

December 23, 2020

FOI No: 2020-55

VIA E-MAIL – Redacted

Redacted

Dear Redacted

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *the documents, policies and other items considered in ClaimsPro file No. 53310-1013570 APS (regarding an incident claim at 14722 Goggs Avenue, White Rock on May 13th, 2020)*
- *records of any other historical sanitary sewer incidents in the Goggs Avenue & Oxford Street neighbourhoods as well as Thrift Avenue & Oxford Street in the past 30 years*

Access to the above-noted ClaimsPro File is not available. ClaimsPro is an independent contractor hired by the City's insurer. ClaimsPro records are not in the City's custody or control and therefore fall outside the scope of the Act in accordance with section 3.

Access is available, however, to the records that the City has provided ClaimsPro through the course of its investigation. I have considered all such records that I could locate to be responsive to your request. They are included amongst the attachments below.

Access is also available to historic records of sanitary sewer incidents as requested. Please note however, that records older than ten years may not have been maintained on account of software changes and/or record retention policies.

Some of the information in the responsive records is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

Corporate Administration

P: 604.541.2212 | F: 604.541.9348

City of White Rock

15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!

www.whiterockcity.ca

The severed information is excepted from disclosure under section 22 of the Act. Severing under section 22 is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "K Overton", with a long, sweeping horizontal line extending to the right.

Ken Overton
Manager, Property, Risk Management, and FOI
604-541-2104

Att.

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

Notice of claim provided to:

The Corporation of the City of White Rock

Attention: Administration Department
15322 Buena Vista Avenue
White Rock BC V4B 1Y6

This letter is intended to provide notice to the above local government pursuant to section 736 of the *Local Government Act* of my intention to bring a claim against it for the following – *place a checkmark beside which one(s) apply:*

damage to my property and/or injury to my person

The particulars of my claim are as follows:

Your name and address:

Claimant's Name:
Street Address:
City, Postal Code:
Email Address:

Redacted S. 22

Home:
Work:
Fax:
Cell:

Redacted S. 22

Date and time of loss: **Wednesday May 13th, 9:00AM**

Nature of damage or injury (include value of claim, if known):

Raw sewage flood damage to my home located 14722 Goggs Avenue, White Rock, BC. ~~Damage scope includes damage to the interior of the home and contents as a result of coming into direct contact with toxic raw sewage. Assessment of total claim value currently underway by TD Insurance.~~

Reason why you feel the local government is at fault:

The source of the raw sewage was the local government's mainline sewage drainage system. The local government's mainline sewage drainage system failed to function appropriately to drain the neighbourhood's raw sewage. The failure of mainline sewage drainage system to correctly drain the neighbourhood's sewage resulted in the sewage system redirecting the neighbourhood's raw sewage drainage into my home through the drains in my basement floor. Ensuring the appropriate operation of the mainline sewage drainage system is the responsibility of the local government.

Section 13 & 14

MAY

Cause of the damage or injury and exact location (describe hazard or event):

At or around 9:00am on ~~March~~ 13, 2020, raw sewage began to flood into my home through the floor drain in my basement laundry room and through the drain in my basement bathroom shower. My wife and I immediately phoned the City of White Rock ("CoWR") Operations department. CoWR dispatched Foreman, Paulo Almeida. Mr. Almeida arrived on site on or around 9:20am. Mr. Almeida opened the mainline sewage drainage manhole cover behind my home and found it full and drainage not functioning correctly. Mr. Almeida left shortly thereafter to obtain the drainage plans for the neighbourhood to be able to better assess where the source of the mainline problem was. CoWR also dispatched SWR Drain Service to my home to assess the source of the Sewage. As SWR Drain Service entered the property, at or around 9:45am the flooding stopped. SWR Drain service advised that the issue was a mainline problem, and not a problem with the service line. Mr. Almeida returned at or around 10:45am and advised that there was likely a failure somewhere in the mainline. (Cont'd next pag)

If you are submitting this form more than two months from the date of loss, please explain the reason for the delay:

Not applicable. Submission completed within submitting deadlines.

(Continued from above) Mr. Almeida requisitioned a vacuum truck to come flush the mainline sewage drainage system in the area around my home. This repair work was carried out around 12:00pm.

If you have photographs or documents supporting your claim, please attach them to this form.

PLEASE NOTE

Page 1 of this form contains important information, including confirmation that the local government accepts no liability. Please ensure that, before signing, you receive and carefully read page 1.

Redacted S. 22

(Your sig)

(Date signed)

MAY 25/20







Table 1

Claim Number:	5421030512159							
Policy Number:	18008281							
Ref	Room	Description	Brand	Model	Supplier	Qty	Original Cost	Notes
1	Non Restorable On Site	Broom And Dust Pan	Vileda	Oscar	Walmart	1	\$ 12.99	
2	Non Restorable On Site	Floor Mop	Rubber maid	Reveal	Walmart	1	\$ 25.99	
3	Non Restorable On Site	Vacuum Power Head	Miracle Mate			1	\$ 429.99	Discontinued power head therefore hose is irrelevant. Would need to replace hose and power head.
4	Non Restorable On Site	Built In Vacuum Hose W/ Floor Attachment		Hose, wand and floor attachment	Big Gary's Vacuum	1	\$ 262.00	Hose, Floor brush & wand
5	Non Restorable On Site	White Fur Like Throw Blanket			Indigo	1	\$ 80.00	
6	Non Restorable On Site	Ozark Trail Air bed with foldable bed frame	Ozark Trail	Queen size	Amazon	1	\$ 119.00	
7	Non Restorable On Site	26 Pieces Porcelain Xmas Village			Amazon	1	\$ 69.99	
8	Non Restorable On Site	Girls Shoes			Sketchers	1	\$ 95.00	
9	Non Restorable On Site	Toilet Tissue	Purex	Size 10 lights	Costco	40	\$ 24.99	
10	Non Restorable On Site	Toilet Tissue				24	\$ 12.99	
11	Non Restorable On Site	White Van Shoes	Vans	Authentic	vans.ca	1	\$ 85.00	
12	Non Restorable On Site	Little Girl Flip Flops	Gymboree		gymboree.com	1	\$ 19.99	
13	Non Restorable On Site	Ladies Flip Flops	Havianas		Gold	1	\$ 38.00	
14	Non Restorable On Site	Little Girl Rain Boots	Unicorn rainboots	Size 10	Walmart	1	\$ 29.99	
15	Non Restorable On Site	Little Girl Wedges	Children's Place		Children's Place	1	\$ 39.99	
16	Non Restorable On Site	Men's Black Vans	Vans		vans.ca	1	\$ 80.00	
17	Non Restorable On Site	Turning Swirling Light			Big Box Outlet	1	\$ 9.95	
18	Non Restorable On Site	Girls Sandals	Children's Place		Children's Place	1	\$ 29.95	
19	Non Restorable On Site	Swifter Dusters	Swifter		Walmart	10	\$ 12.98	
20	Non Restorable On Site	Plunger			Home Depot	1	\$ 14.87	
21	Non Restorable On Site	Ladies Rain Boots		High gloss pointed toe	Browns	1	\$ 99.99	
22	Non Restorable On Site	Ladies Boots	-50 Winter Boots		Walmart	1	\$ 89.99	
23	Non Restorable On Site	Men's Rain Boots	Walmart		Walmart	1	\$ 19.97	
24	Non Restorable On Site	Kids Winter Boots	Joe Fresh		Superstore	1	\$ 45.00	
25	Non Restorable On Site	Kids Stroller Toy			The Bay	1	\$ 55.00	
26	Non Restorable On Site	Ladies Winter Boots	Sorel		The Bay	1	\$ 190.00	
27	Non Restorable On Site	Kids Shopping Cart Toy			Mastemind toys	1	\$ 34.99	
28	Non Restorable On Site	Kids Toys Goggles				1	\$ 80.00	
29	Non Restorable On Site	Shop Vacuum	Rigid		Home Depot	1	\$ 77.00	
30	Non Restorable On Site	Hardwood Floor Mop	Bona		Bed, Bath & Beyond	1	\$ 29.99	
31	Non Restorable On Site	Swifter Wet Jet			Superstore	1	\$ 29.98	
32	Non Restorable On Site	Kids Clothes Back Pack	House coat	Indigo Back Pack		1	\$ 70.00	
33	Non Restorable On Site	Bumble Band	Ladies leather head band			3	\$ 25.00	
34	Non Restorable On Site	Lint Roll	Sooth Brte			1	\$ 4.99	
35	Non Restorable On Site	Amica Cream				1	\$ 12.99	
36	Non Restorable On Site	Socks				1	\$ 3.00	
37	Non Restorable On Site	Light Decoration	Crystals			1	\$ 40.00	
38	Non Restorable On Site	Walet				1	\$ 19.99	
39	Non Restorable On Site	Childs Housecoat And Onesie	Unicorn house-coat & frozen Onzie PJ'S		Winners & Walmart	1	\$ 57.96	
40	Non Restorable On Site	Tea Light Candles				2	\$ 1.00	
42	Non Restorable On Site	Wooden Trunk/Chest				1	\$ 100.00	
46	Non Restorable On Site	Computer Desk With Shelf And Drawers			Ikea	1	\$ 249.00	
47	Non Restorable On Site	Pressboard Bookshelf W th 4 Shelf			Ikea	1	\$ 49.99	
48	Non Restorable On Site	Cushion			Ikea	1	\$ 19.99	
50	Non Restorable On Site	Party Decoration. Palm Tree Paper 5'			Party City	1	\$ 18.99	
51	Non Restorable On Site	Area Carpet			Ikea	1	\$ 179.99	
52	Non Restorable On Site	Cardboard Banner 10'			Dollar Store	1	\$ 4.00	
53	Non Restorable On Site	Hanging Decoration. 4'			Dollar Store	1	\$ 4.00	
54	Non Restorable On Site	Queen Size Bed Skirt			Danidown	1	\$ 59.99	
55	Non Restorable On Site	Party Decor. 16"			Dollar Store	1	\$ 4.00	
56	Non Restorable On Site	Yoga Mat In Case				1	\$ 120.00	
57	Non Restorable On Site	K tes, Frozen.			Mastemind toys	3	\$ 74.98	
58	Non Restorable On Site	Outdoor Blanket			Indigo	1	\$ 49.50	
59	Non Restorable On Site	King Size Blanket			Danidown	1	\$ 125.00	
60	Non Restorable On Site	Throw Blanket			Indigo	1	\$ 79.99	
61	Non Restorable On Site	Danidown King Bedspread			Danidown	1	\$ 139.95	
62	Non Restorable On Site	Flat Sheet King			Danidown	1	\$ 69.95	
63	Non Restorable On Site	Sponge mop Swiffer Floor.	Vileda		Bee mop	1	\$ 19.99	
64	Non Restorable On Site	Kids Play Smart Mat			Toys r us	1	\$ 39.99	
65	Non Restorable On Site	Cubed Stool/ottoman				1	\$ 79.99	
66	Non Restorable On Site	Self Stick Vinyl Plank				1	\$ 30.24	
67	Non Restorable On Site	2 Bows 2 R bbon Spools.				4	\$ 5.00	
68	Non Restorable On Site	Norwex Scrub Mitt			Norwex	1	\$ 19.99	
69	Non Restorable On Site	Activity Book	Music Book	Fun with composers		1	\$ 10.00	
70	Non Restorable On Site	Little Green Machine.	Bissell		Canadian Tire	1	\$ 149.99	
71	Non Restorable On Site	Kids Toys				1	\$ 80.00	
72	Non Restorable On Site	Toilet Brush				1	\$ 5.00	
73	Non Restorable On Site	Medium Suitcase	Swiss Gear			1	\$ 139.99	
74	Non Restorable On Site	Speaker	Bose		bose.ca	1	\$ 349.99	
75	Non Restorable On Site	Reuseable Basket, Collapsible.		Pionic Basket	Ikea	1	\$ 10.99	
76	Non Restorable On Site	Waste Basket	Wooden		The Bay	1	\$ 37.50	
77	Non Restorable On Site	Two Note Books Blank Inside			Indigo	1	\$ 14.00	
78	Non Restorable On Site	Thermal Shopping Basket		Pionic Thermal Tote		1	\$ 19.99	
79	Non Restorable On Site	Girls Dress-2		Dress-up dresses	Toys r us	2	\$ 70.00	
80	Non Restorable On Site	Ladies Mooccasins Style Shoes		Superbalicuf	Softnco	1	\$ 64.99	
81	Non Restorable On Site	Bathroom Mat 3x2			The Bay	1	\$ 25.00	
82	Non Restorable On Site	Air Bag Lounger				1	\$ 24.99	
83	Non Restorable On Site	Large Thermal Shopping Bag			Costco	1	\$ 10.00	
84	Non Restorable On Site	Party Decor 30"				1	\$ 2.00	
85	Non Restorable On Site	Bathroom Scale	Conair Weight Watchers			1	\$ 49.99	
86	Non Restorable On Site	Girls Vest	George			1	\$ 19.97	
87	Non Restorable On Site	Basket/tote	Laundry Basket		Winners	1	\$ 29.99	
88	Non Restorable On Site	IKEA Storage Unit	Trofast	Kids toy storage unit	Ikea	1	\$ 119.00	
89	Non Restorable On Site	Wood Stool 11"x 11"x 9"			Ikea	1	\$ 24.99	
90	Non Restorable On Site	Towel	White Bath Towel			1	\$ 10.99	
91	Non Restorable On Site	Candle Holder Fancy	12 wooden candle holders	Big Box Outlet		12	\$ 50.00	
92	Non Restorable On Site	Hand Or Floor Towel	Face Towel			1	\$ 5.99	
93	Non Restorable On Site	Tights/leggings	Kendal and Kylie Workout leggings+ Fidelity Jeans	Women's		2	\$ 390.00	
94	Non Restorable On Site	Jeans	Lucky Brand	Men's	Luoy brand	2	\$ 219.00	
95	Non Restorable On Site	Ottoman/Storage w/ Reversible Tops.	Debbie Travis		Canadian Tire	1	\$ 149.99	
96	Non Restorable On Site	Shorts swim	Vans		vans.ca	1	\$ 75.00	
97	Non Restorable On Site	Woman's Underwear	Victoria secret		Victoria secret	8	\$ 65.00	
98	Non Restorable On Site	Men's Underwear	Kirkland		Costco	1	\$ 10.00	
99	Non Restorable On Site	Bamboo Mat 72"x 24"			Big Box Outlet	1	\$ 4.99	
100	Non Restorable On Site	9 Pairs Of Socks.			Costco	9	\$ 16.99	
101	Non Restorable On Site	Nightie	Lace detail		The Bay	1	\$ 69.99	
102	Non Restorable On Site	T Shirt	Mens		Vans	1	\$ 19.99	
103	Non Restorable On Site	Children's Tops			Children's Place	2	\$ 39.99	
104	Non Restorable On Site	Tank Top	Roxy	Work out tank		1	\$ 50.00	
105	Non Restorable On Site	Children's Leggings			Children's Place	1	\$ 29.95	
106	Non Restorable On Site	Knit Shorts	Balet high waited fold over shorts	Child size 8		1	\$ 45.00	
107	Non Restorable On Site	Child's Bathing Suit	Speedo		Costco	1	\$ 25.00	
108	Non Restorable On Site	Twin Quick Bed	Coleman		Canadian Tire	1	\$ 56.99	
49	Non Claim Disposal	Dresser Mirror				1	\$ -	
104 content items of 104 rows								
						Total:	\$ 6,598.24	

Where any person willfully makes a false statement or commits fraud as part of an insurance claim, their claim will be considered invalid and their right to recover any indemnity will be forfeited.

At TD Insurance, the privacy of your information is something we take seriously. As detailed in our Privacy Agreement, we will only collect what we need to best service your needs and only share it outside of our walls with those necessary and whom hold strict

Please attach any cancelled checks original bills receipts warranty cards owner's manual pictures etc. to substantiate the missing and/or damaged property.

Without Prejudice

Incident Cost Summary - s. 22 Separate Claim

Version: June 22, 2020

Location:

**s. 22 14722 Goggs Avenue
White Rock, BC V4B 2N2**

Date of Incident:

May 13, 2020

Incident Cost Summary:

First On Site Emergency Response Cost Per Estimate Dated 5/26/20	\$	15,040.33
First On Site Estimate Rebuild Amount + ICC Quote Amount Per Estimate Dated 5/26/20	\$	22,670.11
First On Site Additional Contents Charge Per Invoice BCSY-W120082C Dated 6/15/20	\$	2,482.56
Destroyed Contents Replacement Value Per TD Insurance Listing Prepared By First On Site	\$	6,598.24
Total Estimated Damage and Repair Costs As Known As At June 22, 2020:	\$	46,791.24
Less: TD Insurance Coverage Currently Under Separate Subrogation Claim #030512159	\$	(25,000.00)
Total Estimated Separate Claim for Rostas For Excess Damage Above Insurance Coverage As At June 22/20:	\$	21,791.24









THE CORPORATION OF THE
CITY OF WHITE ROCK
15322 BUENA VISTA AVENUE, WHITE ROCK, B.C. V4B 1Y6



POLICY TITLE: SANITARY SEWERS

POLICY NUMBER: OPERATIONS / ENG. - 632

<i>Date of Council Adoption: June 15, 2015</i>	<i>Date of Last Amendment: December 2, 2019</i>
<i>Council Resolution Number: 2015-244; 2019-568</i>	
<i>Originating Department: Engineering and Municipal Operations</i>	<i>Date last reviewed by the Governance and Legislation Committee: November 18, 2019</i>

Policy:

The City is committed to the repair, replacement and maintenance of Sanitary Sewer Infrastructure (manholes and castings). Due to limited financial resources and budgetary constraints, regular scheduled inspections and maintenance of the Sanitary Sewer Infrastructure will be conducted every two (2) years.

Sanitary sewers under the control of the City will be cleaned as needed.

Sanitary sewer main flushing, rodding and video inspection will be conducted once every five (5) years (1/5 of the system per year).

The City staff will respond to a complaint within five (5) working days for regular complaints of hazardous situations as soon as practicable. If the unsafe condition cannot be promptly repaired or removed, the area will be barricaded, marked and / or properly signed to warn users of its presence.

Sewer Blockage Responsibility

Clearing sewer blockages within the Main Lines is the responsibility of the City of White Rock.

Costs for clearing any blockages within the service line are the responsibility of the property owner.

If the blockage is such that an excavation is required to clear the problem, the owner will be responsible for hiring and paying for the necessary equipment to dig on private property to resolve the problem. If the blockage requires excavation on City property, the City will excavate

or hire a contractor to resolve the problem. The City has the right to determine the responsibility for the costs based on the origin of the problem including material costs. Resident must provide video proof that blockage is on City property, and where on City property. The City of White Rock will be responsible for sewer main repair costs only.


Upon Complaint

The City staff will respond to a complaint within one (1) working day for regular complaints of hazardous situations and within four (4) hours for complaint of flooding. If the unsafe condition cannot be promptly repaired or removed, the area will be barricaded, marked and/or properly signed to warn users of its presence.

Rationale:

The City of White Rock wishes to demonstrate that balanced against the nature and quality of the risk involved, the City of White Rock's system of Sanitary Sewers, Inspection / Maintenance is reasonable in light of all circumstances including budgetary limits, available personnel and equipment and the criteria of wanting to meet the standard duty of care.

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Street Inspection Details

Inspection ID	6072	Street Name	GOGGS AVE
Inspector	OWEN GOBIN	Start From	ANDERSON ST
Inspection Date	07/11/2019	End	OXFORD ST

Asphalt	Aligator Cracking	Good	Settling	Good
	Ravelling	Good	Potholes	Good
	Rutting	Good	Irregularities	Good
	Cracking	Good		
Gravel	Lane Grading RQD	Good	Shoulder Repair RQD	Good
Drainage	Ponding	Good	Ditch Repair RQD	No
	ASPH CRB Repair RQD	No	Manhole Reseting RQD	No
Catch Basin	Catch Basin Checked	Yes	Action RQD	No
Signs	Repair RQD	No		
Boulevard	Repair RQD	Fair		
Overall Rate	Fair			
Comments	This section appears to be fine			

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Street Inspection Details

Inspection ID	5667	Street Name	GOGGS AVE
Inspector	CHRIS POULSEN	Start From	ANDERSON ST
Inspection Date	12/19/2017	End	OXFORD ST

Asphalt	Aligator Cracking	Fair	Settling	Fair
	Ravelling	Fair	Potholes	Fair
	Rutting	Fair	Irregularities	Fair
	Cracking	Fair		
Gravel	Lane Grading RQD	Fair	Shoulder Repair RQD	Fair
Drainage	Ponding	Fair	Ditch Repair RQD	No
	ASPH CRB Repair RQD	No	Manhole Reseting RQD	No
Catch Basin	Catch Basin Checked	Yes	Action RQD	No
Signs	Repair RQD	No		
Boulevard	Repair RQD	Fair		
Overall Rate	Fair			
Comments	Dec 19 2017 This section appears to be ok. Owen Gobin popped the manhole lids and inspected. Owen Gobin also checked the catch basins			

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Street Inspection Details

Inspection ID	5107	Street Name	GOGGS AVE
Inspector	EARL OSTROSSER	Start From	ANDERSON ST
Inspection Date	11/20/2015	End	OXFORD ST

Asphalt	Aligator Cracking	Good	Settling	Poor
	Ravelling	Poor	Potholes	Fair
	Rutting	Poor	Irregularities	Poor
	Cracking	Poor		
Gravel	Lane Grading RQD	Good	Shoulder Repair RQD	Good
Drainage	Ponding	Fair	Ditch Repair RQD	Good
	ASPH CRB Repair RQD	Good	Manhole Reseting RQD	Good
Street Light	Damaged Stand/Light	Good	Painting RQD	Good
Signs	Repair RQD	Good		
Boulevard	Repair RQD	Good		
Overall Rate	Fair			
Comments	November 20 2015, Everything in this section appears to be ok.			

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Street Inspection Details

Inspection ID	4506	Street Name	GOGGS AVE
Inspector	JOSH ARMSTRONG	Start From	ANDERSON ST
Inspection Date	09/19/2014	End	OXFORD ST

Asphalt	Aligator Cracking	Good	Settling	Poor
	Ravelling	Poor	Potholes	Fair
	Rutting	Poor	Irregularities	Poor
	Cracking	Poor		
Gravel	Lane Grading RQD	Good	Shoulder Repair RQD	Good
Drainage	Ponding	Fair	Ditch Repair RQD	Good
	ASPH CRB Repair RQD	Good	Manhole Reseting RQD	Good
Street Light	Damaged Stand/Light	Good	Painting RQD	Good
Signs	Repair RQD	Good		
Boulevard	Repair RQD	Good		
Overall Rate	Fair			
Comments	Visual inspection done.			

From: Melchor Mateo <MMateo@binnie.com>

Sent: Wednesday, July 22, 2020 8:24 AM

To: Dustin Abt <DAbt@whiterockcity.ca>

Cc: Michael Hill <MHill@binnie.com>

Subject: RE: 14722 Goggs Ave

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Dustin,

Looking through the reports, the Sanitary line was inspected on April 23 and the Storm line on May 13.

Let me know if you need anything further.

Thank you.

Regards,

Melchor Mateo III, P.Eng.

Design Engineer

D +1 (604) 579-0614

From: Dustin Abt <DAbt@whiterockcity.ca>
Sent: Wednesday, July 22, 2020 7:52 AM
To: Michael Hill <MHill@binnie.com>
Cc: Melchor Mateo <MMateo@binnie.com>
Subject: RE: 14722 Goggs Ave

That would help immensely. Thanks.

Dustin

From: Michael Hill <MHill@binnie.com>
Sent: Tuesday, July 21, 2020 5:05 PM
To: Melchor Mateo <MMateo@binnie.com>; Dustin Abt <DAbt@whiterockcity.ca>
Subject: RE: 14722 Goggs Ave

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dustin,

If you need a specific date we can have Bob Innis look through the reports for us. They're at his house currently.

Thanks,

Michael Hill, ASCT, CCA

Project Manager, Associate

D +1 (604) 579-0605

From: Melchor Mateo <MMateo@binnie.com>
Sent: Tuesday, July 21, 2020 2:51 PM
To: Dustin Abt <DAbt@whiterockcity.ca>
Cc: Michael Hill <MHill@binnie.com>
Subject: RE: 14722 Goggs Ave

According to Dougness' records, they had a crew do the majority of the storm lines in that area on

th

th

May 13 and then once more on June 15 to flush and revideo some lines.
As for the sanitary lines, they had a crew working there on April 23rd

Please let me know if you need further info.

Thanks.

Regards,

Melchor Mateo III, P.Eng.

Design Engineer

D +1 (604) 579-0614

From: Dustin Abt <DAbt@whiterockcity.ca>
Sent: Tuesday, July 21, 2020 2:42 PM
To: Melchor Mateo <MMateo@binnie.com>
Cc: Michael Hill <MHill@binnie.com>
Subject: RE: 14722 Goggs Ave

Thanks for this.

There was a flood at this house due to a backup so our insurance adjuster asked when we last did it.
Do you have a date for me?

Dustin

From: Melchor Mateo <MMateo@binnie.com>
Sent: Tuesday, July 21, 2020 2:40 PM
To: Dustin Abt <DAbt@whiterockcity.ca>
Cc: Michael Hill <MHill@binnie.com>
Subject: RE: 14722 Goggs Ave

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Dustin,

Certainly. That area is actually this year, and we have received records of inspection for that area.
It's part of the batch that's currently being evaluated. Were there any specific pipes/items you'd like us to look into or expedite?

Please let us know.

Thank you.

Melchor Mateo III, P.Eng.

Design Engineer

D +1 (604) 579-0614

From: Dustin Abt <DAbt@whiterockcity.ca>

Sent: Tuesday, July 21, 2020 2:31 PM

To: Melchor Mateo <MMateo@binnie.com>

Cc: Michael Hill <MHill@binnie.com>

Subject: 14722 Goggs Ave

Hi Melchor,

Can you please tell me what year we camera'd the mains in this area?

Regards,

DUSTIN ABT

Manager, Public Works, City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

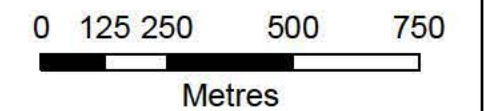
Tel: 604.541.2187 | www.whiterockcity.ca [can01.safelinks.protection.outlook.com]



Legend

- Storm Manhole
- Storm Sewer
- ▭ Annual Target Area

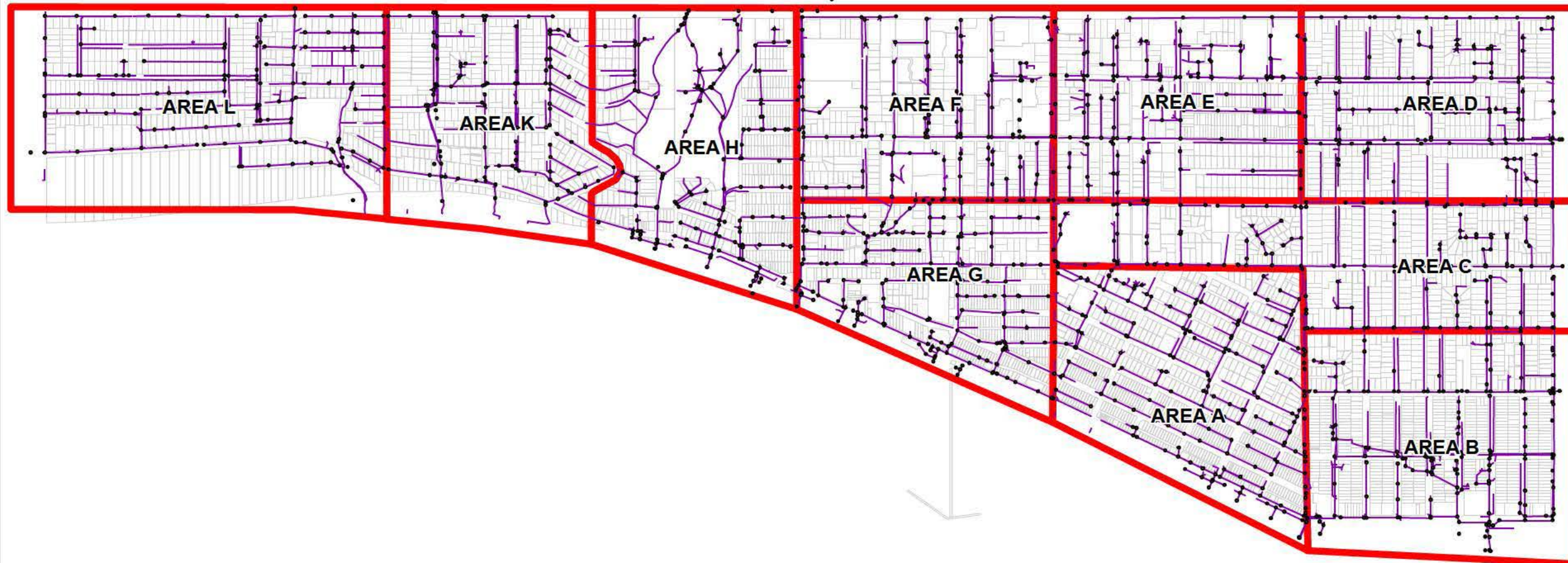
Area	Sanitary Total Length (m)	Storm Total Length (m)
A	12150.47	11709.50
B	10418.67	11788.84
C	8919.45	9975.20
D	6753.95	10606.74
E	5897.09	10543.25
F	6615.30	9675.19
G	10028.84	9153.22
H	7288.50	10404.18
K	6610.59	8928.85
L	9702.56	13312.10



Project No.	Date
60316996	February 2015

**Storm Sewer
Flushing & CCTV
Inspection Plan**

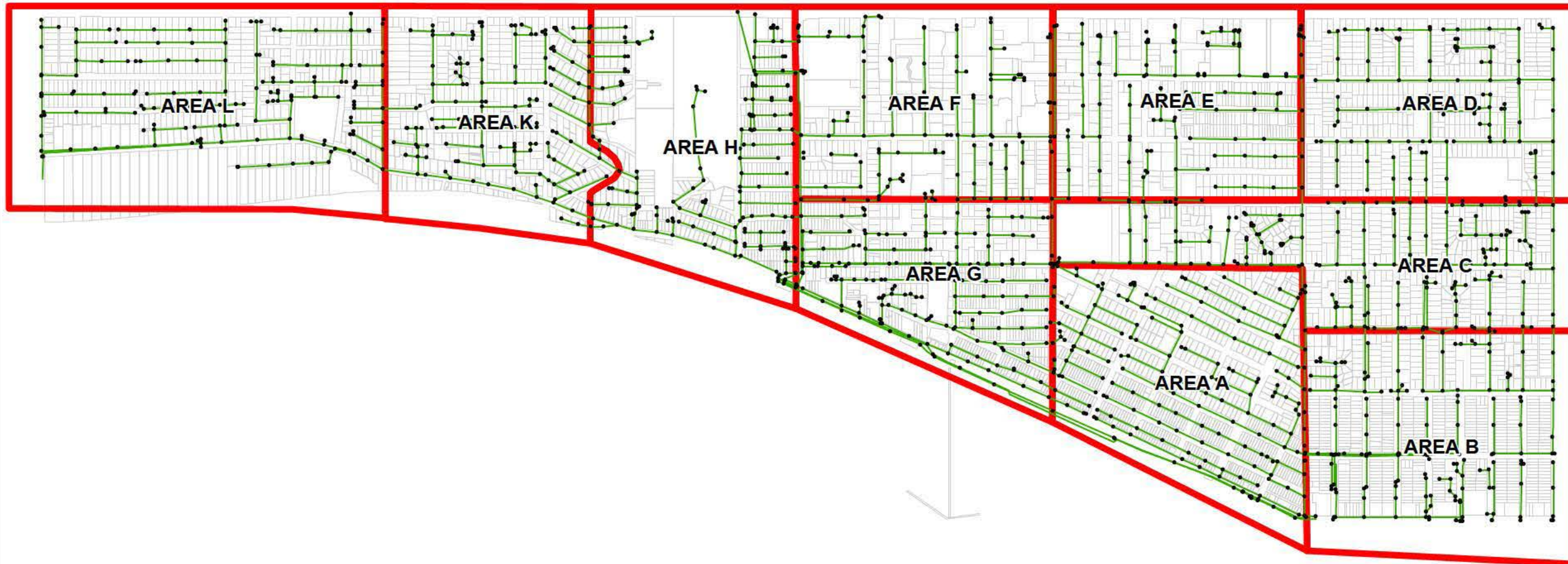
Figure 1



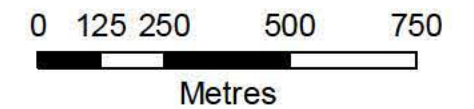


Legend

- Sanitary Manhole
- Sanitary Sewer
- ▭ Annual Target Area



Area	Sanitary Total Length (m)	Storm Total Length (m)
A	12150.47	11709.50
B	8584.13	11788.84
C	8919.45	9975.20
D	6753.95	10606.74
E	5897.09	10543.25
F	6615.30	9675.19
G	10028.84	9153.22
H	7288.50	10404.18
K	6610.59	8928.85
L	9702.56	13312.10



Project No.	Date
60316996	March 2016

Sanitary Sewer
Flushing & CCTV
Inspection Plan

Figure 2



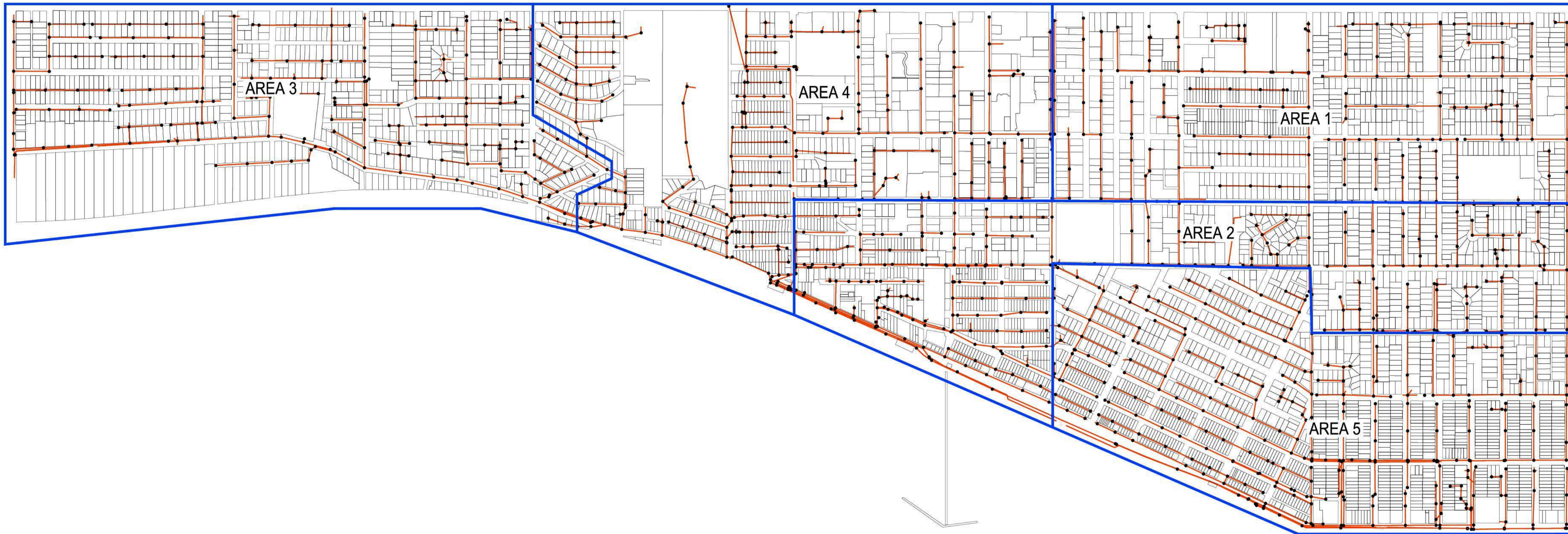
LEGEND:

- SANITARY MANHOLE
- SANITARY SEWER
- ▭ ANNUAL TARGET AREA

SCALE:



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AREA	SANITARY TOTAL LENGTH (m)	STORM TOTAL LENGTH (m)
1	12651.04	21149.99
2	18948.29	19128.42
3	16313.15	22240.95
4	13903.80	20079.37
5	20734.60	23498.34

PROJECT:

CCTV STORM SEWER ASSESSMENTS

CLIENT:

CITY OF WHITE ROCK



The people behind your infrastructure.

R.F. BINNIE & ASSOCIATES LTD.
101 - 19232 Enterprise Way,
Surrey, BC V3S 6J9
TEL 604 574 3336
BINNIE.com

SHEET TITLE:

SANITARY SEWER FLUSHING & CCTV INSPECTION PLAN

DRAWING NO.:

S1

REV.:



LEGEND:

- STORM MANHOLE/CATCH BASIN
- SANITARY SEWER
- ▭ ANNUAL TARGET AREA

SCALE:



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SHEET TITLE:

STORM SEWER FLUSHING & CCTV INSPECTION PLAN

DRAWING NO.:

ST1

REV.:

Full Comments - Internet Explorer

Comments

Roto Rooter is at his house right now reporting the cause of the drain clog is caused by a plug on City property. Please attend ASAP and determine responsibility.

Close

201-12-16

OXFORD ST

1434		14825
14809	14815	

Log info for "14743 GOGGS AVE"

Hi: Marla

[View All Files](#)

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Total records returned: 1. You are at 1 of 1 pages. You can sort the list by 'Phone In Date' [Print Full List](#)

Phone In Date	Email	Name	Contact No	Inquiry Type	Referred To	Action	Action Date	Comments
2012-05-28 10:17:54		Redacted S. 22		Sanitary Sewer	Operations Manager	Inspection Required		Resident removed her front lawn and found a gaping hole

[Print](#)

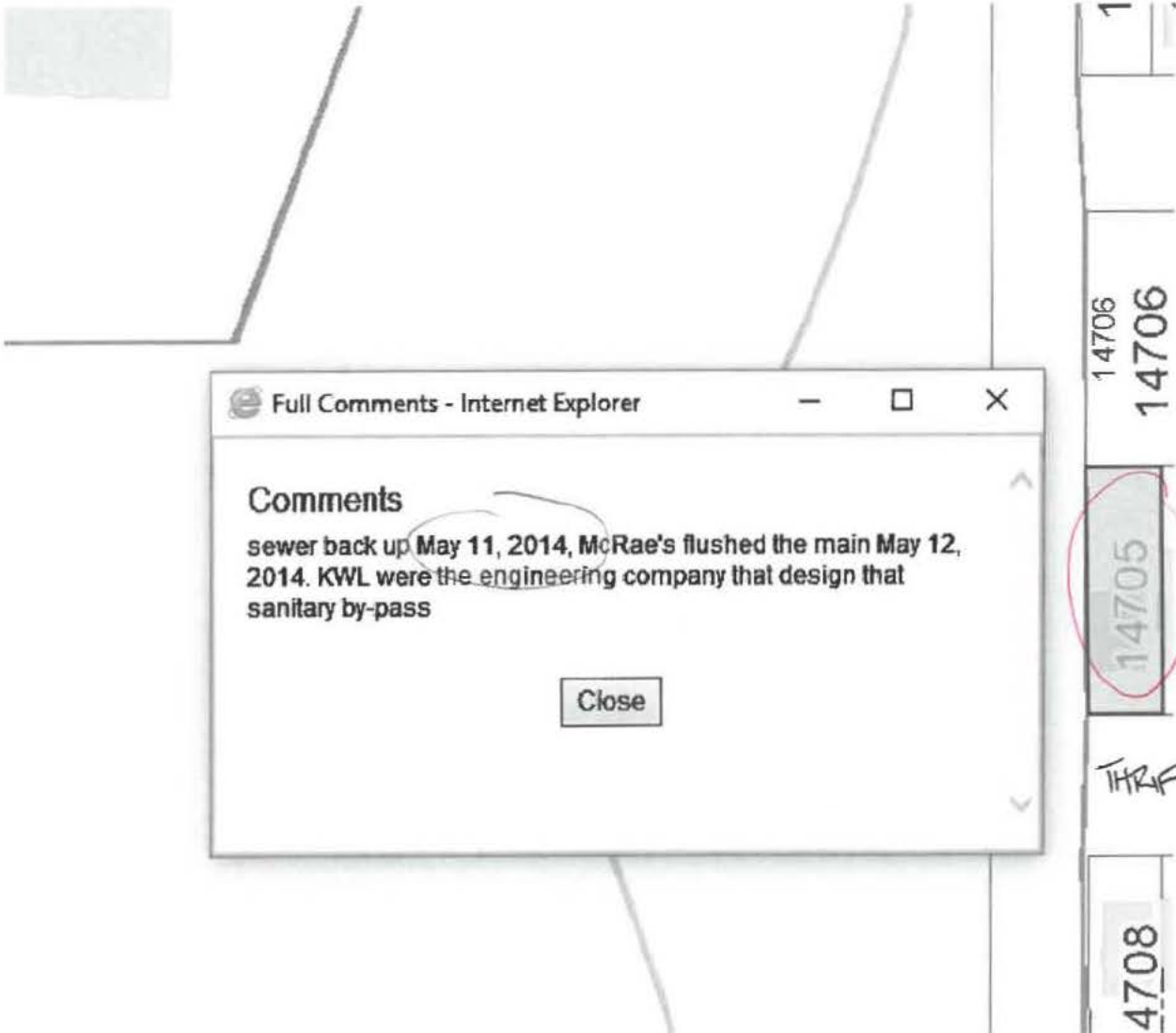
[Close](#)

Full Comments - Internet Explorer

Comments

Resident removed her front lawn and found a gaping hole into their sewer line that needs to be covered.

[Close](#)



Full Comments - Internet Explorer

Comments

sewer back up May 11, 2014, McRae's flushed the main May 12, 2014. KWL were the engineering company that design that sanitary by-pass

Close

14706
14706
14705
4708

HRK

