

July 28, 2021

FOI No: 2021-30

VIA E-MAIL – Redacted

Redacted

Dear Redacted

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following information pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *a copy of related Bylaw files for her records. Call Logs 37414, 37799, and 40550*

Access to these records is available. However, some of the information in the records is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing is necessary to avoid disclosing any third-party personal information without permission.

Please contact our office if you have any questions or concerns.

Sincerely,



Ken Overton
Manager, Property, Risk Management, and FOI
604-541-2104

Att.

Corporate Administration
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!

www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class ANIMAL CONTROL
Call 37414 Jun 5, 2020 9:32 AM	Problem DOG - AT LARGE
Status RE-ISSUED	Priority NORMAL Reference DOG LICENSE
Follow up NO Internal NO	Bring Forward Jun 19, 2020 Repeat

Location Redacted S. 22 13800 BLK OF MALABAR	Requestor Redacted S. 22
Redacted S. 22 WHITE ROCK BC V4B 2X8	

Call Detail

A family just moved in Redacted S. 22 in a rental and they are letting their 2 big dogs run at large. She has little kids and she's concerned about their safety.

Workflow	Date	Name1	Name2	File No
RE-ISSUED Re-initiated as Call Number 37799		SANDEEP DHILLON		
ENTERED	Jun 5, 2020 9:32 AM	MIRANDA YOUNG		
ASSIGNED	Jun 5, 2020 9:39 AM	SANDEEP DHILLON		
EMAIL	Jun 5, 2020 9:39 AM	<SDhillon@whiterockcity.ca> A CALL FOR ANIMAL CONTROL - DOG - AT LARGE HAS BEEN ASSIGNED TO SANDEEP DHILLON		
NOTE	Jun 5, 2020 10:39 AM	SANDEEP DHILLON I attended property and spoke to dog owner Redacted S. 22 and advised her of her dogs getting out at large. She advised me they are working on getting their back yard opening gate and stairs from the deck secured and it should be completed by the weekend. I informed her if the issue persists that fines may be issued she said the issue will be resolved. They just recently moved to this house and are still getting things organized.		
COMPLETED	Jun 13, 2020 12:15 PM	SANDEEP DHILLON I attended property and confirmed the railing on stairs has been boarded to prevent dogs from getting out (picture attached). No further issues.		
EMAIL	Jun 13, 2020 12:16 PM	<SDhillon@whiterockcity.ca> Call 37414 - ANIMAL CONTROL - DOG - AT LARGE has been completed		



REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW		Class ANIMAL CONTROL	
Call 37799	Jun 30, 2020 4:28 PM	Problem INCIDENT REPORT	
Status COMPLETED	Jul 11, 2020 4:31 PM	Priority NORMAL	Reference DOG INCIDEN
Follow up NO	Internal NO	Bring Forward Jul 12, 2020	Repeat

Location	Requestor
Redacted S. 22 13800 BLK OF MALABAR	CANADA POST CANADA POST
Redacted S. 22 WHITE ROCK BC V4B 2X8	

Call Detail

Incident Report (attachments). The young girls at the residence let out 2 dogs and they went towards the mailman. No injuries. The mail person felt threatened.

Workflow	Date	Name1	Name2	File No
RE-INITIATED	Jul 11, 2020 4:27 PM	SANDEEP DHILLON		
Previous Call Number: 37414				
ASSIGNED	Jul 11, 2020 4:28 PM	SANDEEP DHILLON		
I attended property and spoke to RO of dogs and he advised that his young girls let the dogs out and reaffirmed that it wont happen again. I have been around the 2 dogs and have not observed any threatening behaviour. Warning given. Owner was made aware that if the dogs run at large again there will be fines issued.				
EMAIL	Jul 11, 2020 4:30 PM	<SDhillon@whiterockcity.ca>		
A CALL FOR ANIMAL CONTROL - INCIDENT REPORT HAS BEEN ASSIGNED TO SANDEEP DHILLON				
COMPLETED	Jul 11, 2020 4:31 PM	SANDEEP DHILLON		
Closed				
EMAIL	Jul 11, 2020 4:31 PM	<SDhillon@whiterockcity.ca>		
Call 37799 - ANIMAL CONTROL - INCIDENT REPORT has been completed				



From anywhere... De partout...
to anyone Jusqu'à vous

July 8/20

White Rock Letter Carrier Depot

15415 24 Ave
Surrey B.C V4A 2H0
604-531-2434 ext 4
Fax 604-536-2117

Surrey Animal Control
16748 50 Ave
Surrey BC V3Z 1E2
604-591-4370
Fax 604-592-2637

White Rock Animal Control
15322 Duena Vista Ave
White Rock BC V4R 1Y6
604-541-2146
Fax 604-541-2153

DOG INCIDENT REPORT

Date of Incident: JUNE 30

Time of Incident: 13:30

Owners Name: _____

Owners Address: **Redacted S. 22**

Location of Incident (if different than owners address): **Redacted S. 22**

Description of Dog: Size 2 LARGE Colour 1 BLACK 1 LAB

Details of Incident:

2 GIRLS LET 2 DOGS OUTSIDE. I WAS DELIVERING
ACROSS THE STREET. THE DOGS CHARGED AND
BACKED ME UP AGAINST A VAN. I WAS ABLE TO
STAY AT THE VAN UNTIL HE LEFT. THE OTHER DOG
WOULD CHARGE ME EVERY TIME I ATTEMPTED TO MOVE.
GROUNDING RAISED NAILS, VERY AGGRESSIVE. EVENTUALLY
THE MOTHER JUMPED UNTIL THE DOG RETURNED. SHE
DID NOT COME ACROSS TO GRAB IT, OR APPROX 3/10W REMEMBER
* NEW TO NEIGHBOURHOOD.

Employee Name: **Redacted S. 22**

Route Number: W 39

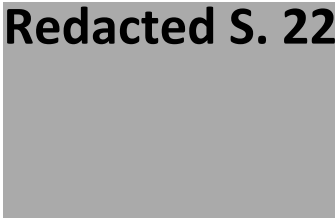
Supervisors Notes:

Employee Signature: **Redacted S. 22**

Supervisors Signature: _____

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW	Class BYLAW ENFORCEMENT
Call 40550 May 20, 2021 1:20 PM	Problem UNSIGHTLY PROPERTY
Status COMPLETED May 31, 2021 4:38 PM	Priority NORMAL Reference
Follow up NO Internal NO	Bring Forward May 22, 2021 Repeat

Location Redacted S. 22 13800 BLK MALABAR <hr/> Redacted S. 22 WHITE ROCK BC V4B 2X8	Requestor Redacted S. 22 
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Call Detail

unsightly property and 3 dogs on property

Redacted S. 22

Workflow	Date	Name1	Name2	File No
ENTERED	May 20, 2021 1:20 PM	HARMAIL GILL		
ASSIGNED	May 20, 2021 1:23 PM	HARMAIL GILL		
EMAIL	May 20, 2021 1:25 PM	<HGill@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY HAS BEEN ASSIGNED TO HARMAIL GILL		
NOTE	May 24, 2021 4:13 PM	HARMAIL GILL	Talk to tenant regarding the front yard. Little garbage around property and overgrown grass. 2 dogs on property needs to be licensed. Follow up May 26, 2021	
NOTE	May 31, 2021 4:24 PM	HARMAIL GILL	Overgrown vegetation in front yard all cut. Carport cleaned up. No scattered items in the front. Both dogs on property are now registered. No further issue.	
COMPLETED	May 31, 2021 4:38 PM	HARMAIL GILL	COMPLETED	
EMAIL	May 31, 2021 4:39 PM	<SDhillon@whiterockcity.ca> Call 40550 - BYLAW ENFORCEMENT - UNSIGHTLY PROPERTY has been completed		









