

February 5, 2024

FOI No: 2024-01

VIA E-MAIL – Redacted S. 22

Redacted S. 22

Dear Redacted S. 22,

Re: Request for Records  
Freedom of Information and Protection of Privacy Act

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The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *Fire department attended a call at 1320 Fir Street on 15-Jan-2024 regarding a water leak at unit 105. They found the water coming from unit 305. I need a report from the attending superintendent regarding the cause of water leak (burst pipe, frozen pipe etc., location of pipe inside or outside ) including the unit where it was coming from.*

Access to the records requested is available (attached is requested report dated January 15, 2024).

Please contact me if you have any questions or concerns.

Sincerely,



Tracey Arthur  
Director of Corporate Administration

Att.

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia  
PO Box 9038 Stn. Prov. Govt.  
Victoria BC, V8W 9A4

Telephone 250-387-5629  
E-mail: [info@oipc.bc.ca](mailto:info@oipc.bc.ca)

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

# White Rock Fire Department Incident Report

January 29, 2024

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<b>Incident Number:</b>	24-005486	<b>Incident Begin Time:</b>	01/15/2024 13:45:27
<b>Apt/Unit</b>	105	<b>Incident End Time:</b>	01/15/2024 14:41:38
<b>Incident Address:</b>	1320 FIR ,		
<b>Cross Street:</b>	THRIFT AVE		
<b>Dispatch Type</b>	ASSIST CALL		
<b>Incident Type:</b>	SPA Service - Public Assis	<b>Building Name:</b>	

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<b>Officer Reporting:</b>	[N	<b>Drug Lab:</b>	No
<b>Station Area:</b>	White Rock Hall 1	<b>Grow Op:</b>	No
<b>Shift:</b>	C Shift	<b>Secondary Suite:</b>	No
<b>Incident Commander:</b>	[N	<b>Total Injuries:</b>	
<b>False Alarm:</b>	No	<b>Total Manhours:</b>	
<b>Liability Release:</b>	No	<b>Total Manpower:</b>	6

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## Bench Marks

<b>Command Established:</b>		<b>Working Fire:</b>	
<b>Ambulance on Scene:</b>		<b>1st Search Completed:</b>	
<b>Police on Scene:</b>		<b>2nd Search Completed:</b>	
<b>Police File Number:</b>		<b>Loss Stopped:</b>	
<b>Property Ref on Scene:</b>		<b>Situation under Control:</b>	
<b>Volunteers Paged:</b>	01/15/2024 13:47:07	<b>Post Incident Watch Posted:</b>	
<b>Duty Chief Notified:</b>		<b>Inspector Paged:</b>	
<b>Career Callout Initiated:</b>		<b>BC Hydro on Scene:</b>	
<b>FF with Ambulance:</b>		<b>Gas Utility on Scene:</b>	
<b>FF Return to Crew:</b>		<b>Fire Commisioner Notified:</b>	
<b>Tow Truck Notified:</b>		<b>Ministry of Environment:</b>	
<b>Public Works Notified:</b>		<b>Provincial Hiways Notified:</b>	
		<b>Min. of Forests Notified:</b>	

## Officer/Crew Notes

Notes: CA Smith

E1 responded routine.

Upon arrival E1 crew was met at the entry with council rep saying water was flowing from above into the lower 1st floor suites.

E1 crew investigated to find the source from a suite on the 4th floor.

RCMP were contacted to attend for forcible entry into the suite where the source of the leak was potentially at.

Upon entry E1 crew found a radiant floor heating register had blown a supply line.

Flooding had affected suites on the 3rd, 2nd and first floors.

The council rep on scene was in contact with the building management company prior to E1 clearing.

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Time:

## Dispatch Notes

# White Rock Fire Department Incident Report

January 29, 2024

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01/15/2024 14:41:38	Transferred from CAD
01/15/2024 14:41:34	**WRE1
01/15/2024 14:41:20	MRE1 // WRC01 clear and returning to quarters
01/15/2024 14:17:56	gained access suite 305
01/15/2024 14:11:31	WRm1 with 2 responding
01/15/2024 14:11:29	Dispatch viewed Alert details.
01/15/2024 14:04:07	RCMP adv
01/15/2024 14:03:05	RCMP req .. may have to breach // Routine
01/15/2024 13:50:14	dva
01/15/2024 13:50:11	Dispatch viewed Alert details.
01/15/2024 13:47:57	dva
01/15/2024 13:47:53	Dispatch viewed Alert details.
01/15/2024 13:47:48	caller states water was coming through one of the lights above. adv to evacuate
01/15/2024 13:46:33	Unit change from: 'BLANK' to '105'
01/15/2024 13:46:28	starting to flow through electrical
01/15/2024 13:46:14	Incident dispatcher Assigned: 00311
01/15/2024 13:46:14	Dispatch acknowledged incident.
01/15/2024 13:46:07	flooding in suites
01/15/2024 13:45:58	burst pipe
01/15/2024 13:45:55	Initial incident type selected 'ASSIST ASSIST CALL'
01/15/2024 13:45:42	Address change from BLANK Address to 1320 FIR ST, WHITE ROCK
01/15/2024 13:45:27	Change of mapped location
01/15/2024 13:45:27	Department assigned 'WHITE ROCK FIRE DEPARTMENT'

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## Apparatus Attending

Apparatus	Dispatch Time	On Route Time	Onscene Time	Return Service Time	Return Quarter Time/Date
<u>WR Aerial 1</u>	01/15/2024 13:46:14				01/15/2024 13:51:36
<u>WR 410</u>	01/15/2024 13:46:19				01/15/2024 13:47:30
<u>WR Engine 1</u>	01/15/2024 13:49:20	01/15/2024 13:49:39	01/15/2024 13:52:02	01/15/2024 14:41:19	
<u>WR MOCOM1</u>	01/15/2024 14:12:43	01/15/2024 14:12:45	01/15/2024 14:12:45	01/15/2024 14:41:23	

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## Attendees

Eric Kameka	Firefighter
Adam Mandau	Paid on Call Recruit
Maxwell Offel	Volunteer Firefighter
Mike Passas	Firefighter
Doug Smith	Captain

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January 29, 2024

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Ed Wolfe

Fire Chief

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