The following information was provided by staff and Council in response to questions at the Forum:

## Water

- The City is working on a service agreement for the company to supply new filter media and dispose the spent filter media
- Provincial Government approval is required for users that wish to tap into the aquifer
- The City does not flush lines on private property. The City flushes lines on public property using City infrastructure (up to the property line)
- The City uses chloramine for Secondary Disinfection
- Boilers/Hot water tanks can have a build up of manganese and regular maintenance should be conducted to flush the manganese from the system
- Chloramine is approved by the Health Canada, and does not cause leaching of manganese
- From pipes in distribution system
- The City is not dissolving the arsenic and manganese, they are removing it
- There has been approximately 80+ years of possible build-up of manganese, it takes time for it to be flushed out. The City has improved the situation, which continues to get better. The next flushing will be in October, 2019
- When the Five Corners Fire took place (May 2016), the Merklin Pumping Station and Reservoir
  was under construction which impacted the City's capacity. The City now has the Pumping
  Station in operation and the City has been ranked 2<sup>nd</sup> best in the Province for fire/emergency
  water capacity according to the Fire Underwriters
- Metro Vancouver's secondary disinfectant is chlorine, which would leach more manganese if it flowed through the City's system (the chemical reaction)
- The City notifies of water main flushing through newspaper, posting to the City's website, signage on the street, and also distributing notices to residential properties including Strata buildings (notices are given to the building manager so that they are communicated to their residents)
- The Roper reservoir is being redesigned. It was noted that the intake and discharge point is the same, and the redesign will add a new input area to improve the circulation
- Distribution in the City's water system is different based on usage. Pressure changes are impacted by demand and flow
- The Water Master Plan did not indicate that there would be an issue with water supply/pressure along Marine Drive. It was noted water pressure is often higher because Marine Drive is at the bottom of the hill
- When the City treats the water, proper treatment is applied to remove metals
- Residents can sign-up for notifications in the City's E-Newsletter, which includes water main flushing notices
- Further information regarding water can be found on the City's Website at: https://www.whiterockcity.ca/230/Water

## **Corporate Priorities:**

- With respect to the Official Community Plan review, projected to have the process complete by end of 2020
- There may not be enough demand for car share programs to exist in the City of White Rock
- A number of objectives in the 2009 Economic Development Plan have been carried out. Council directed staff as to which items should be addressed. The City is looking to update the Plan
- Council to Council meetings are held when all parties are available to meet

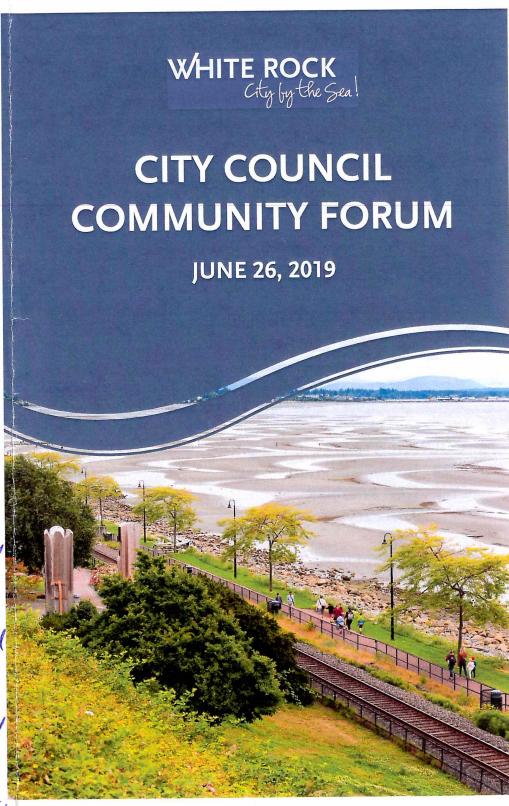
The following comments/suggestions were provided by the Public at the Forum:

- There should be an educational component that teaches residents, including those that live in multi-residential buildings, with respect to how to flush lines on private property (eg: sinks, showers, bathtubs, etc.)
- The City has put forward a motion to UBCM requesting local governments be granted the authority to impose an annual vacancy tax to residential and commercial property owners

## COMMUNITY FORUM FEEDBACK

Please provide feedback, comments, and suggestions for future forum topics or visit talkwhiterock.ca

I appreciate this opportunite



Constructive Feed back Slides/Power tout I for older eyes with trifocals please USE CAPITALS for headings and bolder large Font. On stide hand out you Connot read them & any more than 10 feet from Screen. On my older computer at home the chrisp resolution 75 needed. page 25,4 If this is on web sixe-perhaps offer Large Font Version. when will be some sight impared verbal options? be available? Not that there is a demand yet, but Ore we ready/prepared if sequired or need arises?

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