

November 5, 2019

FOI No: 2019-45

VIA E-MAIL – Redacted

Redacted

Dear Redacted

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has processed your request for access to the following records pursuant to the *Freedom of Information and Protection of Privacy Act (the Act)*:

- *All complaints related to 15472 Buena Vista Ave*

Access to these records is available. However, some of the records contain information that is excepted from disclosure under the Act. I have severed the excepted information so that I could disclose to you the remainder of the records as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,



Ken Overton
Manager, Property, Risk Management, and FOI
604-541-2104

Att.

City Clerk's Office
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
My City by the Sea!
www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you wish to request a review, please provide the Commissioner's office with:

1. your name, address, and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 29623 Nov 22, 2017 4:41 PM	Problem UNSIGHTLY PROPERTY
Status COMPLETED Nov 22, 2017 4:44 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Nov 24, 2017 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22
	Phone 1 Redacted S. 22

Call Detail

construction fence fallen on road

Workflow	Date	Name1	Name2	File No
ENTERED	Nov 22, 2017 4:41 PM	SANDEEP DHILLON		
ASSIGNED	Nov 22, 2017 4:44 PM	SANDEEP DHILLON		
COMPLETED	Nov 22, 2017 4:44 PM	SANDEEP DHILLON		
Contacted owner and the fence has been secured at the construction site.				
EMAIL	Nov 22, 2017 4:44 PM	<SDhillon@whiterockcity.ca>		
A CALL FOR BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY HAS BEEN ASSIGNED TO SANDEEP DHILLON				
EMAIL	Nov 22, 2017 4:46 PM	<SDhillon@whiterockcity.ca>		
Call 29623 - BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY has been completed				

REQUEST FOR SERVICE DETAIL

Workgroup	~BUILDING INSPECTORS		Class		
Call	29624	Nov 22, 2017 3:56 PM	Problem		
Status	TRANSFER OUT	Nov 23, 2017 2:23 PM	Priority	NORMAL	Reference
Follow up	NO	Internal	NO	Bring Forward	Repeat

Location	Requestor
METAL FENCE BLOWING IN WIND NEEDS TO BE SECURED	Redacted S. 22
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	
	Phone 1 Redacted S. 22

Call Detail

RESIDENT HAS REQUESTED THAT A METAL FENCE AT 15472 BUENA VISTA THAT IS BLOWING IN THE WIND AGAINST THE CURB & ROAD NEEDS TO BE SECURED. HE SAID SOME CITY WORKERS ALREADY STOPPED FOR HIM TO STAND UP THE FENCE, BUT HE SAID IT STILL NEEDS TO BE SECURED.

Workflow	Date	Name1	Name2	File No
TRANSFER IN	Nov 23, 2017 7:14 AM	PAUL ALMEIDA		
Transferred from ~OPERATIONS Call Number 29622				
EMAIL	Nov 23, 2017 7:14 AM	<JNyhush@whiterockcity.ca>		
A call has been transferred into your workgroup				
EMAIL	Nov 23, 2017 2:23 PM	<JNyhush@whiterockcity.ca>		
A call has been transferred out to a different department				
TRANSFER OUT	Nov 23, 2017 2:23 PM	JAMES NYHUS		
Transferred to ~BYLAW Call number 29627				

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 29749 Dec 21, 2017 1:50 PM	Problem TREE MANAGEMENT- PERMIT CONTRAVENTI
Status COMPLETED Dec 27, 2017 12:02 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Dec 22, 2017 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	STEVE WHITTON

Call Detail

Tree OS 1 has been damaged by excavation and the Tree Protection Barriers are missing.

Workflow	Date	Name1	Name2	File No
ENTERED	Dec 21, 2017 1:49 PM	JAMES NYHUS		
ASSIGNED	Dec 21, 2017 1:51 PM	SANDEEP DHILLON		
EMAIL	Dec 21, 2017 1:51 PM	<SDhillon@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - TREE MANAGEMENT- PERMIT CONTRAVENTION HAS BEEN ASSIGNED TO SANDEEP DHILLON		
NOTE	Dec 26, 2017 9:24 AM	SANDEEP DHILLON	BLEO Dhillon and BLEO Gill attended property December 22, 2017. We met with the owner Redacted S. 22 and he was advised of the TMP violation and damaging the tree. He was issued MTI 00274 and 00275 in the amount of \$500 each.	
COMPLETED	Dec 27, 2017 12:02 PM	SANDEEP DHILLON		
EMAIL	Dec 27, 2017 12:02 PM	<SDhillon@whiterockcity.ca> Call 29749 - BYLAW ENFORCEMENT - TREE MANAGEMENT- PERMIT CONTRAVENTION has been completed		

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 30216 Mar 21, 2018 4:49 PM	Problem UNSIGHTLY PROPERTY
Status COMPLETED Mar 21, 2018 4:53 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Mar 23, 2018 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22
	Phone 1 Redacted S. 22

Call Detail

Reports unsightly construction site.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 21, 2018 4:49 PM	JESSE BOON		
ASSIGNED	Mar 21, 2018 4:51 PM	JESSE BOON		
NOTE	Mar 21, 2018 4:51 PM	JESSE BOON		
3/20/2018 @1415H attended property with BLO DHILLON. Determined the site is not in an unsightly state and does not violate unsightly premise bylaw.				
EMAIL	Mar 21, 2018 4:51 PM	<JBoon@whiterockcity.ca>		
A CALL FOR BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY HAS BEEN ASSIGNED TO JESSE BOON				
COMPLETED	Mar 21, 2018 4:53 PM	JESSE BOON		
Property is not in violation. File closed.				
EMAIL	Mar 21, 2018 4:54 PM	<SDhillon@whiterockcity.ca>		
Call 30216 - BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY has been completed				

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 29627 Nov 22, 2017 3:56 PM	Problem GENERAL
Status COMPLETED Mar 22, 2018 3:55 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Nov 30, 2017 Repeat

Location	Requestor
METAL FENCE BLOWING IN WIND NEEDS TO BE SECURED	Redacted S. 22
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	
	Phone 1 Redacted S. 22

Call Detail

RESIDENT HAS REQUESTED THAT A METAL FENCE AT 15472 BUENA VISTA THAT IS BLOWING IN THE WIND AGAINST THE CURB & ROAD NEEDS TO BE SECURED. HE SAID SOME CITY WORKERS ALREADY STOPPED FOR HIM TO STAND UP THE FENCE, BUT HE SAID IT STILL NEEDS TO BE SECURED.

Workflow	Date	Name1	Name2	File No
TRANSFER IN	Nov 23, 2017 2:23 PM	JAMES NYHUS		
Transferred from ~BUILDING INSPECTORS Call Number 29624				
EMAIL	Nov 23, 2017 2:23 PM	<JNyhus@whiterockcity.ca>		
A call has been transfered into your workgroup				
ASSIGNED	Mar 22, 2018 3:55 PM	SANDEEP DHILLON		
COMPLETED	Mar 22, 2018 3:55 PM	SANDEEP DHILLON		
The owner was advised to move the fence back in November 2017.				
EMAIL	Mar 22, 2018 3:55 PM	<SDhillon@whiterockcity.ca>		
A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON				
EMAIL	Mar 22, 2018 3:56 PM	<SDhillon@whiterockcity.ca>		
Call 29627 - BYLAW ENFORCEMENT - GENERAL has been completed				

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 30232 Mar 25, 2018 4:20 PM	Problem ILLEGAL DUMPING
Status COMPLETED Mar 25, 2018 4:26 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Mar 26, 2018 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22
	Phone 1 Redacted S. 22

Call Detail

Reports illegal dumping / littering

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 25, 2018 4:20 PM	JESSE BOON		
ASSIGNED	Mar 25, 2018 4:23 PM	JESSE BOON		
EMAIL	Mar 25, 2018 4:23 PM	<JBoon@whiterockcity.ca>		
A CALL FOR BYLAW ENFORCEMENT - ILLEGAL DUMPING HAS BEEN ASSIGNED TO JESSE BOON				
NOTE	Mar 25, 2018 4:25 PM	JESSE BOON		
3/25/2018 @ 1100H attended property subject of complaint. No garbage or materials have been dumped here. One paper coffee cup at edge of road. No evidence of link to property of complaint. Owner was not contacted.				
COMPLETED	Mar 25, 2018 4:26 PM	JESSE BOON		
Unfounded illegal dumping / littering complaint. No violation at property. File closed.				
EMAIL	Mar 25, 2018 4:28 PM	<SDhillon@whiterockcity.ca>		
Call 30232 - BYLAW ENFORCEMENT - ILLEGAL DUMPING has been completed				

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 30233 Mar 26, 2018 8:47 AM	Problem GENERAL
Status COMPLETED Mar 27, 2018 10:39 AM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Apr 2, 2018 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22

Call Detail

Hi James,

Engineering / Public Works received an email from S. 22 via the City of Whiterock website contact us form. Can you please look into this issue? The address does not have a permit for a fence. ROW permit is attached. Thanks!

- Rosaline

Name: S. 22
Topic: Public Works / Road / Garbage, Green Can, Recycling
Phone: Redacted S. 22
Address: Redacted S. 22
Message: Engineering Department.

Good Morning.

The property owners of 15472 Buena Vista Ave have erected a fence on Dolphin St between Buena Vista Ave and Cliff Ave.
Also a fence on Cliff Ave from Dolphin St going east on Cliff Ave at the back of this property.
Has permission through a city road and right-of-way way permit been given, both fences are on City Boulevard.
regards S. 22

Date: Saturday, March 24, 2018 9:27:37 AM

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 26, 2018 8:47 AM	ROSALINE CHOY		
ASSIGNED	Mar 26, 2018 8:49 AM	JAMES NYHUS		
EMAIL	Mar 26, 2018 8:56 AM	<JNyhus@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO JAMES NYHUS		

COMPLETED Mar 27, 2018 10:39 AM JAMES NYHUS

There are no ongoing issues with this property.

EMAIL Mar 27, 2018 10:39 AM <SDhillon@whiterockcity.ca>

Call 30233 - BYLAW ENFORCEMENT - GENERAL has been completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 30789 May 29, 2018 1:30 PM	Problem CLAIMS
Status COMPLETED May 30, 2018 3:46 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Jun 5, 2018 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22
	Email Redacted S. 22

Call Detail

Construction fencing encroaching city blvd.

Workflow	Date	Name1	Name2	File No
ENTERED	May 29, 2018 1:30 PM	JESSE BOON		
ASSIGNED	May 29, 2018 1:34 PM	JESSE BOON		
Requester asks that bylaw officers do not attend his property.				
EMAIL	May 29, 2018 1:34 PM	<JBoon@whiterockcity.ca>		
A CALL FOR BYLAW ENFORCEMENT - CLAIMS HAS BEEN ASSIGNED TO JESSE BOON				
NOTE	May 30, 2018 3:45 PM	JESSE BOON		
Fence is not on city property at this time. I believe Sandeep already spoke with property owner and requested he move it before he left on vacation.				
COMPLETED	May 30, 2018 3:46 PM	JESSE BOON		
Fence is not on city property at this time. File closed.				
EMAIL	May 30, 2018 3:47 PM	<SDhillon@whiterockcity.ca>		
Call 30789 - BYLAW ENFORCEMENT - CLAIMS has been completed				

From: **Redacted S. 22**
Subject: Re: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us
Date: Monday, November 12, 2018 12:17:54 PM
Attachments: [image004.jpg](#)
[image001.jpg](#)

Dear Rosaline Choy,

Keep our city boulevards safe for residents and visitors.

I have further concerns regarding the dangerous condition on Cliff Avenue Boulevard at Dolphin Street, which could have an impact on vehicular and pedestrian traffic. I have earlier brought to your attention in emails that the builder of the new house at construction site 15472 Buena Vista Avenue, has his workers using the city boulevard as a work shop.

In my opinion this construction work should be done on his the builders building site, unless the builder has a City road and Right-of-Way permit to allow this continuing practice on city boulevards to continue.

I have on several past occasions brought this same concern of mine to the Bylaw Department but the Bylaw Officers attending to my concern tell me its no different to any other building site in White Rock. I now try not to involve the Bylaw Department because of their indifference and lack of concern to my valid concerns.

At this very time laying on the city boulevard in the gravel where the workers use as a work area, lay many short sharpe pieces of strong plastic! cut from longer plastic pieces! for the use in the new house. A used knife used in construction and a string of metal construction nails lay discarded also in the work area.

If the Engineering Department has given the builder the permit needed for his workers to continue this dangerous practice. Would the Engineering Department be held responsible now to protect vehicular and pedestrian traffic from harm by erecting barriers on this section of city boulevard.

If this is not the case and the builders workers are encroaching onto city boulevard without a city permit. What are your options, as it seems to be an ongoing problem this builder using city boulevard for his construction needs.

One way or another there should be a large bin located on his building site for waste building material to be placed in at every work day end, by his workers. This is not the case as construction material is allowed to build up on the site until it is a work safe problem for the workers.

Every so often a pick up truck and trailer will come to the site and collect the construction material into large black garbage bags and haul away having to eliminating a bin on site.

Reported in the Peace Arch News July 13th, 2018, 70 bags of trash illegally dumped on White Rock streets all was construction garbage.

I would like the Engineering Department in the future to be more aware of whats happening on new residential building sites when it spills out onto city boulevards here in White Rock. Perhaps for a start a clean up on the 15400 block Cliff Avenue City Boulevard.

regards.

Redacted S. 22

From: Redacted S. 22

Sent: August 19, 2018 2:14 PM

To: s. 22

Subject: Fw: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

From: Redacted S. 22

Sent: May 13, 2018 8:13 PM

To: s. 22

Subject: Fw: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

From: Rosaline Choy <RChoy@whiterockcity.ca>

Sent: April 24, 2018 1:32 PM

To: s. 22

Cc: Ken Overton

Subject: RE: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear **Redacted S. 22**

I finally had time to drive by the site last week. The orange snow fencing at 15472 is standard tree protection fencing that the contractor is required to erect when working adjacent to the trees. This fencing ensures that materials are not stored on the root zone, thus harming the tree. Occasionally, modular fencing is allowed instead of snow fencing. Site fencing for the purpose of delineating the construction area must be on private property. Our bylaw team has been sent to investigate.

My apologies for not being able to visit the site sooner to gain a better understanding of the fencing you were referring to. For future enquiries, please do not hesitate to send photos of the item you are enquiring about; it will help us understand the scope of your enquiry.

I hope this answers your question. Please let me know if you need more information. I will be happy to chat with you, please do not hesitate to contact me on my land line at 604-541-2188.

Best regards,

Rosaline Choy, P.Eng.

Manager of Engineering, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2188 | www.whiterockcity.ca



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From: Redacted S. 22

Sent: Monday, April 23, 2018 7:52 PM

To: Rosaline Choy <RChoy@whiterockcity.ca>

Subject: Re: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear Rosaline Choy,

I would like a more positive answer to my request "has a permit been given to individual/individuals to encroach on city property" city road and right-of way permit. This section of the Cliff and Dolphin streets has been taken away from the local resident (many) has this been taken into consideration by you? This boulevard is city owned so you having to share this request with owner of 15472 buena vista ave is not valid in my opinion it is not there property. The protection and privacy of the person encroaching seems to be a priority over residents.

The Mayor of White Rock reports the requests for FOI is costing the city large amounts of money and is out of hand, or words to this effect. When I see a simple solution to correct the

back log and expensive to the city (tax payers) I would like an answer from you (Yes or No), rather than I have to go the route you suggest being FOI. Help to clear up expensive and a back log of FOI.

regards **Redacted S. 22**

From: Rosaline Choy <RChoy@whiterockcity.ca>

Sent: April 4, 2018 8:44 AM

To: **s. 22**

Subject: RE: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear **Redacted S. 22**

Thank you for your support in maintaining the City's Right of Way.

I understand you may disagree. Unfortunately, for privacy reasons, I can only share the information you are seeking with the Property Owner.

Thank you for understanding.

Best regards,

Rosaline Choy, P.Eng.

Manager of Engineering, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2188 | www.whiterockcity.ca



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From: **Redacted S. 22**

Sent: Tuesday, April 03, 2018 9:34 PM

To: Rosaline Choy <RChoy@whiterockcity.ca>

Subject: Re: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear Rosaline Choy,

Thank you for your reply regarding my concern of city boulevard being encroached on.

I understand this piece of boulevard is the sole property of White Rock City and should not be

encroach onto. Unless a city road and right-of-way permit has been issued when requested.

So I see no reason for me not being told (yes or no) if a permit has been issued. That is all I am inquiring about, this being city property and not private property.

I am not wanting to share investigation results, just yes or no.

regards **Redacted S. 22**

From: Rosaline Choy <RChoy@whiterockcity.ca>

Sent: April 3, 2018 10:27 AM

To: **s. 22**

Cc: Neil Koleszar; Alan Markovic; Dustin Abt

Subject: RE: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear **Redacted S. 22**

Thank you for enquiring about the potential encroachment at Buena Vista Ave and Dolphin Street, and Cliff Ave and Dolphin Street.

For privacy reasons, we can only share our investigation results with the Property Owner. We cannot share these details with third parties.

Thank you for understanding.

Best regards,

Rosaline Choy, P.Eng.

Manager of Engineering, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2188 | www.whiterockcity.ca



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From: **Redacted S. 22**

Sent: Tuesday, April 03, 2018 9:59 AM

To: Rosaline Choy <RChoy@whiterockcity.ca>

Subject: Re: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear Rosaline Chow,

Would you please send me the results of your investigating my concerns of the possible encroachment of city boulevard Buena Vista Ave, Dolphin Street and Cliff Ave corner.

regards **Redacted S. 22**

From: Rosaline Choy <RChoy@whiterockcity.ca>

Sent: March 26, 2018 11:07 AM

To: **Redacted S. 22**

Cc: Dustin Abt; James Nyhus

Subject: RE: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

Dear **Redacted S. 22**

Thank you for contacting the City about potential encroachments on City Boulevard. We appreciate that you have brought this issue to our attention.

Our team will be investigating this matter.

Thank you again.

Best regards,

Rosaline Choy, P.Eng.

Manager of Engineering, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2188 | www.whiterockcity.ca



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From: **Redacted S. 22**

Sent: Saturday, March 24, 2018 9:28 AM

To: Public Works <Pworks@whiterockcity.ca>

Subject: Public Works / Road / Garbage, Green Can, Recycling - City of Whiterock Contact Us

You have received an email from **s. 22** via the City of Whiterock website contact us form

Name: **s. 22**

Topic: Public Works / Road / Garbage, Green Can, Recycling

Phone: **Redacted S. 22**

Address: **Redacted S. 22**

Message: Engineering Department.

Good Morning.

The property owners of 15472 Buena Vista Ave have erected a fence on Dolphin St between Buena Vista Ave and Cliff Ave.

Also a fence on Cliff Ave from Dolphin St going east on Cliff Ave at the back of this property. Has permission through a city road and right-of-way way permit been given, both fences are on City Boulevard.

regards **Redacted S. 22**

Date: Saturday, March 24, 2018 9:27:37 AM

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class UNSIGHTLY PREMISES
Call 32448 Nov 29, 2018 3:58 PM	Problem REFUSE/GARBAGE
Status COMPLETED Nov 29, 2018 4:18 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward Nov 30, 2018 Repeat

Location	Requestor
15472 BUENA VISTA AVE WHITE ROCK BC V4B 1Z1	Redacted S. 22
	Email mailto:Redacted S. 22

Call Detail

Dangerous rubbish on blvd

Workflow	Date	Name1	Name2	File No
ENTERED	Nov 29, 2018 3:58 PM	JESSE BOON		
ASSIGNED	Nov 29, 2018 4:11 PM	JESSE BOON		
NOTE	Nov 29, 2018 4:17 PM	JESSE BOON		
11/29/2018 @ 1405H Attend location. No dangerous items on blvd. Photo attached.				
COMPLETED	Nov 29, 2018 4:18 PM	JESSE BOON		
File closed.				

From: Redacted S. 22
To: [Rosaline Choy](#)
Subject: Clear up confusion
Date: Monday, December 17, 2018 4:55:25 PM

Dear Roaline Choy,

Would you please arrange a meeting with yourself in attendance and a city photographer, as I have already suggested. With city councillors and myself to define the boundaries separating city boulevard and and private land at 15472 Buena Vista Avenue WR.

You and I have been back and forth with emails and myself sending you photographs of the said boulevard and private house at your request several times now.

I would like to request copies of the city photographer's filming the day we all meet at this address. Perhaps an invitation to the builder Redacted S. 22 are you on good terms with him. It would be thoughtful to hear his version of encroachment and why he continues to flout city bylaws Engineering Department.

regards Redacted S. 22

From: **Redacted S. 22**
To: [Rosaline Choy](#)
Subject: damage and encroachment
Date: Tuesday, December 18, 2018 10:59:32 AM

Dear Rosaline Choy,

Thank you for your prompt reply,

Yes there are both problems on the city boulevard and if I could meet with your Acting Engineering Inspector on the said section of boulevard I could point out the problems without me sending (again) more photographs. I would like a Engineering Departments current (today) of the damage and encroachment on the said boulevard for my future reference.

It is not a organise photo opportunities for private property as you suggest, but an organise photo opportunities for the city's boulevard on Cliff Avenue at Dolphon Street. It again being used as a builders yard without the consent of the Engineering Department by way of the said permit. Encroachment is and has been blatent for years by the builder and the city boulevard is being used as a dump for unsightly construction material and waste products. Dumped on city boulevard behind the builders encroached modular fencing.

Keep out city beautiful perhaps our engineering Department could keep this in mind and act more responsible and show some respect for our Beautiful City by the Sea.

There is also the question of the large laurel bush on city boulevard that was removed by the builder from Cliff Avenue Boulevard. As soon as he aquired a Tree management Permit from city hall, approved August 1st, 2017 the city owned Laurel Bush was removed. In the Tree Evaluation Report for: 15472 Buena Vista Avenue prepared by Mike Fadum and Associates LTD it clearly shows the Laurel Bush 1 be retained and fenced off for protection, why was this not done?

Why was it not retained as in the tree report, it also being a city bush and very healthy and not on the builders property this bush had been growing for more than forty years on the boulevard. Why then was it removed did Engineering Department approve its removal ?

The city boulevard is still being used as a builders work shop without a City's Road Right of Way Permit. Will the Engineering Department correct that and issue the builder one at current costs.

Would you fully answer my questions put to you without you making it another FOI issue. I also hope you can arrange a meeting with the Acting Engineering Inspector I am flexible to meet his time table.

regards **Redacted S. 22**

The City Engineer
Jim Gordon, Director
City Of White Rock, BC

Redacted S. 22

Dear Jim Gordon,

February 7th, 2019

Re: City Road And Right-Of-way Permit.

I write to you after a year of concern which developed into many complaints by me, to how city bylaws are being ignored by our own city employees. Over many years our previous Mayor and Council have voted on how to make this a safe environment etc, by protecting the cities employees and residents with the bylaws we have today.

It seems to me that certain departments within our city are not abiding by and ensuring these bylaws are followed correctly and when being broken to act immediately to correct the problem.

Your department in my opinion is one, where an employee in your department has been aware for more than a full year that a boulevard encroachment by a house builder, the long stretch of boulevard at Cliff Avenue and Dolphin street. Making the boulevard unsafe for pedestrian traffic, having no side walks at this location the locals and visitors have in the past used the boulevard as a safe walk way. Children back and fourth to elementary school, adults pedestrians walking up town or to city hall, library and just walking there pets.

Sharpe metal, Sharpe Plastic pieces, nails and metal screws scattered clearly on the boulevard a danger to all. I have on several occasions cleared these Sharpe objects from the boulevard.

A builder at this corner Cliff Avenue and Dolphin Street has encroached by more than three metres wide and twenty metres long onto city property. He had at one time used this strip of boulevard an even wider area for a work yard, piles of gravel, stacks of lumber for many months, and stored a very large construction earth moving machine for at least one month, an ugly site to be seen.

Today the modular fencing is still an illegal issue where it is placed and without the "city road and right-of-way permit" that is required by the Engineering Department. A permit which would allow this builder to legally dump on city boulevard.

Because of where the fencing is positioned today, construction material (rubbish)is heaped against the fence clearly on city property, the boulevard. Some sections of modular fencing has been removed and never placed back into a safe position, a danger to the public wandering onto the open unsupervised building site where there has been no work done in months.

I have been in conversation with your manager about the encroachment now for many months and my concerns/complaints to your department are not being handled very well. I would like it to be resolved soon, for whatever reasons your manager will not accept the obvious the encroachment onto city property without a permit.

I have lived **Redacted S. 22** for more than **s. 22** years and am fully aware of the boundaries, I can help.

2.

I would like to suggest a meeting with you at the Cliff Avenue and Dolphin Street Boulevard at your convenience for me to show you the encroachment and the dumping on the city boulevard, which your department manager will not except and allows this to continue.

Let us rid the city of these ugly building and dumping sites on White Rock City Properties and residential properties within the city.

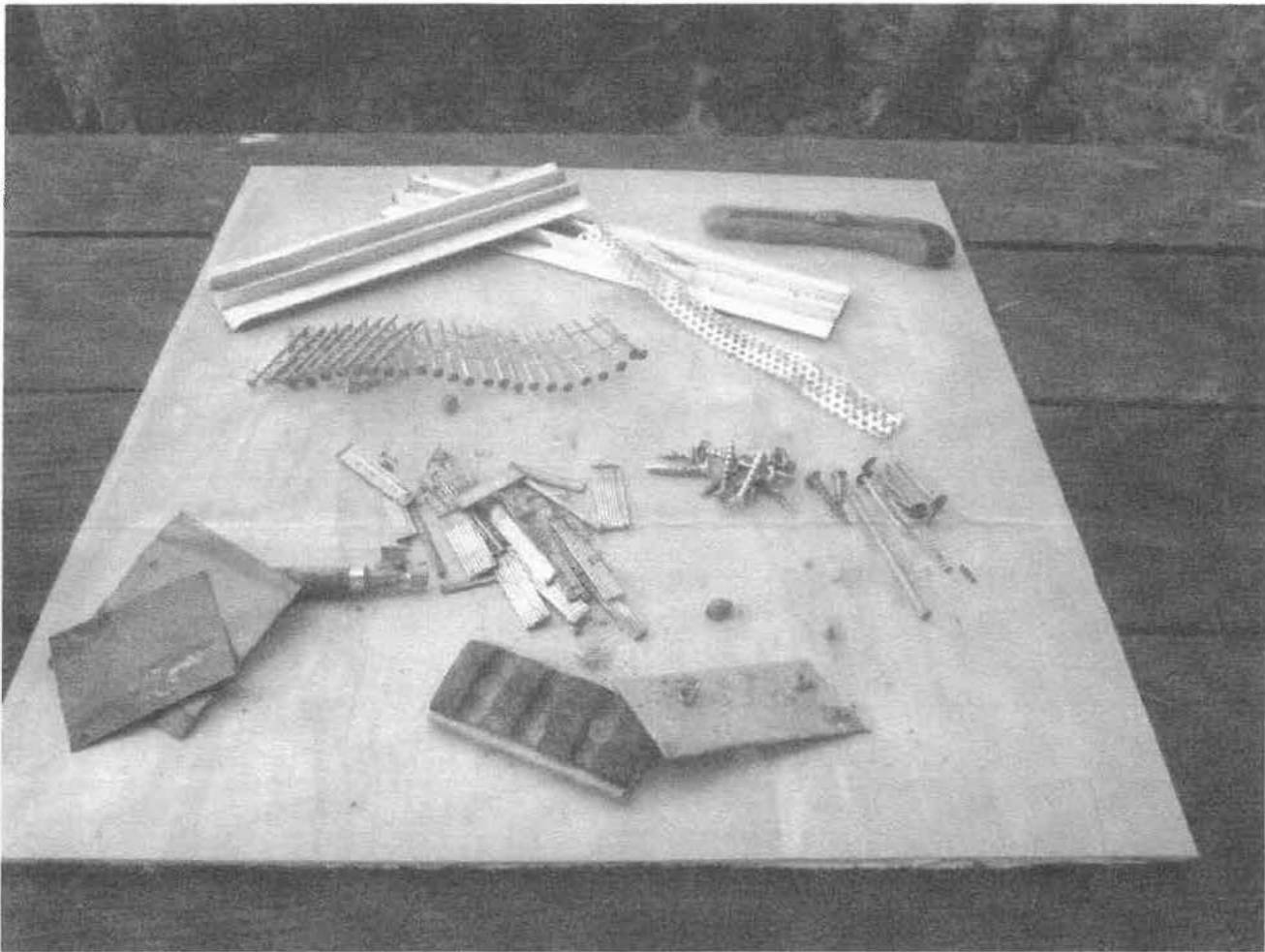
Yours truly,

Redacted S. 22

Cc: Mayor & Councillors.

Ken Overton Manager, Property, Risk Management, and FOI.

Enclosures 1.



I removed these dangerous objects from Cliff Avenue Boulevard at
Delphi Street, White Rock.

November 12th 2018. } just a small amount I gathered from
November 27th 2018. } the city boulevard.

Redacted S. 22

Feb 7th 2019.

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC
V4B 4V6

Redacted S. 22

February 20th, 2019.

Dear Jim Gordon,

Thank you for your reply to my ongoing concerns of the long time time, brazen move and illegitimate encroachment on the city boulevard at Cliff Avenue and Dolphin Street. Your email headed Cliff Avenue and Dolphin Street – House Construction. Did not address my concern in my letter to you, I felt you down played my legitimate concerns which I have also well documented to your manager since the spring of 2018.

It is not about house construction but encroachment onto city boulevard without the required “City Road and Right-of- Way Permit”. I understand this permit from the Engineering Department allows encroachment and will be given to the applicant/applicants request after been approved by the Engineering Departments and a monetary deposit. Which is to be retrieved by the applicant on complete restoration of the city right of way. Neither an application or deposit was agreed on by the offending party or the Engineering Department for the entire boulevard 114 foot long by 30 foot wide which the builder used at one time as a works yard. The offending party after being reported to the Engineering Department for encroachment did take a 12 month permit to cover a small area of the boulevard to build a drive way, its has not happened.

This permit has now expired, but in this same area a plumbing contractor has used this area as a work shop leaving dangerous sharp metal pieces, nails and screws scatted over this area. I sent the manger of Engineering Department at their request a photograph of these objects. This boulevard is city owned and not to be used as a work yard and because of the Engineering Department lack of interest to maintain this boulevard as a pedestrian walkway, no side walks at this location. What I find appalling is at this boulevard the pedestrians who walk to school, city amenities and up town are not aware at the Sharpe objects scatted around the boulevard, it is just not exceptionable, When the Engineering Department and builder should work together in making a safe environment for all.

You mention last June was the last time the Engineering Department was at this location, this is not good enough and more visits to this site and other residential building sites in White Rock ongoing for obvious reasons.

In your email reply to me, I find that you are badly informed by your staff to what has been happening on the city boulevard, and why has it taken so long for your department to remedy this? I first contacted your department about the boulevard encroachment at the end of March 2018, I received a reply from your department manager and since then we have exchanged many emails back and forth but nothing by your department to resolve this issue of encroachment and much more. Your manager has made several requests over these many months for me to send photographs of incidents happening there, and nothing still not resolved. Yet after several months and nothing resolved I suggested that I would like a meeting on site with White Rock City photographer and possible a council member for some photographs of the encroachment as I see it, and clarify the boundary.

2.

The manger declined saying it was a photo op for me, refused my offer.

Yes I copied my letter to City Council because of lack of concern from within your department, you did mention last June was your last contact with the builder, what does that tell you. Your department has ignored past White Rock Council decisions for a better city, who passed laws, bylaws to be followed within our city to enable a better work place for employees to work and offer protection for residents to reside in a safe environment.

What I cannot understand, is that you issued a Stop Work Order due to encroachment but after the encroachments were removed(your words) the Stop Work Order was removed. The encroachment has never been fully removed and the boulevard is still being encroached upon. Your department I would think was hood winked by the offending party, by them moving the modular fence back and forth over time to confuse your department.

Your department staff made one visit in June to this site, and no visits since which I find very disturbing and shows lack of interest in keeping city boulevards safe for its residents.

At this very point of time the fence is encroaching by 114 foot long and by 20 foot wide. Extra room to store construction material, heaps of construction waste. No thanks to you Engineering Department, they now have a "City Road and Right- of- Way Permit", without a permit, without a deposit and with out permission to encroach.

I believe the Engineering Department is sending the wrong message to future residential house builders and who will in the future encroach onto city boulevards, until reported.

I brought this to your department notice and only then, were you aware of this problem. It should have been noticed in late 2017 by your personal and challenged long before I contacted your department. The encroachment is so obvious, I had months earlier in 2017, notified the Bylaw Department regarding the boulevard encroachment. The Bylaw Officers would not take action and finally in March of 2018 they told me that I was dealing with the wrong department and I should contact Engineering. Why the Bylaw Department at this time did not contact the Engineering Department is beyond me.

While I have your attention would you explain to me and council what measures did your department take to correct the large oil spill onto the very boulevard we write about. I reported this oil spill to your manager May 2018, when a worker on this property at 15472 Buena Vista Avenue caused an oil spill. A neighbour phoned city hall at happening same day to report this concern and was told a person would be over to investigate, we never saw one arrive.

While removing an in ground house furnace oil tank the tank slipped from the large machine being used and crashed onto the boulevard causing a large oil spill. The operator of this large machine recovered the oil tank and dropped it back into the hole where it had been laying since 1955. It was removed the next day and not before the oil had leaked into the basement soil over night causing contaminated soil.

The machine operator with his machine quickly grabbed large grassy mounds of dirt and oil from the City Boulevard and deposited into a waiting dump truck to be taken away, but where to is another question too be answered. Has this incident been dwelt by your department in a positive way.

Hopefully your department has followed correct procedure and also the builder , “If there is any contaminated soil as a result from the oil tank leaking, a soil remediation must take place with a clearance letter submitted by a Qualified Environment Professional”. The builder should bring this spill to the attention of the listing real estate agent.

Your Department by refusing to take immediate action against this happening on city boulevard has allowed this minor infraction to mushroom/escalate into something more. It is more than you imply in your email to me and copied others, that your department will work with the builder to ensure any encroachment are removed from the boulevard.

Your manager has many times refused to answer my concerns and told me they could not discuss the matter with me because it being a FOI issue. So many times, so many times when I asked, I would get this same response, “its a FOI issue.

By the way the oil tank was removed without a city required permit and without the approval of the Building Department and also all environment procedures were ignored. A positive move by the White Rock Manager of Parks Mr Steve Whitton early last year, when his department fined the 15472 Buena Vista Avenue management for removing a vegetation protection barrier from this property, I believe it was the second fine. What has Engineering and Bylaw Departments done regarding the city boulevard and building site being encroached/polluted, any fines.

Permits and Bylaws are disregarded by some builders, but not all, I was constantly being told by a bylaw officer that all building sites are the same, for several years now, yes several years.

My answer each time was that is not true, nothing could be as bad as this site not all sites are the same as we looked at the cement slurry mix, oil mixed with rain water laying in the basement hole. The same bylaw officer used this as an excuse to not listen to my concerns for the 15472 Buena Vista Avenue site and would brush them aside, saying “all sites are the same no problem here”.

The air quality was poor and contaminated for two days with the smell of oil heavy in the air, the house basement soil was badly contaminated with the leaking oil from the fractured oil tank and only then when the leaking oil tank was removed the air quality improved.

I would like to think that your Engineering Department personal understands all my concerns outlaid in my letter to you. If my letter contents are repetitious, so be It. Perhaps you will understand my concerns, and will not only correct encroachment but the pollution to our environment.

Yours truly,

Redacted S. 22

From: Redacted S. 22
To: [Alanna Claffey](#); [Steve Whitton](#); [Ken Overton](#); [Carl Johannsen](#); [Jim Gordon](#); [Farnaz Farrokhi](#)
Subject: Cherry Tree
Date: Tuesday, April 16, 2019 3:56:31 PM

Good afternoon Alanna Claffey,

Thank you for your reply to my email sent you. Others at city hall have found it difficult to reply to my letters/emails to them regarding trees on private property. The goal of the the Planning and Development Services Department are responsible for issuing tree management permits as per Bylaw No. 1831 (PDF). The goal of the Tree Management Bylaw is to ensure the provision of a sustainable, and grow a healthy urban tree canopy within the city of White Rock.

The Tree Management Bylaw No. 1831 (PDF) prohibits the unauthorized removal of or damage to protected trees on private property in the City of White Rock.

I would like to draw to your attention under the heading Tree Pruning, a tree on Redacted S. 22 (Trees On Private Property) Bylaw NO. 1831 (PDF) has been vandalized by person name unknown sent onto Redacted S. 22 and who has done considerable damage to a cherry tree by removing large tree limbs them by means of a chain saw. Also the removal of more than 25% of the crown in one season. Topping and further removal of a structural root within the critical root zone of a protected tree, all without a city issued tree management permit as per Bylaw No. 1831 (PDF).

Having said that, I am positive that a satisfactory outcome could be achieved. You mention that you have been in touch with Steve Whitton, City of White Rock Parks Manager and had a conversation regarding his earlier involvement s. 22 regarding the limbs of the cherry tree being removed and the possible cherry tree root damage. He also took photographs of the cherry tree and it being late winter early spring at the time had neither leaf of cherry blossoms, looking very bare tree.

For you to get a better idea of how the tree looks it would be as Steve Whitton did, a visit. For you to visit Redacted S. 22 and for you to take photographs of the tree now it has cherry blossoms but are fading fast with wind and rain damage. When I look at the cherry tree now and think back to when Steve Whitton took photographs it looks different now, it has a partial crown shape. Now would be the time for you to see the amount of tree crown, removed in one year. It would be for your opinion to estimate the % removed and your trained eye to see if there has been some topping to the tree. I believe there could be further root damage to the cherry tree by the protective safety barrier being once more removed by workers, on the newly building site.

Since my earlier conversations with Steve Whitton I have gained further information, through the city FOI Department. Copies of documents involving the builder and consulting arborist, precautions for them to be taken on the day of tree pruning and tree removal from builders residential site, only.

Please contact me **Redacted S. 22**

Regards, **Redacted S. 22**

From: Redacted S. 22
To: [Alanna Claffey](#); [Carl Johannsen](#); [Jim Gordon](#); [Steve Whitton](#); [James Nyhus](#); [Ken Overton](#); [Dan Bottrill](#)
Subject: Past events on neighbours property
Date: Friday, April 26, 2019 9:56:47 AM

Good morning Alanna Claffey,

Arboricultural Technician, City of White Rock.

We seem to be on a different course, I wanting you to visit Redacted S. 22 regarding possible City Tree Management Bylaws being broken by other person.

You would rather me answer your list of questions before you make a decision. I would rather you come and view the tree concerned first. You being the City Residential Arborist then would form your opinion whether City Tree Management Bylaws have been broken, I then could answer your list of questions if now needed.

I appreciate you contacting me, your email it came out of the blue as I had first contacted Mr. Chris McBeath City Planner for an answer to my City Tree Management Bylaws concerns. When I was informed by city staff that he was not working at the city I directed my concerns, the tree management questions to Mr. Carl Johannsen the new City Planner.

I can only assume that Mr. Carl Johannsen then requested you to answer my tree management concerns, how else would you know. He has not replied to not one letter/email but two requests from me, Mr. Carl Johansen. But you promptly replied to me, after his request no doubt to you. I thank you for that, and further more you seeking information from Steve Whitten City Parks Manager, regarding past events regarding this cherry tree.

I have more information (documents) if this is what you are seeking regarding the events you and Steve Whitten have discussed and I would gladly pass this information onto you. Only after the decision you make, viewing the cherry tree to whether City Tree Management Bylaws have been broken. You are now, and only you the Residential Tree Management Arborist.

regards Redacted S. 22

From: **Redacted S. 22**
To: [Ken Overton](#); [Dan Bottrill](#); [Alanna Claffey](#)
Subject: NOW WHERE
Date: Tuesday, April 30, 2019 3:01:25 PM

Hi Ken Overton,

It is a beautiful day in White Rock.

I am not sure what procedure I should be taking now in my inquiries regarding my concern With Tree Management protection bylaws on residential lots/houses in White Rock.

I received a package on December 12th, 2018 from the White Rock City Clerks office the results of a freedom of information and protection of privacy act re: request of records informationand protection of privacy act.

My request was about any road right-of-way permits issued in 2016 to 2018, regarding the White Rock City boulevard at Cliff Avenue between Cyprus and Dolphin Streets on the north side of the boulevard. The Engineering Department Manager would not disclose this information to me and said it was a FOI issue.

Also enclosed in the report to me was further information regarding Tree Management, also enclosed information regarding the builder of the residential house next to mine and his arborist. I was not aware of this information, until sent from the City Clerk Office.

This new information which neither I or the city residential arborist at the time was aware of, and it is this new information that I wish to discuss with the latest city arborist.

Unfortunately the current arborist seems uninterested until I answer, a list of questions which is old news and earlier discussed with the previous city arborist. The current city arborist tells me they have already discussed with the previous arborist all Tree Management questions that I had at earlier times discussed with him. I would like to discuss the new information gathered by the FOI.

What is my next approach to White Rock City Management, now the current city arborist will not discuss the new information sent by the City Clerks Office regarding the FOI requested by me.

This way of abusiveness by some city employees is vexatious.

regards **Redacted S. 22**

RECEIVED

MAY 03 2019

MAY 3rd, 2019.

CITY OF WHITE ROCK
ADMINISTRATION

LETTER TO, WHITE ROCK CITY MAYOR AND COUNCILLORS FOR THE 2018 – 2022

MAYOR DARRYL WALKER.

COUNCILLORS, DAVID CHESNEY, HELEN FATHERS, ERIKA JOHANSON, SCOTT KRISTJANSON, ANTHONY MANNING, CHRISTOPHER TREVELYAN.

ENVIRONMENT HARM TO SEMIAHMOO BAY.

MY CONCERN IS THE CONTAMINATED SOIL AND WATER IN AND AROUND WHITE ROCK CITY AND INTO SEMIAHMOO BAY.

HIGH LIGHTS.

White Rock, Surrey 'looking like a dump' Pan February 14th, 2018. Reported by PAN.

Redacted S. 22 sent a letter to 'Letters' the Pan March 16th, 2018, under the heading 'Dump site a shame'.

RESIDENTIAL HOUSE furnace oil tank, removed without a City of White Rock Permit by builder.

MANY LITRES OF OIL, and a mix of contaminated water poured into Semiahmoo Bay from same builder site.

TOP – 10 STATUS FOR FOI ISSUES, "no surprise" PAN April 11th, 2018. White Rock CAO calls it Vexatious.

WHITE SUBSTANCE NEAR EAST BEACH, questioned by PAN June 8th, 2018 a drone filmed the "white trash".

70 BAGS OF TRASH ILLAGALLY, dumped on White Rock streets. PAN July 13th, 2018, all construction material are they from local construction sites.

PIER RESTAURANT, marina, overpass studied by city. PAN August 3rd 2018.

CITYS REACTION TO FOI AUDIT, catches mayor off-guard. PAN November 28th, 2018.

White City Department Heads, now ignore residents letters of concern, new wrinkle gets around FOI issue.

INDIGENOUS COMMUNITY, joins forces with Vancouver scientist to crowdfund environment study. Globe & Mail December 28th 2018.

ENVIRONMENTAL GROUPS, target Semiahmoo Bay. PAN, January 16th 2019.

ROTARY BACKS, bay pollution project. PAN, January 30th, 2019.

INTIMINATION.

1.

I would like to express my concerns, as a White Rock resident of ^{s.22} years, one year or ^{s.22} years it should not make any difference, I would still have these concerns. I have seen many changes from woodlands gone and high rises continue to rise, the high rises a problem, was bound to happen but woodlands gone but now shade, yes. Residential lots we can make changes to, smaller new homes on these sites.

In my concerns entered in this report, I mention the misbehavior on one construction site only, here in White Rock. It makes me wonder what else is being reported to the various departments at city hall and not being followed up. It was common at one time to hear it is a FOI issue, the reply from some city departments would be. Changes should be made at all city departments with employees to be held more accountable, and open to discussion with the public. I see a change now with a newly elected Mayor and Councillors.

MAYOR and COUNCILLORS please take time to read fully and then act accordingly, my valid concerns.

My questions to you are, when will dumping of construction material onto White Rock streets and boulevards stop. The Pollution on new residential building sites under construction, with the over flow liquid waste from these sites possibly ending up in Semiahmoo Bay. I would like steps to be taken to stop the misuse by builders, construction workers on residential lots, simply by using the bylaws already in place, passed by previous council's, perhaps stronger worded bylaws are needed. White Rock By-Law Department and Engineering and Planning Department in my opinion have lost the ability and caring to implement these by-laws already in place. I am very sad to say this, and it has not gone unnoticed by other White Rock residents. The former Planning Department head and staff were very cooperative.

The Departments of White Rock City must use the by-laws at their disposal, by being observant at what is happening around them and to be discreet and respond appropriately. Our many city bylaws are in place for a reason and should be used swiftly and discreetly, when apparent misuse of the bylaws happens, this is not happening. These departments must make changes and soon!

I have seem over the past several years the city bylaws being abused and sadly seen the perpetrators who continue to break the bylaws without any punishment applied, why? While it's very obvious to the residents what is happening around them, the Bylaw and Engineering Departments ignore the obvious and have at most hidden behind the comfort of not having to answer, by telling all enquirers, it's a FOI issue.

MY CONCERNS ON ONE ONLY RESIDENTIAL BUILDING SITE.

I am writing to you regarding what I have seen happening on and around a residential building site. Waste oil, concrete waste, building material waste, general garbage waste and the encroachment on city boulevards by a builder. Just one residential building site. Permit from the Engineering Department to enable encroachment on roads and boulevards in White Rock City is required. This builder and Engineering Department both choose not to follow White Rock City protocol and caused a mini environment happening on a city boulevard.

2.

The two managers at the city departments Engineering and Bylaws that I have mention before should be very concerned about the dumping of contaminated water into the city's street drains water system, which I believe in turn flows into Semiahmoo Bay. This builder should have used a tanker truck to remove the contaminated water from this residential building site, this was not done. The Bylaw Department which had been told and shown the contaminated water several times, chose to ignore the contamination on this building site.

Bylaw Officers who have attend this site many times, were well aware of the contaminated water laying in the basement hole, which I had previously brought it to their attention, several times over many months.

The city not having an Environment Officer is an even bigger concern to me and hopefully the council will look into these issues raised by me, not having an environmental Office a priority to have. When I first made my telephone call to the works yard to share my concerns with a city Environment Officer I was told that the city has not such a department to deal with these matters, environment issues.

I followed up by asking well do you have an outside contact that the city deals with regarding city environment issues who I can contact, and was told no, the city has no outside contacts at this time?

I am extremely concerned about the environment problems that I have observed on just one residential building site in White Rock City residential area. Which I continually have reported to the By-Law Department, the Engineering Department and Planning Department. I would have reported it to the Environment Department, sadly we do not have one. I would have liked to share my concerns with them, about the uncontrolled contaminated of the Air, Soil and Water, here in White Rock. I now turn to Mayor and Councillors to express my concerns as it seems to me Bylaw and Engineering Department managers do not listen, please listen to me.

For many years a builder has conducted himself badly, with total disregard to the neighbours and the neighbourhood. He encroached onto the wide long city boulevard by fencing it off all the way from his property line down to the Cliff Avenue level, without a permit from the Engineering Department. He destroyed grassy area where neighbours once ran their dogs but not anymore because of the many Sharpe objects dumped on the city boulevard. Left their carelessly by construction workers when the fence was moved from the street edge back closer to the building site. The dumping of waste, and construction materials by unknown then happen on the boulevard.

More major concerns of mine was his workers polluting, the Air, Water and Soil of the Beautiful City White Rock. With no concerns to the environment, this practice continued and was allowed by the Bylaw and Engineering Departments. I know that one department has fined him the builder twice for disregarding city bylaws, which are in place. Have the Bylaw and Engineering Departs fined this builder for continuing to flout city bylaws and continuing the contamination of our Beautiful City by the Sea.

This builder once receiving a city permit to progress his house building he follows the correct city procedure for a while, than having the permit he completely ignores his requirement by city staff.

3.

The day (2018) the basement site was being dug out, a large digging machine and a stream of trucks with waggons (pup trucks) arrived. The machine (cat) would load soil from the building site and dump into waiting trucks. If there was a break in the time the trucks arriving back from unloading the earth else where the operator of the large machine would make a large heap of dirt on the city boulevard.

As the day progressed the operator of the large digging machine uncovered the house furnace oil tank which had been buried in the property ground for the last 65 years. He picked it up and swung the oil tank towards the soil heap to place it on top of the soil pile. The oil tank slide out of the machine grip and torpedoed threw the air. It crashed down onto the city grass boulevard splitting the oil tank open at one end, when making contact with the ground.

Oil and foul smelling gases escaped from the tank and soaked into the once grassy boulevard with many litres of oil pouring out. The smell **Redacted S. 22** and the strong odour hung in the area for two days, the smell was unbearable.

Within seconds of this happening, I quickly found a filter mask and quickly returned to view the disastrous situation caused by the removal of the oil tank. I arrived in time to see the operator of the large machine grab firmly the oil tank to lift it up and back into the hole which was to be a finished basement. All of the time it was happening oil had spilled out, onto the boulevard and onto the heap of soil. The Oil Tank was then swung back by the operator into the basement hole now being dug, with the aid of his machine, back into the large basement hole.

Oil was spilling into/onto the soil, the old Oil Tank which must have been still full of oil, the oil not being used in years was possibly the reason for the horrible smell. Because of the machine operator actions the oil leaked into/onto the city boulevard, then into the construction site, sending oil into the newly being dug out basement hole.

The operator of the large machine (cat) then quickly gouged up huge chunks of oil soaked grassy city boulevard and loaded it into a waiting truck, with oil now dripping into the piles of soil from his bucket. Next he scope up the oil filled soil that he had placed to one side and loaded it also into the same truck which left immediately with its oily smelly load dripping onto building site and road.

At this time, I never ever had thoughts that the correct procedure by the builder to remove the oil tank, was not in place, without first getting approval and permits from The Building Department. I did have concerns though afterwards, where did the oil tank and polluted dirt ended up, was it dumped where it should not off been.

The removal of dirt for a new basement continued until the workers left the site for the day. The Oil Tank remained in the freshly dug basement leaking oil into the soil, the oil tank remained overnight. When it was removed the next day, the concrete basement floor covers over the old furnace Oil Tank location and oil spill has it been remediation the site.

I did not see the removal of the leaking Oil Tank as it was gone early next day, a truck driver turned up other than those who were taking the soil away. I heard him inquiring where is the Oil Tank I was to pick up, no explanation was given him only shrugging of shoulders by a worker on site.

4.

The next day **Redacted S. 22** in conversation with me asked me if I had seen the removal of the Oil Tank as they had, and being alarmed by the oil smell in the air they immediately phoned White Rock City Hall to complain of the bad smell.

They were told at the time of their telephone call, by the city receptionist that someone would be sent to investigate there concerns, promptly, no city employee turned up as mentioned.

I have found out after dealing with various departments at the city the Bylaws Officers are sent out to investigate reported concerns and are referred as the investigators.

My big concern after dealing with Bylaws Department, are who investigates them, someone should. I have found them incompetent and not fully understanding the city Bylaw Department procedures and bylaws regarding residential building sites and boulevard bylaws.

The air was contaminated for two days because of the smell of oil from the construction site, oil likely leached out from the Oil Tank being left overnight in the basement hole. The oil in the basement and boulevard soil, I question was it completely removed.

REQUIREMENTS TO FOLLOW REMOVING RESIDENTIAL FURNACE IN GROUND OIL TANKS WITHIN THE CITY OF WHITE ROCK.

OIL TANK removal is permitted through an approved Demolition Permit. The owner must apply and pay the appropriate fee involved. Prior to final inspection of this permit, they must have a certificate from the OIL TANK REMOVAL COMPANY stating it was properly removed to current standards. If there is any contaminated soil as a result from the tank leaking, a soil remediation must take place with a clearance letter submitted by a QUALIFIED ENVIRONMENTAL PROFESSIONAL.

HAZARDOUS WASTE.

Air, Water & Earth. Any spill that threatens the environment quality of Air, Water & Earth must be reported. This building site is/was contaminated by oil, cement sediment while under construction.

Through enquiries at White Rock Planning Department I was told at that time no permit to remove oil tank from this builder's residential property was applied for. The Planning Department employee who I have enquired to quite often, is very qualified at his position and gives good information related to planning.

Shortly after the form work for the basement was in place and concrete was poured the basement was now 95% completed. For the next several months the basement hole filled up with winter water from the winter of 2017 until spring 2018.

5.

The basement filled up with winter rain water for months on end maybe five months. Thousands of litres of rain water with a mix of oil and cement sediment which was left unattended in the basement hole, now became polluted water. Environment concerns for me but not the Bylaw Department or the Engineering Department managers.

April 12, 13, and 14, 2018, construction workers stated pumping water from the building site onto Cliff Avenue allowing it to flow east and downhill, which found its way into the city street drains.

Also causing water to back up into resident back yards, **Redacted S. 22** I went to the building site where the water was being pumped from but no one there could understand me, they not understanding English.

I told them they could not pump water onto Cliff Avenue in my best sign language. A worker did finally turn off the contaminated water flowing east down Cliff Avenue. I then phoned White Rock works yard I being concerned about the water being pumped onto Cliff Avenue and then into city street storm drains and perhaps entering Semiahmoo Bay at east beach. I was told by the city work yard receptionist a city worker would be sent to correct the water problem.

I at this point of time, decided to not contact the Bylaw Department if possible, to not involve the Bylaw Department anymore because of their lack of concern regarding the environment problem at this building site, also their commitment to the city bylaws regarding the contamination of a residential building site. I am told over and over again by the Senior Bylaw Officer this site is no different to any other site in White Rock.

So I emailed the executive assistant to the Mayor, Councillors and city CAO on May 11th to express my concerns regarding this incident water being pumped into possibly Semiahmoo Bay and I requested, please send my message onto them all.

I received an email back to tell me that city investigators were following up my concern, nothing else.

Shortly after, the city investigators, two Bylaw Officers arrived **Redacted S. 22**, they both stood back at least five metres from **Redacted S. 22** in a defensive stance, legs apart and arms crossed. I realized at this point of time that I was the one being investigated, not my complaint being investigated. I was concerned at their body language, I now looking towards them and thinking what now, anything but them, I would rather not deal with them anymore.

They were here, so I said 'Hi', that is when the Junior Bylaw Officer asked me what was I complaining about this time. I told him that I had not been in touch with the Bylaw Department with my concerns but as you are here **Redacted S. 22**

Looking down into the site I pointed and said to them that's my concern, do you both not have a concern with what you see in the site below, they said that they did not. I saw personal garbage, construction garbage and no large metal container which I have been requesting for years on this site. The container for the garbage to be placed into, which was scattered all over the site and onto the city boulevard. There also was a mix of sludge oil and cement sediment still pooling in the basement entrance. Only one solution to me the contaminated water has to be removed in a tanker truck.

6.

I then pointed out one more time the builder's encroachment onto City Boulevard, the same boulevard that the Senior Bylaw Officer and I had discussed several times over these past six months.

The many times that I had requested a large metal container bin, to be on site at all times to place all waste into. So not to have it scattered all over the building site and spilling onto the city boulevard. At times large sheets of discarded plastic would blow onto Cliff Avenue and I would then return to the building site. (Since April 1st 2019, a large metal container is on site and site cleaned up.)

Each time over the last six months the Senior Bylaw Officer would tell me that it is not a problem the encroachment onto city Boulevard. He told me that the builder has a deposit left with city hall to replace the boulevard back to its original shape. Later I found out it was not true what he told me, it turns out the builder encroached without telling anyone at city hall and without a City Road and Boulevard Permit, and certainly no deposit but maybe at some time later this happens. The builder had originally had snow fencing placed around the legal perimeter of the building site, but later extended the fencing by having a modular fence now placed onto the city boulevard, taking up land without permission from the Engineering Department.

A "City Road -and- Right -of- Way- Permit" is needed. **Redacted S. 22** "Letter to the PAN Editor" March 16th Dump Site a Same, that the builder is using the city boulevard as a works yard storing construction material, before moving it to another site.

Then further into our conversation the Senior Bylaw Officer said to me that he saw no problem with the condition of the building site and no encroachment onto the city boulevard, it looks like any other building site. It was then that the Junior Bylaw Officer interjected and said I will request a small bin for the personal garbage on site and that is all, a smirk came onto his face. "Is that all I replied, all you intend to put into your report I asked him", a small bin not a large metal container for the waste. The contaminated site has to be cleaned up I mention, the answer was "only a bin and that's all". As we looked down into the contaminated site with construction waste of all kinds, I thought to myself why are they ignoring the obvious, the contaminated site below us.

The senior Bylaw Officer has never failed to tell me that all building sites are the same and many times when leaving the site will tell me what a good man the builder is!

The Junior Bylaw Officer then in a very loud and condescending way said, why, are you always complaining, complaining, complaining, only you and no one else complaining." Why, Why."

He repeated my name over and over again, why are you always complaining, no one else is. He was out of control and abusive towards me and I felt very threatened by his outburst. I was immediately frightened, intimidated by his aggression towards me.

The Senior Bylaw Officer stood by all of this time, he being the Senior Officer was quite all of this time while this rant was continuing, and did not attempt to stop the Junior Bylaw Officer aggressive behaviour towards me. I DO NOT WANT EVERY AGAIN HAVE BYLAW OFFICERS IN TOUCH WITH ME.

7.

I hoping to calm him the Junior Bylaw Officer, I said that I am not the only person complaining regarding the ongoing problem with this site, I will get a neighbourhood petition together with names and addresses for you, but this only inflamed this nasty situation further.

He said in a very loud threatening voice that if you think it will help you in your cause it will not, I will not accept it at all, from you. You did though, do something right when you phoned the city works yard regarding the water being pumped onto Cliff Avenue and it was I who responded, It was I who stopped the water flooding the street.

The contaminated water was pumped through the newly constructed city water drain and possibly ending up into Semiahmoo Bay, all this occurred over a period of three days, April 12, 13 & 14th. As I have earlier mention the water should have been removed means of a tanker truck, not by city drainage. The Junior Bylaw officer should not have had allowed the contaminated water to be drained into the city street drain system and should have requested the builder to remove the water by other means, perhaps a tanker truck ?

The Senior Bylaw Officer should and could off, cooled the situation down by earlier saying we have to go now, which he finally did to my great relief. The next day an email from both Senior Bylaw Officer and Junior Bylaw Officer was sent to me from the Bylaw Department Office.

Senior Bylaw Officer in his email, states briefly you have to contact the Engineering Department in the future about City Boulevard Encroachment. To think that he and I had several meetings (12) at least on site we also exchanged emails regarding boulevard problems. Now Senior Bylaw Officer tells me, sorry you are dealing with the wrong department. Six months of discussions with the Bylaw Department going down the drain regarding encroachment onto City Boulevard, now I am being told after six months, wrong department contact the Engineering Department.

Junior Bylaw Officer reiterates in his email, that he will not except from me a neighbourhood petition to satisfy and help my concerns, he copies Senior Bylaw Officer.

I email Junior Bylaw Officer back to say that **Redacted S. 22** had shown there concerns, months ahead of me, to complain to the listing real estate agent. About break into the building and people sleeping overnight in the original building, long before it was torn down. Fire caused in the old house a concern.

The agent and another concerned neighbour from Thrift Avenue which is on the north side of Buena Vista Avenue Rotary Park. Neighbours two blocks south on Royal Avenue have also complained about the condition and problem house. They who had concerns, walked through the building with the listing agent to find sleeping bags and flash lights laying on the bare floor, fires being a concern.

The former home owner had Canada Mail opened up and scattered around the house. It was collected up and **Redacted S. 22** returned the mail to the original owner, and only then, was I alerted to the problem house and that is when I became involved.

More break-ins occurred into the house and a fire stated at the back door, but the fire never went far as the door was a metal door. I then made contact with the Bylaw Department for the first time regarding this problem house.

8.

Before the house was finally torn down I was in touch with the Bylaw Department who showed very little interest in what was happening at this property, only when the White Rock RCMP became involved did I see an improvement with their attitude.

After several call outs by me to secure the house by the RCMP, finally one spoke with me and asked me to give details regarding the ongoing problems at this house. I gave them the history of the abandoned house. The current owner allowing many problems to happen in the house, yard and the city boulevard.

The RCMP Constable contacted the Bylaw Department in my presence and had two Bylaw officers meet on site to discuss the problematic house, one Bylaw Officer attending the meeting was the senior Bylaw Officer the second Bylaw Officer I have not seen since.

Once the long meeting with the Bylaw Officers was finished the RCMP Constable spoke with me and told me that changes have to be made by the Bylaw Department regarding this house and mention the many changes to me.

THIS HAS NEVER HAPPEN.

I had been reminding the Bylaw Department about the garbage spilled over the house lawn and spilling onto the City Boulevard, constantly. After the Bylaw Officers and the RCMP Constable had this meeting I was expecting changes as requested by the RCMP Constable but it never happened. The Bylaw Department are a law to themselves.

The Bylaw Officers spent an hour after their meeting with the RCMP Constable, sitting in there city truck parked on the Cliff Avenue boulevard both writing up a report.

2017 Before the house was to be boarded up the builder had a worker tearing out kitchen cupboards refrigerator, large metal fan and some furniture and dumped them onto the lawn where it stayed for months. While asbestos was also removed in at least six locations through the house, I wonder what happen to the asbestos.

An in ground house furnace oil tank buried in the back garden, it was later removed without a city permit and going through the correct environment procedure, filling out forms and soil testing.

One evening in the fall of 2017 a concrete cement truck dumped yards of concrete onto the city boulevard, cleaning out his large cement holding drum, he was from another building site, not this site. The concrete sat there for a year before being removed in the summer of 2018, after I had constantly complained to Bylaw and Engineering Departments.

Twice in one week June 2017, a truck with a landscaping name on the side dumped brick waste material onto this City Boulevard. And in May 2018 a year later this same truck delivered large concrete blocks to this building site and then a worker built a retaining wall on this site with the blocks. I believe there is a connection, was the owner of this building site encouraging associates to dump here, until it all could be removed at the same time the old house being torn down. It was being used as a dumping place for construction waste.

9.

Shortly later the builder had the snow fencing removed and replaced with a metal modular fence and at this time encroached onto the city boulevard. He turned the city boulevard into his personal works yard for storage without the knowledge of either the Bylaws, Engineering or Planning Departments.

The builder seeing the opportunity and lax approach by the Bylaw Officers and Engineering Departments took full advantage of their carelessness and lack of knowledge of the city bylaws. I brought to the attention of Bylaw Department many times this builder is encroaching so do not let it happen.

The reply from senior Bylaw Officer was the builder has left a security deposit at City Hall, wrong again, he the builder did not have a deposit at White Rock City hall to ensure he restore the boulevard.

At one time the builder did have a permit from the Engineering Department to build a driveway across City Boulevard but that has expired and no driveway has been built yet. I obtained this information through requesting a FOI report, the Engineering Department told me to go this route.

April 20th 2018, I phoned city works yard to speak to an environmental employee about the concerns I have with the oil and cement sediment mix in the ground at a building site in White Rock. And the possibility that contaminated water has been pumped into Semiahmoo Bay, I asked to speak with a city environment officer.

The receptionist at the works yard told me that the city has not a department to deal with environment issues but if I leave my name a telephone number to be contacted at, and the house site I felt was contaminated, and I will have someone get back to you.

I gave my name and telephone number and mention that at this time I would not disclose the site until I received a call back, this seemed okay by the city work yard receptionist.

May 6th & 17th I emailed the Engineering Department Manager twice to bring also to their attention the encroachment onto the city boulevard and the thousands litre of water with a mix of oil, cement sediment pumped possibly into Semiahmoo Bay. I mention the in ground Oil Tank removal from this site and the spillage of oil onto the city boulevard and the spillage into the construction site. I requested the manager to deal with this problem builder who did not have permits to encroach, dump and pollute our beautiful city and Semiahmoo Bay.

May 10th three weeks later, and someone had not been in touch with me regarding my telephone call to the city works yard, regarding wanting to speak to an environmental person. I feeling strongly about this issue of unchecked pollution here in White Rock and not satisfied with the city's response, I only then contacted RAPP to report a violation to the Conservation Officer Service.

May 17th Roy Kendall BC Environment Officer a week later phoned me back regarding my concern about dumping of contaminated waters into Semiahmoo Bay, White Rock BC. He was responding to a filed RAPP form May 10th, 2018, which I had sent on line to the Conservation Officer Service.

We had a long conversation and he said that he was very concerned, and would follow up my concerns. I asked him to get back to me and further discuss the online report that I had sent. He has not got back even though I have sent emails and left telephone messages for him to contact me.

I have no idea of the outcome of my report as no one from his office has contacted me. I would like to know the outcome of his inquiries regarding my filed RRAP Form.

Month of May, 2018, an aging pumper truck an environment disaster on wheels, was used on this site to connected too a cement truck with both trucks parked on Cliff Avenue, and pumped cement concrete into the unfinished basement.

The driver when finished drove his truck onto the site and washed out of his machine gallons of diluted concrete cement sediment and with a mix of leaking engine oil made a disgusting mess and polluted mixture laying in the basement hole. This has to stop with Bylaw Officers paying more onsite building violation checks.

When leaving the driver of this leaking oil truck left large pools of oil on Cliff Avenue without cleaning the oily mess up or report environment issue's to city hall. I phoned the White Rock Fire Hall and reported the oil spill. The Fire hall responded quickly and arrived and cleaned up the oil.

May 2018, construction workers with a large truck blowing a mix of dry cement and sand into the building site? Left a large area on Buena Vista Avenue covered in this mix, several inches high, again the workers did not clean up the street or call city hall to report the spill. I called the Fire Hall and again they responded quickly to remove the debris on the road which was only three yards from a city street drain which possibly flows into Semiahmoo Bay.

I would have liked to have had contact the Bylaw Department and have then investigate this builder, these workers who care not for the environment and care less about the Bylaw Department Officers, who care even less to allow this to happen. I would like to see this Bylaw Department on the current building sites each day making visual inspecting, not just cruising by in their trucks, and in their minds convinced that all building sites are the same.

June 6th, I emailed Roy Kendal regarding my filed RAPP form and what is his response to my concerns about contaminates entering Semiahmoo Bay.

June 15th, Being concerned at not hearing back from him or his Provincial Government office I brought to his attention with an email from me. Regarding an edition in The Peace Arch News June 5th, 2018 with a story about the East Beach City outflow a photograph of white substance flowing from this outlet.

To this very day I have had no reply from him or his BC Provincial Government Office.

June 11th the Junior Bylaw Officer **Redacted S. 22** request me to **Redacted S. 22** and remove stones (his words) from the Cliff Avenue City Boulevard as they were a danger and could cause damage to the parking vehicles.

Vehicles parking on the boulevard could have the under carriage torn out, the river stones three inches high and a smooth surface were placed on the boulevard by me to hold down a covering net while growing back boulevard grass ruined by construction trucks. **Redacted S. 22**

All around White Rock you will see rock boulders weighing up to two hundred pounds and two foot high on city boulevards. I brought this to the attention of the Senior Bylaw Officer only to be told by him perhaps the persons placing large rocks on city boulevards, have permits to do this from the Engineer Department!

Within a short time, only a few minutes that I had removed the stones **Redacted S. 22**, Junior Bylaw Officer never came back to check with me **Redacted S. 22**. Perhaps it was because I emailed the Bylaw Department Manager to complain of harassment by the Junior Bylaw Officer.

I asked the manager was this an order from your office requesting me to remove the **Redacted S. 22** river stones or Junior Bylaw Officer investigating on his own initiative, the manager replied I would have to request this information through the FOI. Now this is the second time the manager has told me to go this route for information, the first time was when I requested the name of one of his Bylaw Officers who had attended my property and who was inquiring about illegal tree cutting. The Bylaw Department Manager told me it is another FOI issue, when will this lunacy stop. Hopefully with the new city council.

I have so many concerns regarding the environment damage happening here in White Rock, one being the bags of garbage containing construction waste that was dumped onto several White Rock City streets I see as a concern. Black Plastic bags of garbage were taken frequently from the building site that I have concerns about, where do they end up on our streets or dumped somewhere illegally. A metal garbage container on site not the weekly/monthly pick up of garbage bags in black plastic garbage bags, not only from this building sites but others in White Rock. If this practice is allowed in clear plastic bags.

The White Rock City Communication Manager in a press report in the Peace Arce News ask for the public to help in identifying the culprits and gave out telephone numbers for the public note.

One being Roy Kendal telephone number at BC Environment, the White Rock RCMP and the Fire Services, but no White Rock Environment Department. It is time for an environment officer to be employed here in White Rock.

I have myself being doing just this, contacting and speaking with Roy Kendal BC Environment, and communicating with the Engineering Department, the Planning, Building Development and Permits, and finally the Manager of Building & Bylaw Enforcement.

June 22nd and July 9th I again emailed Roy for a positive reply to my concerns about contaminates entering Semiahmoo Bay. I have had no reply from him or his office and I regard this as a FOI issue!

I had also requested June/July 2018, that the executive assistant to the past Mayor, City Councillors and City CAO to bring this to their attention that one builder of a residential house is totally disregarding the city of White Rock, laws, Bylaws, Engineering, Building and Arborist Permits. The polluting of the Air, Water & Soil, of our city and Semiahmoo Bay with total disregard to the impact on the environment.

I emailed, The Honourable Gordon Hogg, Semiahmoo First Nations, Mayor, Councillors, CAO, and City Staff about the pollution in the bay and at high tide reaching up to Little Campbell River and then flowing up to the Fish Hatchery. Not to forget our neighbours around Drayton harbour USA.

12.

At this time I was not able to contact Semiahmoo First Nations Chief Harley Chappell to pass my concerns to, and not able to find a contact number but I did email jcharles@semiahmoofirstnations.org and no reply from her. I then sent by Canada Post a letter with the Re: I CARE VERY MUCH-DO YOU. June 12th, 2018.

I then enclosed this concern to Semiahmoo First Nations Chief HARLEY CHAPPELL in a letter , 16049 Beach Road, Surrey, BC, V3S 9R6.

Hopefully and surely all contacted are following up in regards to this contaminating of Semiahmoo Bay.

SFN and Crowdfunding are working together to resolve the contamination and now I am told White Rock Mayor and Councillors are now involved with the SFN, thank you at city hall.

Then the former White Rock City Mayor stated a report in the Peace Arch News "FOI issues out of hand. It is unfortunate that some department managers are using the FOI as an excuse, for lack of interest in White Rock Citizens City related issues. Thank you Mayor and Councillors once again to stopping this.

One related city issue I and the manager of Engineering Department have discussed over twelve months of emailing back and forth is the encroachment, the manager would request photographs of encroachment and garbage litter on City Boulevard from me. My last photograph was of the Sharpe objects left unattended on the city boulevard for several days.

After several days the Sharpe objects still laid on the City Boulevard, exposed to all walking by and neighbours, visitors parking vehicles, I cleaned the area of these Sharpe objects while still waiting for the Engineering Department Manager to have the area cleaned up, I had reported the Sharpe objects on city boulevard to the Engineering Department Manager.

Where were the Bylaw Officers with all of these dangerous objects laying around, a danger to vehicles parking on City Boulevard, they were not the smooth flat river stones that they had me remove only Sharpe objects, so no problem!

The city manager for the past 12 months, from March 24th, 2018 until this very time, has yet to figure out correctly where City Boulevards meet with residential property.

I asked the Engineering Department Manager to arrange a meeting with a City Councillor, City Photograph, Engineering Manager and myself. To all meet on site for me to show them all where the City Boulevard and residential property line start and finish. Encroachment, without a city permit.

The White Rock City Engineering Department Manager emails me to say, unfortunately, we are unable to organise a photo opportunity **Redacted S. 22** The Engineering Department does not organise photo opportunities for private properties. (December 18th, 2018. Email) enough of this stupid game

The Engineering Department Manager cannot figure out where city and residential property lines start and finish, it is not about a photo shoot. It is about the encroachment onto City Boulevard, the encroachment is still an encroachment and that is what I wanted to show the Engineering Department. Twelve months later and the Engineering Department will not listen to me.

13.

I had been communicating with the Bylaw Department for the last four years regarding many problems at a building site, one ongoing problem is the litter of construction waste on City Boulevard. The same City Boulevard where the encroachment has been for at least eighteen months. It was twelve months ago when I first brought to the attention of the Engineering Department Manager the encroachment and nothing has changed, still encroachment.

Six months of wasted time by the Bylaw Department, time, paper work, time meeting me on site before the Bylaw department advised me that it was not a bylaw issue as far as encroachment on City Boulevard is, it is an Engineering Department issue. Construction waste (GARBAGE) is our department concern on all City Boulevards and I the Senior Bylaw Officer will suggest a rubbish bin for this site. It never arrived and it is a couple of years since there has been a rubbish bin on site. The builder prefers the garbage to pile up and at some point of time, have the waste bagged up (large black bags) and hauled away by truck.

As well as encroachment the construction waste (GARBAGE) is still laying on City Boulevard and has been for several months since the last pick up.

The Engineering and Bylaw Departments knowing full well it is an illegal practice, the happening on Cliff Avenue at Dolphin Street Boulevards and still allow the bylaws to be broken, and also a no City Road - and - Right - of -Way Permit in place to this very day. So why have we not seen both departments acting quickly and stopped this nonsense from day one?

The Director of Engineering and Municipal Operation, emailed me on the February 12th, 2019. In His emails, we will visit the site again, once the snow stops, and work with the builder to ensure any encroachments are removed from the boulevard.

A few weeks later workers arrived on site and cleaned up visible waste.

It is now more than a month later and no action has been taken to remove the encroachment and, why? There has been a small mechanical machine parked on the City Boulevard for more than three weeks unattended. Also the large metal waste container is also on City Boulevard, as is a stack of new lumber which has been encroaching for months on the boulevard. The city boulevard is being used as a works yard not by the city but the builder, why. This is one reason that I continue to write and email these department managers at White Rock City Hall, who will not stop the encroachment onto City Boulevard without a city permit.

Both of these departments Engineering and Bylaws are negligent in their commitment to the City of White Rock and its residents, by not showing due respect to the neighbourhood and local residents. By not fully implementing the city bylaws to keep this beautiful city of ours free of all environment problems.

The managers mentioned might have more pressing assignments on their desks but environmental issues no matter how small, are now a problem here in White Rock and the Semiahmoo Bay and must be considered a priority.

Unedited.

Jim Gordon P. Eng
Director of Engineering and Municipal Operations
City of White Rock
877 Keil Street
V4B 4V6

Redacted S. 22

June 1st, 2019.

Re: City Boulevard at Dolphin Street between Buena Vista Avenue and Cliff Avenue.

Re: City Boulevard at Cliff Avenue between Dolphin and Cypress Streets.

Re: City Boulevard at Buena Vista Avenue between Dolphin and Cypress Streets.



Please clean these City Boulevards up. Give the City Boulevards back to the residents of White Rock.

I would like to request the removal of all modular and snow fencing at these locations, they are not needed any more. The modular fencing on Cliff Avenue between Dolphin and Cypress Streets should be repositioned to the property line for the house under construction at 15472 Buena Vista Avenue but backing on to Cliff Avenue.

The current modular fencing on Cliff Avenue is encroaching onto the City Boulevard by about 4 meters and was being used by the builder as a works yard. A large machine stood idle for five weeks on City Boulevard also on City Boulevard is a stack of new lumber which has been on the city boulevard for a year at least. Also on City Boulevard is an encroaching large metal garbage disposal bin which is full and should be now replaced, this time the bin should be placed onto the builder's property not on the City Boulevard and to be placed east to west not north to south as it is now positioned. Meeting the requirements of city bylaws.

If I or anyone else encroached onto City boulevards as this builder has been doing for many years the Bylaw Department would act immediately with a warning and perhaps later a fine? Please explain to me why your department is allowing this encroachment by this builder and what is happening at this site that it sits idle.

I was told earlier this year by the senior Bylaw Officer that I had to remove a very small piece of snow fencing which I had dangling from a city tree which is growing on the city Boulevard. It was to catch the eye of trucks visiting this Cliff Avenue building site. Who had damaged this tree more than once, the reason I was told by him that it was not for a resident to hang this fencing on city property. Redacted S. 22

Redacted S. 22 it has never been a problem until the construction workers damaged it Redacted S. 22, children going to school would walk this large grassy City Boulevard on their way to school at five corners and in the fall enjoy an apple from this tree.

Where are the Bylaw Department on this matter when a resident protecting city tree by hanging snow fencing onto it and protect it from damage is told must removes snow fencing while two business hang advertising signs on Dolphin Street modular fencing for at least twelve months, and the signs are large and ugly to the eye. But they are placed for passing traffic on Buena Vista Avenue to view, it's totally unacceptable for them to hang there and removed at once.

I contacted several departments at City Hall to protect this city tree but no one responded, so after two weeks I had the arborist for the building site have the fence extended to protect this tree, it was done within two days.

The Senior Bylaw Officer told me when asking me to remove the snow fencing, if there is further damage to the tree the builder at some time would pay to have a replacement tree. The builder, said the Senior Bylaw Officer and mention he has a deposit left with City Hall for these reasons, one is damage. I was stunned to say the least at these comments by the City Senior Bylaw Officer to me. Would preventable not be a better option, why wait until the tree is damaged.

Redacted S. 22

Please Mr. Jim Gordon, answer my letter and tell me why it takes twelve months and counting for your Engineering Department Manager to correct the problems on City Boulevards at the three locations that I now draw your to your attention. Restore it back to what it could look like green and grassy and neighbourhood friendly.

The Bylaw Department are negligent in there failure in many areas within the City of White Rock and one is the allowing the ugly advertising signs hanging from the modular fencing on Dolphin Street at Buena Vista Avenue. How many times a day do the Bylaw Officers drive this busy route and pasted by, and simply ignore these two signs. Yet snow fencing hanging down from a city tree, and yes on a City Boulevard has to be removed. What is the difference, both happen on city property?

When the modular fencing is in the correct position on Cliff Avenue which is back onto the builder's property line, then all future building supplies, large garbage containers, the storing of a large cat machine must be behind the modular fencing on the builder's property not on City Boulevard. Unless the Engineering Department has issued the builder a current permit to use the boulevard as his private work yard.

The two fences on Dolphin Street, modular and snow fences once removed will enhance that part of City Boulevard looking at trees not those unsightly two advertising boards strapped to them. These boards should never have been allowed to have been placed there, the Engineering and Bylaw Departments are falling short in their duties in keeping our City by the Sea Beautiful.

Cliff Avenue is a disgusting disgrace and a bad reflection on the City of White Rock Engineering and Bylaw Departments because they not enforcing the city's bylaws. This problem on Cliff Avenue, Dolphin Street, and Buena Vista Avenue has been left to fester for years by the builder with both City Departments responsible for the eye sore that is now, and was PREVENTABLE if only both departments had acted sooner not latter with this builder.

I am trying my best to keep it safe for pedestrians walking up town to school, library and City Hall by removing very sharp objects left there by the building contractors. The Engineering Manager has many times requested from me photographs of the City Boulevard on Cliff Avenue, which I sent. I will send you a photograph of the many Sharpe objects that I have cleaned up from the boulevard, my requests to the manager to arrange for a these objects to be cleaned up, went unanswered. I have now removed the Sharpe objects laying on the Cliff Street City Boulevard which lay there for several months, the picture will show you the danger to passing pedestrians, animals and resident's parking vehicles.

The Bylaw Officers saw less danger in these Sharpe objects than my one yard of snow fencing that I placed on City Boulevard. The two Bylaw Officers felt so and saw fit for me to remove the snow fencing. Never mind that I pointed out to both of them the Sharpe objects that lay scatted around on City Boulevard.

3.

Both Engineering and Bylaws Department, had totally ignored my concerns and the Sharpe objects were never removed, until the time I removed them.

It is beyond belief that the Engineering and Bylaw Departments have sat back and payed no intentions to concerns regarding this building site and allowing the problems at the building site here to spill out onto City Boulevards. The problems at this 15472 Buena Vista Avenue building site several years ago could have and should have been nip in the bud when the concerns of several White Rock residents have been listened to and not ignored by the Bylaw and Engineering Departments.

The neighbourhood has seen at this empty property appliances, kitchen cabinets, metal plumbing pipes, plaster boards, all scatted on the house lawn and spilling onto the City Boulevard. Unsecured premises, street people entering to sleep overnight, and arson, all and more seen here.

A Landscaping truck twice dumped building waste onto City Boulevard thinking it was the property lawn. Other garbage was dumped here because of it looking so run down, the building and yard by the builder.

The Bylaw Department in my opinion sees fit to reprimand a resident of White Rock with the message, do not even set one foot wrong and if you do, you can expect the Bylaw Department to take some type of action towards you. But on the other hand they will allow a construction builder of residential houses to pollute the building site and also allow the pollution of a City Boulevard and quite possibly send pollution into Semiahmoo Bay.

It is in our interest the residents to see that we must protected this jewel called Semiahmoo Bay. There was an earlier time before pollution seeped into the bay the SFN would daily gather from the bay, it was once abundant with shellfish, crab and fish. But not anymore because of the threat from the pollution flowing into the bay from the hillside new housing and others.

What are your two departments thinking of.

When I am told by the Bylaw Departments that there is no problem here on the 15472 Buena Vista Avenue building site and Cliff Avenue Boulevard is being used as a works yard by the builder it is then that I realise that the problem stems from two departments they not having being diligent enough with visual visits to these building sites, and listening to the concerns of the White Rock residents. Who would and should expect more from these two departments, so wake up your department and keep our City Beautiful once more.

Yes the city has a wonderful fleet of vehicles for the Bylaw Department and they could be used for daily visits to these residential site, the Bylaw Officers should do more than a drive by the newly built building sites and should get out of the city vehicle and make daily inspections at these sites.

I have cleaned up Cliff Avenue Boulevard of construction waste and cut the knee high grass that was growing there and the boulevard is already looking better. When the requested fencing by me has been removed, I again will cut the grass until other arraignments can be made with the city to cut these grass areas.

I have cut the City Boulevard of grass for a second time Friday the 31s May, it is coming back and again looking like the previous boulevard our neighbourhood once new. Neighbours park here again without fear of finding Sharpe objects in the once long grass and now pedestrians walk here with their dogs without fear of a Sharpe objects.

4.

I am hoping that we can work together for the improvements at this City Boulevard corner, let us both keep our City Beautiful, Mr. Jim Gordon.

Cc: Mayor and Councillors.

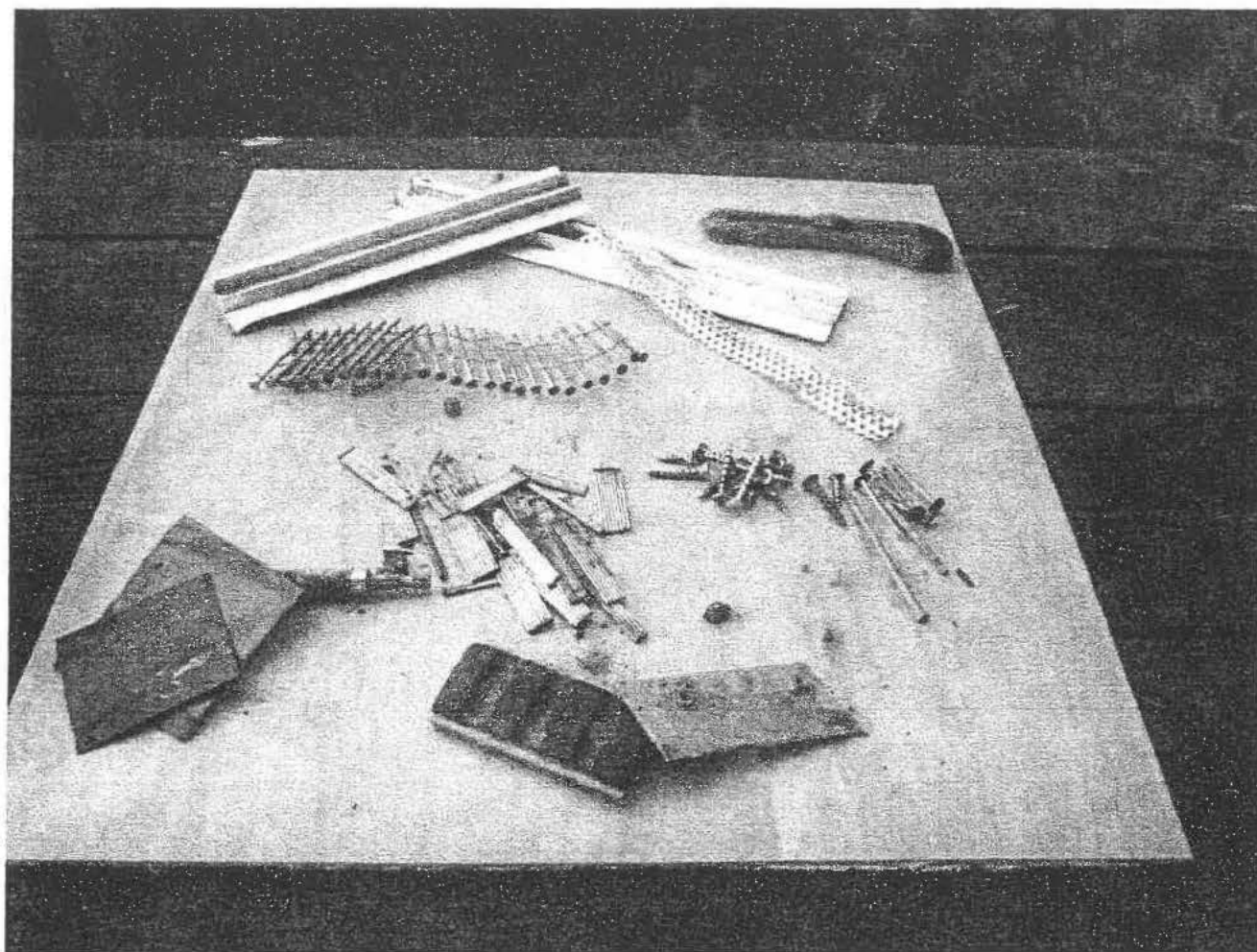
Cc: James Nyhus Bylaw Department.

Cc: Ken Overton Manager, Property, Risk Management, and FOI.

Enclosure 1.

Yours truly,

Redacted S. 22



I removed these dangerous objects from Cliff Avenue Boulevard at
 Delphin Street, White Rock.

November 12th 2018 } just a small amount I gathered from
 November 27th 2018. } the city boulevard.

Redacted S. 22

Feb 7th 2019.

Cross Department matters.

July 28th, 2019.

In response to Chris Magnus.

Executive Assistant to Mayor and CAO, City of White Rock.

Emailed to me sent July 18th, 2019 2:36 PM requesting from me a telephone number for to contact me in future conversation.

I then emailed back to Mayor Walker and sent July 11th, 2019 4:14:23 PM with some vexation regarding some city managers who not responding to my letters of concern regarding the environment issues on a residential lot in the City of White Rock.

With tongue in cheek I mention in my email a watch dog needed to watch these city managers who blatantly and totally ignore the information passed onto them regarding environmental issues occurring on residential building sites. Consequentiality these issues spiral out of control thus causing at times major environmental issues which could possibly have been resolved much, much earlier if not being ignored by some city managers.

It is time for a full time environmental position at the City of White Rock. These departments are unable to see environmental problems looking at them in the eye, an environmental position is badly needed.

Three departments possibly at fault here as there could be cross department matters Chris Magnus mentions in her email to me and I have found this to be true with one department confident that they

were responsible for one issue that I brought to them but after six months of back and forth conversation with senior Bylaw Officer Sandeep Dhillon he told me no, you should be talking to one other city department, engineering.

With the city Department Engineering Manager Rosaline Choy I was treated with indifference over the next several months and the environmental issue I was reporting was never noted by either departments but if noted not acted on.

The two separate department city employees Senior Bylaw Officer Sandeep Dhillon and Manager Rosaline Choy at these two departments dithered and dallied for nearly a year, without anything being resolved.

Because of the actions or no action taken regarding the city boulevard and building of the new construction at 15472 Buena Vista Avenue the builder has had his site closed down for not following city bylaws, ignoring having city permits and contaminating city boulevard, the building site and I believe Semiahmoo Bay.

Bylaw Officer Jesse Boon told me that I am the only person complaining regarding the building site and the city boulevard being encroached onto. It still is being encroach on even though Jim Gordon assured me months ago that he would change the situation there. Since his assurance more construction waste is littering the city boulevard left there several weeks ago by construction workers.

When I mention to Bylaw Officer Jesse Boon that many neighbours were upset with the issues at this site he told me that he would not except a neighbourhood petition from me.

Most of these problems could have and should have been investigated by these two departments and acted on much sooner.

If I had not included the environmental problems on at this site in my 13 page letter to Mayor and Council and much more, this environmental issue here would have gone unnoticed by both Senior Bylaw Officer Sandeep Dhillon and Engineering Manager Rosaline Choy.

We have had in the past here at the City of White Rock a FOI issue and now we have a communication issue, managers not answering written letters to them.

Bylaw Office Jesse Boon will not accept a neighbourhood resident petition from me, so how does a resident make contact with city hall.

Jim Gordon and Carl Johannsen will not answer my letters to them so what next should be my approach to city managers, perhaps a FOI request.

Firstly Dan Bottrill called the FOI request vexatious and frivolous what will he call next the letters sent to his managers?

Jim Gordon, Carl Johannsen and Dan Bottrill are walking a thin line and are alienating themselves from the very city that employees them.

The bottom line is as CAO, Dan Bottrill you must change the way you and the department managers communicate between departments, and the residents of White Rock so finding common ground and a solution quickly, and fully support the elected Mayor and Councillors.

Regards,

Redacted S. 22

From: Redacted S. 22
To: [James Nyhus](#)
Cc: [Dan Bottrill](#); [Jim Gordon](#); [Carl Johannsen](#); [James Nyhus](#); [Ken Overton](#); [Darryl Walker](#); [David Chesney](#); [Helen Fathers](#); [Erika Johanson](#); [Scott Kristjanson](#); [Anthony Manning](#); [Christopher Trevelyan](#)
Subject: Fw: some questions
Date: Tuesday, August 13, 2019 6:58:34 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi James Nyhus,

Good Day, I hope all is well at city hall and with the appropriate grateful staff happy at the consignments given them, working to make White Rock beautiful once more. It has been several weeks now with no improvements at the location that I brought your attention too. The property at 15472 Buena Vista Avenue and the surrounding city boulevards are obvious to senior managements liking, and it would seem its part of making White Rock liveable once more.

Not so for the neighbourhood, we would like to see the senior managers finally get together after many years of dithering and confusion regarding "cross department matters" at this building site and boulevards and fix it now, and who is responsible for what here! perhaps Dan Bottrill is up on this and can explain, nobody else seems to have the answer?

Is it ignorance, stubbornness by city managers to ignore the facts given to them and then in turn ignore the concerns of White Rock residents. When a residential builder could and can bamboozle city hall department managers and create so much trouble for all concerned is beyond belief.

YES I TOLD YOU SO at the time it was happening but who would listen to me, no one. With comments from staff, like no different than any other building site here in White Rock, he is a good man (the builder) as told me several times by senior Bylaw Officer, intimidating remarks, why are you always complaining **s. 22** by bylaw officer, its an FOI issue Engineering Manager would tell me to escape the fact she was not sure of situation or just not concerned, hoping that I would go away and except her reasoning.

The Bylaw Department was the biggest offender over past time and still is today allowing the contractors to contaminate part of Cliff Boulevard with construction waste dumped on the city boulevard. While completely ignore the large open waste container sitting on city boulevard.

Dan Bottrill Chief Administrative Officer, Jim Gordon Director of Engineering and Municipal Operations, Carl Johannsen Director Planning and Development Services, James Nyhus Bylaw Department Manager when I hear remarks coming from White Rock City Hall, like "vexatious,

frivolous or systematic requests letters" in response to FOI applicants. Jim Gordon and Carl Johannsen not answering letters from residents of White Rock and the Bylaw Department not accepting petitions from a resident it is unacceptable and you should reconsider your lack of interest.

Where do I turn to now CAO Dan Bottrill with my concerns relating to the City of White Rock, will you explain to me when it seems it could be difficult in the future to air my concerns. Yes Jim Gordon I have copied Mayor and Councillors my concerns as you and Carl Johannsen will not answer me, why?

regards **Redacted S. 22**

From: **Redacted S. 22**

Sent: August 7, 2019 12:48 PM

To: James Nyhus <JNyhus@whiterockcity.ca>

Subject: some questions

Hi James Nyhus,

Good day in this beautiful city by the sea, we can together keep it beautiful.

My emails to you dated July 12th and July 28th regarding the 15400 Block Cliff Avenue Boulevard with fresh waste dumping over a period of several weeks in the 15400 block. What would you suggest that could and should be done to stop this happen there.

This section of Cliff Avenue Boulevard is being abused by workers at the 15472 Buena Vita Avenue residential house, is this a matter for your department to investigate. Possibly have cleaned up of construction waste, there is a large dumpster on this building site but the workers ignore its presence.

In your July 12th reply to me you said that you had sent forward your comments to the appropriate staff for follow. Very good of you, I have yet to find the appropriate staff because of staff being confused of their duties "cross department matters" could possibly be the reason, Chris Magnus mentions.

Who are the appropriate staff you mention I would like to know.

enjoy the day.

Redacted S. 22

From: Redacted S. 22
To: [Scott Kristjanson](#)
Subject: What Progress Have You Made?
Date: Thursday, September 05, 2019 8:19:18 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Scott Skristjanson,

Good evening, this evening 1800 hrs a Samba Bros truck made a delivery to 15492 Buena Vista Avenue and left more commercial stacks of wooden shingles and other itens under the carport. The very old fork lift has a very old fuel drum attached my concern a leak might occur. This is not a barn, or works yard but a residential property I would like it to remain this way but unfortunately bylaws and planning see different.

It is now four weeks since you and I walked the perimeter of 15472 Buena Vista Avenue and you took photographs for what? all so you took photographs of the back yard and car port of 15492 Buena Vista Avenue where the company Samba Bros are using for a work storage yard, this is not a commercial property but residential so lets keep it this way.

When Bylaw Department shut the cannabis grow operation down on June 11, 2019 ? Re: Non - Permitted Property Use at 15482 Buena Vista Avenue. (Redacted S. 22)
The property must be returned to it's original state as a SINGLE FAMILY DWELLING UNIT. 60 days from the date of this letter, AUGUST 10, 2019.

a) Issue daily tickets in accordance with the ticketing for Bylwas Offences Bylaw, 2011, no. 1929 and any amendments thereto; (\$150 1st offence \$500 2nd offence \$1,000 3rd or subsequent offence)

b) Deem this property a : Nuisance Property" under Sec 5.3 if compliance is not met; resulting in a fine of \$1,000 plus \$1,000 per offence.

c) Initiate court proceedings.

Your cooperation in this matter is anticipated and appreciated. Should you have any further questions or concerns, you may contact us at 604 541 2146.

Regards,

Redacted

Bylaw Enforcement Officer

Bylaw Enforcement Division

Planning and Development Services
City of white Rock.

When can the neighbourhood expect to see the Bylaw Department act in good faith and in accordance with The City of White Rock Bylaws and take back control from these unscrupulous unsavoury people.

Can I expect immediate action to be taken by the Bylaws, Engineering and Planning Departments.

Would you have all City Departments concerned, Mayor and Councillors walk this problem block 15400 Buena Vista Ave Friday September 6th and view the disgraceful fall out allowed by the Engineering, Planning and Bylaw departments.

These unscrupulous unsavoury people take full advantage of the uncaring City managers who are failing badly in their positions and the daily running of the entire city.

Please reply at once Scott and act now, it has been a full month now since we walked the problem residential area, this fall out from City Hall is unacceptable.

regards **Redacted S. 22**