

THE CORPORATION OF THE  
**CITY OF WHITE ROCK**  
 15322 BUENA VISTA AVENUE, WHITE ROCK, B.C. V4B 1Y6



**POLICY TITLE:            SANITARY SEWERS**

**POLICY NUMBER:       OPERATIONS / ENG. - 632**

<i>Date of Council Adoption: June 15, 2015</i>	<i>Date of Last Amendment: December 2, 2019</i>
<i>Council Resolution Number: 2015-244; 2019-568</i>	
<i>Originating Department: Engineering and Municipal Operations</i>	<i>Date last reviewed by the Governance and Legislation Committee: November 18, 2019</i>

**Policy:**

The City is committed to the repair, replacement and maintenance of Sanitary Sewer Infrastructure (manholes and castings). Due to limited financial resources and budgetary constraints, regular scheduled inspections and maintenance of the Sanitary Sewer Infrastructure will be conducted every two (2) years.

Sanitary sewers under the control of the City will be cleaned as needed.

Sanitary sewer main flushing, rodding and video inspection will be conducted once every five (5) years (1/5 of the system per year).

The City staff will respond to a complaint within five (5) working days for regular complaints of hazardous situations as soon as practicable. If the unsafe condition cannot be promptly repaired or removed, the area will be barricaded, marked and / or properly signed to warn users of its presence.

**Sewer Blockage Responsibility**

Clearing sewer blockages within the Main Lines is the responsibility of the City of White Rock.

Costs for clearing any blockages within the service line are the responsibility of the property owner.

If the blockage is such that an excavation is required to clear the problem, the owner will be responsible for hiring and paying for the necessary equipment to dig on private property to resolve the problem. If the blockage requires excavation on City property, the City will excavate

or hire a contractor to resolve the problem. The City has the right to determine the responsibility for the costs based on the origin of the problem including material costs. Resident must provide video proof that blockage is on City property, and where on City property. The City of White Rock will be responsible for sewer main repair costs only.

### **Upon Complaint**

The City staff will respond to a complaint within one (1) working day for regular complaints of hazardous situations and within four (4) hours for complaint of flooding. If the unsafe condition cannot be promptly repaired or removed, the area will be barricaded, marked and/or properly signed to warn users of its presence.

### **Rationale:**

The City of White Rock wishes to demonstrate that balanced against the nature and quality of the risk involved, the City of White Rock's system of Sanitary Sewers, Inspection / Maintenance is reasonable in light of all circumstances including budgetary limits, available personnel and equipment and the criteria of wanting to meet the standard duty of care.