

Looking Forward: Water Quality Open House

Date: Wednesday, March 2, 2016

Time: 5:30 – 7:30 p.m.

Location: White Rock Community Centre

The City will engage the community on considerations for the long-term treatment of arsenic and manganese that naturally occur in our water system and other water quality concerns.

In February 2016, the City will begin the addition of chlorine to the water (secondary treatment). You may notice differences in the taste and appearance of your water. The work is necessary to provide a secondary level of protection to the water supply and upgrade the critical infrastructure in the White Rock system, and is part of the city's commitment to implement the Total Water Quality Management Project.

Notice of Water Utility Bill

WATER UTILITY BILL DUE FEBRUARY 29, 2016

The 2016 water utility bills have been mailed. If you have not received your water utility bill, please contact the Financial Services Department at White Rock City Hall at 604.541.2100 as soon as possible.

Your first bill is for October 31 to December 31, 2015. Bills for January to March 2016 consumption will be sent in April.

HOW TO PAY

THROUGH YOUR BANK

Pay your utility bill online or by phone using your financial institution's electronic bill payment system. Search for "White Rock" and pick the "utilities" option as the payee. You can also pay in person at your branch.

BY MAIL

Save time. Mail a cheque payable to the City of White Rock. Mailed payments must be received on or before the due date. Mail early to avoid late penalties.

AT CITY HALL

Pay with cash, cheque or debit card during regular office hours (8:30 a.m. to 4:30 p.m. Monday to Friday) or use the convenient mail drop at the front entrance.

THROUGH AUTOMATIC WITHDRAWALS

Never miss a due date. Enroll with the City's utility auto debit program. Forms can be found at www.whiterockcity.ca/autodebit

LATE PAYMENTS

A 5% penalty will be added to any remaining unpaid current bill charges after February 29, 2016.

NEXT WEEK

Monday, February 15

3:30 p.m. Finance and Audit Committee Meeting

6:15 p.m. Land Use and Planning Committee Meeting

7:00 p.m. Regular Council Meeting

Tuesday, February 16

4:00 p.m. Environmental Advisory Committee Meeting
City Hall Boardroom

Wednesday, February 17

4:00 p.m. Public Art Advisory Committee Meeting
City Hall Boardroom

All meetings will be held in the City Hall Council Chambers, 15322 Buena Vista Avenue unless otherwise noted.