

July 10, 2020

FOI No: 2020-25

VIA E-MAIL – **Redacted**

Redacted

Dear **Redacted**

Re: Request for Record
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following record pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *the record of the complaint that caused the issuing of Notice of By-Law Violation Ticket #PA044139*

Access to this record is available. However, some of the information in the record is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,



Ken Overton
Manager, Property, Risk Management, and FOI
604-541-2104

Att.

Corporate Administration
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!

www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

Email Log Details - Reference Number: 49610

Record # 3 Reference Number 49610 Status SENT Sent Date Jun 4, 2020 12:30:00 PM

Subject A CALL FOR PARKING ISSUES - TRAILER PARKED UNATTACHED TO VEHICLE HAS BEEN ASSIGNED TO PARKING OFFICE

Template Type CALL ASSIGNED System CALLS Scheduled Date Jun 4, 2020

Template Name CALL ASSIGNED System Ref Call Number: 37404 Priority NORMAL

Main Errors Attachments

From <noreply@whiterockcity.ca> Error No Test No

To <parkingofficer@whiterockcity.ca> Created On Jun 4, 2020 12:27:01 PM

Cc <RVolkens@whiterockcity.ca> Created By SDHILLON

Bcc Last Modified On Jun 4, 2020 12:27:01 PM

Reply To Last Modified By SDHILLON

Hi PARKING OFFICER,

Redacted S. 22 called on Jun 4, 2020 at 12:24 PM. Here are the call details:

Call Number: 37404
 Incident Location: **Redacted S. 22**
 Telephone number: **s. 22**
 Inquiry Type: PARKING ISSUES - TRAILER PARKED UNATTACHED TO VEHICLE
 Comment: Property has a covered unattached trailer parked on city property outside their home which has been there for weeks. GIS MAP Attached.
 Internal Comments:

@RALPH VOLKENS, this message is cc for your reference.

To access this ticket in Tempest, open the TDGL email attachment or search for call number 37404.
 OR
 Click here if you are on mobile - <http://ecom.whiterockcity.ca/Tempest/TempestLiveNET/MobileDashboard/calldetails.html?callNumber=37404>

Thank you,
 SANDEEP DHILLON

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Last Modified: Jun 4, 2020 12:27 PM By SDHILLON NUM