



This is the first Affidavit of Guillermo Ferrero in this case and was made on December 10, 2021

S21-2694
Victoria Registry

IN THE SUPREME COURT OF BRITISH COLUMBIA

BETWEEN:

RAMONA ERIKA JOHANSON

PETITIONER

AND:

CITY OF WHITE ROCK

RESPONDENT

AFFIDAVIT

I, GUILLERMO, FERRERO, Chief Administrative Officer, of 15322 Buena Vista Avenue, White Rock, B.C., MAKE OATH AND SAY AS FOLLOWS:

1. I am the Chief Administrative Officer (“CAO”) of the City of White Rock (the “City”) and as such I have personal knowledge of the facts and matters deposed to in this affidavit, except where stated to be on information and belief, in which case I believe them to be true.
2. I have read the Affidavit of Erika Johanson sworn August 31, 2021.
3. In response to paragraph 8 of the Johanson Affidavit, it has been my practice as CAO of the City to encourage the flow of current and timely information between city operations and Council and not to discourage direct communication between members of Council and members of City staff, so long as that did not cause material interference with staff work. However, I intervened, and took steps to have such communications be conducted through my office, when I concluded that the nature and volume of such communications had created an unsafe and unfit workplace and were having a significant adverse effect on staff, the work of staff, and the organizational culture and morale.
4. In response to paragraphs 9 – 12, the specific e-mails referred to in the Johanson Affidavit were the culmination of a sequence of events over a period of several months. There were numerous other e-mails involved, and I have attached copies of a number (but not all) of those as Exhibit “A” to this Affidavit. Thus far during 2021, I am aware of over 470 e-mails which Councillor Johanson has sent directly to various members of staff (including myself), a

large number of which required substantial time and effort to reply to. The events leading up to the e-mails in the Johanson Affidavit also involved remarks directed towards staff members in person, during council meetings, and through social media. The cumulative effect of these events created what I considered to be an unfit and unsafe work environment for staff. I intervened to protect the staff I was responsible for, as I considered this to be my responsibility as CAO. Although Colleen Ponzini was the staff member mentioned most frequently in the correspondence, she was not the only staff member who was affected.

5. In response to paragraph 13 of the Johanson Affidavit:

(a) Exhibit “B” to this Affidavit is a copy of an e-mail which I sent to all members of Council on August 16, 2021, requesting that all members of Council act in accordance with the City’s policy concerning Communications between Mayor and Council and City Staff (the “**Policy**”).

(b) Notwithstanding my request to Councillor Johanson that she act in accordance with the Policy, she has continued to communicate directly with staff from time to time, although the frequency of such communications has decreased subsequent to July 7, 2021. Exhibit “C” to this Affidavit contains e-mail instances of this subsequent to July 7, 2021. Exhibit “C” also contains various postings of Councillor Johanson on Facebook and other social media platforms.

6. In response to paragraphs 14, 17, and 18 of the Johanson affidavit, I did not consider my e-mail of July 7, 2021 (quoted in paragraph 12 of the Johanson affidavit) to constitute any kind of “penalty”, based on any “determination” which I was empowered to make under any municipal bylaw or policy. I was asking Councillor Johanson to follow the procedures set out in the existing Policy governing communications with municipal staff, and I directed staff (over whom I have managerial responsibility as CAO) to respond in a manner consistent with the Policy. I took these steps because I believed that they had become necessary, for the reasons described above. Prior to sending my email on July 7th, 2021 Councillor Johanson declined all bi-monthly scheduled one-on-one meetings with me after April 30th 2021, which were missed opportunities to discuss concerns.

7. In response to paragraphs 15 and 16 of the Johanson affidavit, two complaints have been lodged under the City’s Respectful Workplace Policy.

(a) On July 19, 2021, Councillor Johanson filed a complaint against me.

(b) On September 21, 2021, Colleen Ponzini filed a complaint against Councillor Johanson.

The City hired an investigator to investigate these complaints, and her report is pending. In addition, as disclosed in the e-mails marked as Exhibit “D” to the Johanson Affidavit, the City Council organized a workshop for Council members to discuss the City’s Respectful Workplace policy. All Council members were invited to attend, but Councillor Johanson declined to do so.

The actual workshop was held during a closed meeting of Council, so that any disclosure of the discussion during the meeting would require Council approval.

8. The events in issue in this proceeding have had an adverse material impact on the operations of the City. On June 16, 2021, Colleen Ponzini, previously the City’s Director of Financial Services, went on medical leave due to excessive stress. She has since terminated her employment relationship with the City and will not return. As stated above, she was not the only staff member affected. Exhibit “D” to this Affidavit is a copy of an e-mail which I sent to all members of Council requesting that all correspondence which would normally be directed to Ms. Ponzini be sent to me instead.


9. To identify other individuals referred to in e-mails attached to this Affidavit:

- (a) Darryl Walker is the current Mayor of the City.
- (b) Chris Zota is the Manager, Information Technology for the City.
- (c) Carl Isaak was previously the City’s Director of Planning and Development Services. Mr. Isaak has since left the City.
- (d) Chris Magnus is an executive assistant to the Mayor and to me.

SWORN BEFORE ME at the City of Vancouver)
this 10th day of December, 2021)


_____)
A Commissioner for taking Affidavits for)
British Columbia)

Tracey Arthur, Director
Corporate Administration, City of White Rock
A Commissioner for taking Affidavits
in the Province of British Columbia
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 / (604) 541 2129


_____)
Guillermo Ferrero)

This is Exhibit "A" to the Affidavit of Guillermo Ferrero
sworn before me at White Rock, B.C. this 10th day of
December, 2021



A Commissioner for taking Affidavits for British
Columbia

Tracey Arthur, Director
Corporate Administration, City of White Rock
A Commissioner for taking Affidavits
in the Province of British Columbia
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 / (604) 541 2129

Chris Magnus

From: Erika Johanson
Sent: January 4, 2021 5:44 PM
To: Carl Isaak
Cc: Mayor and Council; Guillermo Ferrero
Subject: January 14 public open house

Hi, Carl!

What will be different between the January 14 public open house and the community engagements that took place during 2019? Are you expecting different results? Is there a chance for Council to review the agenda/proposed questions in advance of the January 14 open house? There has been some public criticism that the questions in 2019 were skewed toward soliciting particular responses.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Paul Hildebrand

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 17, 2021 1:35 PM
To: Guillermo Ferrero
Cc: Mayor and Council; Chris Magnus; Tracey Arthur
Subject: Re: Update from Mayor Walker | City of White Rock Committees/Advisory Review

Guillermo,

My point of view is that the survey of all committee members was unnecessary. Council could have had a one to two hour meeting that would have likely come up with the same results, but we'll never know. Just my opinion.

For what it's worth, Murray Dinwoodie comes with his own biases. But, that's a conversation for another time.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 17, 2021 11:47 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: RE: Update from Mayor Walker | City of White Rock Committees/Advisory Review

Hi Erika,

\$10,000

Beyond the points already made, I have no capacity to do this in-house.

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 17, 2021 11:14 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Update from Mayor Walker | City of White Rock Committees/Advisory Review

Thanks, Guillermo, for responding.

Yes, Council voted to review committees, but we did not vote for a consultant to do it. We'll just agree to disagree on the merits of doing it in house.

How much was the consultant paid?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 17, 2021 10:53 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: RE: Update from Mayor Walker | City of White Rock Committees/Advisory Review

Hi Erika,

From the November 9, 2020 Governance and Legislation Committee meeting the following recommendation was placed on the November 23, 2020 Regular Council agenda to be and was ratified by Council.

Endorse that there be a full review of the City's Advisory Bodies / Committees to be conducted early in 2021 (including the work the Committees are producing and required involvement by staff to maintain the Committees).

An Advisory Body / Committee Review Mandate was drawn up in December 2020 and later that month the Director of Corporate Administration reached out to counterparts in local government and four (4) names were returned as ideas as to who could conduct a review on this subject matter. Of the four (4) two (2) returned quotes noting they would be

able to perform the project with a fairly quick turnaround – January with anticipated completion mid-March 2021 to try and coincide with the Committee Appointment extension to March 31, 2021.

Of the two (2) expressions of interest returned Mr. Dinwoodie was selected due to his noted project approach, 30 years of local government (LG) experience (familiar with LG processes and related legislation), regional experience and vast experience working with committees / boards (TransLink, Metro, Regional Boards and Committees). This along with being the CAO of the nearby Municipality – City of Surrey being a large municipality it was thought there would be a variety of experience including an understanding of local needs.

Working as a previous CAO it was felt there would be a good understanding of a Council's needs (in general).

I have done this type of work in Nanaimo and Ladysmith and consultants are used as they provide an outsiders' view of committees and how they functioning. My experience tells me that if this is done in-house the process is most likely to be challenged and could be biased. The consultant will produce a report based on the findings and will report back to Council with me. You can then can decide if you wish to support the recommendations.

Hope that helps,
Thanks.
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 16, 2021 12:05 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Fw: Update from Mayor Walker | City of White Rock Committees/Advisory Review

Guillermo,

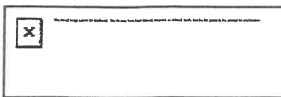
I just realized I did not copy you on my email regarding the hiring of a consultant to review committees.

Please explain why a consultant was hired when this could have been handled by Council and why this particular consultant, Surrey's General Manager of Planning during McCallum's first tenure.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: January 31, 2021 4:24 PM

To: Darryl Walker <DWalker@whiterockcity.ca>

Cc: Anthony Manning <AManning@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>

Subject: Re: Update from Mayor Walker | City of White Rock Committees/Advisory Review

WHAT?!

Why do we need a consultant? How much will this cost?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Chris Magnus <CMagnus@whiterockcity.ca>

Sent: Thursday, January 28, 2021 4:33:18 PM

To: Anthony Manning <AManning@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>

Cc: Darryl Walker <DWalker@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>

Subject: Update from Mayor Walker | City of White Rock Committees/Advisory Review

On behalf of Mayor Walker, we are providing the following update.

Good afternoon Council. I am pleased to announce that the City has engaged a consultant to complete a review of the City's advisory bodies/committees.

The purpose is to review the organizational impact and efficiencies of the City's advisory bodies (committees) and their structure to ensure the current system is meeting Council's needs, objectives (including transparency) and the currently adopted 2021-2022 Strategic Priorities.

The review will be conducted by Mr. Murray Dinwoodie of MDD Consultant Services. Mr. Dinwoodie has over 30 years of experience in local government including eight (8) years as the Chief Administrative Officer with the City of Surrey. As an employee of local government, he has had regular involvement with advisory committees of Council and is very familiar with the processes associated with committees and in addition, has vast experience working with boards such as Metro Vancouver, TransLink and regional committees.

The review is being commenced during the week of February 1, with an anticipated completion date by mid-March 2021. The project will include interviews with all members of Council, committee chairpersons and staff ensuring there is a well-rounded and transparent approach to the project. It is expected that the process of the interviews will be scheduled to start during the week of February 1 and will take 2 or 3 weeks to complete, depending on the availability of those being interviewed. There will be a survey questionnaire forwarded to all committee members in early February.

You will soon be receiving communication from Mr. Dinwoodie, who will introduce himself, provide a project overview and include a questionnaire ahead of an interview time being booked for you to meet with him through electronic means (Teams meeting).

It is important that each member of Council's input is provided in order to achieve a well-rounded perspective as to how our committees are functioning and to ensure the mandates and workplans align with Council's Strategic Priorities. Your time and effort is valued and will assist in ensuring the City's committee process is clear and succinct for Council to be advised on matters that align with the priorities identified.

I thank you in advance for participating in this process.

*Mayor Darryl Walker
City of White Rock*

Regards,

CHRIS MAGNUS
Executive Assistant to Mayor and CAO, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2124 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: February 22, 2021 11:54 AM
To: Guillermo Ferrero
Subject: Fwd: EAC Recommendations for February 22nd Council Meetings

Good morning, Guillermo!

As you may know, Garry has a personal vendetta against me and has gone out of his way to trash me on Facebook with a stack of lies. He was also instrumental in causing a great deal of grief for me personally when he, Helen, and Mia Pedersen claimed that I was having an "illegal" EAC meeting away from City Hall. This happened after the first EAC meeting of our term. I am willing to debrief you on what happened, but not today as I am preparing for tonight's meetings. For the record, no meeting of any sort took place.

Both Dan and Helen went after me on this (I have the emails) and I received zero support from Darryl at a time when he was supporting Helen against a resident who reported Helen's interference in the Arts Walk during the Dogs on the Promenade fiasco. (She verbally threatened one of the artists who emailed Council with his concern that the dogs would urinate on his installations. She said if he didn't stop complaining, she would ensure that the Arts Walk would disappear.) I received pushback from Dan, who took Helen's position on the "illegal" meeting matter. It was bullying and harassment on Dan's part. I would have sued him, except I didn't want to recuse myself from any meeting where Council would discuss his imminent departure from the City.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Garry Wolgemuth <acusun@telus.net>
Sent: Monday, February 22, 2021 10:43:21 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Greg Newman <GNewman@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; Clerk's Office <ClerksOffice@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: EAC Recommendations for February 22nd Council Meetings

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr.Ferreo

I am a bit confused over the bylaws that the EAC is presenting.

Are not these supposed to be stated in recommendation form rather than actual bylaw form which is basically what staff is supposed to do if given direction by the council?

Also, Councilor Johanson has asked for some of her Committee members to attend the February 8th Council meeting to explain the recommendations. Is that not also her responsibility and the staff's responsibility.

8

Is this some sort of overreach by Councilor Johanson and the EAC members? Is writing actual bylaws within the "Terms of Reference" of the EAC ?

Regards
Garry Wolgemuth

Guillermo Ferrero

From: Erika Johanson
Sent: March 2, 2021 11:33 AM
To: Tracey Arthur
Cc: Guillermo Ferrero; Mayor and Council; Nick Greenizan - Peace Arch News; Aaron Pauliuk
Subject: Aaron Pauliuk's petition

Hi, Tracey!

Why was Aaron Pauliuk's petition given to Council yesterday when the date of the petition is missing?

From Bylaw 2232, Section 23.8:

"Every petition presented to Council by Delegation, or otherwise, must include:

- a) the date of the petition;
- b) legal full names of the signatory petitioner with their address; and
- c) a statement at the top of the page clearly indicating why signatures have been collected"

In this case, the date is critical as we heard last night that most names were collected three years ago. I find it grossly unfair for his petition to be presented to Council while mine and Liam Maynard's were not.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: March 26, 2021 11:38 AM
To: Guillermo Ferrero; Mayor and Council
Cc: Colleen Ponzini
Subject: Re: 2021-03-26 Weekly Activity Update

Guillermo,

The mail out is totally unacceptable! Where are the proposed heights? The verbiage is totally biased.

Can it be redone, please!!!

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Friday, March 26, 2021 11:05:22 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Colleen Ponzini <CPonzini@whiterockcity.ca>
Subject: 2021-03-26 Weekly Activity Update

Hello Mayor and Council,

Please see this week's Activity Update as well as the Council Correspondence, which is attached. I will be away on-holidays starting today coming back to work on Tuesday April 6th. In my absence I have appointed Colleen Ponzini as Acting CAO.

Here is the list of activities for this week:

1. Mailer: CR-1 Zoning Public Meeting and Housing Study Open House
 2. Waterfront Pay Parking Update: Summer season rates
 3. White Rock Firefighters Preparing to Assist with Fraser Health Vaccine Rollout
 4. White Rock Pier: Broken Pile Repair
 5. Engineering and Municipal Operations Staffing Replacement Update
6. New Open Data Platform
 7. Tennis and Pickleball Court Restrictions
 8. Zoom Zumba Gold Event
9. Update from the Fire Chief on COVID-19

1. **Mailer: CR-1 Zoning Public Meeting and Housing Study Open House**

Department: Planning and Development; Communications

Summary: City Council directed staff to send a mailer to all White Rock homes to inform residents of the virtual Public Hearing regarding the proposed zoning amendment to the Town Centre Area Zone (CR-1). That public hearing takes place on Monday, April 19 at 6 p.m.

Paul Hildebrand

From: Erika Johanson
Sent: March 29, 2021 2:50 PM
To: Colleen Ponzini
Cc: Guillermo Ferrero
Subject: Re: Budget Binders

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Jim

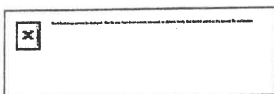
Colleen,

My queries have to do with the research I've done regarding tonight's motion on using zero-based-budgeting. I was hoping that each department's operational and capital budgets are in a common, reviewable format.

How was it done in New West?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: March 29, 2021 2:29 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Budget Binders

Hello Councillor:

No, they are just a bunch of excel files and emails, notes, hand written notes from conversations etc that we then compile into a model that allows us to consolidate and present the information as you saw it in the reports. It's a very complicated set of excel workbooks and word documents. Can I ask what you're hoping to find?

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: March 29, 2021 2:25 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Budget Binders

Thanks, Colleen!

Are the operating and capital budgets in the same format for each department?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: March 29, 2021 2:08 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Budget Binders

Hello Councillor:

The departments have to provide us with their operating and capital budgets. This is an iterative process whereby we provide some information in excel to assist them and work with them on determining on how their programs could be funded within the City's resources and determine if increases are necessary. There is no specific "binder".

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: March 29, 2021 2:02 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Budget Binders

Hi, Colleen!

What is typically included in departments' budget binders?

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: April 10, 2021 8:36 AM
To: Colleen Ponzini
Cc: Guillermo Ferrero
Subject: Departmental budgets

Hi, Colleen!

How hard would it be for Council to review the 2021 budgets at the departmental level? I'm hoping that the information is available in the Excel spreadsheets used to come up with the Financial Plan.

Please respond before the Council meeting April 12 as my vote on the Financial Plan depends on your answer.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: April 12, 2021 10:13 AM
To: Colleen Ponzini
Cc: Guillermo Ferrero; Mayor and Council
Subject: Re: Fire and Rescue

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Jim

Thanks, Colleen! I was hoping for something along the lines that WR RCMP provided. Does this exist, or are their budgets done the same way as for the rest of WR departments?

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: Monday, April 12, 2021 9:40:04 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Fire and Rescue

Hello Councillor Johanson:

Revenue's for the Fire Department are \$109K and expense's are \$4.44M. The largest component of expenses are wages at \$3.9M. The revenues are mostly cost recoveries for equipment supplied to new developments

Regards,

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 11, 2021 12:49 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fire and Rescue

Hi, Colleen!

Does Fire and Rescue have its own budget? If so, can you share it with Council?

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: March 31, 2021 5:53 PM
To: Colleen Ponzini; Chris Magnus
Cc: Darryl Walker; Guillermo Ferrero
Subject: Re: Financial Plan

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Jim

Colleen,

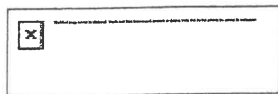
Reasonable question! It has to do with my motion to have the plan for using zero-based-budgeting for 2022. I will modify my motion as a result of my "research" on the subject.

Bottom line, it's an issue of how to get more information in order to make an informed decision on the Financial Plan. It's more of a heads up on a motion I intend to make at the next council meeting.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: March 31, 2021 12:52 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>
Cc: Darryl Walker <DWalker@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Financial Plan

Hello Councillor Johanson:

Can I ask the reason for the meeting in case I need to remind myself of related topics/concerns?

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: March 31, 2021 12:51 PM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Cc: Darryl Walker <DWalker@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>
Subject: Financial Plan

Hi, Chris!

Could you please arrange a meeting for me with Darryl, Guillermo, and Colleen for some time next week (before the next Council meeting)?

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: April 19, 2021 9:14 AM
To: Guillermo Ferrero
Cc: Mayor and Council
Subject: Re: Feedback re the flyer

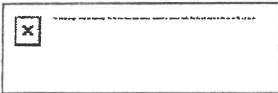
Guillermo,

I will give your request all the consideration it deserves.

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: April 19, 2021 9:04 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Feedback re the flyer

Hi Erika,

I would appreciate that this kind of email be sent to me directly without including other staff. I absolutely disagree with you that staff has had any bias towards the direction of the OCP review as the majority of Council has been proving direction during the entire process at council meetings.

Further, you indicate that staff should not be leading this process. However, it's very important for staff to lead processes in order to protect the City. We are charged with ensuring that all legal/legislative requirements are met, which is not something members of Council are expected to know or see through. Council should, of course, be making the decisions, but staff's role is to carry them out through proper process.

The flyer was provided to Council prior to being sent. Please find the email attached providing the final version, as well as your response to the email.

Thanks,

20

Paul Hildebrand

From: Erika Johanson
Sent: April 19, 2021 9:41 AM
To: Guillermo Ferrero
Subject: Re: Feedback re the flyer

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

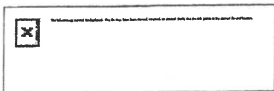
I will respond in an open Council meeting where I will move for Council to consider a policy whereby Council approves how workshops, surveys, and mailouts (possibly more) are presented to the public. Council DID NOT give ANY direction on the workshops and surveys.

This policy will also include direction that members of Council WILL NOT participate in these workshops and surveys. Helen was seen moving 'blocks' onto the buildings while residents were taking them off - this went back and forth a few times at one of the workshops.

Guillermo, I love that you are attempting to bring Staff into the 21st century with the dashboard and the purchase of financial planning software. I am extremely disappointed in the lack of communication between Staff and Council and that Staff culture (specifically, bias toward development) has not changed with your leadership. Communications needs to be a two-way street and that is not happening.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: April 19, 2021 9:26 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Feedback re the flyer

Thanks Erika. Regardless we continue to follow council direction – council direction is council direction regardless of how the vote goes or the reasoning behind it. Please call me if you need to discuss further. Being vocal is ok however it is important to remain respectful towards all staff.

G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 19, 2021 9:14 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Feedback re the flyer

Guillermo,

One councillor who voted in favour of moving these amendments forward simply for appearances sake. He felt that Staff needed to hear - loud and clear - from the residents that they do not want this. All DDWR councillors are furious at Staff for including the bullet points I had asked to be removed. My subsequent public email was a surrender to avoid continuing fighting with Staff.

I am more vocal than my fellow DDWR councillors and this will likely remain true for the rest of the term.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: April 19, 2021 9:04 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Feedback re the flyer

Hi Erika,

I would appreciate that this kind of email be sent to me directly without including other staff. I absolutely disagree with you that staff has had any bias towards the direction of the OCP review as the majority of Council has been proving direction during the entire process at council meetings.

Further, you indicate that staff should not be leading this process. However, it's very important for staff to lead processes in order to protect the City. We are charged with ensuring that all legal/legislative requirements are met, which is not something members of Council are expected to know or see through. Council should, of course, be making the decisions, but staff's role is to carry them out through proper process.

22

The flyer was provided to Council prior to being sent. Please find the email attached providing the final version, as well as your response to the email.

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 17, 2021 1:43 PM
To: Donna Kell <DKell@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Feedback re the flyer

I had asked Guillermo to remove all of the bullet points on the postcard that was sent out. That did not happen - I gave up fighting. Here is a sample of what I've heard:

absolutely EVERYONE I have talked to about it, was confused by the "Changes to Zoning" mailing

I feel this whole OCP review process has been driven by Staff and not Council. That will not happen again! Council is responsible for policy and it will be policy that will stop this kind of Staff bias in its tracks.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Guillermo Ferrero
Sent: April 22, 2021 1:48 PM
To: Erika Johanson
Subject: Re: 1-1 next Friday

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

Hi Erika,

I regret that you feel this way. I'm available when and if you would like to speak with me.

I'll leave the regular time booked in my calendar if you would like to join.

Further, I'm available by phone anytime.

Thank you,
G

Get [Outlook for Android](#)

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: Thursday, April 22, 2021 1:11:57 PM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: 1-1 next Friday

Please cancel my 1-1 with Guillermo.

There's no point and I have better things to do with my time.

Get [Outlook for iOS](#)

Paul Hildebrand

From: Erika Johanson
Sent: April 26, 2021 1:25 PM
To: Colleen Ponzini
Cc: Chris Zota; Guillermo Ferrero
Subject: Re: New Financial System

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Jim

Colleen,

I was trying to find out how the City decides that we need \$1.5 million for it. Do we have a list of requirements/features that the City needs?

To be honest, I feel like I'm between a rock and a hard place. I know that the City needs to have the tax rate determined by May 15, but I can't find a way to justify approving a financial plan without knowing this type of information, or, at least, that it exists.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: April 26, 2021 1:17 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Chris Zota <CZota@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: New Financial System

I don't have one ready yet. Perhaps I can work in whatever it is you are concerned about if you tell me what that is

Colleen Ponzini, CPA, CGA

25

Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



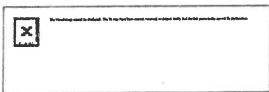
The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 26, 2021 1:12 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Chris Zota <CZota@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Re: New Financial System

That's disappointing! Can you email me the RFP or equivalent?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: April 26, 2021 1:11 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Chris Zota <CZota@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: RE: New Financial System

Hello Councillor Johanson:

There is no business case document for a new financial system that I am aware of. The current system is very old and very difficult to introduce new functionality for a variety of financial work including but not limited to reporting and integration of systems.

Regards,

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 26, 2021 1:03 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Chris Zota <CZota@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: New Financial System

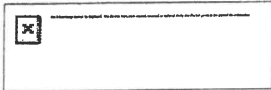
Hi, Colleen!

Is there a Business Case document available for the purchase of the new financial system? If so, please email Mayor and Council a copy.

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Guillermo Ferrero
Sent: April 27, 2021 2:19 PM
To: Erika Johanson
Subject: RE: Communications Policy

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

Hi Erika,

I was not blocking you from a meeting with staff. While I generally don't have any issues with you meeting with Tracey and/or Donna, in this case the Communications Policy between Staff and Council falls under my responsibility as Council's only employee and link between Staff and Council. Therefore, staff will seek my direction on any policy changes, which is why I suggested you discuss your ideas with me first. Additionally, if the ideas you have might impact staff and their work, I may not want staff to be privy to the discussion. These are the reasons why I'm suggesting that you and I meet, at least initially, to find out more about your ideas. If you are not comfortable meeting with me alone, I can suggest inviting the Mayor or other members of Council to participate in the discussion.

I apologize if my response made you feel as though I was intentionally blocking your access to Staff. As you know by now, I don't have any issues with members of Council connecting directly with staff as long as there is no direction given and I'm kept in the loop, as you said. I hope that my rationale above provides you some insight into why I suggested a meeting without Staff present for now.

Please let me know how you'd like to proceed.

Further, trust is a core value not only to me personally, but also organizationally here in White Rock. I would very much like to meet with you and discuss how we can improve upon our relationship to foster and cultivate trust. I would be happy to take an opportunity to meet with you off site, outside (masked up). I have found that walking meetings are often conducive to a less formal discussion and I'd really like to understand your perspectives better. Also, with the current restrictions in place, it's the safest place to be.

Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 27, 2021 12:40 PM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Communications Policy

Guillermo,

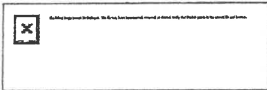
I was inviting you as a courtesy. I was not expecting you to block me from meeting with senior Staff. Even Dan did not do this. It should be perfectly acceptable for anyone on Council to meet with senior Staff as long as we are not directing Staff and that the CAO is kept in the loop.

When you first started working here, you talked a lot about trust. It's looking like we'll never get there.

You'll have to wait until the next Council meeting to find out about my concerns and subsequent motion.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: April 27, 2021 10:01 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Communications Policy

Hi Erika,

Happy to discuss. The meeting is setup, however it would be between you and me at this time so I can understand what you are asking before involving other staff. If you would like to give me some background I can do a bit of research before Friday.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 27, 2021 9:44 AM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Donna Kell <DKell@whiterockcity.ca>
Subject: Communications Policy

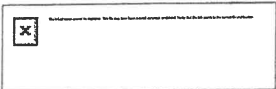
Hi, Tracey!

If the slot for April 30 which was intended for Guillermo's and my one-on-one is still available and Donna is available at that time, I would like to use that time to discuss with Guillermo and Donna what might go into a Communications Policy between Staff and Council.

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: May 5, 2021 11:47 AM
To: Guillermo Ferrero
Subject: Re: How Is It?

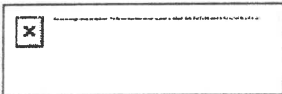
Guillermo,

A ride-along should shut him up!

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: May 5, 2021 11:04 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>
Subject: RE: How Is It?

Thanks David for your comments about bylaws – I will investigate a bit further to see if there is more we can do to have them work separately. I do like to note that BEOs working in pairs are more effective (in obtaining compliance and issuing tickets) than working alone in some areas.

Regarding your comments about parking staff last night, staff go to City Hall for their breaks and dinners, to drop off collected cash, retrieve details on CFS as they can check them on their computers instead of their cell phones, collect keys etc. The job of the officers is not just to drive around and issue tickets. Between 7pm and 8pm, staff were most likely having their dinner breaks. With respect to the parking and bylaw vehicles being in the same lot from 7 - 8 pm. The Bylaw Officers shift ended at 6pm last night, so all vehicles would be parked when you checked.

Last night we had 2 officers working from 4pm to 12:30am and collectively they issued **32 parking tickets after 4pm** at the following locations (see map):

- 20 of the total tickets were issued at the waterfront.

Chris Magnus

From: Donna Kell
Sent: May 7, 2021 10:36 AM
To: Erika Johanson
Cc: Darryl Walker; Guillermo Ferrero
Subject: RE: Facebook Live participation

Thanks, Councillor.

At your request, we will remove you from the Facebook Live roster.

Donna

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 7, 2021 9:56 AM
To: Donna Kell <DKell@whiterockcity.ca>
Subject: Facebook Live participation

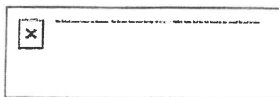
Hi, Donna!

Please take me off the roster of Councillors participating in the Facebook Live sessions. It gives residents the impression that we are working as a team and we are definitely not!

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Guillermo Ferrero

From: Erika Johanson
Sent: May 10, 2021 1:12 PM
To: Guillermo Ferrero
Subject: Re: Broken link

Did not answer my question... maybe next time.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, May 10, 2021 12:38:42 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Broken link

Hi Erika,

Staff's work plans are made up of Council's strategic priorities and operational requirements to provide the mandated services we provide. We will provide any information related to those that Council would like to see during the next budget cycle and, depending on the level of information requested, the level of resources needed and/or re-prioritization of other council priorities.

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 10, 2021 12:29 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Broken link

That's great. My impression from your answer is that they don't currently exist. Is this correct?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, May 10, 2021 12:27:45 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Broken link

Paul Hildebrand

From: Guillermo Ferrero
Sent: May 10, 2021 12:39 PM
To: Erika Johanson
Cc: Mayor and Council
Subject: RE: Broken link

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

Hi Erika,

Staff's work plans are made up of Council's strategic priorities and operational requirements to provide the mandated services we provide. We will provide any information related to those that Council would like to see during the next budget cycle and, depending on the level of information requested, the level of resources needed and/or re-prioritization of other council priorities.

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 10, 2021 12:29 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Broken link

That's great. My impression from your answer is that they don't currently exist. Is this correct?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, May 10, 2021 12:27:45 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Broken link

Hi Erika,

Sounds like this will line-up very nicely with the new process that we are developing for the 2022 Financial Plan. A terms of reference for the new Taskforce will be in front of Council soon.

Thanks,

G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 10, 2021 12:24 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Broken link

Guillermo,

In Colleen's response to my email asking about the procedure to have a redo of the entire website in the 2022 budget. Here is her response:

Chris Zota would have to include this item in his work plan and budget for it accordingly

I am asking for any "work plan" and "budget" whatever is in them. I would like to see what information is included. These would be great to see prior to being presented a Financial Plan.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: May 10, 2021 11:10 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Broken link

Hi Erika,

Thanks for the email.

Staff's work plans are made up of Council's strategic priorities and operational requirements to provide the mandated services we provide. We will deliver on items and priorities from Council's strategic plan, some of which are staff driven as per previous discussion with Council (attached). In regards to the budget, could you please clarify exactly what information you are looking for and for which year?

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 10, 2021 8:57 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>
Subject: Re: Broken link

Colleen,

Is it possible for Council to see senior level staffs' work plans and budgets?

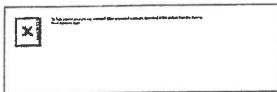
Regards,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778-867-9317 | www.whiterockcity.ca



On May 10, 2021, at 8:34 AM, Colleen Ponzini <CPonzini@whiterockcity.ca> wrote:

Hello Councillor:

Chris Zota would have to include this item in his work plan and budget for it accordingly

Colleen Ponzini, CPA, CGA

Director of Financial Services, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2111 | www.whiterockcity.ca

<image001.jpg>

The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: May 9, 2021 9:20 AM

To: Colleen Ponzini <CPonzini@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>

Subject: Re: Broken link

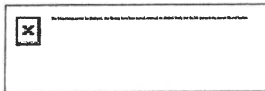
Hello, Colleen!

How do I go about ensuring that a complete redo of the City's website is included in the 2022 Financial Plan? (See email stream below.)

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Chris Zota <CZota@whiterockcity.ca>
Sent: May 6, 2021 1:27 PM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Broken link

Good afternoon Mayor and Council,

My apologies for not including you in the email thread below.

Sincerely,

Chris

From: Chris Zota
Sent: May 5, 2021 12:53 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Broken link

Hi Councillor Johanson,

I don't have a detailed description of what is included in a refresh, but it is safe to assume it will only cover the look and feel part of it.

We're fully aware the menu architecture/layout needs to be revamped, and to that end, we have a list of changes lined up and ready for a final review. It all comes down to resources and priorities.

Just as an aside. The last redesign had a price tag of around \$32,000, whereas Surrey's redesign (4 years ago) cost \$500,000 and Vancouver paid \$3 million <https://dailyhive.com/vancouver/why-the-city-of-vancouver-website-cost-3-million>

Chris

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 5, 2021 11:44 AM
To: Chris Zota <CZota@whiterockcity.ca>
Subject: Re: Broken link

Thanks for this, Chris!

What would be included in the refresh?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Chris Zota <CZota@whiterockcity.ca>
Sent: May 5, 2021 9:48 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Broken link

Good morning Councillor Johanson,

It appears that you were trying to open up a page that no longer exists. For some reason, even if the page no longer exists, people can call that particular URL via the search engine. We are going to remove any reference to that page right away.

This is the correct link for the video catalogue (including the legacy files):
<https://www.whiterockcity.ca/894/Agendas-and-Minutes>

The website was redesigned in May 2018, and as per the contract, we're entitled to a free refresh starting February 2022. Due to their collaborative nature, website design projects are resource-intensive, and we always have difficulty getting business units to participate.

Thanks,

Chris

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: May 5, 2021 8:04 AM
To: Chris Zota <CZota@whiterockcity.ca>
Subject: Broken link

Hi, Chris!

I got the attached screen when I clicked on Archived - video recordings of council meetings.

Out of curiosity, when was the last time the website had a complete redesign?

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: June 1, 2021 7:48 AM
To: Colleen Ponzini
Cc: Guillermo Ferrero; Mayor and Council; Chris Zota
Subject: Financial software

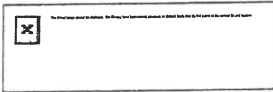
Hi, Colleen!

Please email Council a copy of the RFP for the Financial Software when it is complete. I assume it will include specific requirements about the system, tools, materials, or products.

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: June 1, 2021 10:23 AM
To: Colleen Ponzini; Mayor and Council
Cc: Guillermo Ferrero
Subject: Re: Budget Binders

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Jim

Colleen,

I hope the rest of Council received the full set of emails. It will put this lone question into context.

Please remind me, what was the date(s) of the meeting(s) when the department budgets were presented?

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: June 1, 2021 9:59 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Budget Binders

Hello Councillor Johanson

The question you asked in this email on March 29th, at 2:29pm below was "Are the operating and capital budgets in the same format for each department?" to which I responded no in the email below. As noted in my response, the information you received on the departmental budgets was as included in the reports

through this past year's financial planning process. This does not mean that there are no "departmental budgets", it's the format that that they are in which is the question I had responded to.

This brings us to where I am understanding Council's direction is leading through the Financial Planning Policy Task Force - That Council would like to have more detailed information about the budgets and what would that look like.

I am looking forward to working to educate and discuss with the Task Force members the complexities, regulations, constraints etc of Municipal Finance and the White Rock nuances so they can help to provide recommendations on the types of deliverables Council and the Community would like to have in the annual Financial Planning process. I am assuming this will be a very interesting group but of course I love Finance so I am biased.

Regards,

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

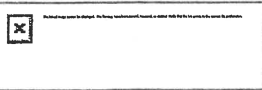
From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 1, 2021 6:49 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Budget Binders

Good morning, Colleen!

Last night, I asked if the City had department budgets. You answered in the affirmative. I was surprised given the emails we have exchanged, particularly the March 29 at 2:29 pm. What am I missing?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any

action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: March 29, 2021 2:29 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Budget Binders

Hello Councillor:

No, they are just a bunch of excel files and emails, notes, hand written notes from conversations etc that we then compile into a model that allows us to consolidate and present the information as you saw it in the reports. It's a very complicated set of excel workbooks and word documents. Can I ask what you're hoping to find?

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

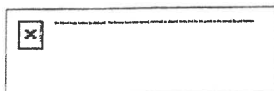
From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: March 29, 2021 2:25 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Budget Binders

Thanks, Colleen!

Are the operating and capital budgets in the same format for each department?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: March 29, 2021 2:08 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Budget Binders

Hello Councillor:

The departments have to provide us with their operating and capital budgets. This is an iterative process whereby we provide some information in excel to assist them and work with them on determining on how their programs could be funded within the City's resources and determine if increases are necessary. There is no specific "binder".

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: March 29, 2021 2:02 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Budget Binders

Hi, Colleen!

What is typically included in departments' budget binders?

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: June 3, 2021 11:05 AM
To: Darryl Walker
Cc: Guillermo Ferrero; Mayor and Council; Jacquie Johnstone
Subject: Re: Financial Planning Process Schedule

Categories: Jim

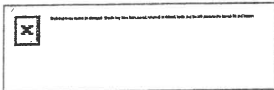
Darryl,

To say the least, we have very different communication styles. However, I want to acknowledge that you have not changed the way you interact with me in Council meetings. Much appreciated!

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 2, 2021 8:56 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: Re: Financial Planning Process Schedule

Colleen, et al,

There has been a severe breakdown in communications between the Mayor and me. We do not communicate well, to say the least.

If the mayor wanted specificity on the municipality that Financial Planning schedule came from, he should have specified that in his request. Under normal circumstances, I would have responded differently. In this circumstance, I was making a point.

I will give a straight answer after I talk to my source. Likely, it's not a problem, but I do want to honour privacy, especially since there has been a recent example where my privacy has been breached by Staff.

Communications between the CAO, Staff, and Council has changed recently, and I am very concerned that transparency and trust is at stake. The wall between Staff and Council is getting bigger, not smaller. Guillermo made a big deal about building trust when he first started as CAO; it's not working!

It is for these reasons that I have asked Tracey to include Communications Policy 119 for review at the next G&L meeting.

Colleen, I am sorry you are caught in the middle of this mess. My communication style is very direct and I don't handle ambiguity well. There's been a lot of that going around lately!

I do not wish to pursue these issues until after Policy 119 has been addressed. Hopefully, that will be June 14 at the next G&L meeting.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: June 1, 2021 3:50 PM
To: Darryl Walker <DWalker@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Financial Planning Process Schedule

Hello Councillor Johanson:

I believe the Mayor is asking for specificity on which Municipality it was that your list of activities was from.

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Darryl Walker <DWalker@whiterockcity.ca>
Sent: June 1, 2021 1:25 PM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Financial Planning Process Schedule

Could u be a bit more specific
Thanks

Get [Outlook for iOS](#)

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: Tuesday, June 1, 2021 11:13:35 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Financial Planning Process Schedule

Hello Councillor Johanson:

We (Finance staff) have just recently finalized the information in the current financial system for the 2021 budget. We only have the current system to work with to prepare the 2022 budget documents which we will be doing over the summer months to roll out to departments which we will be working on over the summer. I have personally already started working on ways to be able to capture and aggregate information using the current system in a meaningful way to be able to inform Council, and manage the process, in a way that will meet Council's requests for reviewing budgets at a lower level such as at the 'Departmental level, down to the line items' and set us (the City) up for being able to move forward with a new financial system and processes. I have also started with preparation of the information that the Task Force will need as identified in the terms of reference for the Task Force in section 6) h) of that document that was approved in last night's meeting of Council which will be the first step in the process.

The timelines and added work of having the Task Force will certainly impact timing of the 2022 Financial Planning Process but I can assure Council that regardless of the outcomes and timing of any Task Force meetings, there will be much more information for Council to review for the 2022 budget process and it will at a minimum have an exercise where Departments speak to their departmental budgets in open meeting/workshop of Council. The details around when and how is expected to be informed by the Task Force's recommendations.

Please be assured that we will find a way to ensure that we work with Council to have a Financial Plan Bylaw adopted in time as per the City's legislative requirement to do so.

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 1, 2021 10:43 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Financial Planning Process Schedule

Thanks, Colleen. I'm only interested in projected activities for 2022. You said yesterday that activities have commenced. The task force likely won't have anything until October because Council only endorsed monthly meetings for this task force and no meetings will be scheduled for August. That means one meeting in July, which is set aside for an introduction and overview of the current state of affairs. September is the first chance the task force will have to make suggestions and October will be when Finance gets back to the task force. October is the earliest that any recommendations can be sent to Council for review and approval.

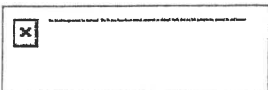
So, my big question here is: what is the schedule for the Financial Planning Process activities for 2022 since it started through to October?

Second question is: by having monthly meetings, will we meet the goal of having everything we need in place for a "Council review of the Financial Plan and Departmental Budget Presentations" (typically one-two day workshop)? Without this, it is highly unlikely that the next Financial Plan will be approved.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: June 1, 2021 10:25 AM
To: Darryl Walker <DWalker@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Financial Planning Process Schedule

Hello Councillor Johanson:

I can certainly put a list together of all the meetings/activities that took place regarding the 2021 – 225 Financial Planning process for you. Of course we don't have one defined for the upcoming process as we are anticipating direction from the Council through the Financial Planning Process Task Force's recommendations on the deliverables. Unfortunately I won't be able to get this listing on last year's process for you today but will have it by the end of the week.

Regards,

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Darryl Walker <DWalker@whiterockcity.ca>
Sent: June 1, 2021 8:56 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Financial Planning Process Schedule

Could u give a sense of which municipality this Financial Planning Process is from
Thanks

Get [Outlook for iOS](#)

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: Tuesday, June 1, 2021 7:42:07 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Financial Planning Process Schedule

Good morning, Colleen!

Below is a sample schedule for one municipality's Financial Planning Process. Do we have anything similar? If so, please share it with Council.

We have not had a "Council review of the Financial Plan and Departmental Budget Presentations", but it is common for municipalities to do this once per term. It is usually done the first year of the term, but, given the new financial landscape as a result of COVID-19, this last Financial Plan is a great opportunity for this activity.

2018/2019 Financial Planning Process Schedule

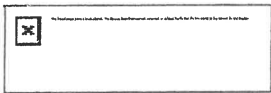
April 12, 2018	Town Hall Meeting
April–August 2018	Department Budget Submissions
August 2018	Finance Department Detailed Review

September 19, 2018	Executive Team reviewed the <i>Capital Plan</i>
October 4, 2018	Executive Team reviewed the <i>Financial Plan</i>
October 20, 2018	Local General Election
November 1–30, 2018	Citizen Budget—Online Budget Survey
November 2018	Citizen Satisfaction Survey (Ipsos Reid)
November 2018	Council reviewed the <i>Capital Plan</i> and <i>Utility Plan</i>
November–February 2019	Council reviewed the <i>Financial Plan</i> and Departmental Budget Presentations
December 3, 2018	Council gave 1 st , 2 nd , 3 rd readings of the 2019 Utility Fees Bylaw and approval of a Council resolution in support of the <i>Capital Plan</i>
December 10, 2018	Council adopted the 2019 Utilities Fees Bylaw
February 25, 2019	Council gave 1 st , 2 nd , 3 rd readings of the 2019–2023 <i>Financial Plan Bylaw</i>
March 4, 2019	Council adopted the 2019–2023 <i>Financial Plan Bylaw</i>

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: June 11, 2021 10:17 AM
To: Carl Isaak; anita nielsen; Concerned Residents
Cc: Mayor and Council; Greg Newman; Guillermo Ferrero
Subject: Re: Email from Anita Nielsen to Council | Elm Street Inquiry

Categories: Jim

Hi, Carl!

I believe I have the whole picture, but I would hope this could be put simpler so a third-grader could understand it. What is being sent out to notify the property owners of the Public Hearing?

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Carl Isaak <CIsaak@whiterockcity.ca>
Sent: June 9, 2021 4:27 PM
To: anita nielsen <anita_diane_nielsen@yahoo.ca>; Concerned Residents <elmstreetopposition@gmail.com>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Email from Anita Nielsen to Council | Elm Street Inquiry

Dear Ms. Nielsen,

You are welcome, I hope that the earlier response was clear but will try to provide additional context.

Per my email below, the zoning for a property regulates what a property owner is entitled to build on their property *now*. An OCP land use designation, which looks at the evolution of a community over a longer period of time, provides guidance on what property may be used for in the future. Often the change from the present use/building to what is

allowed in the OCP would require that a property owner apply to change their zoning, and it is not unusual for an OCP to allow greater development potential than is allowed in the zoning.

Additional responses to your specific questions are provided below in blue.

Hope this clarifies,

CARL ISAAK, RPP, MCIP

Director, Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | Fax: 604.541.2153 | www.whiterockcity.ca



From: anita nielsen <anita_diane_nielsen@yahoo.ca>

Sent: June 9, 2021 1:42 PM

To: Darryl Walker <DWalker@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Anthony Manning <AManning@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>; Concerned Residents <elmstreetopposition@gmail.com>

Subject: Fw: Email from Anita Nielsen to Council | Elm Street Inquiry

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Carl,

Thank you for your reply below regarding the OCP and the zoning on Elm Street.

Based on this information, there appears to be an inconsistency between the current OCP designation and the approved zoning, and I would appreciate further clarification:

- 1) The OCP Waterfront Village designation allows for **3-Storey, multi-unit**, residential buildings, and as you pointed out at the May 31 council meeting, this could be on top of **underground parking**, (which effectively raises the potential height an additional storey).
- 2) The current zoning for Elm Street is RT-1 (Duplex), which only allows for **2-Storey, one or two unit buildings**.

The OCP Waterfront Village designation and the RT-1 Zoning do not align, in terms of building height, and the total number of potential units.

I don't believe the area residents or council are abundantly clear on the implications of leaving the OCP designation as is, especially as it pertains to the property at 1164 Elm Street.

In your response, can you please speak to:

- the inconsistencies with respect to building height allowances between the OCP and RT-1 Zoning.
See response above – zoning regulates what is permissible now, whereas the OCP can offer different land uses or density which are attainable by a property owner applying to change their zoning.
- the difference between Mature Neighbourhood and Waterfront Village designation in terms of building height and # of units permitted.
The Mature Neighbourhood designation allows buildings with up to three residential units (single, duplex, or triplex), whereas the Waterfront Village designation allows multi-unit residential uses (i.e. 4 or more residential units).

The Mature Neighbourhood designation allows heights for each of those types of units (single, duplex, or triplex) as allowed in the City’s Zoning Bylaw, which would allow a building 7.7 metres in height (on a sloping site this may allow more than two storeys). The Waterfront Village designation currently allows buildings up to 4 storeys in height, and with the proposed amendment to the designation, this would be limited to 3 storeys in height in the West Beach area.
- the potential to amend the Mature Neighbourhood designation to permit 2-storeys only with "consideration of heritage context".
The Mature Neighbourhood OCP designation could have additional policy added, such as “consideration of heritage context” as part of the Urban Design, but if the existing zoning (RT-1) does not need to be changed in order for a property owner to construct a new building on their property, they would be able to build according to the zoning without having to give consideration to the OCP policy.

Thank you so much,

Anita Nielsen
778-808-4770

On Monday, June 7, 2021, 05:31:46 p.m. PDT, Carl Isaak <cisaak@whiterockcity.ca> wrote:

Hello Councillor Johanson,

The **zoning** for these properties on Elm Street is currently *RT-1 Two Unit (Duplex)*, which allows for either a single family (“one-unit) building or duplex (“two-unit) building. The smaller lots on Elm Street would be limited to a single family building, as they are below the minimum lot area required for a duplex. Either form of building would have a maximum building height of 7.7 metres (25 ft), which allows a two-storey building.

No new zone would have to be created for this form of development, and any of the property owners would be entitled now to demolish their existing building and propose a new building that meets the zoning bylaw setbacks, etc. They may need to ask for some variances to building setbacks to enable a reasonable building footprint on these narrow lots, which could be done either through a Development Variance Permit application to Council, or an appeal to the Board of Variance.

The **OCP land use designation** is *Waterfront Village* currently. OCP land use designations provide guidance on what type and scale of uses would be supportable in the future. However, in the present, even if Council were to change the OCP land use designation to another land use designation (e.g. *Mature Neighbourhood*), the property owners would still be regulated by the current RT-1 zoning for the property which has not changed.

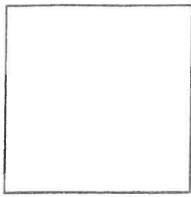
The main effect of the OCP land use designation is that if a property owner wants to build something that their zoning does not currently allow, and they therefore applied to amend the zoning for their property, then the zoning amendment bylaw must be consistent with the OCP land use designation.

Sincerely,

53

CARL ISAAK, RPP, MCIP

Director, Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | Fax: 604.541.2153 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: June 7, 2021 8:17 AM

To: Carl Isaak <CIsaak@whiterockcity.ca>; anita_diane_nielsen@yahoo.ca

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>

Subject: Re: Email from Anita Nielsen to Council | Elm Street Inquiry

Carl,

Assuming that the public response to keeping Elm Street in the Waterfront Village is a loud "no", what zoning would work to only allow a single family two-storey house on the four properties where the houses exist? Would a new zone be required?

TIA,

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca

Error! Filename not specified.

The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Carl Isaak <CIsaak@whiterockcity.ca>

Sent: June 1, 2021 12:28 PM

To: anita_diane_nielsen@yahoo.ca <anita_diane_nielsen@yahoo.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>

Subject: RE: Email from Anita Nielsen to Council | Elm Street Inquiry

Hello Ms. Nielsen,

Your email was forwarded to me to provide clarification on the motion at Land Use and Planning Committee and Regular Council meetings regarding the properties on Elm Street.

The motion was to amend the draft bylaw to leave the properties on the east side of Elm Street in the "Waterfront Village" land use designation, which would have a maximum height of 3 storeys in the new provisions for the West Beach area. As you've noted, when a parking garage is located below grade, it does not count toward the number of storeys allowed.

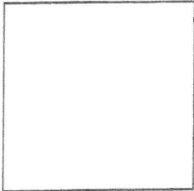
The resolution also added the following sentence in the Urban Design policy section (8.4.4) for the Waterfront Village designation: For development proposals on Elm Street, consideration shall be given to the heritage context of existing buildings.

If the OCP amendment bylaw does proceed, the property owner(s) on Elm Street would still be required to apply to Council for a zoning amendment to allow any development with more than two units, as the current RT-1 zoning is limited to a duplex building. Following Council's initial review of the rezoning application, if it is directed to proceed to the next stage in the process, the application would also involve public input and review by the Advisory Design Panel for the form and character of the building before a decision is made.

Your comments on bylaw will be included in the written correspondence for the Public Hearing for Bylaw No. 2387.

Sincerely,

CARL ISAAK, RPP, MCIP
Director, Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | Fax: 604.541.2153 | www.whiterockcity.ca



From: anita nielsen <anita_diane_nielsen@yahoo.ca>

Sent: May 31, 2021 7:22 PM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Anthony Manning <AManning@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>

Subject: amendment to OCP and 1164 Elm Street

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

I watched the live stream discussion of the Land Use and Planning meeting this evening and with respect to the discussion around Elm Street, there appeared to be much confusion.

Was the motion to keep Elm Street in Waterfront Village or to move it to Mature Neighbourhood with the form and function consideration? That was not clarified.

It is important that everyone understands that what ever the designation, the permitted three storeys, when combined with a below grade parking garage, **will amount to a four story building.**

It will be a full story higher than the current development on the west side of Elm Street. The developers have confirmed this to be the case, and are planning for 13-14 units, much bigger than a triplex.

Views on Beachview or on Everall above Buena Vista will not be preserved, nor will the elm trees if they are permitted to build 3 storeys plus parking.

I suggest that the height must be limited to 3 stories of liveable space, or two stories with parking garage.

Thank you,

Anita Nielsen
778-808-4770

Guillermo Ferrero

From: Colleen Ponzini
Sent: June 16, 2021 12:43 PM
To: Guillermo Ferrero; Jacquie Johnstone
Subject: RE: Department budgets

The fire me!

Colleen Ponzini, CPA, CGA
Director of Financial Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 12:39 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

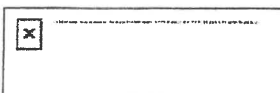
You are correct that I have already asked the question regarding a schedule of Colleen. I received no direct response, only an assurance that the information will be in front of Council in time.

As a Project Manager during my career, I'd be fired ASAP if I gave such a response.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



Paul Hildebrand

From: Erika Johanson
Sent: June 16, 2021 12:39 PM
To: Guillermo Ferrero
Cc: Mayor and Council; Colleen Ponzini; Tracey Arthur
Subject: Re: Department budgets

Guillermo,

You are correct that I have already asked the question regarding a schedule of Colleen. I received no direct response, only an assurance that the information will be in front of Council in time.

As a Project Manager during my career, I'd be fired ASAP if I gave such a response.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 10:48 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: RE: Department budgets

Hi Erika,

Your concerns are noted as they were the first time you raised them. At this point we don't have anything else to share with Council.

The information to be included in the budget "binder" will be discussed with the taskforce and recommendations will be made to Council as per the task force's mandate which is to "provide recommendations on potential activities and deliverables the City should include in its annual financial planning process".

The next step in the process is to advertise for the taskforce and for Council to decide on membership. If you'd like to bring forward a motion to recommend a different approach than has already been directed by Council through the establishment of the Financial Planning Task Force, you are of course welcome do so on at an upcoming Council meeting.

Thank you,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 10:30 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

Colleen indicated at a meeting that her staff are already working on something in anticipation of Council's pending requests. I'm curious to know what that is.

What I want to make perfectly clear is that there are no department budgets in a format that Council can review:

they are just a bunch of excel files and emails, notes, hand written notes from conversations etc that we then compile into a model that allows us to consolidate and present the information as you saw it in the reports. It's a very complicated set of excel workbooks and word documents.

If we can get to deciding what to include in White Rock's budget binders sooner rather than later, perhaps a G & L meeting can be scheduled for June 28 at which time Council can give direction to Staff as to what to include.

I am very concerned that we will not have the level of detail needed by November (which is when we first saw the draft Financial Plan for 2021 last year). I suspect that the first task force meeting won't be until September and, given a direction to have meetings monthly, nothing will get to Council from the task force until December at the earliest.

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 9:46 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>
Subject: RE: Department budgets

Hi Erika,

I understand your eagerness to get started on this topic and I can assure you that staff has heard your concerns.

Department level budgets are prepared by staff internally and were provided to Council during the 2021 budget cycle as high level figures in the reports provided. We have not provided a more granular break down by department during the 2021 budget cycle. Staff are planning this year to show a more detailed breakdown of budgets with presentations by departments, with a binder for Council to have during the process. The format of how information will be presented is being developed and will be influenced by the task force and recommended to Council, including any additional resources that would be required to provide this new level of service (if required).

In addition, the financial planning schedule will be dependant of the recommendations of the new taskforce, if supported by Council, and the level of new information that will be requested of staff. What Colleen has shown you is what was presented to Council for 2021 and she has noted that the departmental figures were included in the aggregate numbers.

The process this year will be different and, with the new taskforce in place, probably a lot longer; this is the reason why staff advise to work with the Finance and Audit committee.

When information is ready for Council, it will be provided at a Council meeting for all Council to debate and provide direction. At this point we don't have anything else to share with Council.

Thank you,

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 8:50 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Department budgets

Colleen,

I am not sure which meeting it was at, but in a recent one, I asked you if the City had departmental level budgets. You answered in the affirmative and claimed that Council has reviewed them with the department heads present.

I looked through all of the F & A agendas from 2020-07-09 onward and have found nothing remotely resembling a department level budget. What I see are specific asks by departments for increased funds for extra staff, training, and the like.

Hopefully, the Financial Planning Policies Task Force will result in proper budget binders that Council can review for the 2022 Financial Plan. If these are already in the works, please let Council know what they will include. When do you anticipate that they will be available for review?

Also, when will a Financial Planning schedule for 2022 be available? This is a standard deliverable for municipal financial planning.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Paul Hildebrand

From: Erika Johanson
Sent: June 16, 2021 3:31 PM
To: Guillermo Ferrero
Cc: Mayor and Council; Jacquie Johnstone; Chris Magnus
Subject: Re: Department budgets

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

Guillermo,

I will meet with you and Darryl along with a person of my choosing as a witness after we have resolved the issues that I sent you about Darryl's treatment of me since the beginning of the term. He has been nothing short of cruel to me, yet you have ignored my concerns. You have a bent for protecting Staff, but you don't seem to be working for Council. I thought that was your job.

As far as anything I have said in Council, I would like to know, in advance, what the issues are in writing and the date/time you think it occurred. Please ensure that Mayor and Council and Jacquie Johnstone have the same information. If I had said anything inappropriate in Council meetings, the Mayor should have called a "point of order", which he has never done.

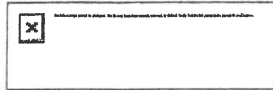
As for your threats of enforcing Policy 119, there are a few people ahead of me who you should consider for inappropriate behaviour on Council and abuse of position. You have made sure already that I have no communication with Staff and that is why I asked in Council whether the policy has changed. It's really not an effective deterrent. I am referring to you blocking me from meeting with Donna Kell to ask her questions.

I know it is hard for people to deal with a strong female, especially one who does not "go along to get along" as a majority on this Council have chosen to do.

As for my recent emails with Ms. Ponsini, all I have ever asked for is a straight answer and one is never given. Even when you responded to my second to last email, no straight answer is given.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 2:16 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: RE: Department budgets

Erika,

Your email is inappropriate and unacceptable, and I will be setting up a meeting to discuss my concerns with you and the Mayor as soon as possible.

I have a great deal of concern with your inappropriate emails that have been sent and comments made during public Council meetings, which includes attacks on staff such as the email below. Council has a responsibility to act in a manner that is consistent with our Respectful Workplace Policy, where communication is positive, and everyone of us considers how our words may impact others. Your comments towards Ms. Ponzini are excessive and unjustifiably critical. This is unacceptable and unwarranted behaviour and is in clear violation of our Respectful Workplace Policy.

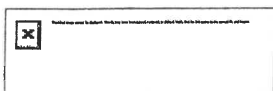
To be clear, if this inappropriate behaviour continues, I will be left with no other choice but to enforce Policy 119, Communication Between Mayor and Council and City Staff, where all correspondence will be sent directly through me and there will be no communication with staff. I have had multiple discussions with Mayor Walker in relation to these troubling emails and he has indicated his support to this approach if necessary.

Before our meeting with the Mayor, I ask that you review the following policy, Policy 405 – Respectful Workplace Policy. I am looking forward to our meeting with the mayor to clarify my concerns and to reinforcing the City's commitment to a respectful workplace.

G

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 12:39 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey

Arthur <TArthur@whiterockcity.ca>

Subject: Re: Department budgets

Guillermo,

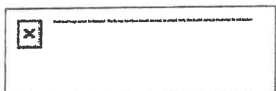
You are correct that I have already asked the question regarding a schedule of Colleen. I received no direct response, only an assurance that the information will be in front of Council in time.

As a Project Manager during my career, I'd be fired ASAP if I gave such a response.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: June 16, 2021 10:48 AM

To: Erika Johanson <EJohanson@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>

Subject: RE: Department budgets

Hi Erika,

Your concerns are noted as they were the first time you raised them. At this point we don't have anything else to share with Council.

The information to be included in the budget "binder" will be discussed with the taskforce and recommendations will be made to Council as per the task force's mandate which is to "provide recommendations on potential activities and deliverables the City should include in its annual financial planning process".

The next step in the process is to advertise for the taskforce and for Council to decide on membership. If you'd like to bring forward a motion to recommend a different approach than has already been directed by Council through the establishment of the Financial Planning Task Force, you are of course welcome to do so on at an upcoming Council meeting.

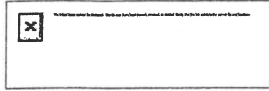
Thank you,

64

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 10:30 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

Colleen indicated at a meeting that her staff are already working on something in anticipation of Council's pending requests. I'm curious to know what that is.

What I want to make perfectly clear is that there are no department budgets in a format that Council can review:

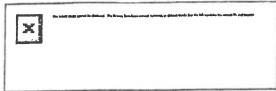
they are just a bunch of excel files and emails, notes, hand written notes from conversations etc that we then compile into a model that allows us to consolidate and present the information as you saw it in the reports. It's a very complicated set of excel workbooks and word documents.

If we can get to deciding what to include in White Rock's budget binders sooner rather than later, perhaps a G & L meeting can be scheduled for June 28 at which time Council can give direction to Staff as to what to include.

I am very concerned that we will not have the level of detail needed by November (which is when we first saw the draft Financial Plan for 2021 last year). I suspect that the first task force meeting won't be until September and, given a direction to have meetings monthly, nothing will get to Council from the task force until December at the earliest.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 9:46 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>
Subject: RE: Department budgets

Hi Erika,

I understand your eagerness to get started on this topic and I can assure you that staff has heard your concerns.

Department level budgets are prepared by staff internally and were provided to Council during the 2021 budget cycle as high level figures in the reports provided. We have not provided a more granular break down by department during the 2021 budget cycle. Staff are planning this year to show a more detailed breakdown of budgets with presentations by departments, with a binder for Council to have during the process. The format of how information will be presented is being developed and will be influenced by the task force and recommended to Council, including any additional resources that would be required to provide this new level of service (if required).

In addition, the financial planning schedule will be dependant of the recommendations of the new taskforce, if supported by Council, and the level of new information that will be requested of staff. What Colleen has shown you is what was presented to Council for 2021 and she has noted that the departmental figures were included in the aggregate numbers.

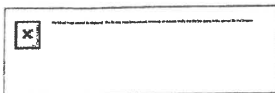
The process this year will be different and, with the new taskforce in place, probably a lot longer; this is the reason why staff advise to work with the Finance and Audit committee.

When information is ready for Council, it will be provided at a Council meeting for all Council to debate and provide direction. At this point we don't have anything else to share with Council.

Thank you,

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 8:50 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Department budgets

Colleen,

I am not sure which meeting it was at, but in a recent one, I asked you if the City had departmental level budgets. You answered in the affirmative and claimed that Council has reviewed them with the department heads present.

I looked through all of the F & A agendas from 2020-07-09 onward and have found nothing remotely resembling a department level budget. What I see are specific asks by departments for increased funds for extra staff, training, and the like.

Hopefully, the Financial Planning Policies Task Force will result in proper budget binders that Council can review for the 2022 Financial Plan. If these are already in the works, please let Council know what they will include. When do you anticipate that they will be available for review?

Also, when will a Financial Planning schedule for 2022 be available? This is a standard deliverable for municipal financial planning.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Paul Hildebrand

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 28, 2021 12:58 PM
To: Guillermo Ferrero
Cc: Mayor and Council
Subject: Re: 2021 - 2025 Financial Planning meetings

Thanks, Guillermo, for the response.

Yes, I know that Council has not formally asked for more detail. I, for one, was unsure of what was possible until looking into other municipalities a few months ago. It was then that I heard of Budget Binders being prepared for Council.

As for waiting for the Task Force, I suspect it will be cancelled due to having only one person apply.

As for the next F & A meeting, I was under the impression that one was scheduled for today, but, obviously, it has been cancelled. How should I go about requesting one for July 12?

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 28, 2021 11:57 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: 2021 - 2025 Financial Planning meetings

Hi Erika,

Responses in red

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 24, 2021 6:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: 2021 - 2025 Financial Planning meetings

Guillermo,

I don't see a list of reports referred to in the spreadsheet. I did look through all the reports I had downloaded from the Dropbox and saw no department level details. All I saw was a list of projects and their total budgets. This is not enough to show Council where the money is spent and to make any informed decisions.

The reports can be found on our [website for each meeting](#) that you see in the spreadsheet – the spreadsheet shows the motions passed by Council. All motions passed by Council came with a report from staff. This is the extent of the detail we have available for distribution for past budget cycles. To my knowledge, at no time during the last budget process did Council give direction to staff to bring more information about department level details budgets (what you call line-by-line) other than what it was shown in the reports. I also checked all resolutions of Council since Council started in office this term and no direction was given to staff to bring more detail for department budgets. More recently, Council could have requested this information during the December 7th meeting and any other meeting thereafter, however it did not happen. As you are aware, there have been no motions passed by Council to provide line-by-line budgets; instead, the task force was struck to review the budget process. You are welcome to ask for any information you would like, given Council support, to be brought back by staff; however, given current resource limitations it may be challenging to deliver and certainly would impact other deliverables.

As I've stated before, this detail is typically produced and discussed in the first year of a term. I was hoping to bring forward at the next F & A Committee meeting a list of what might be captured that would be relevant for council to review in a workshop with department heads. The next F & A meeting was reported to be on June 28, but I don't see it on the agenda. When will the next F & A meeting take place?

Finance and Audit committee meetings are scheduled as needed; no meetings have been scheduled at this point. I believe that what you are wanting to discuss is the intent of the taskforce that Council gave direction to form and it is part of their terms of reference. My recommendation would be to wait to hear back from the task force before Council discusses changes to our current budget process.

As of last week, I am told that nobody has applied for the Financial Planning Policies Task Force. I have approached a few residents of White Rock who have the qualifications. They feel the scope is too ambiguous and declined to apply.

Sounds good

Also, please provide F & A the specifications that will be included in the RFP for the purchase of new financial planning software before it goes out for bid. When is the RFP expected to be published on BCBid?

The RFP is not ready yet, I will share with Council once completed. Like I mentioned in my email to Anthony, a new financial system **will not be** in place for the 2022 financial plan cycle. There aren't many municipal financial systems

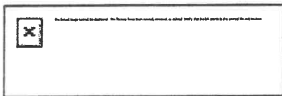
software providers out there, and fewer that a community our size can afford— so we may be limited in options. We will be able to provide department level details with the current tools we have in place.

Thanks,
G.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Colleen Ponzini <CPonzini@whiterockcity.ca>
Sent: June 15, 2021 3:15 PM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: 2021 - 2025 Financial Planning meetings

Hello Mayor and Council:

In response to a request for information that was in the 2021 budget process, the following is a list of the meetings and reports that were provided for Council regarding the 2021 – 2025 Financial Plan. All Departments were available for questions during the deliberations with Council. The list also includes the meetings where the Water Rates and User Fees were discussed as these revenues play an important part in the Financial Planning process.

I am also circulating the list of resolutions that related to some of the Financial Planning discussions that had been included in one of these meetings in the power point presentation for your reference.

Finance and Audit Committee meetings:

Nov 23, 2020 Item # 4 **Water Utility 2021 Rates**
Dec 7, 2020 Item # 6 **2021 Fees and Charges Bylaw, 2020, No. 2369**
Dec 7, 2020 Item # 8 **Potential Impacts and Proposed Budget Increments for 2021**
Jan 25, 2021 Item # 4 **2021 – 2025 Draft Financial Plan**
Feb 3, 2021 special meeting Item # 4.1 **2021 – 2025 Draft Financial Plan** (continuation from Jan 25)
Mar 8, 2021 Item # 6 **2021-2025 Draft Financial Plan for Public Consultation**

Regular Meetings of Council:

Mar 29, 2021 Item #6.2.b 2021 - 2025 Financial Plan Bylaw, 2021, No. 2377

April 12, 2021 Item #8.1.a Bylaw 2377 – White Rock Financial Plan (2021-2025) Bylaw, 2021, No. 2377

April 26, 2021 Item 6.2.g 2021 – 2025 Financial Plan Bylaw, 2021, No. 2377

Regards,

Colleen Ponzini, CPA, CGA

Director of Financial Services, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2111 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is prohibited. Please notify the City of White Rock and destroy any copies of this information. Thank you.

Paul Hildebrand

From: Erika Johanson
Sent: June 28, 2021 4:00 PM
To: Guillermo Ferrero; Tracey Arthur
Cc: Mayor and Council; Jacquie Johnstone; Don Lidstone
Subject: Re: Department budgets

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: Red Category

All of it. It suggests that people will be singled out. I wish to ensure that this is a general discussion and not about any one incident. We know what the procedures are for these types of complaints and that is how they should be handled, not in a group...

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, June 28, 2021 3:56:40 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>
Subject: RE: Department budgets

What part of that section you have concerns with?

G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 28, 2021 3:53 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>
Subject: Re: Department budgets

Guillermo,

I would join, except for the inclusion of 90(1)(a). If that is removed, I will attend.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, June 28, 2021 3:34:37 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>
Subject: RE: Department budgets

Erika,

It is unfortunate and disappointing that you have chosen to avoid the discussion about respectful workplaces this afternoon at the in-camera Council meeting. All of the questions that you posed could be asked and addressed during this meeting. Your participation, in the meeting is important to support a healthy work environment, as it is for all members of Council. I encourage you to participate in the meeting in its entirety.

Guillermo

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 28, 2021 2:54 PM
To: Tracey Arthur <TArthur@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Department budgets

Hi, Tracey!

As I haven't received any answers to my questions in the email below, please let me into the closed meeting from the "waiting room" only when discussion of item 5 begins.

TIA,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 23, 2021 6:48 PM

73

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>

Subject: Re: Department budgets

Guillermo,

Please specify what you mean by my "recent communication with staff is inconsistent with our Policy". This is very broad, indeed, and I am entitled to know what I'm being singled out for and under which policy. If someone has a complaint about me, there is a policy in place for dealing with this.

I deferred your demand for a meeting with Darryl and yourself because Darryl has bullied me before and I did not want to be subjected to that behaviour again without a neutral third-party present. You did not offer me that option.

What is the procedure for censuring a councillor who has used their position as councillor to intimidate members of the public from voicing their opinions on an issue before council?

What is the procedure for dealing with the mayor who has bullied me?

Any suggestions on how to deal with the mayor who never calls "point of order", even when a councillor is talking down to another councillor (and, at times, to all of council) rather than focusing on the motion at hand?

Please explain what you mean by "the flexibility of accessing Senior staff comes with responsibility"? This is new to me. Is there an email I've missed? Is there a policy I am unaware of? What about how Staff responds to council members?

Who has the duty to ensure that Council meetings are a safe place for councillors to attend?

"This is an important issue to be addressed with all Council." This sounds innocent enough so why is this address by Don Lidstone not open to the public?

I raised the issue of improving communications at the last council meeting. Why weren't these issue(s) brought up then?

Perhaps a better and more equitable solution would be to have a workshop open to the public where Council and Senior Staff draw up a few more policies that address communications as a whole and not piecemeal:

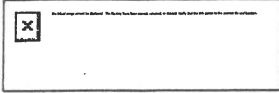
- Council to Council relationships.
- Council to CAO relationships.
- Council to Staff relationships.
- Staff to Council relationships.
- CAO to Council relationships.
- Staff to Public relationships.

• ...

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 23, 2021 11:51 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Don Lidstone <lidstone@lidstone.ca>
Subject: RE: Department budgets

Erika,

Your comments are noted. Let me begin by saying that I have a duty and responsibility to ensure all City staff feel safe to come to work where communication is respectful at all levels and employees do not feel intimidated or threatened.

It is important to distinguish the separate roles, relationships, and responsibilities in the administration of local government, clarified below:

1. Council to Council relationships.
2. Council to CAO relationships.
3. Council to Staff relationships.

Council to Council inter-relationships is not a CAO's responsibility nor the reason that prompted my email to you below. Elected officials will have different opinions on issues and are responsible for their interactions with one another. It is not the role of the CAO to get involved within that circle. Mayor and Council should make best efforts to work amongst themselves on issues that arise. If Council needs help with better understanding roles or assistance in addressing relationship issues between members, I can arrange for a facilitator to be brought in to assist, however, that would be the extent of my role as a CAO in matters between Council members.

As you know, Council's relationship with a CAO is governed by a contract and the Community Charter, and I am your only employee. As an employee I am protected by all policies adopted by Council and common law. Council Policy 119 sets out the relationship between our interactions. Throughout my career, I have always conducted myself professionally and have an open communication style, and this has not changed. I welcome Council members and the Mayor to contact Senior staff to seek clarification and/or ask questions that require clarification, and the responses to those inquiries belong to all members of Council. Our Senior Leadership team knows that all communications needs to be shared with all members of Council so that no one is disadvantaged. The flexibility of accessing Senior staff comes

75

with responsibility and it can compromise and negatively impact the third relationship "Council to Staff" which is an issue currently. This can lead to a variety of consequences.

As I mentioned in my previous email, Council has a responsibility to act in a manner that is consistent with our Respectful Workplace Policy, where communication is positive, and everyone of us considers how our words may impact others. Your recent communication with staff is inconsistent with our Policy and is a serious matter. It is for this reason that I asked for a meeting with you, the Mayor and I, as it relates to the "Council to Staff" relationship, which you declined. At that meeting I would have reviewed our policies that deal with behaviours affecting the "Council to Staff" relationship and I would have provided more insight on how your communication has been impacting staff.

This is an important issue to be addressed with all Council. As such, it is already included on the in-camera agenda for Monday and Don Lidstone will be speaking to the topic.

Guillermo

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 3:27 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

I will meet with you and Darryl along with a person of my choosing as a witness after we have resolved the issues that I sent you about Darryl's treatment of me since the beginning of the term. He has been nothing short of cruel to me, yet you have ignored my concerns. You have a bent for protecting Staff, but you don't seem to be concerned for Council members. I will be recording the meeting.

As far as anything I have said in Council, I would like to know, in advance, what the issues are in writing and the date/time you think the heinous acts occurred. Please ensure that Mayor and Council and Jacquie Johnstone have the same information. If I had said anything inappropriate in Council meetings, the Mayor should have called a "point of order", which he has never done.

As for your threats of enforcing Policy 119, there are a few people ahead of me who you should consider for inappropriate behaviour on Council and abuse of position (an act that is censurable). You have made sure already that I have no communication with Staff and that is why I asked in Council on Monday whether the policy has changed. You said that you have always maintained that all information must go through you. It's really not an effective deterrent for me because you already block me from communicating directly with Staff, e.g., you blocking me from meeting with Donna Kell to ask her questions.

As for my recent emails with Ms. Ponsini, all I have ever asked for is a straight answer and one is never given. You have that tendency as well. Even when you responded to my second to last email, no straight answer was given. In fact, your answer was totally lacking in substance.

I know it is hard for people to deal with a strong female, especially one who does not "go along to get along" as a majority on this Council have chosen to do. Perhaps you should add that requirement to Policy 119.

I need to remind you, I am directed by residents, not you or the mayor. As I am getting kudos from many residents for speaking up, I doubt I'll change this behaviour that is so abhorrent to you.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 2:16 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: RE: Department budgets

Erika,

Your email is inappropriate and unacceptable, and I will be setting up a meeting to discuss my concerns with you and the Mayor as soon as possible.

I have a great deal of concern with your inappropriate emails that have been sent and comments made during public Council meetings, which includes attacks on staff such as the email below. Council has a responsibility to act in a manner that is consistent with our Respectful Workplace Policy, where communication is positive, and everyone of us considers how our words may impact others. Your comments towards Ms. Ponzini are excessive and unjustifiably critical. This is unacceptable and unwarranted behaviour and is in clear violation of our Respectful Workplace Policy.

To be clear, if this inappropriate behaviour continues, I will be left with no other choice but to enforce Policy 119, Communication Between Mayor and Council and City Staff, where all correspondence will be sent directly through me and there will be no communication with staff. I have had multiple discussions with Mayor Walker in relation to these troubling emails and he has indicated his support to this approach if necessary.

Before our meeting with the Mayor, I ask that you review the following policy, Policy 405 – Respectful Workplace Policy. I am looking forward to our meeting with the mayor to clarify my concerns and to reinforcing the City's commitment to a respectful workplace.

G

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 12:39 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

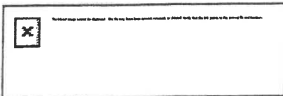
You are correct that I have already asked the question regarding a schedule of Colleen. I received no direct response, only an assurance that the information will be in front of Council in time.

As a Project Manager during my career, I'd be fired ASAP if I gave such a response.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 10:48 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey

Arthur <TArthur@whiterockcity.ca>
Subject: RE: Department budgets

Hi Erika,

Your concerns are noted as they were the first time you raised them. At this point we don't have anything else to share with Council.

The information to be included in the budget "binder" will be discussed with the taskforce and recommendations will be made to Council as per the task force's mandate which is to "provide recommendations on potential activities and deliverables the City should include in its annual financial planning process".

The next step in the process is to advertise for the taskforce and for Council to decide on membership. If you'd like to bring forward a motion to recommend a different approach than has already been directed by Council through the establishment of the Financial Planning Task Force, you are of course welcome to do so at an upcoming Council meeting.

Thank you,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 10:30 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: Department budgets

Guillermo,

Colleen indicated at a meeting that her staff are already working on something in anticipation of Council's pending requests. I'm curious to know what that is.

What I want to make perfectly clear is that there are no department budgets in a format that Council can review:

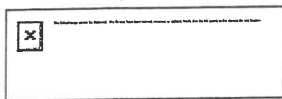
they are just a bunch of excel files and emails, notes, hand written notes from conversations etc that we then compile into a model that allows us to consolidate and present the information as you saw it in the reports. It's a very complicated set of excel workbooks and word documents.

If we can get to deciding what to include in White Rock's budget binders sooner rather than later, perhaps a G & L meeting can be scheduled for June 28 at which time Council can give direction to Staff as to what to include.

I am very concerned that we will not have the level of detail needed by November (which is when we first saw the draft Financial Plan for 2021 last year). I suspect that the first task force meeting won't be until September and, given a direction to have meetings monthly, nothing will get to Council from the task force until December at the earliest.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: June 16, 2021 9:46 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Colleen Ponzini <CPonzini@whiterockcity.ca>
Subject: RE: Department budgets

Hi Erika,

I understand your eagerness to get started on this topic and I can assure you that staff has heard your concerns.

Department level budgets are prepared by staff internally and were provided to Council during the 2021 budget cycle as high level figures in the reports provided. We have not provided a more granular break down by department during the 2021 budget cycle. Staff are planning this year to show a more detailed breakdown of budgets with presentations by departments, with a binder for Council to have during the process. The format of how information will be presented is being developed and will be influenced by the task force and recommended to Council, including any additional resources that would be required to provide this new level of service (if required).

In addition, the financial planning schedule will be dependant of the recommendations of the new taskforce, if supported by Council, and the level of new information that will be requested of staff. What Colleen has shown you is what was presented to Council for 2021 and she has noted that the departmental figures were included in the aggregate numbers.

The process this year will be different and, with the new taskforce in place, probably a lot longer; this is the reason why staff advise to work with the Finance and Audit committee.

80

When information is ready for Council, it will be provided at a Council meeting for all Council to debate and provide direction. At this point we don't have anything else to share with Council.

Thank you,

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: June 16, 2021 8:50 AM
To: Colleen Ponzini <CPonzini@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Department budgets

Colleen,

I am not sure which meeting it was at, but in a recent one, I asked you if the City had departmental level budgets. You answered in the affirmative and claimed that Council has reviewed them with the department heads present.

I looked through all of the F & A agendas from 2020-07-09 onward and have found nothing remotely resembling a department level budget. What I see are specific asks by departments for increased funds for extra staff, training, and the like.

Hopefully, the Financial Planning Policies Task Force will result in proper budget binders that Council can review for the 2022 Financial Plan. If these are already in the works, please let Council know what they will include. When do you anticipate that they will be available for review?

Also, when will a Financial Planning schedule for 2022 be available? This is a standard deliverable for municipal financial planning.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Guillermo Ferrero

From: Guillermo Ferrero
Sent: June 28, 2021 10:56 AM
To: Jacquie Johnstone
Cc: Don Lidstone
Subject: FW: Fwdhas hit the Fan

FYI

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Helen Fathers <HFathers@whiterockcity.ca>
Sent: June 28, 2021 10:06 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>
Subject: Fwdhas hit the Fan

GUILLERMO , Darryl and Dave .

THIS is a prime example of what Councillor Johanson is posting - typical BS!

Helen

[Get Outlook for iOS](#)

From: helen Fathers <markethelen1@gmail.com>
Sent: Monday, June 28, 2021 9:27:26 AM
To: Helen Fathers <HFathers@whiterockcity.ca>
Subject: Fwd: Some shit has hit the Fan

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sent from my iPhone

Begin forwarded message:

Date: June 20, 2021 at 7:41:07 AM PDT

To: "Fathers, Helen" <markethelen1@gmail.com>

Subject: Some shit has hit the Fan

Hello Helen.

From DDWR FB page

Democracy Direct White Rock

"Phillip Warner I (Erika Johanson) have left Democracy Direct Society. I still have control over Democracy Direct White Rock's FB page and will be renaming it once a new name is chosen for the new Elector Organization (hopefully by September). For what it's worth, Council voted unanimously to cap heights in the Town Centre at 12 storeys and in transition areas 4-6 storeys, which was based on input from surveys and workshops. Personally, I would have preferred four storeys in the Town Centre, but the residents who participated said otherwise. Also, Council voted unanimously to drop heights in the Waterfront Village to three storeys max. I am trying to save these houses on Elm and your help would be appreciated. I decline meetings with developers. As for out of control spending, you are correct! This is because there are NO departmental level budgets that Council can review, line-by-line, with the department heads. Staff are misleading the public by insisting they have department budgets, but say they can't produce them for us. All we see are the name of the project, e.g., Johnston Rd from Russell to Thrift upgrade, and the total amount budgeted for each year (in this case, \$4 million in 2021 - I opposed this, even though it was paid for by CACs). I am now fighting to get department level budget binders where we will see the details for each project. Staff and Helen, Darryl, and Dave, are fighting tooth and nail against doing this. Scott, Chris, Anthony and I are pushing to get it in place by the end of August for the 2022 budget cycle. If it is not done, I will not support the Financial Plan for 2022. Bottom line, don't include me in your opinion on DDWR. It has been taken over by the NDP (Gwenne Farrell is now a candidate for 2022.) PM me for my phone number if you'd like to chat."

Guillermo Ferrero

From: Guillermo Ferrero
Sent: July 7, 2021 12:35 PM
To: Erika Johanson
Cc: Mayor and Council
Subject: RE: Pickleball

Importance: High

Erika,

This email is another example of your communication style which continues to harass and bully staff – highlighted in yellow.

Please direct any comments that criticize staff **to me only** and not any other staff in the organization.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: July 7, 2021 12:09 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: Re: Pickleball

Thanks, Guillermo.

I should have asked this question earlier as I think it unfair to the pickleball community to wait an entire year for their request to be fulfilled. We should have been able to do the work now with a request for funding in 2021 and no trial period.

Here is my issue with communications between Staff and Council that I referenced at one of our recent meetings. Council does get answers from Staff to questions asked, but there are more questions/concerns/issues Staff likely know about, such as the surface can only be done in summer months that should have been communicated to Council. This little tidbit may have made a huge difference in how Council voted.

Please find a way to encourage Staff to be more forthcoming.

Regards,

84

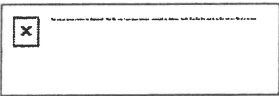
Guillermo Ferrero

From: Erika Johanson
Sent: July 7, 2021 1:05 PM
To: Guillermo Ferrero
Subject: Re: Communications via CAO effective immediately

You'll be hearing from Young Anderson in due course.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: July 7, 2021 1:01 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Communications via CAO effective immediately

Erika,

Despite your intentions, your email was harassment and bullying. It is unfortunate that you declined to participate in the recent in-camera meeting where our Respectful Workplace policy was reviewed, it would have been beneficial for you to have heard the information presented. I would encourage you to review the policy attached. Further information regarding workplace bullying and harassment will be coming in due course.

Effective immediately **please direct all questions via email, phone and/or in person to me.** I will direct staff not to respond to any emails, phone calls and/or in person meetings from you until further notice.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

Guillermo Ferrero

From: Erika Johanson
Sent: July 8, 2021 7:26 AM
To: Guillermo Ferrero; lidstone@lidstone.ca Lidstone
Cc: Mayor and Council
Subject: Re: Harassment and Bullying

Guillermo,

According to Jacquie Johnston, Council members are not employees. I believe the CRA would disagree.

If, in fact, she is correct, please instruct Payroll to stop taking taxes from Council members' paycheques. I, for one, would appreciate being able to deduct expenses I incur as a consultant to the City of White Rock.

Sincerely,

[Get Outlook for iOS](#)

From: Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Sent: Wednesday, July 7, 2021 4:58:29 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Harassment and Bullying

Councillor Johanson,

The City's Respectful Workplace Policy provides a complaint resolution process for City employees. As noted in Section 3.0 of the Policy, the Complaint Resolution process does not apply to anyone who is not an employee, and consequently the Human Resources Director's responsibility is restricted to investigating complaints from employees only.

Council members are not City employees, and accordingly, I do not have the authority to investigate your allegation that you are being bullied or harassed. Personal complaints of Council members should be handled within Council.

Jacquie

JACQUIE JOHNSTONE
Director, Human Resources, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604-541-2157 Cell: 778-838-0767 | www.whiterockcity.ca

Committed to promoting and preserving a culture of diversity, equity, and inclusion



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

[LinkedIn](#) [Facebook](#) [Twitter](#)

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: July 7, 2021 1:08 PM
To: Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: Harassment and Bullying

Jacque,

I wish to start a complaint against Guillermo Ferrero about him bullying and harassing me. I wish to avoid a lawsuit, but his behaviour toward me is totally indefensible.

Please let me know what is the next step.

Regard,

Erika Johanson
Councillor
City of White Rock
778-867-9317

This is Exhibit "B" to the Affidavit of Guillermo Ferrero sworn before me at White Rock, B.C. this 10th day of December, 2021



A Commissioner for taking Affidavits for British Columbia

Tracey Arthur, Director
Corporate Administration, City of White Rock
A Commissioner for taking Affidavits
in the Province of British Columbia
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 / (604) 541 2129

Tekahra Tarnowski

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: August 16, 2021 1:49 PM
To: Mayor and Council
Cc: Jacquie Johnstone; Carl Isaak
Subject: Temporary Communications between Council/CAO

Mayor and Council,

As per Jacquie Johnstone's recommendation in her August 16, 2021 email, effective immediately all Mayor and Council communication to staff is to be sent through me (Carl in my absence), during the course of an investigation.

Also, it has recently been confirmed that Colleen Ponzini will likely be away until at least the end of September. In the interest of keeping this year's budget process moving forward, I have engaged Paul Murray to run the budget process during Colleen's absence. I will provide Mr Murray's background when I'm back from from holidays.

Thanks,
G.

This is Exhibit "C" to the Affidavit of Guillermo Ferrero sworn before me at White Rock, B.C. this 10th day of December, 2021



A Commissioner for taking Affidavits for British Columbia

Tracey Arthur, Director
Corporate Administration, City of White Rock
A Commissioner for taking Affidavits
in the Province of British Columbia
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 / (604) 541 2129

Paul Hildebrand

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: August 30, 2021 12:06 PM
To: Jacquie Johnstone
Subject: FW: Bylaw Violation
Attachments: Anti-Vaxers at Memorial Park.png

FYI

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: August 29, 2021 6:02 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>
Subject: Fwd: Bylaw Violation

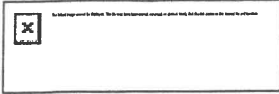
Get Outlook for Android

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: Sunday, August 29, 2021 3:41:58 PM
To: Jim Gordon <JGordon@whiterockcity.ca>
Subject: Fw: Bylaw Violation

I don't know who's in charge right now... I suspect these folks are still at the Memorial Plaza. I hope that someone on staff can check into this and intervene if these postings are still there.

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: August 29, 2021 3:38 PM
To: Bylaw Officer <BylawOfficer@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Bylaw Violation

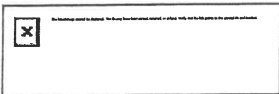
Hi,

Just received this from a resident. This picture was taken after 11 am. today (Sunday). Can someone follow up on this, please?

FYI,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Tekahra Tarnowski

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: November 8, 2021 10:55 AM
To: Erika Johanson
Cc: Mayor and Council
Subject: RE: Minor Development Permit - 14234 Malabar
Attachments: 2021-06-14 DP440 Report to CAO (19-005) 14234 Malabar Ave ci.docx

Erika,

Section 23.5 of the Official Community Plan establishes an “Environmental (Watercourse) Development Permit Area” adjacent to streams and watercourses. While the policy framework itself does not specify “30 metres” it does give reference to the “[Riparian Areas Regulation](#)” which provides that “the riparian assessment area for a stream consists of a 30 m strip on each side of the stream, measured from the stream boundary”. The City’s DPA mapping (Schedule C to the OCP) illustrates the 30 metre buffer on each side of mapped watercourses. When staff receive a development proposal on a property that touches this 30 metre buffer, an Environmental (Watercourse) DP is required. The application for this type of DP requires the submission of a “Riparian Areas Assessment” by a “Qualified Environmental Professional” (QEP). The Report presented to LUPC on September 28, 2020 for this application ([link](#) – see page 185) includes a site plan (see pg 196) illustrating the proximity of the development (building envelope) to the high water mark of the watercourse and the “Streamside Protection and Enhancement Area” (SPEA), being an area of particular sensitivity as defined by the QEP. In this case, all potential development falls outside the SPEA (defined as 10 metres from the watercourse).

Per Section 19 of the Planning Procedures Bylaw, Council has delegated to me the authority to approve of “Minor Development Permits”. The definition of “Minor Development Permit” includes “any development permit in respect of ... environmental development”. Note that one of the conditions of final approval of the rezoning was the demolition of the existing dwelling. In order to demolish the dwelling the Applicant needed to obtain the environmental DP. The issuance of this DP can, and was, used to ensure the mitigative controls recommended in the Riparian Areas Assessment, prepared by a QEP, were implemented and maintained through demolition. I approved of the issuance of the DP on June 15, 2021; the DP was then registered on title of the property by the City. A demolition permit for the removal of the dwelling was issued on Aug 9, 2021. Prior to the issuance of a demolition permit the City required a letter from the QEP confirming the implementation of mitigative controls intended to prevent against sedimentation into the watercourse – something that can be disruptive to fish-bearing habitat. Attached is the letter received from the QEP.

The intent to tonight’s report is to provide information regarding the competition of the prerequisites for adoption of the bylaw, not to discuss the minor development permit issued as this now completed and the house demolished. I’m attaching the report as background information for the minor development permit that I approved for your information.

Hope that helps.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

WHITE ROCK
My City by the Sea!

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: November 6, 2021 4:31 PM
To: Greg Newman <GNewman@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Minor Development Permit - 14234 Malabar

Greg,

Monday's agenda includes a report by you regarding 14234 Malabar in which it states:

"In addition to the rezoning application, the proposal is subject to a minor (environmental) development permit related to works within 30 metres of a watercourse."

Please be prepared to explain this vis-a-vis our Planning Procedures Bylaw, Zoning Bylaw, and any other relevant documents (OCP?) at Monday's meeting as I cannot find any direct reference to "within 30 metres of a watercourse" and I would like to know its genesis as it sounds like something I (and other members of Council?) have not heard of yet. My concern is over any environmental impact.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Tekahra Tarnowski

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: October 4, 2021 12:41 PM
To: Erika Johanson
Cc: Mayor and Council
Subject: RE: 1475 Fir

Hi Erika,

We have ongoing conversations with the owner. I have asked him, personally, that all future communications to tenants be consulted with staff so we can check for accuracy and that it follows the policy (he agreed). We also offered any tenant to call our office so we can clarify any concerns they may have. My understanding from the owner is that most tenants are very happy with the process in place. We are happy to help everyone that needs clarification in any matters by calling the planning office at 604-541-2199.

Hope that provides a bit more comfort that we are doing as much as we can facilitating a difficult process.

Happy to receive other ideas and to explore what else we can do.

Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 4, 2021 12:32 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>
Subject: Re: 1475 Fir

This is the first time this council has seen tenants being evicted from their homes based, in part, on this council's decision to allow a six storey building to replace their homes. This council also recognized the hardships the existing tenants would face and, therefore, enacted a Tenant Relocation Policy to alleviate some of their hardships.

This is the first instance where this Policy applies and the City should have a vested interest in the successful implementation of this Policy.

In fact, it appears that the owner/landlord is not following the intent of this policy if not the Policy itself. The City should not wait until the last moment (Final Report) to ensure compliance. These elderly people are experiencing extreme anxiety over their future, which is precisely the impetus for this Policy.

To answer your question: At a minimum, for the reasons stated above, Staff should be actively shepherding the owner/landlord/whomever through the process to ensure compliance. I believe we are morally obligated to reach out to the tenants to ensure they get the straight answers they so desperately need. An informal presentation to the residents as a group would accomplish this.

I encourage my fellow councillors and mayor to make other suggestions.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, October 4, 2021 12:13:25 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: 1475 Fir

No problem.

What do you have in mind in terms of providing assistance?

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 4, 2021 12:10 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: 1475 Fir

Much appreciated.

Is there anything the City can do to assist these residents who are about to be displaced? On the surface, it appears to me that the landlord's representative is being difficult toward the residents in their difficult time.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, October 4, 2021 12:07:20 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: 1475 Fir

Erika,

<https://www.whiterockcity.ca/DocumentCenter/View/280/Consolidated---Street-and-Traffic-Bylaw-1999-Number-1529-PDF>

33. No person shall place or permit to be placed any merchandise, chattel, wares or other objects on any street, sidewalk or boulevard for the purpose of sale or display for the purpose of sale of any such merchandise, chattels, wares or other objects.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 4, 2021 11:58 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: 1475 Fir

Guillermo,

OK, which Bylaw covers the sale of items on city property (aka yard sale)?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, October 4, 2021 11:56 AM
To: Erika Johanson

Cc: Mayor and Council
Subject: RE: 1475 Fir

Hi Erika,

You can't sell items on city property without an agreement with the City; My understanding in this case is that that bylaw officers asked to remove the item **from City property only** as they received a complaint – I don't know if there are rules in the building regarding selling items however our bylaws will not intervene, as this is private property, unless it becomes an unsightly property; again, in this case, it was about selling items on public property owned by the City.

Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 4, 2021 11:28 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: 1475 Fir

Guillermo,

If there is no bylaw governing yard sales, why did Bylaw officers come by and ask them to remove their items?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, October 4, 2021 11:26 AM
To: Erika Johanson
Cc: Mayor and Council
Subject: RE: 1475 Fir

Erika,

The City does not have a bylaw that regulates yard sales or similar limited occurrences. My understanding on this particular case is that the yard sale had items within the City boulevard which Bylaw asked that they remove. If this was not the case, let me know and I can look into it further.

Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 3, 2021 11:26 AM
To: Carl Isaak <CIsaak@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: 1475 Fir

Greetings!

What are the bylaws about having a yard sale, if any? My reason for this question is that residents at 1475 Fir had a yard sale Saturday trying to get rid of some items before their eviction and Mahti Hadeiri, the landlord's representative, came by and called Bylaws. Bylaw people told them to remove their items, which they did.

Regards,

Erika

Tekahra Tarnowski

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: September 2, 2021 4:21 PM
To: Erika Johanson
Cc: Mayor and Council
Subject: Re: Regarding Lot servicing / Building Permit of 15347 Royal Avenue White Rock
Attachments: image001.jpg; image003.jpg; image005.jpg; image007.jpg

Erika,

The deficiencies identified in the Engineering Dept. review were minor and the applicant was provided with a re-review date of the week of Sept 13-17 (September 14, 2021 to be exact). I assume as the deficiencies are minor from our end, that the Engineering Department will grant approval upon the next review.

It is not our practice to tell applicants how many applications are ahead of theirs, rather, we provide a tentative review period.

G

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: September 2, 2021 7:50 AM
To: Taj Bhangal <taj@pillarstransport.com>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: Re: Regarding Lot servicing / Building Permit of 15347 Royal Avenue White Rock

Dear Taj,

Do you remember who you were talking to? When did you start the whole process and submit your original request for a building permit?

For what it's worth, every time Council makes a new request of staff to do something, staff are taken off of their regular work to fulfil Council's request. Recently, for example, Engineering and Operations staff were used to put up barriers closing one lane of traffic along Marine Drive. It could very well be that there are still five projects ahead of you as you were told.

100

Nonetheless, I have cc'd our Director of Engineering and Operations who will have the best answer.

Keep me posted!

Regards,

Councillor Erika Johanson

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Taj Bhangal <taj@pillarstransport.com>
Sent: September 1, 2021 5:14 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Regarding Lot servicing / Building Permit of 15347 Royal Avenue White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Erika , this is in ref to our todays telephonic discussion concerning delay in issuing building permit of 15347 Royal Avenue , white Rock . Just to give u a brief about my situation , I talked to Engineering department back in June and they said there are 5 people ahead of me want me to check in July . Then again I called in July end they said still there are 5 people ahead of u and as per them I will get the permit latest by September 15, 2021 . Again I called them on Aug 27, 2021 as per them still there are 5 people ahead of me no movement . Its little frustrating for me I m living in rental property from last 4 months I thought I can move in to the new house by Christmas this year but this way its looks like I can not even move in till next year . Me and family was so excited to move in white rock neighborhood but things are not very favorable to us at the moment . I really appreciate if u can help me to find why things are not moving from 3 months in spite of the fact I completed all the compliances and requirement back in May 2021 .

Its adding fuel to the fire since i m not getting any solid reply from the concern department. I have big hope from u being our representative in the city of white rock and in better position to find our the real facts of the situation .

I really appreciate for your time and attention to this issue .

Wait for your reply

Sincerely yours

Taj Bhangal



1425 Derwent Way
Delta, BC, Canada, V3M 6N3
Office: 604.777.2904 | Direct 604.825.7674



**HAZMAT
CERTIFIED**



Tekahra Tarnowski

From: Donna Kell <DKell@whiterockcity.ca>
Sent: September 9, 2021 10:50 AM
To: Guillermo Ferrero
Cc: Tracey Arthur; Jacquie Johnstone
Subject: RE: I missed something

Thanks. The Councillor is on the same Teams call as me and asking the question in real time.

It came up in the workshop, which she is monitoring. It is the Economic Development Strategic Plan workshop.

Donna

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: September 9, 2021 10:48 AM
To: Donna Kell <DKell@whiterockcity.ca>
Cc: Tracey Arthur <TArthur@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>
Subject: RE: I missed something
Importance: High

The current policy is that all questions from council should come to me. Questions from Councillor Johanson should go to the mayor.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Donna Kell <DKell@whiterockcity.ca>
Sent: September 9, 2021 10:47 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Tracey Arthur <TArthur@whiterockcity.ca>
Subject: RE: I missed something

Sorry, G.

It is the Cultural Master Plan from Elizabeth Keurvorst—Rec and Culture.

Donna

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: September 9, 2021 10:45 AM
To: Donna Kell <DKell@whiterockcity.ca>

Cc: Tracey Arthur <TArthur@whiterockcity.ca>

Subject: RE: I missed something

What's the context on this? What was approved?

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



From: Donna Kell <DKell@whiterockcity.ca>

Sent: September 9, 2021 10:30 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Cc: Tracey Arthur <TArthur@whiterockcity.ca>

Subject: FW: I missed something

Hi G,

The Councillor is in a workshop I am in and asked this question.

Thanks,

Donna

From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: September 9, 2021 10:27 AM

To: Donna Kell <DKell@whiterockcity.ca>

Subject: Re: I missed something

Sorry, what was approved?

Councillor Erika Johanson

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

104

From: Donna Kell <DKell@whiterockcity.ca>
Sent: September 9, 2021 10:26 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: I missed something

Hi Councillor,

I just confirmed with Elizabeth. It was approved by Council.

Thanks!

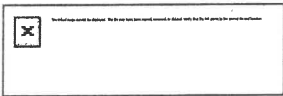
Donna

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: September 9, 2021 10:24 AM
To: Donna Kell <DKell@whiterockcity.ca>
Subject: I missed something

What was approved by council?

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

Darryl Walker

From: Erika Johanson
Sent: Saturday, November 06, 2021 4:31 PM
To: Greg Newman; Guillermo Ferrero
Cc: Mayor and Council
Subject: Minor Development Permit - 14234 Malabar

Greg,

Monday's agenda includes a report by you regarding 14234 Malabar in which it states:

"In addition to the rezoning application, the proposal is subject to a minor (environmental) development permit related to works within 30 metres of a watercourse."

Please be prepared to explain this vis-a-vis our Planning Procedures Bylaw, Zoning Bylaw, and any other relevant documents (OCP?) at Monday's meeting as I cannot find any direct reference to "within 30 metres of a watercourse" and I would like to know its genesis as it sounds like something I (and other members of Council?) have not heard of yet. My concern is over any environmental impact.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

Guillermo Ferrero

From: Erika Johanson
Sent: November 10, 2021 12:37 PM
To: Guillermo Ferrero
Cc: Mayor and Council
Subject: Re: Update | Response Required | Time Sensitive | Training Date(s)

Follow Up Flag: Follow up
Flag Status: Completed

Guillermo,

Please direct your employees to treat me the same as all others on council. They have not been following your missive.

As our only employee, I find this whole mess an extremely poor way to deal with conflict with your employers. Consider retaking that course.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Date: Wednesday, November 10, 2021 at 11:37 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Update | Response Required | Time Sensitive | Training Date(s)

Erika,

The email below you sent directly to members of the Senior Leadership Team has been brought to my attention. This email is highly inappropriate and incorrect, and it should not have been sent to staff. As discussed, and as the CAO, I am Council's only employee and responsible for direction to staff. The direction I gave to the Senior Leadership Team is that any emails they receive from any member of Council is to be directed to me for review. I will then provide follow up, that will be shared with all members of Council. Please provide me with copies of the emails you are referring to in your first sentence for my review.

The direction has not changed and I ask that all members of Council continue to direct emails to me. As mentioned, it is my intention to revisit this directive in restoring previous communication practices once all members of Council have participated in the Respectful Work Place Training and the Conflict Resolution sessions and once the investigation is complete.

I have a responsibility as CAO to ensure that the operations of this organization fosters and maintains a respectful working environment and atmosphere for its staff, and I take this responsibility very seriously. It is imperative that training endorsed by Council is delivered and supported for the best interests of Council, staff and this community and for the recruitment and retention of staff.

Again, I ask that you refrain from sending emails directly to staff.

Guillermo

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock

107



From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: November 10, 2021 12:19 AM
To: Greg Newman <GNewman@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>
Subject: Fwd: Update | Response Required | Time Sensitive | Training Date(s)

Greetings, all!

It came to my attention that you are all responding directly to emails from all members of Council except mine, which you are forwarding to Guillermo to be screened. Perhaps you have not received or read the missive from Jacquie Johnstone and the subsequent one from Guillermo (see below).

In order to facilitate a respectful workplace, please either stop responding to all communications from all members of Council or start responding to mine equally.

In addition, the investigation against me is dead in the water as there was no complaint.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, November 8, 2021 1:06 PM
To: Mayor and Council
Subject: FW: Update | Response Required | Time Sensitive | Training Date(s)

Mayor and Council,

The training we are scheduling is the result of the following motions passed by Council during June 28th and September 8th Closed Council meetings. It made sense to combine the Respectful Workplace Training and Conflict Resolution sessions for Council as they are related. All Management including Senior staff and myself have already participated in a full day session of Respectful Workplace Training, on September 29th. Senior Staff and myself will take the same conflict resolution training separately from Council.

Motion Number: 2021-IC-052

THAT Council recommit to the City Respectful Workplace Policy - 405 and to commit to honour the provisions of the Policy, and to request a comprehensive training session to which each Council member is requested to attend.

Motion CARRIED (6 to 0)

Motion Number: 2021-IC-069 It was MOVED and SECONDED

THAT Council direct council and senior staff to take a conflict resolution course.

Voted in the negative (1): Councillor Trevelyan

Motion CARRIED (6 to 1)

As you know, the Director of HR recommended by email *“that all communication (including but not limited to requests for information and questions) from Mayor and Council to staff be sent to the CAO”* – I have attached the emails for your reference. Staff has been instructed not to respond to Council’s requests, and all requests are to be sent to me for review and response. It is my intent to restore previous communication practices after all Council members complete the Respectful Workplace Training as directed by the motion and when the investigation is complete.

Mayor and Council,

As per the City’s Respectful Workplace Policy #405, as the Director of Human Resources, I am to “promptly respond to reported or suspected breaches of this policy”, and “Investigate allegations of discrimination, bullying and harassment”. I am emailing you to advise that, in accordance with this Policy, I have conducted a preliminary review of recent communications between Council and staff. Based on my preliminary review, my opinion is that there may have been a violation of this Policy and I have decided that a more thorough investigation conducted by an external investigator is warranted in the circumstances. I am in the process of retaining an external investigator and either I or they will be in touch to schedule interviews with potential respondents and/or witnesses.

Please note that this will be a confidential investigation. As per Policy 405, it is imperative that confidentiality be maintained in order to ensure participants feel comfortable coming forward and speaking with the investigator and confident that their personal information will not be disclosed inappropriately. I also wish to let Council know that effective immediately and until such time as the investigation is complete, I am recommending to the CAO that all communication (including but not limited to requests for information and questions) from Mayor and Council to staff be sent to the CAO who will forward appropriate and respectful communication on to staff and will filter out that which is not. Such interim measures taken during an investigation are not unusual and are necessary and reasonable to preventing reprisal of any kind.

I thank you all in advance for your cooperation.

Regards,

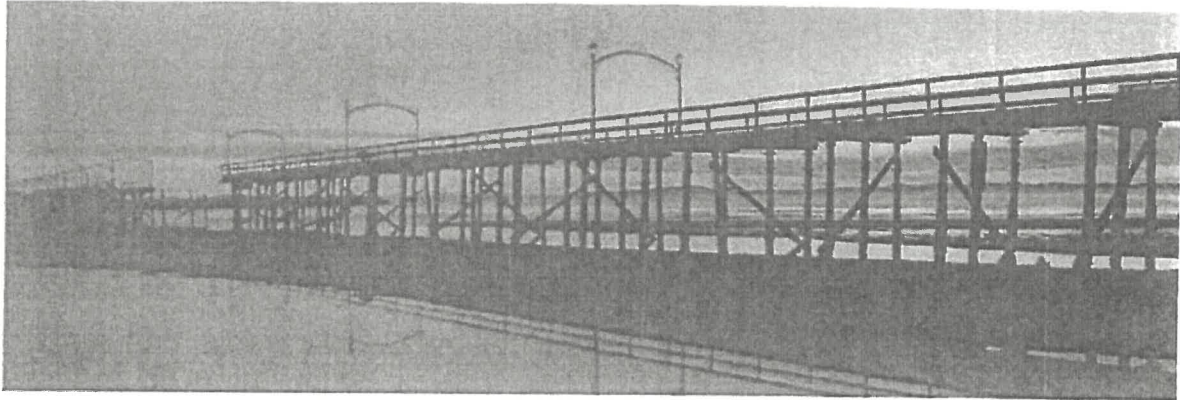
JACQUIE JOHNSTONE (she/her)
Director, Human Resources, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604-541-2157 Cell: 778-838-0767 | www.whiterockcity.ca

Mayor and Council,

As per Jacquie Johnstone’s recommendation in her August 16, 2021 email, effective immediately all Mayor and Council communication to staff is to be sent through me (Carl in my absence), during the course of an investigation.

Also, it has recently been confirmed that Colleen Ponzini will likely be away until at least the end of September. In the interest of keeping this year's budget process moving forward, I have engaged Paul Murray to run the budget process during Colleen's absence. I will provide Mr Murray's background when I'm back from from holidays.

Thanks,
G.



For The Love of White Rock / South Rock

Public group · 3.0K members

Announcements · 2

New Activity

facebook

AJ McCorkell
Tammy Yelland not necessary or polite to state that;
just don't sign then.

Share 8h 11

Donna Marie Darling
Tammy Yelland negative comments do not belong
here. If you don't like something, scroll on. That's
the polite thing to do.

Share 7h 4

Nikki Natura
You took a pic of the wrong Mexican restaurant Jaclynn
Ria Villanueva 😂😂 I'm still debating if I like the one way
or not ha.

Share 7h

Jaclynn Ria Villanueva
Nikki Natura LOL zapoteca is awesome the owners
are lovely and very kind. We want everyone to
succeed. What we have seen so far is safer
pedestrian areas, less speeding, less congestion
and way happiest customers. More patio seating
gives more people an opportunity to enjoy eating
out. Yes we can all agree that the traffic route can
be a little frustrating for some but in the long run,
what's a few extra min when you get to enjoy our
beautiful beach. If you are heading to east beach
park at SFN Lot and enjoy the stroll. 🍷 cheers!

Share 5h 2

Nikki Natura
Jaclynn Ria Villanueva was only teasing haha
and yes I've noticed the patios have been
hopping lately. Good signs 🍷🍷 and being a
local tho i don't need the sfn parking lot 🍷

Share 5h Edited 1

Lucinda Burfoot
Jaclynn Ria Villanueva I have been to the
beach to have dinner or appys more than
ever and it's because of the outdoor patios. I
go to the beach to eat on the patios and
enjoy the views. The cars don't bother me at
all anymore. I love the fact there ... See More

Share 3h 3

Mark Wallin
Some say they Miss the Traffic. I don't. Some say they
Miss Uber, I don't. Some say they miss Skip the Dishes, I
don't want to pay extra. I give a Tip. Giving back to those
who Love White Rock By the Sea. Thank you. Especially
the Noisy Bikers I don't... See More

Share 7h Edited 1

Erika Johanson
Council's initial vote was "until September". No specific
date was set. Unfortunately, Council (except for
Kristjanson and I) voted to renege on that decision.
Looking forward to seeing lots of signatures on this
petition! It needs to be at the clerk's office by 8:30 am
Monday if you want Council to see it that evening.

Share 6h 1

Dianna Stocker
Erika Johanson what measures will be put in place
to help East Beach succeed?

Share 5h 1

Erika Johanson
Dianna Stocker Not sure. Council will meet on
Monday night to discuss the options.
Unfortunately, we're dealing with a staff who
seem to be standing in the way of making it
successful for both east and west beach.

Share 5h

Jaclynn Ria Villanueva
 Dianna Stocker we have all had to pivot and make business model changes. It is also up to the business owners to create change and growth.

Share · 5h



Dianna Stocker
 Erika Johanson City staff is standing in the way? Isn't it council that directs the actions of staff?

Share · 5h



Jaclynn Ria Villanueva
 Dianna Stocker when this started, they would only review applications on Saturday's so if a change needed to be made we had to wait a week before being able to have re reviewed. Another restaurants plan was denied but the city worker went to and surveyed the wrong restaurant!!! There was no blanket approval, or clear guidance from the city. Some gave up from frustration I'm assuming but this could have been done way faster with more help from the city

Share · 4h



Dianna Stocker
 Jaclynn Ria Villanueva yes, it seemed that when this decision was made there wasn't a further plan in place. I wish it could have been streamlined and definitive for all businesses. Obviously time was of the essence to allow businesses to start recovering their losses immediately and it appears there was lots of red tape in the way. Very unfortunate. Perhaps council could have instructed staff differently? I also wish there was a way to help those at East Beach who seemed to have lost visitors. I hear what you're saying about having to "pivot" but not all businesses benefit from extended patios. I'm happy for those seeing increased business at West Beach. That's fantastic. I just hate to see the loss of business at East Beach.

Share · 4h



Erika Johanson
 Dianna Stocker That's what people think. However, in general, Council is responsible for policies and bylaws and Staff executes on these policies and bylaws. They pretty much have a free hand in how they do things. In the case of the lane closure, there were multiple requests from Councillors for a more recent report on how they planned to execute the closure. Staff dug their heels in insisting that there was no more information to be reported. Turns out, that was wrong. Council never saw the application until shown to a council member by a business. Council never knew that the applications were only being accepted on Wednesdays and reviewed on Saturdays until well into the process. Personally, had I had this information when we asked for the "latest information", I would not have supported the closure. It was a rude wakeup call that our interactions with Staff was pretty much limited to Council meetings and the odd email. This has got to change next term! I'm wiped from fighting too many battles. The next one is with Finance.

Share · 1h



Jacque Johnstone

From: Jim Gordon
Sent: July 9, 2021 12:24 PM
To: Jacque Johnstone
Subject: Inappropriate Comments to PAN

Hi Jacque:

I am only sending this to you now, because I don't want to spoil G's vacation. We can update him when he gets back.



Erika Johanson

Chris Ottne Not entirely Council's fault. It is Staff's responsibility to give us all the information we need to make a sound decision. We begged them for an updated report, but were told they gave us all that they had. This was incorrect. They did not show us the application, they did not talk about the onerous process and they did not tell us that the applications would only be reviewed Wednesdays and Saturdays. Personally, had I known all that, I would have voted against it. Communication between Staff and Council sucks!

Still feel the tire tracks on the back of my neck.... especially after I wrote a 7 page report in two days for this sudden priority.

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca

Guillermo Ferrero

From: Guillermo Ferrero
Sent: July 19, 2021 11:41 PM
To: Mayor and Council
Cc: Jacquie Johnstone
Subject: Action required - Public Defamation of character

Importance: High

Mayor and Council,

Please find attached another example of Councillor Johanson's bullying, intimidating and harassing behaviour toward myself and staff. This time, this comment was made in a public forum ([For The Love of White Rock / South Rock](#) – Facebook public group), so this goes beyond harassment into the realm of widely public defamation of character. My reputation is being publicly defamed in a forum that reaches many 1000's of residents in this community and neighbouring communities. In today's electronic media environment, this defamation also reaches well beyond our region. This is not only embarrassing for myself and Council, but a clear example of harassment and bullying by intimidation. It also undermines my ability as CAO to command the respect of our officers and employees, and impacts my ability to represent the City in intergovernmental forums.



Erika Johanson

Disappointment Panda In that case, we need to replace the CAO as he's the one who runs the City. Municipal governments in BC are way different from provincial and federal. There is a solid line between Council and Staff. Next term should begin with a complete review and restructure of Staff - that's where you'll get your ROI. It takes about a year to do this type of review. Fortunately, we have members our community who have decades of experience doing this. We need to get rid of the silos and improve communication within Staff and with our residents. This is a vision this mayor does not share.

Like Share 10

Complacency from Council in relation to this type of continuing public bullying and harassment is not acceptable, and I strongly advise you not only for myself but for other affected employees that you take definitive action to address this ongoing issue as soon as possible.

G

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

Jacquie Johnstone

From: Guillermo Ferrero
Sent: August 4, 2021 1:06 PM
To: Jacquie Johnstone
Subject: FW: more for your file

Categories: To Send

Better quality:



Debbie Compton Bittner

I agree with limited heights along Marine, but even 12 stories is high enough to block many peoples views (that they paid for) but town center is where the 26 storey high rises belong - we need the increase in the tax base

Like Reply 3c



Catherine Sperling Dreyer

We don't have the infrastructure to support such density.

Like Reply 2c



1



Erika Johanson

Debbie Compton Bittner Increase in tax base is a red herring. There would also be an increase in demand for services. It's a no-win situation. What White Rock needs is a more efficient staff (right now, they're very siloed) and a serious review of where the money is going. Right now, each "project" only has the name of the project, start year, end year, and total estimated dollar amount. This makes it impossible for Council to seriously review as there is no detailed data - e.g., how much is labour, how much is the material cost? That's my next challenge - to get the Staff to give us more detail.

Like Reply 1c



1

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

WHITE ROCK
My City by the Sea!

Jacquie Johnstone

From: Guillermo Ferrero
Sent: September 28, 2021 1:44 PM
To: Jacquie Johnstone
Subject: for your file

Just got reposted in Facebook:



Garry Wolgemuth

12h · 🌐



From what I understand she is now blaming staff for her decision to close the lane off.



5:43 PM

16% 🔋

🔒 facebook.com



Dianna Stocker

Erika Johanson what measures will be put in place to help East Beach succeed?

👤 🗳️ Like Report



Erika Johanson

Dianna Stocker Not sure. Council will meet on Monday night to discuss the options. Unfortunately, we're dealing with a staff who seem to be standing in the way of making it successful for both east and west beach.

👤 🗳️ Like Report



Jaclynn Ria Villanueva

Dianna Stocker we have all had to pivot and make business model changes. It is also up to the business owners to create change and growth.

👤 🗳️ Like Report

This is Exhibit "D" to the Affidavit of Guillermo Ferrero sworn before me at White Rock, B.C. this 10th day of December, 2021



A Commissioner for taking Affidavits for British Columbia

Guillermo Ferrero

From: Guillermo Ferrero
Sent: June 21, 2021 3:04 PM
To: Mayor and Council
Cc: Chris Magnus
Subject: Finance and Parking related queries

Importance: High

Hello Mayor and Council,

Please direct all questions/comments/concerns that would normally be directed to Colleen to me until further notice – this includes Parking related questions as the parking area is under Finance. Please also refrain from carbon copying Colleen in any communications from Council.

Thank you for your collaboration on this matter.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

WHITE ROCK
My City by the Sea!