000
White Rock Museum & Archives	\$5,000



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