

July 10, 2020

FOI No: 2020-27

VIA E-MAIL – Redacted

# Redacted

Dear Redacted

Re: Request for Record  
Freedom of Information and Protection of Privacy Act

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The City of White Rock has reviewed your request for access to the following record pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *Fire Incident Report – White Rock Fire Department*  
*Location: 15315 Pacific Ave, White Rock*  
*Date of Loss: October 9, 2019*

Access to this record is available. However, some of the information in the record is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,



Ken Overton  
Manager, Property, Risk Management, and FOI  
604-541-2104

Att.

Corporate Administration  
P: 604.541.2212 | F: 604.541.9348

City of White Rock  
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

**WHITE ROCK**  
*City by the Sea!*

[www.whiterockcity.ca](http://www.whiterockcity.ca)

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner  
3rd Floor, 756 Fort Street  
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

# White Rock Fire Department Incident Report

October 11, 2019

<b>Incident Number:</b>	19-67854	<b>Incident Begin Time:</b>	10/09/2019 17:04:56
<b>Apt/Unit</b>		<b>Incident End Time:</b>	10/09/2019 17:30:29
<b>Incident Address:</b>	1165 STEVENS ST, WHITE ROCK		
<b>Cross Street:</b>	BUENA VISTA AVE		
<b>Dispatch Type</b>	ASSIST CALL		
<b>Incident Type:</b>	SPA Service - Public Assis	<b>Building Name:</b>	
<b>Officer Reporting:</b>	[N [	<b>Drug Lab:</b>	0
<b>Station Area:</b>	White Rock Hall 1	<b>Grow Op:</b>	0
<b>Shift:</b>	C Shift	<b>Secondary Suite:</b>	0
<b>Incident Commander:</b>	[N	<b>Total Injuries:</b>	
<b>False Alarm:</b>	0	<b>Total Manhours:</b>	
<b>Liability Release:</b>	0	<b>Total Manpower:</b>	4

## Bench Marks

<b>Command Established:</b>		<b>Working Fire:</b>	
<b>Ambulance on Scene:</b>		<b>1st Search Completed:</b>	
<b>Police on Scene:</b>		<b>2nd Search Completed:</b>	
<b>Police File Number:</b>		<b>Loss Stopped:</b>	
<b>Property Ref on Scene:</b>		<b>Situation under Control:</b>	
<b>Volunteers Paged:</b>		<b>Post Incident Watch Posted:</b>	
<b>Duty Chief Notified:</b>		<b>Inspector Paged:</b>	
<b>Career Callout Initiated:</b>		<b>BC Hydro on Scene:</b>	
<b>FF with Ambulance:</b>		<b>Gas Utility on Scene:</b>	
<b>FF Return to Crew:</b>		<b>Fire Commisioner Notified:</b>	
<b>Tow Truck Notified:</b>		<b>Ministry of Environment:</b>	
<b>Public Works Notified:</b>	10/09/2019 17:09:54	<b>Provincial Hiways Notified:</b>	
		<b>Min. of Forests Notified:</b>	

## Officer/Crew Notes

Notes: CA Smith

E1 was dispatched for an assist with flooding. Upon arrival E1 crew met s. 22 the resident in the front yard where he was investigating where the main water shut off was. E1 crew entered through the front door and could hear water flowing in the downstairs of the home. The investigation determined that the water was coming from the main domestic service entering the home in the mechanical room. CA Smith removed a small portion of the drywall to find considerable water (assuming city pressure) was flowing through what appeared to be a broken coupling. FF Meneghin remained in the front yard with s. 22 and was successful in shutting off the city water supply line. The entire basement floor had approx 1" of water. E1 crew determined that the flooding was so substantial that efforts to begin to remove some of the water would be futile. We discussed with s. 22 our findings and how we would not be able to assist in any cleanup due to the volume of water and damage already sustained. He was instructed to contact his insurance carrier and his builder.

Photos are on E1 I Pad

City water works staff were on scene after E1

Builder was on scene when E1 cleared to attend inc 1967861. We did not speak with the builder.

s. 22 said that city works staff had been on their street in the day with repairs to the water system. I

# White Rock Fire Department Incident Report

October 11, 2019

believe he said the water had been shut off for part of the day.  
s. 22 was provided with the inc number.

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Time:	Dispatch Notes
10/09/2019 17:04:56	Department assigned 'WHITE ROCK FIRE DEPARTMENT'
10/09/2019 17:04:56	Change of mapped location
10/09/2019 17:05:05	Address change from BLANK Address to 1165 STEVENS ST, WHITE ROCK
10/09/2019 17:05:28	Initial incident type selected 'ASSIST ASSIST CALL'
10/09/2019 17:05:35	Incident dispatcher Assigned: 00002
10/09/2019 17:05:35	Dispatch acknowledged incident.
10/09/2019 17:05:38	basement flooding
10/09/2019 17:05:46	<b>Redacted S. 22</b>
10/09/2019 17:06:06	dispatched
10/09/2019 17:06:08	Dispatch viewed Alert details.
10/09/2019 17:07:29	Dispatch viewed Alert details.
10/09/2019 17:07:33	dva
10/09/2019 17:09:33	City was doing work here today, main has now ruptured and flooding into callers
10/09/2019 17:10:55	crews updated
10/09/2019 17:17:55	WRE1 advises water utilies onscene
10/09/2019 17:30:26	e1 to mesa call
10/09/2019 17:30:29	Transferred from CAD

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## Apparatus Attending

Apparatus	Dispatch Time	On Route Time	Onscene Time	Return Service Time	Return Quarter Time/Date
<u>WR Engine 1</u>	10/09/2019 17:05:38	10/09/2019 17:07:22	10/09/2019 17:10:33	10/09/2019 17:29:51	

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## Attendees

Cory McKinnon	Firefighter
Connor McMahon	Firefighter
Matthew Meneghin	Firefighter
Doug Smith	Captain

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