

June 3, 2024

FOI No: 2024-09

VIA E-MAIL – deborah@ataclaw.ca

ATAC LAW Corporation
308, 8988 Fraserston Court
Burnaby, BC V5J 5H8
Attention: Deborah Olatunbosun

Dear Ms. Olatunbosun

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *All information from December 2019 to present respecting:*
 - 1) **Redacted S. 22** also known as **Redacted S. 22**; and
 - 2) *the Property 14722 Goggs Avenue*

Please note that a review with our Planning and Engineering Departments was conducted for this request and there was just one (1) responsive record to provide. Access to the record is available and attached. There has been no severing for personal information due to the Authorization for Release of Information and Records provided with the request whereby **Redacted S. 22** has signed.

Please contact our office if you have any questions or concerns.

Sincerely,



Tracey Arthur
Director of Corporate Administration

cc: rozalind@ataclaw.ca

Corporate Administration
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!
www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner for British Columbia
PO Box 9038 Stn. Prov. Govt.
Victoria BC, V8W 9A4

Telephone 250-387-5629
E-mail: info@oipc.bc.ca

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

REQUEST FOR SERVICE DETAIL

Workgroup ~OPERATIONS

Call 50206 Mar 25, 2024 9:07 AM

Status ASSIGNED Mar 25, 2024 9:11 AM

Follow up NO Internal NO

Class SEWER - SANITARY

Problem BLOCKAGES/BACKUP - SANITARY

Priority NORMAL Reference

Bring Forward Mar 26, 2024 Repeat

Location	Requestor
SEWER BACK UP	Redacted S. 22
14722 GOGGS AVE WHITE ROCK BC V4B 2N2	Phone Redacted S. 22

Call Detail

sewer backup in basement - flooded. manhole in the back of property (sani main runs through south side of prop) - S.22 popped the lid (metal manhole lid, confirmed not an IC) and it was plugged - blockage cleared on its own but after the basement was flooded. Twice in the last 2 years. wants to know it can be flushed to prevent from happening again? S.22 would like a call back regardless.
Thank you.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 25, 2024 9:07 AM	KAYLEN VAN SICKLE		
ASSIGNED	Mar 25, 2024 9:11 AM	KRISTIAN DAVIS		
EMAIL	Mar 25, 2024 9:13 AM	<KDavis@whiterockcity.ca>	A CALL FOR SEWER - SANITARY - BLOCKAGES/BACKUP - SANITARY HAS BEEN ASSIGNED TO KRISTIAN DAVIS	
NOTE	Mar 26, 2024 3:31 PM	KRISTIAN DAVIS	Adolfo and PW Staff dispatched to clear line. They flushed the line from Goggs Ave down to Thrift and ran dye to confirm. A lot of flushable wipes, diapers, and plastics were found in the main.	
EMAIL	Mar 26, 2024 3:42 PM	<KDavis@whiterockcity.ca>	Call 50206 has been updated	