



myWhiteRock



WHITE ROCK CITY CONNECTS

Property Tax Information and Highlights from your *City by the Sea!*

Online Billing Services

myWhiteRock is an online service that provides property owners and businesses access to information any time about their water utility, property tax, business licence, or dog licence.

From myWhiteRock you can:

- View your account balance and account details
- Review detailed transaction records, including payment information for income tax purposes
- View PDF copies of bills and reminder notices for property tax, water utility, and business and dog licence accounts
- Update your profile's email address and bill delivery method for property tax, water utility, and dog and business licence accounts
- Go paperless. Receive your water utility bill, property tax notice, business invoices and dog licence renewals via email.

Register today at my.whiterockcity.ca

Did you know?

The City offers a property tax Pre-Payment Plan that allows you to make monthly payments towards next year's property taxes. Current taxes must be paid before applying. For more information, visit whiterockcity.ca/prepay

City Hall remains open, many services offered online

The City of White Rock remains open by appointment, with essential services continuing and many services offered online, as the COVID-19 pandemic continues.

In-person service continues for:

- Garbage, recycling and green bin collection
- Parking enforcement
- Bylaw enforcement
- Building permit applications (by appointment)
- Signing of pension documents for White Rock residents (by appointment)
- Water treatment, monitoring and provision
- Parks and roads maintenance
- City construction projects

Online services include:

- Dog and business licence application and payments
- Parking permits and parking decal requests
- Recycling bins and bags, garbage sticker requests
- Parking and bylaw ticket payments

Appointments are available at White Rock City Hall, 15322 Buena Vista Ave., for complex issues and when in-person service is required. City Hall is limited with how many people can be in the building at one time.

Visit whiterockcity.ca/cityservices. Visit online City services at whiterockcity.ca/online

Council Strategic Priorities

Council's 2021-2022 Strategic Priorities are:

- Community
- Environment
- Waterfront
- Infrastructure
- Economy
- Response to COVID-19

To help narrow the focus for Council's 2021-2022 Strategic Priorities, City Council selected a list of top-five items to achieve leading up to 2022.

They are:

- The Official Community Plan (OCP) Review
- Solid Waste Pickup for Multi Family
- Housing Needs / Affordable Housing
- Community Amenity Contribution (CAC) 'shovel-in-the-ground' projects
- The City's Relationship with the Semiahmoo First Nation.

All priorities and project updates can be found in the Strategic Priorities document at whiterockcity.ca/priorities

Stay Connected



WATCH COUNCIL MEETINGS LIVE

To livestream current or view previous council meetings and download agendas visit whiterockcity.ca/councilmeetings



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Visit our website and sign up for NotifyMe® to receive City News directly to your phone or inbox!



SIGN UP FOR OUR E-NEWSLETTER

Sign up for the latest news, upcoming events and highlights from Council Meetings at whiterockcity.ca/newsletter



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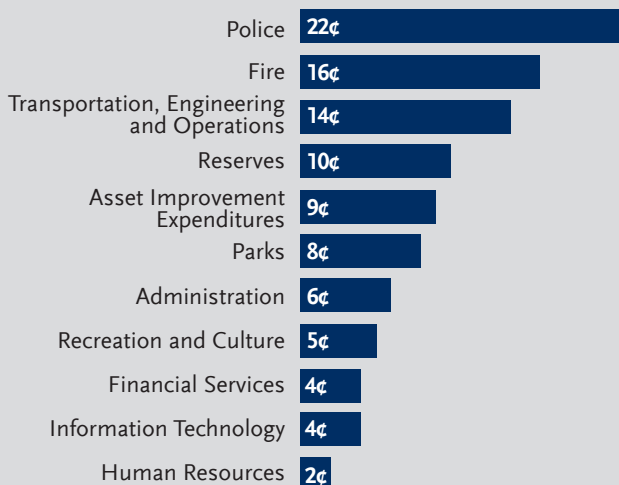


NEW

What Services Do Your Property Taxes Pay For?

- Maintaining 2.19 kilometre long waterfront promenade and 470-metre-long Pier
- Maintaining over 80 acres of parkland and 5.525 kilometres of trails
- Caring for 82 kilometres of White Rock roads and 59.51 kilometres of sidewalks, including filling potholes
- Placing 500 metric tonnes of salt on roads each winter
- Planting 20,525 flowers, shrubs and trees
- Maintaining a system that supplies 2,420,711,000 litres of clean, safe drinking water
- Maintaining over 43 municipal buildings
- Pick up and manage 3618 metric tonnes of residential garbage, recycling and green waste.

The Impact of a Municipal Tax Dollar



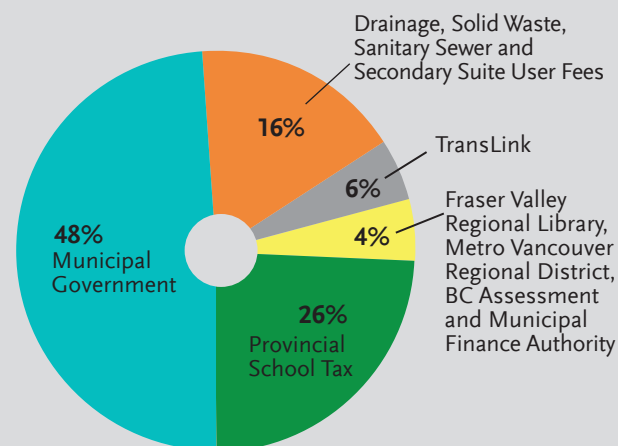
Where Your Property Taxes Go

Property Taxes are calculated based on your property's assessed value. **Assessed values are determined by BC Assessment.** For more information on property assessments, please visit bcassessment.ca

Your property taxes go to different agencies such as the Province of BC school tax, TransLink, Fraser Valley Regional Library, BC Assessment, and Metro Vancouver.

For municipal taxes, your money goes to a variety of services and amenities for our City by the Sea, such as protective services, community centres, arts and culture, recreation, general government, and replacement of infrastructure.

Breakdown of Your Tax Dollar



Property Taxes are due on Friday, July 2, 2021

City Council approved the 2021 property tax rates on Monday, May 10, 2021. The rates include a 3.83 per cent increase, which is an approximate increase of \$85 for an average residence assessed at \$1,029 million.

The exact impact on an individual property depends on the assessed value of the property relative to others in the city.

Other levies on your tax notice, such as Provincial (school) taxes and TransLink levies, are collected by the City on behalf of other agencies. Please contact these agencies directly if you have questions.

Property taxes are due once a year in White Rock on the first business day of July.

- Due Date: Friday, July 2, 2021
- To avoid late payment penalties, property tax payments must be received in full on or before July 2
- Any current year amounts outstanding after this date, including Home Owner Grants, will be charged a 5 per cent penalty. An additional 5 per cent penalty will be applied to 2021 taxes and levies unpaid after August 16, 2021.

City Hall is currently closed for taking payments due to COVID-19. Please visit whiterockcity.ca/COVID19 for updates on City Hall accessibility. See the back of your tax notice for all payment options.

Contact us by phone 604-541-2100 or by email at finance@whiterockcity.ca if you have questions about your property tax notice or need assistance regarding payment options.

NEW - Application Process for Home Owner Grants

Homeowners no longer apply for the Home Owner Grant through the City of White Rock. Effective January 1, 2021, the Province of BC introduced a new online application process for Home Owner Grants.

To claim your grant, visit gov.bc.ca/homeownergrant or call 1-888-355-2700 to speak with an agent.

Grant applications must be submitted by July 2, 2021 to avoid late penalties.

Property Tax Deferment

Property Tax Deferment is a Provincial loan program that allows you to defer the annual property tax payment on your home if you meet the criteria. For more information, visit gov.bc.ca/propertytaxdeferment or phone 1-888-355-2700.

The deferment program does not include the "Other Fees & Charges" amount included on this tax notice or any applicable Home Owner Grant. To avoid penalties apply for your grant and pay the "Other Fees & Charges" by the tax due date. Prior years' property taxes and interest must also be paid before applying.

If you have previously signed up for tax deferment and did not sign up for auto renewal, to avoid penalties, ensure you apply each year with the Province of BC to defer your taxes before that tax due date.

For more information on Property Taxes, visit [WHITEROCKCITY.CA/TAXES](http://whiterockcity.ca/taxes)

Claim your Home Owner Grant at [GOV.BC.CA/HOMEOWNERGRANT](http://gov.bc.ca/homeownergrant)