

MY CITY

MY WATER



City of White Rock makes Progress Towards Secondary Disinfection

As part of the ongoing implementation of chlorination the Operations Team introduced a low dosage of chlorine (0.5mg/L) at the Oxford site on October 4, 2016.

This stage is required to meet the Feb 1, 2017 secondary disinfection implementation date by Fraser Health Authority. This is not a full implementation, but a phased approach as staff are doing their due diligence to see if there are any changes to the City's water quality. As a result, they are collecting samples of the water downstream in the distribution system and had notified the Fraser Health Authority (FHA) of the work.

Although the aesthetics of your water may change, the City's water is still safe to drink. The City's water contains naturally occurring manganese. When chlorine and manganese mix, the esthetics of the water may become cloudy. More information on this can be found at www.whiterockcity.ca/mywaterFAQs

Simple Ways to Reduce the Taste and Odour of Chlorine in Water

While chlorine helps make water safe to drink, there are ways to reduce its aesthetic effects in your water.



The easiest way to reduce the taste of chlorine in water is to let the water stand for a few hours. Chlorine will evaporate in about a day if the water is exposed to circulating air and sunlight. If the water is refrigerated, it will take about two days for the chlorine to evaporate.



Add fruits or vegetables such as lemons or limes to water. In about an hour, most of the chlorine will be removed. (Health Canada)



Store bought filters are an option to consider for those who find the taste and odour (or the aesthetic effects) caused by chlorine to be strong. Filters should be certified as per the NSF International/American National Standards Institute Standard 42.

Water Main Flushing Program



The City of White Rock's annual Water Main Flushing Program aims at maintaining the City's water system. The program takes place from November 7 to the middle of December.

You will receive a letter from the City notifying you of when flushing will occur in your area. During this time, we ask that you do not use any taps or flush your toilet as this can draw sediment into your water pipes.

Please note, if you do not receive a notice we will not be flushing in your area at this time.

During flushing, residents may experience a drop in pressure or discolouration of their water. Any disruption should be of a short duration and should only occur while mains in the area are being flushed.

The public are encouraged to report a disruption by calling 604.541.2181 in cases where loss of water or drop in pressure that lasts for an extended period of time (after two or three hours).

To learn more about this important program, please visit www.whiterockcity.ca/mywaterprojects