

August 20, 2019

FOI No: 2019-34

VIA E-MAIL – Redacted

# Redacted

Dear Redacted

Re: Request for Records  
*Freedom of Information and Protection of Privacy Act*

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The City of White Rock has processed your request for access to the following records pursuant to the *Freedom of Information and Protection of Privacy Act (the Act)*:

- *the White Rock Fire Department records and report regarding this incident:*  
*Loss Location: 15357 Marine Drive*  
*Date of Loss: July 20, 2019*

Access to these records is available. However, some of the records contain information that is excepted from disclosure under the Act. I have severed the excepted information so that I could disclose to you the remainder of the records as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing is necessary to avoid disclosing third-party personal information without permission.

**Corporate Administration**  
P: 604.541.2212 | F: 604.541.9348

**City of White Rock**  
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

**WHITE ROCK**  
*City by the Sea!*

[www.whiterockcity.ca](http://www.whiterockcity.ca)

Please contact our office if you have questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "K Overton", with a long, sweeping horizontal line extending to the right.

Ken Overton  
Manager, Property, Risk Management, and FOI  
604-541-2104

Att.

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner  
3rd Floor, 756 Fort Street  
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

# White Rock Fire Department Incident Report

August 13, 2019

|                          |                              |                             |                     |
|--------------------------|------------------------------|-----------------------------|---------------------|
| <b>Incident Number:</b>  | 19-47810                     | <b>Incident Begin Time:</b> | 07/20/2019 17:45:49 |
| <b>Apt/Unit</b>          |                              | <b>Incident End Time:</b>   | 07/20/2019 18:34:50 |
| <b>Incident Address:</b> | 15357 MARINE DR, WHITE ROCK  |                             |                     |
| <b>Cross Street:</b>     | DOLPHIN ST                   |                             |                     |
| <b>Dispatch Type</b>     | STRUCTURE FIRE - RESIDENTIAL |                             |                     |
| <b>Incident Type:</b>    | FRE Fire - Residential       | <b>Building Name:</b>       |                     |

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|                            |                   |                         |    |
|----------------------------|-------------------|-------------------------|----|
| <b>Officer Reporting:</b>  | [N [              | <b>Drug Lab:</b>        | 0  |
| <b>Station Area:</b>       | White Rock Hall 1 | <b>Grow Op:</b>         | 0  |
| <b>Shift:</b>              | B Shift           | <b>Secondary Suite:</b> | 0  |
| <b>Incident Commander:</b> | [N                | <b>Total Injuries:</b>  |    |
| <b>False Alarm:</b>        | 0                 | <b>Total Manhours:</b>  |    |
| <b>Liability Release:</b>  | 0                 | <b>Total Manpower:</b>  | 10 |

## Bench Marks

|                                  |                     |                                    |  |
|----------------------------------|---------------------|------------------------------------|--|
| <b>Command Established:</b>      | 07/20/2019 17:51:39 | <b>Working Fire:</b>               |  |
| <b>Ambulance on Scene:</b>       |                     | <b>1st Search Completed:</b>       |  |
| <b>Police on Scene:</b>          | 07/20/2019 17:51:31 | <b>2nd Search Completed:</b>       |  |
| <b>Police File Number:</b>       |                     | <b>Loss Stopped:</b>               |  |
| <b>Property Ref on Scene:</b>    |                     | <b>Situation under Control:</b>    |  |
| <b>Volunteers Paged:</b>         | 07/20/2019 17:47:02 | <b>Post Incident Watch Posted:</b> |  |
| <b>Duty Chief Notified:</b>      |                     | <b>Inspector Paged:</b>            |  |
| <b>Career Callout Initiated:</b> |                     | <b>BC Hydro on Scene:</b>          |  |
| <b>FF with Ambulance:</b>        |                     | <b>Gas Utility on Scene:</b>       |  |
| <b>FF Return to Crew:</b>        |                     | <b>Fire Commissioner Notified:</b> |  |
| <b>Tow Truck Notified:</b>       |                     | <b>Ministry of Environment:</b>    |  |
| <b>Public Works Notified:</b>    |                     | <b>Provincial Hiways Notified:</b> |  |
|                                  |                     | <b>Min. of Forests Notified:</b>   |  |

## Officer/Crew Notes

### Notes: Hamilton

Call originated through RCMP who had been called to investigate possible entry alarms going off. On their arrival they noticed smoke inside the basement suite and nobody answered the door. E1 crew arrived to the smell of burnt cooking and a smoke charged basement suite. After setting up command and conducting a 360 which noted no visible flames or smoke to the upper levels, E1 crew made entry. The crew breached the suite door on the ground level Alpha side by breaking the inner glass frame and reaching through to unlock the door. Once inside the crew located a pot on the stove that had charred ribs with the lid on and no water in the pot. The pot was removed from the residence, a search of the house was conducted determining it vacant and the crew commenced ventilation of the suite with the blow hard fan on the alpha, first floor and an exhaust fan eventually placed on the 3rd floor Charlie side once the bulk of the smoke was removed. Damage to the suite appeared limited to mostly smoke damage with burns to the hardwood floor produced when the pot was removed and transferred through the thick smoke and plastic from the lid and handle dripped onto the floor. Photos were taken (FD camera) and the tenants name recorded from mail on the counter. RCMP remained on scene after we cleared and the neighbor to the east side he would keep watch of the residence until the tenant returned home.

# White Rock Fire Department Incident Report

August 13, 2019

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RCMP file #3653

Property Owner: Redacted S. 22

Redacted S. 22 -tenant

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Time:

Dispatch Notes

# White Rock Fire Department Incident Report

August 13, 2019

07/20/2019 17:46:01 Department assigned 'WHITE ROCK FIRE DEPARTMENT'  
07/20/2019 17:46:01 Address change from BLANK Address to 15357 MARINE DR, WHITE ROCK  
07/20/2019 17:46:06 Initial incident type selected 'STR FIRE - RES STRUCTURE FIRE -  
07/20/2019 17:46:23 rcmp on scene  
07/20/2019 17:46:27 Incident dispatcher Assigned: 00004  
07/20/2019 17:46:27 Dispatch acknowledged incident.  
07/20/2019 17:46:31 alarms going off and smoke cokming from windows  
07/20/2019 17:46:48 call from rcmp  
07/20/2019 17:47:00 amb adv  
07/20/2019 17:47:16 rcmp attended for alarms... now can confirm smoke coming from windows.  
07/20/2019 17:47:47 rcmp adv alarms going off for 30 mins  
07/20/2019 17:47:38 BCAS Summary-->  
07/20/2019 17:47:42 pd@  
07/20/2019 17:47:52 Significant Event - VDOC Dispatch Supervisor/Dispatch Officer notified  
07/20/2019 17:47:52 Linked to Incident 'STR FIRE - RES: 15357 MARINE DR, WHITE ROCK'.  
07/20/2019 17:47:52 Change from 15357 MARINE DR, WHITE ROCK to Change from 15357  
07/20/2019 17:47:59 07B02f SAFETY DIRECTION: Potential High Risk Hazard location - conduct  
07/20/2019 17:48:30 Paramedic Specialist Notified  
07/20/2019 17:48:37 f/f updated  
07/20/2019 17:48:49 SAFETY DIRECTION: Employees are to stage uphill, upwind, offer Rehab &  
07/20/2019 17:48:56 Track Event Timestamp: PS Reviewed HRH -Dispatch.  
07/20/2019 17:48:57 Track Event Timestamp: PS Reviewed TA -Dispatch.  
07/20/2019 17:49:52 Create 600 meter perimeter around E190417110  
07/20/2019 17:50:57 rcmp believe no one inside  
07/20/2019 17:51:28 3 storey residential structure // nothing a/b/d sides // Marine Dr command  
07/20/2019 17:52:59 Dispatch viewed Alert details.  
07/20/2019 17:53:05 410 second page complete  
07/20/2019 17:55:44 command advises lower suite charged with what smells like cooking smoke //  
07/20/2019 17:56:03 WRE2 responding with 3  
07/20/2019 17:58:47 command advises no flames // ventilating  
07/20/2019 18:00:29 Hall 1 advises 1 member on standby at the hall - no driver  
07/20/2019 18:05:52 dva  
07/20/2019 18:06:03 amb not required  
07/20/2019 18:06:24 AMB updated to cancel  
07/20/2019 18:06:41 Cancel Request from agency BCAS : per FD  
07/20/2019 18:14:48 Hall 1 standing by with 2 - driver/first aid  
07/20/2019 18:34:17 command terminated  
07/20/2019 18:34:50 Transferred from CAD

# White Rock Fire Department Incident Report

August 13, 2019

## Apparatus Attending

| Apparatus              | Dispatch Time       | On Route Time       | Onscene Time        | Return Service Time | Return Quarter Time/Date |
|------------------------|---------------------|---------------------|---------------------|---------------------|--------------------------|
| <u>WR Engine 1</u>     | 07/20/2019 17:46:30 | 07/20/2019 17:48:18 | 07/20/2019 17:51:35 | 07/20/2019 18:34:20 |                          |
| <u>WR Engine 2</u>     | 07/20/2019 17:46:30 | 07/20/2019 17:55:58 | 07/20/2019 18:14:52 | 07/20/2019 18:34:23 |                          |
| <u>WR Deputy Chief</u> | 07/20/2019 17:49:09 | 07/20/2019 17:49:10 | 07/20/2019 18:02:45 | 07/20/2019 18:34:49 |                          |

## Attendees

|                   |                            |
|-------------------|----------------------------|
| Michael Armstrong | Firefighter                |
| Wayne Berg        | Paid On Call Firefighter   |
| Logan Gain        | Paid on Call Recruit       |
| Thomas Goulet     | Firefighter                |
| Scott Hamilton    | Firefighter/Acting Captain |
| Derek Lewis       | Paid on Call Recruit       |
| Rajdeep Mangat    | Paid On Call Firefighter   |
| Richard Mann      | Firefighter                |
| Darren Phillips   | Paid On Call Firefighter   |
| Ed Wolfe          | Deputy Chief               |



2019/07/20 18:3



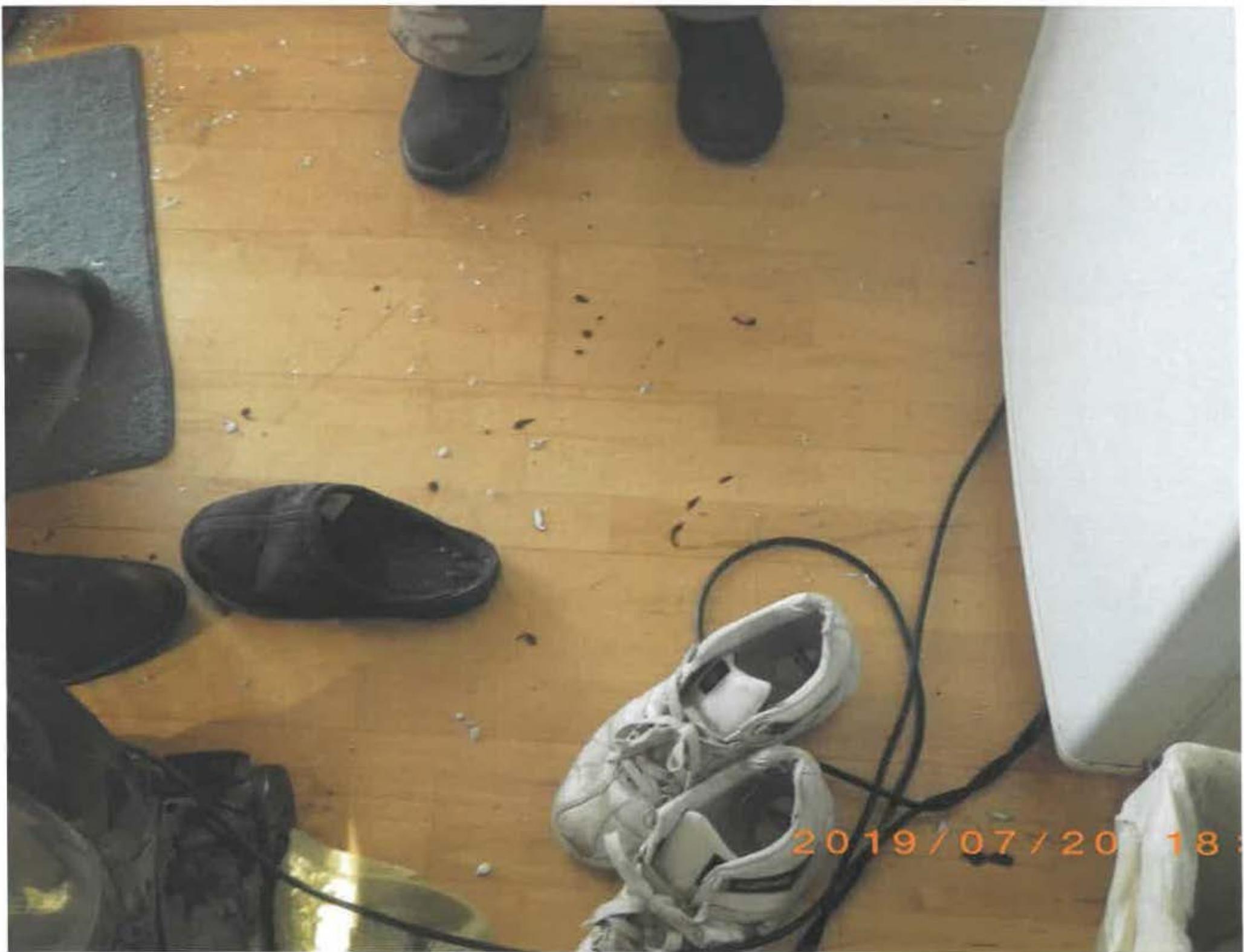
2019/07/20 18:







2019/07/20 18:



2019/07/20 18:3



2019/07/20 18



2019/07/20 18:

# White Rock Fire Department Incident Report

August 12, 2019

|                          |                              |                             |                     |
|--------------------------|------------------------------|-----------------------------|---------------------|
| <b>Incident Number:</b>  | 19-47874                     | <b>Incident Begin Time:</b> | 07/20/2019 22:17:11 |
| <b>Apt/Unit</b>          |                              | <b>Incident End Time:</b>   | 07/20/2019 22:29:49 |
| <b>Incident Address:</b> | 15357 MARINE DR, WHITE ROCK  |                             |                     |
| <b>Cross Street:</b>     | DOLPHIN ST                   |                             |                     |
| <b>Dispatch Type</b>     | STRUCTURE FIRE - RESIDENTIAL |                             |                     |
| <b>Incident Type:</b>    | FRE Fire - Residential       | <b>Building Name:</b>       |                     |

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|                            |                   |                         |    |
|----------------------------|-------------------|-------------------------|----|
| <b>Officer Reporting:</b>  | [N ]              | <b>Drug Lab:</b>        | 0  |
| <b>Station Area:</b>       | White Rock Hall 1 | <b>Grow Op:</b>         | 0  |
| <b>Shift:</b>              | B Shift           | <b>Secondary Suite:</b> | 0  |
| <b>Incident Commander:</b> | [N ]              | <b>Total Injuries:</b>  |    |
| <b>False Alarm:</b>        | 0                 | <b>Total Manhours:</b>  |    |
| <b>Liability Release:</b>  | 0                 | <b>Total Manpower:</b>  | 11 |

## Bench Marks

|                                  |                     |                                    |  |
|----------------------------------|---------------------|------------------------------------|--|
| <b>Command Established:</b>      | 07/20/2019 22:23:08 | <b>Working Fire:</b>               |  |
| <b>Ambulance on Scene:</b>       |                     | <b>1st Search Completed:</b>       |  |
| <b>Police on Scene:</b>          | 07/20/2019 22:29:45 | <b>2nd Search Completed:</b>       |  |
| <b>Police File Number:</b>       |                     | <b>Loss Stopped:</b>               |  |
| <b>Property Ref on Scene:</b>    |                     | <b>Situation under Control:</b>    |  |
| <b>Volunteers Paged:</b>         | 07/20/2019 22:18:43 | <b>Post Incident Watch Posted:</b> |  |
| <b>Duty Chief Notified:</b>      |                     | <b>Inspector Paged:</b>            |  |
| <b>Career Callout Initiated:</b> |                     | <b>BC Hydro on Scene:</b>          |  |
| <b>FF with Ambulance:</b>        |                     | <b>Gas Utility on Scene:</b>       |  |
| <b>FF Return to Crew:</b>        |                     | <b>Fire Commissioner Notified:</b> |  |
| <b>Tow Truck Notified:</b>       |                     | <b>Ministry of Environment:</b>    |  |
| <b>Public Works Notified:</b>    |                     | <b>Provincial Hiways Notified:</b> |  |
|                                  |                     | <b>Min. of Forests Notified:</b>   |  |

## Officer/Crew Notes

Notes: Hamilton

E1 asked for further information on the call as we went into service and dispatch advised that the caller was the owner of the house and was calling from Kelowna because she received a text message from her neighbor saying her house was on fire. E1 had attended this location earlier in the evening for a possible structure fire which turned out to be burnt cooking. E1 crew responded to confirm a false alarm. We woke the tenant and did a quick sweep of the residence.

Redacted S. 22 -tenant

Time:

Dispatch Notes

# White Rock Fire Department Incident Report

August 12, 2019

07/20/2019 22:17:11 Change of mapped location  
07/20/2019 22:17:36 Department assigned 'WHITE ROCK FIRE DEPARTMENT'  
07/20/2019 22:17:36 Address change from BLANK Address to 15357 MARINE DR, WHITE ROCK  
07/20/2019 22:17:47 Initial incident type selected 'STR FIRE - RES STRUCTURE FIRE -  
07/20/2019 22:17:58 Incident dispatcher Assigned: 00002  
07/20/2019 22:17:58 Dispatch acknowledged incident.  
07/20/2019 22:18:16 dva  
07/20/2019 22:18:26 Dispatch viewed Alert details.  
07/20/2019 22:18:59 rcmp adv.  
07/20/2019 22:19:03 amb adv  
07/20/2019 22:19:05 caller is up in the Okangan right now and neighbour called and stated that the  
07/20/2019 22:19:20 **Redacted S. 22**  
07/20/2019 22:19:59 **Redacted S. 22**  
07/20/2019 22:20:38 07B02f SAFETY DIRECTION: Potential High Risk Hazard location - conduct  
07/20/2019 22:20:24 BCAS Summary-->  
07/20/2019 22:20:29 Significant Event - VDOC Dispatch Supervisor/Dispatch Officer notified  
07/20/2019 22:20:32 Paramedic Specialist Notified  
07/20/2019 22:20:33 Linked to Incident 'STR FIRE - RES: 15357 MARINE DR, WHITE ROCK'.  
07/20/2019 22:20:33 Change from 15357 MARINE DR, WHITE ROCK to Change from 15357  
07/20/2019 22:20:46 Track Event Timestamp: PS Reviewed HRH -Dispatch.  
07/20/2019 22:20:46 Track Event Timestamp: PS Reviewed TA -Dispatch.  
07/20/2019 22:21:19 Create 300 meter perimeter around E190417591  
07/20/2019 22:21:21 owner of the house just recieved a text message in the last two hours that the  
07/20/2019 22:21:40 iff updated  
07/20/2019 22:23:07 nothing showing // Marine command // going mobile  
07/20/2019 22:24:28 2nd page completed for WRE2  
07/20/2019 22:24:54 wre2 w/5 members  
07/20/2019 22:25:04 confirmed false alarm  
07/20/2019 22:27:59 WRC2 is going to call the reportee and speak to them  
07/20/2019 22:28:35 command advise spoke with tenant who was the tenant of the previous incident  
07/20/2019 22:29:07 amb cancelled  
07/20/2019 22:29:37 Cancel Request from agency BCAS : FD@  
07/20/2019 22:29:41 rcmp cancelled  
07/20/2019 22:29:49 Transferred from CAD

## Apparatus Attending

| Apparatus          | Dispatch Time       | On Route Time       | Onscene Time        | Return Service Time | Return Quarter Time/Date |
|--------------------|---------------------|---------------------|---------------------|---------------------|--------------------------|
| <u>WR Engine 1</u> | 07/20/2019 22:17:59 | 07/20/2019 22:18:52 | 07/20/2019 22:23:13 | 07/20/2019 22:28:44 |                          |

# White Rock Fire Department Incident Report

August 12, 2019

WR Engine 2 07/20/2019 22:17:53/07/20/2019 22:24:47

WR Deputy Chief 07/20/2019 22:20:50/07/20/2019 22:20:57

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## Attendees

|                   |                            |
|-------------------|----------------------------|
| Michael Armstrong | Firefighter                |
| Logan Gain        | Paid on Call Recruit       |
| Thomas Goulet     | Firefighter                |
| Scott Hamilton    | Firefighter/Acting Captain |
| Derek Lewis       | Paid on Call Recruit       |
| Rajdeep Mangat    | Paid On Call Firefighter   |
| Richard Mann      | Firefighter                |
| Julia McDonald    | Paid on Call Recruit       |
| Jody Nedelak      | Paid On Call Firefighter   |
| Darren Phillips   | Paid On Call Firefighter   |
| Jay Tillman       | Paid On Call Firefighter   |

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