

February 21, 2020

FOI No: 2020-06

VIA E-MAIL – Redacted

# Redacted

Dear Redacted

Re: Request for Records  
Freedom of Information and Protection of Privacy Act

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The City of White Rock has processed your request for access to the following records pursuant to the *Freedom of Information and Protection of Privacy Act (the Act)*:

- All “runs” as in digital descriptions of events via a computer-aided dispatch service where the fire department serving White Rock was dispatched, for all days last month, inclusive, and specifically including the following:
  - Incident Time
  - AM/PM
  - Original Data Incident Begin Time (Month Day Year and Time)
  - Incident Number
  - Street Number (by 100 block)
  - Location (direction and street name)
  - INC Category
  - Incident Type Description

Access to this information is available as attached.

Corporate Administration  
P: 604.541.2212 | F: 604.541.9348

City of White Rock  
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

**WHITE ROCK**  
*City by the Sea!*

[www.whiterockcity.ca](http://www.whiterockcity.ca)

Please contact our office if you have questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "K Overton", with a long, sweeping horizontal line extending to the right.

Ken Overton  
Manager, Property, Risk Management, and FOI  
604-541-2104

Att.

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner  
3rd Floor, 756 Fort Street  
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

| Incident # | Incident Begin Time | Incident Type Description      | Nature of Incident                        | Street Name | Street # |
|------------|---------------------|--------------------------------|---|-------------|----------|
| 20-00118   | 1/1/2020 8:29       | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-00198   | 1/1/2020 12:28      | ALARMS RINGING - MR / COMMERC  | AMC Alarm - MultiRes / Commercial         | RUSSELL     | 15500    |
| 20-00333   | 1/1/2020 23:14      | MESA-B                         | 17B Falls / Back Injuries (Trauma) - B    | NICHOL      | 1500     |
| 20-00485   | 1/2/2020 15:22      | STRUCTURE FIRE - RESIDENTIAL   | FRE Fire - Residential                    | SUNSET      | 14400    |
| 20-00488   | 1/2/2020 15:45      | MESA-B                         | 17B Falls / Back Injuries (Trauma) - B    | ROPER       | 15500    |
| 20-00497   | 1/2/2020 17:11      | MESA-B                         | 17B Falls / Back Injuries (Trauma) - B    | GEORGE      | 1600     |
| 20-00508   | 1/2/2020 17:52      | MESA-B                         | 17B Falls / Back Injuries (Trauma) - B    | NORTH BLUFF | 15100    |
| 20-00603   | 1/3/2020 4:07       | MESA-D                         | 06D Breathing Problems - D                | EVERALL     | 1500     |
| 20-00650   | 1/3/2020 9:26       | MESA-D                         | 10D Chest Pains - D                       | ROPER       | 15100    |
| 20-00745   | 1/3/2020 14:56      | MESA-D                         | 06D Breathing Problems - D                | VIDAL       | 1200     |
| 20-01259   | 1/5/2020 16:44      | MESA-D                         | 06D Breathing Problems - D                | EVERALL     | 1500     |
| 20-01279   | 1/5/2020 18:11      | MESA-D                         | 06D Breathing Problems - D                | BLACKWOOD   | 1500     |
| 20-01283   | 1/5/2020 18:30      | MESA-D                         | 26D Sick Person - D                       | FINLAY      | 900      |
| 20-01287   | 1/5/2020 18:43      | ASSIST CALL                    | SPA Service - Public Assist               | SEMIAHMOO   | 0        |
| 20-01297   | 1/5/2020 19:55      | ALARMS - SF RESIDENTIAL        | ARE Alarm - Residential (Single Family)   | VIDAL       | 1200     |
| 20-01352   | 1/6/2020 7:03       | MESA-D                         | 06D Breathing Problems - D                | FOSTER      | 1500     |
| 20-01359   | 1/6/2020 7:56       | LIFT ASSIST                    | SLA Service - Lift Assist                 | NORTH BLUFF | 15500    |
| 20-01516   | 1/6/2020 19:25      | MESA-B                         | 17B Falls / Back Injuries (Trauma) - B    | MAPLE       | 1200     |
| 20-01596   | 1/7/2020 8:26       | MESA-D                         | 26D Sick Person - D                       | ANDERSON    | 1500     |
| 20-01598   | 1/7/2020 8:27       | ALARMS RINGING - MR / COMMERC  | AMC Alarm - MultiRes / Commercial         | RUSSELL     | 15500    |
| 20-01751   | 1/7/2020 22:00      | LIFT ASSIST                    | SLA Service - Lift Assist                 | MARTIN      | 1600     |
| 20-01826   | 1/8/2020 10:03      | MESA-D                         | 17D Falls / Back Injuries (Trauma) - B    | JOHNSTON    | 1300     |
| 20-01832   | 1/8/2020 10:29      | MESA-D                         | 06D Breathing Problems - D                | BISHOP      | 1500     |
| 20-01859   | 1/8/2020 12:01      | MESA-D                         | 31D Unconscious/Fainting (non-trauma) - D | FIR         | 1300     |
| 20-02132   | 1/9/2020 16:55      | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-02137   | 1/9/2020 17:22      | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-02182   | 1/9/2020 22:01      | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-02318   | 1/10/2020 11:56     | MESA-D                         | 06D Breathing Problems - D                | FOSTER      | 1400     |
| 20-02346   | 1/10/2020 12:37     | MESA-A                         | 17A Falls / Back Injuries (Trauma) - A    | MARINE      | 14600    |
| 20-02515   | 1/11/2020 0:05      | ELECTRICAL - STV/FUR/DRYER/PLG | FEL Fire - Electrical                     | PROSPECT    | 0        |
| 20-02612   | 1/11/2020 11:41     | LIFT ASSIST                    | SLA Service - Lift Assist                 | MARINE      | 15000    |
| 20-02684   | 1/11/2020 17:21     | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-02686   | 1/11/2020 17:51     | MESA-D                         | 10D Chest Pains - D                       | VICTORIA    | 15200    |
| 20-02812   | 1/12/2020 7:13      | LIFT ASSIST                    | SLA Service - Lift Assist                 | ROPER       | 15500    |
| 20-02871   | 1/12/2020 9:41      | MESA-D                         | 17D Falls / Back Injuries (Trauma) - B    | MALABAR     | 13800    |
| 20-02914   | 1/12/2020 11:29     | MVA                            | 29 MVAs                                   | GEORGE      | 0        |
| 20-03042   | 1/12/2020 20:11     | MESA-D                         | 12D Convulsion / Seizures - D             | MARINE      | 15000    |
| 20-03162   | 1/13/2020 7:07      | LIFT ASSIST                    | SLA Service - Lift Assist                 | EVERALL     | 1500     |
| 20-03257   | 1/13/2020 10:46     | MVA                            | 29 MVAs                                   | THRIFT      | 0        |

| Incident # | Incident Begin Time | Incident Type                    | Description | Nature of Incident                        | Street Name | Street # |
|------------|---------------------|----------------------------------|-------------|---|-------------|----------|
| 20-03272   | 1/13/2020 11:40     | ALARMS                           | TESTING     | ATE Alarms Testing                        | BEST        | 1300     |
| 20-03290   | 1/13/2020 12:56     | STRUCTURE FIRE - COMMERCIAL      |             | FCO Fire - Commercial/Multi Residential   | FOSTER      | 1500     |
| 20-03357   | 1/13/2020 17:54     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | OXFORD      | 1600     |
| 20-03550   | 1/14/2020 13:00     | MESA-C                           |             | 13C Diabetic - C                          | BUENA VISTA | 15300    |
| 20-03559   | 1/14/2020 13:57     | MESA-B                           |             | 17B Falls / Back Injuries (Trauma) - B    | VIDAL       | 1500     |
| 20-03626   | 1/14/2020 19:29     | MESA-D                           |             | 17D Falls / Back Injuries (Trauma) - B    | MAPLE       | 1200     |
| 20-03667   | 1/14/2020 23:28     | MESA-D                           |             | 06D Breathing Problems - D                | ARCHIBALD   | 1500     |
| 20-03782   | 1/15/2020 10:30     | MESA-B                           |             | 17B Falls / Back Injuries (Trauma) - B    | MAPLE       | 1200     |
| 20-03827   | 1/15/2020 13:03     | MVA                              |             | 29 MVAs                                   | JOHNSTON    | 1500     |
| 20-03933   | 1/15/2020 19:51     | MESA-B                           |             | 17B Falls / Back Injuries (Trauma) - B    | SUNSET      | 14600    |
| 20-03940   | 1/15/2020 20:04     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | VICTORIA    | 14900    |
| 20-03984   | 1/15/2020 22:23     | INVESTIGATION                    |             | SIN Service - Investigation               | MARINE      | 0        |
| 20-04003   | 1/15/2020 23:51     | ASSIST CALL                      |             | SPA Service - Public Assist               | MARTIN      | 1400     |
| 20-04020   | 1/16/2020 1:17      | MESA-C                           |             | 13C Diabetic - C                          | THRIFT      | 15600    |
| 20-04036   | 1/16/2020 3:19      | ASSIST CALL                      |             | SPA Service - Public Assist               | THRIFT      | 15400    |
| 20-04037   | 1/16/2020 3:28      | MESA-D                           |             | 26D Sick Person - D                       | CHESTNUT    | 1500     |
| 20-04047   | 1/16/2020 5:11      | ASSIST CALL                      |             | SPA Service - Public Assist               | SATURNA     | 14500    |
| 20-04056   | 1/16/2020 5:51      | MESA                             |             | 09E Cardiac / Respiratory - E             | FOSTER      | 1300     |
| 20-04071   | 1/16/2020 6:31      | MESA-D                           |             | 32D Unknown Problem - D                   | COLUMBIA    | 15400    |
| 20-04104   | 1/16/2020 9:26      | MESA-B                           |             | 26B Sick Person - B                       | MARTIN      | 1600     |
| 20-04127   | 1/16/2020 10:57     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | RUSSELL     | 15500    |
| 20-04172   | 1/16/2020 13:03     | ALARMS - SF RESIDENTIAL          |             | ARE Alarm - Residential (Single Family)   | LEE         | 1100     |
| 20-04181   | 1/16/2020 13:20     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | VIDAL       | 1600     |
| 20-04209   | 1/16/2020 14:29     | ASSIST CALL                      |             | SPA Service - Public Assist               | ELM         | 1100     |
| 20-04212   | 1/16/2020 14:35     | NATURAL GAS LEAK/SMELL           |             | DGV Dangerous Goods - Gas Vapour          | GEORGE      | 1400     |
| 20-04215   | 1/16/2020 14:54     | MESA-A                           |             | 31A Unconscious/Fainting (non-trauma) - D | NORTH BLUFF | 15300    |
| 20-04234   | 1/16/2020 15:51     | MESA-D                           |             | 31D Unconscious/Fainting (non-trauma) - D | RUSSELL     | 15600    |
| 20-04412   | 1/17/2020 9:46      | LIFT ASSIST                      |             | SLA Service - Lift Assist                 | MAPLE       | 1200     |
| 20-04464   | 1/17/2020 13:32     | ASSIST CALL                      |             | SPA Service - Public Assist               | CLIFF       | 15500    |
| 20-04508   | 1/17/2020 16:20     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | MARINE      | 15500    |
| 20-04539   | 1/17/2020 17:58     | MESA                             |             | 09E Cardiac / Respiratory - E             | MARTIN      | 1300     |
| 20-04547   | 1/17/2020 18:12     | MESA-A                           |             | 17A Falls / Back Injuries (Trauma) - A    | RUSSELL     | 14800    |
| 20-04548   | 1/17/2020 18:16     | MESA-B                           |             | 17B Falls / Back Injuries (Trauma) - B    | PACIFIC     | 15200    |
| 20-04558   | 1/17/2020 18:49     | ASSIST CALL                      |             | SPA Service - Public Assist               | MARINE      | 15500    |
| 20-04577   | 1/17/2020 19:45     | ALARMS - SF RESIDENTIAL          |             | ARE Alarm - Residential (Single Family)   | WINTER      | 1400     |
| 20-04759   | 1/18/2020 15:20     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | FIR         | 1300     |
| 20-04842   | 1/18/2020 22:34     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | VICTORIA    | 15000    |
| 20-04930   | 1/19/2020 10:16     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | VICTORIA    | 14900    |
| 20-04949   | 1/19/2020 11:48     | ALARMS RINGING - MR / COMMERCIAL |             | AMC Alarm - MultiRes / Commercial         | MARINE      | 15500    |

| Incident # | Incident Begin Time | Incident Type Description        | Nature of Incident                           | Street Name | Street # |
|------------|---------------------|----------------------------------|--|-------------|----------|
| 20-04956   | 1/19/2020 12:16     | MESA-D                           | 06D Breathing Problems - D                   | MERKLIN     | 1500     |
| 20-05039   | 1/19/2020 19:38     | MVA - RESCUE REQUIRED            | RMV Rescue - MVA                             | COLUMBIA    | 0        |
| 20-05075   | 1/20/2020 0:09      | BURNING COMPLAINT                | SBC Service - Burning Complaint              | JOHNSTON    | 1300     |
| 20-05126   | 1/20/2020 7:52      | LIFT ASSIST                      | SLA Service - Lift Assist                    | EVERALL     | 1500     |
| 20-05276   | 1/20/2020 23:33     | MESA-D                           | 10D Chest Pains - D                          | OXFORD      | 1200     |
| 20-05280   | 1/21/2020 0:15      | MESA-D                           | 10D Chest Pains - D                          | MERKLIN     | 1200     |
| 20-05301   | 1/21/2020 4:01      | ALARMS RINGING - MR / COMMERCIAL | AMC Alarm - MultiRes / Commercial            | RUSSELL     | 15500    |
| 20-05420   | 1/21/2020 15:17     | LIFT ASSIST                      | SLA Service - Lift Assist                    | RUSSELL     | 14800    |
| 20-05446   | 1/21/2020 17:24     | LIFT ASSIST                      | SLA Service - Lift Assist                    | RUSSELL     | 14800    |
| 20-05461   | 1/21/2020 18:10     | ASSIST CALL                      | SPA Service - Public Assist                  | EVERALL     | 1300     |
| 20-05531   | 1/22/2020 1:56      | MESA-C                           | 26C Sick Person - C                          | HIGH        | 0        |
| 20-05543   | 1/22/2020 5:35      | LIFT ASSIST                      | SLA Service - Lift Assist                    | EVERALL     | 1500     |
| 20-05559   | 1/22/2020 7:43      | ALARMS RINGING - MR / COMMERCIAL | AMC Alarm - MultiRes / Commercial            | BUENA VISTA | 15300    |
| 20-05687   | 1/22/2020 16:27     | MESA-B                           | 17B Falls / Back Injuries (Trauma) - B       | RUSSELL     | 14800    |
| 20-05823   | 1/23/2020 8:48      | MESA-B                           | 24B Pregnancy / Childbirth / Miscarriage - B | MALABAR     | 14000    |
| 20-05829   | 1/23/2020 9:16      | MESA                             | 09E Cardiac / Respiratory - E                | MERKLIN     | 1200     |
| 20-05887   | 1/23/2020 12:59     | ASSIST CALL                      | SPA Service - Public Assist                  | THRIFT      | 15100    |
| 20-05889   | 1/23/2020 13:05     | ALARMS RINGING - MR / COMMERCIAL | AMC Alarm - MultiRes / Commercial            | MERKLIN     | 1600     |
| 20-05964   | 1/23/2020 17:28     | MESA-A                           | 17A Falls / Back Injuries (Trauma) - A       | MARTIN      | 1500     |
| 20-05980   | 1/23/2020 18:48     | MESA-B                           | 17B Falls / Back Injuries (Trauma) - B       | EVERALL     | 1500     |
| 20-06078   | 1/24/2020 9:53      | MESA-A                           | 17A Falls / Back Injuries (Trauma) - A       | MARTIN      | 1500     |
| 20-06086   | 1/24/2020 10:33     | NATURAL GAS LEAK/SMELL           | DGV Dangerous Goods - Gas Vapour             | JOHNSTON    | 1200     |
| 20-06124   | 1/24/2020 12:24     | MESA-B                           | 17B Falls / Back Injuries (Trauma) - B       | NORTH BLUFF | 15300    |
| 20-06143   | 1/24/2020 13:40     | MESA-D                           | 31D Unconscious/Fainting (non-trauma) - D    | WINTER      | 1300     |
| 20-06146   | 1/24/2020 13:47     | LIFT ASSIST                      | SLA Service - Lift Assist                    | ROPER       | 15800    |
| 20-06178   | 1/24/2020 15:36     | ASSIST CALL                      | SPA Service - Public Assist                  | EVERALL     | 1600     |
| 20-06231   | 1/24/2020 19:09     | LIFT ASSIST                      | SLA Service - Lift Assist                    | RUSSELL     | 15600    |
| 20-06275   | 1/25/2020 0:29      | MESA-D                           | 06D Breathing Problems - D                   | RUSSELL     | 15300    |
| 20-06318   | 1/25/2020 8:59      | WIRES DOWN                       | SWD Service - Wires Down                     | GOGGS       | 14700    |
| 20-06365   | 1/25/2020 13:26     | MESA-C                           | 19C Heart Problem - C                        | NORTH BLUFF | 14800    |
| 20-06393   | 1/25/2020 15:45     | ALARM RESETS                     | ARS Alarm - Reset                            | MARINE      | 15500    |
| 20-06420   | 1/25/2020 17:13     | MESA-D                           | 33D Care Home - Medical Incident - D         | EVERALL     | 1500     |
| 20-06647   | 1/26/2020 18:50     | ASSIST CALL                      | SPA Service - Public Assist                  | MAPLE       | 1200     |
| 20-06719   | 1/27/2020 6:29      | MESA-D                           | 06D Breathing Problems - D                   | MARTIN      | 1600     |
| 20-06798   | 1/27/2020 13:44     | ALARMS RINGING - MR / COMMERCIAL | AMC Alarm - MultiRes / Commercial            | PACIFIC     | 15300    |
| 20-06870   | 1/27/2020 19:17     | MESA-D                           | 10D Chest Pains - D                          | THRIFT      | 16000    |
| 20-06915   | 1/28/2020 1:03      | MESA-C                           | 26C Sick Person - C                          | 16          | 0        |
| 20-07026   | 1/28/2020 13:47     | NATURAL GAS LEAK/SMELL           | DGV Dangerous Goods - Gas Vapour             | MARINE      | 15200    |
| 20-07152   | 1/29/2020 1:32      | MESA-B                           | 17A Falls / Back Injuries (Trauma) - A       | EVERALL     | 1500     |

| <b>Incident #</b> | <b>Incident Begin Time</b> | <b>Incident Type Description</b> | <b>Nature of Incident</b>                 | <b>Street Name</b> | <b>Street #</b> |
|-------------------|----------------------------|----------------------------------|---|--------------------|-----------------|
| 20-07220          | 1/29/2020 10:59            | MESA-D                           | 31D Unconscious/Fainting (non-trauma) - D | FOSTER             | 1600            |
| 20-07232          | 1/29/2020 12:12            | MVA                              | 29 MVAs                                   | COLUMBIA           | 15200           |
| 20-07274          | 1/29/2020 15:08            | MESA-C                           | 13C Diabetic - C                          | WINTER             | 1400            |
| 20-07347          | 1/29/2020 19:54            | MESA-A                           | 17A Falls / Back Injuries (Trauma) - A    | NORTH BLUFF        | 15000           |
| 20-07386          | 1/30/2020 3:03             | LIFT ASSIST                      | SLA Service - Lift Assist                 | ROPER              | 15500           |
| 20-07471          | 1/30/2020 12:43            | ASSIST CALL                      | SPA Service - Public Assist               | MARINE             | 15200           |
| 20-07491          | 1/30/2020 14:49            | MESA-D                           | 06D Breathing Problems - D                | ROPER              | 15800           |
| 20-07516          | 1/30/2020 18:06            | MESA-D                           | 32D Unknown Problem - D                   | EVERALL            | 1500            |