

TRANSITIONING YOUR WATER BILL

MY LAST BILL WITH EPCOR

Based from the date after transfer:

- » 30 days during transition to make payment to EPCOR
- » Or payments can be made to City for charges outstanding even if billed by EPCOR
- » During transition, City anticipates that EPCOR will still withdraw payment from registered debit plan customers

BEFORE MY FIRST BILL WITH THE CITY

- » City water (utility) accounts will be opened and will be separate from property tax accounts
- » Customers wishing to continue paying their water bills by automatic withdrawals must register to join the City's utility billing pre-authorized debit program
- » Required by banking regulations