



myWhiteRock

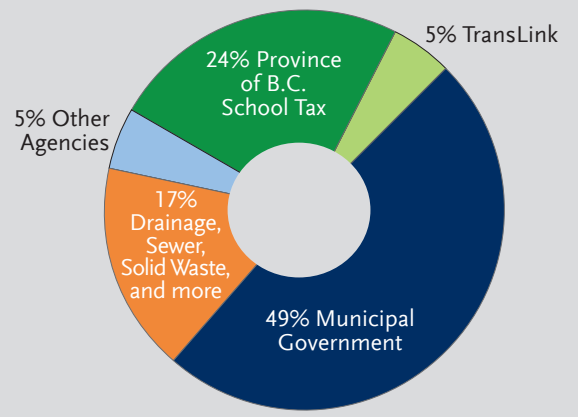
WHERE YOUR PROPERTY TAXES GO

Property Taxes are calculated based on your property's assessed value. **Assessed values are determined by BC Assessment.** For more information on property assessments, please visit bcassessment.ca

Your property taxes go to different agencies such as the Province of B.C. school tax, TransLink, Fraser Valley Regional Library, BC Assessment, and Metro Vancouver.

For municipal taxes, your money goes to a variety of services and amenities for our City by the Sea, such as protective services, community centres, arts and culture, recreation, general government, and replacement of infrastructure.

BREAKDOWN OF YOUR TAX DOLLAR



PROPERTY TAXES ARE DUE JULY 2, 2020

City Council approved the 2020 property tax rates on Monday, May 4, 2020. The rates include a 3.11% increase, which is an approximate increase of \$137 for an average residence.

Property taxes are due once a year in White Rock on the first business day of July.

- Due date: Thursday, July 2, 2020
- Last day to pay without penalty: Wednesday, September 30, 2020

City of White Rock residents will have until September 30, 2020 to pay their property taxes without penalty, bringing them in line with the provincial deadline for businesses and providing more time for property owners facing challenges due to the COVID-19 pandemic.

The City is encouraging those property owners in a position to meet the annual July 2 tax payment due date to still do so.

TAX PENALTY

To avoid late payment penalties, property tax payments must be received in full on or before September 30.

Any current year amounts outstanding after this date, including home owner grants, will be charged a 10% penalty. See the back of your tax notice for all payment options.

COVID-19 UPDATE

Due to COVID-19, City Hall is closed to the public. Please visit whiterockcity.ca/COVID19 for updates on City Hall and any changes to payment methods.

If you have any questions, please call 604-541-2280 or email finance@whiterockcity.ca.

ONLINE OPTIONS ARE AVAILABLE

- Claim your Home Owner Grant online. Visit whiterockcity.ca/hog
- Pay your taxes online through your Financial Institution. See the back of your Property Tax Notice for instructions.
- Register for e-Billing and view your property tax information online at my.whiterockcity.ca

PROPERTY TAX DEFERMENT

The property tax deferment program is a provincial loan program that allows you to defer the annual property tax payment on your home if you meet the criteria.

CHANGES FOR 2020

Applications and renewals can no longer be submitted to the City of White Rock. They must be made through the province's website. To apply or for more information visit gov.bc.ca/propertytaxdeferment or phone 1-888-355-2700.

Please Note: The deferment program does not include the "Other Fees & Charges" amount included on this tax notice or any applicable Home Owner Grant. To avoid penalties, apply for your grant and pay the "Other Fees & Charges" by the tax due date. Prior year's property taxes and interest must also be paid.

ONLINE BILLING SERVICES

myWhiteRock is an online service that provides property owners and businesses access to information any time about their water utility, property tax, business licence, or dog licence.

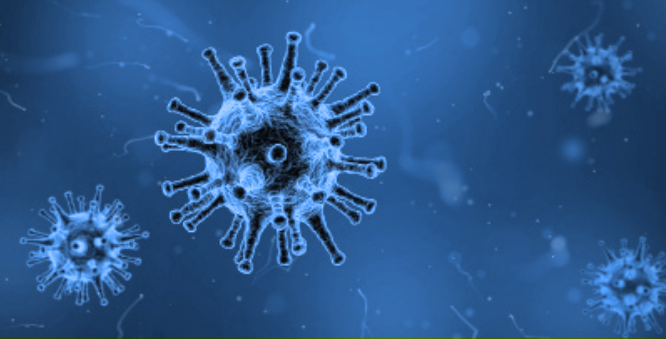
From myWhiteRock you can:

- View your account balance and account details
- Review detailed transaction records, including payment information for income tax purposes
- View PDF copies of bills and reminder notices for property tax, water utility and business and dog licence accounts
- Update your profile's email address and bill delivery method for property tax, water utility, and dog and business licence accounts
- Go paperless. Receive your water utility bill, property tax notice, business invoices and dog licence renewals via email.

Register today at my.whiterockcity.ca

DID YOU KNOW?

The City offers a property tax Pre-Payment Plan that allows you to make monthly payments towards your next year's property taxes. Current taxes must be paid before applying. For more information, visit whiterockcity.ca/prepay



WHITE ROCK CITY CONNECTS

PROPERTY TAX INFORMATION AND HIGHLIGHTS FROM YOUR

City by the Sea!

A MESSAGE FROM COUNCIL DURING COVID-19

As you know, the World Health Organization has declared the COVID-19, novel coronavirus outbreak, a global pandemic. Nowhere in our history has there been a time when it is so critical that we stand together to protect our community.

This is what your Council is doing to keep you safe:

- Continuing local government
- Maintaining emergency services, such as police and fire
- Maintaining essential City services, such as water treatment, solid waste collection and waste disposal
- Providing information to the public via the website, including links to trusted health information sources
- Closing public buildings and outdoor recreational spaces to minimize the spread of infection.

The City is in constant contact with Provincial and Regional partners to ensure the latest information and criteria are shared and applied.

Please continue to play your important role as members of the community by practicing good hand hygiene and keeping two metres away from others.

Please be kind to one another, to help those in need, and to reach out to friends and family using social technology. **We are all in this together, and we will get through this together.**

For information on COVID-19, visit WHITEROCKCITY.CA/COVID19

WASTE COLLECTION CHANGES DUE TO COVID-19

The City of White Rock continues to provide solid waste collection during the COVID-19 global pandemic. To protect the public and employees, the following important measures are now in place.

GARBAGE:

- All garbage must be placed in a closed and securely tied garbage bag.
- Garbage bins with un-bagged or loose items will not be collected.
- If you or a member of your household is sick, double-bag personal waste, tie each bag securely, and then place in your garbage bin.

FOOD WASTE/SCRAPS:

- All food waste/scraps must be placed in a kraft/paper bag or wrapped in newspaper and placed in the green bin at the curb (no plastic bags, even those marked compostable).
- Green waste bins with un-bagged or loose food waste/scraps will not be collected.

REMINDER ABOUT COOKING GREASE AND FATS:

Placing any of these items down the sink or in the toilet may plug the lines, causing a backup in your sanitary sewer service. These items may also cause blockages in the City's sewer system. Scrape small amounts left over on plates, pots and include with your food scraps.

For more information on waste and recycling, visit WHITEROCKCITY.CA/WASTE

CONNECT WITH COUNCIL

Your City Council is Mayor Darryl Walker, Councillors David Chesney, Helen Fathers, Erika Johanson, Scott Kristjanson, Anthony Manning, and Christopher Trevelyan.

Have a question for your Council? Meetings are held regularly and the public is welcome to provide input on items being considered by emailing ClerksOffice@whiterockcity.ca.

WATCH COUNCIL MEETINGS LIVE
To livestream current or view previous council meetings and download agendas visit whiterockcity.ca/councilmeetings

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