



City of White Rock 2017 Annual Report

for the fiscal year ending December 31, 2017.



WHITE ROCK AT A GLANCE - 2017

As a beautiful seaside community, White Rock surrounds a sandy beach and the warm shallow waters of the Semiahmoo Bay. With one of Canada's warmest climates, White Rock enjoys a moderate climate with an average summer temperature of 23° C, and an average winter temperature of 6° C.

The City's Waterfront includes the Promenade, approximately two and a half kilometres long, which is used all year long. Along with the Promenade, White Rock's heritage Pier, historic Train Station, and the iconic "White Rock", the unique character and vibrancy of the Waterfront Village along Marine Drive create a special ambience that defines our community.

Our base of local businesses that serve White Rock and South Surrey residents, along with a variety of parks and other community services, makes White Rock a popular regional destination. Attracting a diverse demographic, spanning from young families to retirees, the City of White Rock boasts the friendliness of a small coastal town with the amenities and economic opportunities of a modern urban centre.



19,952
residents



\$46,900
total Civic Grants-in-Aid
awarded by the City



32
community and
charitable events
facilitated & supported



5.12 sq km
city area



10,207
registrations into
recreation classes
& programs



60
years of being a City
Happy Birthday,
White Rock!



748,732
total post reach
on Facebook



103
water meters
replaced



975,703
pageviews on
www.whiterockcity.ca



1,542 ft
pier length



2,137
Business Licences
issued



1,484
participants in Fire
Rescue education
programs and talks

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The 2017 Annual Report was prepared by the Communications and Government Relations Department and the Financial Services Department of the City of White Rock in cooperation with all civic departments and agencies.

The City would like to thank the following photographers for the use of their images in the 2017 Annual Report: Jeff Browne, Oleksander Smirnov, Heidi Quadri, Jenny Bray

Happy Birthday, White Rock!

2017 was a huge year for our City, as White Rock celebrated 60 years since its incorporation. To mark the special occasion, the year was filled with special events, initiatives, and artistic productions. People who have lived in White Rock for decades were joined by people who are new to the community to celebrate side-by-side.

TWO SPECIAL EVENTS

White Rock's 60th Community Birthday Party

The City held a celebratory free, all-ages, Community Birthday Party!

Live music & entertainment were offered all day long, with fun activities for the kids including face painting, arts & crafts, an interactive photo booth, and LiLi the mobile library. Event goers enjoyed a variety of the lower mainland's finest Food Trucks, and the night was capped off by a concert by *Hey Ocean!*

Seniors Diamond Anniversary Luncheon

The City of White Rock also held a Seniors Diamond Anniversary Luncheon. This sold-out event featured a catered lunch, a signature 60th-anniversary drink, live music, guest speakers, and a special ceremony recognizing those who have called White Rock home for the past 60 years!

COMMISSIONED SHORT FILM

The City commissioned a short film for White Rock's 60th birthday which focused on White Rock's history, its spirit, and its people.

Community leaders were interviewed, and historical footage was included.

The video was created by Rodeo Queen Pictures.

#WHITEROCKTURNS60

To help us celebrate, 60 years as a City, and to show community pride, the City invited the community to share their photos of White Rock through social media with the hashtag #whiterockturns60. Breathtaking scenic shots, people's favourite memories in White Rock, and photos of everything City by the Sea were submitted to the contest. Photos were featured every day on the City's social media accounts, and nearly 300 pictures were submitted, and a social media reach of 126,147 was achieved.

RAINWORKS ART INSTALLATION

In celebration of White Rock's 60th Anniversary, the City commissioned Jeff Kulak, artist and designer, to create a series of images that reflect residents' memories of the past and hopes for the future. He has turned these stories and reflections on life in the community into a series of images applied to city sidewalks in a special invisible spray which becomes activated in the rain.



Watch the video on the City's Youtube account.



Message from the Mayor



2017 was a big year for our City by the Sea. As your Mayor and Council, we invested in special events and capital infrastructure projects, and built strategic partnerships to create economic opportunities that enhance our social and public amenity conditions as we believe in a more healthy, accessible, and welcoming White Rock.

Special Events: In 2017, the City supported and facilitated 32 community and charitable events, along with six major City led special events to provide opportunities for people to connect, and for businesses to attract loyal and new customers. Last year was especially unique for the City, as we celebrated two major milestones as a community and as a country. In April, the City held two special events celebrating the City's 60th birthday and two events in the summer celebrating Canada's 150th; one on July 1, Canada Day by the Bay and the other on August 16, White Rock Celebrates Canada's 150th Birthday featuring the Snowbirds Fly for CH.I.L.D.

Strategic Partnerships: Last summer, we partnered with the White Rock BIA and TD Bank to bring you the Concerts by the Pier series. We also partnered with the White Rock BIA to provide the free Hop-on, Hop-off Trolley service. And, we are proud to have partnered with the Peace Arch Hospital Foundation to enhance Ruth Johnson Park by building an inclusive playground for people of all-abilities and all-ages. The City is providing the land, maintenance, and \$225,000 towards the new \$900,000 playground.

Capital Infrastructure: Public amenities play a significant role in making White Rock an attractive place for people to live, work, and visit. Development contributions the City receives help deliver facilities that you, your family, and guests can enjoy. These contributions also reduce the pressure on taxpayers who might otherwise fund these projects. Many of our capital projects are possible thanks to community amenity contributions (CACs) and development cost charges (DCCs) the City has received from developments. For your information, below and right is a list of some of the City's capital projects that are currently under construction:

All Abilities & All Ages Playground at Ruth Johnson Park: This initiative will enhance the fun and health benefits of an inclusive outside playground for people of all abilities and all ages at Ruth Johnson Park.

Johnston Road Streetscape Revitalization: Once completed, the revitalization of Johnston Road will ultimately improve accessibility, safety and ease of use, and re-establish White

Rock's commercial and cultural 'high street' as the gateway into our beautiful City by the Sea. It will also provide a lush canopy of trees along the corridor, create areas for seating, including outdoor Café seating along the newly widened sidewalks, and revitalize the Town Centre.

Memorial Park & Pier Washroom Upgrade: When finished, this major tourist attraction will have a new pier washroom, a wider promenade at the Pier entrance, improved accessibility, a flexible plaza space, a splash zone water feature for little ones to enjoy during those hot summer days, a green lawn to relax on, more lighting for added safety and ambience in the evening, and amphitheater seating so you can enjoy our many outdoor concerts and the panoramic ocean view.

Waterfront Parkade: This four-level parking structure at Victoria and Vidal Street will provide a variety of vehicular parking options near the heart of White Rock's West Beach and address concerns raised by residents, visitors, and White Rock businesses about the lack of parking. This problem is especially prevalent on sunny days during the peak season, or when there is a special event.

Water Treatment Plant: Through effective government relations efforts, the City was awarded nearly \$12 million from the Clean Water and WasteWater Fund (CWWF), which covers 83% of the total project costs for the water treatment plant. The water treatment plant is scheduled to be completed in March 2019 and will provide higher quality drinking water for many years to come.

Public Art: We continued to promote the arts both as a community building device and as an economic generator. In 2017, the City created the Placement of Public Art Plan (2017-2026). Two public art installations took place: the Infinity Cycle and Rainworks.

In the mid-1980s, our community went through a big change as the City constructed the Promenade. Today, the Promenade is one of the most popular amenities in White Rock, enjoyed 365 days a year by people who live in, work in, or visit White Rock. I bring up the Promenade as a reminder that in the short-term, we recognize there will be some challenges as steps are taken to complete the capital projects that are underway. In the long-term, we are confident that once complete, you, your family, and your friends will enjoy the new and revitalized amenities that are coming to our community, just as much as you likely enjoy taking a stroll or going for a run along the Promenade. So, we ask for your continued patience as we work to renew our City by the Sea for generations to come.

Wayne Baldwin,
Mayor

Message from the Chief Administrative Officer



In 2017, the City completed and initiated several plans and designs in support of Council's Corporate Priorities. Some of these included design-build plans for the Water Treatment Plant, engineering design plans for Memorial Park and the Pier Washroom, construction design for the Waterfront Parkade, and selection of the final concept design as well as initiating final civil engineering

drawings for the Johnston Road Streetscape Revitalization project. All of the above priority projects are currently being constructed. This Annual Report provides an overview of these projects. For further information, please visit our website at www.whiterockcity.ca/cityprojects

There were several accomplishments with respect to the City's water utility.

- The City, by mutual agreement with EPCOR White Rock Water Inc. (previous owner), acquired ownership of the water utility in October 2015 by providing an advance payment of \$14 million. The final purchase price was to be negotiated or, if no agreement could be reached, determined through arbitration. In October 2017, the City and EPCOR agreed on a final purchase price of \$13.4 million, which resulted in EPCOR reimbursing the City \$600,000.
- The City was awarded a senior government grant of \$11.79 million towards a water treatment process to address the naturally occurring arsenic and manganese in our water supply. Although the level of arsenic is within the Canadian Drinking Water Guidelines, the City is committed to significantly improving the quality of our drinking water. The grant will serve to cover 83% of the total project costs.
- The City significantly improved the aesthetic quality of its water through the use of monochloramine as the preferred method of providing secondary disinfection to the water supply. The use of chlorine, unfortunately, reacts with the naturally occurring manganese in the water supply which causes a discolouration of the water. That same reaction and resulting discolouration does not occur with the use of monochloramine.
- The City constructed a new reservoir at our Merklin site. The reservoir provides additional storage capacity that totals 6.05 million litres or 1.55 million litres more than when we acquired the water utility.

Council adopted a new Official Community Plan (OCP). The adoption of the new OCP occurred after over two years of background research, analysis, planning and design, and broad community engagement with residents and stakeholder groups. The OCP contains policies on housing, parks and recreation, arts and culture, growth management, infrastructure, transportation, economic development, and the environment. The OCP also guides future land uses and development potential of properties within the City. Thanks to input from the community, White Rock's updated OCP will provide a renewed vision for White Rock to the year 2045 and will help shape the future of our City.

The City continues to roll out additional functionality from our Tempest property database system. In 2017, we implemented Tempest Prospero, a software program for managing the permitting and development application processes across departments, Tempest Calls for Service which tracks and manages requests for services, and Tempest Mobile Dashboard which allows our Bylaw Officers and Inspectors to access and input information remotely.

A special thanks to our Recreation and Culture department who were responsible for delivering several major community events including notable events such as White Rock's 60th anniversary as a City, Canada's 150th birthday including the Snowbirds, Tour de White Rock, TD Concerts at the Pier in partnership with the Business Improvement Association, White Rock Moon Festival, Fall Festival of the Arts, and Festival of Lights – Diwali Integration.

The City also celebrated the arts with the installation of two new pieces of public art, namely Infinity Cycle by Hooman Mehdizadehjafari located at Marine Drive and Oxford Street and Rainworks by Jeff Kulak, a series of images located in various places throughout White Rock which become activated and visible in the rain.

I wish to thank City Council for their continued leadership and vision, our residents and businesses for their engagement and participation in civic initiatives, our city staff for their tireless work and commitment to our community, and the many volunteers who give their time to support city events and programs.

A handwritten signature in black ink, appearing to read 'Dan Bottrill'. The signature is fluid and cursive, written over a white background.

Dan Bottrill
Chief Administrative Officer

Vision and Values

MISSION

Building community excellence through effective stewardship of all community resources.

CORPORATE VISION

White Rock will provide for all its citizens a high quality of life where:

Our high-quality environment is protected and nurtured for current and future generations.

The community feels safe, secure and friendly.

Opportunities exist for our businesses to prosper.

Arts and culture flourish and our heritage is celebrated.

Municipal boundaries are less important than a strong sense of pride in and connectedness to our community.

We all can live, work and play in an enjoyable atmosphere.

CORPORATE VALUES

Excellence - always striving for improvement.

Respect - building trust and respect within our sphere of influence.

Integrity - honestly striving for equity and fairness in all that we do.

Responsibility - always mindful of our responsibility to current and future generations and our environment.

Accountability - taking seriously the stewardship role our electors have bestowed on us, and communicating why we are doing what we are doing so that transparency of decision making is maximized.

Value - adopting innovative approaches to service delivery that assure the most value (return) for the least (investment) net cost to taxpayers (note: this is not the same as always picking the least expensive approach).

Community Participation in Government - maximize inclusivity and involvement in public decision making.

2017 Committees

SELECT COMMITTEES:

- Cultural Advisory
- Economic Investment
- Environmental Advisory
- Public Art Advisory
- Tour de White Rock

OTHER ADVISORY COMMITTEES

- Advisory Design Panel
- Board of Variance

MAYOR'S STANDING COMMITTEES

- External Communications Review Sub-committee
- Finance and Audit
- Governance and Legislation
- Grants-in-Aid Sub-committee
- Land Use and Planning

Mayor and Council



2014 - 2018

Back Row

Councillor Bill Lawrence
Councillor Grant Meyer
Councillor David Chesney
Councillor Helen Fathers

Front Row

Councillor Lynne Sinclair
Mayor Wayne Baldwin
Councillor Megan Knight

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REGULAR
COUNCIL
MEETINGS

Groups and Individuals Recognized by Council



Throughout the year, City Council invites and recognizes local groups and individuals with a connection to White Rock that have contributed to society, shown leadership, and been an inspiration to others. In 2017, the following were recognized at Regular Council Meetings.

Semiahmoo Secondary School Senior Boys Basketball Team

Coach Edward Lefurgy and the Senior Boys Basketball team were recognized for their athletic achievements.

Semiahmoo Secondary School Senior Boys Volleyball Team

Coach Maggie Knight and the Semiahmoo Secondary School Senior Boys Volleyball team were recognized for their athletic achievements.

White Rock All-Stars

The White Rock All-Stars were recognized for their successful season, and for representing Canada at the Little League Baseball World Series.

11U Mosquito Triple A Tritons

The White Rock 11U Mosquito Triple A Tritons baseball team was recognized for their successful 2017 season.

Irene Plett

Irene Plett was recognized for winning the Semiahmoo Arts Poetry Contest.

Alfred Anderson

Alfred Anderson was honoured as the founder of Tour de White Rock. Now in its 39th year, Tour de White Rock is one of the City's longest-running and most popular events.

White Rock/South Surrey Right Care, Right Place project team

Members of the project team were honoured for their contributions to the Peace Arch Hospital. The project has reduced non-emergency visits to the ER by encouraging people to visit their family doctor or use services like 811 when experiencing less serious symptoms.

White Rock Firefighters and Emergency Services Staff

The White Rock Firefighters and Emergency Social Services staff were recognized for their tireless efforts in the devastating 2017 BC Wildfire season.

Dr. Jennifer Mervyn

Dr. Jennifer Mervyn was honoured for being among 150 Canadians that were recognized as leaders for mental health by the Canadian Association for Mental Health.

White Rock Tritons

Coach Kyle Dhanani and the White Rock Tritons Premiere Baseball Club were recognized for their successful season.

Sara Hodson

Sara Hodson was recognized for her success at the Surrey Board of Trade Annual Business Excellence Awards. Sara, a White Rock resident, was named Business Person of the Year for her business, Live Well Exercise Clinic.

Long Service Block Watch Members

The following members of the White Rock Block Watch were recognized:

- » 25 Years of Service: Mollie Hedley and Ken Jones
- » 20 Years of Service: Cynthia Eden and Donald Robinson
- » 15 Years of Service: Orville McCrae and David Web
- » 10 Years of Service: Darryl Day, Evelyn Klassen, Frank Lowe and Patricia Mcnaughten
- » 5 Years of Service: Susan Mueller and Debbie Lawrance

Council Corporate Priorities

Amended May 2018

The Community Charter requires that all BC municipalities include a statement in the Annual Report of their objectives for the current and future years, along with measures to track success towards these objectives. The City of White Rock's objectives and success indicators are expressed through the Council Corporate Priorities.

Each term, the Corporate Priorities are set by White Rock City Council. They identify the priorities of the City of White Rock, which in turn, lays the foundation for the development of work plans.

The corporate priorities document is a living document that is re-evaluated regularly during the Council term to monitor and assess results and performance. As some of the strategic priorities move to an operational level, Council will direct new priorities. The living document also gives Council and staff a clear roadmap to help focus energies on priority areas so that projects are worked on in a balanced way and employees have direction on how to contribute to the plan.

This latest version of the Council Corporate Priorities provides a summary of priorities that were completed, and currently underway, for the 2014 – 2018 term of Council.

Within this section, a green circle (●) in a table indicates the completion of a task or priority, an orange circle (●) indicates the task or priority is in progress during that year, and a black circle (●) indicates the year the task or priority will be addressed.

The 2014-2018 City of White Rock Strategic Priorities include the:

- Corporate Mission
- Corporate Vision
- Corporate Values

SECTION 1: COUNCIL'S CORPORATE PRIORITIES: COMPLETED

OFFICIAL COMMUNITY PLAN

The new Official Community Plan (OCP) for the City of White Rock was adopted by White Rock City Council on Monday, October 23, 2017. The adoption of the new OCP occurred after nearly two years of background research, analysis, planning and design, and broad community engagement with residents and stakeholder groups.

The OCP contains policies on housing, parks and recreation, arts and culture, growth management, infrastructure, transportation, economic development, and the environment. The OCP also guides future land uses and development potential of properties within the City.

As a 'living document', the OCP is intended to evolve over time to address changing conditions in the community. This was noted in White Rock's first OCP from 1958, "city planning cannot be a 'once and for all' matter. Any plan needs constant modification to meet the community's changing needs."

Thanks to the input from the community, White Rock's updated OCP will provide a renewed vision for White Rock to the year 2045, and help shape the future of our City.

Key Priorities	2015	2016	2017	2018
Approve work plan for OCP Review and Imagine White Rock	●			
Phase 1 - Launch process and collect background data	●			
Phase 2 - Define the Big Picture (Vision and Goals)	●			
Phase 3 - Build the Plan (Policy Development)		●		
Phase 4 - Prepare new Plan for adoption		●	●	
Implement and monitor progress of OCP Goals			●	●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

STRATEGIC PLANS & STUDIES

City strategic plans, including Master Plans and studies serve as a guide for public and private decision-makers regarding the future physical development of a municipality. These documents provide a framework for preserving and enhancing the City of White Rock's unique natural seaside attractions, ensuring its diversity, supporting investment, and promoting continuous change.

Key Priorities	2015	2016	2017
Hillside Walkway Connector System Study (2016)		●	
New Official Community Plan (OCP), (2017 - 2045)			●
Parks and Recreation Master Plan (2017-2027)			●
Placement of Public Art Plan (2017-2026)			●
Prepare Business Case for Twinning Centennial Arena and Adjacent Parkade (2016)		●	
Regional Food System Action Plan (2016)		●	
Tourism Strategy and Implementation Plan (2015 - 2020)	●		
Water System Master Plan Update (2017)			●
White Rock Pier (Restaurant) Feasibility Study (2016)		●	
White Rock Promenade Extension Study (2016)		●	

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

TOURISM STRATEGY

For White Rock, tourism is a major economic driver. It plays a vital role in the community as it enhances the prosperity of our local economy and raises public awareness that White Rock is an attractive place to visit, shop, work, and play. As a result, visitor spending contributes greatly towards the financial viability and sustainability of the City's accommodation, retail, commercial, food and beverage, attractions, and entertainment sectors.

White Rock City Council's Strategic Priorities for 2014 – 2018 set out the need for a rejuvenated approach to strengthen the City's tourism. The result was the publication of the "[White Rock Tourism Strategy and Implementation Plan 2016-2020](#)" and the major re-branding exercise that looked at the City's tourism assets, brand identity, and logo, which also resulted in the creation of the City of White Rock's new tourism name "Explore White Rock" and tagline "Stay. All day."

Key Priorities	2015	2016	2017	2018
Establish Tourism Strategy Task Force to help create a five year tourism strategy and implementation plan	●			
Create new vision and restructure White Rock Tourism	●			
Prepare and submit for Council's approval the "White Rock Tourism Strategy and Implementation Plan - 2016-2020"	●			
Select new Tourism White Rock Board	●			
Implement tourism strategy plan		●		
Develop new visitor services strategy		●		
Form strategic partnerships to leverage tourism related opportunities	●	●	●	●
Oversee rebranding of tourism logo and slogan; launch new website and marketing communications channels reflecting new branding		●	●	
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED	

WATER UTILITY ACQUISITION

THREE RESERVOIRS, SEVEN WELLS, 80KM OF DISTRIBUTION PIPING

Water services in White Rock had been owned and operated by private owners until the City acquired the utility in October of 2015.

At the time, the City made an advance payment of \$14 million to EPCOR White Rock Water Inc. This was an advance payment, and did not represent the final purchase price, only an approximation.

In October of 2017, after 24 months of owning and operating the water utility which serves our community, the City of White Rock and EPCOR agreed on a final purchase price of \$13.4 million. EPCOR reimbursed the City \$600,000.

The City remains committed to improving the water quality for White Rock residents and will continue to take proactive steps to accomplish its operational and water quality goals.

Key Priorities	2015	2016	2017
Present potential acquisition options to acquire the water utility for public feedback	●		
Continue negotiations with EPCOR to potentially acquire the water utility and water assets	●		
Acquire water utility	●		
Negotiate and secure final purchase price of water utility	●	●	●
Release to the public water utility negotiation documents after securing final purchase price of the utility	●	●	●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

WATER SUPPLY ENHANCEMENT

In October of 2015, when the City acquired the water utility, the total available water storage was 4.50 million litres. Since that time, the City has completed the construction of a new water reservoir that did not previously exist and added an additional reservoir. This means the City's total available storage is 6.05 million litres, which is 1.55 million litres more than when the City purchased the utility.

6.05 million litres is the future storage amount recommended by consultants and engineers to service a population of 27,300 for the year 2045. According to the 2016 census, White Rock's current population is 19,952.

Key Priorities	2016	2017
Complete construction of Oxford Reservoir	●	
Complete Construction of Merklin Reservoir		●
LEGEND:	● COMPLETED	● IN PROGRESS
		● TO BE ADDRESSED

SECTION 2: COUNCIL'S CORPORATE PRIORITIES: IN PROGRESS

WATER TREATMENT PLANT

The City is committed to providing safe and clean water to its water users, adhering to mandates issued by Fraser Health, and meeting the requirements of Health Canada's Guidelines for Canadian Drinking Water Quality. In 2017, the City was awarded nearly \$12 million, in government grant funds, through the Clean Water and WasteWater Fund (CWWF). The CWWF covers 83% of the total project costs for the City's first water treatment plant.

To ensure the City implemented the right technologies to reach its water quality goals, in 2016, the City partnered with water quality research group, RES'EAU-WaterNET. RES'EAU-WaterNET created a custom fit mobile research lab that helped reflect the City's specific water-related needs, which in turn helped identify the best technologies and solutions to address the naturally occurring arsenic and manganese in the City's water. These technologies will be implemented in the water treatment plant, which is scheduled to be completed in March of 2019.

Key Priorities	2016	2017	2018
Submit grant application for construction of treatment processes to address naturally occurring arsenic and manganese	●		
Receive extension from Fraser Health for secondary disinfection	●		
Perform bench scale tests for the addition of chlorine as the secondary disinfectant	●		
Start secondary disinfection as mandated by Fraser Health throughout entire water distribution system	●		
Receive government grant funding for construction of the water treatment processes		●	
Identify technologies and treatment solutions best suited to reduce the naturally occurring arsenic and manganese in the City's water	●	●	
Issue RFP for design/build for the water treatment plant		●	
Continue to provide uniform secondary disinfection as mandated by Fraser Health throughout entire water distribution system		●	●
Build treatment plant		●	●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

ALL ABILITIES & ALL AGES PLAYGROUND

The City of White Rock has partnered with the Peace Arch Hospital Foundation and White Rock Firefighters Charity Association to bring the fun and health benefits of playing outside back into our community by building a \$900,000 welcoming outdoor green space designed for people of all ages and abilities.

The redevelopment of the park into an accessible playground will establish barrier free access to this beautiful green space. People of all abilities, from small children, youth, adults, seniors and those using personal assistive devices such as walkers and wheelchairs, will have the freedom to use this pristine outdoor area, scheduled to open in 2018.

The City of White Rock is proud to have provided the land for the playground, a \$225,000 donation towards the All Abilities & All Ages Playground, and the ongoing maintenance of the park and playground equipment.

Key Priorities	2016	2017	2018
Hold open houses and consult with Centennial Park users about the All Abilities / All Ages Playground project and solicit comments	●		
Approve use of a portion of Centennial Park as the site for an All Abilities / All Ages Playground		●	
Develop Memorandum of Understanding (MOU) with Peace Arch Hospital and Community Health Foundation regarding the design, financial arrangements, procurement and project management of the All Abilities / All Ages Playground proposed for Ruth Johnson Park, which borders Centennial Park		●	
Request proposals for All Abilities / All Ages Playground design build		●	
Award contract for All Abilities / All Ages Playground			●
Construction of All Abilities / All Ages Playground			●
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED

HABGOOD PUMP STATION

For decades, the City of White Rock has owned and operated the Habgood Pump Station, which is on Semiahmoo First Nation land and located at the intersection of Marine Drive and Habgood Street.

The Habgood Pump Station and its two 250mm diameter forcemains discharging south to the Little Campbell River are located on Semiahmoo First Nation's land. The pump station requires upgrading due to the size of the pumps and wet well capacity.

The City is taking steps to remove the pump station from Semiahmoo First Nation's land and relocate it within the City's municipal boundary.

Key Priorities	2016	2017	2018
Explore options for removal of Habgood Pump Station from First Nation land as per Semiahmoo First Nation's request	●		
Award engineering and design services for Habgood Pump Station		●	
Begin capital construction towards relocating Habgood Pump Station within City's municipal boundary			●
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED

JOHNSTON ROAD STREETScape REVITALIZATION

The City is committed to supporting businesses in White Rock by creating opportunities through investments in capital projects that will continue to attract visitors and residents to the heart of our Town Centre.

As part of the City of White Rock's Town Centre Urban Design Plan, completed in 2011, the Johnston Road Streetscape Project will start in Spring of 2018.

This project will ultimately improve accessibility, safety and ease of use along Johnston Road and re-establish White Rock's commercial and cultural 'high street' as the gateway into our beautiful City by the Sea. It will also provide a beautiful canopy of trees along the corridor, create areas for seating, including outdoor Café seating along the new widened sidewalks, and revitalize the Town Centre.

Key Priorities	2016	2017	2018
Conduct community survey	●		
Hold public workshop	●		
Consult businesses	●		
Seek input on concept design options from the community	●		
Develop three concept design options	●	●	
Report to Council on preferred concept design recommendations		●	
Develop final civil engineering drawings		●	●
Put out public tender and begin construction on Johnston Road			●
Begin construction work on Johnston Road in phases			●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

MEMORIAL PARK & PIER WASHROOMS

Memorial Park is a major attraction drawing thousands of people to our waterfront area. To help address the changing needs of our community, and enhance the visitor experience, the City is upgrading Memorial Park and replacing the pier washrooms. Once completed, residents and visitors alike will be able to take advantage of the wider promenade at the Pier entrance, improved accessibility, a splash zone water feature for little ones to enjoy during those hot days, a sloped green lawn to relax on, more lighting for added safety during the night, and amphitheater seating so the panoramic oceans view can be enjoyed during the day or night.

Key Priorities	2016	2017	2018
Establish Memorial Park Committee	●		
Hold stakeholder meetings	●		
Present concept design to the community at open house	●		
Revise concept design based on community feedback	●		
Hold second open house and present revised concept design	●		
Present concept design to Council for consideration	●		
Inquire about Permitting from the Province's Archaeology Branch	●		
Work with BNSF to obtain final design approval & potential amendments to current lease	●	●	
Put out public tender and receive Council approval for construction of the project		●	
Submit and receive a permit application under the Province's Heritage Conservation Act for the Memorial Park project		●	
Schedule Archaeological Impact Assessment and begin construction on Memorial Park			●
Engage and consult with First Nations regarding archaeological concerns in relation to Memorial Park		●	●
Construction of Memorial Park			●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

RAIL & PEDESTRIAN SAFETY IMPROVEMENTS

On November 27, 2014, Transport Canada introduced Grade Crossing Regulations. There are several requirements in the regulations, however, one of importance to the City of White Rock is that by November 27, 2021, railway companies and road authorities must meet all requirements to upgrade existing grade crossings, including signage, crossing surface specifications, sight lines, and warning systems.

Transport Canada identified pedestrian safety concerns with the City's existing six (6) grade crossings at Finlay Street, Ash Street, Balsam Street, Cypress Street, the Pier, and Bay Street. In addition, the two new crossings at Oxford Street and Anderson Street require flashing lights and bells to meet Grade Crossing Regulations.

In 2016, and 2017, staff submitted grant applications to the Rail Safety Improvement Program (RSIP) and successfully secured grant funding for a number of crossings, warning devices, the extension of the Promenade, and the overhead walkway at Coldicutt Ravine. Once complete, these pedestrian safety improvements to the grade crossings will allow the City to be in compliance with the regulations and to apply for whistle cessation.

Key Priorities	2015	2016	2017	2018
Build new pedestrian at grade rail crossing at Anderson Street	●			
Build new pedestrian at grade rail crossing at Oxford Street	●			
Secure grant funding through Transport Canada's Rail Safety Improvement Program (RSIP). (Successfully secured funding for four (4) crossings: Finlay Street, Ash Street, Balsam Street and Bay Street and a portion of the design costs for an overhead walkway at Coldicutt Ravine.)		●		
Negotiate agreements with Transport Canada as well as BNSF Railway			●	●
Secure additional grant funding through Transport Canada's Rail Safety Improvement Program (RSIP). (Successfully secured funding for the Promenade Extension, Oxford Street and Anderson Street warning devices, and projects at Cypress Street and the Pier crossing.)			●	●
Complete design engineering				●
Coordinate construction plans with Transport Canada and BNSF Railway				●
Construction of pedestrian rail safety improvements				●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

TOWN SQUARE

In 2011, residents, stakeholders, and the City came together to create a vision for a walkable, vibrant and amenity-rich Town Centre in White Rock. Based on community input, stakeholder engagement, and a three-day Design Charette (design workshop) a vision was created for the bustling heart of the City by the Sea through the Town Centre Urban Design Plan, which includes a network of public parks and plazas, open spaces and a Town Square for gathering and creating a pleasant, ‘main street’ environment.

To fulfill objectives set out by the Town Centre Urban Design Plan, and in alignment with policies in the City’s Official Community Plan (OCP) that calls for the creation of a Town Square at Johnston Road and Russell Avenue, White Rock City Council moved forward with the expropriation of land at 1510 Johnston Road in White Rock’s Town Centre, in April of 2018.

Once completed, the Town Square will include tables and chairs, shade trees, and other pedestrian-friendly features, and the square will become a place where friends gather for coffee, lunch, or to catch a special event celebrating White Rock’s vibrant arts and culture scene.

Key Priorities	2016	2017	2018
Negotiate acquisition of property in order to develop a Town Square in the City’s Town Centre	●	●	●
Expropriate land at 1510 Johnston Road (Johnston Road and Russell Avenue)			●
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED

WATERFRONT PARKING

One of the ways the City of White Rock supports businesses is by investing in capital projects. These projects also make it easier for businesses to attract customers and for residents and visitors to get to their destination and enjoy our beautiful seaside community.

Many people are not aware that the City does not own the parking lots along the waterfront. The City leases them from Burlington Northern Santa Fe (BNSF) Railway, therefore, to address the limited parking options in the City's waterfront, a concern raised by businesses and some members of the community, especially during festivals, events, and our peak seasons, the City is building a four-level parkade at Victoria Avenue and Vidal Street on City owned land to provide more parking options near the waterfront for White Rock residents and visitors to take advantage of.

Key Priorities	2016	2017	2018
Purchase property at 1156 Vidal Street (adjacent to City-owned parking lot at corner of Vidal Street and Victoria Avenue)	●		
Issue RFP for design of waterfront parking facility at Victoria and Vidal		●	
Evaluate design submissions		●	
Engage public on design		●	
Report to Council on the preferred construction design		●	
Consult with First Nations on Waterfront Parkade Project		●	
Apply for Permitting from the Province's Archaeology Branch		●	
Put out public tender and receive Council approval for construction of the project		●	
Construction of the Waterfront Parkade		●	●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

ZONING BYLAW UPDATE

The City's Zoning Bylaw shapes many aspects of everyday life and puts the Official Community Plan (OCP) into effect. It also provides for day-to-day administration on:

- how land may be used;
- where buildings and other structures can be located;
- the types of buildings that are permitted and how they may be used; and,
- the lots sizes and dimensions, parking requirements, building heights and setbacks from the street.

Many municipalities have a comprehensive zoning bylaw that divides the municipality into different land use zones, with detailed maps. The by-law specifies the permitted uses (e.g. commercial or residential) and the required standards (e.g. building size and location) in each zone. As a result, a comprehensive Zoning Bylaw Update will assist in the implementation of the new OCP, follow best practices, and address issues within the Zoning Bylaw.

Key Priorities	2016	2017	2018
Identify Zoning Bylaw issues	●	●	
Present issues identification report to Council		●	
Conduct public information meetings and surveys on specific phase one (1) Zoning Bylaw issues			●
Bring forward phase (1) Zoning Bylaw amendments for approval			●
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED

RAIL RELOCATION

White Rock’s waterfront is a busy area with residents and tourists enjoying many things our seaside community offers. As this area gets busier, the safety and well-being of residents, visitors, and the natural environment becomes even more of a priority for the City. The City is concerned about dangerous goods being transported by rail at our waterfront. As railway infrastructure is federal jurisdiction, the City of White Rock will continue advocating for the relocation of the railway with stakeholders such as the Semiahmoo First Nation, Government of Canada, Province of British Columbia, City of Surrey, and the Burlington Northern Santa Fe (BNSF) Railway.

Key Priorities	2015	2016	2017	2018
Continue to work with the City of Surrey to agree on a process of moving forward	●	●	●	●
Build consensus and support from all relevant parties, such as the Semiahmoo First Nation, the cities of White Rock and Surrey, the Province of British Columbia, the Federal Government and the Burlington Northern Santa Fe Railway (BNSF)	●	●	●	●
In collaboration with parties involved, pursue urban development and transportation plans as the Railway Relocation and Crossing Act requires	●	●	●	●
Explore funding options as described in section 3(3) of the Railway Relocation and Crossing Act		●	●	●
Schedule a partners’ meeting to develop a shared view of the project and to cooperate on research and best practices		●	●	●

LEGEND: ● COMPLETED ● IN PROGRESS ● TO BE ADDRESSED

WATERFRONT PROJECTS

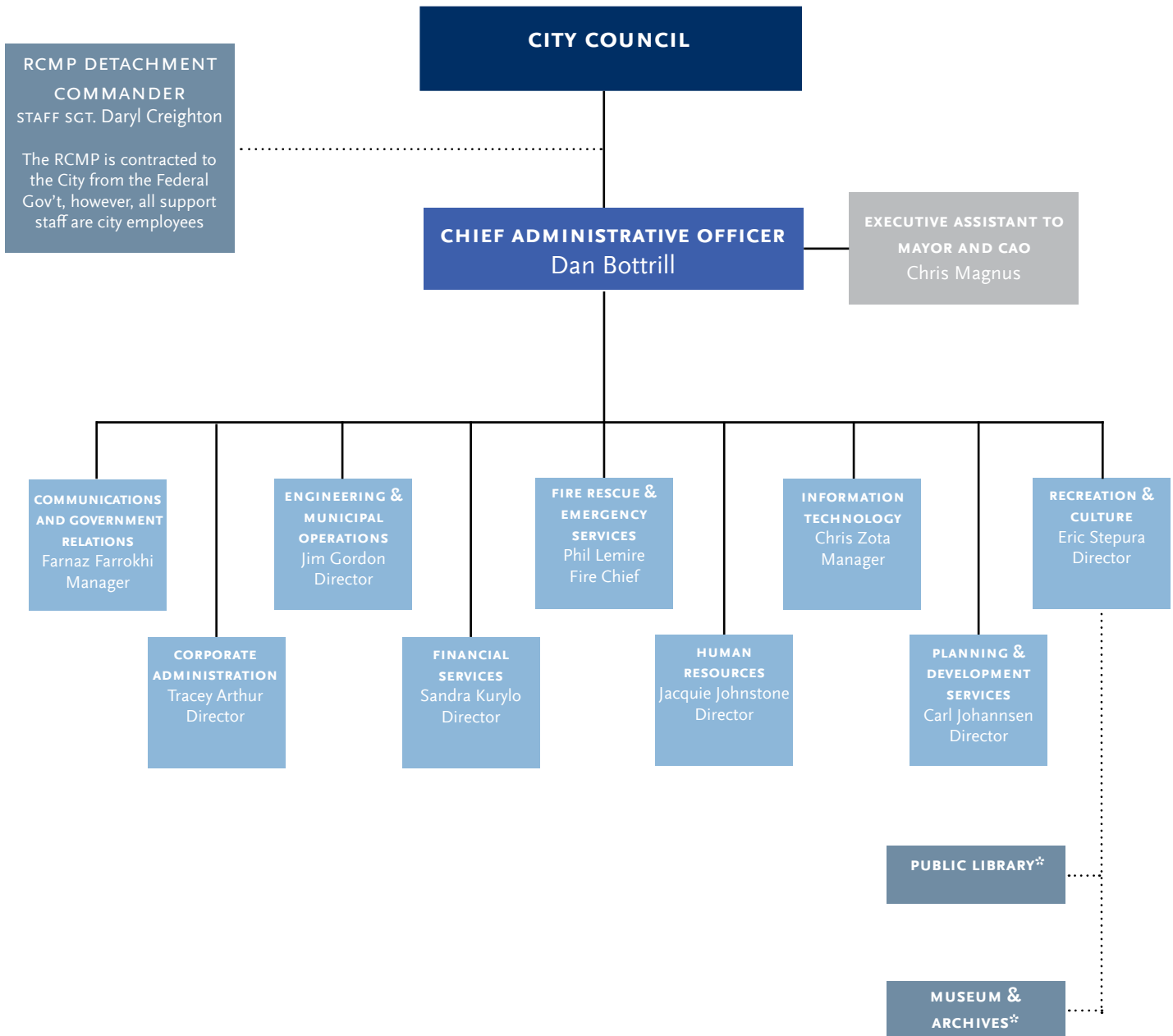
SHORELINE & PROMENADE PROTECTION PLAN,
PIER RESTAURANT, MARINA EXPANSION

The City's waterfront is truly cherished by residents and identified as the primary opportunity to drive the local economy and support community initiatives. There is a focus to develop a multi-faceted waterfront that offers recreational and cultural opportunities to an array of residents and tourists. The City, through direction from Council, has done research on the following waterfront priorities as identified by Council: Marina Expansion, Pier Restaurant, and Shoreline & Promenade Protection Plan.

Key Priorities	2016	2017	2018
Conduct preliminary feasibility reports on waterfront priorities	●		
Address and repair shoreline erosion at East Beach (Phase 1)	●	●	●
Prepare feasibility study for waterfront improvements			●
LEGEND:	● COMPLETED	● IN PROGRESS	● TO BE ADDRESSED



Organizational Chart



The City departments are listed in alphabetical order on the organizational chart and in the following pages.

This chart was updated in May of 2018.

* The Library and Museum are owned and maintained by the City. The Library staff are Regional Library employees. The Director of Recreation and Culture is the City Liaison for the Library and the Museum.



Department Listing

GENERAL QUERIES

604.541.2100

BYLAW SERVICES AND ANIMAL CONTROL

604.541.2146

CORPORATE ADMINISTRATION

604.541.2212

clerksoffice@whiterockcity.ca

OFFICE OF THE MAYOR & CAO

604.541.2124

citymanager@whiterockcity.ca

ENGINEERING & MUNICIPAL OPERATIONS

604.541.2181

operations@whiterockcity.ca

FIRE RESCUE, NON-EMERGENCY

604.541.2121

FINANCIAL SERVICES

604.541.2100

finance@whiterockcity.ca

HUMAN RESOURCES

604.541.2158

hr@whiterockcity.ca

INFORMATION TECHNOLOGY

604.541.2113

RECREATION AND CULTURE

604.541.2199

recreation@whiterockcity.ca

PARKING SERVICES

604.541.2148

After Hours - 604.541.2141

parking@whiterockcity.ca

PLANNING & DEVELOPMENT SERVICES

604.541.2136

planning@whiterockcity.ca

RCMP, NON-EMERGENCY

778.593.3600

policing@whiterockcity.ca

CITY WEBSITE

www.whiterockcity.ca





Department Overviews

ADMINISTRATION



Office of the Chief Administrative Officer

The Chief Administrative Officer (CAO) of the City of White Rock, as described in the Community Charter, is appointed by Council to manage and direct all City employees. The CAO is responsible for the implementation of Council policies and directives, provides input and advice to Council on policy-related issues, and assists Council in setting corporate goals.

The CAO is also responsible for the overall administration of the City's departments, provides leadership and direction for the Senior Management Team.



Corporate Administration

The Director of Corporate Administration (Corporate Officer for the City) is responsible for legislative and municipal government administrative duties, such as:

- Providing legislative support and recommendations to Council and Committees, including Sub-Committees and Volunteer Committees that report to Council, on policies, procedures and various Acts
- Recording Council and Committee proceedings and maintaining the official records of the City of White Rock (i.e. by-laws, agendas, and minutes)
- Managing all requests received under the Freedom of Information and Protection of Privacy Act
- Coordinating the conduct of municipal elections for the positions of Mayor, Council, and School Trustee every four years
- Processing official correspondence to and from Council
- This office also oversees risk management claims, Freedom of Information and Protection of Privacy Act requests, City property negotiations, and land registration.



Communications and Government Relations

The Communications Office works with all departments on the development of internal and external communications. This office advises on effective publicity, government relations, media relations, and marketing approaches, and coordinates the implementation of communication plans and strategies. Additionally, this office coordinates and facilitates relationships and partnerships with other orders of government, municipalities, and municipal organizations, and key external stakeholders and supports efforts to address intergovernmental, regional, inter-municipal and other external stakeholder priorities and issues.

2017 DEPARTMENT HIGHLIGHTS

Corporate Administration

- Council Meetings – Regular/Special Called: 24
- Council / Committee Meetings – Closed: 20
- Public Hearings: 22
- Committee Meetings Select/Task Forces: 34
- Committee Meetings Standing: 32
- Freedom of Information Requests: 95
- Risk Management Claims: 21 claims started in 2017. In addition, there are also ongoing claims being processed
- Coordination and execution of Council recognition events including the City of White Rock Volunteer Reception and Council acknowledgement of the following:
 - » Coach Edward Lefurgy and the Semiahmoo Secondary School Senior Boys Basketball Team
 - » Coach Maggie Knight and the Semiahmoo Secondary School Senior Boys Volleyball Team
 - » Captains for their years of service to the Block Watch Program as follows:
 - » 25 Years of Service: Mollie Hedley and Ken Jones
 - » 20 Years of Service: Cynthia Eden and Donald Robinson
 - » 15 Years of Service: Orville McCrae and David Web
 - » 10 Years of Service: Darryl Day, Evelyn Klassen, Frank Lowe and Patricia Mcnaughten
 - » 5 Years of Service: Susan Mueller and Debbie Lawrance
 - » Semiahmoo Arts Poetry Contest winner, Irene Plett
 - » Founder of the Tour de White Rock, Alfred Anderson
 - » White Rock All-Stars Baseball Team
 - » Coach Kyle Dhanani and the White Rock Tritons
 - » White Rock Firefighters and Emergency Services Staff
 - » 11U Mosquito Triple A Tritons
 - » White Rock/South Surrey Right Care, Right Place project team for their award for Best Collaboration at the 2017 Above and Beyond Awards hosted by Fraser Health
 - » Dr. Jennifer Mervyn for her exceptional work and contributions to mental health, and highlight her recent acknowledgement by the Canadian Association for Mental Health as one of the Top 150 Leading Canadians for Mental Health
 - » Sara Hodson, White Rock resident and Founder and President of LIVE WELL Exercise Clinic, for her achievement of becoming Surrey's Business Person of the Year

Communications and Government Relations

- Maintained the City's digital communication channels: City Website, Facebook, Twitter, Instagram, and e-newsletter
 - » Sent 23 City Hall Insider e-newsletters
 - » Pageviews on www.whiterockcity.ca: 975,703
 - » Total post reach on Facebook: 748,732
 - » Total impressions on Twitter: 332,138
- Published 77 Latest News articles on the City's website
- Consulted on and created content and awareness for major City projects and events, such as the Official Community Plan Review, City Water projects, Memorial Park Upgrade, Canada 150 event, and White Rock's 60th Birthday events
- Assisted with securing government funding through the Clean Water and Wastewater Fund, and the Rail Safety Improvement Program
- Organized a news conference to announce that White Rock was awarded historic funding through the Clean Water and Wastewater Fund to build the Water Treatment Plant
- Launched the most successful social media contest in the City's history, #WhiteRockTurns60, which received nearly 300 submissions and 126,147 impressions/reach on Facebook, Twitter, and Instagram
- Designed and published the 2016 Annual Report in cooperation with all civic departments and agencies
- Published, designed, and updated the Council Corporate Priorities document
- Launched the Rumours and Misperceptions webpage to address inaccurate information circulating in the community and media

ENGINEERING AND MUNICIPAL OPERATIONS

The Engineering & Municipal Operations Department strategically plans and maintains municipal infrastructure assets with an emphasis on the environment, sustainability, and future vision. The department delivers essential municipal services to sustain and enhance the quality and livability of the community while being fiscally responsible.

2017 DEPARTMENT HIGHLIGHTS

Engineering

PERMITS

- Issued 179 Highway Use/Road and Right of Way Use permits

FACILITIES PROJECTS THAT BEGAN IN 2017:

- Improvements to reception area at Centre for Active Living (CAL)
- Renovations at the Fire Hall
- Renovations at the RCMP building

FACILITIES PROJECTS COMPLETED IN 2017:

- Built new wheelchair ramp at CAL
- Replaced front counter flooring at White Rock Community Centre (WRCC)
- Built new staff lunch room at WRCC
- Installed handicap auto door openers at Kent Street Activity Centre (KSAC)
- Rehabilitated the Fire Hall parking lot
- Replaced the Fire Hall Generator
- Replaced siding on the Operations Building
- Installed fall protection on the Library & RCMP building
- Installed new gateway signs at the corners of the city
- Improved the City Hall file/storage/supply area

ENGINEERING PROJECTS

- Completed Columbia Lane between Johnston Road and Foster Storm Sewer and Road Rehabilitation
 - » Project was completed under budget
- Blackburn Avenue between Bishop Road and Nichol Road Storm Replacement
 - » Project was completed under budget
- Kent Street Sanitary Replacement
 - » Section of the sanitary main was replaced by trenchless technology

- Installed 2- UPS (Uninterrupted Power Supply) for the Fire Department
- Repaired Ash and Cypress Walkway Retaining Wall Contractor Streamline
 - » Repair to failing wood-tie retaining walls
- Repaired operation yard retaining wall
- Marine sidewalk widening
 - » Widened the sidewalk on East Beach to accommodate expanded Restaurant Patios for restaurant owners, and to allow for enough sidewalk space for pedestrians
- ICBC and BikeBC Improvements (STP)
 - » Received grants and contributions from ICBC and BikeBC on intersection improvements and expanding cycling network
 - » This project also included sidewalk installation on Centre Street, Kent Street, and Centennial Park
 - » Includes 2 overhead pedestrian crossing lights
 - » Includes installation of bike racks throughout town
- Renovated interior and painted exterior of the Operations building
- Updated 10 public trash/recycling receptacles
- Completed the Bus stop accessibility project

ONGOING ENGINEERING PROJECTS

- Construction of Memorial Park
- Construction of Waterfront Parkade
- Construction of new Water Treatment Plant
- Construction of All Ages, All Abilities Playground
- East Beach Roadworks Upgrades
- Relocation of Habgood Pump Station
- Revitalization of Johnston Road Streetscape
- Installation of Railway Pedestrian crossings
- Design of Promenade Extension and Overpass



Engineering

The department regulates and ensures compliance of engineering related approvals of development and building permits for City property, and guides tree management on City lands.



Operations

The department ensures proactive operations and maintenance of City infrastructure including water services, drainage and sanitary systems, roads, sidewalks, boulevards, walkways, parks, equipment, fleet vehicles, and facilities.



Administration

The department administers the implementation and construction of ongoing and new projects including budget, prioritization, and long-range planning through the City's Financial Plan and Capital Works Program.

Parks

- Repainted all the no posts in the City of White Rock
- Combined contracts for Promenade/Marine Drive garbage/litter pick-up and disposal, garden bed maintenance, and turf maintenance
- Standardized Maintenance Standards as per the Parks Master Plan
- By standardizing the maintenance requirements, staff was able to provide more resources towards dealing with invasive species. An attack on blackberries and ivy occurred throughout the City, eradicating where possible
 - » Experimental methods of killing resistant plants were used. For example, knotweed was subjected to high voltage and so far a six foot tall Japanese knotweed has not re-sprouted
- Green Teams of Canada partnered with the City of White Rock and provided three volunteer days in 2017 focused on the removal of invasive species in Ruth Johnston Park. UBC Forestry students provided assistance on these volunteer days
- Purchased a pressurized steam machine to aid in the eradication of invasive species and other unwanted vegetation

Water


- Provided a uniform secondary disinfectant to the whole City of White Rock
- Completed the construction of the Merklin Reservoir and Pumping Station providing additional capacity for water storage
- Completed a Leak Detection Program
- Launched the Aquifer Protection Plan project
- Distribution Water Operators received Water Treatment Certificates

Operations

- Repaved 5 streets in the City of White Rock as per the 2017 Paving Program
- Purchased fleet vehicles including:
 - » Special Events truck cube,
 - » Recreation and Culture 15 passenger van,
 - » Water Department pickup truck,
 - » Recreation and Culture 24 passenger bus
- Collected over 3500 metric tonnes of solid waste
- Purchased new underground utility locator equipment
- Purchased new sewer camera for sewer mains
- Completed 2017 CCTV inspection program for sewer mains to include two zones and lateral connections
- Built a point repair program for the two zones
- Re-tendered the Works Yard fencing project
- Completed 60 out of 64 new sewer connections for Residential home construction
- Upgraded pump station auto dialers/monitors
- Fixed, painted, and major wet well clean-up of sewer pump stations
- Wrapped Ash pump station kiosk with picture of the white rock and promenade
- Rolled out a new street inspection process
- Purchased two tablets for field staff for sewer crew and streets crew
- Replaced signage throughout the City of White Rock

Administration

- Reported on the City's plan and progress towards meeting their climate action goals including achieving carbon neutrality
- Staff participated in City open houses and Public Information Meetings, including:
 - » Railway Safety Open House
 - » Parks and Recreation Master Plan Open House
 - » Waterfront Parkade Public Information Meeting



MAKING OUR CITY BY THE SEA VISIBLE

In 2011, the City launched the “City by the Sea” brand. The brand is prominent throughout City of White Rock. Engineering continues to promote the “City by the Sea” branding.

In July 2016, Council approved a capital project for new gateway signs. Engineering led the capital project and new gateway signs were installed in September 2017 and March 2018. These signs feature LED lighting for longevity and power saving. These beautiful signs now proudly and prominently welcome visitors at the following locations:

1. Northwest corner of Marine Drive and Stayte Road
2. Southwest corner of North Bluff and Stayte Road
3. Southeast corner of North Bluff and Bergstrom
4. Southeast corner of Marine and Bergstrom

These new signs create a strong and visible brand in the community, and builds recognition for City work, community pride, and identification.

WELCOME TO

WHITE
ROCK

City by the Sea!



FINANCIAL SERVICES

The Financial Services Department provides financial expertise, advice, and administration to support City operations. Main functions include:

- Coordinate the development of Five Year Financial Plans
- Prepare various legislated financial reports
- Property tax and utility fee collection and administration
- City Hall customer service, accounts payable, city banking and investments, and employee payroll
- Operations and maintenance of pay parking systems and equipment
- Parking customer service, enforcement, and ticket collections

The Financial Services Department is comprised of two areas:

Finance

Many finance functions are necessary to meet statutory requirements as set out in the Community Charter. These statutory requirements focus on the accounting, reporting and safeguarding of taxpayers' money and other assets. Finance ensures that all requirements are met. In addition, ongoing support is provided to City Council and staff, and customer service is provided to the public.



Parking

The Financial Services Department also deals with most aspects of parking. Emphasis is placed on technology, customer service, and cost-effective revenue generation.

2017 DEPARTMENT HIGHLIGHTS

Accounting and Reporting

- Completed 2016 year-end financial statements and related statutory processes
- Completed research and accounting for tangible capital assets, which involved tracking more than 9,000 assets and accounting for more than \$10.2 million in new assets put into service
- Prepared 698 journal entries and several hundred reconciliations
- Monitored and placed several investments
- Issued numerous statutory financial reports and tax remittances
- Processed 7,683 accounts payable invoices to 2,406 suppliers
- Issued 5,091 payroll advices to employees and 176 remittances to employee benefit providers, unions and savings plan

Financial Plans

- Completed 2017 to 2021, and 2018 to 2022 Financial Plans

Property Taxes

- Completed 2017 property tax and utility fee bylaws
- Issued 2017 property tax notices
- Processed 5,450 Home Owner Grant applications (of which 36% were submitted online) and 674 Property Tax Deferments
- Administered property tax prepayment plan for 1,866 participants
- Completed “2018” Permissive Tax Exemption process and bylaw

Parking

- Performed daily and preventative maintenance of pay parking systems and equipment
- Answered queries and responded to written complaints and appeals
- Completed the integration of real-time parking enforcement technology with the Tempest land-based management system
- Coordinated the provision of the summer waterfront trolley service
- Streamlined communication processes to more efficiently respond to customer concerns and track problem areas

Water Utility

- Participated in the negotiation of the final purchase price of the water utility
- Completed the required accounting entries related to the final purchase price adjustment
- Arranged for and/or finalized financing with respect to ongoing infrastructure upgrades
- Updated and refined the five-year water utility budgets in consultation with the Engineering and Municipal Operations department
- Administered ongoing water account changes and 224 special water meter readings/bills

Other

- Administered 2017 Grant-in-Aid process
- Completed annual renewals of City insurance policies
- Completed a major upgrade of the Tempest software system
- Enhanced integration between Vadim financial system and Tempest land-based management system
- Participated in the implementation of the new Prospero building and development application system

FIRE RESCUE

The primary mandate of White Rock Fire Rescue is to protect life, property and the environment, from fire and natural or man-made emergencies. The department strives to achieve this through a variety of services and programs.

The department quickly responds to a wide variety of emergency incidents with well-trained staff and is comprised of six key areas:



Fire Suppression

The department responds to incidents involving or potentially involving fire. They assess the problem, protect lives and property, and minimize damage to the environment.



Medical Calls

Firefighters are trained as First Responders for medical emergencies. This “First Responder” service is a part of the pre-hospital medical care system in the Province of British Columbia.



Fire Prevention

In order to minimize the occurrence and the potential consequences of fires, the department has a proactive prevention program. Regular inspections are carried out in all assembly, commercial, institutional, and multi-residential buildings. The department works closely with Planning and Development Services reviewing building plans, development proposals, and completing license inspections or pre-occupancy inspections when required.



Rescue and Safety

The department responds to a wide range of miscellaneous incidents. Some examples are people trapped in elevators, oil/fuel spills, electrical problems, damage to gas lines and complaints of various types.



Motor Vehicle Incidents

The department is equipped with rescue equipment that can be used for auto extrication. Fire crews also attend MVIs for a variety of reasons including fire suppression, medical assistance, fuel leak control, environmental protection, and to secure the scene for the safety of other emergency responders.



Public Education

The department provides fire safety and emergency preparedness training, information, and programs.

Emergency Program

The importance of personal preparedness continues to be a primary focus of the City's Emergency Program. As part of fire safety talks or preparedness discussions, an emphasis is placed on the importance of this topic. In October, City Staff participated along with 886,000 other British Columbians in the Great British Columbia Shakeout Earthquake Drill. This became the largest earthquake drill in Canadian history. The intent of the drill is to promote awareness of how to prepare and protect yourself when an earthquake occurs.

In response to the wildfires in 2017 through the Emergency Social Services program, staff provided assistance at a Reception Center in Chilliwack.

Furthermore, fire rescue staff worked in the advanced planning unit with Emergency Management BC in the Prince George Operations Center.

2017 DEPARTMENT HIGHLIGHTS

- The Fire Rescue Department responded to 2022 incidents in 2017. This is up 15% from 2016, and it is an increase of 16% in relation to the 5 year average of 1733. Of the 2022 incidents, 274 were related to fire and alarm type calls, 79 involved a rescue or motor vehicle incident, and 68 were related to a potential hazard. There were 1246 responses to medical incidents in 2017, which equates to 62% of the total call volume.
- The department completed 659 inspections during 2017. Inspections occurred primarily in multi-family, business, and institutional occupancies. Reviews on development applications and various plans submitted for permits continued to be very active.
- Public education continues to be a focus with programs delivered to 1484 participants last year. This includes school/preschool programs, fire safety talks and emergency preparedness presentations. In May, the Fire Rescue Department, in collaboration with the RCMP Detachment, hosted a community safety fair with 28 displays that was well attended.
- Crews completed 683 training sessions in 2017. Some of the highlights included programs related to response to structural collapse, hazmat operations and Low to Steep Angle Technical Rescue.

During 2017, the Fire Rescue Department completed and initiated a number of projects.

- In October, the department transitioned to the Ecomm P25 radio system which is part of the newest generation in radio technology. This transition occurred alongside the majority of first responder agencies in the Metro Region including RCMP and the BC Ambulance Service.
- Completed the design and ordering of a new Engine to replace Engine 2 which went into service in 1998. The new Engine is scheduled to be delivered in the spring of 2018.
- A new pre-planning software was purchased, and the input of information is taking place. The pre-plans will allow responding crews to have building information readily available to them including life safety systems, photos and floor plans.
- To provide assistance in the extreme wildfire season in 2017, White Rock Fire crews and one apparatus were deployed for 43 days to the Elephant Hill fire.

HUMAN RESOURCES

The Human Resources Department supports and enhances the City's vision through the establishment of employee programs and policies that assist and guide employees in reaching and accomplishing their goals and objectives.

Human Resources partners with other City departments to attract, retain and motivate a qualified and inclusive workforce.

Core business areas include:



Recruitment, Employee Development and Retention

The recruitment, training, and retention of staff is a key role of Human Resources. Through training programs, the department supports the continued development of staff.



Organizational Planning

The department creates and implements strategies in partnership with other City departments to align organizational objectives and available resources. Human Resources provides strategic expertise in the City's human capital business decisions and actively participates in regional municipal human resources and labour relations matters.



Employee Health and Safety

Human Resources supports the creation and maintenance of a safe, respectful and healthy workplace for all employees. It is committed to the prevention of injuries and optimizing the health and well-being of staff.



Salary and Benefit Administration

Human Resources identifies and promotes industry best practices and is a strategic partner in achieving workforce excellence and organizational capacity resulting in the delivery of valued services.



Labour Relations

Human Resources fosters effective partnerships with our unions and employees and provides expertise and guidance to staff on matters pertaining to collective agreement and staff policy interpretation and administration.

2017 DEPARTMENT HIGHLIGHTS

Recruitment, Employee Development and Retention

- Completed 67 job recruitments (including 2 department head positions)
- Conducted a City-wide employee engagement survey to gauge the current climate of the working environment and subsequent follow-up with City departments
- Organized and coordinated 36 individual and corporate development training sessions

Employee Health and Safety

- Developed, introduced, and provided training for employee recover at work program
- Updated the corporate Health & Safety policy
- Completed and updated various risk assessments, including working alone, unknown substances, site violence, and asbestos
- Developed safety plan for Fentanyl awareness
- Official soft launch of City-wide safety accountability program
- Updated the Health and Safety program manual
- Developed various safe work procedures, including ladder safety, asbestos management, and violence prevention
- Implemented Sharps Disposal program
- Implemented Joint Health and Safety Committee annual evaluations
- Implemented Confined Space Entry safety program for the Water Utility
- Provided 27 health and safety training sessions

Salary and Benefit Administration

- Undertook review of employee benefit providers to achieve improvements in administrative efficiencies, cost management strategies, service delivery and member access to employee benefits

Organizational Planning

- Completed a review of Parks division organizational structure
- Conducted 13 position reviews

INFORMATION TECHNOLOGY

The Information Technology (IT) department provides for the sustained, efficient, and effective delivery of IT services, infrastructure, and telecommunications to enhance service delivery to the City's residents, businesses, employees, and visitors.

As the City's technology leader, the IT department is responsible for maintaining the core IT infrastructure and systems that touch every aspect of city life—from public safety to water delivery—crossing the full spectrum of municipal operations.

Information Technology's strategy is to embrace the very best of technology innovation with the vision of becoming a digital city.



Information Technology Services

Digital Service and Products

- Network, CCTV and Telecommunication Infrastructure
- Server maintenance and System Integration
- Database and Website Administration
- Project Management
- Planning and Standards
- Application Support
- Audio Video



Geographic Information Systems (GIS)

GIS is an innovative computer-based mapping tool that takes information from a database about a location – such as streets, buildings, water features, vegetation, and terrain – and turns it into visual layers. The ability to view these features on a map gives users a better understanding of a particular location, enabling planners, analysts, and others to make informed decisions about their communities.

2017 DEPARTMENT HIGHLIGHTS

Fibre Optics cable connectivity to the Merklin and Roper water reservoirs:

- Upgraded these facilities from a slow ADSL based link to city-owned high-speed fibre optics link.
 - » This change will provide mid to long-term financial savings and facilitate streamlined management of the water utility assets.
 - » This also adds to an already extensive fibre optics network throughout the city which forms the backbone for the future delivery of Smart City services and the emerging Internet of Things (IoT) paradigm.

Financial system upgrade:

- Completed a major upgrade of the City's suite of financial applications.
 - » The City's suite of financial applications is now a web-based application with richer reporting capabilities.

Tempest Prospero implementation:

- Prospero is a program for managing the permitting and application process across various departments. It is designed to integrate with the rest of the Tempest modules to provide a seamless enterprise-wide solution to address all requirements involved in the Permitting and Development process.
 - » Major advantages include increased efficiency and the reduction of administrative costs involved in storage, maintenance and synchronization of duplicate records, the ability to share property addresses, legal descriptions, names and other related information across various departments.

Tempest Calls for Service implementation:

- Tempest's Calls for Service system provides a tracking tool for entry, dispatch and follow-through of externally or internally generated requests for service or complaints. It addresses the need for improved customer service and responsiveness, and it uses workflow processing to track notes, correspondence, repetitive tasks, and transfers to other departments.

Tempest Mobile Dashboard implementation

- The Mobile Dashboard suite encompasses two separate modules: Prospero Mobile Inspections and Calls Mobile. Mobile access via smartphones, tablets, and browsers to Tempest data and functionality allows bylaw officers and inspectors to work more efficiently and safely.
 - » All tasks can now be completed remotely as there is no need to return to the office to gather information and re-enter data.
 - » The new system brings numerous improvements in the area of parking and bylaw administration and customer service.

Cloud-based services migration:

- Managing a traditional on-premise IT infrastructure can become an overly complex and time-consuming undertaking. To reduce the amount of day-to-day technical activities and concentrate IT resources on more high-end, business-oriented tasks, several productivity services such as email and collaboration tools have been migrated to the Microsoft O365 cloud platform.
 - » Both staff and council members can now work remotely by logging into Office.com
- A new module for Parking and Bylaw enforcement, in conjunction with a cloud-based service, was successfully implemented allowing for real-time communication between various moving parts such as the parking meters, parking and bylaw officers, and the clerical staff.
- The IT department is continually seeking ways to involve the use of more cloud-based products, services, and platforms to propel the city away from legacy systems and the delivery of services that require paper forms. The IT department will look at the services that it can push into the cloud on a cost versus efficiency basis, and ensure that changes benefit the city as a whole and remove the strain of systems maintenance on the IT department and its resources.

PLANNING AND DEVELOPMENT SERVICES

Planning and Development Services is responsible for planning and managing the growth and development of the City. The department provides the following services:



Planning

The Planning Division is responsible for providing advice to City Council on growth management, development review, and a variety of strategic planning projects, as well as processing development applications and representing the City on regional planning and development initiatives.



Building

The Building Division performs permit reviews and approvals, Alternative Solution reviews, and inspects new construction and renovations to ensure they are built in conformity with plans, zoning regulations, and the BC Building Code.



Customer Service

This division provides a broad range of information to residents, businesses, the public, realtors, developers, agencies, and other levels of government, while also respecting the privacy of residents and businesses. The team supports the Advisory Design Panel and the Board of Variance, issues sign permits and dog licenses, and administers municipal addressing.



Bylaw Enforcement and Animal Control

This division provides education and enforcement on a wide variety of bylaws to uphold community standards, undertakes Secondary Suite Inspections, assists in finding lost bikes and lost dogs, and patrols the pier and promenade to ensure these amenities can be enjoyed by all. This division is also tasked with ensuring that construction activity on private property is undertaken in an orderly and respectful manner which minimizes impacts to residents and businesses.



Economic Development

Economic Development focuses on supporting investment strategies, supplies data and information to support new or expanding business development, issues business licences and commercial patio licences, and provides support for the City's Economic Investment Committee. The department also assists businesses who are relocating to or within White Rock, with finding suitable spaces. The adoption of the new Official Community Plan in 2017 will also help in identifying new economic investment opportunities in the City. Economic Development has also assisted in the planning and design of key capital works projects that are aimed at making White Rock a more attractive and amenity-rich destination to visit and invest in.

2017 DEPARTMENT HIGHLIGHTS

Development Applications included:

- 1 OCP amendment and 3 zoning amendments
- 4 major and 5 minor development permits
- 2 subdivisions
- 1 development variance permit
- 136 tree management permit applications
- 2 liquor license applications

Building

- 211 building permit applications received
- 402 new housing units; 61 demolitions
- Received building permit applications for construction value of \$358,560,486
- \$3,710,800 in building permit fees
- In order to accommodate a high level of permit activity, and ensure timely and efficient permit processing, the Building Division added new staff resources, software upgrades, and mobile inspection devices.

Economic Development

- 2137 Business Licences issued

Customer Service

- 8 Advisory Design Panel Meetings
- 5 Board of Variance Meetings (8 applications)
- 36 sign permit applications issued
- 647 dog licenses issued
- Completed the implementation of Prospero permit management software, and added a new full-time position to enhance customer service levels.

Planning

- Completed the new Official Community Plan and Planning Procedures Bylaw Update, and started the Zoning Bylaw Update
- The Johnston Road Streetscape Revitalization initiative was also approved by Council to proceed to detailed civil design, and key improvements were made to the Tree Management Bylaw and tree management permitting process.



Why Update the OCP?

The OCP is intended to be regularly updated in response to changing circumstances and conditions in the City. Generally, the OCP should be reviewed every 5 years, with a major review & update every 10 years. White Rock's OCP has not been comprehensively reviewed and updated since it was adopted in 2008.

Reasons to Update White Rock's OCP

- Changes in local, regional & provincial context
- Provide direction on managing growth & redevelopment
- Need to reflect Strategic Transportation Plan, Cultural Strategy, Healthy Communities Strategy & other recent studies
- Develop a new community vision for White Rock



Land Use

City of White Rock provides opportunities for the development of integrated retail, office, institutional, and open space uses within walkable distances of homes.

"Is the world's city 'green' but, with a walkable to walk to shopping area?"

"What if walking for shops and services to reduce cars and parking?"

What do you think?



Appropriately for density so there are services in place, adequate parking, etc." (Vision Survey, May-June 2009)

"We need attractive, well-maintained street and public spaces"

CITY OF WHITE ROCK



PLANNING FOR OUR FUTURE

After two years, four phases, and over 1,500 distinct interactions with residents, business owners, employees, and developers, White Rock City Council adopted the new Official Community Plan (OCP) at the Regular Council Meeting on October 23, 2017.

The four phases of the review process were distinct and offered various formats for input. The OCP review was kicked off with high energy and an abundance of ideas at the Visioning Fair in 2015, where the City asked people to Imagine 2045 in White Rock. The process culminated with Phase 4, which included an Open House, 8 Pop-Up Engagement sessions, and online outreach.

The City received many ideas and different viewpoints on where White Rock should be headed over the next 30 years, but the desire was clear that the new OCP should focus on balancing the existing charm of the City by the Sea with sustainable growth and progress.

If you look out your window right now, you can see the impact OCPs have had on your day to day life. An OCP has guided the structure of your street, the types of buildings around you, the use of parkland and boulevards, and the number of neighbours you have.

An OCP is a document with objectives and policies that guide decisions on planning and land use management.

As the overarching city-wide policy for White Rock, this OCP is the guiding framework for all departments and decision-making within the City. OCPs are ‘living documents’ that are intended to evolve over time to address changing conditions in the community. As White Rock’s first OCP from 1958 explains, “city planning cannot be a ‘once and for all’ matter. Any plan needs constant modification to meet the community’s changing needs.”

Some of the key principles in the new OCP include:

- Making it easier and more inviting for residents and visitors to access the waterfront;
- Supporting the reinforcement of the Town Centre area as a mixed-use anchor, and encouraging the creation of delightful public places for socializing, dining, resting, people-watching, shopping, and taking in the view;
- Reinforcing the existing character of established neighbourhoods, while providing more housing choices for diverse households and incomes, including young adults, families with children, and seniors who wish to downsize without leaving their neighbourhood behind; and,
- Supporting community amenities to maintain and enhance White Rock’s high quality of life.

Excerpt from the New OCP:

THE VISION

The year is 2045...

Our City by the Sea is a beautiful, distinctive, and engaged community of people from all walks of life who choose to live, work, and play in White Rock.

Our residents and visitors experience an extraordinary quality of life due to White Rock’s temperate climate, safe and healthy neighbourhoods, thriving urban Town Centre, accessible ocean waterfront and historic pier, rich cultural and natural heritage, and diverse open space and recreational amenities.

Our progress and commitment to sustainability builds community identity and pride while ensuring White Rock meets the needs of current and future generations.

RECREATION AND CULTURE

White Rock Recreation and Culture Department fosters a healthy community through programs, activities, and events aimed at improving the fitness and wellness levels of its residents and creating a sense of community identity, belonging, pride, and spirit.

This active department plays an important role in building a healthy and vibrant community. We work with a variety of community partners to provide access to excellent recreation, sport, arts and cultural activities and events. We are staffed by 12 full-time employees and 18 seasonal workers, employ over 100 qualified instructors and manage the work of almost 500 volunteers.

What We Do:

- Provide quality community recreation programs for children, adults, and seniors who live in the White Rock / South Surrey community
- Operate Centennial Park Leisure Centre and Arena, Kent Street Activity Centre, White Rock Community Centre, and the Horst & Emmy Werner Centre for Active Living
- Produce seasonal Recreation Guides and other marketing and communication tools for all Recreation and Culture programs and events
- Manage the use of outdoor sports venues and parks, rental of meeting rooms, and special event facilities for the community of White Rock / South Surrey
- Serve as liaison to assist those wishing to do commercial filming in the City.
- Liaise with the White Rock Museum and Archives for heritage programs, events, and services
- Liaise with Fraser Valley Regional Library for library services provided at the White Rock Library
- Oversee the management and approval process for all community special events held on City property, and ensure that public safety and quality programming is maintained in the delivery of community festivals and events

Our Commitment:

“White Rock Recreation and Culture is committed to providing citizens with a wide range of high-quality sport, recreation, and arts and cultural services.”

Management and staff are dedicated to ensuring Recreation and Culture customers receive exceptional service, high quality qualified instruction, and clean facilities.

2017 DEPARTMENT HIGHLIGHTS

Emergency Social Services

The Recreation & Culture Department responded to two Emergency Social Service calls and assisted affected residents under the Provincial Emergency Preparedness program. In April, staff opened and operated an ESS reception centre for approximately 24 displaced tenants from an apartment/commercial complex, and assisted them with acquiring temporary accommodation, meals and other basic necessities. Staff also responded to a small apartment fire in November and provided on-site support to tenants that were temporarily displaced. Skilled city staff trained in Emergency Social Services also supported the provincial wildfire efforts by assisting at the regional ESS Reception Centres throughout the late summer.

Community Recreation

In 2017, Recreation and Culture processed 10,207 program registrations into 3000+ classes offered in arts/culture, sport/fitness, health/wellness, lifelong learning and social opportunities.

- Offered 69 opportunities for discovery and exploration with seniors day excursions
- Secured \$3,781 in Canadian Tire Jumpstart funding to help remove financial barriers for child and youth participation in recreation and sports programs
- Provided \$11,540 in financial subsidies for all age groups through the City's Leisure Access Program
- Allocated meeting space for 386 community group rentals and processed 3382 bookings
- Represented the City at various multi-disciplinary community committees for sport, health, arts and culture, heritage, tourism, filming, children, youth, adults, and seniors

Cultural Development

Maintained a close relationship with the Cultural Advisory Committee, Public Art Advisory Committee, Semiahmoo Arts, Peninsula Productions, the White Rock Players' Club, and the White Rock Museum and Archives and other local arts groups to promote arts/culture programs and events in the community, including:

- 2 public art project installations - Rainworks located throughout the City, and Infinity Cycle at Marine Drive & Oxford Street
- 7 Art on Display exhibitions at the White Rock Community Centre. The program ensures artists and their work are visible and accessible to the community. It also raises the profile of the curated artists and supports Arts and Cultural works and creativity within the community
- 6 award-winning art films in the Get Reel film series at the White Rock Community Centre
- 61 Buskers were registered for the program in 2017, a robust number for activating the Busking areas around the city
- Added 6 new artists to the existing complement of Artists Walk participants
- Hosted 7 unique art exhibitions with local artists at Pop Up Town Gallery

Special Events

In 2017, White Rock celebrated two milestones – Canada's 150th birthday and White Rock's 60th anniversary of becoming a City.

Cheers to 60 years! On Saturday, April 15, the department hosted the Seniors' Diamond Anniversary Luncheon in the curling rink. This exciting and formal event honoured people who had lived in White Rock for 60 years and included entertainment from Nearly Neil and Alyssa Nielsen.

A FREE community birthday party was held on Saturday, April 29 at Centennial Arena. The day was filled with children's entertainment, food trucks, a photo booth and concluded with two outstanding bands – Redeye Empire and Hey Ocean!

White Rock celebrated Canada's 150th on Wednesday, August 16 and what a show it was! Entertainment included the Snowbirds – Fly for CH.I.L.D., and an evening performance by Washboard Union. The night was capped off by an amazing fireworks show. This waterfront event and Peninsula Productions' Sea of Stories original stage play were financially supported thanks to a Canada 150 Heritage Grant. Additionally, Sea of Stories received funding through the City's Grants-in-Aid program.

Community special events greatly enrich the quality of life and enjoyment for residents and visitors. In 2017, Recreation and Culture facilitated and supported 32 community and charitable events along with six major City special events including Canada Day by the Bay, Tour de White Rock, and the above milestone celebrations. The department helps coordinate and provides resources and other support for several annual community events including the Polar Bear Swim, Coldest Night of the Year, Move for Health Day, White Rock Farmers Market, Peace Arch Hospital Foundation Gala, Canada Day 10K Run, TD Concerts at the Pier, Picnic on the Pier, Princess Party, Moon Festival, Fall Festival of the Arts, Festival of Lights - Diwali Integration, Peace Arch Hospital Great Pumpkin Run/Walk, Remembrance Day Ceremony, and Christmas on the Peninsula.

CELEBRATING THE ARTS THROUGH PUBLIC ART

White Rock has many public art installations throughout the City. The objective of White Rock's Public Art Program is to create artwork that is accessible to the public. By virtue of its placement, content, and public engagement, public art shapes the environment around it. Successful community art projects can help communities change the local environment and develop a sense of pride and ownership over their public spaces. In 2017, two new pieces were added to our vibrant City collection.

The two new public art installations which were added in 2017 are:

Infinity Cycle by Hooman Mehdizadehjafari

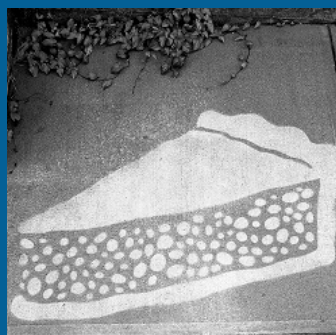
Location: Marine Drive and Oxford Street

Tour de White Rock is one of the City's longest running events. The Infinity Cycle, pictured right, was created by artist Hooman Mehdizadehjafari, in recognition of the event organizers, riders, and volunteers who annually deliver a world-class high-performance cycling race in White Rock.

Rainworks by Jeff Kulak

Location: Various Locations throughout White Rock

In celebration of White Rock's 60th Anniversary, artist and designer Jeff Kulak was commissioned to create a series of images that reflect residents' memories of the past and hopes for the future. He has turned these stories and reflections on life in the community into a series of images applied to city sidewalks in a special invisible spray which becomes activated in the rain.





WHITE ROCK RCMP

Staff Sergeant Daryl Creighton is the Detachment Commander and has occupied this role since October of 2016. The White Rock RCMP is committed to being transparent and accessible while identifying the needs and expectations of the community. The citizens of White Rock play an integral role in identifying issues of concern.

The White Rock Royal Canadian Mounted Police Detachment consists of 23 regular members as well as 10 full-time and 14 casual Support Services, employed by the City of White Rock. The General Duty complement is divided into four watches, each with a Corporal in charge. General Duty takes the majority of the calls for service and is supported by a two-member General Investigations Section (GIS).

Additionally, there is a two-member Community Response Team (CRT) which provides a broad mandate of policing services. This includes School Liaison, Traffic Enforcement, Community Events and a variety of youth-based initiatives such as anti-bullying and social media awareness. Additionally, CRT investigates matters that are the subject of repeated calls for service, ongoing offences or issues requiring a focused approach with a view to identifying contributing factors which can be addressed through education and Crime Prevention techniques. CRT is also responsible for implementing and sustaining various successful Crime Reduction initiatives related to drug trafficking and property crime offences.

The Detachment is a fully equipped police station with front counter staff during business hours and with facilities to house prisoners (cells). Complaint taking and dispatching services are provided off-site by the City of Surrey RCMP Operational Communications Centre.

The Detachment's Community Policing section is responsible for providing the citizens of White Rock numerous crime prevention programs. The Crime Prevention Coordinator is responsible for the Community Policing programs such as Speed Watch, Block Watch, fraud awareness, and lock out auto crime. The Detachment has a very active group of approximately 30 community policing volunteers that help administer and promote these programs.

The Victims Assistance Coordinator is responsible for providing support to victims and witnesses of crime during their dealings with the criminal justice system. Staff provides valuable guidance and proper referrals to these people during a very stressful time in their lives.

2017 DEPARTMENT HIGHLIGHTS

Community Response Team (CRT)

The CRT mandate was modified, resulting in the implementation of various successful Crime Reduction initiatives. These initiatives focused primarily on Property Crime and Drug Enforcement.

- » Property Crime: CRT and General Duty members made multiple arrests by focusing on Prolific Property Crime offenders, including several “in progress” residential break and enters. 2017 has shown a significant decrease in property crime offences in White Rock. Since the implementation of these initiatives, property crime offences are down close to 20%. Regardless, the continued reduction of Property Crime remains an important priority.
- » Drug Enforcement: Based on information provided by the residents of White Rock and observations of the police, numerous projects were initiated solely targeting drug dealers. The projects have resulted in multiple arrests, criminal charges and significant seizure of drugs, cash, and offence-related property.

Community Events and Programs

Officers continued to be involved in events designed to benefit the community and improve communication.

These events included:

- » Community Drug Forum with a focus on fentanyl
- » Christmas Toy Drive
- » Enhanced Social Media access
- » Community Car Seat Awareness Campaign
- » Law Enforcement Torch Run
- » Distracted Driving Campaign

White Rock RCMP Beach Enforcement Initiative

Officers provided a highly visible policing presence along the waterfront and the Marine Drive corridor during the summer months. This initiative is considered a success in terms of the prevention and deterrence of crime and will continue in 2018.

Traffic Enforcement and Impaired Driving

With enhanced initiatives and targeted enforcement, the detachment apprehended a significant number of impaired drivers and issued numerous driving suspensions. With the Immediate Roadside Suspension provincial laws, drivers whose ability to operate a motor vehicle was impaired by alcohol were swiftly taken off our roadways. Furthermore, working an initiative in conjunction with Translink and ICBC, White Rock officers issued over 100 traffic violation tickets and written warnings pertaining to Distracted Driving and other Motor Vehicle Act offences in a three-day span. This is a high number of such offences for a city of this population.

Other Highlights

- Re-integration of Social Media – keeping the residents informed of Police related Community events and Investigations
- Enhancement of Communication between the Police and the residents via social media, public appearances, local media, personal phone calls
- Continued increase of Uniformed pro-active patrols to counter property crime and drug dealing within the boundaries of White Rock
- Commitment to ensuring that the City of White Rock continues to be one of the safest Lower Mainland communities in which to reside

Engaging our Community

The City of White Rock's outreach includes a variety of online and offline tools. As new technology emerges, the City is committed to finding ways to connect and engage with citizens in conversations that matter and are meaningful. Communication tools the City uses on a regular basis include:

City Website

www.whiterockcity.ca

Your guide to City services, programs, live streaming of Council meetings, reports, mapping systems, and more.

City Facebook

www.facebook.com/whiterockcity

City Twitter

www.twitter.com/whiterockcity

City Instagram

www.instagram.com/cityofwhiterock

City News E-Newsletter

www.whiterockcity.com/newsletter

The City News e-newsletter is distributed during the week following a Regular Council Meeting and is posted on the City's website.

Talk White Rock

www.talkwhiterock.ca

The City's online engagement platform houses surveys, discussion boards, and project pages to review or participate in at your convenience.

Regular Council Meetings

The City of White Rock Council meetings are held twice a month on Monday nights at 7:00 p.m. in Council Chambers, except for August, when no meetings are scheduled. Attending Council meetings is an excellent way to learn more about what's happening in your community. You can also watch the meeting live on our website streaming service.

Committees

The City of White Rock Council has Committees, Task Forces, and other advisory bodies to ensure opportunities for input from specified groups or members of the general public.

Community Forums

White Rock City Council holds community forums to gain public input on specific topics.

Community Newspapers

The City also places a City News ad each Friday in the local paper.

Community Events

If the City isn't hosting them, you can bet you will find Mayor and Council attending and supporting community and business events.

Partnerships

The City also partners with a variety of community partners, such as Tourism White Rock, the White Rock Business Improvement Association, the South Surrey White Rock Chamber of Commerce, and the White Rock Museum and Archives.

Email and Phone

General Inquiries: phone 604.541.2100

Questions for Mayor and Council:

Email Council at whiterockcouncil@whiterockcity.ca or phone 604.541.2124



City Facilities

City Hall

15322 Buena Vista Avenue
White Rock, BC V4B 1Y6
Contact: 604.541.2100
Customer Service Hours:
Monday to Friday 8:30 a.m.- 4:30 p.m.

Centennial Park Leisure Centre

14600 North Bluff Road
White Rock, BC V4B 3C9
Contact: 604.541.2161
Customer Service Hours:
Monday to Friday 8:30 a.m.- 4:30 p.m.

Kent Street Activity Centre

1475 Kent Street
White Rock, BC V4B 5A2
Contact: 604.541.2231
Customer Service Hours:
Monday to Friday 8:30 a.m.- 4:30 p.m.
Saturday 9:00 a.m. – 1:00 p.m.

Engineering and Municipal Operations

877 Keil Street
White Rock, BC V4B 4V6
Contact: 604.541.2181
Customer Service Hours:
Monday to Friday 8:00 a.m.- 4:30 p.m.

RCMP

15299 Pacific Avenue
White Rock, BC V4B 1R1
Contact: 778.593.3600
Customer Service Hours:
Monday to Friday 8:30 a.m.- 4:30 p.m.

White Rock Community Centre

15154 Russell Avenue
White Rock, BC V4B 0A6
Contact: 604.541.2199
Customer Service Hours:
Monday to Thursday 8:30 a.m.- 6:00 p.m.
Friday 8:30 a.m.- 4:30 p.m.
Saturday 9:00 a.m.- 1:00 p.m.

White Rock Fire Hall

15315 Pacific Avenue
White Rock, BC V4B 1R1
Contact: 604.541.2121
Customer Service Hours:
Monday to Friday 8:30 a.m.- 4:30 p.m.

White Rock Library

15342 Buena Vista Avenue
White Rock, BC V4B 1Y6
Contact: 604.541.2201
Customer Service Hours:
Monday to Wednesday 10:00 a.m.- 9:00 p.m.
Thursday to Saturday 10:00 a.m.- 5:00 p.m.
Sunday 1:00- 5:00 p.m.

White Rock Museum and Archives

14970 Marine Drive
White Rock, BC V4B 1C4
Contact: 604.541.2222
Customer Service Hours:
Monday to Friday 10:30 a.m.- 4:30 p.m.
(Gallery / Gift Shop)
Saturday and Sunday 11:00 a.m. – 4:30 p.m.
(Gallery / Gift Shop)
Monday to Friday 10:00 a.m. – 5:00 p.m.
(Office)

Financial Section

Director of Financial Services Message



MAYOR AND COUNCIL

It is my pleasure to present The Corporation of the City of White Rock's Financial Statements for the fiscal year ended December 31, 2017 pursuant to Section 167 of the Community Charter. The statements have been prepared in accordance with the Canadian Public Sector Accounting Standards established by the Chartered Professional Accountants of Canada.

The preparation and presentation of the financial statements and related information are the responsibility of management of The Corporation of the City of White Rock. This involves the use of management's best estimates and careful judgement. The City maintains a system of internal accounting controls designed to provide reasonable assurances for the safeguarding of assets and the reliability of financial records.

The City's auditors, KPMG LLP, have given the City an unqualified audit opinion on the City's financial statements, stating in their opinion, that the statements present fairly, in all material respects, the financial position of the City as at December 31, 2017 and the results of its operations and its cash flows for the year then ended.

Financial Summary

Operating activities during the year contributed a surplus of \$10,519,360. This is mainly comprised of an increase in the City's investment in tangible capital assets and of planned contributions to reserves. The total accumulated surplus was \$149,377,744 as of December 31, 2017. Like most local governments, the largest component of accumulated surplus is the City's investment in tangible capital assets, which amounted to \$86,889,910 at the end of 2017. The remainder of accumulated surplus includes reserves and other surplus funds.

Net financial assets increased by \$4,907,414 to \$40,926,128 as of December 31, 2017. This is a positive indicator of the City's financial position.

Debt, net of sinking funds, outstanding as of December 31, 2017 was \$22,346,427, compared to \$20,573,276 on December 31, 2016. It is comprised of long-term debenture debt mainly attributed to the purchase of property and assets of the local water utility and subsequent water system infrastructure improvements.

The City ended the year 2017 in a sound financial position.

A handwritten signature in black ink, appearing to read 'S. Kurylo', written in a cursive style.

Sandra Kurylo, B.Comm., CPA, CMA
Director of Financial Services

Financial Statements of
THE CORPORATION OF
THE CITY OF WHITE ROCK
Year Ended December 31, 2017



KPMG LLP
Metro Tower I
4710 Kingsway, Suite 2400
Burnaby BC V5H 4M2
Canada
Telephone (604) 527-3600
Fax (604) 527-3636

INDEPENDENT AUDITORS' REPORT

To the Mayor and Council

We have audited the accompanying financial statements of The Corporation of the City of White Rock, which comprise the statement of financial position as at December 31, 2017, the statements of operations, changes in net financial assets and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of The Corporation of the City of White Rock as at December 31, 2017 and its results of operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Chartered Professional Accountants

KPMG LLP

May 7, 2018
Burnaby, Canada

THE CORPORATION OF THE CITY OF WHITE ROCK

Statement of Financial Position

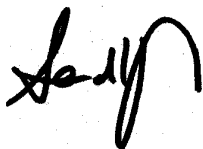
December 31, 2017, with comparative information for 2016

	2017	2016
Financial Assets		
Cash and cash equivalents (note 2)	\$ 89,501,440	\$ 75,673,724
Temporary investments (note 2)	7,472,842	4,908,698
Accounts receivable (note 3)	6,001,646	3,140,489
Loans receivable (note 4)	17,500	21,000
	<u>102,993,428</u>	<u>83,743,911</u>
Liabilities		
Accounts payable and accrued liabilities (note 5)	8,533,568	6,138,120
Refundable performance deposits (note 2(b))	11,288,606	8,569,173
Capital lease obligation (note 7)	20,182	42,066
Debt (note 8)	22,346,427	20,573,276
Deferred revenue (note 9)	19,878,517	12,402,562
	<u>62,067,300</u>	<u>47,725,197</u>
Net Financial Assets	40,926,128	36,018,714
Non-Financial Assets		
Tangible capital assets (note 10)	107,674,895	102,029,614
Prepaid expenses	584,347	581,847
Inventories of supplies	192,374	228,209
	<u>108,451,616</u>	<u>102,839,670</u>
Accumulated surplus (note 11)	<u>\$ 149,377,744</u>	<u>\$ 138,858,384</u>

Commitments and contingencies (note 14)

Water utility acquisition (note 18)

See accompanying notes to financial statements.



SANDRA KURYLO, B. Comm., CPA, CMA
Director of Financial Services

THE CORPORATION OF THE CITY OF WHITE ROCK

Statement of Operations

Year ended December 31, 2017, with comparative information for 2016

	2017 Budget (Note 1(b))	2017	2016
Revenue:			
Property taxes:			
General purposes	\$ 20,607,360	\$ 20,446,775	\$ 19,732,564
Regional library levy	904,465	897,392	869,666
Business improvement levy	318,000	270,575	311,702
	21,829,825	21,614,742	20,913,932
Receipts in lieu of taxes	18,900	18,886	14,990
Development cost charges (note 9(b))	2,652,500	87,274	27,596
Sanitary sewer fees and parcel tax	3,504,506	3,590,860	3,509,856
Drainage user fees	2,148,600	2,150,175	2,048,559
Water user fees	4,364,000	4,302,249	3,617,327
Sales of services and other revenue (note 17)	17,057,015	17,120,957	11,499,622
Government grants	10,172,840	1,768,102	617,852
Developers' contributions of tangible capital assets (note 10(b))	-	764,587	63,879
	61,748,186	51,417,832	42,313,613
Expenses:			
General government	7,978,394	6,851,759	6,599,971
Protection services	11,250,831	11,180,436	9,946,419
Transportation, engineering and operations	5,982,996	6,155,764	5,044,827
Parks, recreation and cultural services	8,988,543	8,605,535	7,196,089
Solid waste services	1,080,800	822,498	794,707
Sanitary sewer system	2,548,468	2,438,697	2,077,330
Drainage system	852,400	1,025,233	753,642
Water system	3,628,556	3,818,550	2,377,049
	42,310,988	40,898,472	34,790,034
Annual surplus	19,437,198	10,519,360	7,523,579
Accumulated surplus, beginning of year	138,858,384	138,858,384	131,334,805
Accumulated surplus, end of year	\$ 158,295,582	\$ 149,377,744	\$ 138,858,384

See accompanying notes to financial statements.

THE CORPORATION OF THE CITY OF WHITE ROCK

Statement of Changes in Net Financial Assets

Year ended December 31, 2017, with comparative information for 2016

	2017 Budget	2017	2016
Annual surplus	\$ 19,437,198	\$ 10,519,360	\$ 7,523,579
Acquisition of tangible capital assets	(54,766,000)	(10,040,502)	(9,635,518)
Contribution of tangible capital assets	-	(764,587)	(63,879)
Amortization of tangible capital assets	5,362,500	4,453,875	4,237,467
Loss (gain) on disposal of tangible capital assets	-	646,159	(479,051)
Proceeds on disposal of tangible capital assets	-	59,774	511,175
	(29,966,302)	4,874,079	2,093,773
Acquisition of prepaid expenses	-	(584,347)	(581,847)
Acquisition of inventories of supplies	-	(192,374)	(228,209)
Use of prepaid expenses	-	581,847	542,889
Consumption of inventories of supplies	-	228,209	170,471
Change in net financial assets	(29,966,302)	4,907,414	1,997,077
Net financial assets, beginning of year	36,018,714	36,018,714	34,021,637
Net financial assets, end of year	\$ 6,052,412	\$ 40,926,128	\$ 36,018,714

See accompanying notes to financial statements.

THE CORPORATION OF THE CITY OF WHITE ROCK

Statement of Cash Flows

Year ended December 31, 2017, with comparative information for 2016

	2017	2016
Cash provided by (used in):		
Operating:		
Annual surplus	\$ 10,519,360	\$ 7,523,579
Items not involving cash:		
Amortization	4,453,875	4,237,467
Loss (gain) on disposal of tangible capital assets	646,159	(479,051)
Developers' contributions of tangible capital assets	(764,587)	(63,879)
Changes in non-cash operating working capital:		
Increase in accounts receivable	(2,861,157)	(506,892)
Increase in prepaid expenses	(2,500)	(38,958)
Decrease (increase) in inventories of supplies	35,835	(57,738)
Decrease in loans receivable	3,500	9,500
Increase (decrease) in accounts payable and accrued liabilities	2,395,448	(597,382)
Increase in refundable performance deposits	2,719,433	1,456,132
Increase in deferred revenue	7,475,955	34,932
Net change in cash from operating activities	24,621,321	11,517,710
Capital activities:		
Cash recovery for water utility acquisition (note 18)	600,000	-
Cash used to acquire tangible capital assets	(10,640,502)	(9,635,518)
Proceeds on disposal of tangible capital assets	59,774	511,175
Net change in cash from capital activities	(9,980,728)	(9,124,343)
Financing activities:		
New debt issued (note 8)	8,281,000	20,469,000
Principal payments on debt	(6,507,849)	(14,034,197)
Principal payments on capital leases	(21,884)	(20,892)
Net change in cash from financing activities	1,751,267	6,413,911
Investing activities:		
Change in temporary investments	(2,564,144)	19,867
Net change in cash and cash equivalents	13,827,716	8,827,145
Cash and cash equivalents, beginning of year	75,673,724	66,846,579
Cash and cash equivalents, end of year	\$ 89,501,440	\$ 75,673,724

See accompanying notes to financial statements.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements

Year ended December 31, 2017

The Corporation of the City of White Rock (the “City”) is incorporated under the Local Government Act of British Columbia. The City’s principal activities include the provision of local government services to residents, businesses and visitors of the incorporated area.

1. Significant accounting policies:

The City follows Canadian Public Sector Accounting Standards as prescribed by the Public Sector Accounting Board (“PSAB”) of the Chartered Professional Accountants of Canada, including the following significant policies:

(a) Basis of presentation:

The financial statements present the resources and operations including all accounts and funds of the City. All inter-fund transactions, assets and liabilities have been eliminated.

(b) Budget reporting:

The budget figures reported in the statement of operations represent the 2017 component of Financial Plan (2017-2021) Bylaw, 2016, No. 2175, Amendment No. 1, Bylaw 2017, No. 2204 adopted by the City Council on May 8, 2017.

(c) Cash and cash equivalents:

Cash and cash equivalents include short-term highly liquid investments with maturity dates within three months of acquisition that are readily convertible to known amounts of cash and that are subject to an insignificant risk of changes in value.

(d) Temporary investments:

Temporary investments are recorded at cost which approximates market value and are comprised of term deposits and bankers’ acceptances.

(e) Revenue:

Revenue is recorded on the accrual basis and is recognized when it is earned and measurable. Revenue relating to future periods, including prepaid property taxes, government grants and certain facility upgrade contributions, are reported as deferred revenue and recognized as revenue when earned.

(f) Development cost charges (“DCC’s”):

DCC’s collected under the City’s Development Cost Charge Bylaw, plus interest earned thereon, are recorded as deferred revenue. DCC’s are recognized as revenue when related tangible capital assets are acquired.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

1. Significant accounting policies (continued):

(g) Expenses:

Expenses are recorded on the accrual basis and are recognized as they are incurred. This is upon the receipt of goods or services and/or the creation of a legal obligation. Interest expense on debt and capital lease obligations is accrued to December 31, 2017.

(h) Government transfers:

Restricted transfers from governments are deferred and recognized as revenue as the related expenditures are incurred or the stipulations in the related agreements are met. Unrestricted transfers are recognized as revenue when received or if the amount to be received can be reasonably estimated and collection is reasonably assured.

(i) Debt:

Debt is recorded net of repayments and actuarial adjustments.

(j) Non-financial assets:

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations.

(i) Tangible capital assets:

Tangible capital assets are recorded at cost which includes amounts that are directly attributable to acquisition, construction, development or betterment of the asset. The cost, less residual value, of the tangible capital assets, excluding land, is amortized on a straight line basis over their estimated useful lives as follows:

Asset	Useful Life - Years
Land improvements	10 to 100
Buildings and facilities	2 to 50
Machinery and equipment	2 to 25
Roads and sidewalks	10 to 50
Sanitary sewer infrastructure	10 to 80
Storm sewer infrastructure	30 to 80
Water system infrastructure	5 to 80

Leasehold improvements are amortized using the lesser of the remaining term of the lease, including all renewal terms, or the life of the asset.

Annual amortization is charged commencing when the asset is available for use. Assets under construction are not amortized until the asset is put into productive use.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

1. Significant accounting policies (continued):

(j) Non-financial assets (continued):

(ii) Contributions of tangible capital assets:

Tangible capital assets received as contributions are recorded at their fair market value at the date of receipt and also are recorded as revenue.

(iii) Works of art and cultural and historic assets:

Works of art and cultural and historic assets are not recorded as assets in these financial statements.

(iv) Interest capitalization:

The City does not capitalize interest costs associated with the acquisition or construction of tangible capital assets.

(v) Leased tangible capital assets:

Leases which transfer substantially all of the benefits and risks incidental to ownership of property are accounted for as leased tangible capital assets. All other leases are accounted for as operating leases and the related payments are charged to expenses as incurred.

(vi) Inventories of supplies:

Inventories of supplies held for consumption are recorded at the lower of cost and replacement cost.

(k) Employee future benefits:

(i) The City and its employees make contributions to the Municipal Pension Plan. The Municipal Pension Plan is a multi-employer defined benefit pension plan. The City's contributions are expensed as incurred.

(ii) Sick leave and post-employment benefits also accrue to the City's employees. The liability relating to these benefits is actuarially determined based on service and best estimates of retirement ages and expected future salary and wage increases. The liabilities under these benefit plans are accrued based on projected benefits prorated as employees render services necessary to earn the future benefits.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

1. Significant accounting policies (continued):

(l) Use of accounting estimates:

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates. Significant areas requiring the use of management estimates relate to the determination of the value of developer contributed assets, useful lives of tangible capital assets for amortization, valuation of receivables, accrued sick and other post-employment benefits and provision for contingencies. Adjustments, if any, will be reflected in the financial statements in the period of settlement or change in the amount of the estimate.

(m) Segment disclosures:

A segment is defined as a distinguishable activity or group of activities of government for which it is appropriate to separately report financial information. The City has provided definitions of segments used by the City as well as presented financial information in segmented format (note 20).

(n) Contaminated sites:

Contaminated sites are a result of contamination being introduced into air, soil, water, or sediment of a chemical, organic or radioactive material or live organism that exceeds an environmental standard. Liabilities are recorded net of any expected recoveries.

A liability for remediation of contaminated sites is recognized when a site is not in productive use and the following criteria are met:

- (i) An environmental standard exists;
- (ii) Contamination exceeds the environmental standards;
- (iii) The City is directly responsible or accepts responsibility;
- (iv) It is expected that future economic benefits will be given up; and
- (v) A reasonable estimate of the amount can be made.

The liability is recognized as management's estimate of the cost of post-remediation including operation, maintenance and monitoring that are an integral part of the remediation strategy for a contaminated site.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

2. Cash and cash equivalents and temporary investments:

	2017	2016
Cash balances	\$ 71,490,793	\$ 60,173,846
Cash equivalents:		
Money market securities and term deposits maturing within 90 days of inception	13,945,749	11,474,184
MFA Money Market Fund	4,064,898	4,025,694
	89,501,440	75,673,724
Temporary investments maturing within 365 days of inception	7,472,842	4,908,698
	\$ 96,974,282	\$ 80,582,422

Cash equivalents and temporary investments, including the MFA Money Market Fund, have annual yields that range from 0.97% to 1.90% (2016 – 0.79% to 1.20%).

- (a) Included in cash and cash equivalents is an amount of \$4,718,780 (2016 - \$4,251,001) that can only be used for the acquisition of tangible capital assets as provided for by the DCC Bylaw (note 9(b)).
- (b) Included in cash and cash equivalents is an amount of \$11,288,606 (2016 - \$8,569,173) which consists of refundable performance deposits.

3. Accounts receivable:

	2017	2016
Property taxes	\$ 1,777,113	\$ 1,241,151
Water user fees	1,125,370	970,059
Government grants	770,021	67,886
Amounts secured by letters of credit	1,054,093	200,000
Other	1,275,049	661,393
	\$ 6,001,646	\$ 3,140,489

- (a) Included in accounts receivable are letters of credit of \$854,093 (2016 - \$nil) that can only be used for the acquisition of tangible capital assets as provided for by the DCC Bylaw (note 9(b)).

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

4. Loans receivable:

The City has a loan receivable in the amount of \$17,500 (2016 - \$21,000) from The Peace Arch Curling Club to assist in financing the purchase and installation of kitchen equipment. The loan receivable bears a variable per annum interest rate which is the average annual rate of return the City has achieved on its investments in the twelve months preceding the anniversary date of the loan agreement. The remaining principal will be paid in five equal annual instalments of \$3,500 each. The interest is paid semi-annually.

5. Accounts payable and accrued liabilities:

	2017	2016
Trade accounts payable and other	\$ 4,885,915	\$ 2,907,105
Due to governments and agencies	1,423,570	1,306,874
Post-employment benefits (note 6)	1,604,950	1,285,750
Other payroll liabilities	619,133	638,391
	\$ 8,533,568	\$ 6,138,120

6. Post-employment benefits:

The City provides certain post-employment and sick leave benefits to its employees. These benefits include accumulated non-vested sick leave, post-employment gratuity and lieu time benefits, and certain vacation benefits.

	2017	2016
Accrued benefit obligation:		
Balance, beginning of year	\$ 1,394,500	\$ 1,423,500
Immediate recognition of Work Safe BC benefits liability	214,900	(139,900)
Current service cost	129,300	106,900
Interest cost	48,000	40,500
Benefits paid	(76,700)	(161,600)
Plan amendment	-	37,300
Actuarial loss (gain)	46,000	87,800
Balance, end of year	\$ 1,756,000	\$ 1,394,500

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

6. Post-employment benefits (continued):

	2017	2016
Accrued benefit obligation, end of year	\$ 1,756,000	\$ 1,394,500
Unamortized net actuarial loss	(151,050)	(108,750)
Accrued benefit liability, end of year	\$ 1,604,950	\$ 1,285,750

Actuarial gains and losses for accumulating benefits are amortized over the expected average remaining service period of the related employee group, commencing the year after the gain or loss arises. Post-employment liabilities are included in accounts payable and accrued liabilities.

The significant actuarial assumptions used to determine the City's accrued benefit obligation are as follows:

	2017	2016
Discount rates	2.90%	3.30%
Expected future inflation rates	2.50%	2.50%
Expected wage and salary increases	2.58% - 4.63%	2.58% - 4.63%

7. Capital lease obligation:

The City has financed certain equipment by entering into capital leasing arrangements. There are three capital leases repayable in monthly blended installments of \$1,948 including principal and interest. Minimum lease payments due under the capital lease are:

Year ending December 31:	
2018	\$ 16,227
2019	4,539
Minimum capital lease payments	20,766
Less amounts representing interest	584
	\$ 20,182

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

8. Debt:

	2017	2016
Debentures, net of repayments and actuarial adjustments (a)	\$ 22,346,427	\$ 14,354,276
Interim financing (b)	-	6,219,000
	\$ 22,346,427	\$ 20,573,276

(a) Debentures:

The City issues debt instruments through the Municipal Finance Authority (“MFA”) to finance certain capital acquisitions. Repayments and actuarial adjustments are netted against related long term-debts. Details are as follows:

Bylaw Number	Purpose	Maturity date	Interest rate	Refinancing year*	Authorized amount	Sinking fund assets	2017	2016
1667	Sanitary Sewers-Local Improvement	2023	5.95%	n/a	\$ 224,580	\$ 133,112	\$ 91,468	\$ 104,276
2098	Water Utility Acquisition Advance Payment	2046	2.60%	2026	14,250,000	276,041	13,973,959	14,250,000
2163	Water System Infrastructure Construction	2027	2.80%	n/a	440,000	-	440,000	-
2163	Water System Infrastructure Construction	2047	2.80%	2027	5,779,000	-	5,779,000	-
2178	Water System Infrastructure Construction	2027	3.15%	n/a	1,662,000	-	1,662,000	-
2178	Water System Infrastructure Construction	2047	3.15%	2027	400,000	-	400,000	-
\$ 22,755,580						\$ 409,153	\$ 22,346,427	\$ 14,354,276

* During the refinancing year the City will have the option to retire part or all of the debt early, or refinance the borrowing at a new interest rate. .

Total interest on the debenture debt for the year was \$527,183 (2016 - \$272,713).

As a condition of these borrowings, a portion of the debenture debt proceeds is withheld by the MFA in a Debt Reserve Fund. Amounts withheld for this purpose are as follows:

Bylaw number	Purpose	Debt reserve fund
1667	Sanitary Sewers – Local Improvement	\$ 2,246
2098	Water Utility Acquisition Advance Payment	142,500
2163	Water System Infrastructure Construction	62,190
2178	Water System Infrastructure Construction	20,620
\$		227,556

These cash deposits are included as part of accounts receivable in the Statement of Financial Position.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

8. Debt (continued):

(a) Debentures (continued):

Principal payments and actuarial adjustments on the outstanding debenture debt over the following five years and thereafter are as follows:

2018	\$ 612,387
2019	632,456
2020	653,191
2021	674,613
2022	696,747
Thereafter	19,077,033
	\$ 22,346,427

(b) Interim financing:

In the prior year the City obtained a temporary loan in the amount of \$6,219,000, at a variable interest rate, from the MFA to finance water system infrastructure construction and improvements. In April of 2017 this temporary loan was converted to debenture debt for a period of 10 and 30 years at an interest rate of 2.80% for the first 10 years. The interest rate for the next 10 years will be determined in 2027 and for the last 10 years in 2037.

9. Deferred revenue:

	2017	2016
Property taxes	\$ 3,426,722	\$ 3,646,498
Contributions for future capital works	1,180,686	1,217,410
Government grants for future capital works (a)	3,380,037	-
Development cost charges (b)	5,572,873	4,251,001
Utility service connections	808,050	507,200
Deferred revenue - facility upgrades	557,046	600,021
Deferred revenue - building permits	4,023,070	1,269,470
Other	930,033	910,962
	\$ 19,878,517	\$ 12,402,562

(a) Government grants for future capital works:

In the current year, the City entered into a cost sharing agreement with the Province of British Columbia ("the Province"), wherein the Province and the Federal Government of Canada ("the Federal Government") are to provide assistance for the construction of a water treatment facility. A portion of the Provincial contribution was received upfront, with the remainder to be funded upon completion of the project and approval of a final report. The Federal Government's contribution will be reimbursed to the City as costs are incurred and approved.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

9. Deferred revenue (continued):

(b) Development cost charges:

	Highways	Drainage	Parkland	Sanitary	Water	Total
Balance, beginning of year	\$ 622,078	\$ 765,543	\$ 2,863,380	\$ -	\$ -	\$ 4,251,001
Add:						
Amounts received	244,142	206,026	844,613	3,052	57,233	1,355,066
Investment income	7,616	9,769	36,597	18	80	54,080
Deduct:						
Acquisition of tangible capital assets	73,971	9,887	3,416	-	-	87,274
Balance, end of year	\$ 799,865	\$ 971,451	\$ 3,741,174	\$ 3,070	\$ 57,313	\$ 5,572,873

The balance as of December 31, 2017 includes \$854,093 secured by letters of credit.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

10. Tangible capital assets:

	Land	Land Improvements	Buildings and Facilities	Machinery and Equipment	Roads and Sidewalks	Sanitary Sewer Infrastructure	Storm Sewer Infrastructure	Water System Infrastructure	Assets Under Construction	Total
Cost:										
Balance, beginning of year	\$ 10,812,203	\$ 8,286,867	\$ 30,898,574	\$ 11,454,022	\$ 39,955,119	\$ 18,509,667	\$ 20,230,245	\$ 14,503,696	\$ 6,945,815	\$ 161,596,208
Additions	-	222,487	201,313	787,986	1,546,652	358,270	363,196	1,326,522	6,598,666	11,405,092
Transfers	-	108,529	76,180	153,976	237,403	687,805	168,758	4,544,798	(5,977,449)	-
Disposals	(18)	(76,596)	(62,323)	(538,411)	(238,345)	(169,761)	(48,281)	(536,580)	-	(1,670,315)
Adjustments (note 18)	-	-	-	-	-	-	-	(600,000)	-	(600,000)
Balance, end of year	\$ 10,812,185	\$ 8,541,287	\$ 31,113,744	\$ 11,857,573	\$ 41,500,829	\$ 19,385,981	\$ 20,713,918	\$ 19,238,436	\$ 7,567,032	\$ 170,730,985
Accumulated Amortization:										
Balance, beginning of year	\$ -	\$ 5,456,558	\$ 12,822,675	\$ 6,553,251	\$ 19,052,528	\$ 6,430,832	\$ 8,757,575	\$ 493,175	\$ -	\$ 59,566,594
Disposals	-	(73,617)	(62,322)	(538,411)	(184,091)	(52,302)	(32,812)	(20,824)	-	(964,379)
Amortization expense	-	280,743	1,201,123	859,751	968,258	295,979	317,502	530,519	-	4,453,875
Balance, end of year	\$ -	\$ 5,663,684	\$ 13,961,476	\$ 6,874,591	\$ 19,836,695	\$ 6,674,509	\$ 9,042,265	\$ 1,002,870	\$ -	\$ 63,056,090
Net book value, end of year	\$ 10,812,185	\$ 2,877,603	\$ 17,152,268	\$ 4,982,982	\$ 21,664,134	\$ 12,711,472	\$ 11,671,653	\$ 18,235,566	\$ 7,567,032	\$ 107,674,895
Net book value, beginning of year	\$ 10,812,203	\$ 2,830,309	\$ 18,075,899	\$ 4,900,771	\$ 20,902,591	\$ 12,078,835	\$ 11,472,670	\$ 14,010,521	\$ 6,945,815	\$ 102,029,614

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

10. Tangible capital assets (continued):

(a) Assets under construction:

Assets under construction have not been amortized. Amortization of these assets will commence when the asset is put into productive use.

(b) Contributed tangible capital assets:

Contributed tangible capital assets have been recognized at fair market value at the date of contribution. The value of contributed assets received during the year was comprised of:

	2017	2016
Roads and sidewalks	\$ 437,107	\$ -
Sanitary sewers	186,362	-
Storm sewers	141,118	63,879
Developers' contributions of tangible capital assets	\$ 764,587	\$ 63,879

(c) Tangible capital assets disclosed at nominal values:

Where an estimate of fair value could not be made, the tangible capital asset was recognized at a nominal value.

(d) Works of art and historical treasures:

The City manages and controls various works of art and non-operational historical cultural assets including totem poles, sculptures and paintings located at City sites and public display areas. These assets are not reflected in the financial statements

(e) Write-down of tangible capital assets:

There were no write-downs of tangible capital assets during the year. The City disposed of assets as part of planned replacement capital projects in the year.

11. Accumulated surplus:

	Reserves established by bylaw (note 13(a))	Other reserves (note 13(b))	Other surplus funds	Investment in tangible capital assets (note 12)	Total
General Fund	\$ 16,419,746	\$ 17,089,611	\$ 4,801,287	\$ 60,141,367	\$ 98,452,011
Sanitary Sewer Fund	-	12,179,625	1,107,116	13,219,007	26,505,748
Drainage Fund	-	7,273,154	554,218	13,033,004	20,860,376
Water Fund	-	2,465,678	597,399	496,532	3,559,609
Total for 2017	\$ 16,419,746	\$ 39,008,068	\$ 7,060,020	\$ 86,889,910	\$ 149,377,744
Total for 2016	\$ 11,390,650	\$ 38,315,408	\$ 6,579,247	\$ 82,573,079	\$ 138,858,384

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

11. Accumulated surplus (continued):

Included in the water fund investment in tangible capital assets is an adjustment in the amount of \$2,138,670 (2016 - \$1,758,828) for unspent debt proceeds which have been earmarked for use in future years.

12. Investment in tangible capital assets:

	2017	2016
Tangible capital assets	\$ 107,674,895	\$ 102,029,614
Deduct:		
Capital lease obligation	(20,182)	(42,066)
Debt	(22,346,427)	(20,573,276)
Deferred revenue - facility upgrades	(557,046)	(600,021)
Add:		
Unspent debt proceeds	2,138,670	1,758,828
	\$ 86,889,910	\$ 82,573,079

13. Reserves:

(a) The following reserves were established, by bylaw, in accordance with BC municipal legislation:

	2017	2016
General Fund:		
Land sale reserve	\$ 2,479,123	\$ 2,444,607
Equipment replacement reserve	4,786,946	4,784,458
Capital works, machinery & equipment reserve	4,933,155	4,121,545
Off-street parking facilities reserve	6,659	7,687
Local improvement reserve	32,353	32,353
Community amenity reserve	4,181,510	-
	\$ 16,419,746	\$ 11,390,650

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

13. Reserves (continued):

(b) The following additional reserve amounts are set aside for specific purposes:

	2017	2016
General Fund:		
Infrastructure reserve	\$ 4,024,920	\$ 4,597,957
Roadworks reserve	3,394,702	3,005,537
Secondary suite service fee reserve	1,001,997	880,598
Density bonus/amenity contribution reserve	529,679	998,985
Incomplete asset improvement projects	3,281,000	3,322,600
<u>Other reserves</u>	<u>4,857,313</u>	<u>5,145,274</u>
	17,089,611	17,950,951
Sanitary Sewer Fund:		
Infrastructure reserve	11,454,407	10,668,241
Terry Road local improvement reserve	77,318	89,401
<u>Incomplete asset improvement projects</u>	<u>647,900</u>	<u>378,700</u>
	12,179,625	11,136,342
Drainage Fund:		
Infrastructure reserve	5,025,154	5,361,431
Operating reserve	25,000	25,000
<u>Incomplete asset improvement projects</u>	<u>2,223,000</u>	<u>2,068,100</u>
	7,273,154	7,454,531
Water Fund:		
Infrastructure reserve	1,997,506	1,430,075
Debt retirement reserve	7,072	3,209
<u>Operating reserve</u>	<u>461,100</u>	<u>340,300</u>
	2,465,678	1,773,584
	<u>\$ 39,008,068</u>	<u>\$ 38,315,408</u>

14. Commitments and contingencies:

(a) Borrowing liability:

The City has a contingent liability with respect to debentures of the Greater Vancouver Sewerage and Drainage District and the Greater Vancouver Regional District, to the extent provided for in their respective Enabling Acts, Acts of Incorporation and Amending Acts. Management does not consider payment under this contingency to be likely and therefore no amounts have been accrued.

(b) Third party claims:

There are various lawsuits and claims pending by and against the City. The outcome of these claims is undeterminable and it is the opinion of management that final determination of these claims will not materially affect the financial statements of the City.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

14. Commitments and contingencies (continued):

(c) Lease Commitments:

The City entered into a five-year agreement, initially ending July 31, 2008, to lease certain parcels of real property from The Burlington Northern and Santa Fe Railway Company. Under the terms of this agreement, the City is committed to annual rent payments as well as the costs of all taxes, utilities, insurance, repairs and maintenance of the leased premises. This is accounted for as an operating lease. This agreement provides for renewal options consisting of three additional five-year terms.

In January 2013, the City exercised its second option to renew this lease for the five-year term ending July 31, 2018. During this period the City is committed to annual base rent payments of \$400,000.

The City has entered into various leases for office and other operating equipment. Total annual commitments for the next four years, net of applicable taxes are approximately as follows:

Year ended December 31:

2018	\$	37,977
2019		24,068
2020		17,696
2021		6,574
	\$	86,315

(d) Agreements and contractual commitments:

In addition to the leases described above, the City has entered into various agreements and contracts for services and construction with periods ranging from one to five years, including the following:

Water Treatment Plant	\$	12,611,000
Waterfront Parking Facility		7,503,077
Memorial Park & Pier Washroom		4,508,490
Johnston Road Reconstruction Phase 1		3,197,796

The City records the capital costs incurred to the end of the year on incomplete projects as tangible capital assets under construction. The City's five year financial plan is amended as necessary to reflect the carryover of the required expenditure budgets and the financing of these obligations to the following year.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

14. Commitments and contingencies (continued):

(e) Debt agreement with the MFA:

The City issues debt instruments through the MFA. As a condition of these borrowings the City is required to execute demand notes in connection with each debenture whereby the City may be required to loan certain amounts to the MFA. The debt agreement with the MFA provides that if at any time the scheduled payments provided for in the agreement are not sufficient to meet the MFA's obligations in respect to such borrowing, the resulting deficiency becomes the joint and several liability of the City and all other participants to the agreement through the MFA. The City is similarly liable on a contingent basis for the debt of other municipalities secured through the MFA. Details of the contingent demand notes are as follows:

Bylaw number	Purpose	2017	2016
1667	Sanitary Sewers - Local Improvement	\$ 7,364	\$ 7,364
2098	Water Utility Acquisition Advance Payment	180,771	180,771
2163	Water System Infrastructure Construction	104,802	-
2178	Water System Infrastructure Construction	88,549	-
		\$ 381,486	\$ 188,135

These contingent demand loans are not recorded in the City's financial statements as they are not likely to be paid.

(f) E-Comm Emergency Communications for Southwest British Columbia Incorporated ("E-Comm"):

The City is a shareholder of the Emergency Communications for Southwest British Columbia Incorporated ("E-Comm"). The City receives services for the regional 9-1-1 call centre for Greater Vancouver Regional District and the Wide Area Radio network from E-Comm. The City has two Class A shares (of a total 29 Class A and 23 Class B shares issued and outstanding as at December 31, 2017). As a Class A shareholder, the City shares in both funding the future operations and capital obligations of E-Comm (in accordance with a cost sharing formula), including any lease obligations committed to by E-Comm up to the shareholder's withdrawal date. Class B shareholders are only obligated to share in funding of the ongoing operating costs. The City has recorded its proportionate obligations.

(g) Municipal Insurance Association of British Columbia (the "Association"):

The City is a participant in the Association. Should the Association pay out claims in excess of premiums received, it is possible that the City, along with the other participants, would be required to contribute towards the deficit. Management does not consider payment under this contingency to be likely and therefore no amounts have been accrued.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

15. Pension plan:

The City and its employees contribute to the Municipal Pension Plan (the "Plan"), a jointly trustee pension plan. The board of trustees, representing Plan members and employers, is responsible for administering the Plan, including investment of the assets and administration of benefits. The Plan is a multi-employer defined benefit pension plan. Basic pension benefits provided are based on a formula. The Plan has about 193,000 active members and approximately 90,000 retired members. Active members include approximately 38,000 contributors from local government and 150 contributors from the City.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent actuarial valuation as at December 31, 2015 indicated a \$2,224 million funding surplus for basic pension benefits. As a result of the 2015 basic account actuarial valuation surplus and pursuant to the joint trustee agreement, \$1,927 million was transferred to the rate stabilization account and \$297 million of the surplus ensured the required contribution rates remained unchanged. The next valuation will be at December 31, 2018 with results available in 2019. Employers participating in the Plan record their pension expense as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the Plan records accrued liabilities and accrued assets for the Plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to the individual employers participating in the Plan.

The City paid \$1,123,100 (2016 - \$1,174,500) for employer contributions to the Plan in fiscal 2017.

16. Collections for other governments:

The City collects certain taxation revenue on behalf of other government bodies. These funds are excluded from the City's financial statements as they are not revenue of the City. Such taxes collected and remitted to other government bodies during the year are as follows:

	2017	2016
Province of British Columbia - school tax	\$ 12,331,880	\$ 11,588,672
South Coast BC Transportation Authority - Translink tax	2,210,261	2,110,615
Other regional bodies	823,692	752,888
	<u>\$ 15,365,833</u>	<u>\$ 14,452,175</u>

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

17. Sales of services and other revenue:

	2017	2016
Parking	\$ 2,973,884	\$ 3,219,355
Parks, recreation and cultural services	1,641,419	1,607,602
Licences and permits	1,796,746	1,633,607
Solid waste services	1,543,018	1,567,670
Utility service connection fees	669,642	768,660
Community amenity contributions	4,488,471	-
Interest and penalties	1,362,206	967,949
Contributions toward tangible capital asset improvements	305,532	96,586
Other	2,340,039	1,638,193
	<u>\$ 17,120,957</u>	<u>\$ 11,499,622</u>

18. Water utility acquisition:

In August 2015 the City entered into an asset purchase agreement with EPCOR White Rock Water Inc. (the "vendor") to purchase the property and assets of the vendor which were used in the operation of the water distribution utility owned and operated by them. This agreement also required the City to assume certain obligations and liabilities related to the water distribution utility which provides water supply, treatment and distribution service within the municipal boundaries of the City of White Rock and within certain areas of the City of Surrey. At that time, the City paid cash of \$13,848,770 in accordance with the agreement and the final purchase price was subject to negotiation and possible arbitration. The final purchase price was settled on September 29th, 2017, with an adjustment cash payment from the vendor to the City in the amount of \$600,000.

The City adjusted the allocation of tangible capital assets initially recorded in 2015 for this cash settlement, professional fees incurred on the acquisition, and a reduction in provincial sales tax.

19. Comparative information:

Certain components of the comparative figures have been reclassified to conform with the financial statement presentation adopted in the current year.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

20. Segmented information:

The City is a diversified municipal government institution that provides a wide range of services to its citizens, visitors and many others. In compliance with *PS2700, Segment Disclosures*, certain financial information is required to be reported for major activities involving these services. Each of these major activities is comprised of various City departments and/or divisions as noted below.

General Government – Mayor and Council, Chief Administrative Officer, Corporate Administration, Communications, Financial Services, Human Resources, Planning and Development, and Information Services. These departments are responsible for many legislative, operational and administrative support services including but not limited to City Council bylaw and procedural matters, levying and collecting property taxes, hiring City staff, supporting the City's information technology infrastructure, preparing land use plans and approving new development in the City.

Protection Services – Police, Fire, Building and Bylaw Enforcement (non-parking related). These departments are responsible for ensuring public safety and security, preventing crimes as well as enforcing various laws.

Transportation, Engineering and Municipal Operations – Public Works, Engineering and Parking. These areas are responsible for providing and maintaining the systems that enable the community to use transportation facilities such as roads, sidewalks and parking lots. This category also includes management and administrative services of the City's Engineering and Municipal Operations Department.

Parks, Recreation and Cultural Services – These areas are responsible for providing, facilitating the development of, and maintaining high quality parks, recreation facilities and cultural services such as the public library.

Solid Waste Services – These services include the City's garbage collection, green waste collection and recycling programs.

Sanitary Sewer System – These services include the provision and maintenance of all systems related to the distribution and disposal of sanitary sewage.

Drainage System – These services include the provision and maintenance of all systems involving the distribution of storm water run-off in the City.

Water System – These services include the provision and treatment of water supply, as well as the provision and maintenance of all other systems involving the distribution of water.

THE CORPORATION OF THE CITY OF WHITE ROCK

Notes to Financial Statements (continued)

Year ended December 31, 2017

20. Segmented information (continued):

	General Government	Protection Services	Transportation, Engineering and Operations Services	Parks, Recreation and Cultural Services	Solid Waste Services	Sanitary Sewer System	Drainage System	Water System	Adjustments	2017	2016
Revenue:											
Property taxes:											
General purposes	\$ 20,446,775	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 20,446,775	\$ 19,732,564
Regional library levy	-	-	-	897,392	-	-	-	-	-	897,392	869,666
Business improvement levy	270,575	-	-	-	-	-	-	-	-	270,575	311,702
	20,717,350	-	-	897,392	-	-	-	-	-	21,614,742	20,913,932
Receipts in lieu of taxes	18,886	-	-	-	-	-	-	-	-	18,886	14,990
Development cost charges	-	-	73,971	3,416	-	-	9,887	-	-	87,274	27,596
Sanitary sewer fees and parcel tax	-	-	-	-	-	3,618,534	-	-	(27,674)	3,590,860	3,509,856
Drainage user fees	-	-	-	-	-	-	2,150,175	-	-	2,150,175	2,048,559
Water user fees	-	-	-	-	-	-	-	4,459,097	(156,848)	4,302,249	3,617,327
Sales of services and other revenue:											
Parking	-	-	2,973,884	-	-	-	-	-	-	2,973,884	3,219,355
Parks, recreation, and cultural services	-	-	-	1,641,419	-	-	-	-	-	1,641,419	1,607,602
Licences and permits	21,200	1,775,546	-	-	-	-	-	-	-	1,796,746	1,633,607
Solid waste services	-	-	-	-	1,543,018	-	-	-	-	1,543,018	1,567,670
Utility service connection fees	-	-	-	-	-	192,250	203,525	273,867	-	669,642	768,660
Community amenity contributions	4,488,471	-	-	-	-	-	-	-	-	4,488,471	-
Interest and penalties	1,335,655	-	-	-	-	2,864	-	23,687	-	1,362,206	967,949
Contributions toward tangible capital asset improvements	-	5,000	198,467	91,365	-	-	6,200	4,500	-	305,532	96,586
Other	2,607,635	365,325	483,128	57,575	23,757	444,316	87,072	73,410	(1,802,179)	2,340,039	1,638,193
Government grants	268,853	266,756	-	301,678	-	-	-	930,815	-	1,768,102	617,852
Developers' contributions of tangible capital assets	-	-	437,107	-	-	186,362	141,118	-	-	764,587	63,879
	29,458,050	2,412,627	4,166,557	2,992,845	1,566,775	4,444,326	2,597,977	5,765,376	(1,986,701)	51,417,832	42,313,613
Expenses:											
Salaries, wages and benefits	4,102,905	5,723,871	2,389,827	2,521,777	544,965	311,099	357,302	1,066,463	(923,456)	16,094,753	14,679,082
Contracted services	1,328,481	4,972,968	1,869,815	3,974,891	514,741	2,016,493	712,021	1,182,522	(553,626)	16,018,306	13,032,245
Supplies and other	1,121,710	257,400	591,989	941,293	140,491	206,994	119,641	909,702	(509,619)	3,779,601	2,489,435
Amortization	329,379	234,687	1,316,631	1,322,657	94,015	295,979	317,502	543,025	-	4,453,875	4,237,467
Interest on debt	1,494	-	-	-	-	13,362	-	537,081	-	551,937	351,805
	6,883,969	11,188,926	6,168,262	8,760,618	1,294,212	2,843,927	1,506,466	4,238,793	(1,986,701)	40,898,472	34,790,034
Annual surplus (deficit)	\$ 22,574,081	\$ (8,776,299)	\$ (2,001,705)	\$ (5,767,773)	\$ 272,563	\$ 1,600,399	\$ 1,091,511	\$ 1,526,583	\$ -	\$ 10,519,360	\$ 7,523,579

Statistical Information

Economic Snapshot- 2017

CONSTRUCTION VALUE

Year	Received building permit applications for construction value of:
2015	\$137,077,345
2016	\$82,770,598
2017	\$358,560,486

BUSINESS LICENCES

Year	Business Licences Issued
2013	2,223
2014	1,871
2015	1,917
2016	1,892
2017	2,137

BUILDING PERMITS

Year	Building Permit Applications Received
2013	159
2014	192
2015	201
2016	215
2017	211

POPULATION AND DWELLINGS

	White Rock	B.C.
Population in 2016	19,952	4,648,055
Population in 2011	19,339	4,400,057
2011 to 2016 population change	3.2 %	5.6 %
Land area (square km)	5.12	922,509.01
Total private dwellings	10,856	2,063,417
Population density per square km	3,893.1	5.0

AGE DISTRIBUTION

	Male	Female
All Ages	8,970	10,985
0 – 14	905	855
15 – 64	5,295	6,115
65+	2,770	4,015

Sources: Statistics Canada, 2016 Census Profile & 2011 Census Profile

2017 Permissive Tax Exemptions

ESTIMATED PROPERTY TAXES

Corporation of the City of White Rock

2017 PERMISSIVE TAX EXEMPTIONS ESTIMATED PROPERTY TAXES

Property Roll	Name	Address	Municipal General Purposes	Fraser Valley Regional Library
001290.004	Peace Arch Curling Club	1475 Anderson St	\$10,257	\$456
001290.005	White Rock South Surrey Division of Family Practice Society	1475 Anderson St	\$947	\$42
001290.006	White Rock South Surrey Stroke Recovery Association	1475 Anderson St	\$150	\$7
001290.007	Alzheimer Society of BC	1475 Anderson St	\$1,008	\$45
001290.009	Canadian Cancer Society, BC and Yukon Division	1475 Anderson St	\$572	\$25
001403.000	Church on Oxford Hill	1519 Oxford St	\$3,020	\$134
001779.000	Fellowship Baptist Church (White Rock) Society Inc.	15138 Prospect Ave	\$1,638	\$73
001789.000	Peace Arch Hospital Auxiliary Society	15163 Prospect Ave	\$6,550	\$291
002136.000	Parish of the Holy Trinity	15115 Roper Ave	\$3,882	\$172
002146.000	Faith Hope Love Church	15110 Thrift Ave	\$1,423	\$63
002603.000	White Rock Players' Club	1532 Johnston Rd	\$33,928	\$1,507
002792.001	White Rock South Surrey Hospice Society	15510 Russell Ave	\$1,428	\$63
002876.000	St. John's Presbyterian Church	1480 George St	\$1,561	\$69
002995.000	Salvation Army	15417 Roper Ave	\$3,174	\$141
003743.000	United Church of Canada	15385 Semiahmoo Ave	\$2,934	\$130
003754.001	White Rock Business Improvement Association	1174 Fir St	\$1,011	\$45
003762.000	White Rock Community Church	15276 Pacific Ave	\$1,237	\$55
003763.000	White Rock Community Church	15282 Pacific Ave	\$1,904	\$85
003886.000	Roman Catholic Church	15262 Pacific Ave	\$8,651	\$384
004103.000	Sources Community Resources Society	882 Maple St	\$10,195	\$453
005303.000	Options Community Services Society	15877 Pacific Ave	\$2,945	\$131
006331.000	Burlington Northern & Santa Fe (BNSF) Railway Company	As defined in the lease between the BNSF Railway Co. & the City of White Rock	\$11,497	\$511

Comparative General Statistics (unaudited)

Corporation of the City of White Rock

COMPARATIVE GENERAL STATISTICS (unaudited)

	2017	2016	2015	2014	2013
Year ended December 31, 2017					
Date of incorporation - April 15, 1957					
Population (2016 Census)	19,952	19,952	19,339	19,339	19,339
Area in hectares:					
Land	543	543	543	543	543
Water	887	887	887	887	887
Kilometers of road:					
Paved	81.1	81.1	80.1	80.1	80.1
Gravelled	1.0	1.0	2.0	2.0	2.0
Building permits:					
Number	258	220	232	235	214
Value	\$ 146,056,192	\$ 70,683,950	\$ 101,102,741	\$ 131,771,470	\$ 65,140,634
Comparative debt statistics:					
Debt and other debt	\$ 22,346,427	\$ 20,573,276	\$ 14,138,473	\$ 128,089	\$ 139,152
Debt per capita	\$ 1,120	\$ 1,031	\$ 731	\$ 7	\$ 7
Tax rates for municipal purposes, including General and Fraser Valley Regional Library Levies (and Fire Protection Levy for years prior to 2016): (stated in dollars per \$1,000 of assessed taxable value)					
Residential	2.27153	3.02056	3.44748	3.67869	3.58355
Utility	16.83207	19.61803	17.79443	22.79315	22.51968
Business & other	6.09161	6.90138	7.85907	8.72798	8.92836
Recreational/nonprofit	1.69511	2.26271	3.25144	3.46255	3.48932
Tax rates for school purposes: (stated in dollars per \$1,000 of assessed taxable value)					
Residential	1.25680	1.61380	1.73670	1.78290	1.77620
Utility	13.40000	13.50000	13.60000	13.60000	14.00000
Business & other	4.80000	5.40000	5.80000	6.00000	6.20000
Recreational/nonprofit	2.70000	3.10000	3.30000	3.40000	3.40000

Corporation of the City of White Rock

COMPARATIVE GENERAL STATISTICS (unaudited)

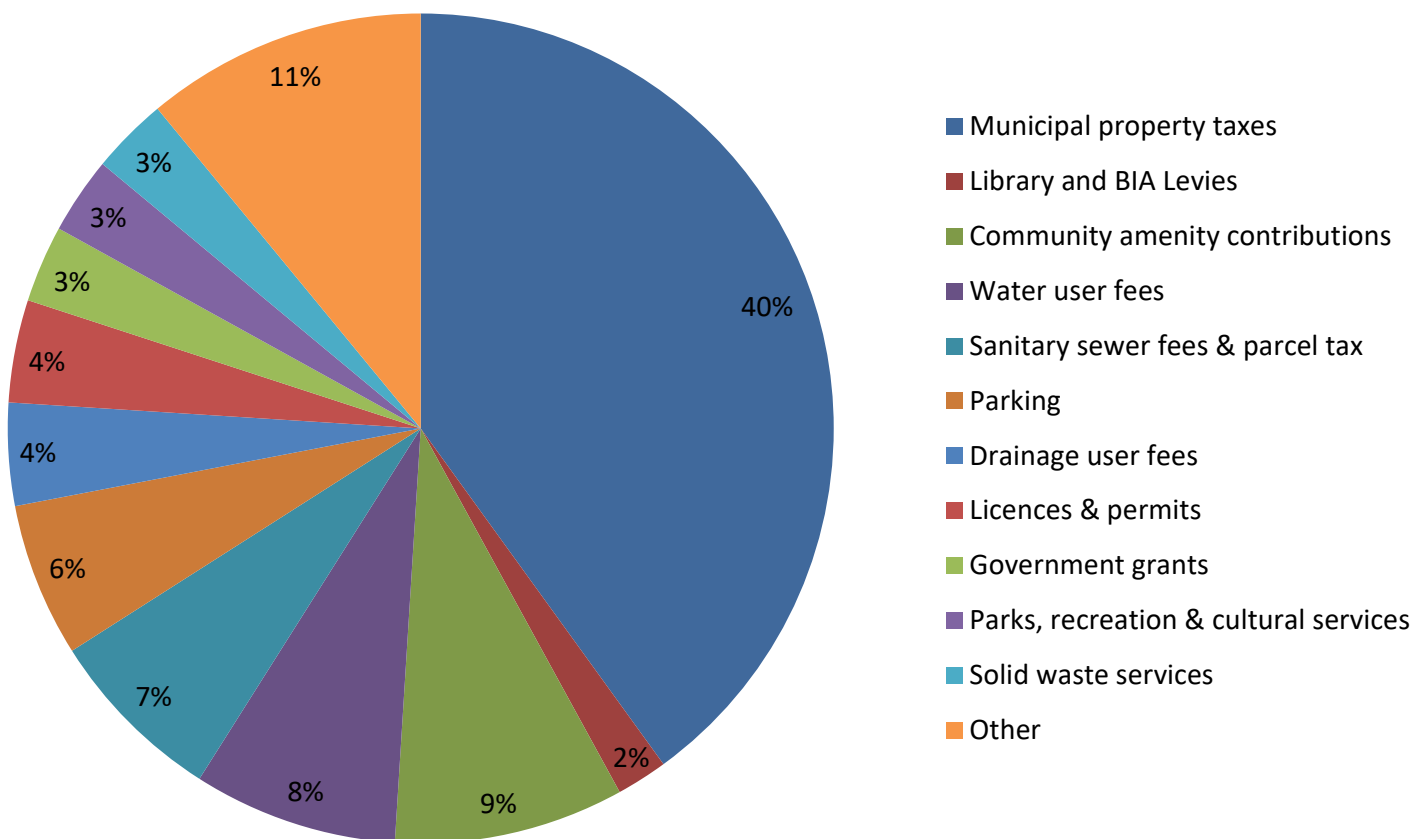
Year ended December 31 ,2017	2016	2015	2014	2013
Comparative taxation statistics:				
Residential	\$ 31,829,585	\$ 30,330,050	\$ 30,390,451	\$ 29,030,573
Utility	309,817	295,058	494,016	519,382
Business & other	4,304,007	4,162,046	3,945,195	3,817,701
Recreational/nonprofit	17,046	15,202	32,612	32,186
Utility levy in lieu of taxes	249,545	251,695	267,618	266,104
Business improvement area levy	270,575	311,702	306,000	299,299
Sanitary sewer parcel tax	153,410	153,460	153,728	153,823
Total current taxes including school and other government levies	\$ 37,133,985	\$ 35,519,213	\$ 35,589,620	\$ 34,119,068
Sanitary sewer user fees	3,459,918	3,377,802	3,301,537	3,140,649
Drainage user fees	2,150,175	2,048,559	1,979,649	1,795,042
Solid waste user fees	1,365,300	1,390,600	711,200	-
Water user fees	4,459,094	3,733,479	524,746	-
Secondary suite service fees	317,534	302,790	281,934	258,271
Other local service area fees	11,757	11,757	11,757	11,757
Total taxes and fees	\$ 48,897,763	\$ 46,384,200	\$ 42,400,443	\$ 39,324,787
Taxes and fees per capita	\$ 2,451	\$ 2,325	\$ 2,192	\$ 2,033
Assessment for general purposes (taxable value):				
Land	7,042,512,663	4,752,816,518	4,229,844,953	3,837,956,951
Improvements	1,999,904,808	1,824,532,508	1,669,616,408	1,611,924,256
	\$ 9,042,417,471	\$ 6,577,349,026	\$ 5,899,461,361	\$ 5,449,881,207
Deduct				
Exempt land	208,511,100	146,291,000	131,148,300	121,931,900
Exempt improvements	88,486,702	86,815,902	80,639,902	90,106,502
	\$ 8,745,419,669	\$ 6,344,242,124	\$ 5,687,673,159	\$ 5,237,842,805
Assessment per capita	\$ 438,323	\$ 317,975	\$ 294,104	\$ 270,844
Assessment for school purposes	\$ 8,760,266,185	\$ 6,358,232,596	\$ 5,705,292,463	\$ 5,255,147,929

2017 Revenues

Long-term fiscal sustainability is an important goal for the City of White Rock. Working to achieve this goal requires solid, informed direction and decisions on financial issues, but also, on the provision of services and land use within the community.

On an annual basis, Council and staff work to prepare a five-year financial plan and engage the community for input on that plan. The City strives to set responsible budgets and meet the targets within those budgets. We continually aim to manage the delicate balance needed to provide the services demanded by the public with the ability and willingness to pay for those services, while also focusing on planning for the long-term impact on the community.

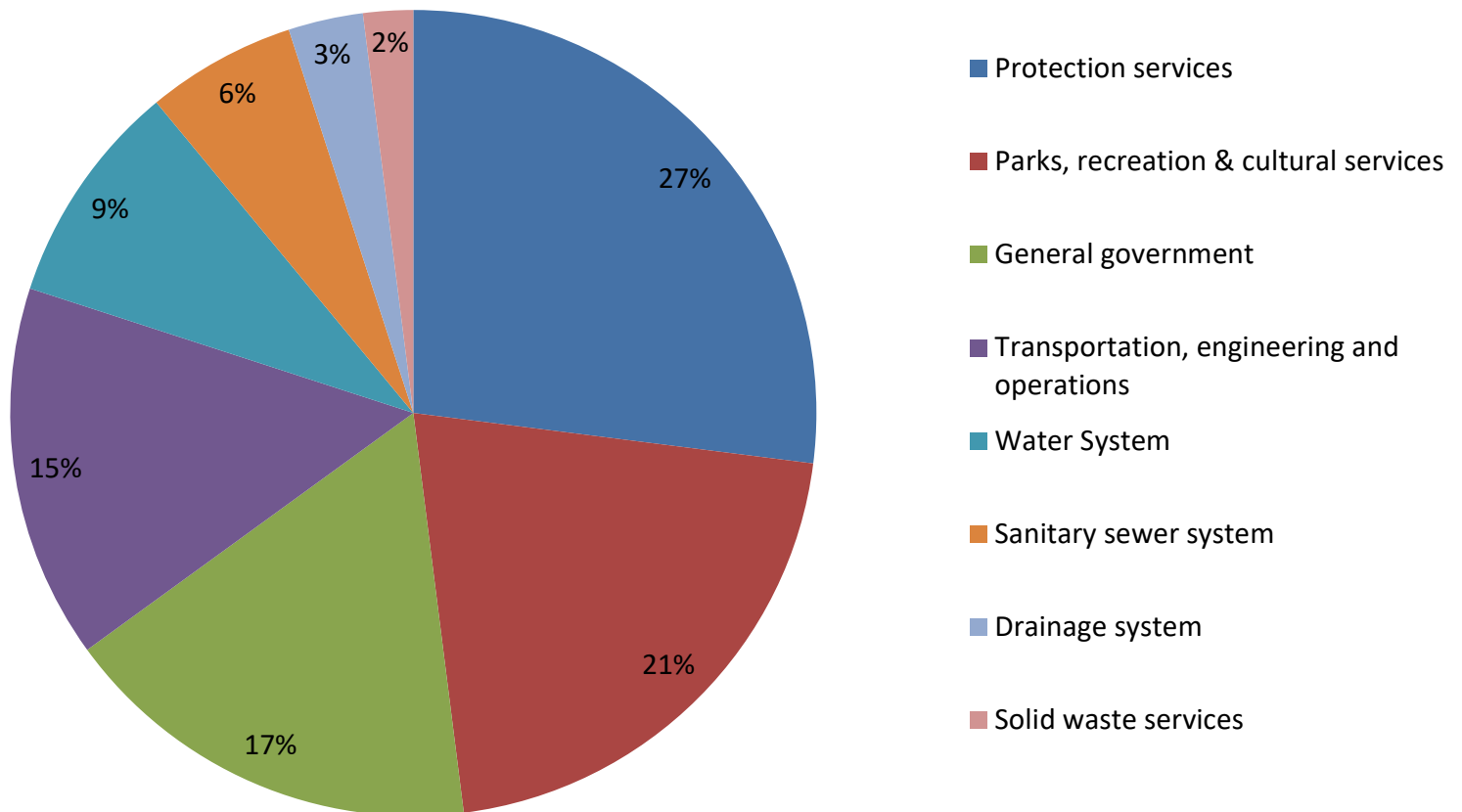
2017 REVENUES - WHERE THE MONEY COMES FROM



2017 Expenses

Wondering where your money goes when you pay your property taxes? From fire rescue to reserves for future upgrades and replacement of infrastructure, your money goes toward providing a variety of services and amenities for a livable community.

2017 EXPENSES - WHERE THE MONEY GOES



2017 CIVIC GRANTS-IN-AID

The City of White Rock provided funding and support to the following organizations and events.

SOCIAL

CARP White Rock Surrey Chapter 11	\$500
Seniors Come Share Society	\$1,500

CULTURAL

Christmas on the Peninsula Society	\$2,000
Community Arts Council of White Rock and District (Semiahmoo Arts)	\$2,000
Crescent Beach Pipe Band	\$1,000
Kent Street Choristers & BC Choral Federation	\$2,000
Peninsula Arts Foundation	\$1,000
Peninsula Productions Society	\$1,000
White Rock Community Orchestral Society	\$1,000
White Rock Events Society 2013	\$2,000
White Rock Museum & Archives	\$2,000
White Rock Players' Club	\$2,000

ATHLETICS/SPORTS

Air Cadet League of Canada, 907 Squadron Sponsoring Committee	\$1,000
RCACC 2812 Seaforth Highlanders	\$1,000
White Rock Fire Fighters Charity Association	\$400
White Rock Polar Bear Swim	\$750

A photograph of a man with dark hair, smiling broadly, wearing a light-colored t-shirt. He is sitting on a motorcycle, with the handlebars and front fairing visible in the foreground. The background is a soft-focus outdoor setting with greenery and a white tent-like structure. The entire image has a blue color overlay.

ARTS AND CULTURAL DEVELOPMENT

Community Arts Council of White Rock and District (Semiahmoo Arts)	\$3,960
Crescent Beach Pipe Band	\$540
Five Nuts and a Squirrel Creative Ensemble (Care of Alicia Ballard)	\$500
Peninsula Productions Society	\$4,000
The Page Theatre Society	\$2,000
The Surrey Youth Theater Company / Peninsula Arts Foundation	\$2,000
White Rock Fire Fighters Charity Association	\$2,000
White Rock Museum & Archives	\$5,000

OTHER

Atria Women's Resource Society	\$750
Canadian Red Cross	\$500
Critter Care Wildlife Society	\$500
Earl Marriott Secondary	\$250
Friends of Semiahmoo Bay Society Beach Hero Program	\$500
Semiahmoo Peninsula Marine Rescue Society	\$2,000
Semiahmoo Secondary Dry Grad	\$250
Volunteer Cancer Drivers Society	\$1,000

TOTAL CITY GRANTS AWARDED: \$46,900



Mayor
Wayne Baldwin
wbaldwin@whiterockcity.ca



Councillor
Dave Chesney
dchesney@whiterockcity.ca



Councillor
Helen Fathers
hfathers@whiterockcity.ca



Councillor
Megan Knight
mknight@whiterockcity.ca



Councillor
Bill Lawrence
blawrence@whiterockcity.ca



Councillor
Grant Meyer
gmeyer@whiterockcity.ca



Councillor
Lynne Sinclair
lsinclair@whiterockcity.ca