

February 8, 2019

FOI No: 2019-02

VIA E-MAIL – **Redacted**

**Redacted**

Dear **Redacted**

Re: Request for Records  
*Freedom of Information and Protection of Privacy Act*

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The City of White Rock has processed your request for access to the following records pursuant to the *Freedom of Information and Protection of Privacy Act (the Act)*:

- a copy of the dog study that was conducted in 2018
- the cost of the study

City staff were able to determine that the “dog study” you are referring to is actually a dog licensing survey that was conducted in summer 2017. This dog licensing survey was intended to provide data on unlicensed dogs in the City and to encourage unlicensed dog owners to obtain licences. (see <http://www.whiterockcity.ca/AgendaCenter/ViewFile/Agenda/12122016-129?packet=true> at page 135 for further information). The budget for the survey was \$13,100.

Canvassers used two different forms for conducting the survey. Following correspondence with the Director of Planning and Development Services and a meeting with the Director of Corporate Administration, you have requested blank copies of both forms and a summary of certain information contained in the records. Copies of the blank forms are attached. I have labelled them “Form 1” and “Form 2” for reference purposes.

**Corporate Administration**  
P: 604.541.2212 | F: 604.541.9348

**City of White Rock**  
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

**WHITE ROCK**  
*City by the Sea!*

[www.whiterockcity.ca](http://www.whiterockcity.ca)

While the Act only requires that the City provide you with access to its records, City staff have attempted to summarize the information that you have requested as per your request:

**Form 1**

Question #3: Do you take your dog(s) to the off-leash Dog Park at Centennial?

Question #4: Would you take your dog to the promenade or pier at the beach if it was allowed?

#3	#4	Count
Yes	Yes	74
Yes	No	11
No	No	53
No	Yes	110
Blank	Yes	228
Blank	No	254
Blank	Yes + No	26
Yes + No	Yes	1

**Form 2**

Note	Count
dog owner	279
not dog owner	316
declined survey	63
not home/no response	908
no access/gate	12

Some of the Form 2 records contain additional comments that are not easily summarized. Copies of these records are attached for your review. However, some of the information in these records is excepted from the disclosure requirements of the Act under Section 22. I have severed the excepted information so that I could disclose the remaining information in the records. Severing is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ken Overton", with a long, sweeping horizontal line extending to the right.

Ken Overton  
Manager, Property, Risk Management, and FOI  
604-541-2104

Att.

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner  
3rd Floor, 756 Fort Street  
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

Dog Survey

Address: \_\_\_\_\_

1. Do you have a dog?

\_\_\_\_ Yes No \_\_\_\_

How many? ( \_\_\_\_ )

Other (please specify): \_\_\_\_\_

Breed(s)? \_\_\_\_\_

Neutered/Spayed? \_\_\_\_\_

2. If yes, How many years have you been a dog owner?

- 0-5 years
- 6-10 years
- 11 – 15 years
- 16 or more years

3. Do you take your dog(s) to the off-leash Dog Park at Centennial? \_\_\_\_ Yes No \_\_\_\_

\_\_\_\_\_

4. Would you take your dog to the promenade or pier at the beach if it was allowed? \_\_\_\_ Yes No \_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

5. Information provided? (Feedback)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_





**2017 Dog Owner Engagement and Awareness Initiative**  
**Engagement Prompts for Canvassers**

**Preamble/Introduction**

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Your feedback will also help the City of White Rock in evaluating dog licensing and animal control approaches in White Rock. Also, the information you provide is for the sole use of the City of White Rock.

**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22**

*No dog, bite complaint by neighbour*

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Address: Redacted S. 22

*No dogs*

- PARKER PARK IS FULL & MESSY OF DOG WASTE*
- PEOPLE SMOKING + SMOKING MARIJUANA ON PROMENADE*
- MORE ENFORCEMENT*



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(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

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*No Dog*

*No Dogs on River please*

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Address: **Redacted S. 22** \_\_\_\_\_

*Dog owner complaint about neighbour behind her home.*

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Address: **Redacted S. 22** \_\_\_\_\_

*dog leays / pick-up*

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Address: **Redacted S. 22** \_\_\_\_\_

*No dog, future owner. Good info. Questions about beach area.*

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(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: \_\_\_\_\_

**Redacted S. 22**

*Yes dog. ~~not there~~ dog replacement  
dogs on beach area / promenade*

*B*

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*Yes dog - paid by cheque no tag received  
Dismissive, refused pamphlet, angry / 'passed'*



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Address: **Redacted S. 22** \_\_\_\_\_

*yes dog - leash, dog's owner ~~is~~ not home. No comment*

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Address: **Redacted S. 22** \_\_\_\_\_

*Not home, yes dog - licensed, good info  
for new people*

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**Redacted S. 22**

*18*

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(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22**

*Yes dog (2) will license now waiting for  
for city to call back.*



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Engagement/Feedback Points

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*Yes dog ; info comes later was surprised to see us*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22**

*yes dog, new info on peace arch news*

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Address: **Redacted S. 22** \_\_\_\_\_

*Yes dog*

*More return for dog owners for registration fees to go  
for dog funding*

*more dog owners*

*2*



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Address: **Redacted S. 22**

*24 hour pick up? Caught on Surrey side? Return?*

*Yes dog*

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*dog licensed - super aggressive in yard (tethered)*

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Address: **Redacted S. 22** \_\_\_\_\_

*not home 1 dog*      *To expensive - No need. Money grab.*  
*- Kent Centre would be nice for dog park.*



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### Engagement/Feedback Points

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: Redacted S. 22

*2 Dogs*

*- Pay for month you need.*

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*2 dogs*

- Too expensive - For small dog*
- License cats please also*
- Like to see dogs allowed on beach*

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**Redacted S. 22**

Address: \_\_\_\_\_

*neighbour dog problems*

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*1 Dog*

*- GARBAGE CANS - POOP STATIONS*

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*Yes dog, not licensed - Good info thanks*

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Address: **Redacted S. 22** \_\_\_\_\_

*OK okay*

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Address: **Redacted S. 22** \_\_\_\_\_

*Helpful info / dog complaint in area / center*

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Address: Redacted S. 22 \_\_\_\_\_

*Good info, look up online*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*new resident - good info*

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**2017 Dog Owner Engagement and Awareness Initiative**  
**Engagement Prompts for Canvassers**

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Thankyou love the idea - important for owners*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Dogs on promenade to scare birds*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Dogs cut large in area*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

**Redacted S. 22**

Address: \_\_\_\_\_

*Visiting dogs, wanted a tally of total dogs in city*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Good info - what rules were (answered)*

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*Maybe dog heard something*

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*SB*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*No dog, why people walk on promenade?*  
*No enforcement*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Shirley for \* wife*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Dood info*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address:

**Redacted S. 22**

*More enforcement, more compliance for dog owners*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address **Redacted S. 22** \_\_\_\_\_

*Question about neighbour dog in yard (off leash) rushing / aggressive towards stroller / kids. seek to contact animal control in response*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*No enforcement at Promenade; no interest*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Enforcement especially on promenade*

*More signage in parks*



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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*More enforcement, grandkids on promenade more enforcement*  
*Better signage, Public info, issues*  
*Signage in parks*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Good info to have, issues at beach.*

*more enforcement?*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Super aggressive dog, lunged at door*

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**S. 22**



**2017 Dog Owner Engagement and Awareness Initiative**  
**Engagement Prompts for Canvassers**

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22**

*Aggressive breed issues*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*No dog*

*- No dogs on promenade -*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Not Home No Dog*

*Dogs at Peace Arch School leaving mess*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Barking Complaint*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

Address: **Redacted S. 22** \_\_\_\_\_

*Barbham, complaint - two doors west.*

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**Engagement/Feedback Points**

(ie., Dog owners? Licensed? Feedback about their dogs; being a dog owner.)

**Redacted S. 22**

Address: \_\_\_\_\_

*Yes dog, licensed. Good use of licensing.*

*Pro license*

*Prone to new info*

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**Engagement/Feedback Points**

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Address: \_\_\_\_\_

**Redacted S. 22**

*Yes dog licensed no question*

