

August 16, 2022

FOI No: 2022-02

VIA EMAIL – **Redacted**

Redacted

Dear **Redacted**

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the “Act”):

- *all emails received and or generated by City Council, City Staff, between City Staff and Council, between Council members, and between Council members and or staff to/from outside governments be they other Municipalities, Provincial or Federal levels of government on the subject of warm up shelters.*

Access to these records is available. However, some of the information in the records is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing under section 22 is necessary to avoid disclosing third-party personal information without permission. All names and contact information that could not be verified as business contact information have been withheld.

Please contact our office if you have any questions or concerns.

Sincerely,



Ken Overton
Manager, Property, Risk Management, and FOI
604-541-2104

Att.

Corporate Administration
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!

www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address, and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

From: Anthony Mann ng
To: Redacted S. 22
Subject: Re: Confirmed!
Date: Friday, April 5, 2019 12:58:04 PM

Perfect! I saw s. 22 last night at the Quirky gallery opening. She said she'd try to join us.

See you all soon.

From: Redacted S. 22
Sent: April 5, 2019 12:55:00 PM
To: Anthony Manning
Subject: Re: Confirmed!

Hi Anthony,

I'll see you at 3:15 PM. Two others will join me. They both have high energy for talking so I will help manage the conversation. Mostly we want to hear from you as to what you are thinking and how we can help s. 22 will be there and our guest speaker from this morning. Redacted S. 22 i see this as a preliminary conversation and then a further conversation with our PH2H leadership team.

Redacted S. 22

On Apr 5, 2019, at 11:11 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

See you at White Spot 3:15, if not sooner!

From: Redacted S. 22
Sent: April 5, 2019 10:51
To: Anthony Manning
Subject: Re: Fw: Permanent shelter in White Rock opportunities?

Hi. Let's meet at White Spot in the mall. Also, can you confirm by sending to this email address: Redacted S. 22 Or text: Redacted S. 22 I don't use the gmail very often.
s. 22

On Fri, Apr 5, 2019 at 8:20 AM Anthony Manning <AManning@whiterockcity.ca> wrote:

Hello, s. 22 I'm able to see s. 22 at 1:40 instead. Assuming I'm done by 2:00, I should be back in SS/WR no later than 3:15.

Please let me know where and when!

From: Redacted S. 22
Sent: April 4, 2019 4:01:21 PM
To: Anthony Manning
Subject: Re: Fw: Permanent shelter in White Rock opportunities?

Friday works for me.

On Tue, Apr 2, 2019 at 6:40 PM Anthony Manning <AManning@whiterockcity.ca> wrote:

No worries! I understand. I've been travelling a bit for work myself as well.

I'm sorry I won't be able to attend your meeting on Friday morning. I'm usually back in White Rock by 3 or so weekday afternoon. Right now, I can meet this Thursday or Friday, or next Thursday.

Please check with s. 22 and let me know what works for you, and where you'd like to meet (a South Surrey location is fine).

Looking forward to meeting with you both and sharing some ideas I have.

Anthony

From: Redacted S. 22
Sent: April 2, 2019 9:33:48 AM
To: Anthony Manning
Subject: Re: Fw: Permanent shelter in White Rock opportunities?

Hi Anthony,

I'm more than happy to meet with you this week. I'll check with s. 22 as to what he is up to.

I've been out of the country until last week so might have missed your note.

Redacted S. 22

ell

On Sun, Mar 24, 2019 at 4:19 PM Anthony Manning <AManning@whiterockcity.ca> wrote:

Dear Redacted S. 22

I tried contacting you through PH2H but hadn't heard back - maybe that email address isn't checked regularly?

There are some initiatives I'd like to discuss with you in White Rock. This coming week is now booked for me. Could you please let me know what your schedules are like the week of 1st April?

Thank you. Looking forward to putting our heads together.

Anthony

From: Anthony Manning
Sent: March 18, 2019 12:38
To: ph2htaskforce@gmail.com
Subject: Permanent shelter in White Rock opportunities?

Dear PH2H,

I'd like to sit down with representatives from the task force to see how - and where - a permanent, year-round shelter could be located in White Rock?

My non-council schedule has me working in Richmond 0630-1430 Mo-Fr I'm usually back in White Rock by 1530 This week, as of now, is open I may be travelling part of next week

Looking forward to chatting with you soon!

Councillor Anthony Manning

City of White Rock

[15322 Buena Vista Avenue](#)

[White Rock BC V4B 1Y6 Canada](#)

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<Outlook-Descriptio.png>

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--
"*How we think matters*"

Redacted S. 22

Progressive Christianity on the Peninsula

White Rock, BC [Canada](#)

--
"*How we think matters*"

Redacted S. 22

Progressive Christianity on the Peninsula

White Rock, BC [Canada](#)

--
"*How we think matters*"

Redacted S. 22

Progressive Christianity on the Peninsula

White Rock, BC [Canada](#)

From: [Erika Johanson](#)
To: [Kingdom Investments](#)
Subject: Re: great to meet you on Friday
Date: Monday, April 8, 2019 6:56:07 PM
Attachments: [41579a_9c94f00f994448e794f037ca2b0e148e~mv2.png](#)

Thanks, Cherie! I was quite moved, as you know, with your presentation.

Definitely, let's keep in touch.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Kingdom Investments <kingdominvestments15@gmail.com>
Sent: Monday, April 8, 2019 4:34 PM
To: Erika Johanson
Subject: great to meet you on Friday

Hello Ericka

It was great to meet you on Friday at the housing meeting. I was blown away by all the work that is going on in White Rock and the huge hearts for homes for the homeless in that room. I was really glad that you came to the meeting and I look forward to continuing the conversation with the city council to see if there is a real and viable way that we could work together.

It was also great to meet Anthony Manning at white Spot later that day and hear his vision for white rock. I really loved his heart for affordable housing for seniors in the area. We discussed in length the need for mixed housing, a 24 hour shelter and the opportunity to build housing for seniors before the current building that they are in is sold or no longer able to house them due to the age of the building.

I am encouraged by the forward thinking of your new council and look forward to keeping in contact to see how we can work together to provide safe affordable housing in your area through the strong development team that is working with and for our company, Kingdom Developments.

Lets keep in touch,

Cherie white **Redacted S. 22**
Kingdom Developments Inc.



"We're hear for good"

From: [Anthony Manning](#)
To: [Slinder Balaggan](#)
Subject: Re: White Rock affordable housing initiative
Date: Tuesday, October 8, 2019 8:19:18 PM
Attachments: [Outlook-Descriptio.png](#)

Good evening, Slinder!

You beat me to the punch, actually. You're on my list of people to contact this week. I wanted to let you know that our council last night approved membership for its Housing Advocacy Committee. The terms of reference will need to be reviewed again due to some discussion about the committee's duration and scope. But it should be meeting soon - late November? I'll keep you posted.

I understand your concern about a shelter. It felt today like winter may be arriving early this year, and I know the need has only grown since last year. I'll give you a call tomorrow.

Yours sincerely,

Anthony

From: Slinder Balaggan <slinder.balaggan@options.bc.ca>
Sent: October 8, 2019 16:18
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: White Rock affordable housing initiative

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,

I hope you are doing well and enjoyed the summer!

I'm reaching out because we are exploring alternate sites for the Emergency Weather Response which we currently operate at the Star of the Sea. We may have an opportunity to open a temporary site which can remain open for every night of the cold season as opposed to just during extreme colds.

Last year, we were open for over 90 nights with a number of very brief closures in between the nights. I am hoping that the City would consider allowing the EWR to operate out of a City facility this year. EWR is generally open between the hours of 10 pm and 7 a.m. We are accustomed to using spaces which are used during the day. A good example of this would be the shelters in Vancouver which 'pop up' in community centres, etc.

If you have some time, I would appreciate the opportunity to chat more about this. Let me know what works.

Thank you!!

[Slinder Balaggan MSW](#)
Deputy Executive Director



9815 - 140th Street
Surrey, BC V3T 4M4
p: 604.584.5811 ext.1332

[website](#) |



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From: Anthony Manning <AManning@whiterockcity.ca>
To: Slinder Balaggan <slinder.balaggan@options.bc.ca>, "janice.boyle@options.bc.ca" <janice.boyle@options.bc.ca>
Cc: Darryl Walker <DWalker@whiterockcity.ca>
Date: Tue, 11 Jun 2019 23:57:10 +0000
Subject: White Rock affordable housing initiative

Hello, Slinder & Janice.

I wanted to update you on how White Rock is working towards affordable housing opportunities.

During last night's Governance & Legislation Committee session, I raised the need for council to address creating below-market housing for our seniors who may be displaced by development. Ideally this will be done through public-private partnerships, as we've previously discussed, with the city potentially owning the land and a non-profit building and operating the units. I requested staff report back at our next G&LC meeting how much money the city has available for purchasing land to realise this goal.

I've copied Mayor Darryl Walker on this email as I believe it's time to build momentum. I will keep you posted as council moves forward as I believe there will be more than one development opportunity here. The need is that great.

Hope all is well with you both and I look forward to chatting again soon.

Yours sincerely,

Councillor Anthony Manning

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15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

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From: [Anthony Manning](#)
To: **Redacted S. 22** [Church 1 Gracepoint + PH2H RICK Bayer Lead PASTOR](#); **Redacted S. 22**
Subject: Star of the Sea shelter: erroneous FB post
Date: Thursday, October 10, 2019 2:58:52 PM
Attachments: [image.png](#)
[Outlook-Descriptio.png](#)

Good afternoon, all. The below FB post was passed on to me and I wanted to share it with PH2H as well:



I'm not a big social media fan and posts like this remind me why. The conflation of the shelter with criminality is infuriating. It's also incorrect in saying the shelter is currently open, or that it attracts "huge" numbers of people from Surrey and Vancouver.

Please know that I've also sent this on to our local RCMP detachment for their information. It's impossible to know if the story related therein is accurate, so I'm not about to accuse any officer of intentional misinformation. At the very least, it can be an educational opportunity.

Perhaps PH2H could also contact PAN for a follow-up to its 14th September story about the shelter before it opens, reminding residents that the shelter is not a driver of criminal activity?

On a more positive note, many thanks again for organising last night's all-candidates debate.

Yours sincerely,

Councillor Anthony Manning

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Redacted S. 22

► [South Surrey / White Rock Crime Watch](#)

...

My son's car was broken into overnight last night on the corner of Stevens and Cliff in White Rock. We have no idea how the bastards got his doors open without causing any damage or setting the alarm off. The car is right under my bedroom window and I didn't hear a thing. He had forgotten his wallet and a pair of sunglasses that had belonged to beloved Grampa in the car, both of which were stolen! The stupid thing is, they left over \$30 in change in the ashtray.

The police came within an hour of us reporting it and she told us the guy directly across from us was hit too.

The officer also informed us of the "extreme weather homeless shelter" that is run by the Star of the Sea has now opened and when it opens, the volume of homeless people who come in from Surrey and Vancouver is huge and the number of break ins rises significantly.

That being said, make sure you lock all your doors and windows to your house when you're not home and do not leave anything of any kind of value in your vehicles,

— 😡 feeling annoyed.

From: [Anthony Manning](#)
To: [Erika Johanson](#)
Subject: Re: Star of the Sea shelter: erroneous FB post
Date: Thursday, October 10, 2019 3:18:48 PM
Attachments: [image.png](#)
[Outlook-Descriptio.png](#)

You're welcome. I was really pissed when I read that post. Hope I made it clear that I'm not saying an officer actually said that ... could just be the person making a scapegoat, and the (as yet unopened) shelter is a convenient one.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: October 10, 2019 15:15
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Star of the Sea shelter: erroneous FB post

Thanks for emailing this...

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Thursday, October 10, 2019 3:07:14 PM
To: Rob Dixon <rob.w.dixon@rcmp-grc.gc.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Star of the Sea shelter: erroneous FB post

Good afternoon, Rob. The post below was shared with me and I wanted to pass it on to you:



As is often the case with social media, it's likely the contents were exaggerated before they were written down. I am not accusing one of the detachment's officers of actually making such claims.

Considering the community's sensitivity around the shelter, in advance of what's expected to be

its busiest year ever, perhaps this could be an opportunity to remind folks that:

- the shelter is not yet open
- when it is, it does not attract "huge" numbers from Surrey and Vancouver

I don't have crime stats at my fingertips, but from meetings with PH2H representatives I don't believe the shelter itself is a driver of increased criminal activity?

Thanks for listening!

Yours sincerely,

Councillor Anthony Manning

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

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From: [Anthony Manning](#)
To: [Scott Kristjanson](#)
Subject: Re: Star of the Sea shelter: erroneous FB post
Date: Friday, October 11, 2019 8:02:08 AM
Attachments: [ATT00001.png](#)
[ATT00002.png](#)

You're welcome, Scott! See you later today.

From: Scott Kristjanson <SKristjanson@whiterockcity.ca>
Sent: October 11, 2019 07:54
To: Anthony Manning <AManning@whiterockcity.ca>; Rob Dixon <rob.w.dixon@rcmp-grc.gc.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Re: Star of the Sea shelter: erroneous FB post

Well said Anthony and thank you Rob for your excellent and detailed response. The White Rock RCMP provide excellent service to our community every day. Thank you!

Councillor Scott Kristjanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7742

www.whiterockcity.ca

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: October 10, 2019 7:42 PM
To: Rob Dixon <rob.w.dixon@rcmp-grc.gc.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Re: Star of the Sea shelter: erroneous FB post

Thank you for quickly following up on this, Rob.

I doubted the conversation went as stated and I was not accusing the officer of making those remarks. Social media is a double-edged sword, but it usually cuts deepest the wrong way. Your clarification is much appreciated.

Yours sincerely,

Anthony

From: Rob Dixon <rob.w.dixon@rcmp-grc.gc.ca>

Sent: October 10, 2019 17:35

To: Anthony Manning <AManning@whiterockcity.ca>

Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>

Subject: Re: Star of the Sea shelter: erroneous FB post

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I just spoke with the officer who attended. The conversation with the complainant did not go exactly as outlined in the Facebook post.

The conversation was centered around crime prevention and what the complainant could do to make their vehicle less attractive to thieves, such as locking their doors and ensuring valuables aren't left in the vehicle. The complainant then questioned the member about homelessness in the city and the member did say that we do see a slight increase in the amount of homeless who do make their way into the city in the winter months, due to the shelter and soup kitchen, and that it does bring some homeless from other jurisdictions. This is true based on various members conversations last year with persons who were attending the cold weather shelter from North Surrey, Langley, Ridge Meadows, Vancouver, etc. all of whom advised that they had made their way into White Rock because of the level of service provided at the cold weather shelter, the soup kitchen, and the safety of White Rock compared to other jurisdictions they had been. All of my members are aware of who the local homeless are, and so when new people show up in town they make it a priority to get to know them. That is what I expect of them, its simply good policing.

At no time was there any mention of a "huge" influx of homeless, nor was there any mention by my member of homelessness being directly linked to crime. I believe that this was likely an inference made on the part of the complainant.

I'd say that the conversation, as laid out in the post, has definitely been misrepresented after speaking with the member. That said, I often remind my members to be careful in how they present things and what they say to the public, as they often do get spun, and misrepresented when repeated. I'll continue to remind them of such.

Thanks for sending this to my attention.

Rob

RW DIXON (SGT)
Ops NCO
White Rock RCMP

15299 Pacific Avenue
White Rock, British Columbia
V4B1R1
(778) 593-3650 (Desk)
(604) 841-7293 (Cell)

RW DIXON (Serg.)
Sous-officier responsable des Opérations
Détachement de White Rock
15299, avenue Pacific,
White Rock (C.-B.)
V4B 1R1
778 593-3650 (tél.)
604 841-7293 (tél. cell.)

>>> Anthony Manning <AManning@whiterockcity.ca> 2019/10/10 3:07 PM >>>

Good afternoon, Rob. The post below was shared with me and I wanted to pass it on to you:



As is often the case with social media, it's likely the contents were exaggerated before they were written down. I am not accusing one of the detachment's officers of actually making such claims.

Considering the community's sensitivity around the shelter, in advance of what's expected to be its busiest year ever, perhaps this could be an opportunity to remind folks that:

- the shelter is not yet open
- when it is, it does not attract "huge" numbers from Surrey and Vancouver

I don't have crime stats at my fingertips, but from meetings with PH2H representatives I don't believe the shelter itself is a driver of increased criminal activity?

Thanks for listening!

Yours sincerely,

Councillor Anthony Manning

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From: [Anthony Manning](#)
To: **Redacted S. 22** kathy.booth@hotmail.com
Cc: [Church 1 Gracepoint + PH2H RICK Bayer Lead PASTOR](#); **Redacted S. 22**
Subject: Re: Star of the Sea shelter: erroneous FB post
Date: Friday, October 11, 2019 7:24:18 AM
Attachments: [image.png](#)
[Outlook-Descriptio.png](#)

You're welcome, **Redacted S. 22**

Sgt. Dixon got back to me yesterday. He spoke to the officer involved:

- the post was not a true representation of the conversation
- the complainant was the one who brought up homeless in White Rock
- the officer did not claim there was a "huge" influx of homeless in the winter
- the officer did not link homelessness to crime

Sgt. Dixon was grateful this was brought to his attention. It will serve as a talking point with the detachment about public perception. He went on to say that he expects his officers to be aware of our local homeless and make it a priority to get to know them - all in the name of good policing.

I was very happy with Sgt. Dixon's quick reply and the RCMP's commitment to the community. It sounds like there is still a huge misconception among the public, though, about the who, what and why of homelessness.

Do you think it would be a good idea for PH2H to meet with Donna Kell, our communications manager, and discuss a media campaign?

Yours sincerely,

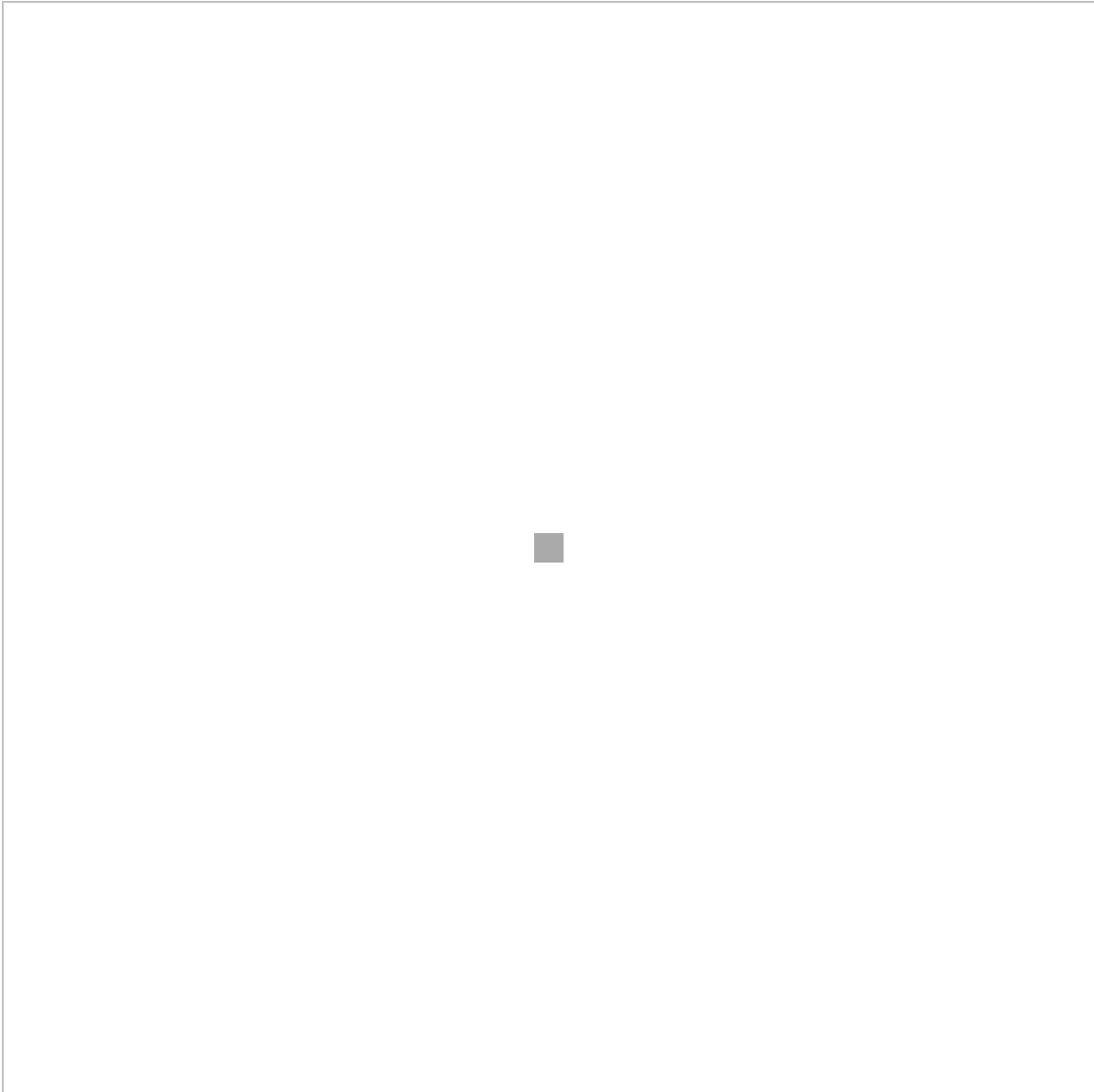
Anthony

From: **Redacted S. 22**
Sent: October 10, 2019 23:05
To: Anthony Manning <AManning@whiterockcity.ca>; kathy.booth@hotmail.com
<kathy.booth@hotmail.com>
Subject: Re: Star of the Sea shelter: erroneous FB post

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Thanks for sending this on. We will see if there is a way of following it up. **s. 22**

On Thu, Oct 10, 2019 at 2:58 PM Anthony Manning <AManning@whiterockcity.ca> wrote:
Good afternoon, all. The below FB post was passed on to me and I wanted to share it with PH2H as well:



I'm not a big social media fan and posts like this remind me why. The conflation of the shelter with criminality is infuriating. It's also incorrect in saying the shelter is currently open, or that it attracts "huge" numbers of people from Surrey and Vancouver.

Please know that I've also sent this on to our local RCMP detachment for their information. It's impossible to know if the story related therein is accurate, so I'm not about to accuse any officer of intentional misinformation. At the very least, it can be an educational opportunity.

Perhaps PH2H could also contact PAN for a follow-up to its 14th September story about the shelter before it opens, reminding residents that the shelter is not a driver of criminal

activity?

On a more positive note, many thanks again for organising last night's all-candidates debate.

Yours sincerely,

Councillor Anthony Manning

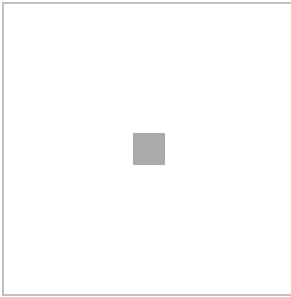
City of White Rock

[15322 Buena Vista Avenue](https://www.whiterockcity.ca/15322-Buena-Vista-Avenue)

[White Rock, BC V4B 1Y6 Canada](https://www.whiterockcity.ca/White-Rock-BC-V4B-1Y6-Canada)

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--

"How we think matters"

Redacted S. 22

Progressive Christianity on the Peninsula

White Rock, BC Canada

From: Anthony Manning
To: Redacted S. 22
Subject: Re: WR Shelter
Date: Wednesday, October 23, 2019 7:56:01 AM

No worries. Options was looking for an off-season alternate or for if/when Star of the Sea isn't available. I'll call you later.

From: Redacted S. 22
Sent: October 22, 2019 18:11
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: WR Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,
I am really out of the loop in regard to your "seeking an alternate" site for the Cold Weather Shelter.

As far as we are concerned at South Surrey White Rock Shelter, Peninsula United and Star of the Sea hall are all set to be up and running for this coming winter.
The only thing I know from Slinder is that she was exploring to have a permanent cold weather shelter open every night from November 1 to March 31st. We said we didn't have the capacity to do that as volunteers and Star of the Sea said that it was not possible for them also.

I've left you a message on your phone to call me. I'd like to get this sorted.
Please contact me at this email rather than my gmail which I don't use that much. Thanks

Redacted S. 22



From: [David Chesney](#)
To: [Dan Bottrill](#)
Subject: Cold weather shelter
Date: Wednesday, December 18, 2019 9:44:24 AM

CAO Bottrill

Could you please contact the operators of the cold weather shelter in the Star of The Sra and request they ask their clients to vacate the area when they leave in the morning. I have recently had a business owner who arrived for work @ 5 am. And has been startled by homeless people rummaging around behind her business. Thank you

Councillor Chesney

Sent from my iPhone

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: How's the shelter?
Date: Monday, December 23, 2019 10:40:17 AM

Good morning, s. 22 You beat me to the punch - I was going to get in touch today to see how things were going.

I'll come down on Christmas morning. See you then!

Yours sincerely,

Anthony

From: Redacted S. 22
Sent: December 22, 2019 08:17
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: How's the shelter?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,
I am on mornings the 24th and 25th if you want to come down and join me. 5:45am. We are having smaller numbers than usual. I think because of the warmer weather. Last year it was pretty cold. Just 8 people last night. There will be other mornings in the next week or so also.

Redacted S. 22

On Dec 3, 2019, at 9:31 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Don't worry ... I will! I certainly won't forget.

From: Redacted S. 22
Sent: December 2, 2019 19:26
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: How's the shelter?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ok. I'll reach out to you later this month. Remind me if I don't connect s. 22

Sent from my iPhone

On Dec 2, 2019, at 12:16 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

You're welcome! Thanks for the update, **s. 22** I'll be on vacation - from my day job, at least - starting on 19th December so will look at coming down the week after. I'm no stranger to 0545 as I'm awake by 0430 weekdays, to get to **Redacted S. 22**

See you soon ...

Yours sincerely,

Anthony

From: **Redacted S. 22**
Sent: November 29, 2019 18:51
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: How's the shelter?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,

Thanks for asking about the Shelter. We are up and functioning.

We've been getting around 7 guests. One night 17 but that seemed an anomaly at this time of year. We've had good cooperation with other renters for the use of the church space and some good reporting by the Peace Arch News. One of the retirement centres has offered to provide some baked goods every Thursday night that we are open which is pretty amazing!

s. 22 is coming to work the morning shift with me tomorrow morning, and I'll give you a call next week if you'd like to come.

Could be mornings 5:45AM ! or evenings at 8:30PM when there is more chance for interaction with our guests.

Blessings on your evening and a safe and warm night,

Redacted S. 22

Redacted S. 22

Shelter Coordinator

Redacted S. 22

On Nov 28, 2019, at 10:29 AM, Anthony Manning
<AManning@whiterockcity.ca> wrote:

Good morning, **Redacted S. 22**

I wanted to ask how the first few nights have been at the shelter?

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca

<Outlook-Descriptio.png>

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From: [Erika Johanson](#)
To: [Helen Fathers](#)
Subject: Fwd: Consultation on services to the homeless January 21 at 1PM
Date: Friday, January 3, 2020 8:43:14 AM

FYI

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Redacted S. 22
Sent: Thursday, January 2, 2020 12:49:45 PM
To: Redacted S. 22
Subject: RE: Consultation on services to the homeless January 21 at 1PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To: Organizations, faith communities and individuals active with support and services to people who are homeless on the Semiahmoo Peninsula

Save the Date:

- **Community Consultation on the ongoing service needs of the homeless on the Peninsula**
- **Tuesday, January 21st from 1PM to 3PM**
- **Peace Portal Alliance Church, Fireside Room 15128 27b Avenue Surrey, BC**

Peninsula Homeless to Housing (PH2H) invites you to a consultation on the ongoing service needs of the homeless. The conversation was initiated out of concern for what happens to the guests when they leave the Extreme Weather Shelter at 7AM on a cold winter's morning.

Where do they go to keep warm and dry? How do they access easily the services they need? Who follows up with them on short term needs and long term hope?

In addition, at a recent PH2H meeting, a guest speaker from Abbotsford City shared their journey as a community to provide a Community Hub in Abbotsford. This hub became a place of warmth and safety for people without a home and a significant personal place of connection to services through familiar and professional care givers. We were impressed and inspired by their collaboration and commitment.

The two hour consultation will be facilitated by **Redacted S. 22**

and

Redacted S. 22.

The consultation is being organized by **Redacted S. 22**

and **Redacted S. 22**

Contact us for

any further information. We'll contact you again in the New Year.

To register, follow this link: <https://signup.com/go/iygZotV>

Question:

What are the ongoing needs for people who are homeless or on the verge of homelessness on the Peninsula?

What can we do about those needs? and what are the next steps?

Redacted S. 22

Steering Committee

Peninsula Homeless to Housing Taskforce (PH2H)

Peninsula Homeless to Housing Taskforce (PH2H) Our Mission is to assist people who are homeless or at risk of homelessness on the South Surrey White Rock Peninsula to live in safe and affordable housing.

From: [Anthony Manning](#)
To: [Erika Johanson](#)
Subject: Re: Consultation on services to the homeless January 21 at 1PM
Date: Saturday, January 4, 2020 12:30:14 PM

On my calendar! Thanks.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 3, 2020 08:34
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Fwd: Consultation on services to the homeless January 21 at 1PM

FYI

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Redacted S. 22
Sent: Thursday, January 2, 2020 12:49:45 PM
To: Redacted S. 22
Subject: RE: Consultation on services to the homeless January 21 at 1PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

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The two hour consultation will be facilitated by Denise Darrell, Director of Director of

Women, Seniors and Community Services at SOURCES Community Resources and Dierdre Goudriaan, of Work Play Consulting.

The consultation is being organized by **Redacted S. 22** and **Redacted S. 22**. Contact us for any further information. We'll contact you again in the New Year.

To register, follow this link: <https://signup.com/go/iygZotV>

Question:

What are the ongoing needs for people who are homeless or on the verge of homelessness on the Peninsula?

What can we do about those needs? and what are the next steps?

Redacted S. 22

Steering Committee

Peninsula Homeless to Housing Taskforce (PH2H)

Peninsula Homeless to Housing Taskforce (PH2H) Our Mission is to assist people who are homeless or at risk of homelessness on the South Surrey White Rock Peninsula to live in safe and affordable housing.

From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: How's the shelter been this week?
Date: Wednesday, January 15, 2020 7:10:21 AM
Attachments: [Outlook-Descriptio.png](#)

Good morning, **Redacted S. 22**

I wanted to check in to see how things were going at Star of the Sea?

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
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(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: [Erika Johanson](#)
Subject: Re: Centre for Active Living
Date: Friday, February 7, 2020 11:52:05 AM

Worth pursuing. I'd expect some pushback from the neighbours, though.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 7, 2020 11:24
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Centre for Active Living

How about modular housing on 1454 Oxford?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Friday, February 7, 2020 11:17:05 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Centre for Active Living

I remember a room on the south side of the building where they have occasional classes.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 7, 2020 11:10
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Centre for Active Living

Not the arena, the Centre for Active Living next to the arena. A room where we serve coffee during the day and have outreach workers available.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Friday, February 7, 2020 11:09:29 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Centre for Active Living

No. I'd discounted it as with the ice down for curling and hockey all winter it may not be viable. But it may well be an option ... is Sylvia there? Have a chat with her.

THANK YOU!

From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: February 7, 2020 10:25

To: Anthony Manning <AManning@whiterockcity.ca>

Subject: Centre for Active Living

Hi

I'm at PH2H right now and I was wondering if you approached anyone at the City about a warming centre (and a place for homeless to go after shelter to potentially get help) at the Centre for Active Living?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: [Anthony Manning](#)
To: [Rick Bayer](#)
Subject: Re: White Rock land
Date: Tuesday, February 25, 2020 3:36:18 PM

You're welcome, Rick!

Sorry to miss you today, but we'll catch up soon.

From: Rick Bayer <rick@gracepoint.ca>
Sent: February 25, 2020 15:09
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: White Rock land

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Anthony for that clarification **s. 22** and **s. 22** are part of the steering committee so we are well represented

Rick
Experience God Engage the world Together

Rick Bayer
Lead Pastor
Gracepoint Community Church
www.gracepoint.ca
@gracepointca
(604)538-1825 ext 208

On Feb 24, 2020, at 1:36 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Good afternoon, Rick!

I walked for a bit with **s. 22** and **s. 22**. It was great to see so many people out for the walk. Even better that we were spoiled with such a beautiful afternoon.

I'm sorry you won't be able to attend Wednesday. The steering committee member is welcome to attend in the public gallery. They can't fill in as a voting member, however they can contribute to the discussion by a majority vote. Does that help?

Yours sincerely,

Anthony Manning

From: Rick Bayer <rick@gracepoint.ca>
Sent: February 24, 2020 13:25
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: White Rock land

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Anthony,
I missed seeing you at the walk, great to see the wonderful turnout.

Unfortunately I can't make Wednesday's meeting. Can I send a PH2H steering committee member as an alternate?

thanks for all you do,

Rick
Experience God. Engage the world. Together.

Rick Bayer
Lead Pastor
Gracepoint Community Church
www.gracepoint.ca
@gracepointca
(604)538-1825 ext. 208

On Feb 21, 2020, at 6:16 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Good evening, Rick! I just had a look at Field & Marten's web page. Some interesting projects. Yes, I think it would be good to have a chat with them.

I've suggested to staff that after they revise our relocation/renoviction policies that we host an open house for developers, letting them know we're open for business ... and on what terms. I believe that like-minded ones will be glad to participate and those

that are only interested in "luxury this, luxury that" won't be bothered. We'll see where that goes.

My personal goal is to have a facility available, either in White Rock or South Surrey, for residents to move to as these older buildings get redeveloped. On one hand, the increased density and newer amenities are needed but, on the other, I don't want to risk displacing our senior residents to points unknown and lose the community that they've worked so long to build.

Enjoy the weekend. See you tomorrow afternoon at the CNOY walk?

From: Rick Bayer <rick@gracepoint.ca>
Sent: February 21, 2020 13:38
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: White Rock land

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Anthony,
Affordable seniors housing makes sense. We've had Art Reitmeyer from Field and Marten speak to our PH2H group. They've done many seniors projects such as Elim Village in Surrey. If need be, he could offer some "non-developer" perspective for council.

Have a good weekend,

Rick
Experience God. Engage the world. Together.

Rick Bayer
Lead Pastor
Gracepoint Community Church
www.gracepoint.ca
@gracepointca
(604)538-1825 ext. 208

On Feb 21, 2020, at 9:41 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Good morning, Rick!

As council, we've spoken informally about prioritising affordable housing for seniors, as they're White Rock's largest demographic and among our most vulnerable residents due to their fixed pension incomes. Several members of council, including Mayor Walker, have met several times with Fair Haven Homes to better understand how they've successfully created two recent developments, one in Burnaby and another in Vancouver. Their advantage, however, is that they had sizable lots to work with.

Yes, this is definitely something that HAC can speak to. In fact, that is the best possible outcome the committee can produce. 🎯🎯

Yours sincerely,

Anthony Manning

From: Rick Bayer <rick@gracepoint.ca>
Sent: February 20, 2020 14:09
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: White Rock land

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Anthony,
Regarding this piece of land that mayor Walker has suggested for a possible candidate for a land swap. I'm wondering what type of affordable housing development the city is looking to see happen in WR? And is that something the HAC can speak into?

Rick
Experience God. Engage the world. Together.

Rick Bayer
Lead Pastor
Gracepoint Community Church
www.gracepoint.ca
@gracepointca
(604)538-1825 ext. 208

On Feb 11, 2020, at 10:14 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Good morning, Rick!

There isn't much city-owned land for White Rock to put into play. One lot that Mayor Walker has considered is the former water works and yard at Oxford and Buena Vista (circled).

<image.png>

It's a great location for a strata development, but probably not the best site for affordable housing. There aren't many services nearby, it's not on a main transit line (although the community shuttle does stop) and it's downhill from the main shopping areas. Mayor Walker thinks that it could be a candidate for a land swap with a developer. I agree.

The CAC survey closes on Friday. Affordable housing is one of the top three candidates. After the survey closes and the results are compiled, I expect staff to have a plan to council in early March. Would you like to have this on our HAC agenda this month? If the committee has some suggestions of its own, it may move faster through council. Please let me know what you think.

Yours sincerely,

Anthony

From: Rick Bayer <rick@gracepoint.ca>
Sent: February 10, 2020 10:20
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: White Rock land

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Anthony,

Thanks for leading the WR Housing Advisory Committee. At our January PH2H meeting (which I missed), mayor Daryl Walker alluded to land that the city of WR has. A couple people at last Friday's PH2H meeting asked me about it. Is this ;and the city currently owns or was he talking about land the city wishes to purchase?

Also, I'm curious on the time line with the city about CACs. I recognize the city is getting input now and have seen and heard the desire for affordable housing with this money. Wondering about time line on decision making?

thanks,

Rick
Experience God. Engage the world. Together.

Rick Bayer
Lead Pastor
Gracepoint Community Church
www.gracepoint.ca
@gracepointca
(604)538-1825 ext. 208

On Oct 11, 2019, at 7 24 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

You're welcome **s. 22**

Sgt. Dixon got back to me yesterday. He spoke to the officer involved:

- the post was not a true representation of the conversation
- the complainant was the one who brought up homeless in White Rock
- the officer did not claim there was a "huge" influx of homeless in the winter
- the officer did not link homelessness to crime

Sgt. Dixon was grateful this was brought to his attention. It will serve as a talking point with the detachment about public perception. He went on to say that he expects his officers to be aware of our local homeless and make it a priority to get to know them - all in the name of good policing.

I was very happy with Sgt. Dixon's quick reply and the RCMP's commitment to the community. It sounds like there is still a huge misconception among the public, though, about the who, what and why of homelessness.

Do you think it would be a good idea for PH2H to meet with Donna Kell, our communications manager, and discuss a media campaign?

Yours sincerely,

Anthony

From: Redacted S. 22

Sent: October 10, 2019 23:05

To: Anthony Manning

[<AManning@whiterockcity.ca>](mailto:AManning@whiterockcity.ca); [<kathy.booth@hotmail.com>](mailto:kathy.booth@hotmail.com)

Subject: Re: Star of the Sea shelter: erroneous FB post

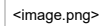
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks for sending this on. We will see if there is a way of following it up. **S. 22**

On Thu, Oct 10, 2019 at 2 58 PM Anthony Manning [<AManning@whiterockcity.ca>](mailto:AManning@whiterockcity.ca) wrote:

Good afternoon, all. The below FB post was passed on to me and I wanted to share it with

PH2H as well:



I'm not a big social media fan and posts like this remind me why. The conflation of the shelter with criminality is infuriating. It's also incorrect in saying the shelter is currently open, or that it attracts "huge" numbers of people from Surrey and Vancouver.

Please know that I've also sent this on to our local RCMP detachment for their information. It's impossible to know if the story related therein is accurate, so I'm not about to accuse any officer of intentional misinformation. At the very least, it can be an educational opportunity.

Perhaps PH2H could also contact PAN for a follow-up to its 14th September story about the shelter before it opens, reminding residents that the shelter is not a driver of criminal activity?

On a more positive note, many thanks again for organising last night's all-candidates debate.

Yours sincerely,

Councillor Anthony Manning

City of White Rock

[15322 Buena Vista Avenue](https://www.whiterockcity.ca/15322/Buena-Vista-Avenue)

[White Rock BC V4B 1Y6 Canada](https://www.whiterockcity.ca/White-Rock-BC-V4B-1Y6-Canada)

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www.whiterockcity.ca

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--
"How we think matters"

Redacted S. 22

Progressive Christianity on the Peninsula
White Rock, BC Canada

From: [Anthony Manning](#)
To: [Kathy Booth](#)
Subject: Re: Possible Winter EWS site
Date: Monday, March 16, 2020 6:58:37 PM
Attachments: [335B26FBA39C4439A0C87FB44069CEFD.png](#)

Yes, I'll call you at 1:00.

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: March 16, 2020 17:53
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Possible Winter EWS site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

1:00 is great!
So you'll call me?
Thanks,
Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
Sent: March 16, 2020 3:24 PM
To: [Kathy Booth](#)
Subject: Re: Possible Winter EWS site

How about 12:30 or 1:00?

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: March 16, 2020 09:30
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Possible Winter EWS site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Anytime is good for me.....What time is best for you?
Kathy

Sent from [Mail](#) for Windows 10

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Monday, March 16, 2020 6:18:30 AM
To: Kathy Booth <kathy.booth@hotmail.com>

Subject: Re: Possible Winter EWS site

Hello, Kathy.

I would love to discuss this with you. A phone call would probably be best, under the circumstances. When is a good time to chat on Tuesday afternoon?

Yours sincerely,

Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>

Sent: March 12, 2020 10:07

To: Anthony Manning <AManning@whiterockcity.ca>

Subject: Possible Winter EWS site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Councillor Manning ,

I am the Justice and Service Convenor for Peninsula United Church and have been very involved with the Shelter for some years. **s. 22** and I connect often and I was a former coordinator of the Shelter. I have a thought about a possible site and wanted to discuss this with you. Is there a good time for us to talk? I am available tomorrow and next week.

I look forward to hearing from you,

Warm regards,

Kathy Booth

kathy.booth@hotmail.com

hm(604)535-0723

cell(604)805-0723

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: [Darryl Walker](#)
Subject: Extreme Weather Shelter: discussion with Kathy Booth
Date: Tuesday, March 17, 2020 1:51:59 PM
Attachments: [Outlook-Descriptio.png](#)

Good afternoon, Darryl.

I spoke with phone earlier with Kathy Booth. We discussed concerns about the future of an Extreme Weather Shelter here in White Rock, many of which were touched on a few weeks ago when we met with PUC and Options.

Kathy said a community-specific plan for White Rock will be forthcoming.

For Winter 2021, it would be ideal to find a more permanent solution. Kathy suggested Mann Park Bowling Club, and has reached out to them discretely. I suggested the room at Centre for Active Living (where we've recently met with SFN) but would need to bring Eric into the loop before proceeding further.

Kathy said she'd like to visit CAL when the facilities are reopened.

I concluded our call by promising her that we'd keep in touch and will set up a site visit when we can.

Yours sincerely,

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: [Darryl Walker](#)
Subject: Notes from call
Date: Wednesday, April 1, 2020 2:04:11 PM
Attachments: [Options-Peninsula Homeless call notes 1 Apr 20.docx](#)
[Outlook-Descriptio.png](#)

As promised ... we can discuss later.

Best number will be home, about to switch out of work mode: **Redacted S. 22**

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

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Options/Peninsula Homeless call 1st April 2020 13:30-14:00

No isolation centres in the Lower Mainland. Will be done in coordination with BC Health as specific guidelines will be required. Could involve the Red Cross activation as well.

What **s. 22** is thinking of: safe place for people on the streets to congregate.

As of now, homeless need space for observation and reduce chance of contact with someone who is positive. Meal service, sanitary needs, etc.

Kitchen facility necessary.

Whatever facility we use, it could be trial run for EWS next winter.

Anticipated small operation. Very few volunteers may be required. Estimated update: 10-15.

Redacted S. 22 – community specialist with Poverty Reduction – has financial resources that could potentially help. 1) house someone in hotel/motel up to 30 days; clients of ministry, but if not yet client may be able to qualify; 2) can also give emergency funding to those in need.

Options outreach workers still canvassing in field, maintaining distance. Supplies are becoming scarce.

s. 22 with BC Housing is possible funding source for shelter-related expenses, to be disbursed in conjunction with community groups

From: [Anthony Manning](#)
To: [Tracey Arthur](#)
Subject: Re: Transitional Shelter item for April 14 Council Meeting
Date: Tuesday, April 14, 2020 9:38:30 AM
Attachments: [image001.jpg](#)

See you later!

From: Tracey Arthur <TArthur@whiterockcity.ca>
Sent: April 14, 2020 09:38
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Transitional Shelter item for April 14 Council Meeting

Thank you, the item is received and will be placed On Table.

TRACEY ARTHUR, CMC
Director of Corporate Administration
15322 Buena Vista Avenue, White Rock, BC V4B1Y6
Tel: 604-541-2212 | www.whiterockcity.ca



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From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Tuesday, April 14, 2020 9:13 AM
To: Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Fw: Transitional Shelter item for April 14 Council Meeting

Good morning, Tracey! Could you please have this letter on table for tonight's meeting?

Thank you!

From: **Redacted S. 22**
Sent: April 13, 2020 18:06
To: Tracey Arthur <TArthur@whiterockcity.ca>; Stephanie Lam <SLam@whiterockcity.ca>
Cc: **Redacted S. 22** Anthony Manning <AManning@whiterockcity.ca>
Subject: Transitional Shelter item for April 14 Council Meeting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Letter from Peninsula United Church regarding proposed transitional shelter.

Jean Macdonald

Chair, Peninsula United Church Council



Peninsula United Church

Office Address: 15639 24 Ave., Surrey, B.C. V4A 2J6

Phone: 604-531-2979

E-mail: office@peninsulaunited.com

Charitable Tax No. 11887 9287 RR 0001

Ministers: The Reverend Janice Young

The Reverend Bruce McAndless-Davis

www.peninsulaunited.com

Crescent Site Address: 2756 - 127th Street, Surrey, B.C. V4A 6L5

Sunnyside Site Address: 15639 24th Avenue, Surrey, BC V4A 2J6

April 13, 2020

Mayor and Council
City of White Rock
15322 Buena Vista
White Rock BC

Dear Mayor Walker and Councillors:

RE: Proposed Transitional Shelter

I am writing on behalf of Peninsula United Church to encourage and support efforts to find a location for a transitional shelter in White Rock.

As you may know, Peninsula United Church (and its predecessor congregations) has partnered with Options Community Services for many years to provide shelter to homeless members of our community during episodes of extreme weather. Options provides trained staff to manage the core shelter functions. As many as 55 volunteers from Peninsula United Church and from the community at large work early morning or late evening shifts to provide meals and emergency clothing to our guests.

There is broad community support, including among neighbouring businesses, for the for the shelter, as witnessed by the large number of volunteers, donors of food, clothing, supplies, and regular, favourable coverage by the Peace Arch News.

For ten years, the Extreme Weather Shelter operated on the site of the former First United Church on Semiahmoo Ave, until that building was demolished. For the past two winters, we have been grateful for the generosity of Star of the Sea Parish in enabling the shelter to operate at the Parish Hall. Due to the Covid-19 pandemic, that facility is now closed.

While the weather is improving, the Covid-19 pandemic presents unique problems for the homeless members of our community. Lacking a place to live, they are unable to stay home. This not only increases risk to them, it also the whole community. A meaningful response to this would be to provide a space where guests can be sheltered, their health monitored, while maintaining safe physical distancing.

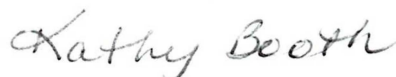
During this extraordinary time when activities at White Rock Community Centre are shut down, we understand there is a possibility that space could be made available to shelter homeless people. This could be an excellent, temporary solution. It is centrally-located, with a variety of spaces that could facilitate safe physical distancing. We do not anticipate there being more than 10 to 15 guests, who would not arrive until later in the evening, and leave no later than 7:00 am.

At times like this, it is in all of our interests to look out for each other, and that includes our homeless neighbours. We hope that Council will give this proposal its favourable consideration.

Yours truly,



Jean Macdonald
Chair of Council
Peninsula United Church



Kathy Booth
Convener, Justice & Service
Peninsula United Church

From: [Anthony Manning](#)
To: **Redacted S. 22** [Slinder Balaggan](#)
Cc: [Tracey Arthur](#)
Subject: Re: 14 April council meeting: verbal update
Date: Tuesday, April 14, 2020 3:10:32 PM
Attachments: [image002.png](#)

Hello, **Redacted S. 22**

Yes, I've received the support letter from PUC. It will be presented "on table" to council tonight.

I'm not sure how or if we'll be handling comments for this tonight. My apologies, we're still working through the logistics of remote meetings. Can you and Slinder please reply to this email with your preferred contact numbers? Tracey Arthur is copied on this and if we're able to patch you in we will.

Darryl and I spoke earlier today. He's been in contact (I forgot his name, sorry) from the local faith community who will do a blitz of congregations in White Rock and South Surrey to see if they can make some space available as well. I'll get more details tonight.

Yours sincerely,

Anthony Manning

From: **Redacted S. 22**
Sent: April 14, 2020 14:48
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Slinder Balaggan <slinder.balaggan@options.bc.ca>
Subject: Re: 14 April council meeting: verbal update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony

Either Slinder Balaggan of Options or I can be available by phone for the meeting. If there are questions. You will have received a letter from Jean Macdonald of Peninsula united in support of the temporary Shelter.

s. 22

Sent from my iPhone

On Apr 8, 2020, at 2:54 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Hello, Slinder & s. 22. The verbal report is on the agenda for next Tuesday night's council meeting.

Please email any digital supporting material for council to Tracey and/or Stephanie (emails above) by Tuesday morning.

If it's possible for you to participate by phone, I'll let you know as soon as possible.

From: Tracey Arthur <TArthur@whiterockcity.ca>
Sent: April 8, 2020 14:28
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Stephanie Lam <SLam@whiterockcity.ca>
Subject: RE: 14 April council meeting: verbal update

Hi Councillor Manning, Thank You that item is on the agenda to be introduced by Mr. Stepura for Council discussion.

If there is anything to place on the screens if Stephanie and I could have that for Tuesday morning it would be helpful.

This way there will be time to ensure it will be working well for the meeting.

TRACEY ARTHUR, CMC

Director of Corporate Administration

15322 Buena Vista Avenue, White Rock, BC V4B1Y6

Tel: 604-541-2212 | www.whiterockcity.ca

<image001.jpg>

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From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Wednesday, April 08, 2020 2:21 PM
To: Tracey Arthur <TArthur@whiterockcity.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>
Subject: Fw: 14 April council meeting: verbal update

As background for the verbal report, the city has been asked to provide a space similar to this in Surrey for those in need of transitional housing during the pandemic.

<https://www.cbc.ca/news/canada/british-columbia/coronavirus-covid-19-bc-surrey-homeless-1.5525676>

A possible site is WRCC, but waiving the rental fee would require council approval. Staff and council may have other ideas or concerns they wish to discuss as well.

From: Anthony Manning

Sent: April 8, 2020 14:14

To: Tracey Arthur <TArthur@whiterockcity.ca>

Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>

Subject: 14 April council meeting: verbal update

Good afternoon, Tracey. Could you please add to Tuesday's agenda:

- Transitional Shelter - verbal update from Eric and myself

Slinder Balaggan of Options and/or **Redacted S. 22** of PUC/PH2H would like to dial in, if possible. (I've also asked them to at least have some printed digital reference material that could be shared on screen.)

Councillor Anthony Manning

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Food distribution and transitional shelter
Date: Monday, April 20, 2020 3:42:48 PM

You're welcome, s. 22 I'll give you a call tomorrow and we can catch up.

Stay well!

Anthony

From: Redacted S. 22
Sent: April 17, 2020 12:06
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Food distribution and transitional shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Anthony,
I wonder what your strategy might be to find another site for the Shelter. And to let you know that I can perhaps be helpful at some point in facilitating the public relations and communication and understanding of implications for a faith community based on my experience at First United and Star of the Sea. Don't hesitate to be in touch.
Thanks for your help and thoughtfulness.

Redacted S. 22

On Apr 15, 2020, at 11:51 AM, Anthony Manning
<AManning@whiterockcity.ca> wrote:

Good morning, Slinder & s. 22:

At last night's council meeting, we unanimously approved the use of the parking lot at Johnston and Russell for food distribution, effective 22nd April.

We did not approve the use of the White Rock Community Centre as a transitional shelter. Staff's primary concerns were threefold:

- the potential need to use the centre for municipal emergency services, as evidenced by the residents displaced by the building fire on Foster Street last week;

ensuring the facility received a deep cleaning every morning for staff who continue to work at the centre;

- getting buy-in from the two stratas in the residences above the centre.

Speaking only for myself, I think the third point would take the longest to resolve as in-person consultation during this emergency would only delay implementing the shelter.

However, I did table a subsequent motion for the mayor and staff to work with faith-based groups in our community to find an alternate site by 22nd April. We are optimistic that this can happen.

We recognise the critical need for a transitional shelter and will continue to work with you both and community stakeholders to make it happen.

Yours sincerely,

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca

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From: [Anthony Manning](#)
To: s. 22
Subject: Re: Approving use of White Rock Comm Ctr for Temp Homeless Shelter
Date: Tuesday, April 21, 2020 12:14:23 PM

You're welcome.

It's not going to happen at the WRCC. When you have a moment, please watch the segment from last week's council meeting.

Yours sincerely,

Anthony Manning

From: Redacted S. 22
Sent: April 21, 2020 12:11
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Approving use of White Rock Comm Ctr for Temp Homeless Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Do it's not going to happen for sure? Or is it still up for discussion?
Thank you for your quick reply btw.

Redacted S. 22

Sent from my iPhone

On Apr 21, 2020, at 12:04 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Hello, **Redacted S. 22**

Council did not approve use of the White Rock Community Centre as a temporary shelter. The discussion starts at approximately 39:10: https://whiterockcity.ca.granicus.com/MediaPlayer.php?view_id=1&clip_id=649

Yours sincerely,

Anthony Manning

From: Redacted S. 22
Sent: April 21, 2020 11:33
To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Approving use of White Rock Comm Ctr for Temp Homeless Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I understand the need for self isolation and social distancing are the reasons a temporary shelter is proposed. Will there be someone to monitor these “guests” to ensure this is actually happening? I wonder how effective this will be. For example when guests leave in the morning, who will ensure they follow these same measures when they are out during the day? I saw three of the local homeless/drug addicts just last night huddled together on a bench in Bryant Park, rummaging through bags of clothes! What is the point of social distancing and self isolation when it is only observed for HALF of the time?

I am very concerned about this homeless shelter. Just look at the City of Victoria (Topaz Park) where the homeless have been approved to pitch their tents in certain city parks. This was on Global News on April 20! Since the encampment there has been a 126% increase in calls to Victoria Police since March 15, according to the religious centre across the street from the park. Rabbi Kaplan of the Chanda Centre across from Topaz Park quoted “the community was never consulted by the city and this has turned our community into a dangerous place to live and visit”.

I am absolutely opposed to the idea of a temporary homeless shelter in WR Community Centre for many reasons:

Redacted S. 22

Redacted S. 22

Redacted S. 22

But all sarcasm aside, I could not sleep last night. I am worried about my financial

investment in my condo. I'm worried about property crime and I'm anxious about my personal safety and well being. I love my community and I'm proud of it.

This is not what I signed up for. The homeless need a permanent solution to housing not another temporary bandaid. It isn't good for anyone.

Thank you for your attention.

Regards,

Redacted S. 22

From: [Anthony Manning](#)
To: s. 22
Subject: Re: Approving use of White Rock Comm Ctr for Temp Homeless Shelter
Date: Wednesday, April 22, 2020 8:51:32 AM

Good morning, **Redacted S. 22**

I'll stop by the lunch program and see how it goes. I'm scheduled to be on a conference call at 12:00 and will check it out when I'm finished. City work crews will be on hand to remove any discarded items.

To be clear, it's not specifically for homeless but for anyone in our community who's vulnerable during this time and needs nutritional support. The location was chosen because it's also close to where a lot of seniors live.

Stay safe and healthy!

Yours sincerely,

Anthony Manning

From: **Redacted S. 22**
Sent: April 21, 2020 13:52
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Approving use of White Rock Comm Ctr for Temp Homeless Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I just listened to the council meeting from April 14. It was interesting. I am not impressed with Scott Kristjanson when he suggested tents in a city park for the homeless. I'm not impressed.

Anyway I thank you and Mayor Walker! I like you two.

s. 22

PS- I'm curious to see how the bag lunch program that starts tomorrow will go. I worry since they specifically asked for no garbage cans if there will be litter from the bag lunches. I even think since the community Centre is no longer an option for the homeless shelter, maybe the lunch program could be moved to a section of the parking lot at Semiahmoo Mall since it seems to be the hangout for most homeless people.

On Apr 21, 2020, at 12:11 PM, **Redacted S. 22** wrote:

Do it's not going to happen for sure? Or is it still up for discussion?
Thank you for your quick reply btw.

Redacted S. 22

Sent from my iPhone

On Apr 21, 2020, at 12:04 PM, Anthony Manning
<AManning@whiterockcity.ca> wrote:

Hello, Redacted S. 22

Council did not approve use of the White Rock Community Centre as a temporary shelter. The discussion starts at approximately 39:10: https://whiterockcity.ca.granicus.com/MediaPlayer.php?view_id=1&clip_id=649

Yours sincerely,

Anthony Manning

From: Redacted S. 22

Sent: April 21, 2020 11:33

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Approving use of White Rock Comm Ctr for Temp Homeless Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I understand the need for self isolation and social distancing are the reasons a temporary shelter is proposed. Will there be someone to monitor these "guests" to ensure this is actually happening? I wonder how effective this will be. For example when guests leave in the morning, who will ensure they follow these same measures when they are out during the day? I saw three of the local homeless/drug addicts just last night huddled together on a bench in Bryant Park, rummaging through bags of clothes! What is the point of social distancing and self isolation when it is only observed for HALF of the time?

I am very concerned about this homeless shelter. Just look at the City of Victoria (Topaz Park) where the homeless have been approved to pitch their tents in certain city parks. This was on Global News on April 20! Since the encampment there has been a 126% increase in calls to Victoria Police since March 15, according to the religious centre across the street from the park. Rabbi Kaplan of the Chanda Centre across from Topaz Park quoted "the community was never consulted by the city and this has

turned our community into a dangerous place to live and visit”.

I am absolutely opposed to the idea of a temporary homeless shelter in WR Community Centre for many reasons:

Redacted S. 22

But all sarcasm aside, I could not sleep last night. I am worried about my financial investment in my condo. I'm worried about property crime and I'm anxious about my personal safety and well being. I love my community and I'm proud of it.

This is not what I signed up for. The homeless need a permanent solution to housing not another temporary bandaid. It isn't good for anyone.

Thank you for your attention.

Regards,

Redacted S. 22

From: [Anthony Manning](#)
To: [Carl Isaak](#)
Cc: [Dan Bottrill](#); [Darryl Walker](#); [Slinder Balaggan](#); **Redacted S. 22**
Subject: Re: Transitional shelter possibility?
Date: Friday, April 24, 2020 8:41:51 AM
Attachments: [image001.png](#)
[image002.png](#)

Good morning, Carl.

Yes, I acknowledged that the property is in Surrey. I cc'd you to keep you in the loop with Slindre and **S. 22**. I'll keep you posted as to whether or not it's a viable option.

From: Carl Isaak <CIsaak@whiterockcity.ca>
Sent: April 23, 2020 16:36
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Slinder Balaggan <slinder.balaggan@options.bc.ca>; **Redacted S. 22**
Subject: RE: Transitional shelter possibility?

Hello Councillor Manning,

For clarity, this property is in the City of Surrey, so we do not have the contact information for the property owner (though the lease ad would have realtor's contact) or direct knowledge of the regulations that would apply to a transitional shelter for this property.

It is within the Semiahmoo Town Centre plan area.

Sincerely,
Carl

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: April 23, 2020 3:37 PM
To: Slinder Balaggan <slinder.balaggan@options.bc.ca>; **Redacted S. 22**
Cc: Dan Bottrill <DBottrill@whiterockcity.ca>; Carl Isaak <CIsaak@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Transitional shelter possibility?

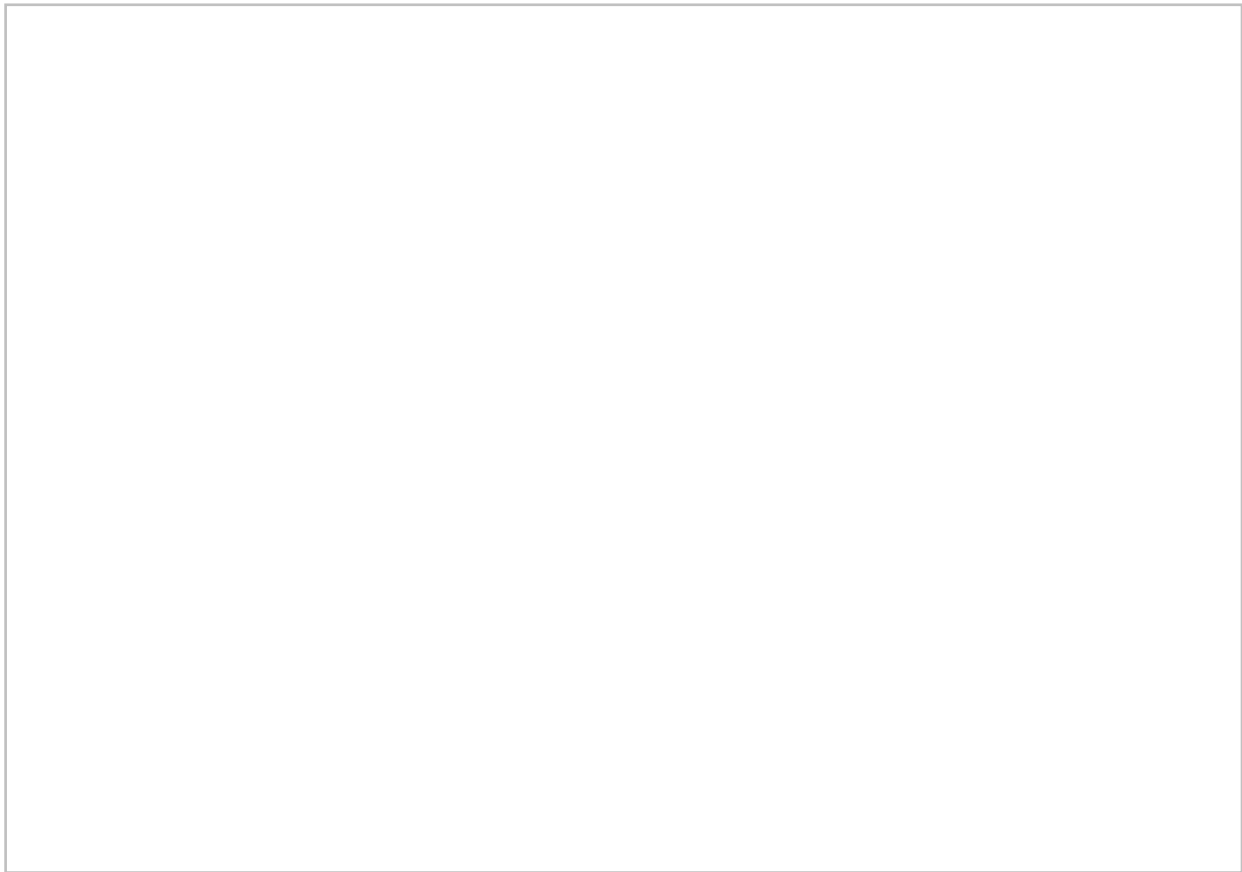
While I was out running errands earlier, I noticed the former Westminster Savings location at 152nd & 16th in Surrey is now for lease.

It wouldn't be the true transitional housing we'd like to see in the area, but it may function well as a transitional shelter. Rezoning may be required and most some interior conversion would most likely be needed, but it ticks a lot of boxes regarding size, location, accessibility and proximity to health services.

I think the site is slated for redevelopment as part of the Semiahmoo Town Centre plan, but that will be a number of years down the road.

Thoughts?

Photo below from Google Maps:



Councillor Anthony Manning
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Approving use of White Rock Comm Ctr for Temp Homeless Shelter
Date: Friday, April 24, 2020 11:12:52 AM

Dear **Redacted S. 22**

Thanks for your e-mail and sharing your thoughts, and sorry to see that it caused such concern, although it's understandable.

Council unanimously opposed this request (7-0 opposed) - quite frankly it should not have even been on the agenda, and it would have been nice if the press had made the vote against it clear. While I can not speak for other members of council, this was never a good idea nor will it ever be a good idea and it was a very easy 'no way' vote from me.

Stay safe,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: April 21, 2020 11:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Approving use of White Rock Comm Ctr for Temp Homeless Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I understand the need for self isolation and social distancing are the reasons a temporary shelter is proposed. Will there be someone to monitor these “guests” to ensure this is actually happening? I wonder how effective this will be. For example when guests leave in the morning, who will ensure they follow these same measures when they are out during the day? I saw three of the local homeless/drug addicts just last night huddled together on a bench in Bryant Park, rummaging through bags of clothes! What is the point of social distancing and self isolation when it is only observed for HALF of the time?

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I am absolutely opposed to the idea of a temporary homeless shelter in WR Community Centre for many reasons:

Redacted S. 22

But all sarcasm aside, I could not sleep last night. I am worried about my financial investment in my condo. I'm worried about property crime and I'm anxious about my personal safety and well being. I love my community and I'm proud of it.

This is not what I signed up for. The homeless need a permanent solution to housing not another temporary bandaid. It isn't good for anyone.

Thank you for your attention.
Regards,

Redacted S. 22

From: [Anthony Manning](#)
To: **s. 22** [Darryl Walker](#)
Subject: Re: temporary shelter ...
Date: Wednesday, April 29, 2020 8:48:47 AM

Good morning, **s. 22** I'm so happy to read this! And yes, I'll be glad to advocate whenever and wherever needed.

By coincidence, I emailed Councillor Linda Annis yesterday as she's been supportive of all facets of affordable housing on the Peninsula. I was floating my idea of the former Westminster Savings site to her, as it's just over the border in Surrey.

Would Peace Portal only be hosting the shelter through the end of June? I'm thinking they wouldn't be locating a permanent transitional facility? I've been to, and gotten lost inside, their building but it's not that big and the space already appeared dedicated to other activities.

Will swing by the lunch for a few minutes today - I have to get home for a scheduled call with my other job, but told them I'll join late.

Yours sincerely,

Anthony

From: **Redacted S. 22**
Sent: April 28, 2020 17:10
To: Anthony Manning <AManning@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: temporary shelter ...

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Darryl and Anthony,

I hope you are both well and holding your responsibilities in these challenging times with some wisdom and grace, energy and rest.

I have been talking with Pastor Jon LeFave of Peace Portal Alliance church (Johnson and King George) about providing space for the Temporary Shelter. Yesterday, he spoke with Slinder Balaggan of Options Community Services. Together they will do a walk through of the site on Friday. In addition, a fire approval is required if it were to proceed.

Peace Portal Alliance is quite interested in providing space and we might finally get our much needed site. Yeah! it will likely take a couple of weeks to get it going.

The only issue about the site is that it lands in Surrey. Our shelter has always been in White

Rock and there is such tremendous community support here. It will be more challenging perhaps to deal with the larger civic administration of Surrey. And we may have to call upon you for some advocacy. !?

I also thought, to be honest, it could have been a substantial marker for the City of White Rock council to have provided civic space for the temporary shelter in these pandemic of times. But we have missed that opportunity and hope that another might come along. It has been a pleasure working with you both.

The noon hour “take away” program, which you have really helped with, will gradually meet a growing need for the poorest people of our community. Eric has done a terrific job of getting the parking lot ready and your presence, as mayor, means a lot to those involved.

When I spoke with the volunteers, I was concerned that they would be discouraged by the numbers. It was a very cold, very wet day and we served about a dozen people. But, in true Christian fashion, they said if even five people didn’t go hungry, then we have done our job.

I’ll keep you informed as the discussion progress. As of now, I’m keeping these conversations rather quiet in case it doesn’t work out for whatever reason. But, I wanted you to know the progress because of your commitment to the project.

All the best.

Be well. Be safe. Be kind.

Redacted S. 22



From: Anthony Manning
To: Redacted S. 22
Subject: Fw: Transitional housing in SSWR
Date: Wednesday, April 29, 2020 9:40:51 AM
Attachments: [image.png](#)
[Outlook-Descriptio.png](#)

Here's the email I sent Councillor Annis ...

From: Anthony Manning
Sent: April 28, 2020 14:55
To: Annis, Linda <Linda.Annis@surrey.ca>
Cc: Darryl Walker <DWalker@whiterockcity.ca>
Subject: Transitional housing in SSWR

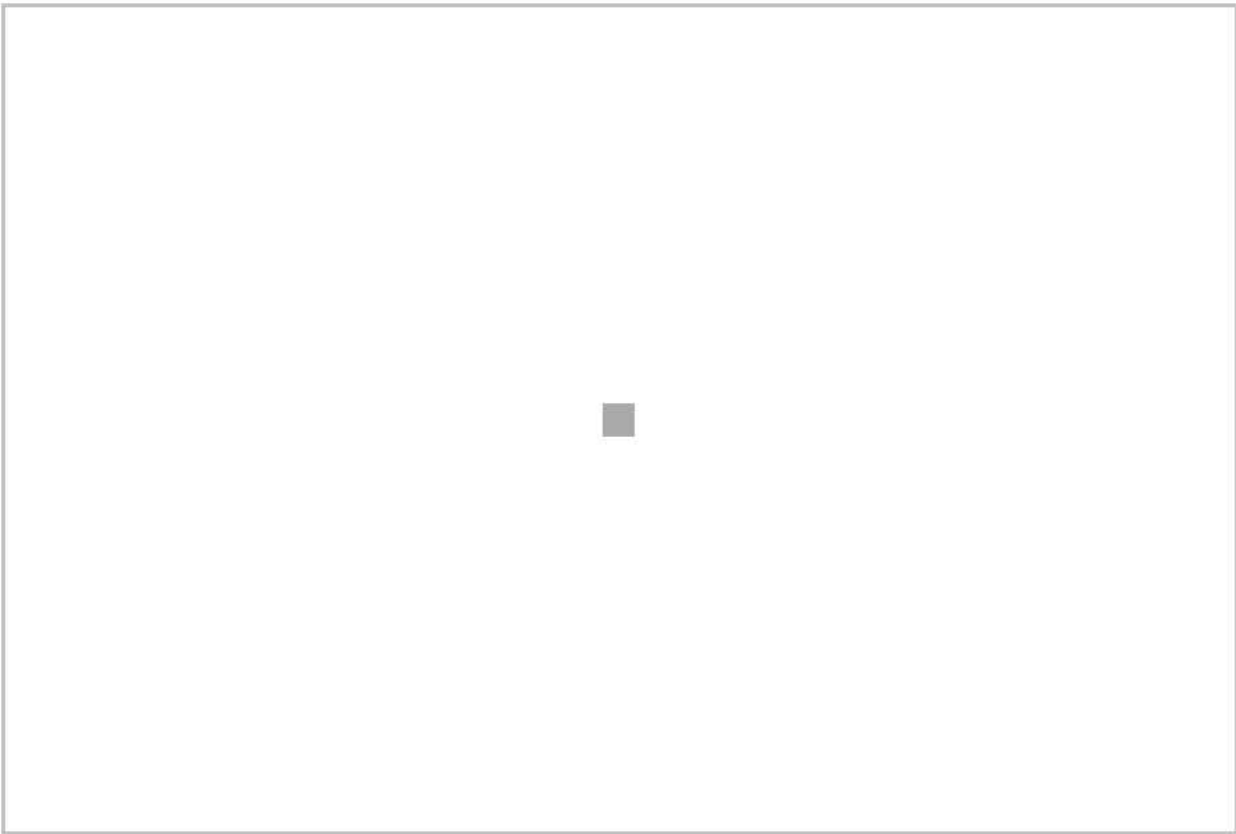
Hello, Linda!

White Rock was approached by Options and PH2H to provide a safe shelter space each evening between now and the end of June for the homeless community. None of our city-owned facilities ticked all the boxes, but the White Rock Community Centre came close. However, there were concerns about effectively sterilising the facility afterwards and the city would need permission from the two residential stratas above. The first issue might have been achievable but the second would take longer and, being unable to meet in person, may not have been practical.

Mayor Walker's reached out to the local faith community and we're cautiously optimistic that a short-term solution can be found on one side of 16th or the other. This article is a useful summary of recent council discussion: <https://www.peacearchnews.com/news/city-of-white-rock-to-study-transitional-shelter-for-homeless/>

Still missing, though, is the long-term solution of a true transitional facility with health and social services available 24/7. With limited land and resources in White Rock, it's more likely this can be located somewhere in the Semiahmoo Town Centre area. While Options does have a number of sites in the Whalley and Newton areas, they've made it clear that they would like a facility in the Peninsula as well.

While I was out the other day, I noticed that the former Westminster Savings branch at 16th & 152nd is for lease (Google photo). It's a perfect spot: transit hub, high-traffic area. No residents beside or above. I realise it may need to be rezoned and renovated inside to accommodate that use. The property owner may not agree. However, I thought I'd throw it out there and hear what your thoughts are.



Regardless, I'd like to have a chat with you and Brenda soon as there seems to be momentum in our respective communities to get this done.

Yours sincerely,

Councillor Anthony Manning
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: [Dan Bottrill](#)
Cc: [Carl Isaak](#); [Eric Stepura](#); [Darryl Walker](#)
Subject: Fw: temporary shelter ...
Date: Wednesday, April 29, 2020 10:16:33 AM

FYI ... I believe this site, if approved, would only be for the temporary transitional shelter that would run through the end of June.

From: Redacted S. 22
Sent: April 28, 2020 17:10
To: Anthony Manning <AManning@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: temporary shelter ...

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Darryl and Anthony,

I hope you are both well and holding your responsibilities in these challenging times with some wisdom and grace, energy and rest.

I have been talking with Pastor Jon LeFave of Peace Portal Alliance church (Johnson and King George) about providing space for the Temporary Shelter. Yesterday, he spoke with Slinder Balaggan of Options Community Services. Together they will do a walk through of the site on Friday. In addition, a fire approval is required if it were to proceed.

Peace Portal Alliance is quite interested in providing space and we might finally get our much needed site. Yeah! it will likely take a couple of weeks to get it going.

The only issue about the site is that it lands in Surrey. Our shelter has always been in White Rock and there is such tremendous community support here. It will be more challenging perhaps to deal with the larger civic administration of Surrey. And we may have to call upon you for some advocacy. !?

I also thought, to be honest, it could have been a substantial marker for the City of White Rock council to have provided civic space for the temporary shelter in these pandemic of times. But we have missed that opportunity and hope that another might come along. It has been a pleasure working with you both.

The noon hour “take away” program, which you have really helped with, will gradually meet a growing need for the poorest people of our community. Eric has done a terrific job of getting the parking lot ready and your presence, as mayor, means a lot to those involved.

When I spoke with the volunteers, I was concerned that they would be discouraged by the numbers. It was a very cold, very wet day and we served about a dozen people. But, in true Christian fashion, they said if even five people didn't go hungry, then we have done our job.

I'll keep you informed as the discussion progress. As of now, I'm keeping these conversations

rather quiet in case it doesn't work out for whatever reason. But, I wanted you to know the progress because of your commitment to the project.

All the best.

Be well. Be safe. Be kind.

Redacted S. 22



From: [Anthony Manning](#)
To: [Annis, Linda](#)
Cc: [Richardson, Carole](#)
Subject: Re: Transitional housing in SSWR
Date: Friday, May 1, 2020 10:03:08 AM

Excellent! Go to the main entrance and Pastor Lefavre will be there to let us in. See you this afternoon.

From: Annis, Linda <Linda.Annis@surrey.ca>
Sent: April 30, 2020 18:06
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Richardson, Carole <CRichardson@surrey.ca>
Subject: Re: Transitional housing in SSWR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony: Thank you so much for including me. See you tomorrow at 1:30pm

Have a nice evening,
Linda

LINDA ANNIS | COUNCILLOR

CITY OF SURREY
[13450 104th Ave, Surrey, BC, Canada V3T 1V8](#)
T 604-502-6037
www.surrey.ca

Twitter: [@LindaAnnisBC](#)

On Apr 29, 2020, at 3:15 PM, Anthony Manning <amanning@whiterockcity.ca> wrote:

You're welcome!

It looks like Peace Portal Church at 152nd & KGB will host the temporary transitional shelter. There's a meeting there with their pastor, John Lefavre, REDACTED **Redacted S. 22** of PH2H, and several other faith-based groups this Friday at 1:30. I'll be there, Mayor Walker will also try to attend. As it's on your turf, I asked Pastor Lefavre if I could extend the invite to you as well. He said sure, he'd be happy to meet you.

<https://www.peaceportalalliance.com/contact>

From: Annis, Linda <Linda.Annis@surrey.ca>
Sent: April 29, 2020 11:27
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Darryl Walker <DWalker@whiterockcity.ca>
Subject: RE: Transitional housing in SSWR

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning: Thanks so much for forwarding this suggestion. I know that our planning department has been looking for sites in South Surrey but I'm not sure if they are aware of this potential site. I'll forward it to them for comments.

I'll be back to you very shortly,

Take care,
Linda

LINDA ANNIS, COUNCILLOR

<image001.png>

CITY OF SURREY

Councillors' Office
13450 104th Ave, Surrey, BC, Canada V3T 1V8
T 604.502.6037 www.surrey.ca

Twitter: @LindaAnnisBC

[<image002.png>](#)

[<image003.png>](#)

[<image004.png>](#)

[<image005.png>](#)

[<image006.png>](#)

[<image007.png>](#)

Connect, Share and Engage with your City

From: Anthony Manning <AManning@whiterockcity.ca>

Sent: April 28, 2020 2:55 PM

To: Annis, Linda <Linda.Annis@surrey.ca>

Cc: Darryl Walker <DWalker@whiterockcity.ca>

Subject: Transitional housing in SSWR

Hello, Linda!

White Rock was approached by Options and PH2H to provide a safe shelter space each evening between now and the end of June for the homeless community. None of our city-owned facilities ticked all the boxes, but the White Rock Community Centre came close. However, there were concerns about effectively sterilising the facility afterwards and the city would need permission from the two residential stratas above. The first issue might have been achievable but the second would take longer and, being unable to meet in person, may not have been practical.

Mayor Walker's reached out to the local faith community and we're cautiously optimistic that a short-term solution can be found on one side of 16th or the other. This article is a useful summary of recent council discussion: <https://www.peacearchnews.com/news/city-of-white-rock-to-study-transitional-shelter-for-homeless/>

Still missing, though, is the long-term solution of a true transitional facility with health and social services available 24/7. With limited land and resources in White Rock, it's more likely this can be located somewhere in the Semiahmoo Town Centre area. While Options does have a number of sites in the Whalley and Newton areas, they've made it clear that they would like a facility in the Peninsula as well.

While I was out the other day, I noticed that the former Westminster Savings branch at 16th & 152nd is for lease (Google photo). It's a perfect spot: transit hub, high-traffic area. No residents beside or above. I realise it may need to be rezoned and renovated inside to accommodate that use. The property owner may not agree. However, I thought I'd throw it out there and hear what your thoughts are.

<image008.png>

Regardless, I'd like to have a chat with you and Brenda soon as there seems to be

momentum in our respective communities to get this done.

Yours sincerely,

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca

<image009.png>

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From: [Anthony Manning](#)
To: [Darryl Walker](#); [Dan Bottrill](#)
Cc: [Carl Isaak](#); [Eric Stepura](#)
Subject: Temporary emergency shelter update
Date: Friday, May 1, 2020 3:46:26 PM
Attachments: [Outlook-Descriptio.png](#)

Good afternoon, everyone.

Earlier this afternoon I attended a meeting at Peace Portal Alliance Church between their ministry, Options and PH2H. Surrey Councillor Linda Annis was also present.

Peace Portal has tentatively agreed to host the shelter, which will start as soon as possible and run through the end of June. An exact opening date will be set once the facility has been inspected for that use by the Surrey Fire Department.

This is only an assumption on my part, but if this opportunity goes well I think next winter's EWS will also be located at Peace Portal instead of Star of the Sea.

Councillor Anthony Manning

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From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Temporary shelter update
Date: Saturday, May 2, 2020 12:16:22 PM
Attachments: [Outlook-Descriptio.png](#)

Yesterday afternoon I attended a meeting at Peace Portal Alliance Church between their ministry, Options and PH2H. Surrey Councillor Linda Annis was also present.

Peace Portal has tentatively agreed to host the shelter, which will start as soon as possible and run through the end of June. An exact opening date will be set once the facility has been inspected for that use by the Surrey Fire Department.

This is only an assumption on my part, but if this opportunity goes well I think next winter's EWS will also be located at Peace Portal instead of Star of the Sea.

Yours sincerely,

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From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Temporary shelter update - appreciate this
Date: Monday, May 4, 2020 2:08:17 PM

Thanks for your input, too.

I've been keeping SSgt Pauls advised as well.

When I was out last week I noticed the former Westminster Savings at 152nd & 16th is for lease. I know that block is slated for redevelopment as part of the Semiahmoo Town Centre plan, but short-term I thought it would be the perfect location for daytime services: at a transit hub and no residences above or beside to worry about. I've suggested it to s. 22 and Options.

Since land is at such a premium in White Rock, unless transitional housing is sited at PAH as you note, I don't know where it could be located - resident opposition aside. Surrey is more likely. That site behind DQ would probably be ideal.

I'll keep you posted.

Stay safe and healthy! Matthew's Tailor on Foster at North Bluff will custom make masks for \$5 each, cash only.

Yours sincerely,

Anthony Manning

From: Redacted S. 22
Sent: May 2, 2020 14:17
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Temporary shelter update - appreciate this

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you Anthony for the heads up info.

I will await official notification on the immediate situation and later longer term set up. Kathy Booth and Shelter crew have been assisting un-housed at Central Plaza, so expect that they will connect with them. These are the PH2H ones at this meeting I assume.

I trust when organized Bylaws, RCMP and fire can also have the times, location, protocols info to relay as they encounter folks. I would like to have a brief to hand out in my travels as well.

The Fraser Health and Divisions of Family Practice folks who were seeking to have a S. Surrey/White Rock street entrenched/addiction and mental health quarantine site will want to be aware.

The longer term modular complex discussion likely will continue. Jack Hundial, Brenda Locke were part of that chat.

I asked them to not look at change of intent of Uniti/Semiahmoo House, Peninsula Estates site re-development. They had heard from BC Housing of involvement in the land there and federal funds available.

It is land behind DQ on 20th west of 152nd. It is for developmentally challenged and others - **Redacted S. 22** and **Redacted S. 22** can discuss it with you.

There are other un-developed properties some cleared which could be leveraged, also parking lots of Peace Arch Hospital Foundation was seeded as "Health Discharge/Transition" housing as opposed to branding it as homeless shelter.

Will watch for more info and monitor chatter.

Stay well, safely apart and in touch.

Best regards, **Pat Petrala**

P: 604-536-7686 WORK Email: semiplan@shaw.ca

Community Facilitator - Animator / Consultant / Advocate/Connector/

Semiahmoo Seniors Outreach Coordinator <https://semiahmooseniors.com>

+ PH2H Peninsula Homeless to Housing Task Force

From: [Anthony Manning](#)
To: [Slinder Balaggan](#)
Subject: Re: update- temporary shelter
Date: Friday, May 8, 2020 12:46:27 PM

Congratulations! Thank you so much for the update, Slinder. I'm very happy for the community.

I gave SSgt Kale Pauls of our RCMP detachment an update earlier this week, so he's aware the Peace Portal site was under consideration but not yet confirmed.

We look forward to working with you, our counterparts at the City of Surrey, Peninsula United and PH2H to now find a longer-term solution with supportive housing.

Stay safe and healthy, and enjoy this beautiful weekend!

Yours sincerely,

Anthony Manning

From: Slinder Balaggan <slinder.balaggan@options.bc.ca>
Sent: May 8, 2020 12:42
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: update- temporary shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,

Just a quick update about the temporary shelter site in S. Surrey which will also support folks in White Rock.

First off, a huge thank you to you, the Mayor and the rest of Council for supporting this initiative. We are extremely excited about this opportunity and see it as a very important step towards getting much needed housing and housing resources to White Rock.

We have tentatively scheduled the first night of operation for this coming Wednesday night. Once I have a definite confirmation, I will reach out to the City of White Rock so that we can coordinate messaging to community partners such as RCMP and others who could support getting the message out to folks who need access to the service.

We are working with both Peace Portal and Peninsula United to coordinate additional community supports with the likelihood of contact-less volunteer opportunities.

Thank you so much for your on-going support and dedication!

Be well and I hope you have an opportunity to enjoy some of this beautiful weather we are having!

Slinder Balaggan MSW
Deputy Executive Director



9815 - 140th Street
Surrey, BC V3T 4M4
p: 604.584.5811 ext.1332

[website](#) |

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From: [Anthony Manning](#)
To: [Mayor and Council](#)
Cc: [Dan Bottrill](#); [Carl Isaak](#); [Eric Stepura](#); [Donna Kell](#); [Kale Pauls](#)
Subject: Fw: update- temporary shelter
Date: Monday, May 11, 2020 8:39:58 AM

FYI ... please note this is not the official announcement. I expect that will come through the City of Surrey.

From: Slinder Balaggan <slinder.balaggan@options.bc.ca>
Sent: May 8, 2020 12:42
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: update- temporary shelter

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From: [Darryl Walker](#)
To: [Chris Magnus](#)
Subject: Fwd: Temporary shelter open at Peace Portal Alliance Church
Date: Thursday, May 14, 2020 8:48:55 AM
Attachments: [Unknown.pdf](#)

Additional info for council report
Get [Outlook for iOS](#)

From: Redacted S. 22
Sent: Wednesday, May 13, 2020 8:13:33 PM
To: Redacted S. 22
Subject: Temporary shelter open at Peace Portal Alliance Church

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Friends South Surrey and White Rock

The Options Community Services [temporary shelter](#) at Peace Portal Alliance church opens tonight. We are grateful for this service to offer safe space for some of our most vulnerable citizens during the pandemic. A big shout out to Peace Portal Alliance Church for stepping up with providing their church building. And cheers to the Food Bank and others for providing some food and other helps. Thanks to the City of White Rock and their advocacy for the shelter.

** Please post the announcement in your buildings and forward on to others who will be interested. And most of all, do what you can to encourage any people without a safe and secure place to come into the shelter at night.

In addition, we want you to know that the Star of the Sea Roman Catholic church is not available for the [Extreme Weather Shelter](#) this coming winter. For the last two years, they have “provided a warm and safe refuge for 1,697 guests over 164 nights of extreme weather”.

We are incredibly grateful for their service to the community. Peninsula United Church and Options Community Services will be looking for a new site for the next couple of years. It is an amazing opportunity for a faith community or an organization to provide some night time space for this program. It meets such a basic need for safety in the cold and welcome in the midst of harsh times. Contact Kathy Booth, coordinator of justice and service ministry at Peninsula United Church, if you are interested in providing a site or have some ideas about how to proceed. 604-535-0723 kathy.booth@hotmail.com

Thanks for all of the terrific collaboration and support generated during this difficult pandemic and especially for the most vulnerable poor and homeless people of our community.

Be well. Be safe. Be calm. Be kind.

Redacted S. 22

Redacted S. 22

Temporary Shelter

OPEN EVERY NIGHT UNTIL JUNE 30TH

8PM TO 7AM

No referral needed

Peace Portal Alliance Church

Corner of 152nd Street and King George Blvd

(enter through back of building facing King George)

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTER!

- ❖ **A SAFE PLACE TO SLEEP**
- ❖ **FOOD**
- ❖ **SHOWERS**
- ❖ **ACCESS AND INFORMATION FOR OTHER RESOURCES**

For more information:

Options Community Services 604-599-8900

** For the wellness and safety of everyone, all Guests will be required to physical distance. Guests will be offered a disposable surgical mask. If coughing or other COVID-19 related symptoms are reported or observed, Guests will be required to wear a mask and referral to medical support will be offered.

From: [Anthony Manning](#)
To: [ChoirM-Browne, Alex](#)
Subject: Fw: Temporary shelter open at Peace Portal Alliance Church
Date: Thursday, May 14, 2020 9:48:35 AM
Attachments: [Unknown.pdf](#)

The use of Peace Portal Alliance for the temporary shelter is confirmed!

Jon Lefave and Derek Geerlof are the two ministry staff that were present at the initial meeting. Lefave coordinates our Wednesday lunch program as well.

<https://www.peaceportalalliance.com/StaffElders>

From: Redacted S. 22
Sent: May 13, 2020 20:13
To: Redacted S. 22
Subject: Temporary shelter open at Peace Portal Alliance Church

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Redacted S. 22



From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Temporary shelter open at Peace Portal Alliance Church
Date: Thursday, May 14, 2020 9:51:53 AM

This is excellent news! I hope Peace Portal will be interested in being the EWS, at least this winter.

I would still like to see a permanent facility that can function as both temporary shelter and long-term supportive housing. But where?

From: Redacted S. 22
Sent: May 13, 2020 20:13
To: Redacted S. 22
Subject: Temporary shelter open at Peace Portal Alliance Church

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Be well. Be safe. Be calm. Be kind.

Redacted S. 22



From: [Anthony Manning](#)
To: [Slinder Balaggan](#)
Subject: Re: Temporary Shelter opening notice-S.Surrey
Date: Thursday, May 14, 2020 9:52:54 AM

I'm so happy to hear this! Thank you, Slinder.

There's still more work to do in creating a permanent facility that can be both a temporary shelter and long-term supportive housing. I haven't given up.

From: Slinder Balaggan <slinder.balaggan@options.bc.ca>
Sent: May 13, 2020 17:48
To: Murphy, Aileen <AMurphy@surrey.ca>; Scotty Schumann <scotty.schumann@rcmp-grc.gc.ca>; Jonquil Hallgate <surreyextremeweather@gmail.com>; Erin.Gibson@fraserhealth.ca <Erin.Gibson@fraserhealth.ca>; Desiree Diebel <ddiebel@bchousing.org>; Info <Info@options.bc.ca>; Anthony Manning <AManning@whiterockcity.ca>; **Redacted S. 22** <[REDACTED]>; Kathy Booth <kathy.booth@hotmail.com>; A. Jean Macdonald <[REDACTED]>; jonl@peaceportalalliance.com <jonl@peaceportalalliance.com>; Amara, Sherif <Sherif.Amara@fraserhealth.ca>; Dillon McLellan <dillon.mclellan@options.bc.ca>; Andrea.Dodd <Andrea.Dodd@options.bc.ca>; chloe.good <chloe.good@hsa-bc.ca>; Bruce Strom <bruce.strom@options.bc.ca>
Subject: Temporary Shelter opening notice-S.Surrey

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

HI Everyone,

Hope you are well.

Temporary Shelter in South Surrey notice attached. Please share/post as appropriate. Open as of tonight.

Thank you!

[Slinder Balaggan MSW](#)
Deputy Executive Director



9815 - 140th Street
Surrey, BC V3T 4M4
p: 604.584.5811 ext.1332

[website](#) |

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communication in error, please notify us immediately

From: [Anthony Manning](#)
To: [Chris Magnus](#)
Cc: [Guillermo Ferrero](#); [Darryl Walker](#); [Tracey Arthur](#)
Subject: Re: Request | Email from **Redacted S. 22** | Temporary Shelter Open - Peace Portal Alliance Church
Date: Tuesday, May 19, 2020 10:25:00 AM
Attachments: [image001.jpg](#)

My pleasure!

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: May 19, 2020 10:24
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Request | Email from **Redacted S. 22** | Temporary Shelter Open - Peace Portal Alliance Church

Good morning Cllr Manning. The Mayor has asked that you provide this update at the Council meeting this evening. Thank you.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo

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From: Chris Magnus
Sent: May 19, 2020 10:23 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Email from **Redacted S. 22** | Temporary Shelter Open - Peace Portal Alliance Church

Good morning. For your interest, if your were not already aware.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo

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From: Redacted S. 22

Sent: May 13, 2020 8:14 PM

To: Redacted S. 22

Subject: Temporary shelter open at Peace Portal Alliance Church

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Friends South Surrey and White Rock

The Options Community Services temporary shelter at Peace Portal Alliance church opens tonight. We are grateful for this service to offer safe space for some of our most vulnerable citizens during the pandemic. A big shout out to Peace Portal Alliance Church for stepping up with providing their church building. And cheers to the Food Bank and others for providing some food and other helps. Thanks to the City of White Rock and their advocacy for the shelter.

** Please post the announcement in your buildings and forward on to others who will be interested. And most of all, do what you can to encourage any people without a safe and secure place to come into the shelter at night.

In addition, we want you to know that the Star of the Sea Roman Catholic church is not available for the Extreme Weather Shelter this coming winter. For the last two years, they have “provided a warm and safe refuge for 1,697 guests over 164 nights of extreme weather”.

We are incredibly grateful for their service to the community. Peninsula United Church and Options Community Services will be looking for a new site for the next couple of years. It is an amazing opportunity for a faith community or an organization to provide some night time space for this program. It meets such a basic need for safety in the cold and welcome in the midst of harsh times. Contact Kathy Booth, coordinator of justice and service ministry at Peninsula United Church, if you are interested in providing a site or have some ideas about how to proceed. 604-535-0723 kathy.booth@hotmail.com

Thanks for all of the terrific collaboration and support generated during this difficult pandemic and especially for the most vulnerable poor and homeless people of our community.

Be well. Be safe. Be calm. Be kind.

Redacted S. 22



From: [Christopher Trevelyan](#)
To: **Redacted S. 22**
Subject: Re: Re Appreciation
Date: Sunday, May 24, 2020 11:36:57 AM

Dear **Redacted S. 22**

Thank you fro the positive feedback!

Take Care,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: **Redacted S. 22**
Sent: May 22, 2020 10:54 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Re Appreciation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,
Please accept my gratitude for 2 initiatives.
One is for the city's support for the establishment of a temporary shelter for our most vulnerable citizens.
I am a White Rock citizen, a member of Peninsula United, and a volunteer for the Emergency shelter and Peninsula Community Dinner.
I endorse all efforts to secure a location for a full time, full service centre to serve our homeless.
Also I am enjoying, along with many others, the peaceful 'secret' path linking Goggs and Oxford. It is delightful. I have been carrying home trash that does accumulate. Perhaps a garbage can could be installed to serve that walk and the bus stop. I have noticed since I have been picking up items in that area on Oxford that there is less litter appearing. I tried tying a garbage bag to the bench and it was used but the crows went after it.

Redacted S. 22



From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Re Appreciation
Date: Tuesday, May 26, 2020 12:27:01 PM

Hello, **s. 22** Thank you for the kind words!

Please stay safe and healthy during this time.

Yours sincerely,

Anthony Manning

From: **Redacted S. 22**
Sent: May 22, 2020 10:54
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Re Appreciation

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

Please accept my gratitude for 2 initiatives.

One is for the city's support for the establishment of a temporary shelter for our most vulnerable citizens.

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Also I am enjoying, along with many others, the peaceful 'secret' path linking Goggs and Oxford. It is delightful. I have been carrying home trash that does accumulate. Perhaps a garbage can could be installed to serve that walk and the bus stop. I have noticed since I have been picking up items in that area on Oxford that there is less litter appearing. I tried tying a garbage bag to the bench and it was used but the crows went after it.

Sincerely

Redacted S. 22



From: Anthony Manning
To: Redacted S. 22
Subject: Re: Temporary Shelter open past end June?
Date: Tuesday, June 30, 2020 5:30:47 PM

Thanks for this update, s. 22 You beat me to the punch as I was going to write you today to ask how the shelter went at Peace Portal this month, and whether or not there was any appetite to take it on longer - possibly even being the winter shelter?

I was at the Rotary's lunch program today. The meals went quickly and everyone was so appreciative.

From: Redacted S. 22
Sent: June 30, 2020 12:44
To: Kathy Booth <kathy.booth@hotmail.com>; Jean Macdonald Redacted S. 22
Cc: Bruce Strom <bruce.strom@options.bc.ca>; Redacted S. 22
Subject: Re: Temporary Shelter open past end June?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning,

I've just spoken with the interim priest and people's warden at Church of the Holy Trinity. They were very receptive to the outreach, however they have rented half their hall to a day care for the summer and fall. So, it is not available for a temporary shelter.

They've rented their space out to a daycare because they need the income. This reminds me that it is very worth having a pointed conversation with BC Housing about offering a stipend component for the temporary shelter that would go to the church which would at least cover the expenses. This stipend could help convince an organization or church to open their doors to a shelter.

Meanwhile, Bruce, you were going to follow up on the possibility of Sunnyside (which is likely our best hope) and Kathy is following up with one of the other churches.

Redacted S. 22

On Jun 29, 2020, at 2:31 PM, Redacted S. 22 wrote:

Kathy and Jean

I've just spoken with Daisy Stapleton of BC Housing about the hopes of carrying on the temporary shelter in our area for the rest of the summer. I told her that we thought we could find another site as Peace Portal Alliance was not available.

She indicated that there is funding for it. Since then, I've spoken with Bruce Strom of Options for whom this was new information as he was clearly led to believe that there was no funding. However, he already received an email from Daisy, likely just after I called her, to say that funding was available for the Peninsula.

So, i've talked with Bruce just a few minutes ago. He will contact the city of Surrey directly about the possibility of the Sunnyside Hall as a site. I told him that **S. 22** had visited the site and thought that it could work, even though it has no shower. In addition, I said that Kathy you could pursue a request to the Lutheran church and I will follow up with the Anglican church, about using their sites for the summer.

It does my heart good to think that we might be able to maintain a temporary site here. And Bruce is keen to followup on behalf of Options. He says we could do a relatively quick turnaround if everything was in place.

Here's hoping,
Redacted S. 22

Begin forwarded message:

From: "Bruce Strom" <bruce.strom@options.bc.ca>
Subject: RE: Temporary Shelter open past end June?
Date: June 29, 2020 at 12:57:55 PM PDT
To: "Kathy Booth" <kathy.booth@hotmail.com>
Cc: **Redacted S. 22** "Allana Berger" <allana.berger@options.bc.ca>

Hi Kathy,

I've connected with Jon and we will need to move the ERW mats etc. into storage. Peace Portal is still interested in being the EWR site for this next season and we'll talk more about that in late Summer to see if we can get a solid commitment.

The last night the site will be open is tomorrow night June 30th and I've asked Jon if we could wait until this Thursday/Friday to move out the items as Wednesday July 1st is a stat. Would that work for your team?

Thanks,

Bruce Strom
Senior Manager of Homelessness Services



Hyland House, Newton
6595 King George Blvd
Surrey, BC V3W 4Z4
T: [604.599.8900](tel:604.599.8900)

website |

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From: Kathy Booth <kathy.booth@hotmail.com>
To: Bruce Strom <bruce.strom@options.bc.ca>
Cc: **Redacted S. 22**
Date: Thu, 18 Jun 2020 21:58:11 +0000
Subject: RE: Temporary Shelter open past end June?

Hi Bruce,
Thanks for this info.
We'll still be pursuing the other potential sites.
Thanks for confirming about the supplies.
Let me know if they want all moved as we can have some folks from PUC assist with this.
Kathy

Sent from [Mail](#) for Windows 10

From: [Bruce Strom](#)
Sent: June 18, 2020 2:35 PM
To: [Kathy Booth](#)
Subject: Re: Temporary Shelter open past end June?

Hi Kathy,

BCHousing has considered extending all our temporary sites to the end of September. Unfortunately, Peace Portal is not able to accommodate the extension so the last night it will be open is June 30th. We are not looking for another temporary site for July-September as it would require new service contracts for BCHousing, they were only interested in an extension of the existing sites.

The question of Peace Portal committing to be the 2020/2021 EWR site provider is still on the table and I will be following up with Jon on this as it will also determine what we need to do about storage of the EWR mats, bins, etc.

Thanks,

Bruce Strom
Senior Manager of Homelessness Services



Hyland House, Newton
6595 King George Blvd
Surrey, BC V3W 4Z4
T: 604.599.8900

[website](#) |

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From: Kathy Booth <kathy.booth@hotmail.com>
To: Bruce Strom <bruce.strom@options.bc.ca>
Date: Thu, 18 Jun 2020 19:45:47 +0000
Subject: Temporary Shelter open past end June?

Hi Bruce,
I saw an email from Jon at Peace Portal that Options would like to extend the temporary shelter until the end of August....is that right? Are you looking for a new place as Peace Portal is looking at shutting down at the end of June?
Thanks,
Kathy

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: jonl@peaceportalalliance.com
Subject: Thank you!
Date: Tuesday, June 30, 2020 6:02:50 PM
Attachments: [Outlook-Descriptio.png](#)

Hello, Jon!

Just a note to say "thanks" to you and the ministry at Peace Portal for being such wonderful hosts for the emergency shelter this past month. It's much appreciated.

Yours sincerely,

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: South Surrey/White Rock Extreme Weather Shelter Webinar, Monday, October 26
Date: Saturday, October 24, 2020 9:53:12 AM

I am very glad to hear the shelter will be available nightly, not dependant on the weather.

Please let me know if there's anything the City of White Rock can do to help support the shelter.

From: Redacted S. 22
Sent: October 23, 2020 12:52
To: Redacted S. 22
Subject: RE: South Surrey/White Rock Extreme Weather Shelter Webinar, Monday, October 26

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello All:

Peace Portal Church will be the host of the Extreme Weather Shelter this winter in South Surrey/White Rock, as the former site of the shelter at First Church is under development. The plan is to have 14 spaces available, as in previous years. It will be an every night shelter, not only when temperatures drop below freezing. November 1st is the hoped for opening date.

As a means of informing neighbours of plans and answering questions, the church is hosting a Webinar next Monday evening. If you would like to log into the Webinar you are welcome to. Webinar details are here:

When: Oct 26, 2020 07:30 PM Vancouver

Topic: Shelter @ Peace Portal

Register in advance for this webinar:

https://us02web.zoom.us/webinar/register/WN_CM342uwlTrq7GhcnvrZTfA

Sincerely,

Redacted S. 22

Facilitator, PH2H

From: [Darryl Walker](#)
To: [Anthony Manning](#); [Helen Fathers](#); [David Chesney](#); [Scott Kristjanson](#); [Erika Johanson](#); [Christopher Trevelyan](#)
Cc: [Guillermo Ferrero](#); [Eric Stepura](#); [Kale Pauls](#); [Edward Wolfe](#)
Subject: Re: South Surrey/White Rock Extreme Weather Shelter Webinar, Monday, October 26
Date: Saturday, October 24, 2020 10:02:02 AM

This is good news. Thanks to everyone involved in the organization of this service. We should check in to volunteer opportunities and perhaps do our bit. Might there still be an extreme weather shelter?

Darryl

Get [Outlook for iOS](#)

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Saturday, October 24, 2020 9:58:25 AM
To: Helen Fathers <HFathers@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>
Subject: Fw: South Surrey/White Rock Extreme Weather Shelter Webinar, Monday, October 26

FYI, this winter's shelter will be held at Peace Portal Alliance Church, 152nd & KGB. It will be open nightly starting 1st November and will not be contingent on weather conditions as it was when it operated out of Star of the Sea.

From: Redacted S. 22
Sent: October 23, 2020 12:52
To: Redacted S. 22
Subject: RE: South Surrey/White Rock Extreme Weather Shelter Webinar, Monday, October 26

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello All:

Peace Portal Church will be the host of the Extreme Weather Shelter this winter in South Surrey/White Rock, as the former site of the shelter at First Church is under development. The plan is to have 14 spaces available, as in previous years. It will be an every night shelter, not only when temperatures drop below freezing. November 1st is the hoped for opening date.

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Register in advance for this webinar:

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Sincerely,

Redacted S. 22

Facilitator, PH2H

From: [Anthony Manning](#)
To: [Jon LeFave](#)
Subject: Re: Temporary Shelter
Date: Monday, October 26, 2020 1:51:18 PM
Attachments: [image001.png](#)

Thanks, Jon! I'm so happy to hear that Peace Portal will be hosting the shelter this winter regardless of the forecast. Our community has really needed this.

I've got a Land Use Planning Committee meeting tonight with council. It starts at 5:30 and may go until 9:00.

I did promote the meeting through my social media, though. I hope there's a good turnout. With the livestream be recorded for viewing after?

From: Jon LeFave <Jonl@peaceportalalliance.com>
Sent: October 26, 2020 10:20
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Temporary Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,

I hope you're well during this season. **Redacted S. 22** forwarded me your email address. Just wanted to invite you to the Zoom webinar tonight as it'd be so great for those to see you in the chat room!

Here is the Zoom information regarding the meeting tonight at 7:30pm. Let me know if you have any questions.

You are invited to a Zoom webinar.
When: Oct 26, 2020 07:30 PM Vancouver
Topic: Shelter @ Peace Portal

Register in advance for this webinar:
https://us02web.zoom.us/webinar/register/WN_CM342uwlTrq7GhcnvrZTfA

After registering, you will receive a confirmation email containing information about joining the webinar.

Have a great day!

Sincerely

JON LEFAVE | PASTOR OF LOCAL AND GLOBAL ENGAGEMENT



15128 27b Avenue | Surrey, BC | V4P 1P2

TEL 604.531.4733 X 328 EMAIL jonl@peaceportalalliance.com

From: [Anthony Manning](#)
To: Redacted S. 22; [Kathy Booth](#); brenda.locke@surrey.ca
Subject: Re: Warming Centres for the homeless
Date: Friday, February 12, 2021 5:00:29 PM

Hello, **s. 22** Please understand that White Rock has looked at ways to address this issue and cannot. Would you rather have us ignore the problem altogether, or refer it to a jurisdiction that possibly can? Furthermore, social issues that affect White Rock also impact South Surrey. Our communities work together.

From: Redacted S. 22
Sent: February 12, 2021 16:55
To: Anthony Manning <AManning@whiterockcity.ca>; Kathy Booth <kathy.booth@hotmail.com>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>
Subject: Re: Warming Centres for the homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for your prompt reply. I was disappointed that my concern was turfed to Surrey. Would they not have the same challenges with COVID as White Rock?

I know that Peace Portal EWS is receiving 10,000 masks, so they may be able to provide some for a warming shelter. I would hate for a homeless person to freeze to death on the streets of White Rock/South Surrey because COVID protocol could not be implemented at a warming shelter. Perhaps you could contact other municipalities who have warming shelters and ask how they are managing. I know Union Gospel Mission could probably give you some support and advice.

Passing the responsibility onto another jurisdiction is not the answer.

I will forward this to Ms. Locke in hopes that she will be more willing to find a solution. This is an urgent and immediate crisis!

Redacted S. 22

On Fri, Feb 12, 2021 at 3:46 PM Anthony Manning <AManning@whiterockcity.ca> wrote:

Hello, **s. 22** Thanks for sharing your concern with Council. It is one that I have as well. I have volunteered at the former EWS location and the Rotary meal program as well and understand the need in our community is greater than many people realise.

The city assessed its facilities this time last year when Star of the Sea was unable to open on

occasion. Staff looked at our various facilities then and concluded that, unfortunately, none of them would be suitable replacements:

White Rock Community Centre (WRCC)

The kitchen at WRCC is only suitable for food warming, not food preparation. There is no stove, grill or exhaust fan. It does not meet Fraser Health's requirements for a food preparation kitchen. There are also no showers.

Centre for Active Living (CAL)

The rink dry floor space, kitchen, cafeteria area and upstairs lounge at CAL are also part of the space leased to the Peace Arch Curling Club. The Curling Club subleases the kitchen to Candlelight Cuisine, which is currently in operation providing a meal pickup and delivery service, therefore, it is not available.

Of the other spaces in CAL, one of the fitness studios upstairs is leased to Fraser Health, and the lower floor offices are leased to a variety of not for profit health services agencies. The only City controlled spaces in CAL are very small (Education Room and one small cardio gym) which are inadequate to be used for sleeping space for visitors to an isolation centre. There are two showers in the building i.e. one in the men's change room and one in the women's change room.

Centennial Arena

The kitchen at Centennial Arena is leased by the City to a private contractor to use as a concession for servicing arena users and visitors. The kitchen is very small and only suitable for preparing food items such as hot dogs, popcorn, hamburgers and french fries. All the cooking equipment in the kitchen (other than the appliances) belong to the concession operator. The City would have to break the lease with the contractor if it wanted to reallocate the kitchen for use by another group.

Centennial Arena contains an ammonia ice plant. Under Technical Safety BC Regulations, a certified refrigeration operator must be in the building for the entire duration the facility is being used by the public. This is to ensure that trained staff are on hand to respond appropriately to alarms and hazards such as an ammonia leak. Providing a certified refrigeration operator 24/7 in the arena for the two month duration of the isolation centre operation would be very expensive (roughly \$54,000).

The 2,100 square foot Hall at Centennial Arena is designated as the City's Emergency Support Services Reception Centre. This room is equipped with a supply of all the necessary supplies and equipment needed for the City's ESS Reception Centre Team to respond to emergencies in our community.

Kent Street Activity Centre (KSAC)

The kitchen at KSAC is leased to the Kent Street Seniors Society to operate as a kitchen. The kitchen is subleased to a chef (Mrs. Laurie Hassell) who prepares meals for seniors at KSAC. All the kitchen appliances and cooking equipment in the kitchen belong to the Society or Mrs Hassell.

This staff assessment was for use of city facilities as an EWS, and you've asked about a

warming centre for daytime use. What's changed in the ensuing year is that mask-wearing is now mandatory at all times inside city facilities and Covid-related cleaning protocols have increased. It's unlikely that one of these facilities could be used under those circumstances.

I mentioned yesterday during Sources' monthly CAT meeting that the former Westminster Savings building, just across in Surrey at 16th & 152, next to Sawbucks, has been up for lease for about a year. It's an ideal location for a warming centre and drop-in resource for those in need. Please contact Surrey Councillor Brenda Locke (brenda.locke@surrey.ca) as this is in her jurisdiction and an issue she is also quite passionate about.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: February 12, 2021 15:25

To: White Rock Council <whiterockcouncil@whiterockcity.ca>; Kathy Booth <kathy.booth@hotmail.com>

Subject: Warming Centres for the homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mr. Mayor, for the past few years I have volunteered at the Extreme Weather Shelter (EWS) and I know you have come for a few breakfasts in the past. I thank you for your interest.

During this extreme cold weather, our EWS guests have nowhere to warm up during the day. I was told by one guest that he saves his McDonald's card he gets at the Shelter in the morning and buys coffee throughout the day so he can warm up, otherwise he is sitting on a bench in the cold. Many of the guests are not healthy and may be more vulnerable in the cold than the rest of us.

I am asking for the City of White Rock to set up a warming place to accommodate those left "out in the cold", so that they can warm up during the day time.

I would hope that this location would be near the hilltop, as that is where many of the guests are during the day, perhaps there is a room in the Community Centre that could be used temporarily during this weather emergency. The room where the homeless count was centred may work if it is unused at the this time.

All you have to do is go outside for 30 minutes and you will want to come back into the warmth of your home; the people using the shelter do not have that option and are often asked to leave areas like malls, grocery stores etc. if they go inside to get warm.

Please do what you can, I know you can!

I am willing to help "staff" a warming room, if volunteers are needed.

Sincerely

Redacted S. 22

From: [Erika Johanson](#)
To: [Guillermo Ferrero](#)
Subject: Fw: Emergency warm day shelter
Date: Saturday, February 13, 2021 8:33:18 AM

FYI

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Redacted S. 22
Sent: February 12, 2021 9:42 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Emergency warm day shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mayor and members of Council,

I have been a volunteer for the Emergency weather shelter for 4 years.

I collect, sort, organize and stock the coat rack and shelves with gloves, underwear, hats, socks and warm outerwear.

The guests at the shelter are well provided for from 8pm to 7 am.

From my warm, comfortable living room I cannot help but wonder what our guests are doing to stay safe, warm and dry during the day.

The guests are our neighbours.

I request that White Rock provide a a dry and safe site for daytime.

This is the decent thing to do.

Volunteers will step up to do whatever volunteers can do.

Sincerely

Redacted S. 22

Redacted S. 22

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Daytime warming centre for homeless
Date: Monday, February 15, 2021 9:20:49 AM

Dear Redacted S. 22

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards,
C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 11:42 PM
To: mayor@surrey.ca <mayor@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; linda.annis@surrey.ca <linda.annis@surrey.ca>; bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Daytime warming centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayors and Members of Council,

I am writing to add my voice to others requesting that the Cities of Surrey and White Rock establish one or more temporary warming centres, open during extreme weather conditions, that homeless people can access while shelters are closed during the day.

Other cities have been able to set up such programs; I'm sure they would share what they've learned

with you to make it as easy as possible for you to act quickly, particularly now when the pandemic is making every action more complicated. Then this could provide city staff with the experience and impetus to come up with a longer-term plan for this sort of weather, so that help could be offered quickly the next time it's needed by these vulnerable members of our population.

Several people from the church I attend, Peninsula United Church, are actively involved as volunteers in serving the homeless, although the pandemic has curtailed many of their activities for the sake of public safety. They tell me that 40 per cent of the people who sleep at the shelter at Peace Portal Alliance Church are seniors. These are people who have spent much of their lives contributing to society; the least we can do is help them now. We don't know the stories behind all the people who are homeless, but that doesn't matter. They still deserve to be warm and dry.

I look forward to your action on this matter.

Thank you.

Sincerely,

Redacted S. 22

From: Christopher Trevelyan
To: Redacted S. 22
Subject: Re: Warm shelter for the homeless
Date: Monday, February 15, 2021 9:26:16 AM

Dear Redacted S. 22

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 6:28 PM
To: mayor@surrey.ca <mayor@surrey.ca>
Subject: Warm shelter for the homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello dear friends in leadership,

Every night as I lay in bed, cozy and warm, my heart goes out to the people living on the streets. Homelessness has always been a sad problem, but now it is becoming a huge problem, as you know.

My question is, are there any facilities where the homeless can find shelter from the cold, not only during the night, but during the day also?

I live in a community where many would be willing to volunteer to help. I pray this issue is close to your heart also, and that together we can find solutions to help those in need.

Sincerely,

Redacted S. 22

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Warming Shelter
Date: Monday, February 15, 2021 9:28:26 AM

Dear **Redacted S. 22**

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 4:15 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

As you are aware The Peace Portal Church/Options has been operating a weather shelter for homeless individuals since November 2020. As the volunteer food coordinator for the shelter I have an understanding of the support that is needed for these vulnerable people in our community. The needs of the 30 plus shelter guests are definitely being met each night from 8:00 pm to 7 AM with warm drinks, food, dry clothing and a comfortable place to sleep. However, it is in the early morning when they must leave the shelter and return to the streets that our community is failing them. Many of the usual places where homeless individuals gather during the cold wet days such as Recreation centres, and libraries are currently not available due to Covid restrictions.

To my knowledge there are no "drop in" centers here in the South Surrey/ White Rock area. We know that Vancouver and other cities are now opening warming centers in some of their city owned buildings during the recent cold weather to supplement their existing shelters and I am curious to know if White Rock/South Surrey also has plans to do? Shouldn't the city have the responsibility to open and utilize community centres and other public spaces to help the most vulnerable citizens in our community by

providing a warm safe, dry place during the day in these cold winter months.

I ask that you give thoughtful consideration to this very important issue and thereby develop a strategy for a temporary warming shelter in the South Surrey/ White Rock area. There is need for such a plan both for the immediate short term, and also for the future.

I would like to leave you with a quote from one of our shelter guests. They write “ I appreciate everything that is given to me at the shelter but when we are awoken at 6 to prepare to leave, I dread the day. I try to stay warm, and even though the shelter provides us with warm coats, and a gift cards, when we try to escape the weather we are constantly asked to leave establishments almost as we enter. Having a warming centre would give me the opportunity of a safe warm and dry place to stay each day. “

Thank you

Redacted S. 22

Volunteer Food Coordinator

White Rock Shelter

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Warming shelters for the Homeless
Date: Monday, February 15, 2021 9:27:42 AM

Dear Redacted S. 22

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards,
C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 4:26 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Warming shelters for the Homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please find attached a plea to respond to this need. Thank you for your attention to this important matter.

--

Redacted S. 22

"Happiness is wanting what you have."

From: [Christopher Trevelyan](#)
To: [Janice Young](#)
Subject: Re: Emergency Warming Shelter
Date: Monday, February 15, 2021 9:29:14 AM

Dear Janice,

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Janice Young <janice@peninsulaunited.com>
Sent: February 14, 2021 1:50 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Emergency Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Feb 14, 2021

Dear Mayor and Council,

This recent blast of winter weather has created an even greater emergency for the homeless members of our community. I implore you to respond immediately to the urgent need for a temporary daytime warming center for homeless people in our community.

Prior to this cold snap there were up to 20 guests each night at the Cold Weather Shelter at Peace Portal Alliance Church. That number has since increased to over 30 guests. Each morning when the guests leave the shelter they face a long, cold day until the doors open again for them at the Shelter. One of the Shelter guests offered this stark description of the current situation:

"I appreciate everything that is given to me at the shelter, but when we are woken up at 6 am to prepare to leave, I dread the day. I try to stay warm, and even though the church/shelter

provides us with warm clothes, shoes, coats and a gift card to stay dry and escape the weather, we are constantly asked to leave the establishments almost as we are entering. It's awful and I am made out to feel like I have done something wrong. I haven't committed any crimes, I am just a man at the end of his page, you know what I mean? A warming centre would mean I would have somewhere to go, somewhere where I wouldn't be asked to leave or be judged, somewhere where I can get back on my feet. "

The members of Peninsula United Church, who volunteer at the Cold Weather Shelter and support it, fear for the safety and literally the lives of our homeless neighbours. In addition to our church members there are many concerned citizens in our community who are willing to offer hospitality to create a safe and welcoming warming centre. We need the city to open up one or more public buildings that are currently closed due to the pandemic. The vulnerable homeless members of our community need you to act now.

Sincerely,

Rev. Janice Young

Peninsula United Church
15639 24 Ave,
Surrey, BC
V4A 2J6

--

the Rev. Janice Young
Peninsula United Church
604-531-2979

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Warming Centre's - HUMANITARIAN EMERGENCY ACTION
Date: Monday, February 15, 2021 9:29:26 AM

Dear **Redacted S. 22**

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 12:57 PM
To: mayor@surrey.ca <mayor@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; doug.elford@surrey.ca <doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>
Cc: Redacted S. 22 White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Warming Centre's - HUMANITARIAN EMERGENCY ACTION

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside.

I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do McDonalds, Tim Hortons and other fast food restaurants.

Where can folks keep warm? Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Our church, Peninsula United, has coordinated the Extreme Weather Shelter in South Surrey/White Rock for many years (currently hosted by Peace Portal Church), but we have never been so afraid for the safety and literally the lives of our homeless guests as we are now.

As you may know, guests must leave the Shelter at 7 in the morning. They receive a one way bus ticket and a \$10 food card. That does not last long.

In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces.

Does City of Surrey and or White Rock have such a plan?

There are no “drop in” centres that are open most days here in South Surrey/White Rock due to Covid. Surely there are City owned spaces which are currently available. A kitchen is not needed as we do not use one at the current Shelter. A shower is not necessary either. Volunteers are not present with the guests in our current location but we provide clothing and other supports.

All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vancouver has a plan for staffing their centres.

I know there is an emergency planned space in White Rock. Could this be used for this temporary emergency? If this is not an emergency I don't know what is. Form a partnership between White Rock and Surrey? At least to cover the area?

I realize there are challenges and concerns, but this is a humanitarian emergency. The churches are doing their part; it would be wonderful if the Cities of Surrey and White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time.

I believe “where there is a will there is a way” and that way does not always mean that the churches have to provide all the help.

The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea and act swiftly.

Sincerely,

Redacted S. 22



From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Immediate need for warming shelters
Date: Monday, February 15, 2021 9:28:46 AM

Dear Redacted S. 22

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 2:44 PM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Immediate need for warming shelters

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Councillor Trevelyan:

Many members of Peninsula United Church work closely with Peace Portal Alliance Church in their extreme weather shelter. I've just heard this morning from those volunteers about the dire need for warming shelters for the homeless during the day.

A letter from one of the guests of the shelter was read this morning and it was heart wrenching. The man spoke of his appreciation for the shelter at night but how difficult it was to spend these cold days in the outdoors. He leaves the shelter at 7:00 am and out he goes with very, very few places for him to get warm during the day. I can't even imagine being out in this cold weather with no place to get warm during those long hours before he can return to Peace Portal for the night.

I implore you to start making arrangements immediately to open some warming shelters for the homeless. Please consider spaces where the homeless can shelter from the cold

and get some warm refreshments. I'm sure that many from Peninsula United and other churches would respond to provide some volunteer assistance.

The need is immediate. Please let me know what action you will take to provide warming shelters ASAP.

Thank you from **Redacted S. 22**

[Redacted]

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Homeless Frozen during the day
Date: Monday, February 15, 2021 9:30:06 AM
Attachments: [image844579.jpg](#)
[image446562.jpg](#)
[image611650.gif](#)

Dear Redacted S. 22

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 12:30 PM
To: brenda.locke@surrey.ca <brenda.locke@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Homeless Frozen during the day

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ladies and Gentlemen,

I know you are all caring people and I applaud you for this.

However now we all have to address an immediate and I mean like this afternoon immediate crisis... is there something we all can do to help those poor folks in our community that are homeless during the day...they are close to death during this cold snap. (Approx. 22 people)

At night they can get shelter at the Peace Portal Church but have to leave at 7 am until evening.

Can we put up a warming room (tent) use the South Surrey pool or some other empty structure to get theses people a cup of coffee and a place to warm themselves during the day.???

This is not a “we will give it some thought” thing... people are in harm’s way this afternoon.

If it is money I will help out.

Please let me know.

Redacted S. 22



From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Urgent!! Warm day shelters for homeless people
Date: Monday, February 15, 2021 9:29:40 AM

Dear **Redacted S. 22**

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2021 12:35 PM
To: Mandeep Nagra <mandeep.nagra@surrey.ca>; Allison Patton <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; linda.innis@surrey.ca <linda.innis@surrey.ca>
Cc: bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Urgent!! Warm day shelters for homeless people

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Friends,

There is a dire need to have warm places during the day for our homeless people in our community. I am personally aware of the folks who are sheltered at night at Peace Portal Alliance. The guests are well looked after while there but they must leave at 7:00am each morning. One of the older gentlemen guests wrote a moving letter to say that he is homeless through no fault of his own. He is asked to leave every place where he tries to keep warm. Nowhere, not even in our libraries, is he welcomed until 7:00pm in the evening when he is able to be at the shelter. Can you put yourself in his place, wandering in the cold for 12 hours getting colder by the hour, being barred from every warm place in our community. Do you realize that 40% of the homeless guests are seniors?

This is an urgent need! There is not the luxury of time for working through bureaucratic rules and regulations. Yes, this is overshadowed by the need for the prevention of COVID, but you and I know how to mitigate transmission.

Please, have compassion, and provide a warm space during the day for our homeless citizens! Now!

Sincerely,

Redacted S. 22

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Immediate Need for Daytime Warming Centers in White Rock and South Surrey
Date: Monday, February 15, 2021 9:30:39 AM

Dear **Redacted S. 22**

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the near future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22

Sent: February 14, 2021 12:25 PM

To: mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; mayor@surrey.ca <mayor@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Immediate Need for Daytime Warming Centers in White Rock and South Surrey

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I live in White Rock and previously resided in South Surrey for many years. I am writing to implore you to immediately set up daytime warming centers for our very vulnerable homeless population in South Surrey/White Rock, many of whom are senior citizens and people with various disabilities. I know that even with my long down jacket, decent gloves and hat, I can only stand to be outside in these cold temperatures and wind for a few minutes at a time. My heart breaks for people in our community who have no place to get warm during the days now. I am appreciative to know that the overnight shelter is up and running at Peace Portal Church, but these individuals have to leave the premises at 7:00 a.m., most with absolutely no where to

go to get warm. Please, this cannot wait for even one day longer! These people who have been less fortunate for whatever reasons (health, mental health, addictions, etc.) need to be shown care by our community. There are many empty city buildings right now, please take advantage of them and allow people to get in from the elements today! This cannot wait. I feel terrible that you are not even going to be getting this letter until after the worst of these extreme temperatures are felt, but even on "regular" cold, wet days these folks need a place to be warm. Thank you for your consideration and your timely action is much anticipated and appreciated.

Sincerely,

Redacted S. 22

A large grey rectangular redaction box covers the signature area.

From: [Christopher Trevelyan](#)
To: [Kathy Booth](#)
Subject: Re: Daytime warming Shelter urgently needed to keep people alive
Date: Monday, February 15, 2021 9:38:38 AM

Dear Kathy,

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 12, 2021 10:43 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Daytime warming Shelter urgently needed to keep people alive

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside.

I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do MacDonalds, Tim Hortons and other fast food restaurants.

Where can folks keep warm?

Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Although I have been involved with Peninsula United in many capacities with the Extreme Weather Shelter for 7 years, I have never been so afraid for the safety and literally the lives of our homeless guests.

Some of you know that guests must leave the Shelter at 7 in the morning.

They receive a one way bus ticket and a \$10 food card. That does not last long.

In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces.

Does White Rock City have such a plan?

There are no “drop in” centres that are open most days here in White Rock due to Covid.

There are assuredly empty City owned spaces.

A kitchen is not needed as we do not use one at the current Shelter.

A shower is not necessary either.

Volunteers are not present with the guests in our current location but we provide clothing and other supports.

Sources food truck provides sandwiches.

All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vanc has a plan for staffing their centres.

I know there is an emergency planned space in White Rock.

Could this be used for this temporary emergency? If this is not an emergency I don't know what is.

Perhaps you are waiting for a tsunami or another cataclysmic event.

In a previous submission to Council last spring the City Manager was very opposed to a plan for a spring shelter although all the City Buildings were closed.

He cited loss of rental income when no income would have been realized due to Covid.

He came up with objection, after objection. As I worked for government I understand that language.

His word seemed to be gospel and there was no interest to pursue the matter further.

I wonder what the gospel does say about looking after the poor and the homeless?

The churches are doing their part, it would be wonderful if the City of White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time.

I wonder what role the City could play in helping besides providing a parking lot for the lunch program?

That certainly has generated tremendous funds from very generous donors in the community.

As it is my husband's Rotary Club and yours Darryl perhaps more funds could be generated to help with a daytime centre.

I believe “where there is a will there is a way” and that way does not always mean that the churches have to provide all the help.

The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea,

Sincerely,

Kathy Booth

Retired WR Public Health Nurse and committed volunteer with Peninsula United.

Kathy.booth@hotmail.com

604-535-0723

604-805-0723

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Need for warming centers in City of White Rock
Date: Monday, February 15, 2021 12:47:23 PM

Hello, Redacted S. 22 Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 15, 2021 11:32
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>; Anthony Manning <AManning@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>
Subject: Need for warming centers in City of White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

February 14, 2021

Dear Mayor and Council Members:

We are writing to you to express our deep concern about the immediate need for more daytime warming centres for the homeless in our City.

Imagine the distress that it must cause to those who are lucky enough to get a spot in an overnight shelter only to be awoken at 6am and put outside by 7am in this cold weather. The suffering of

those who are not lucky enough to find even that brief shelter, and who must remain outside 24 hours a day fighting just to stay warm and dry, is unconscionable.

The few places where the homeless were welcome during the day are currently closed and they are denied even temporary safe refuge by lingering in restaurants during these times. It is inhumane to force people to spend endless hours outside during these cold periods. We are saddened to hear that 40% of those currently at the Peace Portal Alliance Church overnight shelter are seniors. This vulnerable population deserves much better treatment than simply being tossed outside.

It is time for immediate, creative solutions. Due to the pandemic, there are ample unused civic spaces that could easily be made available such as curling rinks, community center gyms, etc. It is time for the City to work with Societies, charities, and not-for-profit organizations to provide much needed services to the homeless in our community.

We call upon you to cut through the bureaucracy and the superficial list of excuses and take action to do the right thing and make a positive difference.

With sincere hope,

Redacted S. 22



From: [Anthony Manning](#)
To: [Locke, Brenda](#)
Subject: Re: Warming centre idea
Date: Monday, February 15, 2021 1:05:22 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)

Hi, Brenda! You're welcome. All good here. I'm grateful to now have the ability to do both of my jobs from home. It makes a big difference.

I understand the frustration of the residents who wrote in over the weekend, and I really feel for those on the streets in any kind of weather. I wish it was as simple as opening a building and turning on the lights - it isn't! So much has to align. The time to plan for next winter is now.

It's not something that Surrey or White Rock can solve on their own, either. A warming centre just kicks the can down the road. The problem is so much bigger than a cup of coffee and a place to hang out. Long-term housing and counseling are the solutions needed, and that should come from Victoria and Ottawa. We're all in this together.

Here's a summary our Director of Recreation & Culture put together for us this time last year, when Star of the Sea wasn't able to open and an EWS was needed. It's what ultimately led to Mayor Walker working with Peace Portal to establish the shelter that's open now.

White Rock Community Centre (WRCC)

The kitchen at WRCC is only suitable for food warming, not food preparation. There is no stove, grill or exhaust fan. It does not meet Fraser Health's requirements for a food preparation kitchen. There are also no showers.

Centre for Active Living (CAL)

The rink dry floor space, kitchen, cafeteria area and upstairs lounge at CAL are also part of the space leased to the Peace Arch Curling Club. The Curling Club subleases the kitchen to Candlelight Cuisine, which is currently in operation providing a meal pickup and delivery service, therefore, it is not available.

Of the other spaces in CAL, one of the fitness studios upstairs is leased to Fraser Health, and the lower floor offices are leased to a variety of not for profit health services agencies. The only City controlled spaces in CAL are very small (Education Room and one small cardio gym) which are inadequate to be used for sleeping space for visitors to an isolation centre. There are two showers in the building i.e. one in the men's change room and one in the women's change room.

Centennial Arena

The kitchen at Centennial Arena is leased by the City to a private contractor to use as a concession for servicing arena users and visitors. The kitchen is very small and only suitable for preparing food items such as hot dogs, popcorn, hamburgers and french fries. All the cooking equipment in the kitchen (other than the appliances) belong to the concession operator. The City would have to break the lease with the contractor if it wanted to reallocate the kitchen for use by another group.

Centennial Arena contains an ammonia ice plant. Under Technical Safety BC Regulations, a certified refrigeration operator must be in the building for the entire duration the facility is being used by the public. This is to ensure that trained staff are on hand to respond appropriately to alarms and hazards such as an ammonia leak. Providing a certified refrigeration operator 24/7 in the arena for the two month duration of the isolation centre operation would be very expensive (roughly \$54,000).

The 2,100 square foot Hall at Centennial Arena is designated as the City's Emergency Support Services Reception Centre. This room is equipped with a supply of all the necessary supplies and equipment needed for the City's ESS Reception Centre Team to respond to emergencies in our community.

Kent Street Activity Centre (KSAC)

The kitchen at KSAC is leased to the Kent Street Seniors Society to operate as a kitchen. The kitchen is subleased to a chef (Mrs. Laurie Hassell) who prepares meals for seniors at KSAC. All the kitchen appliances and cooking equipment in the kitchen belong to the Society or Mrs Hassell.

All those challenges remain, plus the added constraints related to the PHO.

Check out another email that I copied you on, the one about the former Westminster Savings at 16th & 152nd. I think it's the perfect location for something like this. If Sources and/or Options can work out a deal for the lease, a solution might be available in just a few months. But note that the realtor/owner was asking for indemnification, which is something White Rock can't offer as the property is in Surrey.

Let's keep each other posted. We'll get through this.

Yours sincerely,

Councillor Anthony Manning

From: Locke, Brenda <Brenda.Locke@surrey.ca>
Sent: February 15, 2021 11:19
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Warming centre idea

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Anthony,

Thanks for the email. Good to hear from you. I hope you and yours are staying well.

Like you, I am unclear about the hold up in the City of Surrey. We boast that we are 600,000 people but want to forget that some of those are in need and it is our duty to help.

I have raised the issue of a warming center every year since I was elected. It is clearly getting blocked at some point but I can't identify where.

I also agree with you that this is a regional issue, not just any one of us. Where the issue of the warming center becomes challenging is that the funding is directly by the city – at least that is how it works in other cities currently.

Hopefully the weather will improve and we can be planning for next year and not have the urgency of sub-zero weather.

Kind regards,
Brenda

BRENDA LOCKE | COUNCILLOR

COS_Tag_pp_cmyk-200



CITY OF SURREY

13450 104th Ave, Surrey, BC, Canada V3T 1V8

www.surrey.ca



Connect, Share and Engage with your City

In Surrey we gather upon the unceded territory of the Semiahmoo, Katzie, and Kwantlen First Nations.

From: Anthony Manning <AManning@whiterockcity.ca>

Sent: February 12, 2021 3:46 PM

To: Locke, Brenda <Brenda.Locke@surrey.ca>

Subject: Warming centre idea

Good afternoon, Brenda!

I'm sorry you've been frustrated by some of your colleagues' lack of response to opening a warming centre in Surrey. We would if we could down here, but our city facilities aren't adequate.

The former Westminster Savings branch at 16th & 152nd, next to Sawbucks, has been up for lease for about a year. It would be an ideal location for a warming centre and drop-in resource for this corner of the Peninsula: it's at a transit hub, within a busy and visible commercial area, and not close to residences. I mentioned this location yesterday at Sources' monthly CAT meeting. Perhaps you could look into it as well through the city? It's just outside of my jurisdiction, so there's little more I can do than suggest it.

Happy Lunar New Year and Happy Family Day. Enjoy your long weekend!

Yours sincerely,

Councillor Anthony Manning

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-7810

www.whiterockcity.ca



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From: [Erika Johanson](#)
To: [Kathy Booth](#)
Subject: Re: Other cities support warming centres now
Date: Monday, February 15, 2021 5:36:02 PM
Attachments: [8B8AAF299B334342A778B58453949EDA.png](#)
[A3619FAE28E9472AB1E5C1F47F260105.png](#)

No, the pier did not result in an urgent meeting of Council, but, certainly, staff were right on it.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: Monday, February 15, 2021 12:01 PM
To: Erika Johanson
Subject: RE: Other cities support warming centres now

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Of course today is not possible. Would something like this urgent need require a lot of advance notice?

For example when the pier was destroyed, I'm sure there was an urgent meeting...yes?

I realize this is not the same kind of matter, but we are talking about people's lives here.

Thanks

Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Erika Johanson](#)
Sent: February 15, 2021 11:37 AM
To: [Kathy Booth](#)
Subject: Re: Other cities support warming centres now

Yes, we do hold special meetings, but they need to be advertised in advance. As today is Family Day, the offices are closed.

Regards,

Councillor Erika Johanson
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada

(778) 867-9317

www.whiterockcity.ca



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From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 15, 2021 11:29 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: FW: Other cities support warming centres now

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Erika,

Thank you for your prompt response to consider this request Feb 22nd.

As the need is urgent right now, does Council ever hold extraordinary meetings?

I understand your meetings are held "electronically."

Could the city and parks managers be asked to look into this matter now to locate a room with access to a washroom?

Would others be allowed to participate in this discussion?

I appreciate your willingness to address this urgent matter.

Sincerely,
Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Erika Johanson](#)
Sent: February 15, 2021 11:14 AM
To: [Kathy Booth](#); [White Rock Council](#)
Subject: Re: Other cities support warming centres now

Thanks, Kathy, for your email. Yes, the City can help, but the last time we asked staff about help for the homeless, I think it was for a shelter, not a warming centre, and reasons were given why it would be difficult.

Nonetheless, I will ask Staff to put this on our next council agenda (Feb. 22). Let's see what

happens.

Regards,

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Kathy Booth <kathy.booth@hotmail.com>

Sent: February 15, 2021 10:49 AM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: FW: Other cities support warming centres now

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

Thank you for the response from Mr. Manning . He said that WR City cannot help with a warming centre. One of your counselors Christopher Trevelyn is under the impression that the City of White Rock provided support to the Star of the Sea Shelter. This is not true but we did appreciate some members of council visiting and helping a couple of times in the Shelter along with the other 50 dedicated volunteers who have supported the Shelter for over 12 years.

I am wondering about your emergency site? Did you house people affected by the 5 corners fire a few years ago?

Below I list a number of cities that work with others to provide a space in one of their buildings.

In Courtenay the city has leased one of their sites without charge.

It is a partnership usually between a non-profit and the city.

Is White Rock open to such a partnership?

If City Council told the City Manager they wanted to lease a space, just as other cities have done, could this not be done?

As previously noted we do not need a kitchen or a shower.

Only access to a washroom.

Perhaps White Rock staff could zoom meet with staff from other cities where this kind of shelter has been possible.

It seems “if there is a will, there is a way.”

Many of us are very happy to meet with you to “find that way.”

Brenda Locke has said that she does not understand why cities do not open centres. These are her words to me yesterday:

“The city has the ability to use our community centers or other places – this is not a big ask and is the norm in many other cities in British Columbia. In other cities, the warming centers are funded and run by the City’s Parks and Recreation budget. “

These following cities have responded to the need:

[Courtenay council approves lease extension for Warming Centre – Vancouver Island Free Daily](#)

[Warming Centres Now Open \(nanaimo.ca\)](#)

[City opens warming centre - TBNewsWatch.com](#)

<https://vancouver.ca/news-calendar/city-preparing-for-first-snow-of-the-season-opening-warming-centres>.

White Rock can do this too. I would ask that you pass on this request to your City Manager, Your Parks and Rec Manager.

We can work with you on this to solve this emergency problem.

Thank you so much,
Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Daytime warming centre for homeless
Date: Monday, February 15, 2021 5:45:27 AM

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space as a daytime warming space or overnight shelter at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 23:42
To: mayor@surrey.ca <mayor@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; linda.annis@surrey.ca <linda.annis@surrey.ca>; bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Daytime warming centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayors and Members of Council,

I am writing to add my voice to others requesting that the Cities of Surrey and White Rock establish one or more temporary warming centres, open during extreme weather conditions, that homeless people can access while shelters are closed during the day.

Other cities have been able to set up such programs; I'm sure they would share what they've learned with you to make it as easy as possible for you to act quickly, particularly now when the pandemic is making every action more complicated. Then this could provide city staff with the experience and impetus to come up with a longer-term plan for this sort of weather, so that help could be offered quickly the next time it's needed by these vulnerable members of our population.

Several people from the church I attend, Peninsula United Church, are actively involved as volunteers in serving the homeless, although the pandemic has curtailed many of their activities for the sake of public safety. They tell me that 40 per cent of the people who sleep at the shelter at Peace Portal Alliance Church are seniors. These are people who have spent much of their lives contributing to society; the least we can do is help them now. We don't know the stories behind all the people who are homeless, but that doesn't matter. They still deserve to be warm and dry.

I look forward to your action on this matter.

Thank you.

Sincerely,

Redacted S. 22

From: [Anthony Manning](#)
To: s. 22
Subject: Re: Warm shelter for the homeless
Date: Monday, February 15, 2021 5:44:37 AM

Hello, Redacted S. 22 Thank you for sharing your concerns with council.

Peace Portal Alliance Church at 152nd & King George in Surrey has a nightly shelter.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space as a daytime warming space or overnight shelter at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 18:28
To: mayor@surrey.ca <mayor@surrey.ca>
Subject: Warm shelter for the homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello dear friends in leadership,

Every night as I lay in bed, cozy and warm, my heart goes out to the people living on the streets. Homelessness has always been a sad problem, but now it is becoming a huge problem, as you know.

My question is, are there any facilities where the homeless can find shelter from the cold, not only during the night, but during the day also?

I live in a community where many would be willing to volunteer to help. I pray this issue is close to your heart also, and that together we can find solutions to help those in need.

Sincerely,

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Warming shelters for the Homeless
Date: Monday, February 15, 2021 5:45:44 AM

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space. at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 16:26
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Warming shelters for the Homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Please find attached a plea to respond to this need. Thank you for your attention to this important matter.

--

Redacted S. 22

"Happiness is wanting what you have."

From: [Anthony Manning](#)
To: s. 22
Subject: Re: Warming Shelter
Date: Monday, February 15, 2021 5:45:49 AM

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 16:15
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

As you are aware The Peace Portal Church/Options has been operating a weather shelter for homeless individuals since November 2020. As the volunteer food coordinator for the shelter I have an understanding of the support that is needed for these vulnerable people in our community. The needs of the 30 plus shelter guests are definitely being met each night from 8:00 pm to 7 AM with warm drinks, food, dry clothing and a comfortable place to sleep. However, it is in the early morning when they must leave the shelter and return to the streets that our community is failing them. Many of the usual places where homeless individuals gather during the cold wet days such as Recreation centres, and libraries are currently not available due to Covid restrictions.

To my knowledge there are no "drop in" centers here in the South Surrey/ White Rock area. We know that Vancouver and other cities are now opening warming centers in some of their city owned buildings during the recent cold weather to supplement their existing shelters and I am curious to know if White Rock/South Surrey also has plans to do? Shouldn't the city have the responsibility to open and utilize community centres and other public spaces to help the most vulnerable citizens in our community by

providing a warm safe, dry place during the day in these cold winter months.

I ask that you give thoughtful consideration to this very important issue and thereby develop a strategy for a temporary warming shelter in the South Surrey/ White Rock area. There is need for such a plan both for the immediate short term, and also for the future.

I would like to leave you with a quote from one of our shelter guests. They write “ I appreciate everything that is given to me at the shelter but when we are awoken at 6 to prepare to leave, I dread the day. I try to stay warm, and even though the shelter provides us with warm coats, and a gift cards, when we try to escape the weather we are constantly asked to leave establishments almost as we enter. Having a warming centre would give me the opportunity of a safe warm and dry place to stay each day. “

Thank you

Redacted S. 22

Volunteer Food Coordinator

White Rock Shelter

From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Immediate need for warming shelters
Date: Monday, February 15, 2021 5:45:53 AM

Hello, **s. 22** Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: **Redacted S. 22**
Sent: February 14, 2021 14:43
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Immediate need for warming shelters

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Councillor Manning:

Many members of Peninsula United Church work closely with Peace Portal Alliance Church in their extreme weather shelter. I've just heard this morning from those volunteers about the dire need for warming shelters for the homeless during the day.

A letter from one of the guests of the shelter was read this morning and it was heart wrenching. The man spoke of his appreciation for the shelter at night but how difficult it was to spend these cold days in the outdoors. He leaves the shelter at 7:00 am and out he goes with very, very few places for him to get warm during the day. I can't even imagine being out in this cold weather with no place to get warm during those long hours before he can return to Peace Portal for the night.

I implore you to start making arrangements immediately to open some warming shelters for the homeless. Please consider spaces where the homeless can shelter from the cold

and get some warm refreshments. I'm sure that many from Peninsula United and other churches would respond to provide some volunteer assistance.

The need is immediate. Please let me know what action you will take to provide warming shelters ASAP.

Thank you from **Redacted S. 22**
Redacted S. 22

From: [Anthony Manning](#)
To: [Janice Young](#)
Subject: Re: Emergency Warming Shelter
Date: Monday, February 15, 2021 5:46:00 AM

Hello, Janice. Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Janice Young <janice@peninsulaunited.com>
Sent: February 14, 2021 13:50
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Emergency Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Feb 14, 2021

Dear Mayor and Council,

This recent blast of winter weather has created an even greater emergency for the homeless members of our community. I implore you to respond immediately to the urgent need for a temporary daytime warming center for homeless people in our community.

Prior to this cold snap there were up to 20 guests each night at the Cold Weather Shelter at Peace Portal Alliance Church. That number has since increased to over 30 guests. Each morning when the guests leave the shelter they face a long, cold day until the doors open again for them at the Shelter. One of the Shelter guests offered this stark description of the current situation:

"I appreciate everything that is given to me at the shelter, but when we are woken up at 6 am to prepare to leave, I dread the day. I try to stay warm, and even though the church/shelter

provides us with warm clothes, shoes, coats and a gift card to stay dry and escape the weather, we are constantly asked to leave the establishments almost as we are entering. It's awful and I am made out to feel like I have done something wrong. I haven't committed any crimes, I am just a man at the end of his page, you know what I mean? A warming centre would mean I would have somewhere to go, somewhere where I wouldn't be asked to leave or be judged, somewhere where I can get back on my feet. "

The members of Peninsula United Church, who volunteer at the Cold Weather Shelter and support it, fear for the safety and literally the lives of our homeless neighbours. In addition to our church members there are many concerned citizens in our community who are willing to offer hospitality to create a safe and welcoming warming centre. We need the city to open up one or more public buildings that are currently closed due to the pandemic. The vulnerable homeless members of our community need you to act now.

Sincerely,

Rev. Janice Young

Peninsula United Church
15639 24 Ave,
Surrey, BC
V4A 2J6

--

the Rev. Janice Young
Peninsula United Church
604-531-2979

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: *Possible Spam or Phishing Message* Homeless Warming Centre(s)
Date: Monday, February 15, 2021 5:46:07 AM

Hello, Redacted S. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 12:59
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: *Possible Spam or Phishing Message* Homeless Warming Centre(s)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mayor Walker and Honourable Councillors,

I write this letter out of my compassion for the homeless people in White Rock area. As it stands now, a homeless individual who has been lucky enough to find local a shelter for their overnight sleep is currently awoken at 6am and asked to return to the -3 deg. recent morning temperatures by 7am. I avow this treatment to be in humane and intolerable in our affluent society. I ask : Would it be possible to initiate a daytime warming area for the homeless, in our locale, as they have done In Vancouver . Please consider this urgent request.

Yours Truly, 

Redacted S. 22 

From: [Anthony Manning](#)
To: s. 22
Subject: Re: Warming Centre's - HUMANITARIAN EMERGENCY ACTION
Date: Monday, February 15, 2021 5:46:11 AM

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 12:57
To: mayor@surrey.ca <mayor@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; doug.elford@surrey.ca <doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>
Cc: Redacted S. 22 White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Warming Centre's - HUMANITARIAN EMERGENCY ACTION

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside. I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do McDonalds, Tim Hortons and other fast food restaurants.

Where can folks keep warm? Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Our church, Peninsula United, has coordinated the Extreme Weather Shelter in South Surrey/White Rock for many years (currently hosted by Peace Portal Church), but we have never been so afraid for the safety and literally the lives of our homeless guests as we are now.

As you may know, guests must leave the Shelter at 7 in the morning. They receive a one way bus ticket and a \$10 food card. That does not last long.

In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces.

Does City of Surrey and or White Rock have such a plan?

There are no “drop in” centres that are open most days here in South Surrey/White Rock due to Covid. Surely there are City owned spaces which are currently available. A kitchen is not needed as we do not use one at the current Shelter. A shower is not necessary either. Volunteers are not present with the guests in our current location but we provide clothing and other supports.

All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vancouver has a plan for staffing their centres.

I know there is an emergency planned space in White Rock. Could this be used for this temporary emergency? If this is not an emergency I don't know what is. Form a partnership between White Rock and Surrey? At least to cover the area?

I realize there are challenges and concerns, but this is a humanitarian emergency. The churches are doing their part; it would be wonderful if the Cities of Surrey and White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time.

I believe “where there is a will there is a way” and that way does not always mean that the churches have to provide all the help.

The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea and act swiftly.

Sincerely,

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Urgent!! Warm day shelters for homeless people
Date: Monday, February 15, 2021 5:46:15 AM

Hello, S. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 12:35
To: Mandeep Nagra <mandeep.nagra@surrey.ca>; Allison Patton <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; linda.innis@surrey.ca <linda.innis@surrey.ca>
Cc: bruce.strom@options.bc.ca <bruce.strom@options.bc.ca>
Subject: Urgent!! Warm day shelters for homeless people

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Friends,

There is a dire need to have warm places during the day for our homeless people in our community. I am personally aware of the folks who are sheltered at night at Peace Portal Alliance. The guests are well looked after while there but they must leave at 7:00am each morning. One of the older gentlemen guests wrote a moving letter to say that he is homeless through no fault of his own. He is asked to leave every place where he tries to keep warm. Nowhere, not even in our libraries, is he welcomed until 7:00pm in the evening when he is able to be at the shelter. Can you put yourself in his place, wandering in the cold for 12 hours getting colder by the hour, being barred from every warm place in our community. Do you realize that 40% of the homeless guests are seniors?

This is an urgent need! There is not the luxury of time for working through bureaucratic rules and regulations. Yes, this is overshadowed by the need for the prevention of COVID, but you and I know how to mitigate transmission.

Please, have compassion, and provide a warm space during the day for our homeless citizens! Now!

Sincerely,

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Immediate Need for Daytime Warming Centers in White Rock and South Surrey
Date: Monday, February 15, 2021 5:46:27 AM

Hello, **s. 22** Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: February 14, 2021 12:25

To: mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; allison.patton@surrey.ca <allison.patton@surrey.ca>; brenda.locke@surrey.ca <brenda.locke@surrey.ca>; steven.pettigrew@surrey.ca <steven.pettigrew@surrey.ca>; 10doug.elford@surrey.ca <10doug.elford@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; jack.hundial@surrey.ca <jack.hundial@surrey.ca>; mayor@surrey.ca <mayor@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Immediate Need for Daytime Warming Centers in White Rock and South Surrey

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I live in White Rock and previously resided in South Surrey for many years. I am writing to implore you to immediately set up daytime warming centers for our very vulnerable homeless population in South Surrey/White Rock, many of whom are senior citizens and people with various disabilities. I know that even with my long down jacket, decent gloves and hat, I can only stand to be outside in these cold temperatures and wind for a few minutes at a time. My heart breaks for people in our community who have no place to get warm during the days now. I am appreciative to know that the overnight shelter is up and running at Peace Portal Church, but these individuals have to leave the premises at 7:00 a.m., most with absolutely no where to

go to get warm. Please, this cannot wait for even one day longer! These people who have been less fortunate for whatever reasons (health, mental health, addictions, etc.) need to be shown care by our community. There are many empty city buildings right now, please take advantage of them and allow people to get in from the elements today! This cannot wait. I feel terrible that you are not even going to be getting this letter until after the worst of these extreme temperatures are felt, but even on "regular" cold, wet days these folks need a place to be warm. Thank you for your consideration and your timely action is much anticipated and appreciated.

Sincerely,

Redacted S. 22

A large grey rectangular box redacts the signature and name of the sender.

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Covid and the Weather
Date: Monday, February 15, 2021 5:45:33 AM

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 14, 2021 18:22
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Covid and the Weather

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Emergency warm day shelter
Date: Monday, February 15, 2021 5:47:19 AM

Hello, **s. 22** Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: **Redacted S. 22**
Sent: February 12, 2021 21:42
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Emergency warm day shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mayor and members of Council,
I have been a volunteer for the Emergency weather shelter for 4 years.
I collect, sort, organize and stock the coat rack and shelves with gloves, underwear, hats, socks and warm outerwear.
The guests at the shelter are well provided for from 8pm to 7 am.
From my warm, comfortable living room I cannot help but wonder what our guests are doing to stay safe, warm and dry during the day.
The guests are our neighbours.
I request that White Rock provide a a dry and safe site for daytime.
This is the decent thing to do.
Volunteers will step up to do whatever volunteers can do.
Sincerely

Redacted S. 22

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Temporary Emergency Daytime Warming Shelter
Date: Monday, February 15, 2021 5:47:00 AM

Hello, Redacted S. 22 Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 13, 2021 14:22
To: White Rock Council <whiterockcouncil@whiterockcity.ca>; mandeep.nagra@surrey.ca <mandeep.nagra@surrey.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>
Subject: Temporary Emergency Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To White Rock and Surrey Mayors and Councilors:

In these times of extreme cold weather, the peninsula is in desperate need of a warming shelter for our homeless community.

If they have managed to get into shelter at Peace Portal Alliance church for the night beginning at 8 pm, they are provided a place to sleep, but they must leave at 7 am.

It is a long day of cold weather outside all day, and it is very difficult for these folks to find a welcoming place to stay warm.

It is imperative that something is found right away! Not a week from now or next month!

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: FW: Daytime warming Shelter urgently needed to keep people alive
Date: Monday, February 15, 2021 6:00:49 AM

Hello, s. 22 . Please see my reply below.

From: Redacted S. 22
Sent: February 14, 2021 10:13
To: Kathy Booth <kathy.booth@hotmail.com>; Anthony Manning <AManning@whiterockcity.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Allana Berger <allana.berger@options.bc.ca>; Bruce Strom <bruce.strom@options.bc.ca>
Subject: Re: FW: Daytime warming Shelter urgently needed to keep people alive

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Excellent email, Kathy. I also sent another one to Mr. Manning this morning.

I suspect NIMBY is raising its ugly head again. How unfortunate. I recall that when the building at Five Corners went up in smoke, that they housed the owners and residents in the Centennial arena for a time until they could sort out their accommodation.

This has nothing to do with "NIMBY." It has everything to do with addressing the underlying issues, which White Rock cannot possibly do on its own. As I mentioned before, it is not as simple as unlocking the doors to one of our buildings. Volunteers cannot staff a municipal building without the presence of city employees, and the PHO makes deploying them problematic.

The current EWS shelter exists because of the work the City of White Rock did last year with Pastor Lefavre and his colleagues at Peace Portal. Have you also asked Holy Trinity or St. John's to open their halls? Elks Lodge?

BTW, the residents displaced by the Five Corners fire were never housed at Centennial Arena. That was a staging area the day of the fire while the Red Cross found them temporary accommodations.

I wonder if the City of White Rock and/or Surrey could pay (from emergency funds) for some space during the day as a warming centre, somewhere accessible to the homeless (e.g. within a short walk of uptown). What about the cafe on George street??? It is currently not open.

A municipality can only compel a property owner to act on a bylaw violation. Opening a shuttered property must be a voluntarily decision by the owner. Provincial funding would be a more appropriate source of support for any initiative which, in my opinion, must be long-term and carefully thought out. Please contact our MLA, Trevor Halford.

We shall see....

On Sat, Feb 13, 2021 at 6:26 AM Kathy Booth <kathy.booth@hotmail.com> wrote:

FYI:

I'm forwarding a letter I wrote yesterday to WR City Council yesterday (with a few typos)

We are very open to more advocacy support.

If you have other suggestions please let me know.

Thank you for all you and your staff are doing to truly keep folks alive.

Sure wish the entire gym could be opened at Peace Portal.

Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Kathy Booth](#)

Sent: February 12, 2021 10:43 PM

To: whiterockcouncil@whiterockcity.ca

Subject: Daytime warming Shelter urgently needed to keep people alive

Hello Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside.

I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do MacDonaldis, Tim Hortons and other fast food restaurants.

Where can folks keep warm?

Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Although I have been involved with Peninsula United in many capacities with the Extreme Weather Shelter for 7 years, I have never been so afraid for the safety and literally the lives of our homeless guests.

Some of you know that guests must leave the Shelter at 7 in the morning.

They receive a one way bus ticket and a \$10 food card. That does not last long.

In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces.

Does White Rock City have such a plan?

There are no "drop in" centres that are open most days here in White Rock due to Covid.

There are assuredly empty City owned spaces.

A kitchen is not needed as we do not use one at the current Shelter.

A shower is not necessary either.

Volunteers are not present with the guests in our current location but we provide clothing and other supports.

Sources food truck provides sandwiches.

All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vanc has a plan for staffing their centres.

I know there is an emergency planned space in White Rock.

Could this be used for this temporary emergency? If this is not an emergency I don't know

what is.

Perhaps you are waiting for a tsunami or another cataclysmic event.

In a previous submission to Council last spring the City Manager was very opposed to a plan for a spring shelter although all the City Buildings were closed.

He cited loss of rental income when no income would have been realized due to Covid.

He came up with objection, after objection. As I worked for government I understand that language.

His word seemed to be gospel and their was no interest to pursue the matter further.

I wonder what the gospel does say about looking after the poor and the homeless?

The churches are doing their part, it would be wonderful if the City of White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time.

I wonder what role the City could play in helping besides providing a parking lot for the lunch program?

That certainly has generated tremendous funds from very generous donors in the community.

As it is my husband's Rotary Club and yours Darryl perhaps more funds could be generated to help with a daytime centre.

I believe "where there is a will there is a way" and that way does not always mean that the churches have to provide all the help.

The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea,

Sincerely,

Kathy Booth

Retired WR Public Health Nurse and committed volunteer with Peninsula United.

Kathy.booth@hotmail.com

604-535-0723

604-805-0723

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: [Kathy Booth](#)
Subject: Re: Daytime warming Shelter urgently needed to keep people alive
Date: Monday, February 15, 2021 6:04:56 AM

Hello, Kathy. Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

You mentioned our faith community is helping out? Have Holy Trinity or St. John's opened their halls? If so, please let Jonquil Hallgate at Options know (extremeweathersurrey@gmail.com) so she can add them to her resource list.

Yours sincerely,

Councillor Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 12, 2021 22:43
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Daytime warming Shelter urgently needed to keep people alive

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside.

I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do MacDonalds, Tim Hortons and other fast food restaurants.

Where can folks keep warm?

Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Although I have been involved with Peninsula United in many capacities with the Extreme Weather Shelter for 7 years, I have never been so afraid for the safety and literally the lives of our homeless guests.

Some of you know that guests must leave the Shelter at 7 in the morning. They receive a one way bus ticket and a \$10 food card. That does not last long. In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces. Does White Rock City have such a plan? There are no "drop in" centres that are open most days here in White Rock due to Covid. There are assuredly empty City owned spaces. A kitchen is not needed as we do not use one at the current Shelter. A shower is not necessary either. Volunteers are not present with the guests in our current location but we provide clothing and other supports. Sources food truck provides sandwiches. All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vanc has a plan for staffing their centres. I know there is an emergency planned space in White Rock. Could this be used for this temporary emergency? If this is not an emergency I don't know what is. Perhaps you are waiting for a tsunami or another cataclysmic event. In a previous submission to Council last spring the City Manager was very opposed to a plan for a spring shelter although all the City Buildings were closed. He cited loss of rental income when no income would have been realized due to Covid. He came up with objection, after objection. As I worked for government I understand that language. His word seemed to be gospel and there was no interest to pursue the matter further. I wonder what the gospel does say about looking after the poor and the homeless? The churches are doing their part, it would be wonderful if the City of White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time. I wonder what role the City could play in helping besides providing a parking lot for the lunch program? That certainly has generated tremendous funds from very generous donors in the community. As it is my husband's Rotary Club and yours Darryl perhaps more funds could be generated to help with a daytime centre. I believe "where there is a will there is a way" and that way does not always mean that the churches have to provide all the help. The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea,

Sincerely,

Kathy Booth

Retired WR Public Health Nurse and committed volunteer with Peninsula United.

Kathy.booth@hotmail.com

604-535-0723

604-805-0723

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Homeless Frozen during the day
Date: Monday, February 15, 2021 6:35:17 PM
Attachments: [image844579.jpg](#)
[image446562.jpg](#)
[image611650.gif](#)
[image427115.jpg](#)
[image790558.jpg](#)
[image108396.gif](#)

You're welcome, **Redacted S. 22**

I wish it was as easy as opening a building and turning on the lights. I recognise the need, but it needs to be coordinated across several levels of government. We are working on it.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 15, 2021 08:21
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Homeless Frozen during the day

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Amthony

Get [Outlook for Android](#)

Redacted S. 22



Redacted S. 22

From: Anthony Manning <AManning@whiterockcity.ca>

Sent: Monday, February 15, 2021 5:46:22 AM

To: Redacted S. 22

Subject: Re: Homeless Frozen during the day

Hello, s. 22 Thank you for sharing your concerns with council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: February 14, 2021 12:30

To: brenda.locke@surrey.ca <brenda.locke@surrey.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Homeless Frozen during the day

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ladies and Gentlemen,

I know you are all caring people and I applaud you for this.

However now we all have to address an immediate and I mean like this afternoon immediate crisis... is there something we all can do to help those poor folks in our community that are homeless during the day...they are close to death during this cold snap. (Approx. 22 people)

At night they can get shelter at the Peace Portal Church but have to leave at 7 am until evening.

Can we put up a warming room (tent) use the South Surrey pool or some other empty structure to get theses people a cup of coffee and a place to warm themselves during the day.???

This is not a "we will give it some thought" thing... people are in harm's way this afternoon.

If it is money I will help out.

Please let me know.

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Emergency Warming Shelter
Date: Monday, February 15, 2021 6:37:02 PM

You're welcome, Redacted S. 22

I wish it was as easy as opening a building and turning on the lights. It involves several levels of government to make a difference. We are working on this.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 15, 2021 09:48
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Emergency Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for your response.

Redacted S. 22

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: February 15, 2021 5:47 AM
To: Redacted S. 22
Subject: Re: Emergency Warming Shelter

Hello, s. 22 Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: February 13, 2021 15:55

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Emergency Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

As a Surrey/White Rock volunteer helping procure clothing for the homeless, I need to voice my concern.

Peace Portal Alliance Church generously provides an overnight Emergency Weather Shelter for the homeless in the Surrey/White Rock area. Many local constituents have provided clothes, jackets, boots, and toiletries.

However, at 7 am this morning it was -3c and snowing, the Options staff had worked a 12 hour shift and those homeless folks had to be turned out to roam the streets all day.

I implore you to open emergency daytime warming centres immediately, so that the disadvantaged can stay safe and warm. Yes we are addressing a pandemic, but in all good conscience we cannot ignore the most vulnerable on our streets in the dead of winter. Please open temporary warming shelters, it is probably still snowing out there and we have at least another 4 weeks of winter temperatures ahead!

Redacted S. 22

South Surrey

From: [Christopher Trevelyan](#)
To: **Redacted S. 22**
Subject: Re: Emergency warm day shelter
Date: Monday, February 15, 2021 7:33:06 PM

Dear **Redacted S. 22**

Thank you for your e-mail and concern.

White Rock used to support a cold weather shelter at Star of the Sea Hall, but this year it's been moved to Peace Portal. There is no day time shelter in our City that I am aware of.

This is an issue that White Rock needs to pursue further hopefully in partnership with Surrey, and hopefully some solutions can be reached in the near future.

Best Regards, C.Trevelyan

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: **Redacted S. 22**
Sent: February 12, 2021 9:42 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Emergency warm day shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mayor and members of Council,
I have been a volunteer for the Emergency weather shelter for 4 years.
I collect, sort, organize and stock the coat rack and shelves with gloves, underwear, hats, socks and warm outerwear.
The guests at the shelter are well provided for from 8pm to 7 am.
From my warm, comfortable living room I cannot help but wonder what our guests are doing to stay safe, warm and dry during the day.
The guests are our neighbours.
I request that White Rock provide a a dry and safe site for daytime.
This is the decent thing to do.
Volunteers will step up to do whatever volunteers can do.
Sincerely

Redacted S. 22

Redacted S. 22

From: [Erika Johanson](#)
To: **Redacted S. 22**; amanning@whiterockcity.ca; [Tracey Arthur](#)
Cc: **Redacted S. 22**; [Kathy Booth](#); **Redacted S. 22**
Subject: Re: Warming shelter
Date: Tuesday, February 16, 2021 7:10:32 AM

Redacted S. 22

Consider coming as a delegation to our next council meeting. Here is the link:

<https://www.whiterockcity.ca/655/Delegation-Request>



Delegation Request | White Rock, BC

What is a Delegation? Delegation is a term used to define the process whereby an individual appears before City of White Rock Council to: submit a new request for action; or,

www.whiterockcity.ca

Typically, this request should have been received by yesterday at 8:30 am, but, because of the holiday, they may allow it! I suggest you send it in ASAP.

I've cc'd Tracey Arthur, the Director of Corporate Administration on this email.

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Redacted S. 22

Sent: February 15, 2021 1:09 PM

To: Erika Johanson <EJohanson@whiterockcity.ca>; amanning@whiterockcity.ca
<amanning@whiterockcity.ca>

Cc: Redacted S. 22 Kathy Booth <kathy.booth@hotmail.com>;

Redacted S. 22

Subject: Re: Warming shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Erika,

Thank you for your willingness to urge White Rock council and staff to look with serious intent at creating a warm space for our homeless neighbours.

For years White Rock community has been generously supporting the night time shelter, this year at Peace Portal. I see this with the warm clothing, toiletries, masks, sanitizer, etc that are donated.

Local businesses like Save On are supportive with food.

The staff at Options, Peace Portal Alliance and Sources are dedicated and professional.

There are at least 3 congregations providing supplies and volunteers.

There is momentum and support in this community NOW.

For example, my White Rock condo folks have donated 26 coats, 134 prs socks, 380 masks, 100 toothbrushes, etc.

The need is urgent Erika.

Please let us know how we can effectively help you press this request with your fellow council members.

Sincerely meant,

Redacted S. 22

From: [Anthony Manning](#)
To: [Erika Johanson](#)
Subject: Re: Emergency warm day shelter
Date: Tuesday, February 16, 2021 10:04:53 AM
Attachments: [image001.jpg](#)

I'd heard through the grapevine that among the reasons why Star of the Sea backed away from the EWS is that they didn't want the stigma anymore. That sounded cruel, but who knows?

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 16, 2021 09:23
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Emergency warm day shelter

That was my first thought - that the churches don't have to kick them out at 7 am.

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Anthony Manning <AManning@whiterockcity.ca>
Sent: February 16, 2021 9:12 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Emergency warm day shelter

There may be tons of volunteers, but they can't staff a city facility without staff supervision for liability issues. And staff doesn't have the training required.

I'm a bit peeved that they're leaning on the city. St. John's and Holy Trinity have parish halls that could also be used for this without needed to cut all the red tape that we do.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 16, 2021 09:02
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council

<MayorandCouncil@whiterockcity.ca>
Cc: Eric Stepura <EStepura@whiterockcity.ca>
Subject: Re: Emergency warm day shelter

Guillermo,

The emails claim that there are tons of volunteers out there to pitch in. Can't we use the COVID-19 relief funds toward getting qualified help?

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 16, 2021 8:40 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Eric Stepura <EStepura@whiterockcity.ca>
Subject: FW: Emergency warm day shelter

FYI - I know you have been receiving lots of email about this. The bottom line is that we don't have the available resources to provide this service nor the staff training - Always happy to discussed as you know everything is possible

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 15, 2021 7:37 AM

To: Anthony Manning <AManning@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Re: Emergency warm day shelter

Councillor Manning

I sympathize with the writer that the local people that are homeless have nowhere warm to go during the daytime. Some are seeking shelter in stairways at Miramar Towers, parkades etc. to get out of the cold.

Our recreation centres are being used to host many types of activities that are still allowed under the Provincial Health Orders, and our curling rink (operated by Peace Arch Curling Club) is being strongly considered by Fraser Health as a mass Covid-19 vaccination centre.

The need for a safe warm indoor space for people who are homeless in the Peninsula is not new. The public outcry gets loud each year when the cold snaps such as this one occur.

Your response to the letter writers that the city does not have available and suitable indoor spaces is accurate. As well, we don't have staff trained to work with homeless people, nor the financial resources to provide the level of care that they need.

Thankyou for defending the City's current mandate which does not include taking on responsibilities for shelter and care of homeless residents in the peninsula.

Eric Stepura

Get [Outlook for iOS](#)

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Monday, February 15, 2021 6:00:41 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: Fw: Emergency warm day shelter

Good morning, Eric.

Since I forwarded my reply to one resident late Friday afternoon, council received 16 similar ones. It appears to be a letter-writing campaign by Peninsula United Church. The emails were all very similar. Some were addressed just to our council, others were addressed to both White Rock and Surrey, probably because I recommended reaching out to Brenda Locke as well in my initial response.

Rather than reply to the subsequent emails with the detail of the first, which included an excerpt of your report to council around this time last year, I condensed my response as noted below.

From: Anthony Manning <AManning@whiterockcity.ca>

Sent: February 15, 2021 05:47

To: Redacted S. 22

Subject: Re: Emergency warm day shelter

Hello, s. 22 Thanks for sharing your concern with Council.

Providing proper shelter is a concern that extends beyond White Rock and we lack the resources to address it on our own. I recommend contacting our MLA, Trevor Halford. Please lend your voice to ours, as we have already made him aware of our need. Surrey Councillor Brenda Locke is also keen on finding a solution for both the White Rock and South Surrey communities. It's unfortunate that liability issues and facility constraints prevent us from using municipal space at this time.

Have you also reached out to faith-based groups in White Rock? Holy Trinity and St. John's have parish halls that I don't believe are being used at the moment.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: February 12, 2021 21:42

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Emergency warm day shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Mayor and members of Council,

I have been a volunteer for the Emergency weather shelter for 4 years.

I collect, sort, organize and stock the coat rack and shelves with gloves, underwear, hats, socks and warm outerwear.

The guests at the shelter are well provided for from 8pm to 7 am.

From my warm, comfortable living room I cannot help but wonder what our guests are doing to stay safe, warm and dry during the day.

The guests are our neighbours.

I request that White Rock provide a a dry and safe site for daytime.

This is the decent thing to do.

Volunteers will step up to do whatever volunteers can do.

Sincerely

Redacted S. 22



From: [Erika Johanson](#)
To: **Redacted S. 22**
Subject: Re: Warming shelter
Date: Tuesday, February 16, 2021 3:14:32 PM

Redacted S. 22

Sorry, I don't know about the tent. I'm sure Staff will be prepared with their concerns as well as being able to answer any questions. That's about all I can offer at this point.

Regards,

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: **Redacted S. 22**
Sent: February 16, 2021 1:35 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Warming shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Bonjour

Thank you for the suggestion Erika.

We are on the list, to be confirmed later this week.

Are you aware of a city tent of some size that was used for last Thanksgiving dinner?

With rainy days coming, maybe it could at least be a roof.

Realistically we will have to be very innovative at such short notice.

There is a federal programme to be looked at for the future called 'Reaching home'. Out of

Canada's homelessness strategy.

s. 22

On Tue, Feb 16, 2021 at 7:10 AM Erika Johanson <EJohanson@whiterockcity.ca> wrote:

s. 22

Consider coming as a delegation to our next council meeting. Here is the link:

<https://www.whiterockcity.ca/655/Delegation-Request>

	<h3>Delegation Request White Rock, BC</h3> <p>What is a Delegation? Delegation is a term used to define the process whereby an individual appears before City of White Rock Council to: submit a new request for action; or,</p> <p>www.whiterockcity.ca</p>
---	--

Typically, this request should have been received by yesterday at 8:30 am, but, because of the holiday, they may allow it! I suggest you send it in ASAP.

I've cc'd Tracey Arthur, the Director of Corporate Administration on this email.

Councillor Erika Johanson

City of White Rock

[15322 Buena Vista Avenue](https://www.whiterockcity.ca/15322-Buena-Vista-Avenue)

White Rock, BC [V4B 1Y6 Canada](https://www.whiterockcity.ca/V4B-1Y6-Canada)

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From: Redacted S. 22

Sent: February 15, 2021 1:09 PM

To: Erika Johanson <EJohanson@whiterockcity.ca>; amanning@whiterockcity.ca
<amanning@whiterockcity.ca>

Cc: Redacted S. 22 Kathy Booth <kathy.booth@hotmail.com>;

Redacted S. 22

Subject: Re: Warming shelter

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Dear Erika,

Thank you for your willingness to urge White Rock council and staff to look with serious intent at creating a warm space for our homeless neighbours.

For years White Rock community has been generously supporting the night time shelter, this year at Peace Portal. I see this with the warm clothing, toiletries, masks, sanitizer, etc that are donated.

Local businesses like Save On are supportive with food.

The staff at Options, Peace Portal Alliance and Sources are dedicated and professional.

There are at least 3 congregations providing supplies and volunteers.

There is momentum and support in this community NOW.

For example, my White Rock condo folks have donated 26 coats, 134 prs socks, 380 masks, 100 toothbrushes, etc.

The need is urgent Erika.

Please let us know how we can effectively help you press this request with your fellow council members.

Sincerely meant,

Redacted S. 22

Redacted S. 22

From: [Anthony Manning](#)
To: [Tracey Arthur](#)
Subject: Fw: UBCM Strengthening Communities Services Grants - supporting homeless population.
Date: Saturday, February 20, 2021 6:25:30 PM

FYI...

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 20, 2021 18:08
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: UBCM Strengthening Communities Services Grants - supporting homeless population.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Councillors,

Please see the document below which is relevant to our delegation Monday Feb 22 7 pm
re: Emerg Weather Daytime Shelter for homeless people.
Grants up to \$450,000.00 are available to cities with 5,000- 40,000 pop,

<https://www.ubcm.ca/assets/Funding~Programs/LGPS/SCS/scs-2021-program-guide.pdf> - Grant program

Apologies for this late submission.

Sincerely,
Kathy Booth
Peace Portal Alliance Shelter Volunteer
Peninsula United Church
Justice and Service Convenor

From: [Erika Johanson](#)
To: Redacted S. 22
Cc: [Jean Macdonald](#); [Kathy Booth](#); Redacted S. 22
Subject: Re: Feb 22 delegation re day centre for homeless
Date: Monday, February 22, 2021 9:46:17 AM

s. 22

Come prepared to talk about the grant that White Rock could apply for. There is one that the FCM is advertising, but White Rock is not eligible for that one. Please email me a link for information.

Regards,

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Redacted S. 22
Sent: February 22, 2021 8:08 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Jean Macdonald Redacted S. 22; Kathy Booth <kathy.booth@hotmail.com>; Redacted S. 22
Redacted S. 22
Subject: Feb 22 delegation re day centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Erika,
Tonight at council we will have 5 minutes to generate understanding and an urgency to act on behalf of White Rock's homeless citizens, of which 40 % are seniors.
In White Rock, this is the only year in many that there has been no shelter against the weather let alone COVID.

We can do something about this.

We can establish a daytime drop in centre for health and safety.

We must find a site which is warm, big enough for 25-30 people to drop in, with a washroom, tables and chairs.

You are the one who directed us to be a delegation, for that we are thankful.

We have just learned from Courtney BC of a new Federal/Provincial grant for municipalities that can make this possible.

What is needed is for White Rock council to act quickly, with courage and creativity.

May we count on you for support tonight?

Please call me with suggestions or questions at **Redacted S. 22** before 9:30 after 11 today as I am **Redacted S. 22**

Sincerely meant,

Redacted S. 22

--

Redacted S. 22

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Tonight White Rock City Council Discussion - Warming Centre for homeless
Date: Monday, February 22, 2021 12:49:48 PM

Thanks, **Redacted S. 22**

There is a provincial grant available that can serve as a source of funding. A successful application won't overcome the liability challenges of using a city facility. Would St. John's or Holy Trinity open their halls if the city assisted with funding and Options provided volunteers?

From: Redacted S. 22
Sent: February 22, 2021 12:33
Subject: RE: Tonight White Rock City Council Discussion - Warming Centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello All:

Tonight White Rock City Council will discuss the issue of a warming centre for people who are homeless. Currently the extreme weather shelter operates over night, serving upwards of 25 people per night. Once the shelter is closed there is no obvious place for guests of the shelter to go during the day to keep warm, until the shelter opens up again in the late evening. Link to the on-lin Council meeting is here:

<https://pub-whiterockcity.escribemeetings.com/FileStream.ashx?DocumentId=683>

This is also an issue that has come for the City of Surrey:

[Surrey councillor calls for warming centres in shuttered civic buildings - NEWS 1130 \(citynews1130.com\)](#)

The City of Vancouver has had a number of warming centres for the last three years:

[Microsoft Word - Vancouver EWR Notification 20210217.docx](#)

Sincerely,

Redacted S. 22

www.ph2htaskforce.org

Examples of other cities warming centres are here:

The delegation appears on p. 2

From: [Scott Kristjanson](#)
To: Redacted S. 22
Subject: Re: Tonight White Rock City Council Discussion - Warming Centre for homeless
Date: Monday, February 22, 2021 3:17:00 PM

Thanks for your email s. 22 I definitely support the idea of White Rock creating a warming center within the city for the homeless and others pushed out of their homes.

Councillor Scott Kristjanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7742

www.whiterockcity.ca

From: Redacted S. 22
Sent: February 22, 2021 12:33 PM
Subject: RE: Tonight White Rock City Council Discussion - Warming Centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello All:

Tonight White Rock City Council will discuss the issue of a warming centre for people who are homeless. Currently the extreme weather shelter operates over night, serving upwards of 25 people per night. Once the shelter is closed there is no obvious place for guests of the shelter to go during the day to keep warm, until the shelter opens up again in the late evening. Link to the on-lin Council meeting is here:

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[Surrey councillor calls for warming centres in shuttered civic buildings - NEWS 1130 \(citynews1130.com\)](#)

The City of Vancouver has had a number of warming centres for the last three years:

[Microsoft Word - Vancouver EWR Notification 20210217.docx](#)

Sincerely,

Redacted S. 22

www.ph2htaskforce.org

Examples of other cities warming centres are here:

The delegation appears on p. 2

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Tonight White Rock City Council Discussion - Warming Centre for homeless
Date: Tuesday, February 23, 2021 8:25:02 PM

Dear **Redacted S. 22**

Thanks for the e-mail.

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 22, 2021 12:33 PM
Subject: RE: Tonight White Rock City Council Discussion - Warming Centre for homeless

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello All:

Tonight White Rock City Council will discuss the issue of a warming centre for people who are homeless. Currently the extreme weather shelter operates over night, serving upwards of 25 people per night. Once the shelter is closed there is no obvious place for guests of the shelter to go during the day to keep warm, until the shelter opens up again in the late evening. Link to the on-lin Council meeting is here:

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[Microsoft Word - Vancouver EWR Notification 20210217.docx](#)

Sincerely,

Redacted S. 22

www.ph2htaskforce.org

Examples of other cities warming centres are here:

The delegation appears on p. 2

From: [Scott Kristjanson](#)
To: Redacted S. 22
Cc: [Bruce Strom](#); Redacted S. 22; [Kathy Booth](#); Redacted S. 22
Subject: Re: Warming centre
Date: Tuesday, March 9, 2021 8:53:39 AM

Hi s. 22

I am disappointed by last night's session as well. I feel Council could and should do more to protect those most vulnerable within our community as soon as possible. I was particularly disappointed that the discussion veered to whether these homeless people were White Rock residents or Surry residents. Regardless of where they may reside, they are all people in our community, and they are people in need in a time of a devastating pandemic.

I will continue to support your cause. I will ask the Mayor if I may join him in your meeting so I can provide support all the good work you all do.

Thank you and the others for your continued efforts to help those in need in White Rock and Surrey.

Councillor Scott Kristjanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7742

www.whiterockcity.ca

From: Redacted S. 22
Sent: March 9, 2021 8:08 AM
To: Scott Kristjanson <SKristjanson@whiterockcity.ca>
Cc: Bruce Strom <bruce.strom@options.bc.ca>; Redacted S. 22; Kathy Booth <kathy.booth@hotmail.com>; Redacted S. 22
Subject: Warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Scott,
I commend you for your support of the concept of a temporary warming shelter in White Rock at last night's council meeting.
That said, the concept almost felt like a crumb to appease the volunteers who requested support.
Quite frankly, we are more energized by the possibility of a joint task force with Surrey.

The key is the urgency needed in order to take advantage of the \$450 000 Covid Recovery grant to municipalities which is of course significantly higher for Surrey.

We are looking at means to bring the key people to the table promptly.

For example, our meeting with the mayor has had to be postponed again.

We look forward to your continued support as we look to a definite timeline for action from this proposed task force and a focus on a solution to the endemic situation of homelessness in our community.

Sincerely,

Redacted S. 22

From: [Anthony Manning](mailto:anthony.manning@cityofwhiterock.ca)
To: stephen.dsouza@hsa-bc.ca
Subject: Shelter/outreach need in White Rock
Date: Tuesday, March 9, 2021 5:54:07 PM
Attachments: [1608 - 152nd Street -Whiterock Layout-.pdf](#)
[152 St 1608 LEE RETAIL LEASE.pdf](#)
[Outlook-Descriptio.png](#)

Hello, Stephen.

As you may already be aware, the White Rock/South Surrey area is in desperate need for a permanent facility that can serve as a shelter at night and an outreach/warming centre during the day. Peace Portal Alliance has done yeoman's work in operating its shelter every night this winter. They also contribute one day a week to White Rock Rotary's daily community meal program. The shelter will be closing soon, but Rotary intends to keep the lunches going for months to come.

This is a growing area with a reputation for affluence that masks a deeper problem. As more people move into the Peninsula, the issues of addiction, inadequate mental health services and homelessness follow. In response to a staff report at last night's council meeting on setting up a temporary warming tent, I moved that White Rock work with Surrey and community stakeholders to find a permanent solution before next winter. (By the time the tent would be installed, portable washrooms sourced, etc., this season would be almost over.)

White Rock is small - only 6 square kilometers. We don't have much municipal land to offer, our facilities are inadequate to support the need, and our pockets aren't very deep. We're surrounded on three sides by Surrey, and their growth is largely driving the increased demand for services. Any solution needs to have their commitment and contribution.

There's a former Westminster Savings & Loan branch at 16th & 152nd, just across the municipal line. It's at a major intersection with heavy foot traffic, and adjacent to a transit hub. A mall is across the street, which has a food court where a number of the area's homeless already gather during the day. Because the property is outside White Rock, my advocating for its use can only go so far.

I'm hoping HSA can help somehow? Lobby for funding? Connect other community partners? Attached is information on the property. I've shared it with Bruce Strom of Options as well.

Yours sincerely,

Councillor Anthony Manning

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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FOR LEASE | RETAIL
1608 152 STREET
SURREY, BC



- ▶ **4,195 SF Prime South Surrey Retail Opportunity**
- ▶ **Exposure Location with Parking**

Location

This prime retail premises is located on the North East side of 152 Street at the corner of 16th Avenue, across from Semiahmoo Shopping Centre in White Rock

Highlights

- ▶ Excellent street front prominence
- ▶ Signage opportunity
- ▶ Floor to ceiling double glazed windows
- ▶ Front and rear parking
- ▶ Close to transit

Ryan Saunders
Personal Real Estate Corporation
D 604.630.3384 C 604.760.8799
ryan.saunders@lee-associates.com

Zoning

C-8 (Community Commercial) – allowable uses include various retail stores, personal service uses, offices, eating establishments, liquor stores, entertainment uses, community service.

Improvements

This unit has been fully renovated with HVAC, T-Bar ceiling, fluorescent lighting, and washroom facilities. Front and rear parking is provided for customers.

Features

- ▶ Exposure location
- ▶ High profile corner
- ▶ Fully HVAC
- ▶ 10 -12' ceilings
- ▶ Signage opportunity
- ▶ Wide array of tenants
- ▶ Kitchen area



Available Premises

4,195 SF

Availability

Immediate

Rental Rate

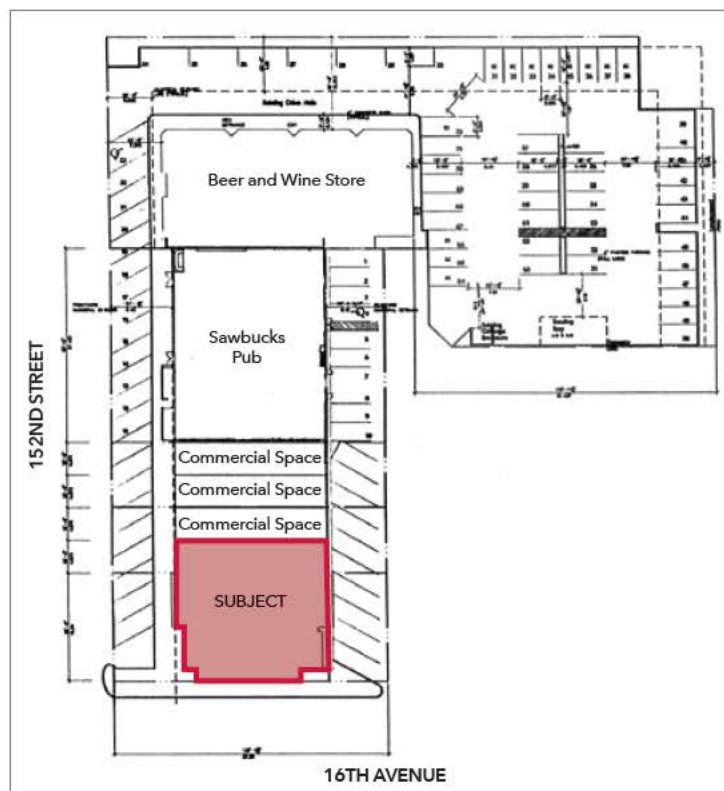
\$45.00 PSF triple net per annum

Operating Costs & Taxes (2020)

Estimated \$13.50 PSF per annum plus management fees

Comments

The premises enjoy access and exposure from 152nd Street and 16th Avenue across from the Semiahmoo Shopping Centre.



Ryan Saunders

Personal Real Estate Corporation
D 604.630.3384 C 604.760.8799
ryan.saunders@lee-associates.com

Disclaimer Although the information contained within is from sources believed to be reliable, no warranty or representation is made as to its accuracy being subject to errors, omissions, conditions, prior lease, withdrawal or other changes without notice and same should not be relied upon without independent verification 0602 © 2020 Lee & Associates Commercial Real Estate (BC) Ltd. All Rights Reserved

From: [Anthony Manning](#)
To: [Kathy Booth](#)
Subject: Re: At-Risk and Vulnerable Populations Task Force
Date: Thursday, March 11, 2021 5:08:10 PM

I forwarded the contact information for the property to Bruce last week. I hope Options can get some provincial funding for the lease.

Yours sincerely,

Councillor Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: March 10, 2021 19:44
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: At-Risk and Vulnerable Populations Task Force

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,
Thanks for thinking of a site. I mentioned this to Bruce Strom from Options.
Kathy

Sent from my iPhone

On Mar 10, 2021, at 5:26 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

You're welcome, Kathy.

I keep pushing the former Westminster Savings location to all interested parties. I can't think of a better location for an all-purpose facility to serve this community.

Yours sincerely,

Councillor Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: March 10, 2021 07:54
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: At-Risk and Vulnerable Populations Task Force

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr. Manning,

We also hope for a longer lasting solution.

Our focus at present is the grant as outlined below which could give us a Shelter for next year.

Bruce Strom of Options would provide the staffing. We could lease a building. I have been in touch with Courtenay and they are working with their non-profit to complete the application. Kate O'Connell, their Director of Corporate Services is sending me updates of their process which they will take to the regional level. It could be done here as well on the Peninsula.

It is not an onerous application and Kate would be happy to provide assistance.

Thanks for your support,

Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)

Sent: March 10, 2021 5:52 AM

To: [Kathy Booth](#)

Subject: Re: At-Risk and Vulnerable Populations Task Force

You're welcome, Kathy. I hope there is a permanent solution in place by the onset of next winter. Have you been in contact with HSABC?

Yours sincerely,

Councillor Anthony Manning

<71E6FD60E1804BE4981C4268C4F2918E.png>

From: Kathy Booth <kathy.booth@hotmail.com>

Sent: March 9, 2021 14:12

To: White Rock Council <whiterockcouncil@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>

Cc: **Redacted S. 22**

; Bruce Strom <bruce.strom@options.bc.ca>; 'Rick

Bayer' <rick@gracepoint.ca>; **Redacted S. 22**

Subject: FW: At-Risk and Vulnerable Populations Task Force

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor, Council and Staff,

Thank you for your decision March 8th to initiate a special Task Force with White Rock and Surrey staff as well as other “stakeholders” to “address the needs of at-risk and vulnerable people living in White Rock and South Surrey, including those who are food insecure and homeless.” We would like to have representation on this “Task Force.” PH2H may also be interested in sending a representative and Bruce Strom from Options would also like to be a member.

Our group of Shelter volunteers continue to be very interested in supporting an application for the:

“Strengthening Communities’ Services” grant which has a deadline of **April 16th**. This could be an application by the White Rock City for \$450,000 or a joint application with the City of Surrey which has up to 10 million in funding available. [SCS Program Guide - Final \(ubcm.ca\)](https://www.ubcm.ca/SCS-Program-Guide-Final)

The City staff may be aware of other grants for vulnerable populations.

We appreciate that grant applications require staff time and again we would be pleased to assist in any way with the Task Force or the application.

Sincerely,

Kathy Booth

Sent from [Mail](#) for Windows 10

From: [Anthony Manning](#)
To: brenda.locke@surrey.ca
Subject: White Rock/South Surrey warming shelter
Date: Sunday, March 14, 2021 11:13:49 AM
Attachments: [Outlook-Descriptio.png](#)

Hello, Brenda!

In response to a request by a delegation from our local United Church, staff prepared a report on creating a temporary warming shelter in White Rock. Please see item 6.2.c on p. 56:

<https://pub-whiterockcity.escribemeetings.com/FileStream.ashx?DocumentId=1005>

I moved recommendation #2, which was passed unanimously. As it's a shared issue between our two communities, the solution needs to be found collaboratively. I hope you can be part of the task force.

Please keep me posted, and I will do the same with you.

Yours sincerely,

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: Anthony Manning
To: S. 22
Subject: Re: Church And Government Homeless Responses In The City Of White Rock noted #Redacted S. 22
Date: Wednesday, April 7, 2021, 5:38 AM

Hello Redacted S. 22

Here's answers to your questions:

- Council opted not to proceed with the tent because additional sanitation protocols due to Covid would escalate the cost and by the time everything would come together the season would be over.
- The RCMP's population estimate is based on the individuals known to them who identify as 'living' in White Rock. They are aware that others are coming into our community from Surrey but don't necessarily 'reside' here - that is they shelter somewhere across North Bluff.

From Redacted S. 22
Sent: April 6, 2021 11:41
To: Anthony Manning <amanning@whiterockcity.ca>
Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted #Redacted S. 22

CAUTION This email is ignored if you are outside of the organization. Do not click links or open attachments unless you accept its source and know the content is safe.

Thank You Councillor Manning, for the report on the City Homeless situation. I am quoting several paragraphs from Page 56 including the White Rock City Council supporting a Homeless Shelter in Centennial Park. What happened to this proposal? Sincerely, Redacted S. 22

Given that the Delegation's request for a warming shelter was until the end of March 2021, staff recommend that the only viable option would be to install a tent in the City owned parking lot located at Centennial Park at a cost of \$10,000. If Council supports this recommendation, a warming shelter tent could be up and operational by mid-March and be kept up for a period of one month (to April 15, 2021). The Delegation has stated in their presentation that all costs relating to providing staff/volunteer for the shelter, and supplying food and beverages, would be provided by either Options or Peace Portal Alliance Church. If approved, the City could loan chairs, tables, and garbage cans, and provide waste removal services within existing operating budgets for the one month period.

Community members Redacted S. 22 and Katly Booth attended the February 22, 2021 Regular Council meeting and made a presentation requesting Council to consider providing an emergency daytime warming shelter for those experiencing homelessness.

Also note what follows is an inaccurate statement in the report, because the homeless people in White Rock are more than 10 people not as stated: 0 to 3 homeless people in this report from the City of the City Council Meeting of March 8 2021.

Quote: The number of visible person's experiencing homelessness in the City of White Rock fluctuates between 0-3 individuals.

From: Anthony Manning
Sent: Tuesday, April 6, 2021 5:54 AM
To: S. 22
Subject: Re: Church And Government Homeless Responses In The City Of White Rock noted #Redacted S. 22

Hello S. 22 Thanks for taking a moment to share your concerns with Council.

I'm sorry to hear about the damage at Redacted S. 22 but I appreciate your humane holistic attitude towards finding a solution.

Council recently received a staff report on homelessness in White Rock. It begins on p. 56:

<https://pub.whiterockcity.ca/meetings.com/FileStream.aspx?DocumentId=1006>

Council approved the second recommendation:

Direct staff to participate in an At-Risk and Vulnerable Populations Task Force with representatives of the City of Surrey and other stakeholders mandated to address the needs of at-risk and vulnerable people living in White Rock and South Surrey including those who are food insecure and homeless.

Staff is working with their counterparts in Surrey. It's a problem that can only be addressed by working together with our neighbours as well as provincial and federal leaders. It's far beyond the scope and resources of our small community.

Until this year Star of the Sea had hosted the area's extreme winter weather shelter. This past season it was hosted by Peace Portal Alliance Church at 152nd/KBG and was open nightly regardless of weather. Unfortunately at this time there are no resources. I've been pushing for an agency to lease the former Westminster Savings at 152nd/16th as it's an ideal location for a year round outreach centre.

Please write our MLA Trevor Halford and MP Kerry Lynne-Findlay. Without the support of upper levels of government it will be difficult for White Rock and Surrey to tackle this on our own. You may also wish to write Surrey Councilor Brenda Locke as she has expressed interest in the needs of the growing homeless community in South Surrey.

trevor_halford.mla@leg.bc.ca
kerry-lynn.findlay@parl.gc.ca
brenda.locke@surrey.ca

Lastly please feel free to use 211 as a source of information and assistance:

https://redbookonline.bc211.ca/search_results?search_base=V48_5A76&search1=homelessness&700Outreach%20

Yours sincerely

Councillor Anthony Manning

From Redacted S. 22
Sent: April 4, 2021 18:21
To: Redacted S. 22
Subject: On Church And Government Homeless Responses In The City Of White Rock noted #Redacted S. 22

CAUTION This email is ignored if you are outside of the organization. Do not click links or open attachments unless you accept its source and know the content is safe.

On Good Friday April 2 2021 about 6 P.M. a fire was set (or caused to be set) in the un-gated upper parkade at our Condo on Redacted S. 22 causing much property damage to adjacent suites: storage lockers h/ways etc.

But the Human Cost cries out for more of our attention than fire and water damage. At this and other times people heard or witnessed the crying and screams of a young woman in this upper parkade where five or more Homeless are nightly bedded down.

I will not describe the refuse and garbage in this parkade; it is just a consequence of the daily human suffering happening in the midst of our City Of White Rock. My letter below to our Council President is in reply to his attached letter;

in which I expressed my views that Police and Mental Health Services alone cannot help alleviate the White Rock homeless situation but City officials and our local Churches should be more involved in seeking Shelter solutions in our city.

Thank You for your kind attention to this matter;

Redacted S. 22

From: S. 22
Sent: Saturday, April 3, 2021 3:14 PM
To: S. 22
Subject: Homeless issues in our neighbourhood

Thank you for your letters, S. 22 I appreciate your input on the Homeless situation in our town and Strata.

I also sent a letter to the Rector of my Church hoping to inform the Clergy of the local Homeless situation

because I feel the Local Churches could help with Shelters. An example being the former United Church

building east of City Hall where overnight shelter was provided before their renovation housing project.

I also asked a member of R.C. Parish about the Star Of The Sea Hall but it is no longer available like in past years.

The closest shelter is Peace Portal Alliance Church 152 St. on King George Highway pretty far away from here.

I wonder about Centennial Arena so sent a message to Council members. But anyways Thank You for your efforts

in bringing this issue to light. I will briefly also quote a letter I received from our suite cleaner today about the need

for Mental Health support for the distressed people in our neighbourhood that we should try to help if we can do so.

Best Regards, Redacted S. 22

Sent from my iPhone

On Apr 3, 2021, at 12:33 PM **Redacted S. Z2** wrote:

Thanks **S. Z2** for the heads up... When I was at the building this week I parked up in the parking lot and a young girl was there crying and screaming in the homeless area I was wondering about that so hopefully those things will be sorted out have a very very happy Easter!

From: Erika Johanson
To: S. 22, Anthony Manning
Subject: Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22
Date: Wednesday, April 17, 2021, 10:24:40 AM

Dear S. 22

The number of homeless as stated in the March 8 report (0-3 people) came from Staff Sergeant Kale Pauls of the White Rock RCMP. It is based on discussions with homeless people and asking them in which city they reside.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Redacted S. 22

Sent: Tuesday, April 6, 2021 11:48 AM

To: Anthony Manning

Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22

CAUTION: This email is intended for an individual or a group within the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank You Councillor Manning, for the report on the City Homeless situation. I am quoting several paragraphs from Page 56 including the White Rock City Council supporting a Homeless Shelter in Centennial Park. What happened to this proposal? Sincerely, S. 22

Given that the Delegation's request for a warming shelter was until the end of March 2021, staff recommend that the only viable option would be to install a tent in the City owned parking lot located at Centennial Park at a cost of \$10,000. If Council supports this recommendation, a warming shelter tent could be up and operational by mid-March and be kept up for a period of one month (to April 15, 2021). The Delegation has stated in their presentation that all costs relating to providing staff/volunteers for the shelter, and supplying food and beverages, would be provided by either Options or Peace Portal Alliance Church. If approved, the City could loan chairs, tables, and garbage cans, and provide waste removal services within existing operating budgets for the one month period.

Community members Redacted S. 22 and Kathy Booth attended the February 22, 2021 Regular Council meeting and made a presentation requesting Council to consider providing an emergency daytime warming shelter for those experiencing homelessness.

Also note what follows is an inaccurate Statement in the report, because the homeless people in White Rock are more than 10 people not as stated: 0 to 3 homeless people in this report from the City of the City Council Meeting of March 8 2021.

Quote: The number of viable person's experiencing homelessness in the City of White Rock fluctuates between 0-3 individuals.

From: Anthony Manning

Sent: Tuesday, April 6, 2021 5:54 AM

To: S. 22

Subject: Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22

Hello S. 22 Thank you for taking a moment to share your concerns with Council.

I'm sorry to hear about the damage at Redacted S. 22 but I appreciate your humane holistic attitude towards finding a solution.

Council recently received a staff report on homelessness in White Rock. It begins on p. 56:

<https://pub-whiterockcity.scribemeetings.com/FileStream.aspx?DocumentId=1005>

Council approved the second recommendation:

Direct staff to participate in an At-Risk and Vulnerable Populations Task Force with representatives of the City of Surrey and other stakeholders mandated to address the needs of at-risk and vulnerable people living in White Rock and South Surrey including those who are food insecure and homeless.

Staff is working with their counterparts in Surrey. It's a problem that can only be addressed by working together with our neighbours as well as provincial and federal leaders. It's far beyond the scope and resources of our small community.

Until this year Star of the Sea had hosted the area's extreme winter weather shelter. This past season it was hosted by Peace Portal Alliance Church at 152nd/108B and was open nightly regardless of weather. Unfortunately at this time there are no resources. I've been pushing for an agency to lease the former Westminster Savings at 152nd/16th as it's an ideal location for a year round outreach centre.

Please write our MLA Trevor Hafford and MP Kerry Lynne-Findlay. Without the support of upper levels of government it will be difficult for White Rock and Surrey to tackle this on our own. You may also wish to write Surrey Councillor Brenda Locke as she has expressed interest in the needs of the growing homeless community in South Surrey.

trevor.hafford@leg.bc.ca

kerry-lynnefindlay@parl.gc.ca

brenda.locke@surrey.ca

Lastly please feel free to use 211 as a source of information and assistance:

https://redbookonline.bc211.ca/search_results?search2_basics=48_547&search3=chin%3A928%3AHomelessness%3D0%3Doutreach%3D

Yours sincerely

Councillor Anthony Manning

From: Redacted S. 22

Sent: April 4, 2021, 18:21

To: Redacted S. 22

Subject: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22

CAUTION: This email is intended for an individual or a group within the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Good Friday April 2 2021 about 6 P.M. a fire was set (or caused to be set) in the un-gated upper parade at our Condo on Redacted S. 22 causing much property damage to adjacent suites storage lockers hallways etc.

But the Human Cost cries out for more of our attention than fire and water damage. At this and other times people heard or witnessed the crying and screams of a young woman in this upper parade where five or more Homeless are nightly bedded down.

I will not describe the refuse and garbage in this parade; it is just a consequence of the daily human suffering happening in the midst of our City Of White Rock. My letter below to our Council President is in reply to his attached letter;

in which I expressed my views that Police and Mental Health Services alone cannot help alleviate the White Rock homeless situation but City officials and our local Churches should be more involved in seeking Shelter solutions in our city.

Thank You for your kind attention to this matter;

Redacted S. 22

From: S. 22

Sent: Wednesday, April 14, 2021 3:14 PM

To: S. 22

Subject: Homeless issues in our neighbourhood

Thank you for your letter, S. 22. I appreciate your input on the Homeless situation in our town and Strata.

I also sent a letter to the Rector of my Church hoping to inform the Clergy of the local Homeless situation

because I feel the Local Churches could help with Shelters. An example being the former United Church

building east of City Hall where overnight shelter was provided before their renovation housing project.

I also asked a member of R.C. Parish about the Star Of The Sea Hall but it is no longer available like in past years.

The closest shelter is Peace Portal Alliance Church 152 St. on King George Highway pretty far away from here.

I wonder about Centennial Arena so sent a message to Council members. But anyways Thank You for your efforts

in bringing this issue to light. I will briefly also quote a letter I received from our suite cleaner today about the need

for Mental Health support for the distressed people in our neighbourhood that we should try to help if we can do so.

Best Regards, Redacted S. 22

Sent from my iPhone

On Apr 3, 2021, at 12:33 PM **Redacted S. 22** wrote:

Thanks **S. 22** for the heads up... When I was at the building this week I parked up in the parking lot and a young girl was there crying and screaming in the homeless area I was wondering about that so hopefully those things will be sorted out have a very very happy Easter!

From: Anthony Manning
To: Erika Johanson
Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22
Date: Thursday, April 8, 2021 5:11 AM
Attachments: [image.png](#)

We're on the same page. Here's my reply to the resident yesterday morning:

||

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: April 7, 2021 10:24
To: Redacted S. 22; Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22
Dear Redacted S. 22

The number of homeless as stated in the March 8 report (0-3 people) came from Staff Sergeant Kale Patis of the White Rock RCMP. It is based on discussions with homeless people and asking them in which city they reside.

Regards,

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Redacted S. 22
Sent: Tuesday, April 6, 2021 11:48 AM
To: Anthony Manning
Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22

CAUTION: This email is ignored / am on side of the o gateway. Do not click links o open attachments unless you recognize the sender and know the content is safe.

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Quote: The number of visible person's experiencing homelessness in the City of White Rock fluctuates between 0-3 individuals.

From: Anthony Manning
Sent: Tuesday, April 6, 2021 5:54 AM
To: S. 22
Subject: Re: On Church And Government Homeless Responses In The City Of White Rock noted as Redacted S. 22

Hello Michael. Thanks for taking a moment to share your concerns with Council.

I'm sorry to hear about the damage Redacted S. 22 but I appreciate your humane holistic attitude towards finding a solution.

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trevor.halford@leg.bc.ca
kerry-lynn.findlay@par.gc.ca
brenda.locke@surrey.ca

Lastly please feel free to use 211 as a source of information and assistance:

https://redbookonline.bc211.ca/search_results?search2_ba0c048_547&search3=hin93AR2BHomelessness9700utreach029

Yours sincerely

Councillor Anthony Manning

From: Redacted S. 22
Sent: April 4, 2021 18:21
To: Redacted S. 22
Subject: On Church And Government Homeless Responses In The City Of White Rock noted at 15111 Russell Avenue

CAUTION: This email is ignored / am outside of the o gateway. Do not click links o open o attachments unless you recognize the sender and know the content is safe.

On Good Friday April 2 2021 about 6 P.M. a fire was set (or caused to be set) in the un-gated upper parkade at our Condo on 15111 Russell Avenue causing much property damage to adjacent suites storage lockers hallways etc.

But the Human Cost cries out for more of our attention than fire and water damage. At this and other times people heard or witnessed the crying and screams of a young woman in this upper parkade where five or more Homeless are nightly bedded down.

I will not describe the refuse and garbage in this parkade; it is just a consequence of the daily human suffering happening in the midst of our City Of White Rock. My letter below to our Council President is in reply to his attached letter;

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Redacted S. 22

From: S. 22
Sent: April 4, 2021 3:14 PM
To: S. 22
Subject: Re: Our issues in our neighbourhood

Thank you for your letter, S. 22 I appreciate your input on the Homeless situation in our town and Strata.

I also sent a letter to the Rector of my Church hoping to inform the Clergy of the local Homeless situation

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in bringing this issue to light. I will briefly also quote a letter I received from our suite cleaner today about the need for Mental Health support for the distressed people in our neighbourhood that we should try to help if we can do so.

Best Regards, **Redacted S. 22**

Sent from my iPhone

On Apr 3, 2021, at 12:33 PM **Redacted S. 22** wrote:

Thanks, **22** for the heads up... When I was at the building this week I parked up in the parking lot and a young girl was there crying and screaming in the homeless area I was wondering about that so hopefully those things will be sorted out have a very very happy Easter!

From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Task force for At Risk Vulnerable
Date: Monday, April 12, 2021 5:48:05 AM

Hello, **s. 22**

Thanks for following up with me.

There seem to be several groups in White Rock, one uptown and the other along Marine Drive. When residents contact us, it's frustrating not to have any immediate resources to refer them to.

I understand a Surrey planner has been identified as leader of the joint task force. The group should start meeting soon.

Yours sincerely,

Councillor Anthony Manning

From: **Redacted S. 22**
Sent: April 11, 2021 12:40
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Task force for At Risk Vulnerable

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Anthony,

As a member of the February 22, 2021 delegation to council about a warming shelter, I am pleased to read there is growing support in the community for addressing the needs of the vulnerable unhoused in our area. {**Redacted S. 22** for Strata Corporations in Uptown White Rock}

And you, yourself, {April 6, 2021 Re: Church and Government Homeless Responses} wrote about steps city staff have taken with Surrey staff. That is encouraging.

For the sake of accuracy, the Extreme Weather Shelter was hosted this year by Peace Portal Alliance and by Star of the Sea for 2 years. {2018-2019, 2019-2020} The previous 10 years it was hosted by First United Church, which is now Peninsula United. Volunteers from Peninsula have continuously worked for the provision of a safe, warm shelter though all of the 13 years.

This past winter shelter volunteers were from Peace Portal Alliance, Star of the Sea, Peninsula United and the local community.

Thank you for your ongoing efforts on the part of the vulnerable homeless in our community. I personally am hopeful that with creativity and commitment a facility will be developed that will bring hope and stability to the lives of those who need a hand up, not a hand out.

sincerely

Redacted S. 22

Volunteer, Extreme Weather Shelter and advocate for a continuum of homeless to housing services in White Rock /South Surrey

--

Redacted S. 22



From: [Christopher Trevelyan](#)
To: [Pat Petrala](#)
Subject: DDS Meeting
Date: Wednesday, June 16, 2021 7:42:58 PM

Hi Pattie,

I agree with all your points on a Cold Weather Shelter and securing funding from many levels.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

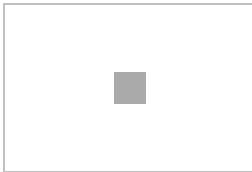
From: [Anthony Manning](#)
To: [David Young](#)
Subject: Re: Possibilities for White Rock shelter
Date: Monday, August 23, 2021 4:36:09 PM
Attachments: [image001.jpg](#)
[image002.png](#)

Yes. And I'm determined to find a way to make this happen.

From: David Young <dyoung@sourcesbc.ca>
Sent: August 23, 2021 16:35
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Possibilities for White Rock shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Anthony. I guess the thing to now think about is whether or not there is the capacity to develop a permanent shelter on city-owned or other land in the White Rock area. Much work ahead of us on this challenge.



David Young
Chief Executive Officer
SOURCES

202-15252 32 Avenue
Surrey, BC. V3Z 0R7
D. 604 542-7591 M. 604 996-1738
E. dyoung@sourcesbc.ca

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From: Anthony Manning <AManning@whiterockcity.ca>
Sent: August 23, 2021 4:23 PM
To: David Young <dyoung@sourcesbc.ca>
Subject: Possibilities for White Rock shelter

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Here's the staff review of municipal facilities and how they could possibly serve as a shelter:

White Rock Community Centre (WRCC)

The kitchen at WRCC is only suitable for food warming, not food preparation. There is no stove, grill or exhaust fan. It does not meet Fraser Health's requirements for a food preparation kitchen. There are also no showers.

Centre for Active Living (CAL)

The rink dry floor space, kitchen, cafeteria area and upstairs lounge at CAL are also part of the space leased to the Peace Arch Curling Club. The Curling Club subleases the kitchen to Candlelight Cuisine, which is currently in operation providing a meal pickup and delivery service, therefore, it is not available.

Of the other spaces in CAL, one of the fitness studios upstairs is leased to Fraser Health, and the lower floor offices are leased to a variety of not for profit health services agencies. The only City controlled spaces in CAL are very small (Education Room and one small cardio gym) which are inadequate to be used for sleeping space for visitors to an isolation centre. There are two showers in the building i.e. one in the men's change room and one in the women's change room.

Centennial Arena

The kitchen at Centennial Arena is leased by the City to a private contractor to use as a concession for servicing arena users and visitors. The kitchen is very small and only suitable for preparing food items such as hot dogs, popcorn, hamburgers and french fries. All the cooking equipment in the kitchen (other than the appliances) belong to the concession operator. The City would have to break the lease with the contractor if it wanted to reallocate the kitchen for use by another group.

Centennial Arena contains an ammonia ice plant. Under Technical Safety BC Regulations, a certified refrigeration operator must be in the building for the entire duration the facility is being used by the public. This is to ensure that trained staff are on hand to respond appropriately to alarms and hazards such as an ammonia leak. Providing a certified refrigeration operator 24/7 in the arena for the two month duration of the isolation centre operation would be very expensive (roughly \$54,000).

The 2,100 square foot Hall at Centennial Arena is designated as the City's Emergency Support Services Reception Centre. This room is equipped with a supply of all the necessary supplies and equipment needed for the City's ESS Reception Centre Team to respond to emergencies in our community.

Kent Street Activity Centre (KSAC)

The kitchen at KSAC is leased to the Kent Street Seniors Society to operate as a kitchen. The kitchen is subleased to a chef (Mrs. Laurie Hassell) who prepares meals for seniors at KSAC. All the kitchen appliances and cooking equipment in the kitchen belong to the Society or Mrs Hassell.

Councillor Anthony Manning

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-7810

www.whiterockcity.ca



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From: [Anthony Manning](#)
To: tholmes@peacearchnews.com
Subject: Re: Daytime warming centres
Date: Tuesday, October 19, 2021 1:12:41 PM

You're welcome, Tracy. I just read the article online - thank you!

From: tholmes@peacearchnews.com <tholmes@peacearchnews.com>
Sent: October 19, 2021 09:27
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Daytime warming centres

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Perfect, thank you!

Tracy Holmes
Staff Reporter
604-542-7406
<https://www.facebook.com/peacearchnews/>

On Oct 18, 2021, at 6:50 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

You're welcome, Tracy. The minutes of the At-Risk Task Force are also a good resource:

<https://www.whiterockcity.ca/894/Agendas-and-Minutes>

<image.png>

From: tholmes@peacearchnews.com <tholmes@peacearchnews.com>
Sent: October 18, 2021 14:35
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Daytime warming centres

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

It does help, thank you – much appreciated.

Best,
Tracy

Tracy Holmes
Staff Reporter
604-542-7406
<https://www.facebook.com/peacearchnews/>

On Oct 18, 2021, at 2:30 PM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Hello, Tracy!

Sorry I missed your call. I'm at work and am just on a break now.

Some additional updates beyond Mount Olive:

- discussions continued with Surrey through the At-Risk Task Force to identify a site for a year-round resource centre. There's no viable location with White Rock's existing municipal property inventory.

- the Feed My City program hosted by White Rock Rotary and Peace Portal Alliance Church continues daily at noon. (donations may be made through their website:

<https://www.whiterockrotary.org/>)

Mayor Walker may have more details on the discussions with Surrey. I've not been involved with them and no proposal or report has come forward to Council yet.

Hope this helps!

Yours sincerely,

Councillor Anthony Manning

Get [Outlook for iOS](#)

From: tholmes@peacearchnews.com <tholmes@peacearchnews.com>

Sent: Monday, October 18, 2021 12:46:31 PM

To: Anthony Manning <AManning@whiterockcity.ca>

Subject: Daytime warming centres

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon, Coun. Manning,

I'm working on a story about this year's Extreme Weather Shelter being hosted at Mount Olive Lutheran Church and I was hoping you could update me on any progress made by the city and Surrey regarding your motion from March of this year to "address the needs of at-risk and vulnerable people living in White Rock and South Surrey, including those who are food insecure and homeless."

It was made, as I'm sure you recall, during discussion of establishing a daytime warming centre in White Rock. Are you expecting that there will be such a shelter set up for this season?

If you have time to speak with me about this, please let me know. I did try the city cellphone number listed for you, but it wouldn't accept a message.

Thanks so much for your time.

Kind regards,

Tracy Holmes

Tracy Holmes

Staff Reporter

604-542-7406

<https://www.facebook.com/peacearchnews/>

From: [Christopher Trevelyan](#)
To: [Guillermo Ferrero](#); [Darryl Walker](#)
Cc: [Mayor and Council](#)
Subject: Re: Warming Centre
Date: Thursday, December 9, 2021 6:07:31 PM
Attachments: [image001.jpg](#)

Hi G,

If it's for the Peninsula, should we? Even supplies etc.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: December 7, 2021 3:22 PM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre

No we are not.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: December 7, 2021 3:22 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Warming Centre

Hi G,

Thank you. Are we as a city contributing at all to the Met.Lutheran shelter financially or otherwise such as free transportation?

Get [Outlook for iOS](#)

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Tuesday, December 7, 2021 11:55:39 AM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming Centre

Hello Darryl,

You asked me about warming centres plans for this year.

The only extreme weather center is at the following locations and times:

Here are the times that amount Olive Lutheran Church are open as an Extreme Weather Shelter.

Mt. Olive Lutheran Church

2350 148th Street Surrey

20 spaces- Adult 19+

10pm-7am

There are **no indoor facilities available in SS/WR for people to go between 7 am and 10 pm**, or on days that are not deemed extreme weather days.

On March 8 staff presented a corporate report to Council (attached) with options for accommodating people experiencing homelessness in WR. The recommended option was a large tent with propane heaters at Centennial Park parking lot. Cost is estimated at 10k per month plus providing at least two trained social workers – this was not supported by Council, however Council could revisit this if you would like us to pursue it this year.

We do not have any unused civic facilities to address this need at this time like we did in the summer during the heat wave; so we are not able to provide this service without cancelling recreation programs.

The City of Surrey has made it clear in our At Risk and Priority Population Task Force meetings that they do not support providing temporary transitional accommodation. They will help fund permanent shelters, but not in South Surrey – council already gave me direction to decline this offer.

Hope this helps; if there is any further direction let me know.

Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: [Erika Johanson](#)
To: [Guillermo Ferrero](#)
Subject: Fw: Daytime warming Shelter urgently needed to keep people alive
Date: Saturday, February 13, 2021 8:31:32 AM

FYI

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 12, 2021 10:43 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Daytime warming Shelter urgently needed to keep people alive

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Mayor and Council,

As I sit typing in my warm home I am acutely aware of how cold it is outside.

I am also acutely aware that due to Covid many of the usual places where homeless people can gather for hours in Rec Centres and Libraries now have very strict occupancy times as do MacDonalds, Tim Hortons and other fast food restaurants.

Where can folks keep warm?

Perhaps you are wondering about that too.

About the 34 people who are currently coming to Peace Portal Alliance Church for a safe warm refuge at 8 pm.

Although I have been involved with Peninsula United in many capacities with the Extreme Weather Shelter for 7 years, I have never been so afraid for the safety and literally the lives of our homeless guests.

Some of you know that guests must leave the Shelter at 7 in the morning.

They receive a one way bus ticket and a \$10 food card. That does not last long.

In some places, like Vancouver there are a lot of drop in centres like First United and the Gospel Mission where folks can be safe and warm. Vancouver is also opening warming centres in their buildings right now during the cold spike in weather (Vanc Aquatic Centre/Britannia) It is part of their emergency action plan to supplement existing Shelter spaces.

Does White Rock City have such a plan?

There are no “drop in” centres that are open most days here in White Rock due to Covid.

There are assuredly empty City owned spaces.

A kitchen is not needed as we do not use one at the current Shelter.

A shower is not necessary either.

Volunteers are not present with the guests in our current location but we provide clothing and other supports.

Sources food truck provides sandwiches.

All that is needed is a room, some chairs/tables and heat. Options may be able to help with staffing....it seems that Vanc has a plan for staffing their centres.

I know there is an emergency planned space in White Rock.

Could this be used for this temporary emergency? If this is not an emergency I don't know what is.

Perhaps you are waiting for a tsunami or another cataclysmic event.

In a previous submission to Council last spring the City Manager was very opposed to a plan for a spring shelter although all the City Buildings were closed.

He cited loss of rental income when no income would have been realized due to Covid.

He came up with objection, after objection. As I worked for government I understand that language.

His word seemed to be gospel and there was no interest to pursue the matter further.

I wonder what the gospel does say about looking after the poor and the homeless?

The churches are doing their part, it would be wonderful if the City of White Rock could help the most needy in the community by providing a warm space in the daytime for a limited time.

I wonder what role the City could play in helping besides providing a parking lot for the lunch program?

That certainly has generated tremendous funds from very generous donors in the community.

As it is my husband's Rotary Club and yours Darryl perhaps more funds could be generated to help with a daytime centre.

I believe “where there is a will there is a way” and that way does not always mean that the churches have to provide all the help.

The City has an important role to play in keeping everyone, especially the vulnerable safe and especially during Covid times.

Please consider this urgent plea,

Sincerely,

Kathy Booth

Retired WR Public Health Nurse and committed volunteer with Peninsula United.

Kathy.booth@hotmail.com

604-535-0723

604-805-0723

Sent from [Mail](#) for Windows 10

From: [Erika Johanson](#)
To: s. 22
Subject: Re: Warming Centre urgently needed!
Date: Tuesday, December 21, 2021 10:37:02 AM

Dear **Redacted S. 22**

Thank you for your email. No doubt other councillors will reply as well as they are likely as concerned as I am.

Council asked staff about this last year as well and we received a negative response. This year, however, is different as the weather will be below zero for several days.

I've cc'd our acting CAO and our Director of Recreation and Culture who directed staff during the cooling centre days of this summer. Hopefully, the response this year will be different.

Regards,

Erika Johanson
778-867-9317

From: **Redacted S. 22**

Date: Tuesday, December 21, 2021 at 12:03 AM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>, Clerk's Office <ClerksOffice@whiterockcity.ca>, Planning <planning@whiterockcity.ca>

Subject: Warming Centre urgently needed!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I am writing to express my concern for the increasingly cold weather that is upon us and where folk who are without adequate shelter are to go from the hours of 7am to 10pm on the days the EWR shelter opens, and 24 hours a day when the EWR shelter is not open.

This is an extremely long time for people to be outside in the elements, especially over the holidays when many community places are closed or operating at reduced hours. And many people who are homeless and otherwise vulnerable are often not welcomed in businesses or other places they might seek out for some warmth or to access washroom facilities.

If the City of White Rock can open space in times of extreme heat, it would reason that a warming centre could also be opened. This would be life-saving and the right thing to do to over the winter. Particularly when we have ample notice from weather forecasters of the temperature and weather to come.

Many of the people I have met who are experiencing homelessness in the community have connections to the area, some grew up here, attended schools in the area, and so forth. Most importantly, they are human beings who are worthy of our care, of basic needs such as shelter,

warmth and health, and to know they are cared about and valued.

Please help provide a warming centre immediately as we face an extremely cold winter.

As noted in the article linked below, this is a great need, as are other services and ultimately, adequate, affordable and safe housing for everyone.

Sincerely ,

Redacted S. 22

<https://www.surreynowleader.com/news/south-surrey-white-rock-daytime-warming-centre-remains-top-of-mind/#>

From: [Erika Johanson](#)
To: [Jim Gordon](#); [Mayor and Council](#)
Cc: [Guillermo Ferrero](#)
Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter
Date: Tuesday, December 21, 2021 5:35:01 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)

Jim,

This resident is not asking for a permanent warming centre; she is requesting one for these few days in the deep freeze. How is this different from the cooling centres that were in place during the summer?

Regards,

Erika Johanson

From: Jim Gordon <JGordon@whiterockcity.ca>
Date: Tuesday, December 21, 2021 at 2:06 PM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

Hello Mayor and Council:

This is in response to the attached email from Councillor Johanson this morning.

Copied below is Guillermo's December 07, 2021 response to Mayor and Council about warming shelters. He attached a copy of our March 08, 2021 corporate report in which we reviewed the pros and cons of all civic facility options. The recommended option at that time was a tent to be located in the Centennial Park parking lot. Council did not support the recommendation, but did agree to establishing an At Risk and Vulnerable Population Task Force with the City of Surrey and other agencies that provide services for the homeless in WR/SS. This task force has been unable to find a suitable location or venue to address this need. The City of Surrey doesn't support providing warming shelters. They are prepared to buy the land and help fund a permanent homeless shelter, but not in Surrey. Council rejected building a permanent shelter in WR.

Our Recreation Centres are currently being used for what they were built for, which is for recreation, arts and culture and fitness programs, activities and events for our residents. **They are not available for use as a temporary warming shelters.**

There is no perfect option in White Rock to address this need. Every location suggested by the City will likely be strongly opposed by nearby residents.

Two options that were not considered in the Director of Recreation's report are the West Beach Parkade, or a temporary tent in the gravel parking lot located in the corner of Russell Avenue and Johnston Road. They were considered at the time of the report, but were purposely not included in the report due to anticipated backlash from neighbors.

I will respond to **s. 22** who also contacted the Mayor's Office.

As a reminder Councillors, the current practice of directing all correspondence through the CAO's office continues in Guillermo's absence. He asked that I cover for him as Acting CAO, so please direct questions and/or correspondence to me and not to other City staff.

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock

877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: December 7, 2021 11:56 AM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming Centre

Hello Darryl,

You asked me about warming centres plans for this year.

The only extreme weather center is at the following locations and times:

Here are the times that amount Olive Lutheran Church are open as an Extreme Weather Shelter.

Mt. Olive Lutheran Church

2350 148th Street Surrey

20 spaces- Adult 19+

10pm-7am

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On March 8 staff presented a corporate report to Council (attached) with options for accommodating people experiencing homelessness in WR. The recommended option was a large tent with propane heaters at Centennial Park parking lot. Cost is estimated at 10k per month plus providing at least two trained social workers – this was not supported by Council, however Council could revisit this if you would like us to pursue it this year.

We do not have any unused civic facilities to address this need at this time like we did in the summer during the heat wave; so we are not able to provide this service without cancelling recreation programs.

The City of Surrey has made it clear in our At Risk and Priority Population Task Force meetings that they do not support providing temporary transitional accommodation. They will help fund permanent shelters, but not in South Surrey – council already gave me direction to decline this offer.

Hope this helps; if there is any further direction let me know.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: [Anthony Manning](#)
To: s. 22
Bcc: [Jim Gordon](#)
Subject: Re: Warming Centre urgently needed!
Date: Tuesday, December 21, 2021 10:27:39 PM
Attachments: [image.png](#)

Hello, s. 22 Yes, a daytime warming centre on the Peninsula is critical. Using an existing city facility, even in the short-term, is difficult. I will ask staff if it's possible.

White Rock has been working with Surrey to locate a permanent, year-round resource for those experiencing homelessness. You can read more about that here:

<https://www.whiterockcity.ca/894/Agendas-and-Minutes>



Staff presented a report on options for this last year. Facilities where we could open a daytime warming shelter are limited and hampered by Covid-related gathering and cleaning guidelines. It was this report which led to the formation of the WR/Surrey task force.

<https://pub-whiterockcity.escribemeetings.com/FileStream.ashx?DocumentId=1005>

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: December 21, 2021 00:03
To: White Rock Council <whiterockcouncil@whiterockcity.ca>; Clerk's Office <ClerksOffice@whiterockcity.ca>; Planning <planning@whiterockcity.ca>
Subject: Warming Centre urgently needed!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I am writing to express my concern for the increasingly cold weather that is upon us and where folx who are without adequate shelter are to go from the hours of 7am to 10pm on the days the EWR shelter opens, and 24 hours a day when the EWR shelter is not open. This is an extremely long time for people to be outside in the elements, especially over the holidays when many community places are closed or operating at reduced hours. And many people who are homeless and otherwise vulnerable are often not welcomed in businesses or

other places they might seek out for some warmth or to access washroom facilities.

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Many of the people I have met who are experiencing homelessness in the community have connections to the area, some grew up here, attended schools in the area, and so forth. Most importantly, they are human beings who are worthy of our care, of basic needs such as shelter, warmth and health, and to know they are cared about and valued.

Please help provide a warming centre immediately as we face an extremely cold winter.

As noted in the article linked below, this is a great need, as are other services and ultimately, adequate, affordable and safe housing for everyone.

Sincerely ,

Redacted S. 22

<https://www.surreynowleader.com/news/south-surrey-white-rock-daytime-warming-centre-remains-top-of-mind/#>

From: [Anthony Manning](#)
To: [Jim Gordon](#)
Subject: Fw: Warming Centre urgently needed!
Date: Tuesday, December 21, 2021 10:29:32 PM

It may be problematic, given the provincial health order as well as previously committed activities, but is there a chance the community centre could be used for a few days?

From: Redacted S. 22

Sent: December 21, 2021 00:03

To: White Rock Council <whiterockcouncil@whiterockcity.ca>; Clerk's Office <ClerksOffice@whiterockcity.ca>; Planning <planning@whiterockcity.ca>

Subject: Warming Centre urgently needed!

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Hello,

I am writing to express my concern for the increasingly cold weather that is upon us and where folx who are without adequate shelter are to go from the hours of 7am to 10pm on the days the EWR shelter opens, and 24 hours a day when the EWR shelter is not open.

This is an extremely long time for people to be outside in the elements, especially over the holidays when many community places are closed or operating at reduced hours. And many people who are homeless and otherwise vulnerable are often not welcomed in businesses or other places they might seek out for some warmth or to access washroom facilities.

If the City of White Rock can open space in times of extreme heat, it would reason that a warming centre could also be opened. This would be life-saving and the right thing to do to over the winter. Particularly when we have ample notice from weather forecasters of the temperature and weather to come.

Many of the people I have met who are experiencing homelessness in the community have connections to the area, some grew up here, attended schools in the area, and so forth. Most importantly, they are human beings who are worthy of our care, of basic needs such as shelter, warmth and health, and to know they are cared about and valued.

Please help provide a warming centre immediately as we face an extremely cold winter.

As noted in the article linked below, this is a great need, as are other services and ultimately, adequate, affordable and safe housing for everyone.

Sincerely ,

Redacted S. 22

<https://www.surreynowleader.com/news/south-surrey-white-rock-daytime-warming-centre-remains-top-of-mind/#>

From: [Christopher Trevelyan](#)
To: [Erika Johanson](#); [Jim Gordon](#); [Mayor and Council](#)
Cc: [Guillermo Ferrero](#)
Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter
Date: Thursday, December 23, 2021 8:53:46 AM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)

Hi Erika,

I suspect the larger issue is location, which is why tents were the best idea last year as we have no indoor facility that would be appropriate.

Best Regards,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: December 22, 2021 11:43 AM
To: Jim Gordon <JGordon@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

Thanks, Jim, for the detailed response.

I understand staffing issues over the holidays and the need to sanitize more than usual. There may not be an existing line item in any department's budget for this, but I'm certain that there is money in the City's coffers to help those in need for this short period of time.

I'll leave it at that.

Regards,

Erika Johanson

From: Jim Gordon <JGordon@whiterockcity.ca>
Date: Wednesday, December 22, 2021 at 11:24 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

Hello Mayor and Council:

This further to yesterday's email outlining last Spring's Council report and the December email from Guillermo. I asked Eric to provide information in response to two Councillor inquiries about why we could offer a cooling centre last summer and not a warming centre now. I copied and pasted Eric's response below:

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Operating a warming shelter at any one of our 4 City recreation centres for people experiencing homelessness has considerably more requirements, and will be strongly opposed by adjacent residents, and business owners, especially those living in Miramar Village if a warming shelter is opened at WRCC. The reasons for not supporting a warming shelter for people experiencing homelessness at City of White Rock recreation centres are as follows:

-The Extreme Weather Shelter at Mt. Olive Lutheran Church is only opened during periods of extreme weather as determined by the Province of BC. The operating hours are from 10pm to 7am. A warming shelter for people experiencing homelessness in the South Surrey/White Rock area need a warming shelter daily during the winter months from 7am to 10pm on dates when the Extreme weather shelter is open, and 24 hours/day on days when the extreme weather shelter is not open. **The City does not have the staff resources, nor the budget to operate WRCC for all the hours needed to meet the local need for a warming shelter.**

- WRCC is typically heavily used daily from 8am -5pm on weekdays and from 9am to 1pm on Saturdays. Patrons are required to show proof of double vaccination and identification to enter our buildings. The Centre has been closed on Sundays due to budget and staffing limitations. **Cancelling these programs to accommodate a homeless shelter will upset a lot or regular patrons.**

-WRCC is scheduled to be closed for the Christmas Break from 4:30pm Christmas Eve until Tuesday January 04, 2022. City staff working at WRCC have vacation time scheduled during this time and are not available to work at that time. All other casual Recreation staff are either already scheduled to work at Centennial Arena over the Christmas Break, or have scheduled vacation time off. Therefore, **there are no City staff available to open and operate the WRCC for a warming shelter for the expected cold weather period over the Christmas Break.**

- **City recreation staff are not trained to deal with people facing homelessness (i.e. mental illness, drug addiction etc.). The warming shelter would need to be staffed by at least two social worker with expertise in helping deal with people with mental illnesses, addictions etc.** It would be preferable to have both a male and female social worker at all times so that regular checks of the washrooms can take place to prevent drug use and other undesirable behaviors from occurring in the washrooms.

-**Consultation with 3 Miramar Strata's, BOSA Properties and other adjacent residents and businesses should be done before operating a homeless shelter at this location.** Last year when word got out that the City was being asked to consider WRCC as a warming shelter for the homeless, the 3 Miramar Strata Councils strongly opposed it.

- There is no way of controlling where people go in the Centre as there is no ability to secure a group in the presentation room without them wandering into other areas of the facility because the washrooms are located off the main hallway. Therefore, the entire building would have to be either a warming shelter for the homeless, or a rec centre. It can't be both at the same time.

- **Some regular program participants (bridge players etc.) are fragile seniors with vulnerable immune systems and delicate health issues.** Odors from smokers, cannabis users and lingering body odor of the unbathed may cause health risks for some of our elderly/frail customers.

- **Concerns of homeless people loitering around the Centre before & after shelter hours and their effect on regular patrons and local residents' perception of safety.**

- **Questions regarding who is responsible for providing additional janitorial work, building security/staffing for homeless shelter.** The furnishings, washrooms and all touch points in the Centre would have to be cleaned and sanitized on a frequent basis to prevent transmission of COVID or other transmittable illnesses. **The City does not have budget to cover this added cost.**

-Staff have considered the pros and cons of whether or not any other City recreation centres or civic buildings could be used as a temporary warming shelter for people facing homelessness in South Surrey and White Rock. **None of these City facilities has the capacity to accommodate this need. Staff recommend that a viable solution for addressing this need**

is to locate a large tent on City property, or property owned by another social service provider such as a faith based organization, the Salvation Army, Peace Arch Hospital etc.

Given the direction established by Guillermo before he went on vacation and Eric's detailed response above, I am reluctant to change course at this time.

I hope this clarifies.

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Jim Gordon
Sent: December 21, 2021 2:07 PM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

Hello Mayor and Council:

This is in response to the attached email from Councillor Johanson this morning.

Copied below is Guillermo's December 07, 2021 response to Mayor and Council about warming shelters. He attached a copy of our March 08, 2021 corporate report in which we reviewed the pros and cons of all civic facility options. The recommended option at that time was a tent to be located in the Centennial Park parking lot. Council did not support the recommendation, but did agree to establishing an At Risk and Vulnerable Population Task Force with the City of Surrey and other agencies that provide services for the homeless in WR/SS. This task force has been unable to find a suitable location or venue to address this need. The City of Surrey doesn't support providing warming shelters. They are prepared to buy the land and help fund a permanent homeless shelter, but not in Surrey. Council rejected building a permanent shelter in WR.

Our Recreation Centres are currently being used for what they were built for, which is for recreation, arts and culture and fitness programs, activities and events for our residents. **They are not available for use as a temporary warming shelters.**

There is no perfect option in White Rock to address this need. Every location suggested by the City will likely be strongly opposed by nearby residents.

Two options that were not considered in the Director of Recreation's report are the West Beach Parkade, or a temporary tent in the gravel parking lot located in the corner of Russell Avenue and Johnston Road. They were considered at the time of the report, but were purposely not included in the report due to anticipated backlash from neighbors.

I will respond to "Cindi" who also contacted the Mayor's Office.

As a reminder Councillors, the current practice of directing all correspondence through the CAO's office continues in Guillermo's absence. He asked that I cover for him as Acting CAO, so please direct questions and/or correspondence to me and not to other City staff.

Jim

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: December 7, 2021 11:56 AM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming Centre

Hello Darryl,

You asked me about warming centres plans for this year.

The only extreme weather center is at the following locations and times:

Here are the times that amount Olive Lutheran Church are open as an Extreme Weather Shelter.

Mt. Olive Lutheran Church

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On March 8 staff presented a corporate report to Council (attached) with options for accommodating people experiencing homelessness in WR. The recommended option was a large tent with propane heaters at Centennial Park parking lot. Cost is estimated at 10k per month plus providing at least two trained social workers – this was not supported by Council, however Council could revisit this if you would like us to pursue it this year.

We do not have any unused civic facilities to address this need at this time like we did in the summer during the heat wave; so we are not able to provide this service without cancelling recreation programs.

The City of Surrey has made it clear in our At Risk and Priority Population Task Force meetings that they do not support providing temporary transitional accommodation. They will help fund permanent shelters, but not in South Surrey – council already gave me direction to decline this offer.

Hope this helps; if there is any further direction let me know.

Thanks,

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



From: [Anthony Manning](#)
To: [Jim Gordon](#)
Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter
Date: Thursday, December 23, 2021 9:03:41 AM
Attachments: [image001.jpg](#)
[image004.jpg](#)
[Outlook-Descriptio.png](#)

Thank you for following up, Jim. It was worth a try.

I appreciate you holding down the fort while Guillermo's on vacation.

Wishing you and your loved ones a very Merry Christmas and a Happy New Year!

From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: December 22, 2021 11:24
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

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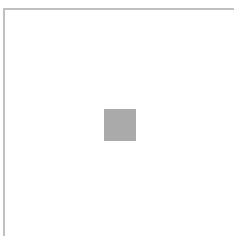
I hope this clarifies.

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2181 | www.whiterockcity.ca



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From: Jim Gordon

Sent: December 21, 2021 2:07 PM

To: Mayor and Council <MayorandCouncil@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: FW: Warming Centre Information and a March 8 2021 Corporate Report on Options for a Warming Shelter

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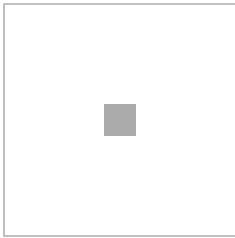
Jim

Jim Gordon P.Eng.

**Director of Engineering and Municipal Operations,
City of White Rock**

877 Keil Street, White Rock, BC V4B 4V6

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: December 7, 2021 11:56 AM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming Centre

Hello Darryl,

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Hope this helps; if there is any further direction let me know.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

Email signature logo



From: [Erika Johanson](#)
To: [Jim Gordon](#)
Cc: [Mayor and Council](#); [Guillermo Ferrero](#); [Eric Stepura](#); [Tracey Arthur](#)
Subject: Re: Extreme Weather Event Inquiry, December 23, 2021
Date: Thursday, December 23, 2021 4:50:33 PM
Attachments: [image001.jpg](#)
[image002.png](#)

Jim, et al,

I, for one, have no problem coming in for a special meeting. In my mind, this is an emergency. In prior emergencies, there has been no problem that I'm aware of to open up the WRCC; e.g., Five Corners fire. No special meeting was called for that. No special meeting was called for a cooling centre that I can recall.

Sincerely,

Erika Johanson

From: Jim Gordon <JGordon@whiterockcity.ca>
Date: Thursday, December 23, 2021 at 2:56 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>, Guillermo Ferrero <GFerrero@whiterockcity.ca>, Eric Stepura <EStepura@whiterockcity.ca>, Tracey Arthur <TArthur@whiterockcity.ca>
Subject: RE: Extreme Weather Event Inquiry, December 23, 2021

Hello Mayor and Council:

Eric reached out to Sources and Options to see if they could assist us with staffing, **but they could not on such short notice.** Options did note:

Unfortunately I'm having the same conversation in all the communities Options serves and I don't have any capacity to provide staff for this service. My managers are already having to fill night shifts in order to meet current commitments.

Options Mobile Outreach teams will be providing cold weather gear and food Mon-Friday to unsheltered folk identified throughout Surrey, Delta and White Rock. We are also finding ways to temporarily ignore our capacity limits at our EWR and shelter sites to get more people in out of the bitter cold that's on the way.

So it appears from above that there is some assistance available from Options to the homeless in White Rock.

I note that Chloe of the Homeless Services Association of BC advises that she has identified a community partner that can staff a warming centre. For this to happen at WRCC, I would need to call staff in off holidays to open and close the building and we would need to hire additional janitorial

staff for touch surface cleaning and then a nightly deep cleaning of the facility. Firstly, though **I would need to present Council with a budget and provide Council the opportunity to discuss unintended consequences at a Special Council Meeting. Council would then need to direct me to proceed.**

Challenges for this last minute initiative include:

- Special Council Meeting needs to be scheduled this weekend before the cold weather starts on Sunday.
- Direction needs to be given to staff.
- Recreation Management staff are either on vacation or sick leave.
- There is no Management staff readily available to coordinate with the community partner identified by Chloe Good other than me as Acting CAO.
- The residents in the condo towers surrounding WRCC may not be supportive.
- It is not clear if the persons needing this service are the same ones attending the overnight warming centre at the Lutheran Church in Surrey. If so, they will need to travel 2.5 kms between sites.
- Although the facility is vacant now due to COVID, there could be a precedent set whereby the same service is expected at other times when Recreation Users would be affected.

Although I understand and support Councillors heartfelt concern for the homeless, I think Council is taking a risk with trying to organize this at the last minute during the holiday season. A well thought out longer term approach following up on last March's Council Report and Guillermo's December 7th email would be my recommendation.

I am not sure of the legislative procedures, but if the majority of Council wishes to discuss this at a Special Meeting, I think the Mayor can call this meeting. By the time this gets done, we will be well into the cold snap.

Unless I hear differently, I will continue with the present direction.

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock

877 Keil Street, White Rock, BC V4B 4V6
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From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: December 23, 2021 2:13 PM
To: Chloe Good <chloe.good@hsa-bc.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Extreme Weather Event Inquiry, December 23, 2021

Chloe,

That is great news! I've been told by a member of White Rock staff that two social workers would be needed as part of the staffing. If this is true, are there two social workers available from Engaged Communities Canada Society? If this is not true, then there should be no issue.

Although there is no line item approved for this in the 2021 budget, I suspect there are funds (perhaps from contingency?) available for this. We managed to find \$50,000 for the Bright Walk and another \$50,000 for pickleball courts. I'm sure we can find whatever is needed to help the homeless this coming week of bitter cold.

Regards,

Erika Johanson
778-867-9317

From: Chloe Good <chloe.good@hsa-bc.ca>
Date: Thursday, December 23, 2021 at 1:32 PM
To: Jim Gordon <JGordon@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>, Guillermo Ferrero <GFerrero@whiterockcity.ca>, Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Extreme Weather Event Inquiry, December 23, 2021

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Just wanted to circle back to this conversation in hopes we can find a temporary solution to the lack of indoor spaces available to unsheltered individuals in White Rock.

I have identified a community partner who can staff a Warming Centre site if we can find a location to host one.

A number of facilities will be closed/not in use over the holidays. Can we temporarily open up some space and support daytime warming centre operations staffed with help through a non-profit

partner?

Engaged Communities Canada Society is stepping forward with staffing capacity to support emergency responses to the upcoming weather event. Is the City of White Rock able to make the White Rock Community Centre or any other civic/community spaces available to accommodate this emergency response measure?

Please feel free to get in touch anytime.

I am on call throughout the holiday season and happy to help support the mobilization of resources in any way I can.

Thank you so much,

Chloe

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tsleil-Waututh) Nations.

From: Chloe Good

Sent: December 22, 2021 1:30 PM

To: Jim Gordon <JGordon@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: RE: Extreme Weather Event Inquiry, December 22, 2021

Hello Jim,

Thank you for following up.

Just wondering if the closure of Gyms and fitness facilities/programming provides new opportunities to bring unsheltered individuals inside.

With the statement released by MHOs in Fraser Health and Vancouver Coastal Health yesterday,

there is a lot of alignment with statements made during the extreme heat events with regards to COVID risks vs the risks of exposure to extreme temperatures.

There are currently no public health restrictions on warming centres. "Health or social services provided to people in need, such as warming or cooling centres are exempt from the Provincial Health Officer Gatherings and Events Order and are not subject to event or capacity limitations as announced on Dec 21, 2021.

With the cold weather we are currently experiencing, Vancouver Coastal Health and Fraser Health recommend that warming centers in our regions operate at full capacity. The risk from exposure to cold weather is of primary concern at this time of year, and a greater risk to health than COVID-19 for the housing insecure.

With the significant risks associated with exposure to below freezing temperatures, are there opportunities to bring non profit partners into municipal spaces to help mobilize temporary emergency responses at this time?

Please let me know if connecting in with non profit partners could help support any short term solutions.

Thank you,
Chloe

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
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From: Jim Gordon <JGordon@whiterockcity.ca>

Sent: December 22, 2021 12:59 PM

To: Chloe Good <chloe.good@hsa-bc.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Re: Extreme Weather Event Inquiry, December 22, 2021

Hello Chloe:

Thank you for your email. The Mayor's Office asked me to respond.

Senior City staff conducted a detailed review of options over the past 24 hours and unfortunately could not identify a short term workable option for a daytime warming centre. The situation for cooling centres last summer differed significantly from today's situation. Factors such as current facilities use, staffing requirements, social worker requirements, COVID are all very different from what we dealt with last summer.

My understanding is that the City remains committed to working with all stakeholders in developing longer term housing solutions.

Best Regards

Jim

Jim Gordon P.Eng. (Acting CAO)

Director of Engineering and Municipal Operations,

City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2181 | www.whiterockcity.ca



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From: Chloe Good <chloe.good@hsa-bc.ca>

Sent: December 22, 2021 12:24 PM

To: Clerk's Office <ClerksOffice@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>

Cc: Darryl Walker <DWalker@whiterockcity.ca>

Subject: Extreme Weather Event Inquiry, December 22, 2021

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

We are reaching out again to inquire whether additional resources will be mobilized due to the dangerous temperatures forecasted in the region. Our understanding is that MHOs in both Fraser Health and Vancouver Coastal Health have issued a statement and a letter was sent to all local governments last week requesting municipalities re-examine any spaces that could be used as EWRs, among other health considerations.

Forecasted temperatures place a substantial threat to the health and safety of individuals who are unhoused.

- Can municipal warming centres open similar to responses issued in the summer during the extreme heat event?
- **What is needed to trigger a similar response to lethal conditions in the winter?**
- Can temporary warming centres mobilize in vacant commercial spaces as an emergency response to these conditions?

Please feel free to contact me anytime.

Thank you so much,

Chloe

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

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From: [David Chesney](#)
To: [Jim Gordon](#)
Subject: Re: Meeting
Date: Wednesday, December 29, 2021 9:32:22 AM
Attachments: [image003.jpg](#)

Thanks Jim will forward the email I just sent to council

David

Sent from my iPhone

On Dec 29, 2021, at 9:28 AM, Jim Gordon <JGordon@whiterockcity.ca> wrote:

Hello Councillors:

I am not sure of the process other than what Councillor Johanson outlined below. I will follow up and get more information if Council does want to call a special meeting.

Council will recall that the Acting Chief Inspector noted that before the cold snap there were 4-6 regular homeless people in the area. It is not clear if they are staying overnight in the South Surrey shelter and/or making their way back to White Rock in the Day.

I will ask Police and Fire if they have any update on homeless people and the struggles they may be experiencing this week in White Rock.

I hope this helps,

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca

<[image003.jpg](#)>

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From: Erika Johanson <EJohanson@whiterockcity.ca>

Sent: December 28, 2021 5:05 PM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: Re: Meeting

Darryl has the ability to call it. Give him a call.

(from Byaw 2232):

Special Council meetings may be called:

1. (a) By the Mayor at their discretion; or
2. (b) By two (2) or more Council Members, in writing, may request the Mayor call a Special Council meeting;
3. (c) Two (2) or more Council Members may themselves call a Special Council meeting if:
 - • Within 24 hours after receiving a request under subsection (b), and no arrangements are made under subsection (a) for a special Council meeting to be held within the next seven (7) days, or
 - • both the Mayor and the Acting Mayor are absent or otherwise unable to act

Note: if the meeting is called under subsection (c) the Council Members calling the meeting or the Director of Corporate Administration must sign the meeting notice.

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Date: Tuesday, December 28, 2021 at 4:40 PM

To: Jim Gordon <JGordon@whiterockcity.ca>, Tracey Arthur <TArthur@whiterockcity.ca>, Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: Meeting

Hi Jim,

What is the process of holding an emergency meeting this week to discuss a warming shelter in WR? Ideally this week. Our next regular is not until JAN 10th, and we have 2 months of winter left.

Thanks,

Chris

<mime-attachment>

From: [Christopher Trevelyan](#)
To: [Jim Gordon](#); [Erika Johanson](#); [Tracey Arthur](#); [Mayor and Council](#)
Cc: [Guillermo Ferrero](#)
Subject: Re: Meeting
Date: Wednesday, December 29, 2021 10:15:35 AM
Attachments: [image003.jpg](#)

Dear Jim,

Thanks.

Given Monday is a holiday, perhaps aim to meet this FRI or TUES? I don't believe we can solve this in one meeting, but it's important to start the ball rolling. While by this weekend the weather will return to normal, we have two solid months of winter yet so it would be great to have something ready for the next cold snap. As we only have 4-6 homeless in White Rock, we don't need a huge facility, as some may not even want the support.

I called Star of the Sea Parish about their hall, but I was told it's being used by the school so it may not be available, but they will be getting back to me by early next week about options/possibilities.

Thanks,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: December 29, 2021 9:28 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Meeting

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I will ask Police and Fire if they have any update on homeless people and the struggles they may be experiencing this week in White Rock.

I hope this helps,

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2181 | www.whiterockcity.ca



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Thanks,
Chris

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Daytime Warming Centre
Date: Friday, December 31, 2021 9:22:28 AM

Dear Redacted S. 22

Thank you very much. We are also going to be look at adding something in White Rock proper after being caught flat footed by the -15.

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: December 29, 2021 8:37 PM
Subject: Daytime Warming Centre

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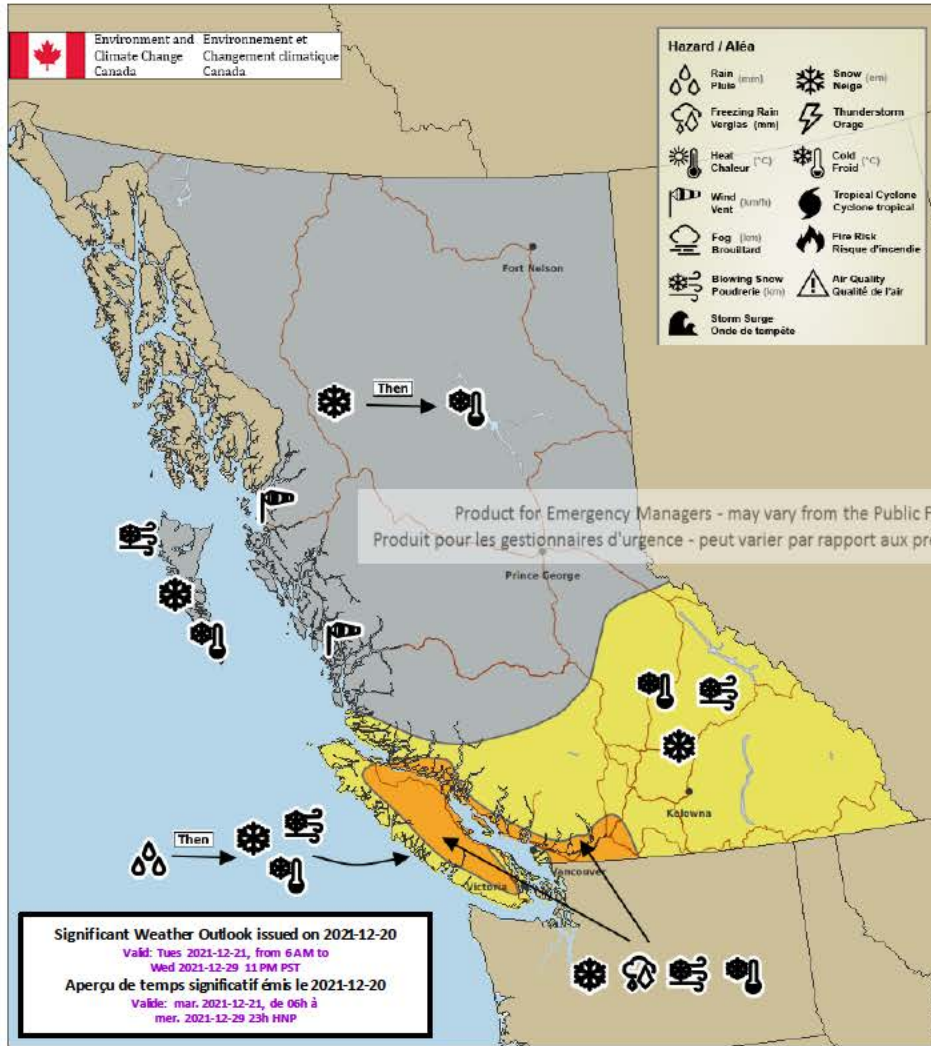
For those of you who may have not seen the news article in the Peace Arch News - great news. There is, for a short time at least, a day time warming centre now available for people who have accessed the night time extreme weather shelter. This day time service continues to be a very important missing piece in homeless services in our community. Please let others know as needed. Thank you.

[South Surrey church offers daytime warming centre till Jan. 3 – Peace Arch News](#)



Multiple Strong Winter Storms

Event Duration: Tuesday December 21st to Wednesday December 29th, 2021



		Risk			
Likelihood	High				
	Moderate	✓	✓		✓
	Low				
	Very Low				
		Impact (Known Vulnerability & Exposure)			

Impacts

- Multiple storms will impact the transportation system across BC with snow, blowing snow and freezing rain at times over the next week and a half.
- Very cold air will spread through BC beginning around Christmas Day impacting travellers and vulnerable populations.
- Freezing spray through north and central coastal inlets will impact marine traffic



Certainty

- **Pattern: HIGH.** Very cold Arctic air will collide with two or three storms over the holiday season.
- **Freezing rain: MODERATE.** Conditions are set up for patchy to widespread freezing rain over Vancouver Island, the Sunshine Coast and Lower Mainland Tuesday and Wednesday, however, our certainty in its intensity and duration is low.
- **Impacts: HIGH.** Transportation will be the most affected with many parts of the province seeing difficult commuting weather during the holiday travel season.

Key Points

- Cold Arctic air is forecast to collide with Pacific air at least two or three times in the next week and a half.
- The transportation sector will be highly impacted during the busy holiday travel season.
- The first storm is forecast to affect the Lower Mainland and Southwest Interior with snow and possible freezing rain on Tuesday and Wednesday.
- The second storm will affect the area again on Christmas Eve and Christmas Day. This one will bring more snow and blowing snow to the Southern Interior and Coast including much of Vancouver Island.
- Very cold Arctic air will move into the Interior following this second storm around Christmas Day (northern BC) and Boxing Day (southern BC). Strong to very strong Arctic outflow winds will develop through coastal Inlets as temperatures plummet this weekend.
- Hazardous cold and wind chill will develop with the advancing very cold Arctic air.
- There is a possible third colder and more intense system for early to mid next week (between Boxing Day and New Years).

Next Update/WebEx

- This WN will be updated as necessary.

Long Range Forecast – For BC

Subsequent weather notifications will be issued as needed

Thursday December 30	Friday December 31	Saturday January 1
uncertain	uncertain	uncertain



Additional Information

- Please monitor current weather forecasts and alerts:

http://weather.gc.ca/canada_e.html

http://weather.gc.ca/warnings/index_e.html

- Please consult the following websites for further information:

Drive BC: www.drivebc.ca

Mountain Weather Forecast: www.avalanche.ca/weather

Avalanche Canada Bulletins: <https://www.avalanche.ca/en/map>

BC Hydro Outages: <https://www.bchydro.com/power-outages/app/outage-map.html>

Fortis Outages: <https://outages.fortisbc.com/Outages/Home/OutageMap>

Public Health Advisory

Dec. 24, 2021

Cold Weather Advisory for housing service providers supporting people who experience homelessness

Environment Canada has issued winter weather advisories for several parts of British Columbia in the upcoming week. This includes Special Weather Statements, Snowfall Warnings, Freezing Rain Warnings, and Winter Storm Warnings.

These warnings will create difficult outdoor conditions such as freezing temperatures, icy road conditions and limited visibility during daytime. We expect these conditions to last for several days, with extreme cold temperatures beginning Sunday, and will be affecting the weather during the day as well as night times.

Vancouver Coastal Health (VCH) Public Health advises that maximize capacity should be permitted in warming centres and Extreme Weather Response shelters. There should not be capacity limits imposed because of concerns about COVID-19; for people who are housing insecure, the risk of severe outcomes from extreme weather is higher than that of COVID-19. Please see information below.

What are the health effects of extreme cold weather?

Exposure to extreme cold weather can be harmful to our health. Some prominent health effects include:

- Wind Burn
 - Excessive dry skin, redness, soreness, itchiness
- Trench foot
 - Pain, numbness, leg cramps, swelling, blisters, ulcers, bleeding under the skin, gangrene
- Frost bite
 - Irritation, tingling and burning, discoloured skin, blistering, ulceration
- Hypothermia
 - Uncontrollable shivering, drowsiness or exhaustion, confusion, tremors, slurred speech, decrease pulse, cardiac arrest or coma (in severe cases)
- Chronic illnesses that can destabilize due to break in continuity of care or access to medicines
 - Asthma, chronic bronchitis, emphysema
 - Diabetes
 - Neurological conditions, such as seizure disorders
 - Opioid use disorder
 - Other chronic diseases
- Injuries
 - Slip and fall in icy conditions
 - Burns and thermal injuries in case people try to burn paper, wood, or coal to keep warm
 - Carbon monoxide poisoning

Who is at higher risk of health effects due to cold weather?

Public Health Advisory

- People experiencing homelessness or unstably housed
- People living in alone
- People on certain medications
- People who work or do strenuous physical activities outdoors for long periods of time
- Infants and young children
- Older adults (Age 65 and over)
- People who have physical or mental disabilities

What should housing service providers do?

Housing service providers can take several steps:

Aware

- Monitor news alerts for changing weather patterns
- Be aware of health effects of cold weather
- Watch for early warning signs of severe health effects

Alert

- Alert clients and those who support them that winter hazards are expected to occur, or exist
- Call 911 in case of hypothermia or frostbite are suspected

Accept

- Continue to accept clients requiring shelter spaces through the extreme weather events
- Follow public health recommendations for COVID-19 prevention as far as possible while still accepting the clients; risk from exposure to extreme cold temperatures is of primary concern at this time of year and a greater risk to health than COVID-19 for the housing insecure

Assess

- Assess clients' needs for additional warming supports
- Enable clients to take appropriate precautions for winter hazards (e.g. provide additional layers of clothing, socks or shoes)

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Alert

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- Call 911 in case of hypothermia or frostbite are suspected

To learn more, visit Fraser Health [Healthy Winter Guide](#)

Overdose Risk around Holidays

Fraser Health would like to remind folks that people who use illicit substances continue to navigate a highly toxic drug supply.

After the tragic release of the number of loved ones lost in October and November, Fraser Health acknowledges that the currently illicit substances that are circulating are highly toxic and unpredictable.

Overdose events have occurred after using opioids, methamphetamine, ecstasy and cocaine. We are asking everyone to look out for each other as overdose numbers increase over the holiday period.

People are at a higher risk of overdose when:

- Use after a period of not using or reduced use
- Had a previous overdose
- Had a recent illness (including COVID-19)
- Multiple substances are used at the same time

Below is a collection of tips from experts, including people who use substances, on ways to reduce the risks of harm and death:

Precautions around Substances:

- **Store substances safely**, including medications, where they cannot be reached by others
- **Test the supply.** There are [many sites across Fraser Health](#) to access test strips to screen for fentanyl. Checking drugs for multiple substances with the FTIR machine is offered at [Starship Health Contact Centre](#) in New Westminster or [Get Your Drugs Tested](#) in Vancouver.

Be aware of toxicity:

- **Be aware that high levels of toxic fentanyl is present in circulating drug supply.**
- **Benzodiazepines are found in the drug supply.** We are seeing increasing presence of [nonmedical benzodiazepines](#). This increases the risk of drug poisoning and complicates overdose reversal. Intentional or unknown regular use of benzodiazepines can create tolerance and complicated withdrawal that needs medical management.

Reduce Harms from Substances:

- Use an Overdose Prevention Site (OPS) or Supervised Consumption Site (SCS) whenever possible.
- **Plan ahead.** Services may have reduced or different hours of operation over cold periods and the holidays. Plan and call ahead for supports people might need.
- **Stock up on harm reduction supplies and naloxone.** Many pharmacies remain open and distribute naloxone. Get your replacement kits and do not ration naloxone supply.
- **Do not use multiple substances at the same time.** Leave a couple of hours between using different substances (e.g. alcohol and drugs).
- **Use the [Lifeguard App](#)** if you are using alone.
- **Find a [site](#) that distributes harm reduction supplies or naloxone.**

Supporting people who use drugs:

- **Check on friends, neighbours and loved ones.** Cold snaps may be associated with increased fatal opioid overdoses.
- **Help people access tools to enhance safety.** This will look different for different people. Know where to find [overdose prevention services](#) and [episodic witnessed consumption](#) to help keep people safe. Ask people what they might need to stay safer, acknowledging that there may be barriers in accessing some of the regular places that offer naloxone or harm reduction supplies.
- **Know the [signs of overdose](#) and [how to respond](#), including giving breaths.**
- **Call 9-1-1.** Anytime someone is not responsive, it is a **medical emergency**.

From: [Erika Johanson](#)
To: Redacted S. 22
Subject: Re: Warming center
Date: Tuesday, January 4, 2022 2:22:08 PM

Dear Redacted S. 22

A warming shelter to address this emergency was never brought before Council. It was a staff decision to punt it to Council to convene a special meeting, which I tried to do, with no effect.

Darryl asked staff to provide a report for 10 January's council meeting. I don't know the scope of the report requested, but I will definitely bring this up at that meeting.

Regards,

Erika Johanson
778-867-9317

From: Redacted S. 22
Reply-To: Redacted S. 22
Date: Tuesday, January 4, 2022 at 1:36 PM
To: Darryl Walker <DWalker@whiterockcity.ca>, David Chesney <DChesney@whiterockcity.ca>, Helen Fathers <HFathers@whiterockcity.ca>, Erika Johanson <EJohanson@whiterockcity.ca>, "s.kristjanson@whiterockcity.ca" <s.kristjanson@whiterockcity.ca>, Anthony Manning <AManning@whiterockcity.ca>, Christopher Trevelyan <CTrevelyan@whiterockcity.ca>, Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming center

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I am so disgusted at White Rock Council for not opening a warming center during the latest cold spell. Why on earth was this allowed to happen?

Redacted S. 22

From: [Erika Johanson](#)
To: [Guillermo Ferrero](#)
Cc: [Mayor and Council](#)
Subject: Re: Extreme weather warming shelter
Date: Wednesday, January 5, 2022 9:43:06 AM

Thanks!

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Date: Wednesday, January 5, 2022 at 9:38 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Extreme weather warming shelter

Erika,

Staff is writing a report to Council on this topic and we will be part of the agenda package – We will include the documents you have provided as an Appendix to the report.

G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 4, 2022 2:41 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>; Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Extreme weather warming shelter

Guillermo,

Please include the attached documents in the 10 January 2022 Regular Council Meeting Agenda or “on table” for the 10 January 2022 Regular Council Meeting. These are in regard to the anticipated staff report regarding warming shelters (not sure of the scope of the requested report).

If there is anything else I need to do to ensure they are available on that day

TIA,

Erika Johanson

From: [Anthony Manning](#)
To: [Kathy Booth](#)
Cc: chloe.good@hsa-bc.ca; [Darryl Walker](#); rick@gracepoint.ca **Redacted S. 22**
Subject: Re: Wonderful news!
Date: Friday, January 7, 2022 6:36:26 AM

Ideally, between our faith and service communities partnering with the city, we can put together a rapid response team to respond to future events.

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: January 5, 2022 07:13
To: Anthony Manning <AManning@whiterockcity.ca>
Cc: chloe.good@hsa-bc.ca <chloe.good@hsa-bc.ca>; Darryl Walker <DWalker@whiterockcity.ca>; rick@gracepoint.ca <rick@gracepoint.ca>; **Redacted S. 22**
Subject: Re: Wonderful news!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Councillor Manning,
We look forward to these conversations on how the city can help in this time of urgent need.
Sincerely,
Kathy Booth

Sent from my iPhone

On Jan 4, 2022, at 6:23 AM, Anthony Manning <AManning@whiterockcity.ca> wrote:

Many thanks to you, Kathy, and all the others who stepped up to make this happen in such a short time.

Our community partners are often far more nimble in working little miracles. Before this winter's next cold snap arrives, can we discuss how the city can partner with our faith and service groups? Perhaps the city can fund the space rental, utility costs, etc.?

Yours sincerely,

Councillor Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>

Sent: December 28, 2021 00:09

To: Anthony Manning <AManning@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>

Cc: Adrianna Spyker <adrianna.spyker@fraserhealth.ca>; David Young <dyoung@sourcesbc.ca>; [REDACTED] A. Jean Macdonald

Redacted S. 22 [REDACTED] Young Janice <janice@peninsulaunited.com>; [REDACTED]

Redacted S. 22 [REDACTED] Scott@peninsulaunited.com

<Scott@peninsulaunited.com>; Jaye Murray <jmurray@sourcesbc.ca>; 'Rick Bayer' <rick@gracepoint.ca>; Chloe Good <chloe.good@hsa-bc.ca>; Jonquil Hallgate <jonhallgate@yahoo.ca>; Upkar Singh Tatlay <upkar@eccsociety.org>; [REDACTED]

Redacted S. 22 [REDACTED]

Subject: Wonderful news!

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I hope you all enjoyed or are enjoying a lovely holiday time.

It has been a very challenging year for the City and you all do so much for the residents.

It has also been a very busy few days during Christmas for many of us who are reaching out to support those experiencing homelessness in these extremely cold days.

As the city declined to open their closed gym, Peninsula United on 24th Ave has opened it's doors beginning today until Jan 3rd from 7 am to 10 pm to welcome anyone needing to come in from the extreme cold. We are very pleased to have a new non profit- Engaged Communities Canada Society (www.eccsociety.org) providing experienced staff, breakfast, snacks and wonderful hospitality to our guests. Chloe Good from HSABC secured this staffing partner for us and applied for funding from BC Housing on Christmas Day. Today Unite very generously donated the use of one of their vans which the ECC staff will use to transport guests between Mt. Olive and Peninsula United at 7 am and 10 pm. Peace Portal Alliance, PUC and Sources will provide lunch and dinners with many volunteers making deliveries. We are also providing warm clothing and some toiletries donated by the wider community and Hospice. The owner of the Ocean Park Pizza and Pub filled my car with donations from her family and staff. This generosity happens everyday from people at Crescent Gardens to students at Peace Arch Elementary. Options staff continue to work diligently every night to provide a safe refuge for our guests at Mt. Olive Lutheran Church.

Mt. Olive has been actively involved in supporting the Shelter with many new

volunteers and the congregation is developing a greater awareness of homelessness on the Peninsula.

Unfortunately there is no shower at Mt. Olive or at Peninsula United.

It would be wonderful if the City could help in this way. Most of us shower daily and cannot imagine going a week or two without one let alone a month or two.

12 guests were present early this morning and we envision many more will come.

It is a Christmas miracle when community comes together to support our most vulnerable.

“The true measure of any society can be found in how it treats its most vulnerable members” is a saying all of us know. And “where there is a will there is a way” is another of my favourites which was realized in the last three days.

This has been my most treasured Christmas. It has been so heart warming to see the incredible generosity and outpouring of support from everyone who has worked so hard over Christmas so others could survive. The true meaning of Christmas is that a baby was born and there was “no place in the inn.”

The community is coming together to be that “inn” if only for a short time.

We will soon be looking for another daytime warm inn.

Wishing a Happy and Healthy New Year for all of us on the Peninsula,

Kathy Booth
Volunteer

Sent from [Mail](#) for Windows

From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Warming centre
Date: Monday, January 10, 2022 6:06:45 AM

Hi, **s. 22** Thanks for quantifying my words. Our community came together in an amazing way. It certainly gave showed those experiencing homelessness over the holidays that we can share hope and compassion with them.

I'm optimistic that at tonight's council meeting a solution can be found in which the city is an active partner.

Yours sincerely,

Councillor Anthony Manning

From: **Redacted S. 22**
Sent: January 7, 2022 12:05
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Anthony,

Do you mean to say our city would have only needed to offer “hope and compassion” but could not do that?

It seems to me my city officials failed to grasp the gravity of the situation.

This was a health issue.

Lives were at risk. Lives were saved.

In reality it took skilled personnel donating their time because they believed in the Importance of the need.

It took their training to save lives.

It took a willingness for staff to drive here from Abbotsford for 7 am when the roads were dangerous.

It took engineers who could repair a furnace.

It took a number of restaurants and individuals committing time and funds to prepare and deliver meals.

It took volunteers hours and hours to organize meals, to collect, sort and deliver warm clothing.

It took citizens to recognize the need for donations of cash and supplies.

It took volunteer groups from beyond this area to step up with food for breakfasts and snacks for 30 people for 8 days.

It took a local non profit to provide transportation between day and night time sites during the frigid morning and night time hours.

Seriously meant,

s. 22

----- Forwarded message -----

From: **Anthony Manning** <AManning@whiterockcity.ca>

Date: Fri, Jan 7, 2022 at 6:36 AM

Subject: Re: Warming centre

To: **Redacted S. 22**

CC: Kathy Booth <kathy.booth@hotmail.com>

That's wonderful to hear, **s. 22**. Thanks for sharing! I have no doubt that the warming centre made a difference. Sometimes, just offering hope and compassion to others is enough.

From: **Redacted S. 22**

Sent: January 4, 2022 19:06

To: Anthony Manning <AManning@whiterockcity.ca>

Cc: Kathy Booth <kathy.booth@hotmail.com>

Subject: Re: Warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Merci

We do know one of the directors of Mann Park.

Do you know that more than one life was saved due to the excellent skills of the warming shelter staff? The ED is a South Surrey citizen, dedicated to serving the community.

They were outstanding, professional and very supportive of the unsheltered folks.

A magnificent sketch was done as a gift by a guest and poems were written.

They are available to continue, but our site is now open again with the preschool.

To see the lifesaving/life enriching was heartwarming, literally.

Now to have it closed is heartbreaking.

Please keep thinking of possibilities.

Sincerely

s. 22

On Tue, Jan 4, 2022 at 4:33 PM Anthony Manning <AManning@whiterockcity.ca> wrote:

My apologies, **s. 22**. I forwarded you the wrong link:

<https://mannparklbc.org/board-of-directors/>

There is also the Elks on George between Russell and Thrift. Mayor Walker has a contact there. I believe they were approached last year.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22

Sent: January 4, 2022 15:04

To: Anthony Manning <AManning@whiterockcity.ca>

Subject: Re: Warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello

I was thinking of the lawn bowling on 16 th , adjacent to tennis courts at Centennial.

Merci

On Tue, Jan 4, 2022 at 1:03 PM Redacted S. 22

wrote:

Anthony,

Is the building at the lawn bowling at Centennial Park available for rental?

Redacted S. 22

--

Redacted S. 22

Redacted S. 22



From: [Anthony Manning](#)
To: [Kathy Booth](#)
Subject: Re: Warming Shelter report : Jan 10 meeting
Date: Monday, January 10, 2022 6:09:55 AM

Good morning, Kathy. Thank you for your comments.

I also don't support the staff recommendation. I think the best way forward is for White Rock to partner with our community. If the city can cover the cost of space rental, utilities, food, etc., the service can be provided more quickly and at lower cost.

Yours sincerely,

Councillor Anthony Manning

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: January 9, 2022 20:54
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Eric Stepura <EStepura@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming Shelter report : Jan 10 meeting

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Dear Mayor, Council and staff,

Happy New Year!

I'm writing to provide feedback regarding the Jan 10th report by Mr. Eric Stepura regarding a warming Shelter in White Rock.

Thank you for addressing this urgent need in the community once again.

I note that the report this year is very similar to last year's report recommending a tent to be used as a warming shelter. The costs and complications were considered to be too great to offer a site indoors last year and similar objections are stated in the report this year.

It is unfortunate that the At Risk and Priority Population Task Force was unable to address this issue over many months, including securing funding sources which many cities have accessed. Note Gibsons, Courtenay and Kamloops links below where these cities support daytime warming Shelters. Staff in these cities could provide information to WR re: funding.

Stephen D'Souza, Executive Director of Homelessness Services Assoc of BC (HSABC) and a member of the At Risk and Priority Population Task Force spoke on

CBC

Jan 6th 2022 advocating that citizens reach out to cities/municipalities to ask them to provide especially daytime sites as funding is available and it is important for them to “step up” to respond to this need.

[Check-in on Emergency Shelters | On The Coast with Gloria Macarenko | Live Radio | CBC Listen](#)

Chloe Good, also from HSABC and also a participant in the Task Force has also reached out to the city many times with info re: grants.

Tent recommendation:

I do not support any kind of tent for those experiencing homelessness. It will only increase stigma for guests and send a message that they are not worthy of a warm place indoors. It is also important to know that many people experiencing homelessness in White Rock are seniors or others who have frail health. What is needed at the basic level is a warm room with warm running water, washroom access and electricity for a kettle to provide a warm drink. Covid spacing restrictions are waved when there is extreme cold. The small entrance foyer was used at Peninsula United Church with a few tables and washroom access. Food and warm clothing was delivered by volunteers.

I feel extremely sad that a heated tent is recommended again.

Info re: Mt. Olive Lutheran EWR Shelter: Opens 10 pm to 7 am.

Thanks to dedicated volunteers reaching out to the community Mt. Olive decided to host the EWR Shelter. Mt. Olive Lutheran has opened their doors more than 60 nights since Oct 27 and has recorded over 900 guest visits to date. The Shelter is supported by Mt. Olive, BC Housing, Options staff, businesses who have offered to help, other churches, many volunteers, others in the community and adjacent neighbourhood.

Info re: Daytime Shelter at Peninsula United: Dec 27- Jan 3 2022

The 1 week daytime Shelter opened in 3 days at Peninsula United following desperate pleas to the City to open a site. Peninsula United Church Council approved the use of the church Christmas Eve day and Chloe Good completed the application to BC Housing on Christmas Day. BC Housing’s subsequent approval Boxing Day proved that government can act quickly on a stat holiday in urgent circumstances. I know White Rock City has also rapidly responded in the past to help citizens many times .(ie. Five Corner’s fire)

As the Peace Arch News reporter shared in a recent article [South Surrey daytime warming centre ‘not just a roof over your head’ – Peace Arch News](#) a daytime Shelter can be a place where meaningful dialogue can happen, resources can be provided and lives can begin to change.

A 24/7 wrap around Shelter is ideal, but if we can partner the two sites as occurred during the short time at Peninsula United due to the generous donation of a van from Uniti, this could be a very positive next step.

Businesses including a retirement facility, Sources, restaurants, the police and the general community were enormously supportive of the daytime Shelter. A business owner told a volunteer they are concerned when those without a home are sleeping in their doorways in the daytime so they appreciated that there was now a place people could be warm, safe, and supported with resources.

The police were relieved there was a place people could be taken.

Lives were literally saved at the Shelter.

It was extremely sad that we had to stop the daytime Shelter as there is a preschool that uses that site.

Thank you for reading my letter.

I continue to volunteer with many others at Mt. Olive and am very grateful for the night Shelter. However a daytime Shelter can provide so much more support and eliminate many other costs such as police service and hospitalization.

Just as it was needed last winter, a daytime Shelter is needed now and I hope you agree with me that the City can and must offer a dignified and humane site for our unhoused and deserving citizens.

I am certain there is room in the inn. Where there is a will, there is a way.

[Daytime warming centre open in Gibsons - Coast Reporter](#)

[Connect Warming Centre | Comox Valley Transition Society \(cvts.ca\)](#)

[Over 100 new shelter spaces opening for vulnerable people in Kamloops | BC Gov News](#)

Sincerely,

Kathy Booth

Shelter Volunteer

Peninsula United Justice and Service Convenor

Sent from [Mail](#) for Windows

From: [David Chesney](#)
To: [Kathy Booth](#)
Subject: Re: Warming Shelter report : Jan 10 meeting
Date: Monday, January 10, 2022 7:25:00 AM

Kathy

Thank you for taking the time to share your thoughts. You provide valuable insight

Councillor Chesney

Sent from my iPhone

On Jan 9, 2022, at 8:54 PM, Kathy Booth <kathy.booth@hotmail.com> wrote:

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Sincerely,
Kathy Booth
Shelter Volunteer
Peninsula United Justice and Service Convenor

Sent from [Mail](#) for Windows

From: [Anthony Manning](#)
To: [Guillermo Ferrero](#)
Subject: Fw: Warming Shelter report : Jan 10 meeting
Date: Monday, January 10, 2022 7:48:44 AM

Please see the section I highlighted below. Did we apply for these grants and, if so, what was the outcome?

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: January 9, 2022 20:54
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Eric Stepura <EStepura@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
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Sincerely,
Kathy Booth
Shelter Volunteer
Peninsula United Justice and Service Convenor

Sent from [Mail](#) for Windows

From: [Erika Johanson](#)
To: [Kathy Booth](#)
Subject: Re: Warming Shelter report : Jan 10 meeting
Date: Monday, January 10, 2022 8:32:09 AM

Thanks for the quick response!

Are the staff “trained” for dealing with homeless people?

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: Monday, January 10, 2022 8:24:34 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Warming Shelter report : Jan 10 meeting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Erika. I wanted to send a msg to everyone rather than just one person. Perhaps you'd like to reach out to Surrey to ask about their staffing for Chuck Bailey(sp?)where they have a daytime Shelter operated by Surrey Urban Mission staff. Perhaps Surrey will be able to answer a lot is your questions. The site was provided by the city of Surrey.

HSABC has made it clear to me that they would like cities to access funding for staffing from grants. Although BC Housing does provide the staffing for all the EWR Shelters in churches etc , I understand that Cities also have access to grants which should be the first approach. I can ask Chloé more about that for you. I am sure BC Housing also could play a role. Staffing numbers depend on the site. At least 2 staff are required for each shift if the Shelter is 7am to 10 pm. Upkar had 2 shifts of staff. If the washrooms are through a hallway etc then another staff member is required to take guests back and forth and ascertain all is OK.

Currently Mt Olive has three staff on their shift 10 pm to 7 am due to this reason.
Thanks
Kathy

Sent from my iPhone

On Jan 10, 2022, at 7:52 AM, Erika Johanson <ejohanson@whiterockcity.ca> wrote:

Thanks, Kathy, for taking the time to read the report and respond to it. I will definitely mention some of the points you've raised in tonight's meeting.

I spoke at length to **s. 22** and I hope to talk to Chloe before tonight's meeting. There seems to be a disconnect around staffing. Does a daytime warming shelter need 10 people with specialized training as the report indicates?

Regards,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

<image001.jpg>

From: Kathy Booth <kathy.booth@hotmail.com>

Date: Sunday, January 9, 2022 at 8:54 PM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Cc: Eric Stepura <EStepura@whiterockcity.ca>, Chris Magnus <CMagnus@whiterockcity.ca>, Guillermo Ferrero <GFerrero@whiterockcity.ca>

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It was extremely sad that we had to stop the daytime Shelter as there is a preschool that uses that site.

Thank you for reading my letter.

I continue to volunteer with many others at Mt. Olive and am very grateful for the night Shelter. However a daytime Shelter can provide so much more support and eliminate many other costs such as police service and hospitalization.

Just as it was needed last winter, a daytime Shelter is needed now and I hope you agree with me that the City can and must offer a dignified and humane site for our unhoused and deserving citizens. I am certain there is room in the inn. Where there is a will, there is a way.

[Daytime warming centre open in Gibsons - Coast Reporter](#)

[Connect Warming Centre | Comox Valley Transition Society \(cvts.ca\)](#)

[Over 100 new shelter spaces opening for vulnerable people in Kamloops | BC Gov News](#)

Sincerely,
Kathy Booth
Shelter Volunteer
Peninsula United Justice and Service Convenor

Sent from [Mail](#) for Windows

From: [Anthony Manning](#)
To: [Tracey Arthur](#)
Subject: Re: tracey motion
Date: Monday, January 10, 2022 8:42:53 PM
Attachments: [image001.jpg](#)
[image002.png](#)

You, too! See you tomorrow.

From: Tracey Arthur <TArthur@whiterockcity.ca>
Sent: January 10, 2022 20:33
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: tracey motion

Have a nice evening!

TRACEY ARTHUR, CMC
Director of Corporate Administration
15322 Buena Vista Avenue, White Rock, BC V4B1Y6
Tel: 604-541-2212 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: Monday, January 10, 2022 7:57 PM
To: Tracey Arthur <TArthur@whiterockcity.ca>
Subject: Re: tracey motion

Yes! Thank you.

Councillor Anthony Manning
City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Tracey Arthur <TArthur@whiterockcity.ca>
Sent: January 10, 2022 19:47
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: tracey motion

M/S THAT Council direct that between now and Jan 24 the Mayor and staff identify one (1) or more location to be used as day time extreme warming shelter whereby the city cover the cost and the staff to run it.

and further that the Mayor and staff connect again with Surrey on this.

TRACEY ARTHUR, CMC
Director of Corporate Administration
15322 Buena Vista Avenue, White Rock, BC V4B1Y6
Tel: 604-541-2212 | www.whiterockcity.ca



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From: [Christopher Trevelyan](#)
To: s. 22
Subject: Re: Un-Housed Population in White Rock
Date: Tuesday, January 11, 2022 7:52:49 PM

Hi **Redacted S. 22**

Thank you for your message. As you may know this was a topic of discussion last night and we are moving towards some temporary solution that we need to have in place before another cold snap.

Best Regards,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: **Redacted S. 22**
Sent: January 11, 2022 7:50 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: **Redacted S. 22**
Subject: Un-Housed Population in White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning White Rock Council Members,

I am writing to ask you to consider taking more courageous steps to assist the un-housed people in the White Rock area with finding safe shelter, especially at night. This winter has already proven to be excessively cold and windy. I am aware that council prefers to see local churches step up in this regard. This is a nice idea, but shifts the dire need a little too easily off the shoulders of the city, and onto the shoulders of kind volunteers who sometimes feel there is nowhere else to turn. As a White Rock taxpayer, I hope you will spend serious time addressing this issue. Please consider turning one of the lesser-used public buildings into a temporary shelter. Even better, perhaps you could partner with the city of Surrey to find a space for South Surrey/White Rock folks. What about the long-unused South Surrey pool building or something of that sort? Creative thinking could be the solution. I believe if the city can find the space, that volunteers would step up. Please do all you can to help this vulnerable population.

Thank you,

Redacted S. 22

Redacted S. 22

From: [Christopher Trevelyan](#)
To: [Kathy Booth](#)
Subject: Re: Warming Shelter report : Jan 10 meeting
Date: Tuesday, January 11, 2022 8:02:11 PM

Hi Kathy,

Thank you for your considerate and thoughtful e-mail. I read it well before the Council meeting last night. As you know we discussed this topic and are (hopefully) quickly moving towards some actual solutions before the next cold snap, and then something hopefully a solution that is no longer a last minute scramble every season.

Best Regards,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: January 9, 2022 8:54 PM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Eric Stepura <EStepura@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming Shelter report : Jan 10 meeting

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor, Council and staff,

Happy New Year!

I'm writing to provide feedback regarding the Jan 10th report by Mr. Eric Stepura regarding a warming Shelter in White Rock.

Thank you for addressing this urgent need in the community once again.

I note that the report this year is very similar to last year's report recommending a tent to be used as a warming shelter. The costs and complications were considered to be too great to offer a site indoors last year and similar objections are stated in the report this year.

It is unfortunate that the At Risk and Priority Population Task Force was unable to address this issue over many months, including securing funding sources which many cities have accessed. Note Gibsons, Courtenay and Kamloops links below

where these cities support daytime warming Shelters. Staff in these cities could provide information to WR re: funding.

Stephen D'Souza, Executive Director of Homelessness Services Assoc of BC (HSABC) and a member of the At Risk and Priority Population Task Force spoke on CBC

Jan 6th 2022 advocating that citizens reach out to cities/municipalities to ask them to provide especially daytime sites as funding is available and it is important for them to "step up" to respond to this need.

[Check-in on Emergency Shelters | On The Coast with Gloria Macarenko | Live Radio | CBC Listen](#)

Chloe Good, also from HSABC and also a participant in the Task Force has also reached out to the city many times with info re: grants.

Tent recommendation:

I do not support any kind of tent for those experiencing homelessness. It will only increase stigma for guests and send a message that they are not worthy of a warm place indoors. It is also important to know that many people experiencing homelessness in White Rock are seniors or others who have frail health. What is needed at the basic level is a warm room with warm running water, washroom access and electricity for a kettle to provide a warm drink. Covid spacing restrictions are waved when there is extreme cold. The small entrance foyer was used at Peninsula United Church with a few tables and washroom access. Food and warm clothing was delivered by volunteers.

I feel extremely sad that a heated tent is recommended again.

Info re: Mt. Olive Lutheran EWR Shelter: Opens 10 pm to 7 am.

Thanks to dedicated volunteers reaching out to the community Mt. Olive decided to host the EWR Shelter. Mt. Olive Lutheran has opened their doors more than 60 nights since Oct 27 and has recorded over 900 guest visits to date. The Shelter is supported by Mt. Olive, BC Housing, Options staff, businesses who have offered to help, other churches, many volunteers, others in the community and adjacent neighbourhood.

Info re: Daytime Shelter at Peninsula United: Dec 27- Jan 3 2022

The 1 week daytime Shelter opened in 3 days at Peninsula United following desperate pleas to the City to open a site. Peninsula United Church Council approved the use of the church Christmas Eve day and Chloe Good completed the application to BC Housing on Christmas Day. BC Housing's subsequent approval Boxing Day proved that government can act quickly on a stat holiday in urgent circumstances. I know White Rock City has also rapidly responded in the past to help citizens many times .(ie. Five Corner's fire)

As the Peace Arch News reporter shared in a recent article [South Surrey daytime warming centre 'not just a roof over your head' – Peace Arch News](#) a daytime Shelter can be a place where meaningful dialogue can happen, resources can be provided and lives can begin to change.

A 24/7 wrap around Shelter is ideal, but if we can partner the two sites as occurred during the short time at Peninsula United due to the generous donation of a van from Uniti, this could be a very positive next step.

Businesses including a retirement facility, Sources, restaurants, the police and the general community were enormously supportive of the daytime Shelter. A business owner told a volunteer they are concerned when those without a home are sleeping in their doorways in the daytime so they appreciated that there was now a place people could be warm, safe, and supported with resources.

The police were relieved there was a place people could be taken.

Lives were literally saved at the Shelter.

It was extremely sad that we had to stop the daytime Shelter as there is a preschool that uses that site.

Thank you for reading my letter.

I continue to volunteer with many others at Mt. Olive and am very grateful for the night Shelter. However a daytime Shelter can provide so much more support and eliminate many other costs such as police service and hospitalization.

Just as it was needed last winter, a daytime Shelter is needed now and I hope you agree with me that the City can and must offer a dignified and humane site for our unhoused and deserving citizens.

I am certain there is room in the inn. Where there is a will, there is a way.

[Daytime warming centre open in Gibsons - Coast Reporter](#)

[Connect Warming Centre | Comox Valley Transition Society \(cvts.ca\)](#)

[Over 100 new shelter spaces opening for vulnerable people in Kamloops | BC Gov News](#)

Sincerely,

Kathy Booth

Shelter Volunteer

Peninsula United Justice and Service Convenor

Sent from [Mail](#) for Windows

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Un-Housed Population in White Rock
Date: Wednesday, January 12, 2022 5:31:34 AM

Hello, s. 22 Please see the article from Monday's meeting:

<https://www.peacearchnews.com/news/city-of-white-rock-takes-first-steps-toward-daytime-warming-centre/>

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: January 11, 2022 07:50
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Redacted S. 22
Subject: Un-Housed Population in White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning White Rock Council Members,

I am writing to ask you to consider taking more courageous steps to assist the un-housed people in the White Rock area with finding safe shelter, especially at night. This winter has already proven to be excessively cold and windy. I am aware that council prefers to see local churches step up in this regard. This is a nice idea, but shifts the dire need a little too easily off the shoulders of the city, and onto the shoulders of kind volunteers who sometimes feel there is nowhere else to turn. As a White Rock taxpayer, I hope you will spend serious time addressing this issue. Please consider turning one of the lesser-used public buildings into a temporary shelter. Even better, perhaps you could partner with the city of Surrey to find a space for South Surrey/White Rock folks. What about the long-unused South Surrey pool building or something of that sort? Creative thinking could be the solution. I believe if the city can find the space, that volunteers would step up. Please do all you can to help this vulnerable population.

Thank you,

Redacted S. 22

From: [Christopher Trevelyan](#)
To: **Redacted S. 22**
Subject: Re: WR RCMP homelessness count - brief report
Date: Wednesday, January 12, 2022 10:07:43 AM

Hi **Redacted S. 22**

Thank you for your message. According to our RCMP we have 5 to 6 permanent homeless in white rock.

My comment about 2 being picked up was not to suggest that is the extent of the homeless problem. Instead it was made out of frustration behind the scenes when we had that cold snap. Where the talk was about staffing and large numbers which all requires work and organizing etc, and my point is we NEEDED something right now - we needed a place to house a few people immediately. We didn't need a huge program on Christmas Eve but rather open a door right away for the few in -10 as it was an emergency and then work on a better option with more time.

So my point in short we didn't need a massive hall which was too late to do, but rather open a room which we could have done in my opinion instead of using theoretical numbers as a barrier to action.

Best Regards,
Christopher

Get [Outlook for iOS](#)

From: **Redacted S. 22**
Sent: Wednesday, January 12, 2022 9:55:06 AM
To: Eric Stepura <EStepura@whiterockcity.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Jean Macdonald **Redacted S. 22** Kathy Booth <kathy.booth@hotmail.com>; Spyker, Adrianna [FH] <adrianna.spyker@fraserhealth.ca>; guillermo.ferrero@whiterockcity.ca <guillermo.ferrero@whiterockcity.ca>; janice Young <janice@peninsulaunited.com>
Subject: WR RCMP homelessness count - brief report

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good day,

Thank you for your attention to my impromptu plea at Monday's council meeting.

I agree that addressing the needs of unsheltered folks is complex.

Just as other communities have found a way, I believe this council and staff, with community support will also find a strategy, a made in White Rock strategy.

There was mention that only 2 folks were taken by local RCMP to the shelter. That does neglect to consider those who saw posters in key locations, quickly placed there by volunteers, word of mouth and an announcement at the night shelter at Mount Olive church.

As you know, there is support for action by the city. Locally, there are many partners in addressing the needs of the unsheltered in WR/SS. From White Rock these include churches,

businesses and non profits eg Rotary, Sources, the Food Bank and also Fraser Health and the programmes they offer. There are partners from Surrey including churches, businesses and non profits, like Options and Uniti. Of course community members and local RCMP are key in this.

Below please find the report prepared by Staff Sgt Kales in May of 2021.

It is relevant.

Thank you for all that you do for our community.

Sincerely,

Redacted S. 22

This was written in May 2021 and is on the White Rock website.

White Rock Homelessness Count and Lived Experience Summary

On April 16 and 17, 2021 the White Rock RCMP conducted a point-in-time count of unsheltered people experiencing homelessness in the city. This count did not include individuals living in shelters, transitions houses, safe houses, or temporarily in other people's homes. With our knowledge of the many secluded spots in White Rock, we went into bushes, parks, around condos, vacant buildings, in parkades, alleys, and around businesses. We located four individuals during these patrols and engaged in conversations to better understand life from their perspective, as well, we discussed barriers to reaching their individual self-actualization. As point-in-time counts having limitations, the officers at the detachment were also canvassed regarding their encounters with people experiencing homelessness over the last two months in White Rock. 24 individuals in total were identified as being unsheltered. Many of our officers have a rapport with these individuals allowing for candid sharing of their experiences.

What we can share:

- Of the 24 individuals, 33% (8) are female and 66% (16) are male. The ethnicity was predominately Caucasian (92%).
- 25% (6) of individuals have a familial history in White Rock or were previously housed in White Rock.
- 75% (18) of individuals are more connected to Surrey or beyond, and normally have an outdoor camp or overnight with inconsistent hosts in Surrey. Many identified White Rock as being the area south of 24th Avenue (16th Ave is the Northern boundary of White Rock).
- The attraction to White Rock included the calm atmosphere, the proximity to the ocean, and the availability of outdoor electrical outlets.
- For many, fentanyl or methamphetamine has been a predominant factor in becoming or remaining unsheltered.
- Some would not take substance use treatment if offered, others felt that there was

not immediate access to treatment when they were at the point of accepting it.

- 29% (7) of the individuals had mental health challenges that the officers believed were so acute that reasonable dialogue was difficult.

- Approximately a third of the individuals avoided shelters due to conflict with other people, or they found it challenging to stay in a structured environment.

Officers in White Rock continue to provide a compassionate service to this marginalized population within the community. Our ongoing participation and communication on this subject, to government and other agencies, is aimed at advancing this complex issue.

Kale Pauls, S/Sgt.

Detachment Commander

White Rock RCMP

Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

--

Redacted S. 22

Redacted S. 22



From: [Erika Johanson](#)
To: Redacted S. 22
Subject: Re: Un-Housed Population in White Rock
Date: Friday, January 14, 2022 12:32:53 PM
Attachments: [image001.jpg](#)

Thanks for the kind words.

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Redacted S. 22
Sent: January 14, 2022 10:41 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Un-Housed Population in White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Erika,

I am well acquainted with Kathy Booth and Redacted S. 22 and am hoping to become more involved with this important humanitarian issue. Thank you very much for your letter back to me. Thank you for working hard on this issue yourself as lives are at stake.

Take care,

Redacted S. 22

On Tuesday, January 11, 2022, 11:45:39 a.m. PST, Erika Johanson <ejohanson@whiterockcity.ca>

wrote:

Dear **Redacted S. 22**

Thank you for your email. If did not see last night's Council meeting where Mr. Stepura's report on options for a warming centre was discussed, you can view it here:

<https://pub-whiterockcity.escribemeetings.com/Meeting.aspx?Id=4f57f67f-69e9-4e49-8bab-3dcd8a951a11&Agenda=Agenda&lang=English&Item=48&Tab=attachments>

If you click on the title, Temporary Warming Shelter Options, the video will go directly to that spot in the recording.

You will notice that I appear to be the only one on council who wants a daytime warming shelter throughout the winter months, not just for "extreme weather". I declined to "accept" the report because, as I said in the meeting, it should have had answers to the many outstanding questions raised by council members.

A task force was struck to address housing the "At Risk and Priority Population" for both White Rock and South Surrey. It was disbanded. A homeless shelter is being provided by Mount Olive Lutheran Church that opens at 10 pm and closes at 7 am on nights of extreme weather.

Next winter, Peninsula United Church's new building will be operational and the church part of the building is designed with having an extreme weather shelter there. This is still just a stop-gap to the larger issues facing this population.

I would like to point out that it's not Council that prefers the faith based organizations to provide a solution. It was telling that Staff needed clarification from Council last night for them to look at options for non-city owned spaces. The final motion still left it unclear.

If you are not connected to others in this community working on homeless issues, I would be happy pass your contact information to some of the key players.

Regards,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: Redacted S. 22

Date: Tuesday, January 11, 2022 at 7:50 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Cc: Redacted S. 22
Subject: Un-Housed Population in White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning White Rock Council Members,

I am writing to ask you to consider taking more courageous steps to assist the un-housed people in the White Rock area with finding safe shelter, especially at night. This winter has already proven to be excessively cold and windy. I am aware that council prefers to see local churches step up in this regard. This is a nice idea, but shifts the dire need a little too easily off the shoulders of the city, and onto the shoulders of kind volunteers who sometimes feel there is nowhere else to turn. As a White Rock taxpayer, I hope you will spend serious time addressing this issue. Please consider turning one of the lesser-used public buildings into a temporary shelter. Even better, perhaps you could partner with the city of Surrey to find a space for South Surrey/White Rock folks. What about the long-unused South Surrey pool building or something of that sort? Creative thinking could be the solution. I believe if the city can find the space, that volunteers would step up. Please do all you can to help this vulnerable population.

Thank you,

Redacted S. 22

From: [Christopher Trevelyan](#)
To: s. 22
Subject: Re: Homeless Debate
Date: Sunday, January 16, 2022 12:58:31 PM

Hi **Redacted S. 22**

Thanks as always for your message, and sorry for the slow response.

With reluctance I have to agree with you and disagree. Yes it **should** not be the responsibility of the City, but with the Province doing nothing to help, it's yet another matter that falls into our lap. I am miles away from being an activist, but homelessness is an issue that will continue to worsen, and the prices of rent and property are rapidly compounding this. There should be a Provincial response, but it's difficult to do nothing when it's -15 and many other cities ARE doing something. I am obviously opposed to any permanent City sponsored shelter, but in emergencies it's important to have a plan in place (and it really also should be faith based communities helping privately). The latest on this is that we are talking with Surrey about cost sharing, but NOT that 6-digit stuff in the report which are non-starters.

As for staff concern about spending, we've talked about this before, but the asks for more and more staff, a new City Hall, and other expensive programs and consultants FROM staff leads me to question who really is watching the tax implications of decisions. I know I've had to say more 'no's' to staff requests than I've asked for 'yes's'.

Yep, school is nuts - kids are dropping like flies from COVID, but hey that's the job.

Happy New Year to you and your family!

Chris

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: **Redacted S. 22**
Sent: January 12, 2022 8:15 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Homeless Debate

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Christopher : I watched the debate on the homeless issue. As the father of a physician that has a significant number of patients that are homeless I can assure you that I am very sensitive to this issue. I believe however that this is not the responsibility of the City.

The reason for this note however, is to provide my insight into why the city continues to have staff leave in droves.

The fact that you do not allow staff to make recommendations was highlighted during this debate.

Redacted S. 22

Staff were not able to make a recommendation to not approve this because of your policy.

The **s. 22** city administrator **Redacted S. 22** tried to explain that this was not the mandate of the city and the tax implications were staggering.

I raise this as two examples of highly paid staff not able to make a professional recommendation to Council but rather have to pussy foot around the issue in an indirect manner.

Redacted S. 22

I recognize that you were concerned about the finances with your comments but again it appeared you did not want to say exactly what you were really thinking.

The issue of taxation will be front and center this year yet the staff that are hired to manage the finances are left to quietly plead with Council to think about the implications of spending “our money”.

Hope things are going ok at school and with your family. These are cray times.

Redacted S. 22

From: [Erika Johanson](#)
To: [Guillermo Ferrero](#)
Cc: [Mayor and Council](#)
Subject: Re: Warming shelter specs
Date: Friday, January 21, 2022 9:14:13 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Thanks!

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778 867.9317 | www.whiterockcity.ca

Email signature logo



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Date: Friday, January 21, 2022 at 9:08 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming shelter specs

Erika,

ATCO 12'x60' IG Frameless Site Office

cid:image006.jpg@01D80EA6.9FF80060



It has a bathroom, however it will not be running and we are recommending to use the concession bathrooms (rationale in the report) – doors and windows are shown in the diagram – no furniture included, but we will add tables and chairs from our assets inventory.

I can bring all details and this diagram to the Council meeting Monday night as this is very last minute and we continue to work on all details. I will ask Tracey to add this diagram on table for Monday.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604 541 2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 21, 2022 8:53 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming shelter specs

Guillermo,

What are the specifications of the modular office for the proposed warming shelter; e.g., windows, doors, running water, counters, furniture?

TIA,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778 867.9317 | www.whiterockcity.ca

Email signature logo



From: [Erika Johanson](#)
To: [Guillermo Ferrero](#)
Cc: [Mayor and Council](#)
Subject: Re: Warming shelter specs
Date: Friday, January 21, 2022 9:19:42 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image003.jpg](#)

Guillermo,

Is Staff working with Upkar on this?

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778 867.9317 | www.whiterockcity.ca

Email signature logo



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Date: Friday, January 21, 2022 at 9:08 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming shelter specs

Erika,

ATCO 12'x60' IG Frameless Site Office

cid:image006.jpg@01D80EA6.9FF80060



It has a bathroom, however it will not be running and we are recommending to use the concession bathrooms (rationale in the report) – doors and windows are shown in the diagram – no furniture included, but we will add tables and chairs from our assets inventory.

I can bring all details and this diagram to the Council meeting Monday night as this is very last minute and we continue to work on all details. I will ask Tracey to add this diagram on table for Monday.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604 541 2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 21, 2022 8:53 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming shelter specs

Guillermo,

What are the specifications of the modular office for the proposed warming shelter; e.g., windows, doors, running water, counters, furniture?

TIA,

ERIKA JOHANSON
Councillor, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 778 867.9317 | www.whiterockcity.ca

Email signature logo



From: [Anthony Manning](#)
To: [Chloe Good](#)
Subject: Warming centre approved
Date: Monday, January 24, 2022 10:12:29 PM
Attachments: [Outlook-Descriptio.png](#)

Hello, Chloe! Council approved 4-1 the daytime warming centre, to be opened in conjunction with the evening shelter at Mt. Olive.

Surrey confirmed today that they will pay half, up to \$80k.

Thanks for your time on the phone earlier. The information you shared helped moved the discussion along.

Councillor Anthony Manning

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-7810

www.whiterockcity.ca



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From: [Darryl Walker](#)
To: [Guillermo Ferrero](#)
Subject: Warming Shelter
Date: Monday, January 24, 2022 11:41:00 AM

From: Redacted S. 22
Sent: January 24, 2022 10:58 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor and Councillors,

Why would anyone suggest putting a homeless shelter near a playground? I worked in Prince George near a playground. Our building had an overhang entrance. Every morning one of the staff had to go out and pick up the needles and condoms; not because it was our job. Just to protect the children in the neighbourhood. Who is going to do that here?

How are the homeless going to get to this site? They certainly aren't there now, but I guess build it and they will come. If you are considering a portable shelter, there are much better placed parking lots in White Rock.

However I thought the survey done about a year ago found that the homeless in White Rock were from Surrey. I would support helping Surrey financially with their problem, but am very much against making a problem for White Rock.

Redacted S. 22

Redacted S. 22

We have built a parkade for visitors, blocked off our street so others could dine here, I could go on. Please stop and consider what the citizens who live here want their city to look like.

Sincerely,

Redacted S. 22

From: [Darryl Walker](#)
To: [Guillermo Ferrero](#)
Subject: Feedback: Warming Daytime Shelter- South Surrey/White Rock
Date: Monday, January 24, 2022 11:42:00 AM
Importance: High

From: Chloe Good <chloe.good@hsa-bc.ca>
Sent: January 23, 2022 4:15 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; upkar@eccsociety.org
Subject: Feedback: Warming Daytime Shelter- South Surrey/White Rock
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I wanted to share some reflections on the proposed installation of a 12' by 60' modular office trailer as a temporary warming centre site at Centennial Park.

We fully support ECCS in mobilizing this resource to meet community needs over the next few months.

Although committed to making this recommendation work, there are a few operational logistics that will require further consideration. HSABC is happy to meet and discuss strategies to align and support programming through this model. I would like to recommend that Upkar, myself, Eric and Mayor Walker meet to discuss the operational considerations below:

Facilities:

It looks as though the expectation is that guests will be sharing a public washroom within the park. This is going to be problematic for sightlines, safety, and staffing considerations. The sales mock-up indicates that the trailer does have a washroom.

- In the report power hook up for the recommended site is estimated at \$2,500. Under the Options/Risks/Alternatives section, utility hookup costs (i.e. power, water, and sewer) are estimated at \$10,000. This means sewer and water hookups make up the balance of \$7,5000 (or \$3,750 per month).
- In addition to guests, staff will also not have access to a washroom onsite.
- Is there an opportunity to hook up those services so the trailer can have running water and a functioning washroom (as illustrated in the sales drawing)?
- If not, is there an opportunity for designated washroom facilities to be closed to the public given the accessibility of other facilities in the park?

Transportation:

During the Arctic Outflow events of December/January, the temporary Warming Centre program at Sunnyside Community Church was supported by resources that transported guests from the daytime site to nighttime shelter services at Mount Olive Lutheran Church.

- Although there may be opportunities at the community level to explore something similar, considerations around and funding for transportation will be an important part of this model's

success.

Activation:

This report outlines a recommendation for a warming shelter that is open for a block of time (January 28 to March 15).

- Winter conditions in this region have been extending into the first week of April so that is something to think about. EWR season timelines have historically been Nov 1 through March 31.
- Offering daytime services without a nighttime shelter could be problematic on days when an Extreme Weather Alert is not activated.
- Security may be an additional resource to consider on nights if/ when the site is not open.
- If moving to a weather driven model, are City staff making the call to open when 'minus zero degree weather' conditions present?

I look forward to exploring opportunities to work collaboratively and feel confident we can find solutions to address these operational considerations.

We are happy to work with community partners to help mobilize this temporary site and meet the immediate needs of those experiencing homelessness, while longer term solutions are developed.

Please feel free to get in touch anytime. Happy to set up a zoom meeting if you have time tomorrow to connect.

Thank you so much,

Chloe

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwataʔ (Tseil-Waututh) Nations.

From: [Anthony Manning](#)
To: [Chloe Good](#)
Subject: Re: Surrey-White Rock, Extreme Weather Alert Issued: January 21, 2022
Date: Monday, January 24, 2022 6:52:46 AM

Hello, Chloe. I'll call you later this morning.

From: Chloe Good <chloe.good@hsa-bc.ca>
Sent: January 22, 2022 16:24
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: RE: Surrey-White Rock, Extreme Weather Alert Issued: January 21, 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Anthony,

If you have time on Monday I would be happy to discuss how HSABC (not the Province) as Community Representative makes the calls and potential opportunities for alignment.

We have a communications system that does provide as much advance notice as possible, recognizing timelines differ depending on how conditions present. Your email is on the official alert list which means you are receiving notifications on the day an alert is being issued. There are other communications taking place prior to activations.

Please let me know if you have time to connect.

Happy to share information about EWR Alert procedures and how we might work together to align operations.

Thank you,
Chloe

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
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xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

From: Anthony Manning <AManning@whiterockcity.ca>
Sent: January 21, 2022 4:11 PM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Subject: Re: Surrey-White Rock, Extreme Weather Alert Issued: January 21, 2022

Hello, Chloe.

White Rock Council may approve a plan for a daytime warming centre next Monday night. The plan would be to coordinate its opening with use of the nighttime centre at Mt. Olive. The group that would be staffing the daytime centre requires 4-day notice. Does the province always give such short notice of activating the nighttime centre? This could make aligning the openings problematic.

Yours sincerely,

Councillor Anthony Manning

From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Sent: January 21, 2022 13:07
To: EDIV_FEDERAL_OCC@rcmp-grc.gc.ca <EDIV_FEDERAL_OCC@rcmp-grc.gc.ca>; EWRalerts@bchousing.org <EWRalerts@bchousing.org>; dstaplet@bchousing.org <dstaplet@bchousing.org>; Stephen D'Souza <stephen.dsouza@hsa-bc.ca>
Cc: KMarosevich@surrey.ca <KMarosevich@surrey.ca>; Martin.Blais@surrey.ca <Martin.Blais@surrey.ca>; JJJensen@surrey.ca <JJJensen@surrey.ca>; DSBerar@surrey.ca <DSBerar@surrey.ca>; sukh.maghera@surrey.ca <sukh.maghera@surrey.ca>; PRSeco@surrey.ca <PRSeco@surrey.ca>; MManhas@surrey.ca <MManhas@surrey.ca>; Kim Jackson <kmjackson@surrey.ca>; anja.fouche@surrey.ca <anja.fouche@surrey.ca>; smatkinson@surrey.ca <smatkinson@surrey.ca>; scotty.schumann@rcmp-grc.gc.ca <scotty.schumann@rcmp-grc.gc.ca>; sukhjit.badyal@rcmp-grc.gc.ca <sukhjit.badyal@rcmp-grc.gc.ca>; cara.thomson@rcmp-grc.gc.ca <cara.thomson@rcmp-grc.gc.ca>; gary.goller@rcmp-grc.gc.ca <gary.goller@rcmp-grc.gc.ca>; JWCairney@surrey.ca <JWCairney@surrey.ca>; SCMorris@surrey.ca <SCMorris@surrey.ca>; MEGriffioen@surrey.ca <MEGriffioen@surrey.ca>; ktandrews@surrey.ca <ktandrews@surrey.ca>; istachura@surrey.ca <istachura@surrey.ca>; DKerr@surrey.ca <DKerr@surrey.ca>; akmacpherson@surrey.ca <akmacpherson@surrey.ca>; libraryinfo@surrey.ca <libraryinfo@surrey.ca>; Sbhogal@surrey.ca <Sbhogal@surrey.ca>; ASchulz@surrey.ca <ASchulz@surrey.ca>; dlmcarron@surrey.ca <dlmcarron@surrey.ca>; Tia.Saini@surrey.ca <Tia.Saini@surrey.ca>; Neal.Aven@surrey.ca <Neal.Aven@surrey.ca>; LACavan@surrey.ca

<LACavan@surrey.ca>; LAWhite@surrey.ca <LAWhite@surrey.ca>; AMurphy@surrey.ca <AMurphy@surrey.ca>; SBeer@Surrey.ca <SBeer@Surrey.ca>; RDube@surrey.ca <RDube@surrey.ca>; Gill, Ron <RGILL@surrey.ca>; OWLum@surrey.ca <OWLum@surrey.ca>; Amber.Stowe@surrey.ca <Amber.Stowe@surrey.ca>; Arason, Jeff <JRArason@surrey.ca>; Brenda.Locke@surrey.ca <Brenda.Locke@surrey.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Chris Magnus <CMagnus@whiterockcity.ca>; Greg Newman <GNewman@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Anthony Manning <AManning@whiterockcity.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; rob.w.dixon@rcmp-grc.gc.ca <rob.w.dixon@rcmp-grc.gc.ca>; kathy.booth@hotmail.com <kathy.booth@hotmail.com>; [REDACTED]

Redacted S. 22

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]; Chloe Good <chloe.good@hsa-bc.ca>;

Redacted S. 22

Subject: Surrey-White Rock, Extreme Weather Alert Issued: January 21, 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia. I am issuing an Extreme Weather Alert (EWA) and it is requested that RCMP "E" HQ OCC send the below noted EWA verbatim via CPIC to the detachment responsible for policing the municipality of Surrey and White Rock, British Columbia

I request that only "E" HQ OCC confirm receipt of this e-mail and advise when the CPIC message has been forwarded to the appropriate detachment. You will be advised via email when the EWA has been rescinded.

Thanks in advance for your assistance,

Chloe Good

Extreme Weather Alert

Pursuant to sec. 2(2)(b) of the Assistance to Shelter Act an Extreme Weather Alert (EWA) is being issued for the municipalities of Surrey and White Rock, British Columbia. This EWA activates the authorities in the Assistance to Shelter Act for police to assist persons at risk due to extreme weather conditions and remains in effect until it is canceled.

This EWA is being issued on January 21, 2022 at 1:00 am, due to the following weather conditions

and forecast: Feels like temperatures at or below zero degrees.

The following shelters will be providing spaces during this EWA:

SUMS EWR

10275 City Parkway

20 s spaces – Adult 19+

10pm-6am

Fleetwood Reform Church

9165 160th Street

14 spaces – Adult 19+

7pm-7am

Please note – Transportation is available from North Surrey to Fleetwood Church until the site is full (14 spaces). Guests can go to the Gateway Shelter prior to 6:30 pm (10697 135A Street) to put their name on the list. They will be transported to the Fleetwood site from Gateway Shelter and returned to Whalley in the morning by taxi.

Pacific Community Resources Society

Youth EWR Shelter

10453 Whalley Blvd

6 spaces- Youth 24 years of age and under

7pm-7am (If no guests arrive by 11pm-site will close)

Shimai House

13327 100A Avenue

6 spaces - Women only

10pm - 10am

Mt. Olive Lutheran Church

2350 148th Street Surrey

20 spaces- Adult 19+

10pm-7am

Pacific Community Church

5337 180th Street

15 spaces- Adult 19+

10pm-7am

EWA issued by: Chloe Good, Community Representative for the municipalities of Surrey and White

Rock, British Columbia.

Please let our team know if there are other representatives that should be added to the **Official** EWR Alert Notification list for Surrey and White Rock.

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

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From: [Anthony Manning](#)
To: **Redacted S. 22**
Subject: Re: Daytime Warming Shelter
Date: Wednesday, January 26, 2022 5:56:08 AM

Thank you, **s. 22** It is more important than ever that the *community* get behind this project. There's no guarantee that a future council will support this, so the more faith-based groups, non-profits and volunteers that help make this shelter work for the next few weeks, the more assurance that it can continue. We don't want to see hope lost.

Yours sincerely,

Councillor Anthony Manning

From: **Redacted S. 22**

Sent: January 24, 2022 22:54

To: Eric Stepura <EStepura@whiterockcity.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; guillermo.ferrero@whiterockcity.ca <guillermo.ferrero@whiterockcity.ca>

Cc: **Redacted S. 22**

Jean Macdonald

Redacted S. 22

Kathy Booth

<kathy.booth@hotmail.com>; **Redacted S. 22**

Rick Bayer

<rick@gracepoint.ca>; Spyker, Adrianna [FH] <adrianna.spyker@fraserhealth.ca>; dyoung@sources.ca <dyoung@sources.ca>; janice Young <janice@peninsulaunited.com>;

Redacted S. 22

Subject: Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

An important and I believe courageous step was taken tonight.

There certainly was a theme of homelessness which is timely.

David Young mentioned to me that support has grown every year since the Coldest Night of the Year started as a small event. That mirrors the need that has been for support for the homeless and at risk of homelessness has been noted by our community. It indicates the commitment folks are willing to make to address this need.

It is encouraging that recently Saltspring Island (population 11,000) has received a commitment from the province through BC Housing for 28 units of supportive housing . In 2015, like us they has an extreme weather shelter. In April 2021 they opened a full time shelter. Now they are to have supportive housing with funds BC Housing from the province's housing plan of \$7 b. that started in 2017 and goes for 10 years. This is action we could also

take to address the housing need continuum.

Also, today (Jan 24/22) on CBC Radio, Matt Galloway's The Current, there was a 30 minutes piece on homelessness. It started with the strategy Medicine Hat has used to functionally end chronic homelessness. Jamie Rogers specifically cited support from mayor and council.

Steven Gates, a prof at York U. and ED of Canadian Observatory on Homelessness called for collaboration between federal, provincial and municipal governments. The cost to society of inaction is \$50,000 a year for each homeless person. (McGill U.study)

The federal dollars available for affordable housing right now is unprecedented.

The CEO of the Y Foundation, Helsinki talked of Norway's pledge to have absolute zero homelessness by 2027.

I urge you to listen to this interview.

There is momentum in our city. Eg. from Sources, which you heard tonight, including their new Peer Network programme and we have a new Harm Reduction site. There was a successful Christmas warming centre with a significant number of community partners. The night shelter is at Mount Olive Lutheran, a valued new partner that stepped up to offer their site and support.

We heard Mayor Walker say we must have something more ready for this fall.

I think White Rock council took a significant step in that direction tonight.

Sincerely meant,

Redacted S. 22

From: [Erika Johanson](#)
To: [Anthony Manning](#)
Subject: Re: Extreme weather warming shelter
Date: Wednesday, January 26, 2022 7:38:49 AM
Attachments: [image001.jpg](#)
[image.png](#)

Thanks for checking!

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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From: Anthony Manning <AManning@whiterockcity.ca>
Sent: January 26, 2022 5:56 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Extreme weather warming shelter

They are available with ramps:



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: January 25, 2022 11:20
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Extreme weather warming shelter

I'm not sure. We could build a ramp to the entrance of the trailer or rent a ramp. I will look into it.

G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 25, 2022 11:12 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Extreme weather warming shelter

Hi,

Will someone with a walker be able to get in?

TIA,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: [Christopher Trevelyan](#)
To: [Guillermo Ferrero](#); [Mayor and Council](#)
Subject: Re: Extreme weather warming shelter
Date: Thursday, January 27, 2022 11:06:45 PM
Attachments: [image001.jpg](#)

Great news about the shuttle.

Thanks for the updates.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: January 27, 2022 7:23 PM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Extreme weather warming shelter

Hello Mayor and Council,

Ramp

Staff have checked with our mobile office provider (Atco) and they do not have any wheelchair ramps available.

We also checked with Britco and they do not provide ramps. They have had wheelchair ramps built for some of their trailers at a cost of about \$15,000.

We contacted William Scottsman, another mobile office provider based in the USA, and they have ramps but they will not provide them unless we order their office trailers.

We also followed up with Upkar Singh Tatlay the ECCS Coordinator that will be operating our warming shelter and who operated the warming shelter over the Holidays at the Peninsula United Church, and he stated that none of the clients attending the Extreme Weather Shelter at Mt Olive Lutheran Church or the Peninsula United Church warming shelter will need a ramp to access our mobile office trailer. This topic was discussed and confirmed in a Zoom call today with Upkar and United Church volunteers **Redacted S. 22** and Kathy Booth. Upkar indicated that if needed, their staff could help anyone with mobility issues to access the office trailer warming shelter.

Shuttle Transportation

Transportation between Mt Olive's EWS and Centennial Park daytime warming shelter, Upkar indicated that a community resident has agreed to fund the rental of a shuttle vehicle and ECCS staff will transport people between the two facilities.

Please let me know if you would like staff to look into this further.

Thanks,
G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 25, 2022 11:12 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Extreme weather warming shelter

Hi,

Will someone with a walker be able to get in?

TIA,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: [Anthony Manning](#)
To: [Guillermo Ferrero](#)
Subject: Re: Extreme weather warming shelter
Date: Friday, January 28, 2022 4:52:35 AM
Attachments: [image001.jpg](#)

Thank you very much for the updates, Guillermo. I'm glad to hear that the shelter is coming together with community involvement and at no additional cost to the city so far.

Happy Friday!

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: January 27, 2022 19:23
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Extreme weather warming shelter

Hello Mayor and Council,

Ramp

Staff have checked with our mobile office provider (Atco) and they do not have any wheelchair ramps available.

We also checked with Britco and they do not provide ramps. They have had wheelchair ramps built for some of their trailers at a cost of about \$15,000.

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G.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: January 25, 2022 11:12 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Extreme weather warming shelter

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TIA,

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



Ken Overton

From: Anthony Manning
Sent: Tuesday, February 1, 2022 6:49 AM
To: Guillermo Ferrero
Subject: Re: Warming Centre Trailer is delivered

Guillermo, many thanks to you and staff for setting this up. I appreciate it very much.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: January 31, 2022 16:10
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre Trailer is delivered

Hello Mayor and Council,

The warming Shelter trailer is all setup with furniture, power, a fridge and heat. First date of operation is tomorrow starting at 7am in conjunction with Mt. Olive.

Here are some photos of the interior:







Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero

Sent: January 31, 2022 11:28 AM

To: Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: Warming Centre Trailer is delivered

Hello Mayor and Council,

I just wanted to give you a quick update that the trailer has been delivered and it is being setup now. We anticipate to have it all ready to go by tomorrow. I will keep you updated.

In case you get questions, this is what it looks like at the location – staff are onsite trying to setup this as soon as possible:



Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: [Chris Magnus](#)
To: [Eric Stepura](#)
Cc: [Guillermo Ferrero](#)
Subject: Email from Paster Peter Klenner | Daytime Warming Shelter Inquiry
Date: Tuesday, February 1, 2022 12:14:34 PM

Eric, can you please follow up with Peter Klenner and provide him with an update related to the daytime warming shelter? Thanks, appreciated.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2124 | www.whiterockcity.ca

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-----Original Message-----

From: Peter Klenner <pklenner@telus.net>
Sent: February 1, 2022 10:43 AM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Subject: Re: A quick update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Chris,

Just to let you know that I've called a prayer meeting for all the senior pastors on the Peninsula for this Friday. During the meeting, I will put it to them about an extreme day-time weather shelter. To this point, I have not had anyone offer space. (It's hard to come by!) Please confirm that the City is still looking for a day-time extreme weather shelter.

I'll let you know if I get a response after Friday's meeting.

Thanks for all you do.

Best,

Peter Klenner

Chair

Peninsula Pastors' Network (P.P.N.)

604.209.55709

On 17-01-2022, at 10:08 AM, Chris Magnus <CMagnus@whiterockcity.ca> wrote:

Good morning Peter. Thank you for the update. Appreciated.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2124 | www.whiterockcity.ca

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-----Original Message-----

From: Peter Klenner <pklenner@telus net>
Sent: January 17, 2022 9:54 AM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Subject: A quick update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Chris,

I hope this email find you and your team safe and healthy.

A quick update for Mayor Walker. He phoned me last week to see if I could find space for a daytime extreme weather shelter.

Please report to him, that as of yet, I've had no "bites." Space in South Surrey/White Rock churches is hard to find—as the Mayor knows.

However, I'll continue to contact pastors and colleagues to see if anything comes up.

I'll keep you updated.

Have a great day.

Blessings,

Peter Klenner

Pastor and Chair

Peninsula Pastors' Network (P.P.N.)

604.209.5570

From: [Suzanne Bazso](#)
To: [Amanda Silvers](#)
Cc: [Eric Stepura](#)
Subject: RE: Warming Shelter Activity Update
Date: Tuesday, February 1, 2022 1:05:26 PM
Attachments: [image001.jpg](#)

Sure I can do that 😊

From: Amanda Silvers <ASilvers@whiterockcity.ca>
Sent: Tuesday, February 01, 2022 1:03 PM
To: Suzanne Bazso <SBazso@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>
Subject: RE: Warming Shelter Activity Update

Hi Suzanne,

We actually added it as a News Item on the homepage:
<https://www.whiterockcity.ca/CivicAlerts.aspx?AID=2963>

If you could prepare the info in the Activity Update format and send to me, I would be super appreciative. Thanks Suzanne .

From: Suzanne Bazso <SBazso@whiterockcity.ca>
Sent: February 1, 2022 12:25 PM
To: Amanda Silvers <ASilvers@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>
Subject: Warming Shelter Activity Update

Hi Amanda, Eric has mentioned that you were doing a write up for PAN regarding the new Warming Centre at Centennial Park. Are you planning on submitting an Update about it this week? If not, I can submit one from Rec & Culture, if you'd like us to. If you'd like us to submit the update, could you please forward me all of the information you have about it?

Thanks so much,

Suzanne

Suzanne Bazso
Recreation & Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.541.2199 | www.whiterockcity.ca



From: [Chloe Good](#)
To: [Eric Stepura](#)
Cc: upkar@eccsociety.org
Subject: RE: Security Services Proposal
Date: Tuesday, February 1, 2022 1:18:28 PM
Attachments: [image001.png](#)
[image002.png](#)

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Hello Eric,

The role of the security guard would be to ensure damage does not occur to the trailer or surrounding property during the evenings. Unfortunately with a lack of year round homelessness services/ housing options in community – there remains limited places for unsheltered individuals in the area to access when weather responsive programs are not open. That is a larger community need than the EWR and Warming Centre model can fill.

Perhaps Upkar and myself could compile a list of shelters to be distributed to guests when the EWR and Warming Centre are closed. The role of the security guard would likely not bleed into homeless outreach but maybe they could have a resource card/directory and transit tickets they could hand out (if that falls within the mandate of their service contract).

Unfortunately most year round shelters are full so folks may be inclined to stay onsite.

Do you have time for a phone call today?

You had mentioned that to start, the Warming Centre will be open for the next 7 days then will be aligned with openings of the EWS at Mount Olive Lutheran Church. Community is very concerned about the risks associated with these programs operating out of sync, so it would be great to get more clarity around this.

Please let me know if you have a moment to connect.

Thank you,

Chloe

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwataʔ (Tseil-Waututh) Nations.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 1, 2022 11:02 AM
To: Chloe Good <chloe.good@hsa-bc.ca>
Cc: upkar@eccsociety.org
Subject: RE: Security Services Proposal

Chloe

Thanks for the information.

I will discuss this with Upkar today.

I wonder about what direction the security personnel will give to the shelter attendees. Where will they send them once the shelter is closed?

Your thoughts?

Eric

From: Chloe Good <chloe.good@hsa-bc.ca>
Sent: February 1, 2022 10:22 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: upkar@eccsociety.org
Subject: FW: Security Services Proposal
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

I wanted to circle back to the conversation regarding overnight security for the daytime warming centre.

As a reminder, based on community feedback and experiences with service delivery this season, security has been identified as playing a significant role in monitoring activity around the trailer when the site is closed and supporting program success.

Attached is a quote from the company providing services at the Mount Olive EWR site.

\$27.20 per hour
9 hour shift during site closure- 10pm-7am
\$244.80 per shift

February 28 nights
March 31 nights
59 shifts total
\$244.80 x 59 nights = \$14,443.20

The City has budgeted for nightly operations at \$3,000 based on a solid block of time from Feb 01 through March 15, 2022. As a weather driven model there will be some cost savings when the site closes. The cost of security equates to less than 5 operational days.

Is this something the City will consider putting in place to help support the safety of the site, program, and community?

Thank you,
Chloe
--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
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From: Pavneet Chahal <pchahal@guardnation.ca>
Sent: January 28, 2022 4:17 PM
To: Chloe Good <chloe.good@hsa-bc.ca>
Subject: Security Services Proposal

Hi Chloe,

Thank you for reaching out to us for providing security services at Centennial Park in Whiterock.
Please find attached the proposal for the service.
Please advise you need any additional information

Pavneet Chahal
Regional manager
778-708-0016



GUARD NATION SECURITY SOLUTIONS INC.

info@guardnation.ca

604-360-7400

[406-8318 120 Street Surrey BC V3W 3N4](#)



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From: [Eric Stepura](#)
To: [Chloe Good](#)
Subject: RE: Surrey-White Rock Extreme Weather Update, January 31, 2022
Date: Tuesday, February 1, 2022 2:22:00 PM
Attachments: [image001.jpg](#)

Chloe

Please send these WR/SS daytime warming shelter activation communications to me at my email address below:

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Chloe Good <chloe.good@hsa-bc.ca>
Sent: January 31, 2022 4:40 PM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: FW: Surrey-White Rock Extreme Weather Update, January 31, 2022

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Who should these kinds of communications go to for White Rock – South Surrey Warming Centre activations?

From: EWR Coordinator
Sent: January 31, 2022 10:01 AM

Hello,

This email is to confirm that we will need to extend the Alert beyond tonight.

- **Based on current conditions we are asking sites to remain open Tuesday, Wednesday, and Thursday nights (for now).**
- Public notice of this extension will go out Tuesday morning.

Looking ahead:

- Low temperatures remain in the forecast into the weekend.
- It is possible the alert will be extended again on Friday morning.
- We will continue to monitor conditions and connect Wednesday morning.

As a reminder:

- If your site is unable to open due to staffing considerations, please email, call, or text anytime.
- We will send out location amendments to the current alert if site closures are needed.

Thank you so much,

Chloe

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

From: EWR Coordinator

Sent: January 26, 2022 2:55 PM

Hello,

This email is to confirm that based on current forecasts, we will be extending the Alert beyond Thursday night.

- **Although conditions are variable, we are asking sites to remain open Friday, Saturday, Sunday, and Monday nights (for now).**
- Public notice of this extension will go out Friday morning.

Looking ahead:

- Low temperatures and mixed precipitation remain in the forecast next week.
- It is very likely the alert will be extended again on Tuesday morning.

Please check your inbox over the weekend for updates regarding our activation status beyond Monday night.

As a reminder:

- If your site is unable to open due to staffing considerations, please email, call, or text anytime.
- We will send out location amendments to the current alert if site closures are needed.

Thank you so much,

Chloe

--

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

From: [Peter Klenner](#)
To: [Eric Stepura](#)
Cc: [Chris Magnus](#); [Guillermo Ferrero](#)
Subject: Re: Update on Daytime Warming Shelter in White Rock
Date: Tuesday, February 1, 2022 2:59:13 PM
Attachments: [image001.jpg](#)

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Thanks Eric,
I appreciate the work you have all done. (I'll mention the need for next fall/winter.)
Let me know if there is anything further we can do to support the City.
Blessings,
Peter K.

On 01-02-2022, at 2:52 PM, Eric Stepura <ESstepura@whiterockcity.ca> wrote:

Peter.

Yes that is correct, although there are no plans made for a daytime warming shelter for fall/winter 2022/2023.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Peter Klenner <pklenner@telus.net>
Sent: February 1, 2022 2:49 PM
To: Eric Stepura <ESstepura@whiterockcity.ca>
Cc: Chris Magnus <CMagnus@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Update on Daytime Warming Shelter in White Rock

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Thanks Eric,
Good work. Does that mean the City is no longer looking for a place for day-time shelter?
Let me know, and I will pass this information on to the Peninsula Pastors' Network (P.P.N.)

Stay safe and healthy,
Regards,
Peter Klenner
Chair
Peninsula Pastors' Network (P.P.N.)

On 01-02-2022, at 2:06 PM, Eric Stepura <ESstepura@whiterockcity.ca> wrote:

Peter

Here is some information about the Daytime Warming Shelter for local people experiencing homelessness that opened today February 01, 2022 in a modular office trailer located at Centennial Park in White Rock:

White Rock readies daytime warming centre for extreme cold weather events

<image001.jpg>

Beginning February 1, an emergency daytime warming centre will operate on sub-zero temperature days in White Rock. The centre will be located in a modular building in the Centennial Park parking lot and can accommodate up to 30 people needing shelter during extreme cold weather events.

The centre will be operated by trained staff from Engaged Community of Canada Society (ECCS), a local not-for-profit society whose mandate is addressing systemic gaps affecting underserved communities related to complex health, social, and economic challenges.

It will open on days in conjunction with the nearby emergency overnight shelter at Mount Olive Lutheran Church. Funding is being shared equally by the City of White Rock and the City of Surrey.

Please pass on this information to the other Peninsula Pastors Network members.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca

<image002.jpg>

From: [Chloe Good](#)
To: RE: EWS Openings
Sent: Thursday, February 10, 2022 10:10 AM
Attachments: [EWS Openings](#)
[EWS Openings](#)
[EWS Openings](#)
[EWS Openings](#)
EWS Openings

Importance: High

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Hi to E. C.

Thank you for getting back to me, I appreciate that you are very busy. I have added two follow up questions in blue - I hope you can provide a bit more insight.

The City of WR will honour our contract with ECCS for a minimum 7 day deployment, however, I hope to minimize the number of dates that the daytime wa ming shelter is open when the EWS is closed and I will be asking ECCS to provide fewer staff to reduce costs on dates where the daytime wa ming shelter is open, but the EWS is closed.

- Does this mean the daytime shelter will be open for fewer hours when the EWS is closed? Will it be fewer staff over the same timeframe? 7am-10pm? Or will it be closed earlier in the day when Mount Olive is closed?

As mentioned a number of times, the EWS is closed on a round the clock basis to ensure no overnight shelter in place. The most deal program model is both of these sites to open and close in alignment.

The EWS has been many opportunities to connect with EWR program site leads and representatives to help align these two programs. I would be happy to arrange a meeting with community partners to discuss how best to collaborate and minimize risk moving forward. Are you available to join a community dialogue regarding weather response programming in South Surrey-White Rock? EWR representatives are an important part of this framework.

We are all excited to see day measures being offered to those in need and look forward to coordinating community responses.

Please let me know if you have time to connect.

Thank you,
Chloe

Chloe Good
Homelessness Services Association of BC
Metropolitan Vancouver EWR Coordinator
Designated Community Representative - Surrey, White Rock, Delta, Vancouver
4445 No Fork Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
[www.hsa-bc.ca](#)

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From: Eric Stepuja <Estepuj@white.ockcity.ca>
Sent: February 11, 2022 3:37 PM
To: Chloe Good <chloe.good@hsa-bc.ca>
Subject: RE: EWS Openings

Chloe

My responses to your questions are included below.

ERIC STEPUIJA
Director - Real Estate and Culture - City of White Rock
1114 Roswell Avenue - White Rock BC V8L 3A6
Tel: 604-545-7551 / Cell: 604-787-4922
[www.white.rock.ca](#)



From: Chloe Good <chloe.good@hsa-bc.ca>
Sent: January 31, 2022 4:36 PM
To: Eric Stepuja <Estepuj@white.ockcity.ca>
Subject: RE: EWS Openings

CAUTION: This email is sponsored / originates from the organization you are connected to. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi to E. C.

The current EWS Wa Ming Shelter will be extended tomorrow morning. For now the shelter will remain in place Tuesday, Wednesday, and Thursday night. Our plan is to provide updates on Wednesday morning regarding activation status beyond Thursday night. We are monitoring Friday and the weekend for temperature at or below zero degrees.

- Can you confirm the City's Wa Ming Shelter is a dedicated and common cat on procedure? The WR/TS day wa ming shelter will be activated on the same dates as the EWS at Mount Olive Luthéan Church. However, the contract between the City and Engaged Communities of Canada requires at least 3 days advance notice for activation, and a minimum of 7 days for each deployment. The effect will be some dates that the daytime wa ming shelter will be open when the EWS at Mount Olive is closed. I hope to minimize this frequency and asking ECCS to provide fewer staff to reduce costs on dates where the Daytime wa ming shelter is open, but the EWS is closed.
- Who should be contacting to discuss activation and program alignment? Happy to add City contacts to the heads up communication list. Please send EWS and wa ming shelter activation communications to me at Estepuj@white.ockcity.ca or phone or text me at 604-787-4922.
- Is the Wa Ming Center open February 01 through February 7th regardless of weather conditions? Yes.
- When you say that the Wa Ming Center will be aligned with openings of the EWS at Mount Olive Luthéan Church does that include periods shorter than a week? The City of WR will honor our contract with ECCS for a minimum 7 day deployment, however, I hope to minimize the number of dates that the daytime wa ming shelter is open when the EWS is closed and I will be asking ECCS to provide fewer staff to reduce costs on dates where the daytime wa ming shelter is open, but the EWS is closed.

Thank you,
Chloe

Chloe Good
Homelessness Services Association of BC
Metropolitan Vancouver EWR Coordinator
Designated Community Representative - Surrey, White Rock, Delta, Vancouver
4445 No Fork Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
[www.hsa-bc.ca](#)

HSABC respectfully acknowledges that this office is located on the unceded traditional territory of the xʷməθkʷəy̓əm (Musqueam) ʔənaxwān/ənaxwān (Squamish) and ulhwaṅʔ (Tleil-Waututh) Nations.

From: Eric Stepuja <Estepuj@white.ockcity.ca>
Sent: January 31, 2022 4:14 PM
To: Chloe Good <chloe.good@hsa-bc.ca>
Subject: RE: EWS Openings

Chloe

The wa ming shelter is setup complete with power, furnishings, heat and an adjacent mobile wash room trailer. The plan is for ECCS staff to operate it starting tomorrow February 01, 2022. To start, it will be open the next 7 days then aligned with openings of the EWS at Mount Olive Luthéan Church.

Please confirm that the EWS at Mount Olive will be open on February 01. Thanks

Eric Stepuja









From: [Suzanne Bazso](#)
To: [Eric Stepura](#)
Subject: RE: Daytime Warming Shelter photos
Date: Tuesday, February 1, 2022 3:27:04 PM

Will do. Thanks Eric.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Tuesday, February 01, 2022 2:15 PM
To: Suzanne Bazso <SBazso@whiterockcity.ca>
Subject: Daytime Warming Shelter photos

Suzy

Please add these photos to the daytime warming shelter activity report. The one Amanda used shows the wrong parking lot...

Thanks

Eric

From: [Eric Stepura](#)
To: [Smith, Shauna \[FH\]](#)
Subject: Re: Daytime warming center
Date: Tuesday, February 1, 2022 4:02:50 PM
Attachments: [image001.jpg](#)

Yes

See you the if not sooner on a sunset beach walk..

Eric

Get [Outlook for iOS](#)

From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: Tuesday, February 1, 2022 3:35:15 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Daytime warming center

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I am sorry Eric.. I had the wrong date in my email.. I meant Feb 3 at 11:30..i hope that works for you

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Tuesday, February 01, 2022 2:11 PM
To: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Subject: RE: Daytime warming center

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Shauna

Do you want to meet this Thursday which is February 3, 2022 or Friday February 4?

This Thursday February 03 at 11:30am works for me, or after 2pm on Friday February 04.

See you at the baseball diamond parking lot at Centennial Park.

ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604 542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: February 1, 2022 1:54 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: Daytime warming center

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric

Would 11:30 on Thursday Feb 4 work for you to meet at the new Daytime warming shelter? Sheila, who is the new OOT nurse and myself would really like to see this new space..

Thanks

Shauna

Shauna Smith, RN BScN CCHN(C)
Public Health Nurse Supporting the Overdose Response/Wellness Team

Fraser Health

15476 Vine Ave

White Rock, BC V4B 5M2

mobile: 236-888-8563

Shauna.smith@fraserhealth.ca

www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: [Erika Johanson](#)
To: [EWR Coordinator](#)
Subject: Re: Surrey-White Rock, Extreme Weather Alert - Location Amendment: February 1, 2022
Date: Tuesday, February 1, 2022 7:54:31 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)

Good to know! I hope White Rock's warming shelter is going well.

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Date: Tuesday, February 1, 2022 at 4:45 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: RE: Surrey-White Rock, Extreme Weather Alert - Location Amendment: February 1, 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Erika,

In Surrey-White Rock the conditions we review when activating an Alert include:

- Temperatures at or below 0 degrees Celsius; and/or
- Significant snow accumulation or sleet/freezing rain conditions; and/or
- Significant windstorms that may present danger to persons living in wooded areas and/or makeshift shelters (cardboard boxes or lean-tos); and/or
- Rainfall of at least 50mm in a 24-hour period or periods of extended heavy rain creating conditions of ground saturation; and/or
- Temperatures near zero degrees with rainfall that makes it difficult or impossible for those experiencing homelessness to remain dry; and/or
- Temperatures reported as 'feels like' zero degrees Celsius or below with wind chill considerations; and/or
- Weather Alerts as issued by Environment Canada – wind warnings, excessive rain, storm

surges in tidal areas, etc.

Thank you,
Chloe
--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
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HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwataʔ (Tsleil-Waututh) Nations.

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 1, 2022 11:02 AM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Subject: Re: Surrey-White Rock, Extreme Weather Alert - Location Amendment: February 1, 2022

Hi,

What is the criteria for calling an EWA?

ERIKA JOHANSON

Councillor, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Date: Tuesday, February 1, 2022 at 11:00 AM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Cc: "KMarosevich@surrey.ca" <KMarosevich@surrey.ca>, "Martin.Blais@surrey.ca" <Martin.Blais@surrey.ca>, "JJJensen@surrey.ca" <JJJensen@surrey.ca>

["DSBerar@surrey.ca"](mailto:DSBerar@surrey.ca) <DSBerar@surrey.ca>, ["sukh.maghera@surrey.ca"](mailto:sukh.maghera@surrey.ca) <sukh.maghera@surrey.ca>, ["PRSeco@surrey.ca"](mailto:PRSeco@surrey.ca) <PRSeco@surrey.ca>, ["MManhas@surrey.ca"](mailto:MManhas@surrey.ca) <MManhas@surrey.ca>, Kim Jackson <kmjackson@surrey.ca>, ["anja.fouche@surrey.ca"](mailto:anja.fouche@surrey.ca) <anja.fouche@surrey.ca>, ["smatkinson@surrey.ca"](mailto:smatkinson@surrey.ca) <smatkinson@surrey.ca>, ["scotty.schumann@rcmp-grc.gc.ca"](mailto:scotty.schumann@rcmp-grc.gc.ca) <scotty.schumann@rcmp-grc.gc.ca>, ["sukhjit.badyal@rcmp-grc.gc.ca"](mailto:sukhjit.badyal@rcmp-grc.gc.ca) <sukhjit.badyal@rcmp-grc.gc.ca>, ["cara.thomson@rcmp-grc.gc.ca"](mailto:cara.thomson@rcmp-grc.gc.ca) <cara.thomson@rcmp-grc.gc.ca>, ["gary.goller@rcmp-grc.gc.ca"](mailto:gary.goller@rcmp-grc.gc.ca) <gary.goller@rcmp-grc.gc.ca>, ["JWCairney@surrey.ca"](mailto:JWCairney@surrey.ca) <JWCairney@surrey.ca>, ["SCMorris@surrey.ca"](mailto:SCMorris@surrey.ca) <SCMorris@surrey.ca>, ["MEGriffioen@surrey.ca"](mailto:MEGriffioen@surrey.ca) <MEGriffioen@surrey.ca>, ["ktandrews@surrey.ca"](mailto:ktandrews@surrey.ca) <ktandrews@surrey.ca>, ["istachura@surrey.ca"](mailto:istachura@surrey.ca) <istachura@surrey.ca>, ["DKerr@surrey.ca"](mailto:DKerr@surrey.ca) <DKerr@surrey.ca>, ["akmacpherson@surrey.ca"](mailto:akmacpherson@surrey.ca) <akmacpherson@surrey.ca>, ["libraryinfo@surrey.ca"](mailto:libraryinfo@surrey.ca) <libraryinfo@surrey.ca>, ["Sbhogal@surrey.ca"](mailto:Sbhogal@surrey.ca) <Sbhogal@surrey.ca>, ["ASchulz@surrey.ca"](mailto:ASchulz@surrey.ca) <ASchulz@surrey.ca>, ["dlmcarron@surrey.ca"](mailto:dlmcarron@surrey.ca) <dlmcarron@surrey.ca>, ["Tia.Saini@surrey.ca"](mailto:Tia.Saini@surrey.ca) <Tia.Saini@surrey.ca>, ["Neal.Aven@surrey.ca"](mailto:Neal.Aven@surrey.ca) <Neal.Aven@surrey.ca>, ["LACavan@surrey.ca"](mailto:LACavan@surrey.ca) <LACavan@surrey.ca>, ["LAWhite@surrey.ca"](mailto:LAWhite@surrey.ca) <LAWhite@surrey.ca>, ["AMurphy@surrey.ca"](mailto:AMurphy@surrey.ca) <AMurphy@surrey.ca>, ["RDube@surrey.ca"](mailto:RDube@surrey.ca) <RDube@surrey.ca>, "Gill, Ron" <RGILL@surrey.ca>, ["OWLum@surrey.ca"](mailto:OWLum@surrey.ca) <OWLum@surrey.ca>, ["Amber.Stowe@surrey.ca"](mailto:Amber.Stowe@surrey.ca) <Amber.Stowe@surrey.ca>, "Arason, Jeff" <JRArason@surrey.ca>, ["Brenda.Locke@surrey.ca"](mailto:Brenda.Locke@surrey.ca) <Brenda.Locke@surrey.ca>, Eric Stepura <ESstepura@whiterockcity.ca>, Chris Magnus <CMagnus@whiterockcity.ca>, Greg Newman <GNewman@whiterockcity.ca>, Darryl Walker <DWalker@whiterockcity.ca>, Erika Johanson <EJohanson@whiterockcity.ca>, Anthony Manning <AManning@whiterockcity.ca>, Edward Wolfe <ewolfe@whiterockcity.ca>, Kale Pauls <kale.pauls@rcmp-grc.gc.ca>, ["rob.w.dixon@rcmp-grc.gc.ca"](mailto:rob.w.dixon@rcmp-grc.gc.ca) <rob.w.dixon@rcmp-grc.gc.ca>, Amanda Silvers <ASilvers@whiterockcity.ca>, ["kathy.booth@hotmail.com"](mailto:kathy.booth@hotmail.com) <kathy.booth@hotmail.com>. **Redacted S. 22**

["EDIV_FEDERAL_OCC@rcmp-grc.gc.ca"](mailto:EDIV_FEDERAL_OCC@rcmp-grc.gc.ca) <EDIV_FEDERAL_OCC@rcmp-grc.gc.ca>, ["EWRAAlerts@bchousing.org"](mailto:EWRAAlerts@bchousing.org) <EWRAAlerts@bchousing.org>, ["dstaplet@bchousing.org"](mailto:dstaplet@bchousing.org) <dstaplet@bchousing.org>, Stephen D'Souza <stephen.dsouza@hsa-bc.ca>, EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Subject: Surrey-White Rock, Extreme Weather Alert - Location Amendment: February 1, 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia.

On January 21, 2022, I issued an Extreme Weather Alert (EWA) for the municipalities of Surrey and White Rock, British Columbia.

Effective February 1, 2022, the following changes have been made to the sites that are open for the current EWA:

Shelter Sites Open:

Surrey Alliance Church ****NEW SITE****

13474 96 Ave

30 spaces – Adult 19+

9:30pm-7:30am

SUMS EWR

10275 City Parkway

20 spaces – Adult 19+

10pm-6am

Fleetwood Reform Church

9165 160th Street

14 spaces – Adult 19+

7pm-7am

Please note – Transportation is available from North Surrey to Fleetwood Church until the site is full (14 spaces). Guests can go to the Gateway Shelter prior to 6:30 pm (10697 135A Street) to put their name on the list. They will be transported to the Fleetwood site from Gateway Shelter and returned to Whalley in the morning by taxi.

Pacific Community Resources Society

Youth EWR Shelter

10453 Whalley Blvd

6 spaces- Youth 24 years of age and under

7pm-7am (If no guests arrive by 11pm-site will close)

Shimai House

13327 100A Avenue

6 spaces - Women only

10pm - 10am

Mt. Olive Lutheran Church

2350 148th Street Surrey
20 spaces- Adult 19+
10pm-7am

Pacific Community Church
5337 180th Street
15 spaces- Adult 19+
10pm-7am

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia. I am issuing an Extreme Weather Alert Location Amendment for the municipalities of Surrey and White Rock, British Columbia.

It would be appreciated if the police department in receipt of this e-mail acknowledged receipt of this message to me only – no other recipients need to reply. You will be advised via e-mail when the EWA has been cancelled.

Thanks for your assistance,

Tembra-Lynn Pattengale-Blair on behalf of Chloe Good

EWA issued by: Chloe Good, Community Representative for the municipalities of Surrey and White Rock, British Columbia

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

From: [Guillermo Ferrero](#)
To: [Senior Management Team](#); [Joseph Calenda](#); [Shannon Johnston](#); [Kale Pauls](#)
Cc: [Chris Magnus](#)
Subject: Warming Centre
Date: Wednesday, February 2, 2022 9:01:33 AM
Attachments: [image001.jpg](#)

Hi All,

Could you please track time spent and the use of resources as related to the Warming Centre. I would like to gather some data in terms of what this new service is really costing. I would like to know, number of calls for service, RCMP, bylaw, public works calls related to the shelter and report back to Council after we close in March.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: RE: Centennial Park - warming centre
Date: Wednesday, February 2, 2022 9:30:00 AM
Attachments: [image001.jpg](#)

I sent an e-mail to Upkar, the operator of the daytime warming shelter asking him to communicate to the shelter attendees that camping is prohibited in City of White Rock Parks, and that if it continues, it may jeopardize the future operation of the daytime warming shelter. I sent you a copy of the message I sent him.

If these people refuse to comply, we may need to go to the expense of hiring security guards to escort them off of City property at night when the shelter closes. This has been needed at some other shelters. The cost is about \$100.00/day.

I will have an in-person conversation with Upkar today regarding the overnight campers.

Most of the people who attended the shelter yesterday were transported to the Extreme Weather Shelter (EWS) at Mount Olive Lutheran Church last night. There are a few individuals who refuse to stay at Mount Olive's EWS for various personal reasons despite the cold weather.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 2, 2022 8:56 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

Hi David,

We will send bylaw to check this out.

G.

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 2, 2022 8:55 AM

To: Eric Stepura <ESepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Fwd: Centennial Park - warming centre

Sent from my iPhone

Begin forwarded message:

From: Redacted S. 22

Date: February 2, 2022 at 8:53:38 AM PST

To: Darryl Walker <DWalker@whiterockcity.ca>, White Rock Council
<whiterockcouncil@whiterockcity.ca>

Subject: Re: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:52 AM Redacted S. 22 wrote:

Dear Mayor Walker

This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs.

You stated to the residents of White Rock that this would not turn into a tent city.

We're at a tipping point now. Please advise me what measures are being taken to prevent this from happening.

Regards,

Redacted S. 22

From: [Eric Stepura](#)
To: [Guillermo Ferrero \(gferrero@whiterockcity.ca\)](mailto:gferrero@whiterockcity.ca)
Subject: FW: Surrey-White Rock Extreme Weather Update, February 2, 2022
Date: Wednesday, February 2, 2022 10:22:00 AM
Attachments: [9.30am 2022-02-02 Surrey 7 Day.JPG](#)
[image001.jpg](#)

Guillermo

The current alert to open the EWS at Mount Olive Lutheran Church and our daytime warming shelter has been extended to include now through Monday February 07, 2022.

See message from Chloe Good below.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Sent: February 2, 2022 10:13 AM

To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Cc: kathy.booth@hotmail.com; **Redacted S. 22**

Redacted S. 22 AMurphy@surrey.ca;

sarah_louie@atira.bc.ca; erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca;

Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;

trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org;

Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;

admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca; marty.jones@sumsplace.ca;

Chloe Good <chloe.good@hsa-bc.ca>; foodbank@mycck.ca;

matthew.campbell@pacificcommunity.ca; **Redacted S. 22** jstephens@fleetwoodcrc.org;

Redacted S. 22 finance@surreyalliancechurch.org;

office@surreyalliancechurch.org; Eric Stepura <EStepura@whiterockcity.ca>

Subject: Surrey-White Rock Extreme Weather Update, February 2, 2022

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Hello,

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- **We are asking sites to remain open Friday, Saturday, Sunday, and Monday nights.**
- Public notice of this extension will go out Friday morning.

Looking ahead:

- We will continue to monitor conditions, with the goal of cancelling the alert on Tuesday morning.
- Email and text updates will be sent over the weekend.

As a reminder:

- If your site is unable to open due to staffing considerations, please email, call, or text anytime.
- We will send out location amendments to the current alert if site closures are needed.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver







4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

	Thu 02/03	Fri 02/04	Sat 02/05	Sun 02/06	Mon 02/07	Tue 02/08	Wed 02/09
	Light rain	Cloudy with showers	Partly cloudy	Cloudy with clear breaks	A few showers	Showers	Clear
							
	3°	3°	1°	2°	4°	5°	6°
Feels like	1	1	0	-1	1	1	5
Day	4°	7°	7°	7°	7°	6°	7°
POP	70 %	40 %	30 %	30 %	60 %	60 %	10 %
Wind (km/h)	16 E	17 SW	6 NE	8 E	20 s	23 s	6 NE
Wind gust (km/h)	24	26	9	12	30	35	9

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Surrey-White Rock Extreme Weather Update, February 2, 2022
Date: Wednesday, February 2, 2022 10:23:27 AM
Attachments: [image001.jpg](#)

Thank you – I will advise Council

G.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 2, 2022 10:21 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Surrey-White Rock Extreme Weather Update, February 2, 2022

Guillermo

The current alert to open the EWS at Mount Olive Lutheran Church and our daytime warming shelter has been extended to include now through Monday February 07, 2022.

See message from Chloe Good below.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Sent: February 2, 2022 10:13 AM

To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Cc: kathy.booth@hotmail.com; **Redacted S. 22**

Redacted; AMurphy@surrey.ca;

sarah_louie@atira.bc.ca; erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca;

Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;

trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org;

Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;

admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca; marty.jones@sumsplace.ca;
Chloe Good <chloe.good@hsa-bc.ca>; foodbank@mycck.ca;
matthew.campbell@pacificcommunity.ca; **Redacted S. 22** ; jstephens@fleetwoodcrc.org;
Redacted S. 22 finance@surreyalliancechurch.org;
office@surreyalliancechurch.org; Eric Stepura <ESepura@whiterockcity.ca>

Subject: Surrey-White Rock Extreme Weather Update, February 2, 2022

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Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

From: [Guillermo Ferrero](#)
To: [Mayor and Council](#)
Subject: FW: Surrey-White Rock Extreme Weather Update, February 2, 2022
Date: Wednesday, February 2, 2022 10:25:12 AM
Attachments: [9.30am 2022-02-02 Surrey 7 Day.JPG](#)
[image001.jpg](#)

FYI

The current alert to open the EWS at Mount Olive Lutheran Church and our daytime warming shelter has been extended to include now through Monday February 07, 2022.

See message from Chloe Good below.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Sent: February 2, 2022 10:13 AM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Cc: kathy.booth@hotmail.com; **Redacted S. 22**
Redacted S. 22; AMurphy@surrey.ca;
sarah_louie@atira.bc.ca; erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca;
Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;
trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org;
Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;
admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca; marty.jones@sumsplace.ca;
Chloe Good <chloe.good@hsa-bc.ca>; foodbank@mycck.ca;
matthew.campbell@pacificcommunity.ca; **Redacted S. 22** jstephens@fleetwoodcrc.org;
Redacted S. 22 finance@surreyalliancechurch.org;
office@surreyalliancechurch.org; Eric Stepura <ESepura@whiterockcity.ca>
Subject: Surrey-White Rock Extreme Weather Update, February 2, 2022

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Thank you so much,

Tembra-Lynn Pattengale-Blair

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On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

From: [David Chesney](#)
To: [Guillermo Ferrero](#)
Subject: Re: Surrey-White Rock Extreme Weather Update, February 2, 2022
Date: Wednesday, February 2, 2022 10:56:35 AM
Attachments: [image001.jpg](#)

Thanks for the update. I am confident we will receive daily usage? Just an overview of how it worked? Is the church informing overnight visitors about our daytime facility? Has someone looked into the tents that have gone up?

Thank you

David Chesney

Sent from my iPhone

On Feb 2, 2022, at 10:25 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

FYI

The current alert to open the EWS at Mount Olive Lutheran Church and our daytime warming shelter has been extended to include now through Monday February 07, 2022.

See message from Chloe Good below.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<[image001.jpg](#)>

From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Sent: February 2, 2022 10:13 AM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Cc: kathy.booth@hotmail.com; **Redacted S. 22**

Redacted S. 22

AMurphy@surrey.ca; sarah_louie@atira.bc.ca;
erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca; Andrea.Dodd@options.bc.ca;
amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;
trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com;
upkar@eccsociety.org; Hannah.Han@lookoutsociety.ca;
leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;
admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca;
marty.jones@sumsplace.ca; Chloe Good <chloe.good@hsa-bc.ca>;
foodbank@mycck.ca; matthew.campbell@pacificcommunity.ca; **Redacted S. 22**
jstephens@fleetwoodcrc.org; **Redacted S. 22**
<**Redacted S. 22**>; finance@surreyalliancechurch.org;
office@surreyalliancechurch.org; Eric Stepura <EStepura@whiterockcity.ca>
Subject: Surrey-White Rock Extreme Weather Update, February 2, 2022

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On behalf of-

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Metro Vancouver EWR Coordinator

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Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

<9.30am 2022-02-02 Surrey 7 Day.JPG>

From: [Guillermo Ferrero](#)
To: [David Chesney](#)
Cc: [Mayor and Council](#)
Subject: RE: Surrey-White Rock Extreme Weather Update, February 2, 2022
Date: Wednesday, February 2, 2022 11:01:36 AM

Yes, we will include usage into the activity update – my understanding is that we had about 20 people using the shelter yesterday.

Here are some comments from Upkar:

We were aware of these instances as they occurred as it was during the morning today (not overnight) and the circumstances were mitigated immediately.

- The individual at the reader sign had stopped for a respite on his way to the bus stop (he was using crutches to walk up the short hill as he has frostbite on both feet). On encountering him staff did help him make his way to the bus stop.*
- The people who were gathered under the tent were using substances and when one had collapsed he was brought indoors as the group was being monitored.*
- There was nobody sleeping under the tent overnight.*
- Will make sure staff remove the tent every evening.*
- Security may be a unnecessary for the site and I can share some learned insights for that when we meet later.*

Thanks
G.

From: David Chesney <DChesney@whiterockcity.ca>
Sent: February 2, 2022 10:57 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Surrey-White Rock Extreme Weather Update, February 2, 2022

Thanks for the update. I am confident we will receive daily usage? Just an overview of how it worked? Is the church informing overnight visitors about our daytime facility? Has someone looked into the tents that have gone up?

Thank you

David Chesney

Sent from my iPhone

On Feb 2, 2022, at 10:25 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

FYI

The current alert to open the EWS at Mount Olive Lutheran Church and our daytime warming shelter has been extended to include now through Monday February 07, 2022.

See message from Chloe Good below.

Thank you,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Sent: February 2, 2022 10:13 AM

To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Cc: kathy.booth@hotmail.com; **Redacted S. 22**

[Redacted]
[Redacted]
[Redacted] AMurphy@surrey.ca; sarah_louie@atira.bc.ca;
erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca; Andrea.Dodd@options.bc.ca;
amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;
trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com;
upkar@eccsociety.org; Hannah.Han@lookoutsociety.ca;
leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;
admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca;
marty.jones@sumsplace.ca; Chloe Good <chloe.good@hsa-bc.ca>;
foodbank@mycck.ca; matthew.campbell@pacificcommunity.ca; **Redacted S. 22**
jstephens@fleetwoodcrc.org; **Redacted S. 22**

Redacted S. 22

finance@surreyalliancechurch.org;

office@surreyalliancechurch.org; Eric Stepura <ESTepura@whiterockcity.ca>

Subject: Surrey-White Rock Extreme Weather Update, February 2, 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This email is to confirm that the current alert will remain in effect tonight and tomorrow night as planned. Based on current forecasts, we will need to extend the Alert beyond Thursday night.

- **We are asking sites to remain open Friday, Saturday, Sunday, and Monday nights.**
- Public notice of this extension will go out Friday morning.

Looking ahead:

- We will continue to monitor conditions, with the goal of cancelling the alert on Tuesday morning.
- Email and text updates will be sent over the weekend.

As a reminder:

- If your site is unable to open due to staffing considerations, please email, call, or text anytime.
- We will send out location amendments to the current alert if site closures are needed.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

<9.30am 2022-02-02 Surrey 7 Day.JPG>

From: [Erika Johanson](#)
To: Redacted S. 22
Subject: Re: Centennial Park - warming centre
Date: Wednesday, February 2, 2022 11:13:57 AM
Attachments: [image001.jpg](#)

Hi,

In case nobody kept you in the loop, here is what we know:

We were aware of these instances as they occurred as it was during the morning today (not overnight) and the circumstances were mitigated immediately.

- The individual at the reader sign had stopped for a respite on his way to the bus stop (he was using crutches to walk up the short hill as he has frostbite on both feet). On encountering him staff did help him make his way to the bus stop.*
- The people who were gathered under the tent were using substances and when one had collapsed he was brought indoors as the group was being monitored.*
- There was nobody sleeping under the tent overnight.*
- Will make sure staff remove the tent every evening.*

Hopefully, this will ease your concerns. The person running the shelter is very bright, very personable, and very caring. He wants this to succeed as much as we do.

Regards,

Councillor Erika Johanson

City of White Rock
15322 Buena Vista Avenue
White Rock, BC V4B 1Y6 Canada
(778) 867-9317

www.whiterockcity.ca



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destroy any copies of this information. Thank you.

From: Redacted S. 22
Sent: February 2, 2022 9:13 AM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Subject: Re: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you. Appreciate your quick response.

On Wed, Feb 2, 2022 at 9:05 AM Erika Johanson <EJohanson@whiterockcity.ca> wrote:

Dear Redacted S. 22

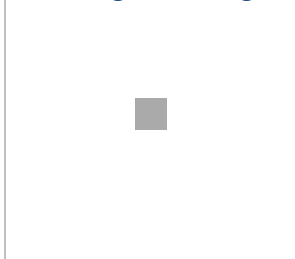
Thanks for letting Council know. Your email has been forwarded to our CAO who is having Bylaw go there now to check it out.

I wish I had an answer. I know homelessness will be an issue in the municipal election in October for Surrey as well as White Rock. Right now, we are working on “budgets” for 2022 (should have been completed last year, but that’s another story) and I see no mention in any department’s budget that supports examining this issue. I hope council has a discussion about this as part of the financial planning process.

Sincerely,

ERIKA JOHANSON
Councillor, City of White Rock
[15322 Buena Vista Avenue, White Rock, BC V4B 1Y6](https://www.whiterockcity.ca)
Tel: 778.867.9317 | www.whiterockcity.ca

Email signature logo



From: Redacted S. 22
Date: Wednesday, February 2, 2022 at 8:52 AM
To: Darryl Walker <DWalker@whiterockcity.ca>, White Rock Council
<whiterockcouncil@whiterockcity.ca>
Subject: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor Walker

This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs.

You stated to the residents of White Rock that this would not turn into a tent city.

We're at a tipping point now. Please advise me what measures are being taken to prevent this from happening.

Regards,

Redacted S. 22

From: [Eric Stepura](#)
To: [Upkar Singh Tatlay](#)
Subject: RE: Warming Shelter Complaints
Date: Wednesday, February 2, 2022 11:23:00 AM
Attachments: [image001.jpg](#)

Perfect.

See you then.

Eric

From: Upkar Singh Tatlay <upkar@eccsociety.org>
Sent: February 2, 2022 11:04 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Shelter Complaints

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

1pm would be excellent. Will meet you there.

Upkar

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

On Feb 2, 2022, at 10:51 AM, Eric Stepura <ESepura@whiterockcity.ca> wrote:

Thanks for the clarification Upkar.

Are you available to meet with me around 1pm today to discuss how we prevent overnight camping at Centennial Park?

If so, I will drop by the shelter.

ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Upkar Singh Tatlay <upkar@eccsociety.org>
Sent: February 2, 2022 10:41 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Shelter Complaints

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

Thank you for sharing bring this to my attention.

We were aware of these instances as they occurred as it was during the morning today (not overnight) and the circumstances were mitigated immediately.

- The individual at the reader sign had stopped for a respite on his way to the bus stop (he was using crutches to walk up the short hill as he has frostbite on both feet). On encountering him staff did help him make his way to the bus stop.
- The people who were gathered under the tent were using substances and when one had collapsed he was brought indoors as the group was being monitored.
- There was nobody sleeping under the tent overnight.
- Will make sure staff remove the tent every evening.
- Security may be a unnecessary for the site and I can share some learned insights for that when we meet later.

With thanks,

Upkar.

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

On Feb 2, 2022, at 9:13 AM, Eric Stepura <EStepura@whiterockcity.ca> wrote:

Upkar

Today our Mayor and Council and I received a report that some of the homeless people that attended the warming shelter last night camped out at Centennial Park.

The message we received is as follows:

“This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs. “

Please communicate with the people that are attending the warming shelter that the City of White Rock has a Bylaw that prohibits camping in our parks. Also, let them know that if this action continues, it will jeopardize the continued operation of the daytime warming shelter.

Apparently two people slept under the 10' x10' tent that we provided. I strongly recommend that your staff take down this tent at the end of each day and store it inside the trailer or in the park washrooms.

Perhaps we should revisit the security guard proposal suggested by Chloe.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: [Darryl Walker](#)
To: [Guillermo Ferrero](#)
Subject: Re: Warming shelter
Date: Wednesday, February 2, 2022 12:08:26 PM

Thanks

Get [Outlook for iOS](#)

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Wednesday, February 2, 2022 12:07:58 PM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming shelter

Of course!

Any members of Council are encouraged to attend – staff on site can show you around. I will let them know.

Thanks,
G.

From: Darryl Walker <DWalker@whiterockcity.ca>
Sent: February 2, 2022 12:06 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming shelter

G
Would a visit to the shelter be appropriate?
Thanks

Get [Outlook for iOS](#)

From: [Ralph Volkens](#)
To: [Guillermo Ferrero](#); [Joseph Calenda](#); [Eric Stepura](#); [Wayne Berg](#)
Cc: [Jim Gordon](#)
Subject: RE: Centennial Park - warming centre
Date: Wednesday, February 2, 2022 12:25:37 PM
Attachments: [image001.jpg](#)

It does not appear that this bylaw is normally enforced as only 1 ticket has been issued since 2017 for a violation of the 1858 “smoking” bylaw. 2 additional tickets during this period under the original version of the smoking bylaw No. 1502

Ralph

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 2, 2022 12:07 PM
To: Ralph Volkens <RVolkens@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

Well this would be a complication, as I’m sure that 90% of this clients smoke. Eric could you discuss with the operator please? If we get complaints I guess Council would have to pass an exception in the bylaw

Also, are we really enforcing this in any other areas? We don’t want to be seen as “targeting” this clients in need.

G.

From: Ralph Volkens <RVolkens@whiterockcity.ca>
Sent: February 2, 2022 12:04 PM
To: Joseph Calenda <JCalenda@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

FYI – From Bylaw 1858 CoWR Public Health Smoking Protection Bylaw:

2.1 No person shall smoke:

- (i) **in any outdoor gathering place under the jurisdiction of the City of White Rock including parks, sports fields, playgrounds, the promenade, the pier and the beach.**

Full bylaw attached.

Ralph

From: Joseph Calenda <JCalenda@whiterockcity.ca>

Sent: February 2, 2022 11:48 AM

To: Eric Stepura <ESepura@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Thanks everybody.

Bylaw 675 clauses 2 (j) and 3 (d) are particularly useful in addressing the camping, tenting and loitering issues. I wonder how we deal with the smoking issue in the park? Isn't there a clean air or anti-smoking bylaw which prohibits smoking in our parks? If there is such a bylaw, I suppose we would tolerate the smoking under the circumstances. The 'lesser of two evils' sort of thing? Just thinking out loud. Ok ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM

Director of Planning and Development Services, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2293 | www.whiterockcity.ca

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From: Eric Stepura <ESepura@whiterockcity.ca>

Sent: February 2, 2022 10:15 AM

To: Joseph Calenda <JCalenda@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Joe/Wayne/Ralph

FYI I sent an e-mail to Upkar, the operator of the daytime warming shelter this morning asking him to communicate to the shelter attendees that camping is prohibited in City of White Rock Parks, and that if it continues, it may jeopardize the future operation of the daytime warming shelter.

If these people refuse to comply, we may need to go to the expense of hiring security guards to escort them off of City property at night when the shelter closes each night at 10pm. This has been needed at some other shelters. The cost is about \$100.00/day.

I will have an in-person conversation with Upkar today regarding the overnight campers.

Most of the people who attended the shelter yesterday were transported to the Extreme Weather Shelter (EWS) at Mount Olive Lutheran Church last night. There are a few individuals who refuse to stay at Mount Olive's EWS for various personal reasons despite the cold weather.

Thanks for the Bylaw information Ralph.

The tent provides a covered area outside for the homeless to stand during the day. Many of them smoke. I have asked Upkar to take it down each evening and store it inside the trailer each night.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Joseph Calenda <JCalenda@whiterockcity.ca>

Sent: February 2, 2022 9:48 AM

To: Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>

Subject: FW: Centennial Park - warming centre

Good morning Wayne and Ralph,

Please see the email below. Let's dispatch Bylaw to take care of this asap.

We absolutely do not want this to become another Beacon Hill Park Tent City like there was in Victoria. We must have a parks bylaw which prohibits overnight camping etc. And we have to be

very careful. I suppose the fellow who is 'camped out' near the reader board is probably not in violation of anything as long as he picks up his stuff at the end of the day and moves on. And the tent in the upper parking lot with two people in it. This should probably come down immediately. Not sure? And the two folks sleeping by the stairs? Perhaps we encourage them to relocate. Otherwise, its looking like camping in the park which may be prohibited by our bylaws.

We have to be very careful here. We may well be at the tipping point now. Here's another example of trying to do a good thing with unintended consequences. Or solving one problem creates another. Thanks everybody . Ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM

Director of Planning and Development Services, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2293 | www.whiterockcity.ca

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 2, 2022 8:56 AM

To: David Chesney <DChesney@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Hi David,

We will send bylaw to check this out.

G.

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 2, 2022 8:55 AM

To: Eric Stepura <ESepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Guillermo

Ferrero <GFerrero@whiterockcity.ca>

Subject: Fwd: Centennial Park - warming centre

Sent from my iPhone

Begin forwarded message:

From: Redacted S. 22

Date: February 2, 2022 at 8:53:38 AM PST

To: Darryl Walker <DWalker@whiterockcity.ca>, White Rock Council
<whiterockcouncil@whiterockcity.ca>

Subject: Re: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:52 AM Redacted S. 22 wrote:

Dear Mayor Walker

This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs.

You stated to the residents of White Rock that this would not turn into a tent city.

We're at a tipping point now. Please advise me what measures are being taken to prevent this from happening.

Regards,

Redacted S. 22

**THE CORPORATION OF THE
CITY OF WHITE ROCK
BYLAW NO. 1858**



City of White Rock Public Health Smoking Protection Bylaw

DISCLAIMER: THIS BYLAW IS CONSOLIDATED FOR CONVENIENCE ONLY. THE CITY DOES NOT WARRANT THAT THE INFORMATION CONTAINED IN THIS CONSOLIDATION IS CURRENT. IT IS THE RESPONSIBILITY OF THE PERSON USING THIS CONSOLIDATION TO ENSURE THAT IT ACCURATELY REFLECTS CURRENT BYLAW PROVISIONS.

Consolidated as of August 2018

TABLE OF CONSOLIDATION			
BYLAW	DATE APPROVED	AMENDMENT NO.	SUBJECT MATTER
2265	July 23, 2018	1	Cannabis as a Prohibitive Substance

WHEREAS it is desirable for the protection, promotion and preservation of the health of the inhabitants of the City of White Rock for Council to regulate and prohibit smoking in the City;

AND WHEREAS Council has consulted with the Medical Health Officer (Fraser Health) on this Bylaw and has deposited a copy thereof with the Minister of Health;

NOW THEREFORE the Council of the Corporation of the City of White Rock, pursuant to its statutory powers, in open meeting enacts as follows:

TABLE OF CONTENTS

SECTION 1 -INTERPRETATION

- 1.1 Title
- 1.2 Definitions
- 1.3 Table of contents
- 1.4 Severability
- 1.5 Duty of administration and enforcement

SECTION 2 -HEALTH REGULATIONS

- 2.1 Ban on smoking
- 2.2 Enforcement of ban on smoking
- 2.3 Signs banning smoking
- 2.4 Sign requirements
- 2.5 Conditions of signs

SECTION 3 OFFENCES AND PENALTIES AND ENFORCEMENT

- 3.1 Notice of violation
- 3.2 Service of notice
- 3.3 Offences under Bylaw
- 3.4 Fine for offence
- 3.5 Fine for continuing offence

SECTION 4 - REPEAL AND ENACTMENT

- 4.1 Repeal
- 4.2 Force and effect

SECTION 1 INTERPRETATION

Title

- 1.1 This Bylaw may be cited as the “White Rock Public Health Smoking Protection Bylaw, 2008, No. 1858”.

Definitions

- 1.2 For the purposes of this Bylaw:

“building” or “structure” includes, as the context requires, “premises”.

“business” means the carrying on of a commercial or industrial undertaking of any kind or nature or the providing of professional, personal or other services for the purpose of gain or profit.

“City” means The Corporation of the City of White Rock.

“common public area” means an area in a building generally available for common use by the public or by a building’s occupants and visitors, including, without restricting the generality of the foregoing, hallways, lobbies, stairways, elevators, restrooms, laundry rooms, amenity areas, cloakrooms, or food service establishments.

“customer service area” means a partially enclosed or unenclosed area, including a balcony, patio, yard or sidewalk, that is part of or connected to or associated with the business or use in a building or premises that includes the service of food or alcoholic drinks to customers or other persons for consumption on site.

“medical health officer” means the Medical Health Officer, appointed for the City under the *Health Act*.

“owner” includes the registered owner or purchaser under an agreement for sale, mortgagee in possession, agent, tenant, and any person in charge or control of a building, premises, land or vehicle.

“post” means the act of keeping continuously on display.

“premises” means a portion of a building in respect of which a person has exclusive possession.

“public transportation” means school bus, public bus or other form of public transportation and includes, without limiting the generality of the foregoing, taxicabs, limousines, or vehicles for hire, but does not include rentals of personal vehicles for private use.

“responsible person” means a person who owns, controls, manages, supervises or operates:

- (a) a business or other use which occupies all or substantially all of a building;
- (b) a business or other use which occupies premises, including a customer service area;
- (c) common public areas;
- (d) a reception area; or
- (e) a vehicle for hire.

“smoke” or “smoking” means the inhaling, exhaling, burning, or carrying of a lighted cigarette, cigar, pipe or any other lighted smoking equipment burning tobacco, cannabis, or any other weed or substance, and includes the use or holding of an activated e-cigarette, as defined in the *Tobacco and Vapour Products Control Act*, but does not include smoking by actors as part of a stage or theatrical performance or as part of a traditional aboriginal cultural activity. (Bylaw 2265)

~~“smoke” or “smoking” means the inhaling, exhaling, burning or carrying of a lighted cigarette, cigar, pipe or other lighted smoking equipment burning tobacco or any other weed or substance, but does not include smoking by actors as part of a stage or theatrical performance or as part of a traditional aboriginal cultural activity.~~

Table of Contents

- 1.3 The table of contents for this Bylaw is for convenient reference only, and is not for use in interpreting or enforcing this Bylaw.

Severability

- 1.4 A decision by a court of competent jurisdiction that any part of this Bylaw is illegal, void or unenforceable severs that part from this Bylaw and is not to affect the balance of this Bylaw.

Duty of Administration and Enforcement

- 1.5 The intent of this Bylaw is to set standards in the general public interest, and not to impose a duty on the City or its employees to enforce its provisions and:
- (a) a failure to administer or enforce its provisions or the incomplete or inadequate administration or enforcement of its provisions is not to give rise to a cause of action in favour of any person; and
 - (b) the grant of any approval or permission or issuance of any permit is not a representation, warranty or statement of compliance with the Bylaw and the issuance thereof in error is not to give rise to a cause of action.

SECTION 2 HEALTH REGULATIONS

- 2.1 No person shall smoke:
- (a) in a building, except in:
 - (i) a dwelling unit as defined in the City of White Rock Zoning bylaw including any balcony or patio accessible therefrom and immediately adjacent thereto, including a dwelling unit in which an owner or occupier also carries on a business,
 - (ii) a hotel or motel room or suite designated for smoking by a responsible person, or
 - (iii) enclosed premises:
 - (A) that are not open to the public,
 - (B) where the only occupants are the owner or owners of the business carried on in the premises;
 - (b) in a vehicle for hire;
 - (c) on public transit, including a school bus, passenger bus or rapid transit;
 - (d) in an enclosed or partially enclosed shelter where people wait to board a vehicle for hire or public transit;
 - (e) in a vehicle when any other occupant of the vehicle is under the age of 16 years;
 - (f) within seven and a half meters measured horizontally from any door or window that opens or any air intake;
 - (g) in a customer services area;
 - (h) within seven and a half meters of the perimeter of a customer service area but this subsection does not apply to smoking in a dwelling unit as defined in subsection 2.1(a)(i) herein; or
 - (i) in any outdoor gathering place under the jurisdiction of the City of White Rock including parks, sports fields, playgrounds, the promenade, the pier and the beach.

Enforcement of ban on smoking

- 2.2 Except as permitted by section 2.1, a responsible person must not suffer or allow a person to smoke in any of the areas specified in section 2.1(a) through (i).

Signs banning smoking

- 2.3 A responsible person must display or ensure the display of a sign at all times:
- (a) at each entrance to a building or customer service area or to premises or in a vehicle for hire where section 2.1 prohibits smoking, stating:

“THIS IS A SMOKE FREE ENVIRONMENT - NO SMOKING”

and the words:

“MAXIMUM FINE \$2,000.00”

on each exterior wall of a building where section 2.1 prohibits smoking, stating:

“SMOKING IS PROHIBITED WITHIN 7.5 METRES OF OPENINGS INTO THIS BUILDING INCLUDING DOORS AND WINDOWS THAT OPEN AND ANY AIR INTAKE”

Sign requirements

2.4 All signs referred to in section 2.3 must:

- (a) display the international symbol to designate “No Smoking” or, in areas where smoking is permissible, the international symbol to designate “Smoking Permitted” which symbol must occupy at least 25% of the size of the sign;
- (b) consist of at least two contrasting colours, except that if the lettering is on a clear panel, then the lettering must contrast to the colour of the background;
- (c) be at least 30 cm by 15 cm;
- (d) be clearly visible;
- (e) consist of lettering, whether upper case or lower case, that is not less than the following heights based upon the following maximum viewing distances in direct line of sight:

<u>Viewing Distance</u>	<u>Letter Height</u>
Up to 3 m	1 cm
Up to 6 m	2 cm
Up to 12 m	4 cm

- (f) included in the text at the bottom of each sign:

“White Rock Public Health Smoking Protection Bylaw, 2008, No. 1858” in letters not less than 1 cm in height for signs with letter size of 2 cm and not less than 0.25 cm of the height of the letter on all other sizes of letters.”

2.5 Notwithstanding the fact that the symbol in section 2.4 is a cigarette, it shall be deemed to include a lighted cigar, pipe or other lighted smoking equipment burning tobacco, cannabis or any other weed or substance, or an activated e-cigarette as defined in the *Tobacco and Vapour Products Control Act*. (Bylaw 2265)

~~Notwithstanding the fact that the symbol in section 2.4 is a cigarette, it shall be deemed to include a lighted cigar, pipe or other lighted smoking equipment burning tobacco or any other weed or substance.~~

Conditions of signs

- 2.6 A person must not remove, alter, conceal, deface or destroy any sign required under this Bylaw or cause any sign required under this Bylaw to be removed, altered, concealed, defaced or destroyed.

SECTION 3 OFFENCES AND PENALTIES AND ENFORCEMENT

Notice of Violation

- 3.1 A building official or a bylaw enforcement officer, may give notice to any person ordering or directing that person to:
- (a) discontinue or refrain from proceeding with any work or using or occupying any land or building or doing anything that contravenes this Bylaw; or
 - (b) carry out any work or do anything to bring any land or building into conformity with this Bylaw;

within the time specified in such notice.

Service of Notice

- 3.2 A building official or a bylaw enforcement officer, may serve a notice under this Bylaw:
- (a) by sending it by registered post to an owner who is the addressee of the notice at the address of the owner shown on the real property assessment roll prepared pursuant to the *Assessment Act*;
 - (b) by handing it to the person who is the addressee of the notice; or
 - (c) if the notice refers to real property, by posting it on the real property.

Offences under Bylaw

- 3.3 A person who:
- (a) violates any provision of this Bylaw or does any act or thing which violates any provision of this Bylaw or allows any other person to do any act or thing which violates any provision of this Bylaw;
 - (b) neglects to do or refrains from doing anything required to be done by any provision of this Bylaw; or

- (c) fails to comply or allows any other person to fail to comply, with an order, direction, or notice given under any provision of this Bylaw;

is guilty of an offence against this Bylaw and liable to the penalties imposed under sections 3.4 and 3.5 of this Bylaw. A person may be subject to the penalties imposed under section 3.3(a) or (b) above regardless of whether the person has been given a prior notice under section 3.1.

Continuing Offence

- 3.4 Each day that a violation of this Bylaw continues constitutes a separate offence.

Fines for Offence

- 3.5 Every person who commits an offence against of this Bylaw is punishable on conviction by a fine of not less than \$100.00 and not more than \$2000.00.

SECTION 4 REPEAL AND ENACTMENT

- 4.1 This Bylaw repeals White Rock Smoking Regulation Bylaw, 1996, No. 1502, as amended.

Force and Effect

- 4.2 This Bylaw comes into force and takes effect on November 1, 2008 except section 2.1(g) and (h) which are to come into force and take effect on January 1, 2009.

RECEIVED FIRST READING on the	20 th	day of	October, 2008
RECEIVED SECOND READING on the	20 th	day of	October, 2008
RECEIVED THIRD READING on the	20 th	day of	October, 2008
RECEIVED by the Ministry of Health for	29 th	day of	October, 2008
DEPOSIT on the			
RECONSIDERED AND FINALLY ADOPTED on the	3 rd	day of	November, 2008

MAYOR

CITY CLERK

From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: Re: Warming shelter
Date: Wednesday, February 2, 2022 12:54:06 PM

I will be at the shelter tomorrow at 1130 am if any Council members want a tour.

Eric

Get [Outlook for iOS](#)

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Wednesday, February 2, 2022 12:07:58 PM
To: Darryl Walker <DWalker@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming shelter

Of course!

Any members of Council are encouraged to attend – staff on site can show you around. I will let them know.

Thanks,
G.

From: Darryl Walker <DWalker@whiterockcity.ca>
Sent: February 2, 2022 12:06 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming shelter

G
Would a visit to the shelter be appropriate?
Thanks

Get [Outlook for iOS](#)

From: [Ralph Volkens](#)
To: [Guillermo Ferrero](#); [Eric Stepura](#); [Joseph Calenda](#); [Wayne Berg](#)
Cc: [Jim Gordon](#)
Subject: RE: Centennial Park - warming centre
Date: Wednesday, February 2, 2022 1:05:26 PM
Attachments: [image001.jpg](#)

I don't want to speak for Wayne and his staff but I think the best solution would be to enforce it on a complaint basis. The shelter is there under extreme circumstances, so I don't think it's a stretch to allow some flexibility in the enforcement of the bylaw. If complaints are received staff can follow up with the people on site and ask them to be more discreet or ask them to butt out if other members of the public are in the area.

Ralph

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 2, 2022 12:59 PM
To: Ralph Volkens <RVolkens@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

I think what I want to hear is how can we make this work? The Shelter is there and clients will smoke. What do we need to allow this?

Thanks,
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Sent: February 2, 2022 12:52 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

FYI – from “Smoking” bylaw:

Enforcement of ban on smoking

2.2 Except as permitted by section 2.1, a **responsible person** must not suffer or allow a person to smoke in any of the areas specified in section 2.1(a) through (i)(a park).

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(a) a business or other use which occupies all or substantially all of a building;

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Not sure if this means the onus of enforcement would be on the person operating the shelter, or on the City as the owner of the property and thus Bylaw Officers?

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Cc: Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

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I anticipate that this will be problematic.

Eric

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Cc: Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

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Also, are we really enforcing this in any other areas? We don't want to be seen as "targeting" this clients in need.

G.

From: Ralph Volkens <RVolkens@whiterockcity.ca>

Sent: February 2, 2022 12:04 PM

To: Joseph Calenda <JCalenda@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

FYI – From Bylaw 1858 CoWR Public Health Smoking Protection Bylaw:

2.1 No person shall smoke:

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Full bylaw attached.

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Sent: February 2, 2022 11:48 AM

To: Eric Stepura <ESepura@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Thanks everybody.

Bylaw 675 clauses 2 (j) and 3 (d) are particularly useful in addressing the camping, tenting and loitering issues. I wonder how we deal with the smoking issue in the park? Isn't there a clean air or anti-smoking bylaw which prohibits smoking in our parks? If there is such a bylaw, I suppose we would tolerate the smoking under the circumstances. The 'lesser of two evils' sort of thing? Just thinking out loud. Ok ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM

Director of Planning and Development Services, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2293 | www.whiterockcity.ca

Email signature logo



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From: Eric Stepura <ESstepura@whiterockcity.ca>
Sent: February 2, 2022 10:15 AM
To: Joseph Calenda <JCalenda@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

Joe/Wayne/Ralph

FYI I sent an e-mail to Upkar, the operator of the daytime warming shelter this morning asking him to communicate to the shelter attendees that camping is prohibited in City of White Rock Parks, and that if it continues, it may jeopardize the future operation of the daytime warming shelter.

If these people refuse to comply, we may need to go to the expense of hiring security guards to escort them off of City property at night when the shelter closes each night at 10pm. This has been needed at some other shelters. The cost is about \$100.00/day.

I will have an in-person conversation with Upkar today regarding the overnight campers.

Most of the people who attended the shelter yesterday were transported to the Extreme Weather Shelter (EWS) at Mount Olive Lutheran Church last night. There are a few individuals who refuse to stay at Mount Olive's EWS for various personal reasons despite the cold weather.

Thanks for the Bylaw information Ralph.

The tent provides a covered area outside for the homeless to stand during the day. Many of them smoke. I have asked Upkar to take it down each evening and store it inside the trailer each night.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Joseph Calenda <JCalenda@whiterockcity.ca>

Sent: February 2, 2022 9:48 AM

To: Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>

Subject: FW: Centennial Park - warming centre

Good morning Wayne and Ralph,

Please see the email below. Let's dispatch Bylaw to take care of this asap.

We absolutely do not want this to become another Beacon Hill Park Tent City like there was in Victoria. We must have a parks bylaw which prohibits overnight camping etc. And we have to be very careful. I suppose the fellow who is 'camped out' near the reader board is probably not in violation of anything as long as he picks up his stuff at the end of the day and moves on. And the tent in the upper parking lot with two people in it. This should probably come down immediately. Not sure? And the two folks sleeping by the stairs? Perhaps we encourage them to relocate. Otherwise, its looking like camping in the park which may be prohibited by our bylaws.

We have to be very careful here. We may well be at the tipping point now. Here's another example of trying to do a good thing with unintended consequences. Or solving one problem creates another. Thanks everybody . Ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 2, 2022 8:56 AM

To: David Chesney <DChesney@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Hi David,

We will send bylaw to check this out.

G.

From: David Chesney <DChesney@whiterockcity.ca>
Sent: February 2, 2022 8:55 AM
To: Eric Stepura <ESepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fwd: Centennial Park - warming centre

Sent from my iPhone

Begin forwarded message:

From: Redacted S. 22
Date: February 2, 2022 at 8:53:38 AM PST
To: Darryl Walker <DWalker@whiterockcity.ca>, White Rock Council
<whiterockcouncil@whiterockcity.ca>
Subject: Re: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:52 AM Redacted S. 22 wrote:

Dear Mayor Walker

This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs.

You stated to the residents of White Rock that this would not turn into a tent city.

We're at a tipping point now. Please advise me what measures are being taken to prevent this from happening.

Regards,

Redacted S. 22

From: [Wayne Berg](#)
To: [Eric Stepura](#); [Guillermo Ferrero](#); [Ralph Volkens](#); [Joseph Calenda](#)
Cc: [Jim Gordon](#)
Subject: RE: Centennial Park - warming centre
Date: Wednesday, February 2, 2022 3:40:18 PM
Attachments: [image001.jpg](#)

Thanks Eric, I have also scheduled the Bylaws team to patrol the site in the mornings as well as the afternoons prior to the end of their shifts to advise all patrons that there is zero tolerance for camping in city parks. They'll be providing me an update in a couple days so we can revisit if not affective.

Regards

Wayne Berg, RBO, CRBO

**Manager, Building and Bylaw Enforcement
Planning and Development Services | City of White Rock**

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2292 | www.whiterockcity.ca



From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Wednesday, February 02, 2022 3:06 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

I just had a conversation with Upkar Singh Tatlay (upkar@eccsociety.org) the operator of the daytime warming shelter at Centennial Park regarding the importance of informing the shelter visitors that they cannot be camping overnight in White Rock Parks. He agreed to talk to them.

Upkar informed me that the people that were hanging out in Centennial Park before the warming shelter opened at 7am had been shuttled here between 6:30am and 7am because the Mount Olive Extreme Weather Shelter insist that everyone is out of their building before 7am. He doubts that any of these people camped overnight in Centennial Park last night.

I will continue to monitor the daily use of the warming shelter and communicate with Upkar whenever incidents occur. Yesterday there were 16 people that had signed in at the warming shelter. So far today, there have been 19 people.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

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Tel: 604.542-7589 | Cell: 604-787-4902

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 2, 2022 1:09 PM

To: Wayne Berg <WBerg@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>

Cc: Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Awesome. Thanks all

G.

From: Wayne Berg <WBerg@whiterockcity.ca>

Sent: February 2, 2022 1:09 PM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Ralph Volkens <RVolkens@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>

Cc: Jim Gordon <JGordon@whiterockcity.ca>

Subject: RE: Centennial Park - warming centre

Hi G,

We would not have Bylaw Enforcement Officers attend the site unless we received a complaint from a member of the public in regards to the smoking. If we do attend it will be an educational piece and not likely a ticket issued, With regards to the sleeping overnight, we will attend the site and again educate on camping on city property. We have been fairly successful in getting people to move on in the past that have setup on city property elsewhere.

Regards

Wayne Berg, RBO, CRBO

Manager, Building and Bylaw Enforcement

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We have to be very careful here. We may well be at the tipping point now. Here's another example of trying to do a good thing with unintended consequences. Or solving one problem creates another. Thanks everybody . Ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM
Director of Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | www.whiterockcity.ca

Email signature logo

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 2, 2022 8:56 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Centennial Park - warming centre

Hi David,

We will send bylaw to check this out.

G.

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 2, 2022 8:55 AM

To: Eric Stepura <ESepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Fwd: Centennial Park - warming centre

Sent from my iPhone

Begin forwarded message:

From: Redacted S. 22

Date: February 2, 2022 at 8:53:38 AM PST

To: Darryl Walker <DWalker@whiterockcity.ca>, White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Re: Centennial Park - warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:52 AM Redacted S. 22 wrote:

Dear Mayor Walker

This morning after one day of the homeless warming centre being operational there is a tent in the upper parking lot with 2 people sleeping in it.

There is a guy in the field by the reader board who has all his belongings spread out around him and has taken ownership of that portion of the field.

Two are sleeping by the stairs.

You stated to the residents of White Rock that this would not turn into a tent city.

We're at a tipping point now. Please advise me what measures are being taken to prevent this from happening.

Regards,

Redacted S. 22

From: [Jim Gordon](#)
To: [Elana Gamache](#); [Eric Stepura](#)
Subject: RE: Warming Shelter & Centennial Ball Diamond Comfort Station Use
Date: Wednesday, February 2, 2022 4:28:19 PM
Attachments: [image003.jpg](#)
[image004.png](#)
[image005.jpg](#)

Thanks Elana!

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: February 2, 2022 4:19 PM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: Warming Shelter & Centennial Ball Diamond Comfort Station Use

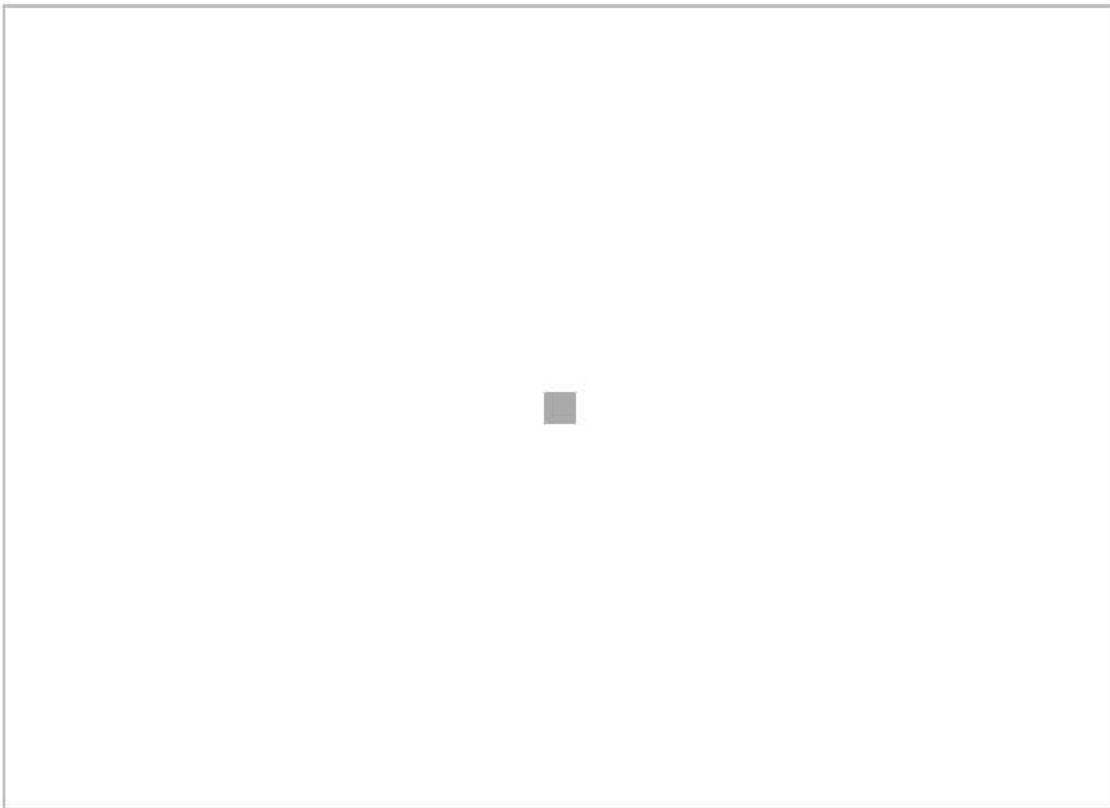
Hello Eric,

I have asked the Nutech staff to call **Upkar Singh Patlay 778-223-6987** from the Engaged Communities Canada Society for an escort to check for hazards prior to each service at Centennial Ball Diamond Comfort Station. The agreement is for these washrooms to be serviced every 3-4 hours between 8:00 am and 6:00 pm 7 days a week.

Their current rate for services is \$25.49 / hour
Below is their pricing on supplies.

I have asked Nutech to forward you the invoices for supplies for both the mobile lavatory as well as Centennial Ball Diamond Comfort Stations beginning February 1, 2022. As well as invoice for services for Centennial Ball Diamond Comfort Station as of February 1, 2022.

Repairs for potential vandalism would be an extra cost as well.



ELANA GAMACHE

Engineering & Facilities Clerk, City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2193 | www.whiterockcity.ca



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Daytime Warming Shelter Budget

Facility Costs:

The cost for rental and hookup of a modular trailer, with added washroom cleaning is as follows:

- Rental, delivery, setup and takedown of trailer and taxes \$8,040
- power hookup, cable and removal at the end of March \$5,000
- Daily janitorial cleaning of washrooms at Centennial Park by contractor \$6,000
- Janitorial supplies for washrooms used by shelter visitors and ECCS staff \$ 960
- Security services \$1,000

Total installation/rental/cleaning cost **\$21,000**

- **Note** that there is a security deposit of \$1,860 on the trailer (Refundable) which has already been paid.

Warming Shelter Operating Costs (Contracted Service)

Staff have received a quote of \$3,000/day from the Engaged Communities of Canada Society (ECCS) for operating a warming shelter for up to 30 people experiencing homelessness in South Surrey and White Rock.

Due to the need to provide 4 days of advance notice for a minimum 7 day commitment, staff are estimating services for a block of time (February 01 to March 15, 2022). Therefore the estimated operating cost for the warming shelter for up to 30 people/day from February 01 to March 15, 2022 is estimated at \$129,000. The breakdown is as follows: 43 days x \$3,000/day = **\$129,000**.

Note that there may be some dates between February 01 and March 15, 2022 that the shelter will not be operated due to above zero degree temperatures, therefore, these contracted operating costs may be less than the \$129,000. However, it is also possible that there may be a few dates that the shelter needs to be open between March 15 and 31, 2022 due to extreme weather. For the purposes of this budget, I have used 43 days as the maximum number of dates that the shelter will be operated.

Total Warming Shelter Costs

The total combined facility costs and operating costs, to provide and operate a warming shelter for people experiencing homelessness from January 28, 2022 to March 15, 2022 is **\$160,000**.

City of Surrey Contribution

Note that the City of Surrey has provided a letter stating that they are prepared to contribute 50% of the costs to provide and operate the daytime warming shelter **up to \$80,000**. Therefore the **City of White Rock's maximum contribution is \$80,000**.

Eric Stepura

From: [Eric Stepura](#)
To: [Elana Gamache](#)
Cc: [Jim Gordon \(JGordon@whiterockcity.ca\)](mailto:JGordon@whiterockcity.ca)
Subject: RE: Warming Shelter & Centennial Ball Diamond Comfort Station Use
Date: Wednesday, February 2, 2022 5:01:00 PM
Attachments: [image003.jpg](#)
[image005.jpg](#)
[image001.png](#)

Thanks Elana

The operation of the daytime warming shelter will end at the end of March 2022, after which the washroom maintenance costs should revert back to your department.

Upkar's last name is Tatlay.

Thanks again for all your help getting this warming shelter operational.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: February 2, 2022 4:19 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>
Subject: Warming Shelter & Centennial Ball Diamond Comfort Station Use

Hello Eric,

I have asked the Nutech staff to call **Upkar Singh Patlay 778-223-6987** from the Engaged Communities Canada Society for an escort to check for hazards prior to each service at Centennial Ball Diamond Comfort Station. The agreement is for these washrooms to be serviced every 3-4 hours between 8:00 am and 6:00 pm 7 days a week.

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for Centennial Ball Diamond Comfort Station as of February 1, 2022.

Repairs for potential vandalism would be an extra cost as well.



ELANA GAMACHE

Engineering & Facilities Clerk, City of White Rock

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From: [Christopher Trevelyan](#)
To: [Kathy Booth](#)
Subject: Re: Grateful for your decision to fund the Daytime Warming Shelter
Date: Wednesday, February 2, 2022 8:12:37 PM

Hi Kathy,

Thank you for sharing your thoughts on this. Much appreciated.

Best Regards,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Kathy Booth <kathy.booth@hotmail.com>
Sent: February 2, 2022 9:40 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Grateful for your decision to fund the Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor Walker and Council members,

I am aware that you have received a letter from our Church Council Chair Jean MacDonald expressing our thanks for your decision to fund (with Surrey) the daytime Warming Shelter. I also wanted to say a huge "Thank You!" for your persistence in finding a workable solution for the site. I think Mayor Walker, Eric and others discovered how difficult it is to find a place where those experiencing homelessness are welcome.

I delivered food there today for the evening meal and the set up outside looks excellent.

Upkar always strives to provide privacy for his guests, so I did not go inside.

Upkar also provides an excellent program where many needs of the guests are addressed.

Thanks to the very hard work of Eric and others who made this possible especially with very little notice.

We continue to be very grateful to Mt. Olive for hosting the EWS. As you can appreciate it is not always easy as some guests have many challenges. The majority of guests are very appreciative and do not cause any concern, but one or two individuals can create problems. Security is now in place for the Mt. Olive site 24/7 and this is also a concern I share for the Centennial site especially when the shelter is closed. We all want this to be a win/win for the guests and the community. I know Chloe Good is communicating with Eric Stepura about this important issue and I hope a plan can be in place soon. It is hoped that the alignment of

opening and closing of both Shelters occurs as Council approved this plan and Chloe is also working on this dialogue with Upkar, Options and Eric.

As you said Mayor Walker, everyone will all learn a lot from this experience.

It is also very wise to be proactive in planning based on past experience of others.

Chloe is an excellent resource with Extreme Weather Shelters in Surrey and White Rock and I know she would be pleased to be contacted with any questions or concerns.

With appreciation,
Kathy Booth

Sent from [Mail](#) for Windows

From: [Theresa Kidd](#)
To: [Eric Stepura](#)
Cc: [Sylvia Yee](#); [Lee Reimer](#)
Subject: RE: Warming Shelter
Date: Thursday, February 3, 2022 10:26:25 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)

Thanks Eric – can we look at getting security? **Redacted S. 22**

Theresa

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 3, 2022 10:14 AM
To: Theresa Kidd <TKidd@whiterockcity.ca>
Cc: Sylvia Yee <sylvia@whiterockcity.ca>; Lee Reimer <lreimer@whiterockcity.ca>
Subject: RE: Warming Shelter

I will be speaking with Upkar Singh Tatlay of Engaged Communities of Canada Society, the coordinator of the daytime warming shelter again today at 11:30am to have him speak to the shelter visitors that they cannot camp overnight in the entrance to our arena, in Centennial Park and they are not allowed in our recreation facilities unless they are there to attend programs.

Unfortunately, legally we cannot prevent them from staying in our park overnight. A recent Human Rights court case ruled that homeless people are allowed to camp overnight on government property, including municipal parks, but must vacate the property by 8am.

I will be speaking to the Curling Club manager about returning to locking the front door at CAL to prevent homeless people from going in there and messing washrooms etc.

If you are unable to reach me when these incidents occur, please contact Upkar at (778) 223-6987

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Theresa Kidd <TKidd@whiterockcity.ca> .
Sent: February 3, 2022 9:12 AM

To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Sylvia Yee <sylvia@whiterockcity.ca>; Lee Reimer <lreimer@whiterockcity.ca>
Subject: RE: Warming Shelter

Eric,

3 more homeless people just came from the playground area and tried to get into the arena halls. After standing around for a few minutes, they've moved on to the CAL now. There is also a homeless person walking in the bushes by the dog park with a goalie stick and bucket. This morning SMHA unlocked the arena doors, no Covid Ambassador (according to Jose) – it's just a matter of time that they will come into the arena and mix with the kids in the arena if the doors are unlocked.

Theresa

From: Theresa Kidd
Sent: February 3, 2022 8:22 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Sylvia Yee <sylvia@whiterockcity.ca>; Lee Reimer <lreimer@whiterockcity.ca>
Subject: RE: Warming Shelter
Importance: High

Good morning Eric,

As anticipated, we now have someone sleeping at the covered entrance to the arena (Jose advises that there were 2 earlier). **Redacted S. 22**

They were here when Semi Minor Hockey showed up for their ice time this morning and arrived at some point during the evening.
What are we to do when this happens?

Theresa

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 2, 2022 9:42 AM
To: Theresa Kidd <TKidd@whiterockcity.ca>
Cc: Sylvia Yee <sylvia@whiterockcity.ca>; Lee Reimer <lreimer@whiterockcity.ca>
Subject: RE: Warming Shelter

Theresa

Thanks for the heads up.

I sent an e-mail to Upkar, the operator of the daytime warming shelter asking him to communicate to the shelter attendees that camping is prohibited in City of White Rock Parks, and that if it continues, it may jeopardize the future operation of the daytime warming shelter.

If these people refuse to comply, we may need to go to the expense of hiring security guards to escort them off of City property at night when the shelter closes.

I will have an in-person conversation with Upkar today regarding the overnight campers.

Most of the people who attended the shelter yesterday were transported to the Extreme Weather Shelter (EWS) at Mount Olive Lutheran Church last night. There are a few individuals who refuse to stay at Mount Olive's EWS for various personal reasons despite the cold weather.

Please keep sending me regular updates on this matter. I plan to document the amount of time and any extra costs the City spends dealing with the operation of the daytime warming shelter and its positive and negative impact on our community.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Theresa Kidd <TKidd@whiterockcity.ca>

Sent: February 2, 2022 8:20 AM

To: Eric Stepura <EStepura@whiterockcity.ca>

Cc: Sylvia Yee <sylvia@whiterockcity.ca>

Subject: Warming Shelter

Good morning Eric,

Just wanted to give you an update this morning on the homeless situation here.....when I arrived this morning, there is one homeless man set up with his belongings at the gated entrance to Centennial Oval. There is a white tent set up in the baseball parking lot with 2 people sleeping under it. Lee also noted 2 others sitting on the stairs of the trailer.

Theresa Kidd

Recreation & Culture, City of White Rock

14600 North Bluff Road, White Rock, BC V4B 3C9

Tel: 604.541.2199 Ext#5 | www.whiterockcity.ca



From: [Amanda Silvers](#)
To: [Guillermo Ferrero](#); [Eric Stepura](#); [Tracey Arthur](#)
Subject: CBC On the Coast yesterday: White Rock warming shelter
Date: Thursday, February 3, 2022 10:41:06 AM
Attachments: [image001.png](#)

Hi G, Eric and Tracey,

Sharing this segment from On the Coast with Gloria Macarenko from yesterday afternoon.

<https://www.cbc.ca/listen/live-radio/1-46/clip/15892881>

Upkar Singh Tatlay, the Executive Director of Engaged Community of Canada Society, was the guest to talk about our new centre. I feel he did a magnificent job of providing the expertise and context, he also spoke highly of us and our council.

Kudos all around IMO. As a City we have demonstrated action, partnered with other community stakeholders, and now the experts on the issue are sharing the story to help citizens understand. A meaningful communications win .

Amanda

Amanda Silvers (she/her)
Manager, Communications & Government Relations
City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
T 604.541.2138 | C 778.866.8514 | www.whiterockcity.ca

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From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: RE: Warming centre
Date: Thursday, February 3, 2022 3:24:00 PM
Attachments: [image002.jpg](#)
[image003.jpg](#)

Guillermo

My arena staff had informed me this morning about the two homeless men that were at the entrance to Centennial Arena. I have asked to provide me daily updates on any issues they encounter with the homeless people attending the daytime warming shelter.

This morning at 11:30am I talked to Upkar Singh Tatlay of ECCS, the operator of the daytime warming shelter and he told me those two men (father and son) had spent the night at Mount Olive EWS last night and had been shuttled to the daytime warming shelter area by Upkar around 6:15 am this morning. He then drove back to Mount Olive to get another group of people. Apparently these two men wandered down to the entrance of the area to get out of the rain and to wait for the daytime warming shelter to open at 7am. They may have fallen asleep. Unfortunately they were there when the Minor Hockey kids and parents arrived for their early morning practices between 6:30 -8am. One of my staff noticed them when she arrived at the arena office this morning around 8am. They did make their way up to the daytime warming shelter soon after our staff arrived this morning.

Another group of 3 homeless individuals wandered down to the arena entrance later this morning and when they discovered that it was locked, went into our Centre for Active Living to use the washroom.

I had a conversation with Upkar this morning and he is aware of the need to keep the warming shelter visitors away from our Arena and the Centre for Active Living, and that they are not allowed to camp overnight in Centennial Park. He said that he will talk to them all about the importance of staying away from our Arena and CAL as they may make regular facility users as well as our female City staff feel uncomfortable and/or afraid for their safety. Upkar has a good rapport with all the homeless visitors to the shelter, and we are hoping that his communication with them about where they can and cannot go will be enough to keep them away from our other City facilities.

At this early date, I do not feel that it is necessary to hire security guards to force these people to comply with the boundaries we have established with them while at Centennial Park. There is a lot of great work being done by the ECCS staff in developing trustful relationships, and connecting the local homeless people with needed community health resources. If some of these individuals do cause problems with other recreation facility or park users and refuse to comply with established boundaries, we will, if necessary hire security personnel or call in the RCMP. At this time, enforcement by security guards is not recommended.

ERIC STEPURA
Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 3, 2022 11:02 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: FW: Warming centre

Could you draft me a response please?

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 3, 2022 10:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming centre

Guillermo,

Apparently, there were many people outside the doors at Centennial Arena this morning trying to stay dry while waiting for the warming centre to open. One person that I know of voiced concern that there was no security and this is where parents drop their kids off, seniors come to play cards, etc.

Have we removed security as per Upkar's email? What are the hours for the warming centre?

Personally, I have no concerns that there would be any incidents, but I wanted to be able to address this person's concern.

Regards,

Councillor Erika Johanson

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-9317

www.whiterockcity.ca



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From: [Guillermo Ferrero](#)
To: [Erika Johanson](#)
Cc: [Mayor and Council](#)
Subject: RE: Warming centre
Date: Thursday, February 3, 2022 3:43:57 PM
Attachments: [image001.jpg](#)

Erika,

This morning at 11:30am staff talked to Upkar Singh Tatlay of ECCS, the operator of the daytime warming shelter and told us those two men (father and son) had spent the night at Mount Olive EWS last night and had been shuttled to the daytime warming shelter area by Upkar around 6:15 am this morning. He then drove back to Mount Olive to get another group of people. Apparently these two men wandered down to the entrance of the area to get out of the rain and to wait for the daytime warming shelter to open at 7am. They may have fallen asleep. Unfortunately they were there when the Minor Hockey kids and parents arrived for their early morning practices between 6:30 -8am. Staff noticed them when they arrived at the arena office this morning around 8am. They did make their way up to the daytime warming shelter soon after our staff arrived this morning.

During the conversation with Upkar this morning, he is aware of the need to keep the warming shelter visitors away from our Arena and the Centre for Active Living, and that they are not allowed to camp overnight in Centennial Park. He said that he will talk to them all about the importance of staying away from our Arena and CAL as they may make regular facility users as well as our City staff feel uncomfortable and/or afraid for their safety. Upkar has a good rapport with all the homeless visitors to the shelter, and we are hoping that his communication with them about where they can and cannot go will be enough to keep them away from our other City facilities.

We have constant interactions with the operator and we will continue to work to minimize issues. Security was never included in the funds passed by Council. At this early date, staff do not feel that it is necessary to hire security guards to force these clients to comply with the boundaries we have established with them while at Centennial Park. There is a lot of great work being done by the ECCS staff in developing trustful relationships, and connecting the local homeless people with needed community health resources. If some of these individuals do cause problems with other recreation facility or park users and refuse to comply with established boundaries, we will if necessary hire security personnel or call in the RCMP. At this time, enforcement by security guards is not recommended nor budgeted

For future incidents please direct residents to call bylaws (604-541-2146) during business hours or RCMP non emergency line (778-545-4800) after hours – alternatively the following form is best: <https://www.whiterockcity.ca/728/Request-for-Service>

The centre is open from 7am to 10pm; however many clients may go there earlier and stay after is closed even after the operator has transportation services available.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 3, 2022 10:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming centre

Guillermo,

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Have we removed security as per Upkar's email? What are the hours for the warming centre?

Personally, I have no concerns that there would be any incidents, but I wanted to be able to address this person's concern.

Regards,

Councillor Erika Johanson

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From: [Eric Stepura](#)
To: [Shauna Smith \(shauna.smith@fraserhealth.ca\)](mailto:shauna.smith@fraserhealth.ca)
Subject: Fwd: CBC On the Coast yesterday: White Rock warming shelter
Date: Friday, February 4, 2022 7:04:59 AM
Attachments: [image001.png](#)

Shauna

It was a pleasure showing you the daytime warming shelter yesterday and knowing that you and others at Fraser Health can help these people get on a road to recovery.

Below is a link to the Gloria Makarenko show on CBC radio which she interviewed Upkar about the Daytime Warming Shelter in White Rock.

You may need to scroll down to February 02 then click on the White Rock Warming Shelter.

I was quite moved by what we have been able to provide for these vulnerable people in such a short period of time.

Enjoy your day and weekend.

<https://www.cbc.ca/listen/live-radio/1-46/clip/15892881>

Eric Stepura
Director of Recreation and Culture
City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
T 604.541.2138 | C 778.866.8514 | www.whiterockcity.ca

The City of White Rock is located on the traditional unceded territory of the Semiahmoo First Nation in the broader territory of the Coast Salish peoples.

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From: [Christopher Trevelyan](#)
To: [Erika Johanson](#); [Guillermo Ferrero](#)
Cc: [Mayor and Council](#)
Subject: Re: Warming centre
Date: Friday, February 4, 2022 9:34:20 AM
Attachments: [image001.jpg](#)

I agree - I really appreciate the updates and everyone working quickly to find solutions to issues as they arise.

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From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: Thursday, February 3, 2022 6:01:48 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Warming centre

Thanks for keeping us in the loop.

Erika Johanson
Councillor
City of White Rock
778-867-9317

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Thursday, February 3, 2022 3:43:55 PM
To: Erika Johanson <EJohanson@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming centre

Erika,

This morning at 11:30am staff talked to Upkar Singh Tatlay of ECCS, the operator of the daytime warming shelter and told us those two men (father and son) had spent the night at Mount Olive EWS last night and had been shuttled to the daytime warming shelter area by Upkar around 6:15 am this morning. He then drove back to Mount Olive to get another group of people. Apparently these two men wandered down to the entrance of the area to get out of the rain and to wait for the daytime warming shelter to open at 7am. They may have fallen asleep. Unfortunately they were there when the Minor Hockey kids and parents arrived for their early morning practices between 6:30 -8am. Staff noticed them when they arrived at the arena office this morning around 8am. They did make their way up to the daytime warming shelter soon after our staff arrived this morning.

During the conversation with Upkar this morning, he is aware of the need to keep the warming shelter visitors away from our Arena and the Centre for Active Living, and that they are not allowed to camp overnight in Centennial Park. He said that he will talk to them all about the importance of staying away from our Arena and CAL as they may make regular facility users as well as our City staff feel uncomfortable and/or afraid for their safety. Upkar has a good rapport with all the homeless

visitors to the shelter, and we are hoping that his communication with them about where they can and cannot go will be enough to keep them away from our other City facilities.

We have constant interactions with the operator and we will continue to work to minimize issues. Security was never included in the funds passed by Council. At this early date, staff do not feel that it is necessary to hire security guards to force these clients to comply with the boundaries we have established with them while at Centennial Park. There is a lot of great work being done by the ECCS staff in developing trustful relationships, and connecting the local homeless people with needed community health resources. If some of these individuals do cause problems with other recreation facility or park users and refuse to comply with established boundaries, we will if necessary hire security personnel or call in the RCMP. At this time, enforcement by security guards is not recommended nor budgeted

For future incidents please direct residents to call bylaws (604-541-2146) during business hours or RCMP non emergency line (778-545-4800) after hours – alternatively the following form is best: <https://www.whiterockcity.ca/728/Request-for-Service>

The centre is open from 7am to 10pm; however many clients may go there earlier and stay after is closed even after the operator has transportation services available.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Erika Johanson <EJohanson@whiterockcity.ca>
Sent: February 3, 2022 10:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming centre

Guillermo,

Apparently, there were many people outside the doors at Centennial Arena this morning trying to stay dry while waiting for the warming centre to open. One person that I know of voiced concern that there was no security and this is where parents drop their kids off, seniors come to play cards, etc.

Have we removed security as per Upkar's email? What are the hours for the warming centre?

Personally, I have no concerns that there would be any incidents, but I wanted to be able to address this person's concern.

Regards,

Councillor Erika Johanson

City of White Rock

15322 Buena Vista Avenue

White Rock, BC V4B 1Y6 Canada

(778) 867-9317

www.whiterockcity.ca



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From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: Re: For review: Activity Update and Cascade Report
Date: Friday, February 4, 2022 10:41:23 AM

The Feb 03 increased to 21 last night and is now at 18 so far today.

Eric

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From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Friday, February 4, 2022 10:21:47 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: For review: Activity Update and Cascade Report

Warming Shelter stats this week are as follows:

Feb 01 -16

Feb 02-19

Feb 03 -19

Feb 04-16 so far today.

Eric Stepura

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Friday, February 4, 2022 9:57:22 AM
To: Senior Leadership Team <SLT@whiterockcity.onmicrosoft.com>; Shannon Johnston <shannon@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>
Cc: Amanda Silvers <ASilvers@whiterockcity.ca>
Subject: Fwd: For review: Activity Update and Cascade Report

Please let me know if you have any questions/comments/concerns

Eric, I need stats in your update of how many people is using it please

I'll send the update later in the pm today. Please update Cascade

G

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: [604.541.2133](tel:604.541.2133) | www.whiterockcity.ca

From: Amanda Silvers <ASilvers@whiterockcity.ca>
Sent: Friday, February 4, 2022 9:27:48 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: For review: Activity Update and Cascade Report

Good morning G,

For your review.

CAO's ACTIVITY UPDATE

February 4, 2022

Hello Mayor and Council,

Please see this week's Activity Update as well as the Top Priorities Update and the Council Correspondence, which are attached.

Here is the list of activities and news for this week:

1. **Daytime warming centre now operational in Centennial Park for extreme weather events**
2. **Salish Sea Gull research project shared to social media**
3. **Parks asset inventory improvement and invasive plant removal update**
4. **Bright Walk display starts coming down beginning February 7**
5. **Ruth Johnson Park East restoration update**
6. **Staff shortages due to COVID-19 update**
7. **Site-specific COVID-19 safety plans re-implemented in civic facilities and workplaces**
8. **Update from the Fire Chief on COVID-19**

1. **Daytime warming centre now operational in Centennial Park for extreme weather events**

Submitted by Recreation and Culture

Summary: The daytime warming centre opened on February 1 in Centennial Park. The centre will operate on sub-zero temperature days until the end of March in conjunction the overnight emergency shelter operations at Mount Olive Park. It can accommodate up to 30 people needing daytime shelter during extreme cold weather events and is being staffed by Engaged Community of Canada Society (ECCS). The Executive Director of ECCS joined Gloria Macarenko for CBC's On the Coast this week to discuss the project. The CBC interview can be heard here: <https://www.cbc.ca/listen/live-radio/1-46/clip/15892881>

Contact: Eric Stepura

Key Messages:

- The daytime warming centre opened on February 1 in Centennial Park
- The centre will open on sub-zero temperature days until the end of March in conjunction

- with the nearby emergency overnight shelter at Mount Olive Lutheran Church
- It is being operated by trained staff from Engaged Community of Canada Society (ECCS)

2. **Salish Sea Gull research project shared to social media**

Submitted by Communications

Summary: Researchers from Environment and Climate Change Canada (ECCC) were at White Rock waterfront this week conducting field research of Glaucous-winged and California Gulls as part of an investigation into the health of the Salish Sea. Communications captured their work and shared it via video and photographs to the City's social media channels and website. The story can be viewed here: <https://fb.watch/aY7Mkuh1mW/>

Contact: Amanda Silvers

3. **Parks asset inventory improvement and invasive plant removal**

Submitted by Engineering and Municipal Operations

Summary: Parks staff spent time in January updating and improving park asset inventory data for the streetscape waste and recycling program, irrigation infrastructure, and City trees. These efforts improve the ability for Parks staff to manage the inventory and properly deliver on levels of service. Staff are also continuing to work on removing invasive Himalayan blackberry from Moffat walkway and behind Grand Chief Bernard Charles Park, and crowns are being dug at Moffat walkway in preparation for wildflower sowing this spring

Contact: Jim Gordon

4. **Bright Walk display starts coming down beginning February 7**

Submitted by Engineering and Municipal Operations

Summary: On Monday, February 7, Parks staff will start to progressively take down the Bright Walk light display. Lights will be left on shrubs in the landscape until the advertised date of February 14.

Contact: Jim Gordon

5. **Ruth Johnson Park East restoration update**

Submitted by Engineering and Municipal Operations

Summary: The contractor has made excellent progress despite weather challenges. Stabilization works have been completed. Trail reconstruction has been completed off the dead end of Thrift leading into the park. Trees have been planted, shrubs have been installed in conjunction with tree planting, and all permits are in place; environmental monitoring is

pleased with our methodology. The Contractor has completed boardwalk reconstruction. Drainage improvements and crib staircase construction out of the ravine are in progress.

Contact: Jim Gordon

6. Site-specific COVID-19 safety plans re-implemented in civic facilities and workplaces

Submitted by Human Resources

Summary: The City has revised and re-implemented site-specific safety plans for each department/civic facility in accordance with Provincial Health Order requirements. These plans include communicable disease prevention measures specific to each area, including ensuring individuals who are sick stay home, proof of vaccination policy, working from home, physical distancing, barriers, occupancy limits, hand-hygiene, cleaning and disinfection practices, masks, and adequate ventilation. Safety plans have been physically posted in the workplace, posted on the City’s website and intranet site, the Wave. Managers have communicated the contents of their updated plans to their staff.

Contact: Candice Roffe

Key Messages:

- COVID-19 prevention measures have been enhanced or re-implemented to deal with the rise in the Omicron variant and high level of COVID-19 transmission in the community
- Safety plans have been reinstated in each department/ civic facility in accordance with Provincial Health Order requirements
- Safety plans have been posted in facilities, on the website and the Wave

7. Update on staff shortages due to COVID-19

Submitted by Human Resources

Summary: The City continues to see an increase in employee sick leave with the exponential growth of COVID-19 Omicron variant cases. In order to quickly respond to potential outbreaks, and determine any need to shift resources, Management has been asked to immediately report employee sick leave absences to Human Resources. The following table identifies the employee absences over the period of January 27 – February 2, 2022.

Reporting Period*:	January 27, 2022 – February 2, 2022		
	New Cases	Resolved Cases	Active Cases
COVID-19	4	5	11
Medical (Non-COVID)	1	2	9
WorkSafeBC			3
Total	5	7	23
Average % of FTEs off	15.5%		

work**

*Day in reporting period with highest/lowest number of people off work on that particular day

**FTEs- excludes Aux Fire and Casuals who do not work regularly

Contact: Jacquie Johnstone

Key Messages:

- The City of White Rock is experiencing staff shortages due to the omicron variant
- Human Resources is closely monitoring in efforts to respond quickly to potential outbreaks and shift resources

8. **Update from the Fire Chief on COVID-19**

Submitted by White Rock Fire Rescue

Summary: On Thursday, B.C. reported another 13 COVID-19-related deaths. Hospitalized patients continue to show signs of levelling off; health officials reported 985 people in hospital, down three overnight, 145 of those in critical or intensive care, which represents an overnight increase of nine.

There has been a 19 percent decrease in new cases reported. Limitations on testing however have rendered B.C.'s case totals an inaccurate measure of how widely the virus has actually spread. There have been 2,656 deaths reported since the start of the pandemic.

Eighty-one-and-a-half per cent of British Columbians have had two shots while 42.8 per cent has had three. Fully-vaccinated people accounted for 74.8 per cent of new cases over the past week, and 68.9 per cent of hospitalizations over the past two weeks.

Unvaccinated people continued to be at significantly higher risk of severe outcomes from COVID: per 100,000 population, there were 87.5 unvaccinated people in hospital compared to 19.2 fully-vaccinated people over the past two weeks.

<https://globalnews.ca/news/8592942/bc-covid-update-february-3-2022/>

Contact: Ed Wolfe

Key Messages:

- New cases have decreased 19 percent over the week
- Active cases are down 15 per cent over the last week
- Hospitalizations have remained stable
- B.C. reported 13 additional deaths
- Unvaccinated people continued to be at significantly higher risk of severe outcomes from COVID-19

From: [Eric Stepura](#)
To: [Shannon Johnston](#)
Subject: Re: Warming Facility Costs 2022 budget Info
Date: Friday, February 4, 2022 11:05:43 AM
Attachments: [image001.jpg](#)

Thank you!

Eric

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From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: Friday, February 4, 2022 11:04:21 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Great, I have attached the updated version with the codes I will be loading the budget to in department 00070, let me know if you have any questions.

Thanks Shannon

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 4, 2022 10:40 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: Re: Warming Facility Costs 2022 budget Info

The flat rate of \$3000/day only includes PST.

Eric

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From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: Friday, February 4, 2022 10:19:05 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Then the cost to the city would be less than \$3,000 a day, did they say it is both GST and PST, if so then the daily cost to the City net of GST would be \$2,866. If it only includes GST then the daily cost to the city would be \$2,857. Either way it means another change to the document you sent with the updated budget.

Thanks Shannon

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 4, 2022 10:07 AM

To: Shannon Johnston <shannon@whiterockcity.ca>

Subject: Re: Warming Facility Costs 2022 budget Info

Shannon

The \$3000/day quoted by the Engaged Communities of Canada Society for operating the daytime warming shelter includes taxes.

Eric

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From: Eric Stepura

Sent: Friday, February 4, 2022 9:00:37 AM

To: Shannon Johnston <shannon@whiterockcity.ca>

Subject: RE: Warming Facility Costs 2022 budget Info

Shannon

As requested, I have revised the warming shelter budget to show the require \$160,000 expenses. See attached.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Shannon Johnston <shannon@whiterockcity.ca>

Sent: February 3, 2022 4:51 PM

To: Eric Stepura <EStepura@whiterockcity.ca>

Subject: RE: Warming Facility Costs 2022 budget Info

Sorry Eric I'm not quite sure what you mean by Facility Expenses and staffing contract, can you be more specific. What type of facility expenses, is it more janitorial cleaning or supplies and if so which one. Not sure what you mean by staffing contract, I can't add expenses for staff time unless it's specific overtime or casual wages and I would need to know what department they belong to.

Thanks Shannon

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 3, 2022 1:29 PM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: Re: Warming Facility Costs 2022 budget Info

That's why I'm not an accountant...

Please put \$2500 for the facility expenses and 7500 for the staffing contract.

Thanks

Eric

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From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: Thursday, February 3, 2022 11:37:12 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: FW: Warming Facility Costs 2022 budget Info

I just went to put this into my budget update excel file and realize the total expenses are \$150,000 not \$160,000 (8,000 + 5,000 + 6,000 + 1,000 + 1,000 + 129,000), to come to \$160,000 you need to add another \$10,000, can you please tell me what that would be for and what account should be increased.

Thanks Shannon

From: Shannon Johnston
Sent: February 3, 2022 11:27 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Hi Eric,

I have written the codes I will be loading the budget to on your word document, see attached scan, let me know if you have any questions.

Thanks Shannon

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 3, 2022 10:17 AM
To: Shannon Johnston <shannon@whiterockcity.ca>

Subject: RE: Warming Facility Costs 2022 budget Info

I recommend Leisure Admin.

Thanks Shannon.

Eric

From: Shannon Johnston <shannon@whiterockcity.ca>

Sent: February 3, 2022 9:58 AM

To: Eric Stepura <ESepura@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: RE: Warming Facility Costs 2022 budget Info

What department do you want to have the budget in Eric? I'm not sure that it really fits anywhere, I wouldn't consider it a special event, would it be best to put it in the Leisure Administration department to isolate it, what do you think.

Thanks Shannon

From: Eric Stepura <ESepura@whiterockcity.ca>

Sent: February 2, 2022 4:55 PM

To: Shannon Johnston <shannon@whiterockcity.ca>

Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Warming Facility Costs 2022 budget Info

Shannon

As requested, attached is a budget breakdown for the daytime warming shelter that was approved by Council at their Regular Council meeting held January 24, 2022.

Please send me account numbers to charge this work to. I need to make payments for the Atco Trailer and to the Engaged Communities of Canada Society starting early next week.

Thanks,

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: February 4, 2022
Date: Friday, February 4, 2022 11:29:01 AM
Attachments: [Surrey-White Rock EWR Notification 20220204.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended through February 07, 2022.

Please see the attached list of open EWR shelters in Surrey-White Rock.

As always feel free to get in touch with our team anytime if you have any questions.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on February 4, 2022 through February 7, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Feb 4	Feb 5	Feb 6	Feb 7	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	Open	30 Adult 19+
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	CLOSED	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Feb 4	Feb 5	Feb 6	Feb 7	# of mats
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

Daytime Warming Shelter Budget

Facility Costs:

The cost for rental and hookup of a modular trailer, with added washroom cleaning is as follows:

- | | | |
|---|----------------|-------|
| • Rental, delivery, setup and takedown of trailer and taxes | \$8,900 | -0582 |
| • Power hookup, cable and removal at the end of March | \$5,000 | -0560 |
| • Daily janitorial cleaning of washrooms at Centennial Park by contractor | \$6,000 | -0548 |
| • Janitorial supplies for washrooms used by shelter visitors and ECCS staff | \$1,100 | -0532 |
| • Security services | <u>\$1,000</u> | -0550 |

Total installation/rental/cleaning cost **\$22,000**

- Note that there is a security deposit of \$1,860 on the trailer (Refundable) which has already been paid.

Warming Shelter Operating Costs (Contracted Service)

Staff have received a quote of \$3,000/day from the Engaged Communities of Canada Society (ECCS) for operating a warming shelter for up to 30 people experiencing homelessness in South Surrey and White Rock.

Due to the need to provide 4 days of advance notice for a minimum 7 day commitment, staff are estimating services for a block of time (February 01 to March 18, 2022). Therefore the estimated operating cost for the warming shelter for up to 30 people/day from February 01 to March 18, 2022 is estimated at \$138,000. The breakdown is as follows: 46 days x \$3,000/day = **\$138,000**. -0445

Note that there may be some dates between February 01 and March 18, 2022 that the shelter will not be operated due to above zero degree temperatures, therefore, these contracted operating costs may be less than the \$138,000. However, it is also possible that there may be a few dates that the shelter needs to be open between March 18 and 31, 2022 due to extreme weather. For the purposes of this budget, I have used 46 days as the maximum number of dates that the shelter will be operated.

Total Warming Shelter Costs

The total combined facility costs and operating costs, to provide and operate a warming shelter for people experiencing homelessness from February 01, 2022 to March 18, 2022 is **\$160,000**.

City of Surrey Contribution

Note that the City of Surrey has provided a letter stating that they are prepared to contribute 50% of the costs to provide and operate the daytime warming shelter up to **\$80,000**. Therefore the City of White Rock's maximum contribution is **\$80,000**.

Eric Stepura

↓
0107

From: [Kathy Booth](#)
To: [Chloe Good](#); [Upkar Singh Tatlay](#); [Bruce Strom](#); [Redacted S. 22](#); [Eric Stepura](#); [Redacted S. 22](#)
Subject: Please note motion details passed at City Hall Jan 24th regarding Extreme Weather Warming Shelter
Date: Friday, February 4, 2022 1:22:01 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

FYI- for those of you who may have missed the meeting approving the warming shelter and operation details.

[eSCRIBE Minutes \(escribemeetings.com\)](http://escribemeetings.com)

Motion Number: 2022-023 It was MOVED and SECONDED THAT Council: 1. Approve funding in the amount of \$160,000 to operate a daytime warming shelter in a modular office trailer to be located in the parking lot located adjacent to the baseball concession/washroom facility at Centennial Park from January 28, 2022 to March 15, 2022; however 2. **Operation (opening) of the warming shelter would only be in conjunction with the opening of the evening shelter at Mount Olive Lutheran Church.** Note: Funding in the amount of \$160,000 will be required to accommodate the program. The City of Surrey has agreed to fund 50% of this expense, therefore, the actual cost to the City of White Rock will be \$80,000. Voted in the negative (1): Councillor Johanson Absent (1): Councillor Fathers Motion CARRIED (5 to 1)

Kathy

From: [Guillermo Ferrero](#)
To: [Mayor and Council](#)
Subject: Warming Centre closure
Date: Monday, February 7, 2022 9:48:40 AM
Attachments: [image001.jpg](#)

Hello Mayor and Council,

Extreme Weather Shelters in the White Rock Surrey region will be closed due to warmer weather starting Tuesday morning Feb 08, 2022. Staff have asked our ECC warming Shelter Coordinator to close the daytime warming shelter effective Tuesday Feb 8 at 10pm until the next EWS activation takes place.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

Ken Overton

From: Chris Zota
Sent: Monday, February 7, 2022 10:17 AM
To: Eric Stepura
Subject: FW: Internet for Daytime Warming Shelter

Eric, the operator should have purchased this device instead. You have two options here: 1. The operator pays for the modem, and they can use it as they see fit OR 2. The city pays for the modem (and the monthly plan), and it can then be used every winter for this purpose. If you chose the latter, you'd need to find the funds to cover the costs. It is an out-of-the-box solution; no IT skills required.

There are no other options

Mobile Hotspot



Unfront

\$0 \$10/month³

24 months | 0% APR

TELUS Easy Payment applied⁴

Retail price: \$240

Insego MiFi 8000 Mobile Hotspot

Connect up to 15 Wi-Fi devices at once, including laptops, smartphones and tablets.

Safeguard your data with advanced encryption, hacker prevention, VPN, and more.

Stay up and running for up to 24 hours on a single charge⁵.

Chris Zota
Manager, Information Technology

Tel: 604 541-2113

Sent from my mobile device. Please excuse any typos.

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: Monday, February 7, 2022 9:31:55 AM

To: Chris Zota <CZota@whiterockcity.ca>

Subject: RE: Internet for Daytime Warming Shelter

I think it would be good to do something – not a priority, maybe Telus can help with some consumer grade product? Your phone idea is good, however if staff leaves the building it will not work and bandwidth could be an issue.

G.

From: Chris Zota <CZota@whiterockcity.ca>
Sent: February 4, 2022 9:32 AM
To: Eric Stepura <ESepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Internet for Daytime Warming Shelter

Eric, he should not have done that, and Telus clearly misinformed him. The city operates an enterprise-grade WiFi system, and it is not compatible with the consumer stuff sold by Telus. There is free TELUS WiFi service inside the Arena, and we don't have access to their equipment. As mentioned the other day, the operator(s) can use their cellphones as modems, e.g. connect the laptop to a cellphone and voila, problem solved.

More importantly, our WiFi service does not reach the trailer.

Unfortunately, I have no time to dedicate to this unsanctioned initiative. [@Guillermo Ferrero](#) if you want me to look into this matter, other corporate initiatives would have to be paused.

Chris

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 4, 2022 9:11 AM
To: Chris Zota <CZota@whiterockcity.ca>
Subject: Internet for Daytime Warming Shelter

As per our discussion yesterday, Upkar Singh Tatlay the operator of our daytime warming shelter at Centennial Park baseball diamond parking lot dropped in to the Telus booth at Semiahmoo mall yesterday to find out about options for getting Wifi for the warming shelter trailer. He was told that the internet box would be too costly and they recommend that he purchase a booster device to add to our router at the arena to send the signal up to the shelter.

Based on this advice, Upkar bought a booster device. Are you ok with the booster device being connected to our router at Centennial Arena to provide Wifi to our daytime warming shelter for use by the shelter operator staff? This would greatly assist them in helping these homeless people with accessing a variety of services online.

ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Upkar Singh Tatlay <upkar@eccsociety.org>

Sent: February 3, 2022 2:49 PM

To: Eric Stepura <ESepura@whiterockcity.ca>

Subject: Internet for Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric,

I did pay a visit to the Telus store where they told me the internet box would be too costly (*as we are not rural and they charge on a rate basis*).

They did suggest I use a boost router which I have now purchased.

They said that it would be as easy as connecting the boost device to the router at the arena which will send the signal up to the shelter.

Attached is a picture.

Thank you,

Upkar.



TELUS Boost Wi-Fi Starter Pack

What's inside: 2 Wi-Fi boosters, Easy instructions, 2 Power supplies, Ethernet cable



Trousse de démarrage pour Wi-Fi amplifié TELUS

Contenu : 2 amplificateurs de signal Wi-Fi, instructions, 2 dispositifs d'alimentation électrique, 1 câble Ethernet

From: [Chris Magnus](#)
To: [Eric Stepura](#)
Subject: RE: SLT Agenda | Tuesday, February 8
Date: Monday, February 7, 2022 10:58:18 AM
Attachments: [image001.jpg](#)

Will add it.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 7, 2022 9:28 AM
To: Chris Magnus <CMagnus@whiterockcity.ca>
Subject: RE: SLT Agenda | Tuesday, February 8

I will provide an update on the daytime warming Shelter.

Eric

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: February 4, 2022 10:14 AM
To: Amanda Silvers <ASilvers@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Jacquie Johnstone <JJohnstone@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: SLT Agenda | Tuesday, February 8

Good morning. If you have any items for the SLT Agenda next week, please let me know. Thanks.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: [David Chesney](#)
To: [Guillermo Ferrero](#)
Subject: Re: Warming Centre closure
Date: Monday, February 7, 2022 10:59:24 AM
Attachments: [image001.jpg](#)

Thank you

Sent from my iPhone

On Feb 7, 2022, at 10:53 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

I didn't realized I had them! Sorry it got lost in my inbox:

Feb 01	16 clients
Feb 02	19 clients
Feb 03	21 clients
Feb 04	18 clients.

I'll see if I can find out usage from Saturday to today.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero
Sent: February 7, 2022 10:50 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

Yes I'm trying to get you numbers. As people go in and out is difficult to say for sure, but I can tell you that it has been utilized a lot.

I asked staff to provide some numbers and I will forward as soon as I have them.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>
Sent: February 7, 2022 9:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre closure

Final head count of usage please

David Chesney

Sent from my iPhone

On Feb 7, 2022, at 9:48 AM, Guillermo Ferrero
<GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

Extreme Weather Shelters in the White Rock Surrey region will be closed due to warmer weather starting Tuesday morning Feb 08, 2022. Staff have asked our ECC warming Shelter Coordinator to close the daytime warming shelter effective Tuesday Feb 8 at 10pm until the next EWS activation takes place.

Thank you,
G.

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<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Warming Centre closure
Date: Monday, February 7, 2022 11:10:35 AM
Attachments: [image001.jpg](#)

Awesome. Thank you

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 7, 2022 11:10 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Warming Centre closure

I've asked Upkar for the numbers from this weekend. He was dealing with a drug overdose at the time I called, but he said he'd get me the numbers soon.

He said it was about 20 people per day over the weekend but he will get me the exact head count.

FYI according to Upkar, the Mayor is planning to tour the shelter today around 12 noon.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 7, 2022 10:54 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

I didn't realized I had them! Sorry it got lost in my inbox:

Feb 01	16 clients
Feb 02	19 clients
Feb 03	21 clients

Feb 04 18 clients.

I'll see if I can find out usage from Saturday to today.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero
Sent: February 7, 2022 10:50 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

Yes I'm trying to get you numbers. As people go in and out is difficult to say for sure, but I can tell you that it has been utilized a lot.

I asked staff to provide some numbers and I will forward as soon as I have them.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>
Sent: February 7, 2022 9:54 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre closure

Final head count of usage please

David Chesney

Sent from my iPhone

On Feb 7, 2022, at 9:48 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

Extreme Weather Shelters in the White Rock Surrey region will be closed due to warmer weather starting Tuesday morning Feb 08, 2022. Staff have asked our ECC warming Shelter Coordinator to close the daytime warming shelter effective Tuesday Feb 8 at 10pm until the next EWS activation takes place.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Guillermo Ferrero](#)
To: [David Chesney](#)
Cc: [Mayor and Council](#)
Subject: RE: Warming Centre closure
Date: Monday, February 7, 2022 1:13:03 PM
Attachments: [image001.jpg](#)

Hello Mayor and Council,

The following are the statistics on the number of visitors who attended the daytime warming shelter in Centennial Park last week:

Last Week February 1-6

February 01	9 guests
February 02	16 guests
February 03	21 guests
February 04	22 guests
February 05	21 guests
February 06	26 guests

Total 115 guests (about 19 guest average/day)

This week February 07 -13

February 07 20 guests as of 10:15 am

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero
Sent: February 7, 2022 10:54 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

I didn't realized I had them! Sorry it got lost in my inbox:

Feb 01 16 clients
Feb 02 19 clients
Feb 03 21 clients
Feb 04 18 clients.

I'll see if I can find out usage from Saturday to today.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero

Sent: February 7, 2022 10:50 AM

To: David Chesney <DChesney@whiterockcity.ca>

Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>

Subject: RE: Warming Centre closure

Yes I'm trying to get you numbers. As people go in and out is difficult to say for sure, but I can tell you that it has been utilized a lot.

I asked staff to provide some numbers and I will forward as soon as I have them.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 7, 2022 9:54 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Re: Warming Centre closure

Final head count of usage please

David Chesney

Sent from my iPhone

On Feb 7, 2022, at 9:48 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

Extreme Weather Shelters in the White Rock Surrey region will be closed due to warmer weather starting Tuesday morning Feb 08, 2022. Staff have asked our ECC warming Shelter Coordinator to close the daytime warming shelter effective Tuesday Feb 8 at 10pm until the next EWS activation takes place.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Warming Centre Visitor Numbers
Date: Monday, February 7, 2022 3:04:48 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)

Thanks. Yes good discussion for tomorrow.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 7, 2022 3:03 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Warming Centre Visitor Numbers

No major issues other than a few overdoses that the ECCS staff had to deal with.

It may be a problem on Tuesday night when the warming shelter closes and the EWS at Mount Olive is not open. Upkar and his staff will shuttle the shelter visitors to bus stops or wherever they want to go in WR/SS at 10 pm, and one of his staff will remain until about 11pm to make sure they all leave Centennial Park. In our SLT meeting tomorrow, I will suggest that Bylaws check on Centennial Park a few times tomorrow night before they go off shift, and also the RCMP. We don't want these people to feel welcome to start camping overnight in Centennial Park, even though legally they can as long as they leave by 8am.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 7, 2022 2:07 PM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Warming Centre Visitor Numbers

Thanks Eric. Very well used

Any major issues after we resolved the minor ones the first day?

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <ERStepura@whiterockcity.ca>

Sent: February 7, 2022 12:27 PM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Warming Centre Visitor Numbers

Guillermo

The following are the statistics on the number of visitors who attended the daytime warming shelter in Centennial Park last week:

Last Week February 1-6

Tuesday February 01 -9 guests

February 02 -16 guests

February 03 -21 guests

February 04, 22 guests

February 05, 21 guests

February 06, 26 guests

This week February 07 -13

February 07, 20 guests as of 10:15 am

I had sent you the stats below on Friday and assumed they would be added to the Activity Updates. In the future I will deal directly with Amanada to ensure they get into the activity updates in the future.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



The Feb 03 increased to 21 last night and is now at 18 so far today.

Eric

Get [Outlook for iOS](#)

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: Friday, February 4, 2022 10:21:47 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: For review: Activity Update and Cascade Report

Warming Shelter stats this week are as follows:

Feb 01 -16

Feb 02-19

Feb 03 -19

Feb 04-16 so far today.

Eric Stepura

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 7, 2022 9:54 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: FW: Warming Centre closure

Can you provide. I asked this to be included in the activity update

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 7, 2022 9:54 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Re: Warming Centre closure

Final head count of usage please

David Chesney

Sent from my iPhone

On Feb 7, 2022, at 9:48 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

Extreme Weather Shelters in the White Rock Surrey region will be closed due to warmer weather starting Tuesday morning Feb 08, 2022. Staff have asked our ECC warming Shelter Coordinator to close the daytime warming shelter effective Tuesday Feb 8 at 10pm until the next EWS activation takes place.

Thank you,
G.

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Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [David Chesney](#)
To: [Guillermo Ferrero](#)
Subject: Re: Warming Centre closure
Date: Monday, February 7, 2022 5:26:57 PM
Attachments: [image001.jpg](#)

Thank you

Sent from my iPhone

On Feb 7, 2022, at 1:13 PM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

The following are the statistics on the number of visitors who attended the daytime warming shelter in Centennial Park last week:

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February 07 20 guests as of 10:15 am

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero
Sent: February 7, 2022 10:54 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

I didn't realized I had them! Sorry it got lost in my inbox:

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G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: Guillermo Ferrero
Sent: February 7, 2022 10:50 AM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre closure

Yes I'm trying to get you numbers. As people go in and out is difficult to say for sure, but I can tell you that it has been utilized a lot.

I asked staff to provide some numbers and I will forward as soon as I have them.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>

Sent: February 7, 2022 9:54 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Re: Warming Centre closure

Final head count of usage please

David Chesney

Sent from my iPhone

On Feb 7, 2022, at 9:48 AM, Guillermo Ferrero
<GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

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Thank you,
G.

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Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey and White Rock - Extreme Weather Alert Cancelled on February 8, 2022
Date: Tuesday, February 8, 2022 10:45:43 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The extreme weather alert that was activated for Surrey and White Rock has been cancelled.

- **All Surrey-White Rock EWR shelters are now closed.**

Please note that the Engaged Communities Daytime Warming Shelter (14600 North Bluff Road, White Rock) will be open today from 7am-10pm.

Feel free to contact our team if you have any questions.

Thank you,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

From: [Kathy Booth](#)
To: [Eric Stepura](#)
Cc: [Upkar Singh Tatlay](#); **Redacted S. 22**
Subject: Daytime Shelter operation
Date: Tuesday, February 8, 2022 1:32:00 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Eric,

Thank you very much for supporting the Daytime Warming Shelter which **Redacted S. 22** and I advocated for last year at City Council. After all the Task Force meetings with you it is wonderful that the city is funding this potentially life saving program.

Our team of EWR Shelter volunteers for Mt. Olive had a meeting with Upkar on Friday Feb 4th afternoon.

We had supported the previous daytime Shelter at Peninsula United where Upkar provided the staff.

Our volunteers put up posters in the community for both the Mt. Olive site and now the Daytime site.

Upkar indicated in the meeting on Friday that the hours of operation will be similar for the daytime and the evening Shelter. He told us that in future his request for a 4 day notice and 7 day activation of the Daytime Shelter would not continue as City Council had approved a motion that both sites open and close at the same time. So as a result our volunteers prepared a joint poster for both sites/opening/closing at the same time.

I am now confused as the daytime Shelter is open but the nighttime site is closed. I understand it will close today at 10 pm.

Can you share the plan for future openings/closings for our 3 volunteers who put up posters.

Thank you very much,
Kathy Booth

Sent from [Mail](#) for Windows

From: [NUTECH FACILITY SERVICES LTD.](#)
To: [Eric Stepura](#)
Subject: Invoice 9392 from Nutech Facility Services Ltd.
Date: Tuesday, February 8, 2022 4:53:03 PM
Attachments: [Invoice 9392 from NUTECH FACILITY SERVICES LTD.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

INVOICE 9392



NUTECH FACILITY SERVICES LTD.

DUE 10-03-2022

\$310.98

Print or save

Powered by QuickBooks

Dear City of White Rock,

Here's your invoice! We appreciate your prompt payment.

Thanks for your business!

NUTECH FACILITY SERVICES LTD.

NUTECH FACILITY SERVICES LTD.

281-5489 BYRNE ROAD BURNABY BC V5J 3J1

If you receive an email that seems fraudulent, please check with the business owner before paying.



NUTECH FACILITY SERVICES LTD.

281-5489 BYRNE ROAD

BURNABY BC V5J 3J1

604-568-8346

GST Registration No.: 844294918RT0001



BILL TO

City of White Rock
Warming Shelter
15322 Buena Vista Ave
White Rock, BC
V4B 1Y6

SHIP TO

City of White Rock
Warming Shelter, Centennial
Park Leisure Centre
14600 North Bluff Rd
White Rock, BC
Attn: Eric Stepura, Director
V4B 3C9

INVOICE 9392

DATE 08-02-2022 TERMS Net 30

DUE DATE 10-03-2022

ACTIVITY	QTY	TAX	AMOUNT
48800 Commodity Resale for the month of Feb 2022	1	G	0.00
48800 Commodity Resale Surpass Multifold Towels - 3	3	G	129.54
48800 Commodity Resale Toilet Tissue - 3	3	G	114.15
48800 Commodity Resale Corsage Pink Soap - 4	4	G	52.48

Thank you for your valuable business and prompt payment.

SUBTOTAL 296.17
GST @ 5% 14.81
TOTAL 310.98

TOTAL DUE \$310.98

TAX SUMMARY

RATE	TAX	NET
GST @ 5%	14.81	296.17

From: [Pauls, Kale](#)
To: [Guillermo Ferrero](#); [Joseph Calenda](#); [Jim Gordon](#); [Edward Wolfe](#); [Eric Stepura](#)
Subject: RE: Bylaws Patrol
Date: Wednesday, February 9, 2022 9:09:34 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From the police side, officers were dealing with a missing person and trying to find a solution to a person defecating in the hospital parking lot around the time the shelter closed, but a later patrol did not note anything of concern.

Regards
Kale

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 9, 2022 8:36 AM
To: Joseph Calenda <JCalenda@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Bylaws Patrol

How did it go?

Any issues last night?

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Joseph Calenda <JCalenda@whiterockcity.ca>
Sent: February 8, 2022 2:43 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: FW: Bylaws Patrol

Hi Guys,

See below relative to bylaw patrol of Centennial Park this evening. Ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM
Director of Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | www.whiterockcity.ca

Email signature logo

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From: Wayne Berg <WBerg@whiterockcity.ca>
Sent: February 8, 2022 1:03 PM
To: Joseph Calenda <JCalenda@whiterockcity.ca>
Subject: Bylaws Patrol

Hi Joe,

We are waiting to find out if we can get a casual officer in on short notice tonight. If we can not get someone to come in I'll be attending the site myself between 9-10 to appease Council. It is my understanding that if our Bylaws team does come across someone staying in the park they are to contact the RCMP to coordinate alternative shelter. Please correct me if I'm wrong.

I was informed by our bylaws team while discussing staffing for tonight that the shelter operator informed them that the shelter will be closing on Wednesday as the temperature is warming up. The facility will still be there for some time I take it. Have we confirmed with the operator if they will still have staff on site after it's closed? I foresee concerns with people attending thinking the shelter is open only to find out not and then setting up camp. I think it may be ideal to have security established prior to the closure. If the operator is not going to be available.

Bylaws staff also observed on multiple occasions people were doing drugs openly in the parking lot. Bylaws staff are not to interact in these types of situations. This will need to be addressed through RCMP. I have not confirmed if Bylaws contacted RCMP or not when observing this. They will be directed to do so moving forward.

Wayne Berg, RBO, CRBO

Manager, Building and Bylaw Enforcement

Planning and Development Services | City of White Rock

[15322 Buena Vista Avenue, White Rock, BC V4B 1Y6](https://www.cityofwhiterock.ca/15322-Buena-Vista-Avenue-White-Rock-BC-V4B-1Y6)

Tel: [604.541.2292](tel:604.541.2292) | www.whiterockcity.ca



From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Cc: [Joseph Calenda](#); [Jim Gordon \(JGordon@whiterockcity.ca\)](#); [Kale Pauls](#); [Edward Wolfe](#)
Subject: RE: Bylaws Patrol
Date: Wednesday, February 9, 2022 11:06:00 AM
Attachments: [image002.jpg](#)
[image003.jpg](#)

The daytime warming shelter dates and hours over the next few days will be:

Thursday Feb 10 at 7 am – 10pm
Friday Feb 11 at 7am – 10 pm
Saturday Feb 12 at 7am – 10pm
Sunday Feb 13 at 7am - 10pm
Monday Feb 14 at 7am - 10pm; and
Tuesday Feb 15 at 7am – 10pm

I will let you know if this schedule changes due to any revisions to the EWS orders.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 9, 2022 10:22 AM

To: Eric Stepura <EStepura@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>

Subject: RE: Bylaws Patrol

That's very good! Thank you

Is it confirmed that we are open Thursday to Monday? I so, I will like to advise Council.

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <ESepura@whiterockcity.ca>

Sent: February 9, 2022 10:17 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>

Subject: RE: Bylaws Patrol

I had a chat with Upkar, our contractor from Engaged Communities of Canada today regarding last night at the daytime warming shelter. He said that all shelter visitors left the site by 10pm and all were given an "emergency pack" consisting of food and other items to help them get through the night.

He had one of his staff remain at the shelter until 5am this morning to see if any of the people returned to the shelter. One person did. They were given an emergency pack and they left the property willingly.

Today I received an order stating that the Extreme Weather Shelters will be reactivated from Thursday through Monday of next week due to expected low temperatures. Upkar will reopen our warming shelter on Thursday morning and operate it from 7am to 10pm daily, through to Monday February 14 at 10pm. If the EWS orders change, we will adjust this schedule.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 9, 2022 8:36 AM

To: Joseph Calenda <JCalenda@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>

Subject: RE: Bylaws Patrol

How did it go?

Any issues last night?

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Joseph Calenda <JCalenda@whiterockcity.ca>
Sent: February 8, 2022 2:43 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Subject: FW: Bylaws Patrol

Hi Guys,

See below relative to bylaw patrol of Centennial Park this evening. Ciao for now.

Joe

Joseph A. Calenda, MCIP, RPP(Retired), DTM
Director of Planning and Development Services, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2293 | www.whiterockcity.ca

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From: Wayne Berg <WBerg@whiterockcity.ca>

Sent: February 8, 2022 1:03 PM

To: Joseph Calenda <JCalenda@whiterockcity.ca>

Subject: Bylaws Patrol

Hi Joe,

We are waiting to find out if we can get a casual officer in on short notice tonight. If we can not get someone to come in I'll be attending the site myself between 9-10 to appease Council. It is my understanding that if our Bylaws team does come across someone staying in the park they are to contact the RCMP to coordinate alternative shelter. Please correct me if I'm wrong.

I was informed by our bylaws team while discussing staffing for tonight that the shelter operator informed them that the shelter will be closing on Wednesday as the temperature is warming up. The facility will still be there for some time I take it. Have we confirmed with the operator if they will still have staff on site after it's closed? I foresee concerns with people attending thinking the shelter is open only to find out not and then setting up camp. I think it may be ideal to have security established prior to the closure. If the operator is not going to be available.

Bylaws staff also observed on multiple occasions people were doing drugs openly in the parking lot. Bylaws staff are not to interact in these types of situations. This will need to be addressed through RCMP. I have not confirmed if Bylaws contacted RCMP or not when observing this. They will be directed to do so moving forward.

Wayne Berg, RBO, CRBO

Manager, Building and Bylaw Enforcement

Planning and Development Services | City of White Rock

[15322 Buena Vista Avenue, White Rock, BC V4B 1Y6](https://www.whiterockcity.ca/15322/Buena-Vista-Avenue-White-Rock-BC-V4B-1Y6)

Tel: [604.541.2292](tel:604.541.2292) | www.whiterockcity.ca



From: [Christopher Trevelyan](#)
To: [Guillermo Ferrero](#); [David Chesney](#)
Cc: [Mayor and Council](#)
Subject: Re: Warming Centre
Date: Wednesday, February 9, 2022 7:08:58 PM

Hi G,

Thanks for these updates. I just want to share that while Council voted to tie our daytime warming shelter with Mt.Olive, given that daytime temperatures are 8 to 9 degrees over the week in question and costs involved I think we should discuss this policy again.

Best Regards,

C

Christopher Trevelyan
White Rock City Councillor
778-867-0267

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Wednesday, February 9, 2022 5:18:47 PM
To: David Chesney <DChesney@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Warming Centre

Mount Olive will be open as the weather between tomorrow and next Tuesday is forecast to be “feels like zero degrees or colder” according to the weather forecast

G

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: [604.541.2133](tel:604.541.2133) | www.whiterockcity.ca

From: David Chesney <DChesney@whiterockcity.ca>
Sent: Wednesday, February 9, 2022 2:53:12 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre

Why?

Councillor Chesney

Sent from my iPhone

On Feb 9, 2022, at 11:12 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

The warming centre is scheduled to be activated over the next few days as follows:

Thursday Feb 10 at 7 am – 10pm
Friday Feb 11 at 7am – 10 pm
Saturday Feb 12 at 7am – 10pm
Sunday Feb 13 at 7am - 10pm
Monday Feb 14 at 7am - 10pm; and
Tuesday Feb 15 at 7am – 10pm

We will let you know if this schedule changes due to any revisions to the EWS orders

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image003.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Theresa Kidd](#)
To: [Eric Stepura](#)
Cc: [Sylvia Yee](#); [Lee Reimer](#)
Subject: FW: Warming center
Date: Thursday, February 10, 2022 8:25:14 AM
Attachments: [image0.png](#)
[Untitled attachment 00123.txt](#)
Importance: High

Hi Eric,

Would you like to respond to this email or is there someone else I should forward it to for response? Also, just an fyi but the shelter was open this morning as well.

Theresa

-----Original Message-----

From: wrssbahl@gmail.com <wrssbahl@gmail.com>
Sent: February 9, 2022 5:10 PM
To: Theresa Kidd <TKidd@whiterockcity.ca>
Subject: FW: Warming center
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Theresa,

We received a complaint from one of our baseball families in regards to the new warming center at Centennial. Wanted to pass it along. (Please see below and photo attached).

While we are definitely in favour of the City's decision to provide this community service, we would like for you to reconsider it's location for next winter, if you plan to do this again. Would it be possible to locate it at one of the small parking lots across from the Centennial Diamond/batting cages area instead? We feel that the current location is probably not suitable, as we have many young families utilizing the batting cage facility there, year round. As well, is this project considered a warming center only or is it a "safe injection site"?

Sincerely,

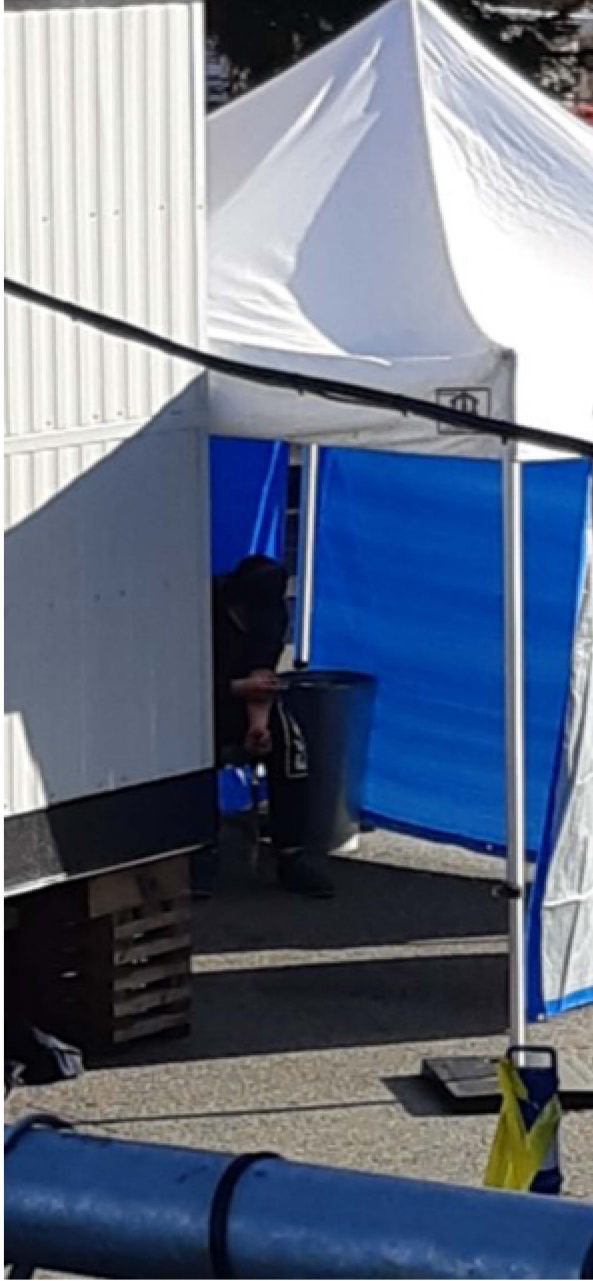
Redacted S. 22

-----Original Message-----

From: **Redacted S. 22**
Sent: February 9, 2022 1:53 PM
To: **S. 22** <wrssbahl@gmail.com>
Subject: Warming center

Hi **S. 22** Here is a text I got from one of our members about the warming area at Centennial

Hey **S. 22** hope your well pal. Listen **S. 22** and I were walking the track yesterday and I came across this. If u zoom u got a guy injecting drugs. At the time both cages were going..families all around. This "heated shelter " is basically a "safe injection site" . They got workers onsite with naxoline kits and no doubt paraphernalia for the addicts to use. This is unacceptable. Terrible spot for the city put this. Plus both public bathrooms are shut down but they have portable cans for the shelter. I am going to the cops then the city. Just wanted to give u the heads up.



From: [Upkar Singh Tatlay](#)
To: [Eric Stepura](#)
Subject: Re: Signed MOU - City of White Rock and ECCS.
Date: Thursday, February 10, 2022 10:24:22 AM
Attachments: [image001.jpg](#)
[image001.jpg](#)
[SWRCC_Multi22020310270.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you. Sounds good. I am leaving the shelter now and will be back on site at 3pm.

Upkar

On Feb 10, 2022, at 9:52 AM, Eric Stepura <EStepura@whiterockcity.ca> wrote:

Upkar

I sent you this on February 03, 2022.

I will hand deliver a copy to you today as well.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Eric Stepura

Sent: February 3, 2022 10:41 AM

To: Upkar Singh Tatlay (upkar@eccsociety.org) <upkar@eccsociety.org>

Subject: Signed MOU.

Upkar

Attached is a signed copy of the MOU between the City of White Rock and ECCS for operation of the daytime warming shelter at Centennial Park on extreme weather

dates between February 01, 2022 and March 31, 2022..

Please send me an invoice for the first payment for services.

Thanks

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: WRCC_Multifunction@whiterockcity.ca

[<WRCC_Multifunction@whiterockcity.ca>](mailto:WRCC_Multifunction@whiterockcity.ca)

Sent: February 3, 2022 10:27 AM

To: Eric Stepura <ESepura@whiterockcity.ca>

Subject: Message from WRCC_Multifunction

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Issued: February 10, 2022
Date: Thursday, February 10, 2022 11:07:23 AM
Attachments: [Surrey-White Rock EWR Notification 220210.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

An Extreme Weather Alert has been issued for the municipalities of Surrey and White Rock.

- Based on available forecasts it is expected that this Alert will remain in effect on Thursday (Feb 10), Friday (Feb 11), Saturday (Feb 12), Sunday (Feb 13), and Monday (Feb 14) nights.
- Updates regarding Alert activation status beyond Monday night, will be sent on Tuesday morning.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

Sent on behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been issued on February 10, 2022 through February 14, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Feb 10	Feb 11	Feb 12	Feb 13	Feb 14	# of mats
Pacific Community Church – 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341	Open	Open	Open	Open	Open	15 Adult 19+
Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).	Open	Open	Open	Open	Open	6 Youth only
Fleetwood Reform Church – 9165 160 th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).	Open	Open	Open	Open	Open	14 Adult 19+
Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100	Open	Open	Open	Open	Open	6 Women only
SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490	Open	Open	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Feb 10	Feb 11	Feb 12	Feb 13	Feb 14	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	Open	CLOSED	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [David Chesney](mailto:David.Chesney@whiterocksun.com)
To: editor@whiterocksun.com
Subject: Fwd: Surrey-White Rock, Extreme Weather Alert Issued: February 10, 2022
Date: Thursday, February 10, 2022 11:09:45 AM

Sent from my iPhone

Begin forwarded message:

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Date: February 10, 2022 at 11:01:55 AM PST
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: FW: **Surrey-White Rock, Extreme Weather Alert Issued: February 10, 2022**

FYI

Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia. I am issuing an Extreme Weather Alert (EWA) and it is requested that RCMP "E" HQ OCC send the below noted EWA verbatim via CPIC to the detachment responsible for policing the municipality of Surrey and White Rock, British Columbia

I request that only "E" HQ OCC confirm receipt of this e-mail and advise when the CPIC message has been forwarded to the appropriate detachment. You will be advised via email when the EWA has been rescinded.

Thanks in advance for your assistance,

Chloe Good

Extreme Weather Alert

Pursuant to sec. 2(2)(b) of the Assistance to Shelter Act an Extreme Weather Alert (EWA) is being issued for the municipalities of Surrey and White Rock, British Columbia. This EWA activates the authorities in the Assistance to Shelter Act for police to assist persons at risk due to extreme weather conditions and remains in effect until it is canceled.

This EWA is being issued on February 10, 2022 at 10:30 am, due to the following weather conditions and forecast: Feels like temperatures at or below zero degrees.

The following shelters will be providing spaces during this EWA:

Surrey Alliance Church
13474 96 Ave
30 spaces – Adult 19+
9:30pm-7:30am

SUMS EWR
10275 City Parkway
30 spaces – Adult 19+
10pm-6am

Fleetwood Reform Church
9165 160th Street
14 spaces – Adult 19+
7pm-7am

Please note – Transportation is available from North Surrey to Fleetwood Church until the site is full (14 spaces). Guests can go to the Gateway Shelter prior to 6:30 pm (10697 135A Street) to put their name on the list. They will be transported to the Fleetwood site from Gateway Shelter and returned to Whalley in the morning by taxi.

Pacific Community Resources Society
Youth EWR Shelter
10453 Whalley Blvd
6 spaces - Youth 24 years of age and under
7pm-7am (If no guests arrive by 11pm, site will close)

-

Atira Shimai House
13327 100A Avenue
6 spaces - Women only
10pm-10am

Mt. Olive Lutheran Church
2350 148th Street Surrey
20 spaces- Adult 19+
10pm-7am

Pacific Community Church

5337 180th Street
15 spaces- Adult 19+
10pm-7am

EWA issued by: Chloe Good, Community Representative for the municipalities of Surrey and White Rock, British Columbia.

--

Tembra-Lynn Pattengale-Blair

On behalf of-

Chloe Good
Homelessness Services Association of BC
4445 Norfolk Street, Burnaby BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyám (Musqueam), Skwxwú7mesh (Squamish), and sə́lílwətaʔɫ (Tsleil-Waututh) Nations.

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Centennial Park - Proposed homeless warming centre
Date: Monday, February 14, 2022 8:52:55 AM

Hi Redacted S. 22

The same policy continues - but Mt.Olive opened up when it as going to be near zero at night, even though it was +9 in the day. I'm not happy with this and it's defeating the intent of the shelter (extreme weather). I've already brought this up and will bring it up on Council

There is no change to the removal date.

This is some usage under supervision.

I did not hear about the fire alarm. I will ask about that and get back to you.

Best Regards,
Chris

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 11, 2022 2:27 PM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

I'm looking for some further clarification on this homeless warming centre in Centennial Park.

During the council meeting that approved this trailer there was a passed motion which said the trailer would not be open when Mount Olive was closed at night.

Mount Olive doesn't open when it is above zero. It certainly has been that the last while yet this warming centre has been open every day.

Will it remain open every day? Will it close March 15th?

Not sure if you're aware - but my neighbour tells me that the Whalers hockey game had to be

interrupted last weekend as a person “cooking drugs” in the washrooms set off the fire alarms.

Also I have noticed myself people shooting up in that tent just feet away from the batting cages where the kids were practicing. Someone who was walking the track said this is a safe injection site.

Is this the case?

Thanks very much,

Redacted S. 22

On Sat, Feb 5, 2022 at 4:06 PM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Thank you - and please receiving emails or phone calls with questions or concerns are not a problem. If you see further issues please do feel comfortable reporting them! Have a good weekend too!

Get [Outlook for iOS](#)

From: Redacted S. 22

Sent: Friday, February 4, 2022 4:33:00 PM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

No I hadn't heard. Thanks very much for letting me know.

You'll be relieved to know I didn't walk through the park today

Hope you have a wonderful weekend.

Best Regards,

Redacted S. 22

On Fri, Feb 4, 2022 at 9:33 AM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

You may have heard this already but the two in front of the rink slept in the Surrey night shelter and were dropped off early in the am by the staff and that transports them The father son duo then wandered down to the rink to get out of the rain.

This is of course unacceptable and the staff in charge have now explained to them that the rink area is a no go zone and they need to remain at the day shelter. As of yet staff working with them and who are professionals who know most of the people say it's not necessary and the vast majority self police as they know it can be shut down if it becomes too much.

One has to expect a few issues as it starts up but these are being solved. If we keep having issues then we will have to look at alternatives. I agree about the need for proper institutional facilities but that's for the higher ups at the Provincial level to solve (and they need to). As also mentioned I do not support a permanent facility in white rock (which by the way Surrey tried to push on us - they would buy land and fund it in white rock but we quickly rejected their plan for obvious reasons)

Best regards,
Christopher

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From: Redacted S. 22

Sent: Thursday, February 3, 2022 10:29 AM

To: Christopher Trevelyan

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:19 PM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Here is the response from staff working at the site:

We were aware of these instances as they occurred as it was during the morning today (not overnight) and the circumstances were mitigated immediately.

- The individual at the reader sign had stopped for a respite on his way to the bus stop (he was using crutches to walk up the short hill as he has frostbite on both feet). On encountering him staff did help him make his way to the bus stop.*

- The people who were gathered under the tent were using substances and when one had*

collapsed he was brought indoors as the group was being monitored.

- There was nobody sleeping under the tent overnight.*
- Will make sure staff remove the tent every evening.*
- Security may be a unnecessary for the site and I can share some learned insights for that when we meet later.*

Repeating again that it will be closed most of the time and the entire building will be gone in about a month as we head into Spring.

As S.Surrey/White Rock develops (and Surrey voted for the tower filled Semiahmoo Town Center plan) these issues with homelessness will significantly increase uptown regardless if we have a temporary shelter or not. Some in the community and even on this council want to create a permanent facility. Some action has to be taken to get ahead. Is this going to help? We are going to see. If it is an absolutely gong show then it won't be repeated next year. I'm going to head down there this week again to see for myself. I know the Mayor is as well.

Best Regards,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 2, 2022 8:42 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

Hate to say I told you so but this morning at Centennial Park there is a tent set up in the upper parking lot with two people sleeping under it.

A guy in the field near the reader board with all his belongings spread out around him. He has taken ownership of that portion of the field. Two sleeping near the stairs.

This is after one day of the warming trailer being operational.

Please let me know what steps are being taken to prevent this from becoming another tent city.

Best Regards,

Redacted S. 22

On Mon, Jan 24, 2022 at 12:18 PM Christopher Trevelyan
<CTrevelyan@whiterockcity.ca> wrote:

Dear **Redacted S. 22**

I do also appreciate your emails. It's really important for residents to reach out and share their views.

I also think some of your concerns are justified. I have personally caught people shooting up in Maccaud Park, and if you see anyone living in centennial or acting odd in any way please do call the rcmp.

I think we can both agree that unfortunately homelessness will increase as white rock and south surrey become more densified, and a small city like white rock does not have the resources or space to properly deal with it.

Stay safe,
Christopher

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From: **Redacted S. 22**

Sent: Monday, January 24, 2022 11:32:45 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

I think it's optimistic to assume they will travel up to South Surrey for the night and return to Centennial Park for the day. There are a few homeless people living in the park now. I no longer walk the ravine trails alone as i don't feel safe doing so. The 5 corners area is much more urban, so it makes sense there would be no camps there. There are a lot of places to pitch tent in Centennial Park.

Centennial Park is the ONLY recreational park in White Rock for all ages.

It is well used including during the cold weather such as we had in December. I know,

we are there almost every day. Surely the children, elderly, the tax payers etc deserve a place they can be active in and enjoy especially when so many indoor activities have been understandably cancelled in the last 2 years.

Firmly believe the “if you build it, they will come”

I guess it’s up to you and council as to how this moves forward but I would ask you to look back on how the parks and adjacent communities in Vancouver have fared. We do not have the vast resources of a city the size of Vancouver to handle this when it gets out of hand.

Provide Surrey with some funding. They have the expertise and size to manage it.

I do appreciate your email,

Redacted S. 22

On Mon, Jan 24, 2022 at 11:03 AM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Thank you for your response. In the evening they would go to the cold weather shelter which is in south surrey. For years the night cold weather shelter was in white rock at the star of the sea hall in 5 corners and there were never issues with tents or needles.

As far as timelines are concerned I doubt anything will be decided tonight as Surrey is still waiting. No promises but that is what I suspect.

I do share concerns to be quite frank with homelessness in our city and unfortunately drug use and crime do come with sectors of that population. I do not support any permanent shelter and our rcmp have been very active in ensuring tents don’t appear in our city’s parks, but this year we were dealing with temperatures that could kill someone from exposure and the province has not stepped up with support.

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From: Redacted S. 22

Sent: Monday, January 24, 2022 8:48:37 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks for your quick reply.

I do understand that it is a warming centre for cold weather but disagree with you about it being “no where near generations playground “. If it’s in the park, it’s near the playground. I doubt there will be any security barrier or early morning clean up for needles in the playground.

Also, if this this centre closes at 10pm where would you propose these people go? Of course they will set up camp in the park. Some of them are already live there. This will only promote more people coming.

I am sure the City of Surrey will provide funding. It offloads their responsibility of these mostly Surrey residents.

I also am dismayed how little time those of us who live in the area have been given to fight this. Please remember this is the only park in White Rock with recreation services for children- seniors.

Regards,

Redacted S. 22

On Mon, Jan 24, 2022 at 7:57 AM Christopher Trevelyan
<CTrevelyan@whiterockcity.ca> wrote:

Dear **Redacted S. 22**

Thank you for sharing your views on this issue.

Please note that the proposal is for a daytime warming shelter only one in extreme weather conditions. This means that it would only be open when the temperature drops significantly, and it would not be open most of the winter and would not even be there the other seasons.

For example this winter it would have only been open for a few days during that severe cold snap around Christmas in which it was cold enough to cause frostbite or worse. It would also be no where near the generations playground.

Speaking for myself, I have no interest in anything remotely permanent and I do oppose any sort of tent city.

Saying all of this it is also only a proposal at this point contingent on support and funding from Surrey.

Best regards,
Christopher Trevelyan

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From: **Redacted S. 22**

Sent: Monday, January 24, 2022 6:42:00 AM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Council,

As a White Rock resident living adjacent to Centennial Park I was distressed to read about the proposed warming centre for the homeless.

I cannot think of a WORSE location!

The playground that we are all so proud of is such a joy for the children and really people of all ages.

The skating rink is a well used community recreation centre. We walk through the trails with our dog and use the dog park regularly.

The Centre for Active Living is used extensively by seniors for curling and medical programs.

These facilities are here because of fund raising and certainly our tax dollars.

Please - I beg of you. Do not let Centennial Park become a Vancouver style park board disaster. White Rock does not have many facilities for children due to its size. There is no public pools for example. This is our main park with public resources and is well used. Please leave it as it was intended.

Best Regards,

Redacted S. 22

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Cc: kathy.booth@hotmail.com; **Redacted S. 22**
[Eric Stepura](#); AMurphy@surrey.ca; Cleo.breton@surrey.ca; [Sarah Louie](#); erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca; Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca; trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org; Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org; admin@nightshiftministries.org; tilee@pcrs.ca; mike@sumsplace.ca; marty.iones@sumsplace.ca; [Chloe Good; foodbank@mycck.ca](mailto:Chloe.Good@foodbank@mycck.ca); matthew.campbell@pacificcommunity.ca; **Redacted S. 22** jstephens@fleetwoodcrc.org; **Redacted S. 22** inance@surrevalliancechurch.org; office@surrevalliancechurch.org
Subject: Surrey-White Rock Extreme Weather Alert Update, February 14, 2022
Date: Monday, February 14, 2022 9:52:32 AM
Attachments: [9.45am 2022-02-14 White Rock 7 Day.JPG](#)
[9.45am 2022-02-14 Surrey 7 Day.JPG](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

- This email is to confirm that **we are cancelling the current EW Alert this morning.**
- All EWR sites will be listed as closed.
- Please note that the Engaged Communities Daytime Warming Shelter will close on Tuesday (February 15th) at 10pm.

Looking ahead:

- We are keeping an eye on overnight temperatures later in the week and throughout the weekend.
- It is possible that we will activate an alert on Friday, Saturday, Sunday, and Monday nights.
- We will monitor weather conditions and provide updates as soon as they are available.

Please feel free to get in touch with our team anytime if you have questions or feedback you wish to share.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of –

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791







Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and sə́lílwətaʔt (Tsleil-Waututh) Nations.

Next 7 Days



	Tue 02/15 Cloudy with clear breaks  4°	Wed 02/16 Partly cloudy  4°	Thu 02/17 Cloudy  5°	Fri 02/18 Mainly cloudy  5°	Sat 02/19 A few showers  5°	Sun 02/20 Chance of a shower  3°	Mon 02/21 Mixed precipitation  2°
Feels like	2	2	4	2	1	0	-2
Day	8°	8°	8°	8°	7°	6°	6°
POP	30 %	30 %	30 %	40 %	60 %	40 %	40 %
Wind (km/h)	11 SW	6 S	5 SW	11 S	18 W	10 E	15 W
Wind gust (km/h)	17	9	8	17	27	15	23
24 Hr Rain	<1 mm	-	-	<1 mm	~10 mm	~1 mm	~1 mm

Next 7 Days



	Tue 02/15	Wed 02/16	Thu 02/17	Fri 02/18	Sat 02/19	Sun 02/20	Mon 02/21
	Cloudy with clear breaks	Partly cloudy	Cloudy	Mainly cloudy	A few showers	Chance of a shower	Mixed precipitation
	4°	4°	5°	4°	4°	2°	1°
Feels like	2	3	5	1	1	0	-3
Day	7°	7°	7°	8°	6°	6°	5°
POP	30 %	30 %	30 %	40 %	70 %	40 %	40 %
Wind (km/h)	8 SW	4 SE	4 E	7 SE	14 W	8 E	12 W
Wind gust (km/h)	12	6	6	11	21	12	18
24 Hr Rain	-	-	-	<1 mm	10-15 mm	1-3 mm	~1 mm

From: [EWR Coordinator](#)
To: [Upkar Singh Tatlay](#)
Cc: [Eric Stepura](#)
Subject: RE: Surrey-White Rock Extreme Weather Alert Update, February 14, 2022
Date: Monday, February 14, 2022 10:28:29 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Upkar,

We were told this morning that the Warming Shelter was closing Tuesday at 10pm.

It would be great if we could all get on the same page so we can limit the amount of amendments we are sending out.

Are you receiving the group text messages between our team and yours (you and Eric)?

Thank you,
Chloe

--

From: Upkar Singh Tatlay <upkar@eccsociety.org>
Sent: February 14, 2022 10:21 AM
To: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Subject: Re: Surrey-White Rock Extreme Weather Alert Update, February 14, 2022

Hi Tembura-Lynn,

Small correction:

- Engaged Communities Daytime Warming Shelter will close on Tuesday (February 15th) at 10pm.

We are closing today at 10pm (not Tuesday).

Thank you, Upkar.

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

On Feb 14, 2022, at 9:52 AM, EWR Coordinator <EWRcoordinator@hsa-bc.ca> wrote:

Good morning,

- This email is to confirm that **we are cancelling the current EW Alert this morning.**
- All EWR sites will be listed as closed.
- Please note that the Engaged Communities Daytime Warming Shelter will close on Tuesday (February 15th) at 10pm.

Looking ahead:

- We are keeping an eye on overnight temperatures later in the week and throughout the weekend.
- It is possible that we will activate an alert on Friday, Saturday, Sunday, and Monday nights.
- We will monitor weather conditions and provide updates as soon as they are available.

Please feel free to get in touch with our team anytime if you have questions or feedback you wish to share.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of –

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

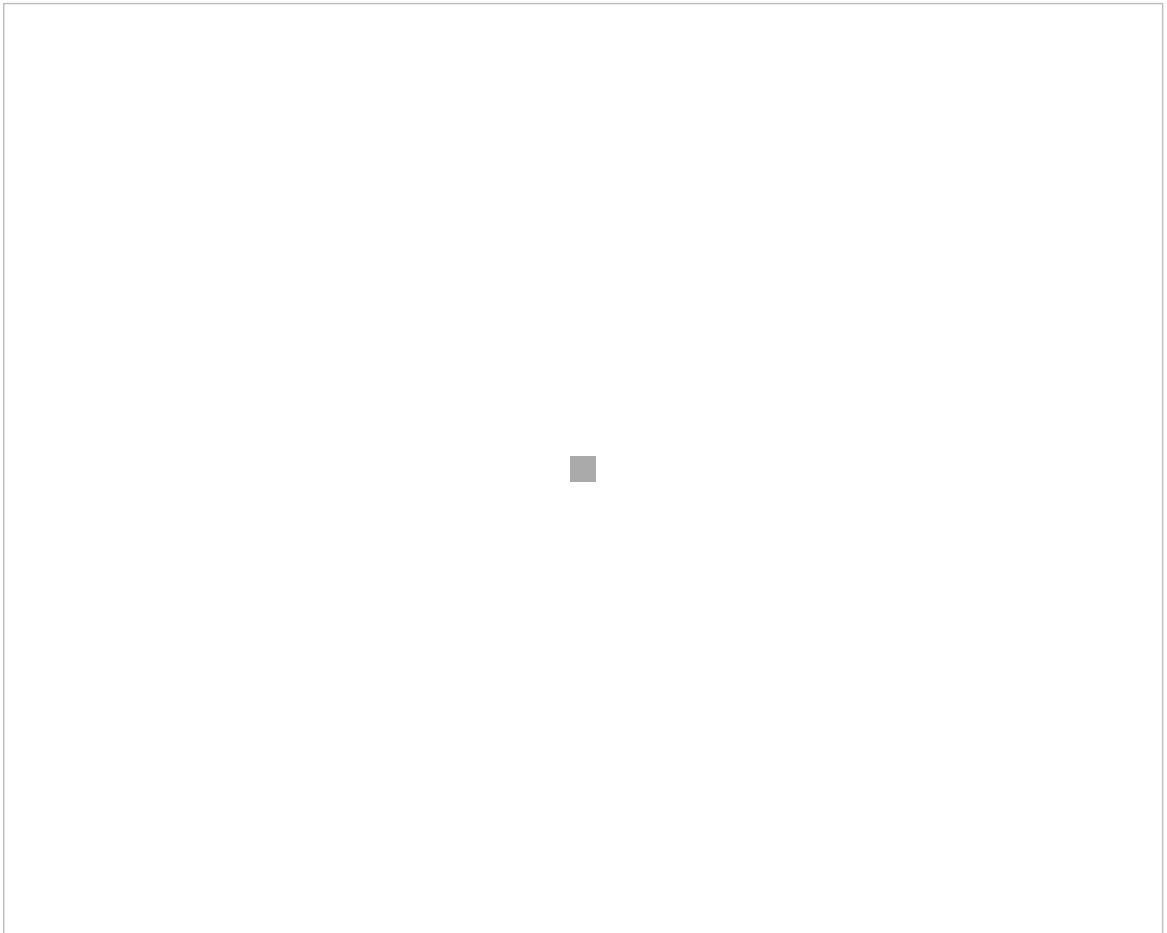
Burnaby, BC V5G 0A7

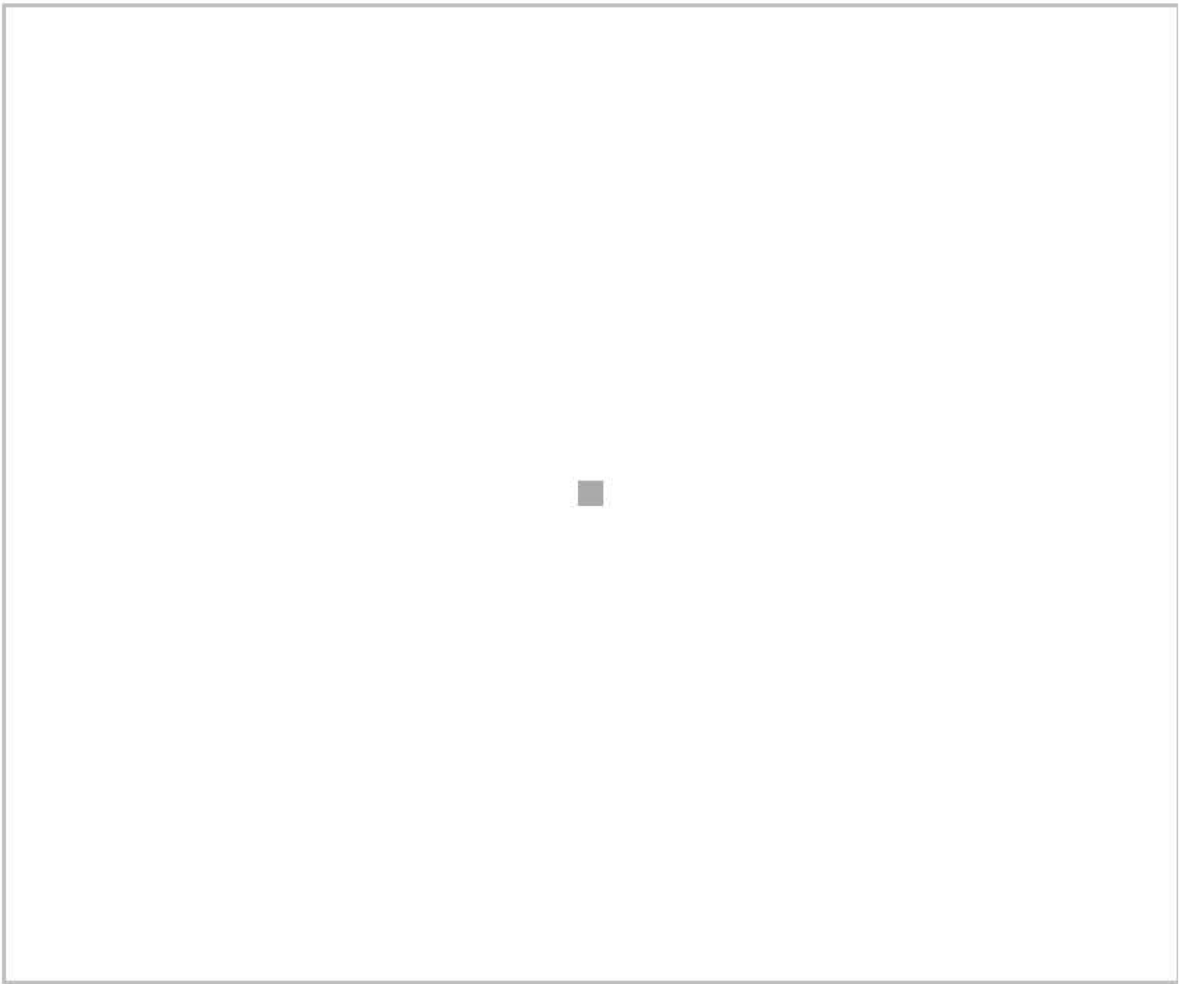
Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.





From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey and White Rock - Extreme Weather Alert Cancelled on February 14, 2022
Date: Monday, February 14, 2022 10:55:38 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The extreme weather alert that was activated for Surrey and White Rock has been cancelled.

- **All Surrey-White Rock EWR shelters are now closed.**

Please note that the Engaged Communities Daytime Warming Shelter (14600 North Bluff Road, White Rock) will close tonight (February 14) at 10pm.

Feel free to contact our team if you have any questions.

Thank you,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
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From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Warming Centre usage
Date: Monday, February 14, 2022 1:46:52 PM
Attachments: [image001.jpg](#)

Thank you.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 14, 2022 1:46 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Centre usage

There has been a revision due to the change in the EWS alert. The daytime warming shelter will now close at 10 pm today.

Eric

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, February 14, 2022 11:41:01 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Warming Centre usage

Tomorrow at 10pm

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 14, 2022 11:32 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Warming Centre usage

Hi G,

You may have said this but I missed it - given the weather when will it close again?

Thank you,

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From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Monday, February 14, 2022 11:07:48 AM
To: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Warming Centre usage

Hello Mayor and Council,

Here is the dates and usage of the warming centre until today at 10am

- Feb 10th: 10
- Feb 11th: 21
- Feb 12th: 20
- Feb 13th: 23
- Feb 14th: 19 @10am

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: [Christopher Trevelyan](#)
To: Redacted S. 22
Subject: Re: Centennial Park - Proposed homeless warming centre
Date: Monday, February 14, 2022 9:04:54 PM

One final late update - it will close today at 10 and will NOT be open tomorrow.

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 14, 2022 12:33 PM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks very much for this information Christopher. It is very much appreciated.

I'm not home now but will check with my neighbours about the hockey game. It's not like them to make a mistake like that. I'll let you know if I hear anything else

Thanks again,

Redacted S. 22

On Mon, Feb 14, 2022 at 11:43 AM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Last update - it will close again tomorrow at 10 pm

Get [Outlook for iOS](#)

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: Monday, February 14, 2022 11:31:16 AM

To: Redacted S. 22
Subject: Re: Centennial Park - Proposed homeless warming centre

Update from staff regarding the alarm:

It was a False Alarm and No indication of drug involvement

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From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: Monday, February 14, 2022 8:59:35 AM

To: Redacted S. 22

Subject: Re: Centennial Park - Proposed homeless warming centre

Hi,

Also do you know the date of the reported Whalers incident?

I also forgot to mention that no we are not planning on keeping it open to March 15th - only when it drops below zero.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22

Sent: February 11, 2022 2:27 PM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

I'm looking for some further clarification on this homeless warming centre in Centennial Park.

During the council meeting that approved this trailer there was a passed motion which said the trailer would not be open when Mount Olive was closed at night.

Mount Olive doesn't open when it is above zero. It certainly has been that the last while yet this warming centre has been open every day.

Will it remain open every day? Will it close March 15th?

Not sure if you're aware - but my neighbour tells me that the Whalers hockey game had to be interrupted last weekend as a person "cooking drugs" in the washrooms set off the fire alarms.

Also I have noticed myself people shooting up in that tent just feet away from the batting cages where the kids were practicing. Someone who was walking the track said this is a safe injection site.

Is this the case?

Thanks very much,

Redacted S. 22

On Sat, Feb 5, 2022 at 4:06 PM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Thank you - and please receiving emails or phone calls with questions or concerns are not a problem. If you see further issues please do feel comfortable reporting them! Have a good weekend too!

Get [Outlook for iOS](#)

From: Redacted S. 22

Sent: Friday, February 4, 2022 4:33:00 PM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

No I hadn't heard. Thanks very much for letting me know.

You'll be relieved to know I didn't walk through the park today

Hope you have a wonderful weekend.

Best Regards,

Redacted S. 22

On Fri, Feb 4, 2022 at 9:33 AM Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

You may have heard this already but the two in front of the rink slept in the Surrey night shelter and were dropped off early in the am by the staff and that transports them The father son duo then wandered down to the rink to get out of the rain.

This is of course unacceptable and the staff in charge have now explained to them that the rink area is a no go zone and they need to remain at the day shelter. As of yet staff working with them and who are professionals who know most of the people say it's not necessary and the vast majority self police as they know it can be shut down if it becomes too much.

One has to expect a few issues as it starts up but these are being solved. If we keep having issues then we will have to look at alternatives. I agree about the need for proper institutional facilities but that's for the higher ups at the Provincial level to solve (and they need to). As also mentioned I do not support a permanent facility in white rock (which by the way Surrey tried to push on us - they would buy land and fund it in white rock but we quickly rejected their plan for obvious reasons)

Best regards,
Christopher

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From: Redacted S. 22

Sent: Thursday, February 3, 2022 10:29 AM

To: Christopher Trevelyan

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

On Wed, Feb 2, 2022 at 8:19 PM Christopher Trevelyan
<CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Here is the response from staff working at the site:

We were aware of these instances as they occurred as it was during the morning today (not overnight) and the circumstances were mitigated immediately.

- The individual at the reader sign had stopped for a respite on his way to the bus stop (he was using crutches to walk up the short hill as he has frostbite on both feet). On encountering him staff did help him make his way to the bus stop.*
- The people who were gathered under the tent were using substances and when one had collapsed he was brought indoors as the group was being monitored.*
- There was nobody sleeping under the tent overnight.*
- Will make sure staff remove the tent every evening.*
- Security may be unnecessary for the site and I can share some learned insights for that when we meet later.*

Repeating again that it will be closed most of the time and the entire building will be gone in about a month as we head into Spring.

As S.Surrey/White Rock develops (and Surrey voted for the tower filled Semiahmoo Town Center plan) these issues with homelessness will significantly increase uptown regardless if we have a temporary shelter or not. Some in the community and even on this council want to create a permanent facility. Some action has to be taken to get ahead. Is this going to help? We are going to see. If it is an absolutely gong show then it won't be repeated next year. I'm going to head down there this week again to see for myself. I know the Mayor is as well.

Best Regards,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 2, 2022 8:42 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

Hate to say I told you so but this morning at Centennial Park there is a tent set up in the upper parking lot with two people sleeping under it.

A guy in the field near the reader board with all his belongings spread out around him. He has taken ownership of that portion of the field. Two sleeping near the stairs.

This is after one day of the warming trailer being operational.

Please let me know what steps are being taken to prevent this from becoming another tent city.

Best Regards,

Redacted S. 22

On Mon, Jan 24, 2022 at 12:18 PM Christopher Trevelyan

<CTrevelyan@whiterockcity.ca> wrote:

Dear **Redacted S. 22**

I do also appreciate your emails. It's really important for residents to reach out and share their views.

I also think some of your concerns are justified. I have personally caught people shooting up in Maccaud Park, and if you see anyone living in centennial or acting odd in any way please do call the RCMP.

I think we can both agree that unfortunately homelessness will increase as white rock and south surrey become more densified, and a small city like white rock does not have the resources or space to properly deal with it.

Stay safe,
Christopher

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From: **Redacted S. 22**

Sent: Monday, January 24, 2022 11:32:45 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Christopher,

I think it's optimistic to assume they will travel up to South Surrey for the night and return to Centennial Park for the day. There are a few homeless people living in the park now. I no longer walk the ravine trails alone as I don't feel safe doing so. The 5 corners area is much more urban, so it makes sense there would be no camps there. There are a lot of places to pitch tent in Centennial Park.

Centennial Park is the ONLY recreational park in White Rock for all ages.

It is well used including during the cold weather such as we had in December. I know, we are there almost every day. Surely the children, elderly, the tax payers etc deserve a place they can be active in and enjoy especially when so many indoor activities have been understandably cancelled in the last 2 years.

Firmly believe the "if you build it, they will come"

I guess it's up to you and council as to how this moves forward but I would ask you to look back on how the parks and adjacent communities in Vancouver have fared. We do not have the vast resources of a city the size of Vancouver to handle this when it gets out of hand.

Provide Surrey with some funding. They have the expertise and size to manage it.

I do appreciate your email,

Redacted S. 22

On Mon, Jan 24, 2022 at 11:03 AM Christopher Trevelyan
<CTrevelyan@whiterockcity.ca> wrote:

Hi Redacted S. 22

Thank you for your response. In the evening they would go to the cold weather shelter which is in south surrey. For years the night cold weather shelter was in white rock at the star of the sea hall in 5 corners and there were never issues with tents or needles.

As far as timelines are concerned I doubt anything will be decided tonight as Surrey is still waiting. No promises but that is what I suspect.

I do share concerns to be quite frank with homelessness in our city and unfortunately drug use and crime do come with sectors of that population. I do not support any permanent shelter and our rcmp have been very active in ensuring tents don't appear in our city's parks, but this year we were dealing with temperatures that could kill someone from exposure and the province has not stepped up with support.

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From: Redacted S. 22

Sent: Monday, January 24, 2022 8:48:37 AM

To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Subject: Re: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks for your quick reply.

I do understand that it is a warming centre for cold weather but disagree with you about it being "no where near generations playground ". If it's in the park, it's near the playground. I doubt there will be any security barrier or early morning clean up for needles in the playground.

Also, if this this centre closes at 10pm where would you propose these people go? Of course they will set up camp in the park. Some of them are already live there. This will only promote more people coming.

I am sure the City of Surrey will provide funding. It offloads their responsibility

of these mostly Surrey residents.

I also am dismayed how little time those of us who live in the area have been given to fight this. Please remember this is the only park in White Rock with recreation services for children- seniors.

Regards,

Redacted S. 22

On Mon, Jan 24, 2022 at 7:57 AM Christopher Trevelyan
<CTrevelyan@whiterockcity.ca> wrote:

Dear **Redacted S. 22**

Thank you for sharing your views on this issue.

Please note that the proposal is for a daytime warming shelter only one in extreme weather conditions. This means that it would only be open when the temperature drops significantly, and it would not be open most of the winter and would not even be there the other seasons.

For example this winter it would have only been open for a few days during that severe cold snap around Christmas in which it was cold enough to cause frostbite or worse. It would also be no where near the generations playground.

Speaking for myself, I have no interest in anything remotely permanent and I do oppose any sort of tent city.

Saying all of this it is also only a proposal at this point contingent on support and funding from Surrey.

Best regards,
Christopher Trevelyan

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From: **Redacted S. 22**

Sent: Monday, January 24, 2022 6:42:00 AM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Centennial Park - Proposed homeless warming centre

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Council,

As a White Rock resident living adjacent to Centennial Park I was distressed to read about the proposed warming centre for the homeless.

I cannot think of a WORSE location!

The playground that we are all so proud of is such a joy for the children and really people of all ages.

The skating rink is a well used community recreation centre. We walk through the trails with our dog and use the dog park regularly.

The Centre for Active Living is used extensively by seniors for curling and medical programs.

These facilities are here because of fund raising and certainly our tax dollars.

Please - I beg of you. Do not let Centennial Park become a Vancouver style park board disaster. White Rock does not have many facilities for children due to its size. There is no public pools for example. This is our main park with public resources and is well used. Please leave it as it was intended.

Best Regards,

Redacted S. 22

From: Redacted S. 22
To: [Eric Stepura](#)
Subject: Warming center
Date: Tuesday, February 15, 2022 9:50:19 AM
Attachments: [image0.png](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric. I hope you are doing well.
We received an email from one of our members expressing concern over the warming center located at Centennial Park.
It seems when they passed by they witnessed someone injecting under the tent. As you know we have a batting cage on this site used by many youth at this time of year.
I just wanted to bring this to your attention

Thank you

Redacted S. 22

WRSSBA

----- Forwarded message -----

From: Redacted S. 22
Date: Wed, Feb 9, 2022 at 1:53 PM
Subject: Warming center
To: s. 22 <wrssbahm@gmail.com>

Hi s. 22 Here is a text I got from one of our members about the warming area at Centennial

Hey s. 22 hope your well pal. Listen s. 22 and I were walking the track yesterday and I came across this. If u zoom u got a guy injecting drugs. At the time both cages were going..families all around. This "heated shelter " is basically a "safe injection site" . They got workers onsite with naxoline kits and no doubt paraphernalia for the addicts to use. This is unacceptable. Terrible spot for the city put this. Plus both public bathrooms are shut down but they have portable cans for the shelter. I am going to the cops then the city. Just wanted to give u the heads up.

From: upkar@eccsociety.org
To: [Eric Stepura](#)
Subject: Invoice
Date: Tuesday, February 15, 2022 11:31:06 AM
Attachments: [ECCS Invoice 0004 - City of White Rock.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

Please see the attached invoice and do contact me if you have any questions.

With thanks,

upkar

Upkar Singh Tatlay

Founder, Executive Director

Engaged Communities Canada Society

PO Box 2889 STN Terminal

West Georgia Street

Vancouver BC, V6B 3X4

P: 778-223-6987

E: upkar@eccsociety.org

W: www.eccsociety.org



INVOICE

Engaged Communities Canada Society
 PO Box 2889 Vancouver Main
 Vancouver BC, V6B3X4
 Phone: 778-223-6987
 Email: info@eccsociety.org

DATE 15-02-22
 INVOICE # 0004
 PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
 c/o Eric Stepura, Director of Recreation and Culture
 15322 Buena Vista Ave
 White Rock BC, V4B 1Y6

DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	13	3000.00	39000.00
Billing period: 01-02-22 to 14-02-22			
OTHER COMMENTS			
Please make cheques payable to: Engaged Communities Canada Society		Subtotal	39,000.00
		GST (5%)	-
		PST (7%)	-
		TOTAL	\$ 39,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Internet speed report out; Funding for homelessness; Watershed security webinar; Physical capital workshop; C2C Reconciliation funding; PRIMECorp representative
Date: Wednesday, February 16, 2022 2:43:15 PM
Attachments: [image001.jpg](#)

Let's start with our Council and see how it goes
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 16, 2022 2:42 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Internet speed report out; Funding for homelessness; Watershed security webinar; Physical capital workshop; C2C Reconciliation funding; PRIMECorp representative

Guillermo

I am planning to submit an application for a grant to fund a similar daytime warming shelter service from October 2022 to March 31 2023. I will need a letter of support from Council.

Should I apply strictly on behalf of WR, or attempt to coordinate a joint application with Surrey? I'm guessing that Surrey will be doing a bigger ask.

I believe that our Mayor is wanting to work with Surrey to provide a more permanent leased indoor space for this Fall. If this happens, we can always withdraw our application.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 16, 2022 2:07 PM
To: Eric Stepura <ESepura@whiterockcity.ca>
Subject: FW: Internet speed report out; Funding for homelessness; Watershed security webinar; Physical capital workshop; C2C Reconciliation funding; PRIMECorp representative

Could you look into this funding opportunity please

Thanks

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

"An impossibility is only a possibility that you don't understand"

From: Chris Magnus <CMagnus@whiterockcity.ca>

Sent: February 16, 2022 12:49 PM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Internet speed report out; Funding for homelessness; Watershed security webinar; Physical capital workshop; C2C Reconciliation funding; PRIMECorp representative

<https://www.ubcm.ca/about-ubcm/latest-news/funding-intake-addressing-unsheltered-homelessness>

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo

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From: Union of BC Municipalities <ubcm+ubcm.ca@ccsend.com>

Sent: February 16, 2022 12:41 PM

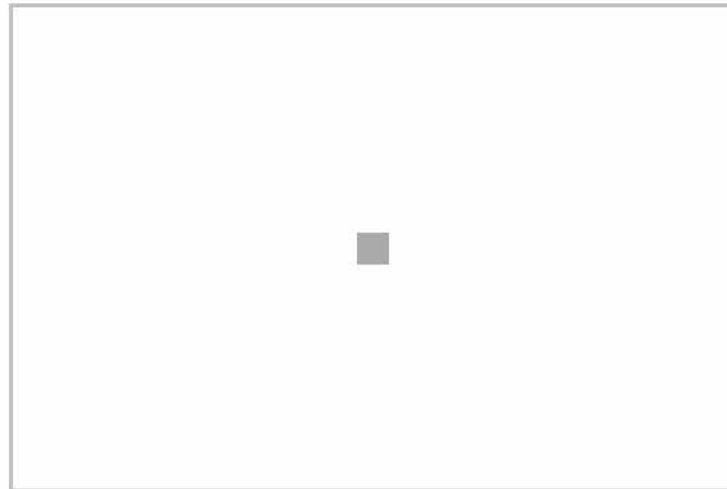
To: Chris Magnus <CMagnus@whiterockcity.ca>

Subject: Internet speed report out; Funding for homelessness; Watershed security webinar; Physical capital workshop; C2C Reconciliation funding; PRIMECorp representative

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Internet speed study report now available



In 2021, the provincial Ministry of Citizens' Services, UBCM, and the Northern Development Initiative Trust (NDIT) collaboratively launched an independent study to better understand the factors contributing to the difference in internet speeds between data published on the federal government's National Broadband Internet Service Availability Map and some community experiences in BC. [Read more](#)

Funding intake addressing unsheltered homelessness

A second intake of the Strengthening Communities' Services Program, a component of the Canada-BC Safe Restart Agreement, has been announced. The program aims to address unsheltered homelessness that has been exacerbated by COVID-19 and related community impacts. [Read more](#)

Webinar on watershed security strategy & fund

The BC Government launched engagement on a new provincial Watershed Security Strategy and Fund on January 25th, and has prepared a discussion paper to provide background information and enable input on a broad range of watershed security related themes. The themes include watershed governance, data and science, reconciliation, drinking water, land use planning, supply and demand, and funding.

The engagement period closes March 18, 2022. [Read more](#)



Asset Management BC workshop on physical capital

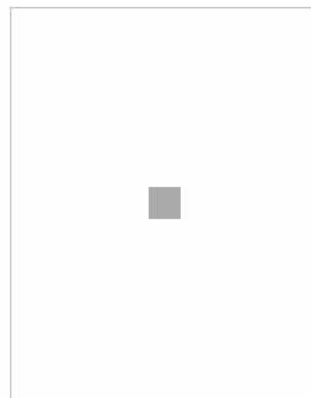
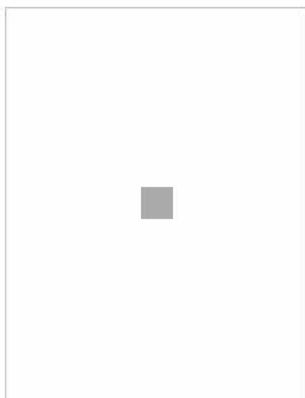
Asset Management BC is hosting a series of virtual workshops in March, June, and September that build on the structure of the 2021 Risks and Rewards conference with sessions on Physical, Natural, and Human Capital. AMBC kicks off the series with a Physical Capital Workshop on March 10th from 9:30 - noon PST. [Read more](#)

C2C Reconciliation Forum Funding

The next application deadline for 2022-2023 funding for the [C2C Reconciliation Forum Funding](#) is April 8, 2022. The program's goal is increased understanding and improved overall relations between First Nations and local governments. Forum events with elected officials and senior staff provide a time and place for dialogue to build on opportunities, support reconciliation efforts, resolve issues of common responsibility, interest or concern, and/or to advance tangible outcomes.

PRIMECorp Board seeks representative

Nominations are being sought for one UBCM representative on the PRIMECorp BC Board of Directors. PRIMECorp is the organization that manages PRIMEBC, the information management system used by police agencies to access data and critical information. The successful applicant shall be subject to approval by the Board. Nominations will be accepted by UBCM until 4:30 p.m. on March 4, 2022. [Read more](#)



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From: Redacted S. 22
To: [Darryl Walker](#); [White Rock Council](#)
Cc: [Eric Stepura](#); [Kathy Booth](#); [Guillermo Ferrero](#)
Subject: Warming shelter
Date: Thursday, February 17, 2022 9:52:50 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good day,

Just checking in to enquire if you are as excited by the offerings of the warming shelter as I am.

To be honest I had been focussed on provision of a warm, dry and safe place where food and companionship are provided during the day.

It is that and much, much more.

There have been consults with a variety of care providers and connections made including steps towards establishing permanent housing for some guests. There have been showers at Camp Alexandra and for at least 2 guests, the first shower in 6 months. These are steps toward restoring dignity.

Folks passing by, mostly positive, but some negative, have been responded to respectfully.

This is the community education piece.

This would not have been possible without courageous steps by White Rock council and staff.

As you have said, Mayor Walker we need to be ready for this fall.

What do you see as the next steps?

I look forward to your reply.

Sincerely,

Redacted S. 22

Shelter volunteer

--

Redacted S. 22

From: [Eric Stepura](#)
To: [Grace Dai](#)
Subject: Warming Shelter Budget Information
Date: Thursday, February 17, 2022 4:03:00 PM
Attachments: [SWRCC_Multi22021715500.pdf](#)
[image001.jpg](#)

Grace

As requested, attached is the correspondence between myself and Shannon along with a copy of the budget for the daytime warming shelter located at Centennial Park in White Rock.

Shannon told me that she was going to load the \$160,000 into my Leisure Services Admin Budget 02-2-00070. The object codes I was to use for expenditures were hand written on the attached budget page by Shannon and sent back to me.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: WRCC_Multifunction@whiterockcity.ca <WRCC_Multifunction@whiterockcity.ca>

Sent: February 17, 2022 3:50 PM

To: Eric Stepura <EStepura@whiterockcity.ca>

Subject: Message from WRCC_Multifunction

Daytime Warming Shelter Budget

Facility Costs:

The cost for rental and hookup of a modular trailer, with added washroom cleaning is as follows:

- | | | |
|---|---------|-------|
| • Rental, delivery, setup and takedown of trailer and taxes | \$8,900 | -0582 |
| • Power hookup, cable and removal at the end of March | \$5,000 | -0560 |
| • Daily janitorial cleaning of washrooms at Centennial Park by contractor | \$6,000 | -0548 |
| • Janitorial supplies for washrooms used by shelter visitors and ECCS staff | \$1,100 | -0532 |
| • Security services | \$1,000 | -0550 |

Total installation/rental/cleaning cost **\$22,000**

- Note that there is a security deposit of \$1,860 on the trailer (Refundable) which has already been paid.

Warming Shelter Operating Costs (Contracted Service)

Staff have received a quote of \$3,000/day from the Engaged Communities of Canada Society (ECCS) for operating a warming shelter for up to 30 people experiencing homelessness in South Surrey and White Rock.

Due to the need to provide 4 days of advance notice for a minimum 7 day commitment, staff are estimating services for a block of time (February 01 to March 18, 2022). Therefore the estimated operating cost for the warming shelter for up to 30 people/day from February 01 to March 18, 2022 is estimated at \$138,000. The breakdown is as follows: 46 days x \$3,000/day = \$138,000. -0445

Note that there may be some dates between February 01 and March 18, 2022 that the shelter will not be operated due to above zero degree temperatures, therefore, these contracted operating costs may be less than the \$138,000. However, it is also possible that there may be a few dates that the shelter needs to be open between March 18 and 31, 2022 due to extreme weather. For the purposes of this budget, I have used 46 days as the maximum number of dates that the shelter will be operated.

Total Warming Shelter Costs

The total combined facility costs and operating costs, to provide and operate a warming shelter for people experiencing homelessness from February 01, 2022 to March 18, 2022 is **\$160,000**.

City of Surrey Contribution

Note that the City of Surrey has provided a letter stating that they are prepared to contribute 50% of the costs to provide and operate the daytime warming shelter up to **\$80,000**. Therefore the City of White Rock's maximum contribution is \$80,000.

Eric Stepura

↓
0107

Eric Stepura

From: Shannon Johnston
Sent: February 4, 2022 11:04 AM
To: Eric Stepura
Subject: RE: Warming Facility Costs 2022 budget Info
Attachments: Smailroomko22020411170.pdf

Great, I have attached the updated version with the codes I will be loading the budget to in department 00070, let me know if you have any questions.

Thanks Shannon

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 4, 2022 10:40 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: Re: Warming Facility Costs 2022 budget Info

The flat rate of \$3000/day only includes PST.

Eric

Get [Outlook for iOS](#)

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: Friday, February 4, 2022 10:19:05 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Then the cost to the city would be less than \$3,000 a day, did they say it is both GST and PST, if so then the daily cost to the City net of GST would be \$2,866. If it only includes GST then the daily cost to the city would be \$2,857. Either way it means another change to the document you sent with the updated budget. 😊

Thanks Shannon

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 4, 2022 10:07 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: Re: Warming Facility Costs 2022 budget Info

Shannon

The \$3000/day quoted by the Engaged Communities of Canada Society for operating the daytime warming shelter includes taxes.

Eric

Get [Outlook for iOS](#)

From: Eric Stepura
Sent: Friday, February 4, 2022 9:00:37 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Shannon

As requested, I have revised the warming shelter budget to show the require \$160,000 expenses. See attached.

ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: February 3, 2022 4:51 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Warming Facility Costs 2022 budget Info

Sorry Eric I'm not quite sure what you mean by Facility Expenses and staffing contract, can you be more specific. What type of facility expenses, is it more janitorial cleaning or supplies and if so which one. Not sure what you mean by staffing contract, I can't add expenses for staff time unless it's specific overtime or casual wages and I would need to know what department they belong to.

Thanks Shannon

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 3, 2022 1:29 PM
To: Shannon Johnston <shannon@whiterockcity.ca>
Subject: Re: Warming Facility Costs 2022 budget Info

That's why I'm not an accountant...

Please put \$2500 for the facility expenses and 7500 for the staffing contract.

Thanks

Eric

Get [Outlook for iOS](#)

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: Thursday, February 3, 2022 11:37:12 AM

From: [Eric Stepura](#)
To: [Guillermo Ferrero \(gferrero@whiterockcity.ca\)](mailto:gferrero@whiterockcity.ca)
Subject: FW: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022
Date: Friday, February 18, 2022 10:47:00 AM
Attachments: [10.00am 2022-02-18 White Rock 7 Day.JPG](#)
[10.00am 2022-02-18 Surrey 7 Day.JPG](#)
[image001.jpg](#)
Importance: High

Guillermo

In response to an EWS alert, we are planning to open the daytime warming shelter from 7am -10pm starting on Saturday February 18 through to at least Tuesday February 22.

We have also been asked by Chloe Good Homelessness Services Association of BC - Metro Vancouver EWR Coordinator to be prepared to extend the daytime warming shelter for next Wednesday February 23- Friday February 25 as well.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Sent: February 18, 2022 10:09 AM

To: kathy.booth@hotmail.com; **Redacted S. 22**

Redacted S. 22 Eric Stepura

<EStepura@whiterockcity.ca>; AMurphy@surrey.ca; Cleo.Breton@surrey.ca;
sarah_louie@atira.bc.ca; erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca;
Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;
trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org;
Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;
admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca; marty.jones@sumsplace.ca;
EWR Coordinator <EWRcoordinator@hsa-bc.ca>; Chloe Good <chloe.good@hsa-bc.ca>;
foodbank@mycck.ca; matthew.campbell@pacificcommunity.ca; **Redacted S. 22**
jstephens@fleetwoodcrc.org; **Redacted S. 22**
finance@surreyalliancechurch.org; office@surreyalliancechurch.org

Subject: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This email is to confirm that we will be activating an Alert on Saturday morning.

- **The alert will be in place for Saturday (Feb 19), Sunday (Feb 20), Monday (Feb 21), and Tuesday (Feb 22) nights.**
- Public notice of this activation will go out on Saturday morning.

Looking ahead:

- Low overnight temperatures remain in the forecast beyond Tuesday night.
- Based on current forecasts **we are asking sites to prepare/staff up for an alert extension on Wednesday, Thursday, and Friday nights.**
- We will monitor conditions for any shifts and provide updates as soon as they are available.
- Public notice of an alert extension will be sent out on Wednesday morning.

Please feel free to get in touch anytime if you have questions or feedback you wish to share.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street








Burnaby, BC V5G 0A7








Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and səlílwətaʔt (Tsleil-Waututh) Nations.

	Sat 02/19	Sun 02/20	Mon 02/21	Tue 02/22	Wed 02/23	Thu 02/24	Fri 02/25
	Partly cloudy	Partly cloudy	Mainly clear	Mainly clear	A few flurries	A few flurries	Mixed precipitation
							
	3°	0°	-4°	-4°	-2°	-1°	1°
Feels like	-1	-2	-10	-8	-6	-5	-2
Day	8°	7°	6°	2°	3°	4°	5°
POP	40 %	20 %	20 %	10 %	40 %	60 %	60 %
Wind (km/h)	16 W	9 NE	23 NE	10 E	10 E	11 E	9 NE
Wind gust (km/h)	24	14	35	15	15	17	14
24 Hr Rain	~10 mm	-	-	-	-	<1 mm	2-4 mm

	Sat 02/19	Sun 02/20	Mon 02/21	Tue 02/22	Wed 02/23	Thu 02/24	Fri 02/25
	Chance of a shower	Partly cloudy	Mainly clear	Mainly clear	A few flurries	A few flurries	Cloudy with showers
							
	3°	1°	-3°	-3°	-1°	0°	2°
Feels like	-1	-2	-10	-7	-5	-4	-1
Day	9°	7°	6°	3°	3°	4°	5°
POP	40 %	20 %	10 %	10 %	40 %	60 %	60 %
Wind (km/h)	19 W	11 NE	30 NE	14 NE	12 E	13 E	11 NE
Wind gust (km/h)	29	17	45	21	18	20	17
24 Hr Rain	5-10 mm	<1 mm	-	-	-	<1 mm	1-3 mm

From: [Guillermo Ferrero](#)
To: [Mayor and Council](#)
Subject: Warming Centre
Date: Friday, February 18, 2022 11:33:11 AM
Attachments: [image001.jpg](#)

Hello Mayor and Council,

In response to an EWS alert, we are planning to open the daytime warming shelter from 7am -10pm starting on Saturday February 18 through to at least Tuesday February 22.

Yes, Mount Olive will be open.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: Re: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022
Date: Friday, February 18, 2022 11:32:32 AM
Attachments: [image002.jpg](#)
[image003.jpg](#)

Yes

Get [Outlook for iOS](#)

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Friday, February 18, 2022 11:11:57 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022

Would mount olive open as well?

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 18, 2022 10:46 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022
Importance: High

Guillermo

In response to an EWS alert, we are planning to open the daytime warming shelter from 7am -10pm starting on Saturday February 18 through to at least Tuesday February 22.

We have also been asked by Chloe Good Homelessness Services Association of BC - Metro Vancouver EWR Coordinator to be prepared to extend the daytime warming shelter for next Wednesday February 23- Friday February 25 as well.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>

Sent: February 18, 2022 10:09 AM

To: kathy.booth@hotmail.com; **Redacted S. 22**

Redacted S. 22
Redacted S. 22
Redacted S. 22 Eric Stepura
<ESepura@whiterockcity.ca>; AMurphy@surrey.ca; Cleo.Breton@surrey.ca;
sarah_louie@atira.bc.ca; erin_pawliw@atira.bc.ca; bruce.strom@options.bc.ca;
Andrea.Dodd@options.bc.ca; amanda.bullock@options.bc.ca; dillon.mclellan@options.bc.ca;
trudi.shymka@phoenixsociety.com; krysta.morris@phoenixsociety.com; upkar@eccsociety.org;
Hannah.Han@lookoutsociety.ca; leonard.levy@lookoutsociety.ca; summer@nightshiftministries.org;
admin@nightshiftministries.org; tjlee@pcrs.ca; mike@sumsplace.ca; marty.jones@sumsplace.ca;
EWR Coordinator <EWRcoordinator@hsa-bc.ca>; Chloe Good <chloe.good@hsa-bc.ca>;
foodbank@mycck.ca; matthew.campbell@pacificcommunity.ca; **Redacted S. 22**
jstephens@fleetwoodcrc.org; **Redacted S. 22**
finance@surreyalliancechurch.org; office@surreyalliancechurch.org

Subject: Surrey-White Rock Extreme Weather Alert Update, February 18, 2022

Importance: High

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Hello,

This email is to confirm that we will be activating an Alert on Saturday morning.

- **The alert will be in place for Saturday (Feb 19), Sunday (Feb 20), Monday (Feb 21), and Tuesday (Feb 22) nights.**
- Public notice of this activation will go out on Saturday morning.

Looking ahead:

- Low overnight temperatures remain in the forecast beyond Tuesday night.
- Based on current forecasts **we are asking sites to prepare/staff up for an alert extension on Wednesday, Thursday, and Friday nights.**

- We will monitor conditions for any shifts and provide updates as soon as they are available.
- Public notice of an alert extension will be sent out on Wednesday morning.

Please feel free to get in touch anytime if you have questions or feedback you wish to share.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔt (Tsleil-Waututh) Nations.

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Issued: February 19, 2022
Date: Saturday, February 19, 2022 10:46:18 AM
Attachments: [Surrey-White Rock EWR Notification 220219.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

An Extreme Weather Alert has been issued for the municipalities of Surrey and White Rock.

- Based on available forecasts it is expected that this Alert will remain in effect on Saturday (Feb 19), Sunday (Feb 20), Monday (Feb 21), and Tuesday (Feb 22) nights.
- Updates regarding Alert activation status beyond Tuesday night, will be sent on Wednesday morning.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

Sent on behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

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SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been issued on February 19, 2022 through February 22, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Feb 19	Feb 20	Feb 21	Feb 22	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

Site	Feb 19	Feb 20	Feb 21	Feb 22	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	CLOSED	Open	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Cc: [Kale Pauls](#)
Subject: RE: Warming centre welcome...to most.
Date: Tuesday, February 22, 2022 11:08:20 AM
Attachments: [image001.jpg](#)

Yes please! Thanks Erik.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 22, 2022 8:49 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Will do.

I suggest that Kale and I have a casual meeting with the Operator to discuss this matter.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 22, 2022 8:23 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Hi Eric,

Could you please speak with the operator. I agree with Kale in everything he says here. It is important that the RCMP can build a relationship with the clients.

Thanks,

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>

Sent: February 21, 2022 2:54 PM

To: Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Warming centre welcome...to most.

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Hi Eric/G,

I just wanted to give you an update on some of the officers experiences at the warming centre in attempting to partner, be compassionate, and de-stigmatize the police. Within some social organizations there can be workers that have a view of the police that is not always productive or accurate. I have encouraged the WR officers to visit the centre as a method of engaging with vulnerable individuals on neutral ground where we are not there due to a complaint. The staff at the centre are generally nice (and we appreciate their service there), but are reluctant or refuse to allow the officers to go in or to engage in some sort of proactive meet & greet or a casual 'hello' with the users of the place. In my view, it is not a productive way to build relationships knowing that in the community the police may be the ones finding them on a cold night and taking them to a shelter, buying them a coffee, or showing up to a call where having some pre-built rapport with them would be helpful. There are also cases where we have missing persons or wellness check calls that lead us to the centre, where the staff sometimes take our description of the individual and check for themselves...this is usually not sufficient for our needs. The officers are aware not to attend to the centre to randomly check for people with warrants etc...they fully recognize that their purpose there is to decrease any stigma and to build a rapport. Although not all people that use a warming shelter interact with the police, the unfortunate reality is they are at a higher likelihood due to their circumstance.

Also, there have been times when officers have witnessed people outside doing drugs and engaged in casual conversations with them regarding this. Although the staff state they are monitoring from inside the building, there have been some instances where people have been under blankets or out of view of the trailer, or even further away outside CAL. This is not a comment of the use of substances, but a recommendation that the warming centre have the capacity for supervised

substance use to further assist in preventing overdoses and providing supportive services. I recognize this is outside the scope of the warming centres intent, however it appears to be a reality of having this type of centre.

We do appreciate the staff at the centre, but I would have loved to see this centre operate in a more inclusive and non-judgement manner toward the police.

Regards,
Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: [Eric Stepura](#)
To: [Kale Pauls](#)
Subject: Re: Warming centre welcome...to most.
Date: Tuesday, February 22, 2022 3:39:30 PM
Attachments: [image001.jpg](#)

Yes 2:30 pm at Candlelight Cuisine in CAL on March 2.

Thanks

Eric

Get [Outlook for iOS](#)

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: Tuesday, February 22, 2022 3:27:22 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Warming centre welcome...to most.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes, March 2 works.....2:30?

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 22, 2022 1:14 PM
To: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Subject: Re: Warming centre welcome...to most.

Does March 2 after 2 pm work for you?

Friday doesn't work for Upkar.

Eric

Get [Outlook for iOS](#)

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: Tuesday, February 22, 2022 12:39:12 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Warming centre welcome...to most.

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Sounds good Eric. I'm available Friday after 10am and then March 1 onward. Kale

From: Eric Stepura <EStepura@whiterockcity.ca>

Sent: February 22, 2022 8:49 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Will do.

I suggest that Kale and I have a casual meeting with the Operator to discuss this matter.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 22, 2022 8:23 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Hi Eric,

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Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 21, 2022 2:54 PM
To: Eric Stepura <ESepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming centre welcome...to most.

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Hi Eric/G,

I just wanted to give you an update on some of the officers experiences at the warming centre in attempting to partner, be compassionate, and de-stigmatize the police. Within some social organizations there can be workers that have a view of the police that is not always productive or accurate. I have encouraged the WR officers to visit the centre as a method of engaging with vulnerable individuals on neutral ground where we are not there due to a complaint. The staff at the centre are generally nice (and we appreciate their service there), but are reluctant or refuse to allow the officers to go in or to engage in some sort of proactive meet & greet or a casual 'hello' with the users of the place. In my view, it is not a productive way to build relationships knowing that in the community the police may be the ones finding them on a cold night and taking them to a shelter, buying them a coffee, or showing up to a call where having some pre-built rapport with them would be helpful. There are also cases where we have missing persons or wellness check calls that lead us to the centre, where the staff sometimes take our description of the individual and check for themselves...this is usually not sufficient for our needs. The officers are aware not to attend to the centre to randomly check for people with warrants etc...they fully recognize that their purpose there is to decrease any stigma and to build a rapport. Although not all people that use a warming shelter interact with the police, the unfortunate reality is they are at a higher likelihood due to their circumstance.

Also, there have been times when officers have witnessed people outside doing drugs and engaged in casual conversations with them regarding this. Although the staff state they are monitoring from inside the building, there have been some instances where people have been under blankets or out of view of the trailer, or even further away outside CAL. This is not a comment of the use of substances, but a recommendation that the warming centre have the capacity for supervised substance use to further assist in preventing overdoses and providing supportive services. I recognize this is outside the scope of the warming centres intent, however it appears to be a reality of having this type of centre.

We do appreciate the staff at the centre, but I would have loved to seen this centre operate in a more inclusive and non-judgement manner toward the police.

Regards,
Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: [Eric Stepura](#)
To: [Jim Gordon](#)
Cc: [Ken Morrice](#)
Subject: Re: Portable Generator, Lights and Heater
Date: Tuesday, February 22, 2022 3:38:30 PM
Attachments: [image001.jpg](#)

Thanks Jim

Hopefully it won't be needed.

Eric

Get [Outlook for iOS](#)

From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: Tuesday, February 22, 2022 3:35:43 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Ken Morrice <cec2000@shaw.ca>
Subject: RE: Portable Generator, Lights and Heater

Hi Eric:

I am not sure how the trailer is set up but usually a generator would power the trailer lights and the heaters that are inside. I think a transfer switch would need to be set up.

Perhaps you could see what Ken at Crescent Electric can do to help set up.

Jim

Hi Ken appreciate if you can help Eric..

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 22, 2022 3:07 PM

To: Jim Gordon <JGordon@whiterockcity.ca>
Subject: Portable Generator, Lights and Heater

Jim

Does Public Works have a portable gas generator, lights and a heater that could be used at the daytime warming shelter if the power goes out during the cold weather?

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From: [Eric Stepura](#)
To: [Pauls, Kale](#)
Subject: RE: Warming centre welcome...to most.
Date: Wednesday, February 23, 2022 9:04:00 AM
Attachments: [image001.jpg](#)

Kale

Upkar sent me a message that something urgent has come up on March 2 at 2:30pm., but he can meet with us March 2 at 3:30pm at CAL. Does that work for you?

Eric

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 22, 2022 3:27 PM
To: Eric Stepura <ESstepura@whiterockcity.ca>
Subject: RE: Warming centre welcome...to most.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes, March 2 works.....2:30?

From: Eric Stepura <ESstepura@whiterockcity.ca>
Sent: February 22, 2022 1:14 PM
To: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Subject: Re: Warming centre welcome...to most.

Does March 2 after 2 pm work for you?

Friday doesn't work for Upkar.

Eric

Get [Outlook for iOS](#)

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: Tuesday, February 22, 2022 12:39:12 PM
To: Eric Stepura <ESstepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Warming centre welcome...to most.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sounds good Eric. I'm available Friday after 10am and then March 1 onward. Kale

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 22, 2022 8:49 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Will do.

I suggest that Kale and I have a casual meeting with the Operator to discuss this matter.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 22, 2022 8:23 AM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Hi Eric,

Could you please speak with the operator. I agree with Kale in everything he says here. It is important that the RCMP can build a relationship with the clients.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 21, 2022 2:54 PM
To: Eric Stepura <ESepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Warming centre welcome...to most.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric/G,

I just wanted to give you an update on some of the officers experiences at the warming centre in attempting to partner, be compassionate, and de-stigmatize the police. Within some social organizations there can be workers that have a view of the police that is not always productive or accurate. I have encouraged the WR officers to visit the centre as a method of engaging with vulnerable individuals on neutral ground where we are not there due to a complaint. The staff at the centre are generally nice (and we appreciate their service there), but are reluctant or refuse to allow the officers to go in or to engage in some sort of proactive meet & greet or a casual 'hello' with the users of the place. In my view, it is not a productive way to build relationships knowing that in the community the police may be the ones finding them on a cold night and taking them to a shelter, buying them a coffee, or showing up to a call where having some pre-built rapport with them would be helpful. There are also cases where we have missing persons or wellness check calls that lead us to the centre, where the staff sometimes take our description of the individual and check for themselves...this is usually not sufficient for our needs. The officers are aware not to attend to the centre to randomly check for people with warrants etc...they fully recognize that their purpose there is to decrease any stigma and to build a rapport. Although not all people that use a warming shelter interact with the police, the unfortunate reality is they are at a higher likelihood due to their circumstance.

Also, there have been times when officers have witnessed people outside doing drugs and engaged in casual conversations with them regarding this. Although the staff state they are monitoring from inside the building, there have been some instances where people have been under blankets or out of view of the trailer, or even further away outside CAL. This is not a comment of the use of substances, but a recommendation that the warming centre have the capacity for supervised substance use to further assist in preventing overdoses and providing supportive services. I recognize this is outside the scope of the warming centres intent, however it appears to be a reality of having this type of centre.

We do appreciate the staff at the centre, but I would have loved to seen this centre operate in a more inclusive and non-judgement manner toward the police.

Regards,
Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: February 23, 2022
Date: Wednesday, February 23, 2022 10:27:06 AM
Attachments: [Surrey-White Rock EWR Notification 220223.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended.

- Based on available forecasts it is expected that this Alert will remain in effect on Wednesday (Feb 23), Thursday (Feb 24), and Friday (Feb 25) nights.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlílwataʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on February 23, 2022 through February 25, 2022 due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Feb 23	Feb 24	Feb 25	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Feb 23	Feb 24	Feb 25	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Eric Stepura](#)
To: cec2000@shaw.ca
Cc: [Jim Gordon \(JGordon@whiterockcity.ca\)](mailto:Jim.Gordon@whiterockcity.ca)
Subject: RE: Portable Generator, Lights and Heater
Date: Wednesday, February 23, 2022 3:32:00 PM
Attachments: [image002.jpg](#)
[image001.jpg](#)

Ken

Thanks for this information.

I am hopeful that we will not have to use it this year. I will let you know if we decide to proceed.

Please send me an invoice for your earlier electrical hookup work.

Thanks,

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: cec2000@shaw.ca <cec2000@shaw.ca>
Sent: February 23, 2022 2:41 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Portable Generator, Lights and Heater

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric

I have estimated the cost to install a 7 KW standby generator at with a manual transfer switch at the temporary warming shelter. The manual switch method is the least expensive method for providing a back up source of power in the event of a power failure. The cost to modify the existing service supply will be \$2,556.00 plus the rental cost of for generator of \$120 per day or \$1,000.00 per month, in addition to the original cost of \$3,959.00 to provide power to the shelter. There is also a discounting and returning the main distribution to its original state cost of \$810.00

My concern is that the staff on site would be responsible for the starting of the generator and transferring the power over then re transferring the back to hydro power and shutting down the

generator. Normally these operations are done automatically with auto transfer switch. The cost and control setup for auto-transferring would be a considerable amount higher than the manual cost. We would be available to be on a call out standby bases to do this operation if you chose to go this route.

Please feel free to contact me at your convenience if you have any questions or concerns
Ken

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: February 22, 2022 3:39 PM
To: Jim Gordon <JGordon@whiterockcity.ca>
Cc: Ken Morrice <cec2000@shaw.ca>
Subject: Re: Portable Generator, Lights and Heater

Thanks Jim

Hopefully it won't be needed.

Eric

Get [Outlook for iOS](#)

From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: Tuesday, February 22, 2022 3:35:43 PM
To: Eric Stepura <ESepura@whiterockcity.ca>
Cc: Ken Morrice <cec2000@shaw.ca>
Subject: RE: Portable Generator, Lights and Heater

Hi Eric:

I am not sure how the trailer is set up but usually a generator would power the trailer lights and the heaters that are inside. I think a transfer switch would need to be set up.

Perhaps you could see what Ken at Crescent Electric can do to help set up.

Jim

Hi Ken appreciate if you can help Eric..

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Eric Stepura <ESepura@whiterockcity.ca>

Sent: February 22, 2022 3:07 PM

To: Jim Gordon <JGordon@whiterockcity.ca>

Subject: Portable Generator, Lights and Heater

Jim

Does Public Works have a portable gas generator, lights and a heater that could be used at the daytime warming shelter if the power goes out during the cold weather?

Get [Outlook for iOS](#)

From: [Christopher Trevelyan](#)
To: **Redacted S. 22**
Subject: Re: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 9:36:52 AM

Hi **s. 22**

Thanks for your message and bringing these issues to our attention.

We had a few issues initially but have not heard much since. I've sent an e-mail to staff asking to confirm some of these issues. The staff hired to monitor the shelter are not minimum wage workers, so I have an expectation that supervision happens. I'm going to go down there myself later today too and take a look again/talk to staff there.

Thanks,
Chris

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: **Redacted S. 22**
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community.

I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

1. Drug paraphernalia left in surrounding areas (sidewalks, grass areas, etc).

2. (Unsupervised) drug use is Lacrosse Box, in the 'L' cove at public bathroom entranceways, bus stop bench, and bleachers in baseball areas, etc.
3. Loitering after hours/unsupervised drug use when warming station has closed. (Suspected 'camping' in the nearby park areas).
4. Our pickleball/tennis court players often walk to/from their vehicles beside the 'community gardens' and encounter patrons, who make them 'feel' unsafe/uncomfortable'. The walking track and children's playground are in close proximity as well.

We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [Guillermo Ferrero](#)
To: [Kale Pauls](#)
Cc: [Eric Stepura](#)
Subject: RE: Daytime Warming Shelter
Date: Friday, February 25, 2022 10:03:17 AM
Attachments: [image001.jpg](#)

Yes this should be addressed with all Council. Thank you for doing that.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 25, 2022 10:01 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

G,

This may be better to have a combined update as we all seem to have a piece of the story (police/fire/bylaws/parks-rec). I'm going to generically reply to Cllr Trevelyan regarding his question on OD calls as police do not attend these.

Kale

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:54 AM
To: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Subject: Daytime Warming Shelter

Dear S/Sgt.Pauls,

When you have time I'd like to have a very brief update on any issues around the daytime warming shelter in Centennial Arena. I've heard there were 3 overdose calls, but I'd like to

know for sure.

Thank you,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: RE: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 10:17:00 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)

I've sent copies of my response to Ed, Kale and Jim and suggested that they add their comments on what their staff are experiencing at and around the warming shelter.

Eric

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 25, 2022 10:10 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

Thank you

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: February 25, 2022 10:09 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

Guillermo

I spoke to Upkar Singh Tatlay, the warming shelter operator today. His responses are as follows:

-drug material left out? The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere

in the park.

-

unsupervised drug use away from the warming shelter? The warming shelter guests are free to travel to and from the warming shelter. Shelter staff cannot supervise their movement once they are away from the warming shelter area. Supervised drug use does occur in the tent located beside the warming shelter in an effort to keep drug use contained.

nearby camping/loitering? This is unknown. There are a few individuals that attend the shelter that have their possessions in shopping carts and refuse to stay overnight at Mount Olive. Where they camp overnight is unknown at this time. Warming shelter guests have been told not to loiter around Centennial Arena or CAL buildings or the Generations Playground.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 25, 2022 9:35 AM

To: Eric Stepura <ESepura@whiterockcity.ca>

Subject: FW: Centennial Public Park - Warming Station

Could you comment on these questions – maybe call the operator?

Thanks,

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:34 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fw: Centennial Public Park - Warming Station

Dear G,

Can you confirm or deny some of these comments?

drug material left out?

-

unsupervised drug use away from the warming shelter? The warming shelter guests

nearby camping/loitering?

Thanks,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community.

I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

1. Drug paraphernalia left in surrounding areas (sidewalks, grass areas, etc).
2. (Unsupervised) drug use is Lacrosse Box, in the 'L' cove at public bathroom entranceways, bus stop bench, and bleachers in baseball areas, etc.
3. Loitering after hours/unsupervised drug use when warming station has closed. (Suspected 'camping' in the nearby park areas).
4. Our pickleball/tennis court players often walk to/from their vehicles beside the 'community gardens' and encounter patrons, who make them 'feel' unsafe/uncomfortable'. The walking track and children's playground are in close proximity as well.

We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [Guillermo Ferrero](#)
To: [Christopher Trevelyan](#)
Cc: [Mayor and Council](#)
Subject: RE: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 10:21:33 AM
Attachments: [image001.jpg](#)

Hi Chris,

See the responses from the operator – Kale will provide some context about overdose and RCMP involvement:

-drug material left out?

The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere in the park.

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Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Sent: February 25, 2022 9:44 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Centennial Public Park - Warming Station

Hi G,

Thanks. My thinking is that the staff hired at the shelter are not minimum wage workers, and I expect that they continue to be vigilant on the impact of the local community. This is the impression I received when I visited a few weeks ago. If needles are being left about and that sort of thing then we have a problem.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 25, 2022 9:41 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

I will find out, however it is very possible that these statement are true, not sure at what level, but I will find out.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:34 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fw: Centennial Public Park - Warming Station

Dear G,

Can you confirm or deny some of these comments?

drug material left out?

unsupervised drug use away from the warming shelter?

nearby camping/loitering?

Thanks,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22

Sent: February 25, 2022 8:33 AM

To: White Rock Council <whiterockcouncil@whiterockcity.ca>

Subject: Centennial Public Park - Warming Station

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Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

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I was asked to email a short note with feedback to the City.

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(Suspected 'camping' in the nearby park areas).

4. Our pickleball/tennis court players often walk to/from their vehicles beside the 'community gardens' and encounter patrons, who make them 'feel' unsafe/uncomfortable'. The walking track and children's playground are in close proximity as well.

We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: February 25, 2022
Date: Friday, February 25, 2022 10:54:06 AM
Attachments: [Surrey-White Rock EWR Notification 220226.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended.

- *The previous alert extension and community posters include tonight (Feb 25).*
- Based on available forecasts it is now expected that this Alert will further remain in effect on Saturday (Feb 26), Sunday (Feb 27), and Monday (Feb 28) nights.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock effective tomorrow February 26 through February 28.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwataʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on February 26, 2022 through February 28, 2022 due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Feb 26	Feb 27	Feb 28	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

Site	Feb 26	Feb 27	Feb 28	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	CLOSED	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Jim Gordon](#)
To: [Eric Stepura](#)
Subject: Re: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 10:55:24 AM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[Outlook-Descriptio.png](#)

Thanks ERic

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



The information transmitted, including attachments, is intended only for the individual(s) or entity(ies) to which it is addressed and may contain information that is confidential and/or privileged or exempt from disclosure under applicable law. Any copying, review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by individual(s) or entities other than the intended recipient is strictly prohibited. If you have received this information in error, please notify the City of White Rock and destroy any copies of this information. Thank you.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Friday, February 25, 2022 10:15 AM
To: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: FW: Centennial Public Park - Warming Station

Kale/Ed/Jim

For your information, below are my responses to questions from Councillor Trevelyan about the warming shelter that I sent to Guillermo.

You may want to send Guillermo any information regarding what your staff have experienced at or around the warming shelter.

ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Eric Stepura
Sent: February 25, 2022 10:09 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

Guillermo

I spoke to Upkar Singh Tatlay, the warming shelter operator today. His responses are as follows:

-drug material left out? The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere in the park.

-

unsupervised drug use away from the warming shelter? The warming shelter guests are free to travel to and from the warming shelter. Shelter staff cannot supervise their movement once they are away from the warming shelter area. Supervised drug use does occur in the tent located beside the warming shelter in an effort to keep drug use contained.

nearby camping/loitering? This is unknown. There are a few individuals that attend the shelter that have their possessions in shopping carts and refuse to stay overnight at Mount Olive. Where they camp overnight is unknown at this time. Warming shelter guests have been told not to loiter around Centennial Arena or CAL buildings or the Generations Playground.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca



From: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Sent: February 25, 2022 9:35 AM

To: Eric Stepura <ESepura@whiterockcity.ca>

Subject: FW: Centennial Public Park - Warming Station

Could you comment on these questions – maybe call the operator?

Thanks,

G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Sent: February 25, 2022 9:34 AM

To: Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Fw: Centennial Public Park - Warming Station

Dear G,

Can you confirm or deny some of these comments?

drug material left out?

-

unsupervised drug use away from the warming shelter? [The warming shelter guests](#)

nearby camping/loitering?

Thanks,

C

Councillor Christopher Trevelyan

City of White Rock, B.C.
778-867-0267

From: Redacted S. 22
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

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Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community.

I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

1. Drug paraphernalia left in surrounding areas (sidewalks, grass areas, etc).
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We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,
Redacted S. 22 White Rock

From: [David Chesney](#)
To: [Guillermo Ferrero](#)
Subject: Re: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 11:34:05 AM
Attachments: [image001.jpg](#)

Thank you for your email **s. 22** Within a couple of days the warming centre will be closed. Your input is invaluable for when and if we have the discussion on the return in the future this information will be a big part of the discussion

Thank you

David Chesney

Sent from my iPhone

On Feb 25, 2022, at 10:21 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hi Chris,

See the responses from the operator – Kale will provide some context about overdose and RCMP involvement:

-drug material left out?

The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere in the park.

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CAL buildings or the Generations Playground.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:44 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Centennial Public Park - Warming Station

Hi G,

Thanks. My thinking is that the staff hired at the shelter are not minimum wage workers, and I expect that they continue to be vigilant on the impact of the local community. This is the impression I received when I visited a few weeks ago. If needles are being left about and that sort of thing then we have a problem.

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 25, 2022 9:41 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

I will find out, however it is very possible that these statement are true, not sure at what level, but I will find out.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:34 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fw: Centennial Public Park - Warming Station

Dear G,

Can you confirm or deny some of these comments?

drug material left out?

unsupervised drug use away from the warming shelter?

nearby camping/loitering?

Thanks,
C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community.

I was asked to email a short note with feedback to the City.

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We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [Christopher Trevelyan](#)
To: [Kale Pauls](#)
Cc: [Guillermo Ferrero](#); [David Chesney](#); [Helen Fathers](#); [Erika Johanson](#); [Scott Kristjanson](#); [Anthony Manning](#); [Darryl Walker](#)
Subject: Re: Daytime Warming Shelter
Date: Friday, February 25, 2022 2:40:37 PM

Hi Kale,

Thanks very much!

Get [Outlook for iOS](#)

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: Friday, February 25, 2022 10:55:28 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Anthony Manning <AManning@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: RE: Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Councillor Trevelyan,

Police do not normally attend drug OD calls unless there is a death...and this has not occurred in relation to the warming shelter.

Overall, we have not received calls to that area beyond the normal calls prior to the warning centre. We have made more patrols/visit to the area as well, and there have been some comments to officers from park users regarding people loitering in the area or near the CAL building earlier in the morning.

Overall, not an additional demand on police services and the option of a warming shelter has been utilized by officers to resolve calls for service elsewhere in White Rock where we have encountered or been called to a matter with someone that was ultimately looking to stay warm in a place that was interfering with the property user.

Regards, Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>

Sent: February 25, 2022 9:54 AM

To: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>

Subject: Daytime Warming Shelter

Dear S/Sgt.Pauls,

When you have time I'd like to have a very brief update on any issues around the daytime warming shelter in Centennial Arena. I've heard there were 3 overdose calls, but I'd like to know for sure.

Thank you,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: [Christopher Trevelyan](#)
To: [Guillermo Ferrero](#)
Cc: [Mayor and Council](#)
Subject: Re: Centennial Public Park - Warming Station
Date: Friday, February 25, 2022 2:41:51 PM
Attachments: [image001.jpg](#)

Thanks for the update

Get [Outlook for iOS](#)

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: Friday, February 25, 2022 10:21:32 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: RE: Centennial Public Park - Warming Station

Hi Chris,

See the responses from the operator – Kale will provide some context about overdose and RCMP involvement:

-drug material left out?

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Thanks,
G.

GUILLERMO FERRERO

Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:44 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Mayor and Council <MayorandCouncil@whiterockcity.ca>
Subject: Re: Centennial Public Park - Warming Station

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Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

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Sent: February 25, 2022 9:41 AM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
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Subject: RE: Centennial Public Park - Warming Station

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Chief Administrative Officer, City of White Rock
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Sent: February 25, 2022 9:34 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Fw: Centennial Public Park - Warming Station

Dear G,

Can you confirm or deny some of these comments?

drug material left out?

unsupervised drug use away from the warming shelter?

nearby camping/loitering?

Thanks,
C

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: Redacted S. 22
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

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In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball

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I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

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We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Centennial Public Park - Warming Station
Date: Saturday, February 26, 2022 12:49:55 PM

Hello, Redacted S. 22. I'm very sorry to read about this. Thanks for bringing the concerns forward.

Staff followed up with the shelter operator and received the following answers:

The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere in the park.

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Please keep us posted. I walk past almost daily on North Bluff, then down High Street, and haven't seen anything unusual on the west side of the area.

Yours sincerely,

Councillor Anthony Manning

From: Redacted S. 22
Sent: February 25, 2022 08:33
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

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Thank you,

Redacted S. 22 White Rock

From: [Anthony Manning](#)
To: [Kale Pauls](#)
Subject: Re: Daytime Warming Shelter
Date: Saturday, February 26, 2022 12:51:08 PM

Thanks, Kale.

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 25, 2022 10:55
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>; David Chesney <DChesney@whiterockcity.ca>; Helen Fathers <HFathers@whiterockcity.ca>; Erika Johanson <EJohanson@whiterockcity.ca>; Scott Kristjanson <SKristjanson@whiterockcity.ca>; Anthony Manning <AManning@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>
Subject: RE: Daytime Warming Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Councillor Trevelyan,

Police do not normally attend drug OD calls unless there is a death...and this has not occurred in relation to the warming shelter.

Overall, we have not received calls to that area beyond the normal calls prior to the warming centre. We have made more patrols/visit to the area as well, and there have been some comments to officers from park users regarding people loitering in the area or near the CAL building earlier in the morning.

Overall, not an additional demand on police services and the option of a warming shelter has been utilized by officers to resolve calls for service elsewhere in White Rock where we have encountered or been called to a matter with someone that was ultimately looking to stay warm in a place that was interfering with the property user.

Regards, Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Sent: February 25, 2022 9:54 AM

To: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>

Subject: Daytime Warming Shelter

Dear S/Sgt.Pauls,

When you have time I'd like to have a very brief update on any issues around the daytime warming shelter in Centennial Arena. I've heard there were 3 overdose calls, but I'd like to know for sure.

Thank you,
Christopher

Councillor Christopher Trevelyan

City of White Rock, B.C.

778-867-0267

From: [Anthony Manning](#)
To: Redacted S. 22
Subject: Re: Centennial Public Park - Warming Station
Date: Saturday, February 26, 2022 3:05:55 PM

Thanks! Full credit to staff, I'm only passing it along. .

From: Redacted S. 22
Sent: February 26, 2022 14:28
To: Anthony Manning <AManning@whiterockcity.ca>
Subject: Re: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you Anthony. As always - very thorough!

On Feb 26, 2022, at 12:52 PM, Anthony Manning
<AManning@whiterockcity.ca> wrote:

We also received this update from the RCMP:

Police do not normally attend drug OD calls unless there is a death...and this has not occurred in relation to the warming shelter.

Overall, we have not received calls to that area beyond the normal calls prior to the warning centre. We have made more patrols/visit to the area as well, and there have been some comments to officers from park users regarding people loitering in the area or near the CAL building earlier in the morning.

Overall, not an additional demand on police services and the option of a warming shelter has been utilized by officers to resolve calls for service elsewhere in White Rock where we have encountered or been called to a matter with someone that was ultimately looking to stay warm in a place that was interfering with the property user.

From: Redacted S. 22
Sent: February 25, 2022 08:33
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor & Council,

Last evening I attended the quarterly Block Watch Zoom meeting, as the Block Watch Captain in our community.

In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community.

I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

1. Drug paraphernalia left in surrounding areas (sidewalks, grass areas, etc).
2. (Unsupervised) drug use is Lacrosse Box, in the 'L' cove at public bathroom entranceways, bus stop bench, and bleachers in baseball areas, etc.
3. Loitering after hours/unsupervised drug use when warming station has closed. (Suspected 'camping' in the nearby park areas).
4. Our pickleball/tennis court players often walk to/from their vehicles beside the 'community gardens' and encounter patrons, who make them 'feel' unsafe/uncomfortable'. The walking track and children's playground are in close proximity as well.

We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,

Redacted S. 22 White Rock

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey and White Rock - Extreme Weather Alert Cancelled on March 1, 2022
Date: Tuesday, March 1, 2022 12:57:56 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The extreme weather alert that was activated for Surrey and White Rock has been cancelled.

- **All Surrey-White Rock EWR shelters and the Daytime Warming Centre is now closed.**

Feel free to contact our team if you have any questions.

Thank you,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

From: Christopher Trevelyan
To: Redacted S. 22
Subject: Re: Centennial Public Park - Warming Station
Date: Wednesday, March 2, 2022 10:23:17 AM

No worries - anytime!

Councillor Christopher Trevelyan

City of White Rock, B C
778-867-0267

From: Redacted S. 22
Sent: February 27, 2022 6:56 PM
To: Christopher Trevelyan <CTrevelyan@whiterockcity.ca>
Subject: Re: Centennial Public Park - Warming Station

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you so much Chris!

Really appreciate your time, effort and attention to details!

All the best,
S. 22

On Feb 27, 2022, at 12:21 PM, Christopher Trevelyan <CTrevelyan@whiterockcity.ca> wrote:

Hi S. 22

I did a long walk around on Friday (community gardens, the top of the ravine, out to the playground) I didn't see anything of note. There were a couple of homeless in the tent by the shelter, but that is a designated area. I didn't see any other tents, homeless, or drug material (not saying they are not there, just I didn't see them).

I spoke with the RCMP too. They say they have not responded to any calls regarding ODs (though they normally wouldn't) and they have not seen an increase in calls to the Park compared to normal nor any staff resources. In fact they say it helps as it has allowed a person or two to be moved from a residential neighbourhood. They have stepped up patrols to the area just in case but as said no increase in issues. They have had a few complaints in person from people using the park.

I appreciate hearing your feedback. Unfortunately there is no good spot in White Rock given our density so every location has issues. I hope this helps?

Here is also a response from the provider:

-drug material left out?

The warming shelter staff do cleanup and dispose of any drug paraphernalia that they find around the warming shelter. They will extend the scope of the area they check for drug use material to include the community garden, butterfly garden and any other areas they see the shelter guests visiting. If there are any other areas in or around Centennial Park where drug use materials are located, please let him know and he will have it cleaned up. Upkar and his staff also remind the guests frequently not to use drugs elsewhere in the park.

unsupervised drug use away from the warming shelter? The warming shelter guests are free to travel to and from the warming shelter. Shelter staff cannot supervise their movement once they are away from the warming shelter area. Supervised drug use does occur in the tent located beside the warming shelter in an effort to keep drug use contained.

nearby camping/loitering? This is unknown. There are a few individuals that attend the shelter that have their possessions in shopping carts and refuse to stay overnight at Mount Olive. Where they camp overnight is unknown at this time. Warming shelter guests have been told not to loiter around Centennial Arena or CAL buildings or the Generations Playground.

Councillor Christopher Trevelyan

City of White Rock, B C
778-867-0267

From: Redacted S. 22
Sent: February 25, 2022 8:33 AM
To: White Rock Council <whiterockcouncil@whiterockcity.ca>
Subject: Centennial Public Park - Warming Station

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Dear Mayor & Council,

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In hearing some concerns expressed about issues and the location of the City's Warming Station, I expressed a few concerns from the White Rock Pickleball community. I was asked to email a short note with feedback to the City.

Our concerns and issues are briefly expressed below:

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4. Our pickleball/tennis court players often walk to/from their vehicles beside the 'community gardens' and encounter patrons, who make them 'feel unsafe/uncomfortable'. The walking track and children's playground are in close proximity as well.

We would like to recommend that if the warming station returns next year, that a location of a more densified area would be taken into consideration.

Thank you,
Redacted S. 22 White Rock

From: upkar@eccsociety.org
To: [Eric Stepura](#)
Subject: Invoice 0005 - City of White Rock
Date: Wednesday, March 2, 2022 2:04:59 PM
Attachments: [ECCS Invoice 0005 - City of White Rock.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

Attached to this email you will find the Invoice 0005 - City of White Rock.

Would it be possible to hold the cheque for pickup at the City offices?

With thanks,

upkar

Upkar Singh Tatlay

Founder, Executive Director

Engaged Communities Canada Society

PO Box 2889 STN Terminal

West Georgia Street

Vancouver BC, V6B 3X4

P: 778-223-6987

E: upkar@eccsociety.org

W: www.eccsociety.org



INVOICE

Engaged Communities Canada Society
 PO Box 2889 Vancouver Main
 Vancouver BC, V6B3X4
 Phone: 778-223-6987
 Email: info@eccsociety.org

DATE 01-03-22
 INVOICE # 0005
 PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
 c/o Eric Stepura, Director of Recreation and Culture
 15322 Buena Vista Ave
 White Rock BC, V4B 1Y6

DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	10	3000.00	30000.00
Billing period: 15-02-22 to 28-02-22			

OTHER COMMENTS		
Please make cheques payable to: Engaged Communities Canada Society	Subtotal	30,000.00
	GST (5%)	-
	PST (7%)	-
	TOTAL	\$ 30,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

From: [Eric Stepura](#)
To: [Darryl Walker](#)
Subject: Accepted: Meeting with Mayor Walker, Cllr Anthony Manning, Guillermo Ferrero, Eric Stepura and David Young | Discuss Warming Shelter

From: [Eric Stepura](#)
To: [Chris Magnus](#)
Subject: RE: Agenda Item Call Out | SLT Meeting Tuesday March 8
Date: Friday, March 4, 2022 10:12:00 AM
Attachments: [image001.jpg](#)

Please add Warming Shelter trailer location for Fall 2022.

On another note, what is the direction for SLT timesheets for attending all these Council and Finance and Audit meetings this week and next?

Eric

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: March 4, 2022 9:10 AM
To: Amanda Silvers <ASilvers@whiterockcity.ca>; Chris Zota <CZota@whiterockcity.ca>; Edward Wolfe <ewolfe@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Kale Pauls <kale.pauls@rcmp-grc.gc.ca>; Tracey Arthur <TArthur@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>; Joseph Calenda <JCalenda@whiterockcity.ca>
Subject: Agenda Item Call Out | SLT Meeting Tuesday March 8

Good morning. If you have any items for the SLT Agenda next week, please let me know. Thanks.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



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From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Cc: [Kale Pauls](#)
Subject: RE: Warming centre welcome...to most.
Date: Friday, March 4, 2022 10:27:00 AM
Attachments: [image001.jpg](#)

Guillermo

Sgt Kale Pauls and I met with Upkar Singh Tatlay, Founder and Executive Director of the Engaged Communities of Canada Society last Wednesday afternoon to discuss the idea of connecting our local RCMP with the daytime warming shelter visitors.

It was a very frank and positive conversation which may result in a few actions, including:
-an informal discussion between local RCMP members and shelter visitors. Perhaps this will include a barbeque or something similar.
- possibly imbedding an RCMP member in the shelter staff team this Fall to develop positive trustful relationships with our local people experiencing homelessness.

Eric Stepura

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: February 22, 2022 8:23 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Kale Pauls <kale.pauls@rcmp-grc.gc.ca>
Subject: RE: Warming centre welcome...to most.

Hi Eric,

Could you please speak with the operator. I agree with Kale in everything he says here. It is important that the RCMP can build a relationship with the clients.

Thanks,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Pauls, Kale <kale.pauls@rcmp-grc.gc.ca>
Sent: February 21, 2022 2:54 PM

To: Eric Stepura <EStepura@whiterockcity.ca>; Guillermo Ferrero <GFerrero@whiterockcity.ca>

Subject: Warming centre welcome...to most.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric/G,

I just wanted to give you an update on some of the officers experiences at the warming centre in attempting to partner, be compassionate, and de-stigmatize the police. Within some social organizations there can be workers that have a view of the police that is not always productive or accurate. I have encouraged the WR officers to visit the centre as a method of engaging with vulnerable individuals on neutral ground where we are not there due to a complaint. The staff at the centre are generally nice (and we appreciate their service there), but are reluctant or refuse to allow the officers to go in or to engage in some sort of proactive meet & greet or a casual 'hello' with the users of the place. In my view, it is not a productive way to build relationships knowing that in the community the police may be the ones finding them on a cold night and taking them to a shelter, buying them a coffee, or showing up to a call where having some pre-built rapport with them would be helpful. There are also cases where we have missing persons or wellness check calls that lead us to the centre, where the staff sometimes take our description of the individual and check for themselves...this is usually not sufficient for our needs. The officers are aware not to attend to the centre to randomly check for people with warrants etc...they fully recognize that their purpose there is to decrease any stigma and to build a rapport. Although not all people that use a warming shelter interact with the police, the unfortunate reality is they are at a higher likelihood due to their circumstance.

Also, there have been times when officers have witnessed people outside doing drugs and engaged in casual conversations with them regarding this. Although the staff state they are monitoring from inside the building, there have been some instances where people have been under blankets or out of view of the trailer, or even further away outside CAL. This is not a comment of the use of substances, but a recommendation that the warming centre have the capacity for supervised substance use to further assist in preventing overdoses and providing supportive services. I recognize this is outside the scope of the warming centres intent, however it appears to be a reality of having this type of centre.

We do appreciate the staff at the centre, but I would have loved to seen this centre operate in a more inclusive and non-judgement manner toward the police.

Regards,
Kale

Kale Pauls, S/Sgt.
Detachment Commander
White Rock RCMP
Office: 778-545-4751 / kale.pauls@rcmp-grc.gc.ca

Kale Pauls, S. é.-m.
Chef du détachement de la GRC de White Rock
Bureau: 778-545-4751

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Issued: March 4, 2022
Date: Friday, March 4, 2022 12:10:09 PM
Attachments: [Surrey-White Rock EWR Notification 220304.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

An Extreme Weather Alert has been issued for the municipalities of Surrey and White Rock.

- Based on available forecasts it is expected that this Alert will remain in effect on Friday (Mar 4), Saturday (Mar 5), Sunday (Mar 6), and Monday (Mar 7).
- Updates regarding Alert activation status beyond Monday night, will be sent on Tuesday morning.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

Sent on behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on March 4, 2022 through March 7, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Mar 4	Mar 5	Mar 6	Mar 7	# of mats
Pacific Community Church – 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341	Open	Open	Open	Open	15 Adult 19+
Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).	Open	Open	Open	Open	6 Youth only
Fleetwood Reform Church – 9165 160 th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).	Open	Open	Open	CLOSED	14 Adult 19+
Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100	Open	Open	Open	Open	6 Women only
SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490	Open	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Mar 4	Mar 5	Mar 6	Mar 7	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	CLOSED	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: Redacted S. 22
To: [Eric Stepura](#)
Subject: Re: Warming shelter and March 15
Date: Friday, March 4, 2022 1:37:31 PM
Attachments: [image001.jpg](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Excellent!!

Mayor Walker will be telling you I am sure that there will be only a brief breather before we are planning for the fall.....and there is the cooling centre as well!

With gratitude,

s. 22

On Fri, Mar 4, 2022 at 12:50 PM Eric Stepura <ESstepura@whiterockcity.ca> wrote:

s. 22

You are correct that the Atco trailer is rented until May 31, and we have budget remaining to extend the service until March 30.

I've already talked to Upkar about continuing to operate the daytime weather shelter on the same days as Mount Olive until March 30, 2022. We will need the day of March 31 to clean the trailer and get it ready for pickup on April 01, 2022.

ERIC STEPURA

Director Recreation and Culture, City of White Rock

[15154 Russell Avenue, White Rock, BC V4B 0A6](#)

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca

Email signature logo

From: Redacted S. 22

Sent: March 4, 2022 11:45 AM

To: Darryl Walker <DWalker@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Kathy Booth <kathy.booth@hotmail.com>; Upkar Singh <upkar@eccsociety.org>

Subject: Warming shelter and March 15

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good to have you participate today Mayor Walker.

I recall from the council meeting when the vote was to establish a warming shelter that Eric was asked why end date of March 15.

He replied that he estimated that date based on weather predictions.

As in previous years EWS, including the one at Mount Olive, operate until March 31 given weather conditions.

The motion from council was that the warming shelter would align with the openings at Mount Olive.

Would the warming shelter then, not potentially operate until March 31?

I understand the trailer is rented until March 31.

Given the dates when it was closed, I believe there may still be funds in the budget.

Clearly after today's report on how valuable the service is, there will be good reason to

extend from March 15 until March 31.

Sincerely

Redacted S. 22

Shelter advocate

--

Redacted S. 22

From: [Guillermo Ferrero](#)
To: [Eric Stepura](#)
Subject: RE: Warming shelter and March 15
Date: Monday, March 7, 2022 8:39:05 AM
Attachments: [image002.jpg](#)
[image003.jpg](#)

This would need council direction.

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: March 4, 2022 12:50 PM
To: **Redacted S. 22** Darryl Walker
<DWalker@whiterockcity.ca>; Kathy Booth <kathy.booth@hotmail.com>; Upkar Singh
<upkar@eccsociety.org>
Cc: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: RE: Warming shelter and March 15

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ERIC STEPURA
Director Recreation and Culture, City of White Rock
15154 Russell Avenue, White Rock, BC V4B 0A6
Tel: 604.542-7589 | Cell: 604-787-4902
www.whiterockcity.ca



From: Redacted S. 22

Sent: March 4, 2022 11:45 AM

To: Darryl Walker <DWalker@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>; Kathy Booth <kathy.booth@hotmail.com>; Upkar Singh <upkar@eccsociety.org>

Subject: Warming shelter and March 15

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Would the warming shelter then, not potentially operate until March 31?

I understand the trailer is rented until March 31.

Given the dates when it was closed, I believe there may still be funds in the budget.

Clearly after today's report on how valuable the service is, there will be good reason to extend from March 15 until March 31.

Sincerely

Redacted S. 22

Shelter advocate

--

Redacted S. 22

COVID-19 Restart Funding for Local Governments Strengthening Communities' Services 2022 Program & Application Guide

1. Introduction

The COVID-19 pandemic has led to an increase in the visibility of unsheltered homelessness in many communities, and related community health and safety challenges.¹ Many local governments and Treaty First Nations, despite already experiencing pressures on revenues and staff capacity, have responded to these challenges with a variety of services, infrastructure, and coordination with health authorities and social sector service providers.

Some of society's most vulnerable members face challenges that have worsened in the context of COVID-19. This includes groups that are more likely to experience homelessness and are more vulnerable to the health and safety risks associated with living unsheltered, such as Indigenous People, women, and gender diverse people. People who lack adequate housing are more likely to suffer from a range of health challenges – including mental health issues, substance abuse issues, and extreme weather impacts – and are highly vulnerable to COVID-19.

The Government of Canada and the Province of British Columbia provided \$540 million in shared funding to local governments under the Safe Restart Agreement to manage the impacts of the global COVID-19 pandemic. These investments have helped to protect public health and safety, prepare for potential future waves of the virus, and further support the safe reopening of economies.

Strengthening Communities' Services Program

Within the Safe Restart funding, \$100 million was allocated for the Strengthening Communities' Services Program. The initial intake of the Strengthening Communities' Services Program saw approximately \$80 million delivered to local governments. The remaining funds are now available through the 2022 intake.

The intent of the Strengthening Communities' Services Program is to support unsheltered homeless populations and address related community impacts through an application-based program. The goal is to support local governments and Treaty First Nations that wish to take action, understanding that this will complement parallel provincial efforts. This program is meant to bridge the period between the COVID-19 outbreak and the post-COVID recovery period. The funding is being administered by UBCM on behalf of the Province and the Government of Canada.

Intended Outcomes

The intended outcomes of the Strengthening Communities' Services program are to assist local governments and Treaty First Nations with:

- Improved health and safety of unsheltered homeless people living in public or private spaces, including reduced risk of COVID-19 or other disease transmission;
- Reduced community concerns about public health and safety in neighbourhoods where unsheltered homeless populations are seeking temporary shelter and services;

¹ For the purpose of Strengthening Communities' Services funding, unsheltered homelessness refers to people who lack housing, and includes people living in public or private spaces without consent (parks, sidewalks, vacant buildings, lots, etc.) and people living in places not intended for long-term human habitation (vehicles, garages, makeshift shelters, shacks or tents, etc.).

- Improved coordination among eligible applicants and health/social service providers, Indigenous organizations and others working on housing, homelessness and service provision; and;
- Increased capacity of eligible applicants to work with homeless persons and Indigenous organizations towards culturally safe and trauma-informed responses.

2. Eligible Applicants

All local governments (municipalities, regional districts, and the Islands Trust) and Treaty First Nations (as defined by the *Interpretation Act*) in BC are eligible to apply.

Eligible applicants can submit one application per intake, including regional applications or participation as a partnering applicant in a regional application. Please note that higher application review scores may be awarded to applicants that were not funded under the 2021 intake.

3. Funding Guidelines

The Strengthening Communities' Services Program can contribute up to 100% of the cost of eligible activities.

It is recommended that eligible applicants follow the Funding Guidelines below. Funding permitting, applications for projects that exceed the Funding Guidelines may be considered for funding provided that applicants are able to demonstrate evidence of need in the community and provide a rationale for the request. If the total funding request exceeds the available funding, applicants that have requested additional funds may be asked to reduce their funding request.

Table 1: 2022 Funding Guidelines

Population (based on 2019 BC Stats Population Estimates)	Funding Guideline
Under 5,000	\$50,000
5,000-40,000	\$112,500
40,000-75,000	\$312,500
75,000-200,000	\$625,000
200,000-500,000	\$875,000
500,000 or greater	\$2,500,000

In order to ensure transparency and accountability in the expenditure of public funds, all other financial contributions for eligible portions of the project must be declared and, depending on the total value, may decrease the value of the grant. This includes any other grant funding and any revenue that is generated from activities that are funded by the Strengthening Communities' Services Program.

4. Eligible Projects

To be eligible for funding, applications must demonstrate that proposed activities meet one or more of the intended outcomes of the program (see Section 1), and all of the following:

- Demonstrate evidence of need in the community (e.g. unsheltered homeless population estimates, housing needs report, community concerns about public health and safety) and provide a rationale for how these issues have been exacerbated by COVID-19;
- Provide solutions that address increased urgent and immediate needs related to unsheltered homelessness and do not create ongoing long-term financial obligations that will not be supported by the applicant;

- Include new activities or a clearly phased expansion of existing activities and:
 - For applicants that have not been previously funded, with costs incurred after September 17, 2020;
 - For applicants that were previously funded, with costs incurred from the date the application is submitted.
- Be capable of completion by the applicant within one year of the date of grant approval.

Applicants must choose to apply as a single applicant (i.e. an individual local government as identified in Section 2) or as part of a regional project.

Regional Projects

Funding requests from two or more eligible applicants for regional projects may be submitted as a single application for eligible collaborative projects. In this case, the maximum funding available would be based on the combined funding guidelines of each of the eligible applicants included in the application. It is expected that regional projects will demonstrate cost-efficiencies in the total grant request.

The primary applicant submitting the application for a regional project is required to submit a resolution as outlined in Section 7 of this guide. Each partnering applicant is required to submit a resolution that clearly states their approval for the primary applicant to apply for, receive, and manage the grant funding on their behalf.

5. Requirements for Funding

As part of the approval agreement, approved projects must meet the following requirements for funding:

- Any in-person activities, meetings, or events meet public health guidance in relation to COVID-19.
- Activities must comply with all applicable privacy legislation under the *Freedom of Information and Protection of Privacy Act* in relation to the collection, use, or disclosure of personal information while conducting funded activities. Personal information is any recorded information about an identifiable individual other than their business contact information. This includes information that can be used to identify an individual through association or inference.

In addition, as part of both the development of the application package and the delivery of the approved project, local governments are encouraged to engage with local First Nations and Indigenous organizations. Engagement by local governments both locally and regionally can help build relationships with First Nations, benefit both communities and enhance reconciliation. More information on engagement best practices is available [here](#).

6. Eligible & Ineligible Costs & Activities

Eligible costs are direct costs that are approved for funding, properly and reasonably incurred, and paid by the applicant to carry out eligible activities. For applicants that have not been previously funded, eligible costs can be incurred after September 17, 2020 to the date of submission of the final report. For applicants that were previously funded, eligible costs can be incurred from the date the application is submitted to the date of submission of the final report.

Table 2 identifies examples of activities that are eligible for funding. Other activities that support the intent of the program may be considered for funding. Eligible activities must be cost-effective.

Table 2: Activities Eligible for Funding (including but not limited to)

1. Improved health and safety of unsheltered homeless people living in public or private spaces, including reduced risk of COVID-19 or other disease transmission

Note: Costs related to minor renovations or minor improvements are limited to no more than 25% of the total grant request

- Temporarily increasing emergency shelter capacity, availability, and services, including:
 - Expansion of existing shelters (e.g. more beds, staff, hours, and shelter-based services);
 - Creation of new temporary shelter spaces, including minor renovations or minor improvements that are directly related to eligible service provision, within:
 - Buildings or land owned by the eligible applicant; or
 - Buildings or land owned by legally incorporated societies, non-profit groups or community associations
 - Adherence to COVID-19 public health regulations (e.g. shelter capacity reductions, extra cleaning staff, physical distancing, rental of motel rooms to allow infected individuals to safely isolate if directed to do so by a public health official).
- Providing other temporary options or enhancements for unsheltered homeless populations (e.g. temporary structures such as tents, platforms, fire retardant tarps, warming tents).
- Providing temporary, incremental services (including basic supplies and equipment) that are specifically related to supporting unsheltered homeless populations such as:
 - Food, water and cooking supplies;
 - Bathroom facilities, showers, laundry;
 - Cleaning and waste management;
 - Harm reduction;
 - Security;
 - First aid;
 - Fire safety; and
 - Outreach teams to connect people to resources and support programs.

2. Reduced community concerns about public health and safety in neighbourhoods where unsheltered homeless populations are seeking temporary shelter

- Fostering positive dialogue between unsheltered homeless people, bylaw and protective services, and neighbourhoods or community members (e.g. liaison program with bylaw enforcement).
- Promoting understanding and cooperation through peer-based and/or neighbourhood participatory activities for site cleaning, security, communications, etc.
- Providing programs or services that offer storage or security for belongings of unsheltered homeless populations.
- Funding incremental expenditures relating to protective services and bylaw enforcement.
- Participating in, supporting or coordinating community engagement strategies (e.g. neighbourhood outreach, public education materials, participatory dialogues).

3. Improved coordination among eligible applicants and health/social service providers, Indigenous organizations and others working on housing, homelessness and service provision

- Partnering with Indigenous leadership, communities and organizations.
- Participating in, supporting or coordinating cross-jurisdictional working groups and service teams related to housing, homelessness, and service provision.
- Participating in, supporting or coordinating joint communications programs with health authorities.
- Collaborating with health authorities and non-profit service providers on supporting harm reduction services and initiatives to connect people to health services.
- Liaising with public health officials on extreme weather events, environmental safety, infection prevention and control and overdose prevention focusing on unsheltered homeless populations.
- Collaborating with local fire commissioners to increase fire safety.
- Participating in, supporting or coordinating peer-based support services including development of peer teams.

4. Increased capacity of eligible applicants to work with homeless persons and Indigenous organizations towards culturally safe and trauma-informed responses

- Training for elected officials, program administration and front-line staff, bylaw and protective services staff, and peers supporting unsheltered homeless populations, addressing topics such as:
 - Trauma: causes, effects, and trauma-informed approaches;
 - Crisis de-escalation;
 - Awareness of Housing First and harm reduction principles;
 - The distinct needs and barriers of Indigenous Peoples at risk of homelessness, as well as Indigenous cultural safety and cultural humility training; and
 - The distinct needs and barriers of groups at higher risk of homelessness, including youth, women at risk of violence, LGBTQ2S+, and people with disabilities (including mental illness, brain injury and cognitive impairments).

Additional Eligible Costs & Activities

In addition to the activities identified in Table 2, the following expenditures are also eligible provided they relate directly to eligible activities:

- Honoraria for community members with lived experience of unsheltered homelessness that are participants in funded activities
- Incremental applicant staff and administration costs (i.e. creating a new position or adding new responsibilities to an existing position);
- Consultant or other third-party contract costs relating to eligible service provision;
- Public information and engagement costs;
- Temporary lease/rental costs related to the delivery of eligible activities; and
- Minor renovations and improvements directly related to eligible service provision, limited to buildings or land owned by the eligible applicant and/or buildings or land owned by legally incorporated societies, non-profit groups or community associations and no more than 25% of the total grant request.

Ineligible Costs & Activities

Any activity that is not outlined in Table 2 or the 'Additional Eligible Costs & Activities' section is not eligible for grant funding. This includes:

- Development of funding application package;
- Development of architectural, engineering, or other design drawings for the construction or renovation of facilities;
- Routine or ongoing operating and/or planning costs or activities that are not incremental to the project;
- Purchase of software, software licences, service subscriptions, or membership fees;
- Legal, audit, or interest fees or fees to incorporate a society;
- Fundraising, lobbying, or sponsorship campaigns;
- Project-related fees payable to the eligible applicant(s) (e.g. permit fees, DCCs, etc.);
- Purchase of promotional items, door/raffle prizes, give-away items, and/or gifts for community members;
- Major capital improvements to existing facilities and/or construction of new, permanent facilities;
- Long-term, permanent capital investments including the purchase of land, buildings, vehicles (including Recreational Vehicles or trailers), mobile units (such as mobile washroom or shower units) and/or shelter units (such as tiny homes, storage containers, etc.);
- Park and public space clean up, remediation, fencing and/or repair after an area is no longer used by people experiencing unsheltered homelessness.

7. Application Requirements & Process

Application Deadline

The application deadline is April 22, 2022. Applicants will be advised of the status of their application within 90 days of the application deadline.

Required Application Contents

All applicants are required to submit an electronic copy of the complete application, including:

- Completed Application Form with all required attachments;
- Detailed budget that indicates the proposed expenditures from Strengthening Communities' Services program funding and other sources (if applicable) and that aligns with the proposed activities outlined in the Application Form. Although additional funding or support is not required, any other grant funding or in-kind contributions must be identified;
- Council, Board, Local Trust Committee or Treaty First Nation resolution, indicating support for the current proposed activities and willingness to provide overall grant management;
- For regional projects: Council, Board, Local Trust Committee, Treaty First Nation resolution from each partnering applicant that clearly states approval for the primary applicant to apply for, receive, and manage the grant funding on their behalf;
- Optional: Up to three letters of support as evidence of partnership or collaboration with partners such as community-based organizations, non-profit service providers, health authorities and public health units, local First Nations and/or Indigenous organizations.

Submission of Applications

Applications should be submitted as Word, Excel or PDF files. Total file size for email attachments cannot exceed 20 MB.

All applications should be submitted to:

Local Government Program Services, Union of BC Municipalities

E-mail: lgps@ubcm.ca

Review of Applications

UBCM will perform a preliminary review of all applications to ensure the required application contents have been submitted and to ensure that eligibility criteria have been met.

Following this, an Evaluation Committee will assess and score all eligible applications. Higher scores will be given to applications that:

- Are submitted by applicants that were not funded in the 2021 intake;
- Demonstrate greater alignment with the intent of the Strengthening Communities' Services program (i.e. address multiple program outcomes);
- Provide evidence of need in the community (e.g. existing homelessness plans, strategies or initiatives; unsheltered homeless population estimates; community concerns about safety) and provide a rationale for how these issues have been exacerbated by COVID-19;
- Demonstrate partnership and engagement with Indigenous leadership, organizations, and communities;
- Demonstrate a plan for communicating and engaging with unsheltered homeless populations to include perspectives of people with lived experience;
- Apply an anti-stigma lens and increase public awareness and understanding of causes and responses to homelessness;
- Include proposed activities and costs that are part of a comprehensive, multi-faceted approach to addressing unsheltered homelessness;
- Include collaboration with distinct needs-serving organizations, public health, health authorities, non-profit organizations, other local governments, police, bylaw enforcement, etc.;
- Demonstrate cost-effectiveness; and
- Demonstrate a plan for winding up and concluding the funded activities (or continuing with alternative sources of funding).

Point values and weighting will be established within each of these scoring criteria. Only those applications that meet a minimum threshold point value will be considered for funding.

The Evaluation Committee will consider the population and provincial, regional, and urban/rural distribution of proposed projects. Recommendations will be made on a provincial priority basis. All funding decisions will be made by UBCM.

All application materials will be shared with the Province of BC.

8. Grant Management & Applicant Responsibilities

Grants are awarded to eligible applicants only and, as such, the applicant is responsible for completion of the project as approved and for meeting reporting requirements.

Applicants are also responsible for proper fiscal management, including maintaining acceptable accounting records for the project. UBCM reserves the right to audit these records.

Notice of Funding Decision & Payments

All applicants will receive written notice of funding decisions. Approved applicants will receive an Approval Agreement, which will include the terms and conditions of any grant that is awarded, and that is required to be signed and returned to UBCM.

Grants are awarded in two payments: 50% at the approval of the project and when the signed Approval Agreement has been returned to UBCM and 50% when the project is complete and UBCM has received and approved the required final report and a financial summary.

Please note that in cases where revisions are required to an application, or an application has been approved in principle only, the applicant has 30 days from the date of the written notice of the status of the application to complete the application requirements. Applications that are not completed within 30 days may be closed.

Progress Payments

To request a progress payment, approved applicants are required to submit:

- Description of activities completed to date;
- Description of funds expended to date; and
- Written rationale for receiving a progress payment.

Changes to Approved Projects

Approved grants are specific to the project as identified in the application, and grant funds are not transferable to other projects. Approval from UBCM will be required for any significant variation from the approved project.

To propose changes to an approved project, applicants are required to submit:

- Amended application package, including updated, signed Application Form, updated budget, and an updated Council, Board, Treaty First Nation or Local Trust Committee resolution(s); and
- Written rationale for proposed changes to activities and/or expenditures.

Applicants are responsible for any costs above the approved grant unless a revised application is submitted and approved prior to work being undertaken.

Extensions to Project End Date

All approved activities are required to be completed within the time frame identified in the approval agreement and all extensions beyond this date must be requested in writing and be approved by UBCM. Extensions will not exceed one year.

9. Final Report Requirements & Process

Final reports are required to be submitted within 30 days of completion of the project. Applicants are required to submit an electronic copy of the complete final report, including the following:

- Completed Final Report Form with all required attachments;
- Detailed financial summary that indicates the actual expenditures from the Strengthening Communities' Services program funding and other sources (if applicable) and that aligns with the actual activities outlined in the Final Report Form;
- Copies of any materials that were produced with grant funding; and
- Optional: any photos or media related to the funded project.

Please note, as a requirement of funding, the program and approved projects may be subject to a compliance audit.

Submission of Final Reports

Final reports should be submitted as Word, Excel or PDF files. Total file size for email attachments cannot exceed 20 MB.

All interim and final reports should be submitted to:

Local Government Program Services, Union of BC Municipalities

E-mail: lgps@ubcm.ca

Review of Final Reports

UBCM will perform a preliminary review of all final reports to ensure the required report elements have been submitted.

All final report materials will be shared with the Province of BC.
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10. Additional Information

For enquiries about the application process or general questions regarding the Strengthening Communities' Services program, please contact UBCM at lgps@ubcm.ca or (250) 356-2947.

From: [Smith, Shauna \[FH\]](#)
To: [Eric Stepura](#)
Subject: RE: grant opportunity
Date: Monday, March 7, 2022 3:36:34 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

That is great.. yes, see you tomorrow

shauna

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Monday, March 07, 2022 3:35 PM
To: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Subject: RE: grant opportunity

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Shauna

Thanks for sending this grant information.

I had received it earlier and am planning to apply.

See you at our lunch meeting tomorrow.

Eric

From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: March 7, 2022 3:24 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: grant opportunity

CAUTION This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric

This grant opportunity came into my inbox today. It is for municipality to apply for and I was thinking of the daytime warming shelter and how this grant could possibly support this..

We could talk more about it tomorrow.

Thanks

Shauna

Shauna Smith, RN BScN CCHN(C)
Mental Wellness Public Health Nurse / Supporting the Overdose Response

Fraser Health
15476 Vine Ave
White Rock, BC V4B 5M2
mobile: 236-888-8563
Shauna.smith@fraserhealth.ca
www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: March 8, 2022
Date: Tuesday, March 8, 2022 11:53:22 AM
Attachments: [Surrey-White Rock EWR Notification 220308.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended.

- Based on available forecasts it is expected that this Alert will remain in effect Tuesday (Mar 8), Wednesday (Mar 9), and Thursday (Mar 10) nights.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwataʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on March 8, 2022 through March 10, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Mar 8	Mar 9	Mar 10	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	CLOSED	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Mar 8	Mar 9	Mar 10	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	Open	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Upkar Singh Tatlay](#)
To: [Eric Stepura](#); [Kale Pauls](#)
Subject: Fwd: BBQ and resource fair to mark the end of the warming sh
Date: Thursday, March 10, 2022 11:07:39 AM
Attachments: [image001.jpg](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

Begin forwarded message:

From: George Passmore <gpassmore@sourcesbc.ca>
Date: March 10, 2022 at 10:54:13 AM PST
To: Norm MacLeod <nmacleod@whiterockcity.ca>, Leanne Utendale <LUtendale@sourcesbc.ca>, Rochele Strano **Redacted S. 22**, Upkar Tatlay <upkar@eccsociety.org>, cmercer@alexhouse.net, Pat Petrala <semplan@shaw.ca>, Matthew Huot **Redacted S. 22**, Shauna.Smith@fraserhealth.ca, Kathy Booth <kathy.booth@hotmail.com>, Deirdre Goudriaan <dgoudriaan@sourcesbc.ca>, Denise Darrell <ddarrell@sourcesbc.ca>
Cc: Darryl Walker <dwalker@whiterockcity.ca>, amanning@whiterockcity.ca
Subject: BBQ and resource fair to mark the end of the warming sh

Hello everyone,

As we acknowledge the significant benefit that the warming shelter has provided for people experiencing homelessness in the community, we are considering ways of ensuring that there is some continuity of connection and support for folks going forward.

We were discussing with Upkar the notion of having a BBQ by the warming center towards the end of March where people can meet some of the resources in the community that may be of value to them once the shelter's presence is done for the season. This email is meant as a conversation starter to explore this timely opportunity. Although I am generating this e-mail connection I am actually going to be away starting tomorrow until March 25. I know that Sources would love to support this possibility.

The Tides of Change Community Action Team has been exploring community wellness fair ideas, and this may be in alignment with our intentions to enhance wellness for people experiencing homelessness and to reduce substance related harms in our

community.

Regards,

George Passmore, M.A., R.C.C.
Director of Personal & Family Counselling and Support
Pronouns (he, him, his)
SOURCES COMMUNITY RESOURCES
604-541-5043 (Direct line)
604-538-2522 (Intake line)
gpassmore@sourcesbc.ca
www.sourcesbc.ca

Signature logo



SOURCES acknowledges that our work takes place on the unceded traditional and ancestral territories of Indigenous people. Our offices are located on the lands of the Semiahmoo, Kwantlen, Katzie and Tsawwassen First Nations in the Lower Mainland; the Lheidli T'enneh First Nation in the North and the Qualicum First Nation on Vancouver Island. We at SOURCES are committed to learning about, celebrating and incorporating Indigenous knowledge in our work.

This email may contain privileged and confidential material and its transmission is not a waiver of that privilege. It is intended for the sole use of the person to whom it is addressed. Any copying, disclosure, distribution or reliance on this material by anyone other than the intended recipient is strictly prohibited. If you have received this in error, please contact the sender immediately.

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: March 11, 2022
Date: Friday, March 11, 2022 11:00:47 AM
Attachments: [Surrey-White Rock EWR Notification 220311.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended.

- Based on available forecasts it is expected that this Alert will remain in effect Friday (Mar 11), Saturday (Mar 12), and Sunday (Mar 13) nights.

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good

Homelessness Services Association of BC

Metro Vancouver EWR Coordinator

Designated Community Representative: Surrey, White Rock, Delta, Vancouver

4445 Norfolk Street

Burnaby, BC V5G 0A7

Tel: (778) 945-7791

Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwataʔ (Tsleil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended on March 11, 2022 through March 13, 2022 due to: *feels like temperatures at or near 0°C with rainfall accumulation.*

Extra shelter spaces will open at:

Site	Mar 11	Mar 12	Mar 13	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Mar 11	Mar 12	Mar 13	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	Open	CLOSED	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	Open	20 Adult 19+
<p>Engaged Communities Daytime Warming Shelter – 14600 North Bluff Road, White Rock Operates between 7:00am and 10:00pm. Located in the parking lot next to the baseball diamond off Anderson Street. Drop-in site can accommodate up to 30 guests. No reservation required. Couples are welcome. Breakfast, lunch, dinner, hot beverages, and snacks served daily. No pets (pets must be left outside). No cart storage (carts must be left outside). Staff can assist with mobility and access challenges. There are three steps to access shelter space (no wheelchair ramp on site). <u>Site is closed between 10pm and 7am.</u> Transportation will be provided between the Mount Olive EWR site and the daytime warming shelter. Transportation provided to and from shower facility (scheduled appointments). Transit passes will also be issued. On-site resources include: Harm reduction services/supplies, naloxone training, access to mental health counseling, supports from community health nurses, ID clinics, mobile income assistance and supports with application/documentation as needed. Phone Contact: 778-223-6987 or email info@eccsociety.org</p>	Open	Open	Open	Drop in site for up to 30 guests

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Upkar Singh Tatlay](#)
To: [Eric Stepura](#)
Subject: Re: March 15th Closure
Date: Friday, March 11, 2022 11:09:14 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

Because my employment agreement with staff was 7am-10pm until mid March only - many have made other arrangements and plans after the 15th.

Staffing might be limited but I will check with staff regarding availability.

Thank you, Upkar.

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

> On Mar 11, 2022, at 9:59 AM, Eric Stepura <EStepura@whiterockcity.ca> wrote:

>

> Upkar

>

> Would you be available to extend operating the daytime warming shelter between March 16 and 30 if any of those dates are zero degrees or colder?

>

> I have arranged for my staff to pick up the furniture on March 31. The power will be disconnected on March 31.

>

> I am hoping that your staff do a thorough cleaning of the trailer on or before March 31.

>

> The trailer will be picked up on the afternoon of March 31, 2022.

>

>

> ERIC STEPURA

> Director Recreation and Culture, City of White Rock

> 15154 Russell Avenue, White Rock, BC V4B 0A6

> Tel: 604.542-7589 | Cell: 604-787-4902

> www.whiterockcity.ca

>

>

>

>

>

>

> -----Original Message-----

> From: Upkar Singh Tatlay <upkar@eccsociety.org>

> Sent: March 11, 2022 9:17 AM

> To: Eric Stepura <EStepura@whiterockcity.ca>

> Subject: March 15th Closure

>

> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>

>

> Hello Eric,

>

> As we near the end of our agreement with the City of White Rock (March 15th, 2022) I wanted to share some of the steps we will be taking over the coming days.

>

> The team will be preparing to wrap up by creating care packages for the guests, using existing supplies, put outstanding items in storage, complete a thorough cleaning of the site, and finalize our reporting.

>

> I want to keep you informed of these steps and as always welcome your input and guidance.

>

> With thanks, Upkar

>

> Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

>

>



INVOICE

Engaged Communities Canada Society
PO Box 2889 Vancouver Main
Vancouver BC, V6B3X4
Phone: 778-223-6987
Email: info@eccsociety.org

DATE 15-03-22
INVOICE # 0006
PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
c/o Eric Stepura, Director of Recreation and Culture
15322 Buena Vista Ave
White Rock BC, V4B 1Y6

DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	11	3000.00	33000.00
Billing period: 04-03-22 to 14-03-22			
OTHER COMMENTS			
Please make cheques payable to: Engaged Communities Canada Society		Subtotal	33,000.00
		GST (5%)	-
		PST (7%)	-
		TOTAL	\$ 33,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

From: [Eric Stepura](#)
To: [KEN MORRICE](#)
Subject: Re: Disconnection of power to Daytime Warming Shelter at Centennial Park
Date: Friday, March 11, 2022 12:59:45 PM

That is great news.

I agree that it should be inside the locked shed where it was before at the end of the Pier. It needs an outlet that is compatible with our special event power panels (which are stored at the Arena).

Eric

Get [Outlook for iOS](#)

From: KEN MORRICE <cec2000@shaw.ca>
Sent: Friday, March 11, 2022 12:50:15 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: Re: Disconnection of power to Daytime Warming Shelter at Centennial Park

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Yes we are slated to install the outlet for the pod on March 22.

I was wondering why it's being installed outside the locked section of the cell tower near the ramp.

It would be better to have it in the lock area where it was before to prevent vandalism from public when not in use.

Being there will be a panel pod plugged into it with a 100 foot cord to reach out to event setup area.

Your thoughts

Ken Morrice
Crescent Electrical
Contractors Ltd.
Office 604-535-1161
Cell 604-240-3368

On Mar 11, 2022, at 12:28 PM, Eric Stepura <EStepura@whiterockcity.ca> wrote:

Perfect.

Thanks Ken

On another note, did Ops ever ask you to restore the 220 special event power outlet at the south end of the Pier. We will need it operational again for events starting in July 2022. It was disconnected after the pier was damaged.

Eric

Get [Outlook for iOS](#)

From: KEN MORRICE <cec2000@shaw.ca>

Sent: Friday, March 11, 2022 11:34:19 AM

To: Eric Stepura <EStepura@whiterockcity.ca>

Subject: Re: Disconnection of power to Daytime Warming Shelter at Centennial Park

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Eric

Yes we are scheduled to be on site at 8:00 am March 31 to disconnect power and resort panel back to it's original state.

We will invoice when completed for both procedures.

Let me know if that's works on your end

Have a nice weekend

Ken Morrice

Crescent Electrical

Contractors Ltd.

Office 604-535-1161

Cell 604-240-3368

On Mar 11, 2022, at 10:45 AM, Eric Stepura
<EStepura@whiterockcity.ca> wrote:

Ken

Please arrange to disconnect the power supply and equipment to the daytime warming shelter Atco trailer at Centennial Park **in the morning of March 31, 2022**. The trailer is being picked up later that day.

I have not received an invoice for the power hookup for the trailer.

Do you plan to send the hookup and disconnection cost on one invoice?

The invoice gets sent to the City of White Rock to my attention.

Thanks,

ERIC STEPURA

Director Recreation and Culture, City of White Rock

15154 Russell Avenue, White Rock, BC V4B 0A6

Tel: 604.542-7589 | Cell: 604-787-4902

www.whiterockcity.ca

<image001.jpg>

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: March 14, 2022
Date: Monday, March 14, 2022 12:02:37 PM
Attachments: [Surrey-White Rock EWR Notification 220314.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The Extreme Weather Alert issued for the municipalities of Surrey and White Rock has been extended. It will remain in effect for tonight (Mar 14).

Please see the attached list of open EWR Shelters and Daytime Warming Centre activation in Surrey-White Rock.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
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SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert has been extended for March 14, 2022

due to: *feels like temperatures at or near 0°C with rainfall accumulation.*

Extra shelter spaces will open at:

Site	Mar 14	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	15 Adult 19+
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<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	30 Adult 19+

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SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Mar 14	# of mats
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IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey and White Rock - Extreme Weather Alert Cancelled on March 15, 2022
Date: Tuesday, March 15, 2022 11:35:30 AM
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

The extreme weather alert that was activated for Surrey and White Rock has been cancelled.

- **All Surrey-White Rock EWR shelters and the Daytime Warming Centre is now closed.**

Feel free to contact our team if you have any questions.

Thank you,

Tembra-Lynn Pattengale-Blair

--

On behalf of-

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
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From: [Shannon Johnston](#)
To: [Guillermo Ferrero](#); [Sylvia Yee](#)
Cc: [Eric Stepura](#)
Subject: RE: Question from Mayor Walker
Date: Thursday, March 17, 2022 10:22:07 AM
Attachments: [image001.jpg](#)

Sylvia can you provide an answer I can only give numbers for what we've seen in Finance

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:16 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

How about the trailer, cleaning, etc. Eric had those figures

G.

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: March 17, 2022 10:15 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

The invoices Finance has received to process so far are from Engaged Commnit4es Canada Society and total \$69,000, we will be invoicing the City of Surrey for 50% of the cost or \$34,500. The two invoices cover the period February 1 to February 28. Eric or Sylvia would have to let you know if there are other invoices that haven't made their way to Finance yet.

Thanks Shannon

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:05 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: FW: Question from Mayor Walker

Can you let me know please?

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: March 17, 2022 9:33 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Question from Mayor Walker

Hello G. The Mayor is wondering how much the warming shelter has cost the City to date. Thanks.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



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From: [Shannon Johnston](#)
To: [Sylvia Yee](#)
Cc: [Eric Stepura](#)
Subject: RE: Invoice 0006 - City of White Rock
Date: Thursday, March 17, 2022 11:16:57 AM

Make sure you don't include the GST for the expense side to G and can you copy me as well.

Thanks Shannon

From: Sylvia Yee <sylvia@whiterockcity.ca>
Sent: March 17, 2022 11:15 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Invoice 0006 - City of White Rock

FYI - Eric – just sent another invoice and I have some other figures for the warming shelter and janitorial supply. Will be sending that to G shortly.

Sylvia

Sylvia Yee
Manager, Community Recreation
604-541-2234

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: March 17, 2022 10:56 AM
To: Eric Stepura <ESepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Invoice 0006 - City of White Rock

Hi Eric not sure if you saw the email from G, the Mayor wants to know what the total costs are so far and I only have the previous 2 invoices from ECCS, have you received any invoices yet for the trailer or anything else that haven't made their way to Finance yet?

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: March 17, 2022 10:49 AM
To: Sylvia Yee <sylvia@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>
Subject: Fwd: Invoice 0006 - City of White Rock

Here is another invoice. We have a few more trailer and power expenses coming...

Eric

Get [Outlook for iOS](#)

From: upkar@eccsociety.org <upkar@eccsociety.org>

Sent: Tuesday, March 15, 2022 10:09:40 PM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: Invoice 0006 - City of White Rock

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric,

Attached to this email you will find Invoice 0006 - City of White Rock.

As per my note regarding the previous invoice, would it be possible to hold both cheques for pickup at the City offices?

With thanks,

Upkar Singh Tatlay

Founder, Executive Director

Engaged Communities Canada Society

PO Box 2889 STN Terminal

West Georgia Street

Vancouver BC, V6B 3X4

P: 778-223-6987

E: upkar@eccsociety.org

W: www.eccsociety.org

From: [Guillermo Ferrero](#)
To: [Darryl Walker](#)
Cc: [Mayor and Council](#)
Subject: Warming Centre costs (not all are in yet)
Date: Thursday, March 17, 2022 12:46:11 PM
Attachments: [image001.jpg](#)

Hi Darryl,

As requested, these are the costs incurred so far on the warming shelter – there are a few more trailer and power expenses costs to add to this, but we don't have that information yet:

ECCS - Engaged Communities Canada Society	February 1-14 February 15-28 March 1-14	39000 30000 33000	YTD 102,000
Tow N Go (washrooms)	Jan Feb March	2835.26 1298.85 tbd	YTD 4,134
Janitorial Supplies		310.00	310
			\$106,444

Remember that the budget approved is 160,000k with 80k coming from Surrey.

Thanks
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



From: [Shannon Johnston](#)
To: [Sylvia Yee](#); [Guillermo Ferrero](#)
Cc: [Eric Stepura](#)
Subject: RE: Question from Mayor Walker
Date: Thursday, March 17, 2022 12:49:36 PM
Attachments: [image001.jpg](#)
[SFS_Multifu22031712420.pdf](#)

I just realized that I ran the general ledger report incorrectly, so the amounts Sylvia has below aren't quite correct, sorry my bad to begin with. Now that I've run the GL report correctly these are the total costs incurred so far, I've also attached the printout so you can see them.

Engaged Communities	102,000
Nutech Facility for janitorial	296
Atco Structures washrooms	<u>6,647</u>
-	
Total	<u>108,943</u>

We should get 50% or \$54,471 back from the City of Surrey.

Thanks Shannon

From: Sylvia Yee <sylvia@whiterockcity.ca>
Sent: March 17, 2022 12:19 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

Here are the figures I have to date:

ECCS - Engaged Communities Canada Society	February 1-14	39000	YTD 102,000
	February 15-28	30000	
	March 1-14	33000	
Tow N Go (washrooms)	Jan	2835.26	YTD 4,134
	Feb	1298.85	
	March	tbd	
Janitorial Supplies		310.00	310
			\$106,444

Eric mentioned "a few more trailer and power expenses coming..."

Sylvia

Sylvia Yee
Manager, Community Recreation
604-541-2234

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:16 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

How about the trailer, cleaning, etc. Eric had those figures

G.

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: March 17, 2022 10:15 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

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Thanks Shannon

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:05 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESstepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: FW: Question from Mayor Walker

Can you let me know please?

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: March 17, 2022 9:33 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Question from Mayor Walker

Hello G. The Mayor is wondering how much the warming shelter has cost the City to date. Thanks.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



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THE CORPORATION OF THE CITY OF WHITE ROCK
General Ledger Detail



Fiscal Year : 2022
 Account : 02-2-00070-0445 To 02-2-00070-0582
 Period : 1 To 12
 Application : CR To

Account Code	CC1	CC2	CC3	Account Name	Opening Balance	Debit	Credit	Balance
FUND	2							
CLASS	2	Expense		Voucher Prd Year App Ref #				
CATEGORY	70	Leisure Administration						
02-2-00070-0445				Program Contract Costs-LS Admin	0.00			0.00
ENGAGED COMMUNITIES CANADA SOCIETY;ENGA001;LS - FEB 1 - 14 OF			17	2 2022 AP 6570		39,000.00		
ENGA001 ls - feb 15 - 28 operations for eccs daytime warming shelter			32	3 2022 AP 6770		30,000.00		
Cost Center Total					0.00	69,000.00	0.00	69,000.00
02-2-00070-0445 Account Total					0.00	69,000.00	0.00	69,000.00
02-2-00070-0532				Janitor Supplies - LS Admin	0.00			0.00
NUTECH FACILITY SERVICES LTD;NUTE001;LS - FEB JANITOR SUPPLIES			17	2 2022 AP 6729		310.98		
NUTECH FACILITY SERVICES LTD;NUTE001;LS - FEB JANITOR SUPPLIES			17	2 2022 AP 6729			-14.81	
Cost Center Total					0.00	310.98	-14.81	296.17
02-2-00070-0532 Account Total					0.00	310.98	-14.81	296.17
02-2-00070-0582				Rental of Equipment-Leisure Admin	0.00			0.00
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - FEB TOW N GOOFF			17	2 2022 AP 6608		1,470.00		
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - FEB TOW N GOOFF			17	2 2022 AP 6608			-130.95	
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - FEB TOW N GOOFF			17	2 2022 AP 6608		1,365.26		
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - JAN TOW N GOOFF			17	2 2022 AP 6608		976.50		
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - JAN TOW N GOOFF			17	2 2022 AP 6608			-60.89	
ATCO STRUCTURES & LOGISTICS LTD;ATCO001;LS - JAN TOW N GOOFF			17	2 2022 AP 6608		322.35		
ATCO001 ls - mar tow n go, office rental for warming shelter			32	3 2022 AP		1,470.00		
ATCO001 ls - mar tow n go, office rental for warming shelter			32	3 2022 AP			-130.95	
ATCO001 ls - mar tow n go, office rental for warming shelter			32	3 2022 AP		1,365.26		
Cost Center Total					0.00	6,969.37	-322.79	6,646.58
02-2-00070-0582 Account Total					0.00	6,969.37	-322.79	6,646.58
Category Total					0.00	76,280.35	-337.60	75,942.75
Expense Total					0.00	76,280.35	-337.60	75,942.75**
General Operating Total					0.00	76,280.35	-337.60	75,942.75****
REPORT TOTAL					0.00	76,280.35	-337.60	75,942.75

+33,000
=102,000

+ 33,000
108,942.75

From: [Shannon Johnston](#)
To: [Sylvia Yee](#); [Eric Stepura](#)
Subject: RE: Question from Mayor Walker
Date: Thursday, March 17, 2022 12:50:57 PM
Attachments: [image001.jpg](#)

Sorry ignore this email I didn't mean to send it 😞

From: Shannon Johnston
Sent: March 17, 2022 12:50 PM
To: Sylvia Yee <sylvia@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

We don't have any invoices for Tow N Go and I don't see janitorial supplies coded to Rec & Culture Admin, have these invoices been sent up and maybe coded to the wrong department, if not when will we see them?

Thanks Shannon

From: Sylvia Yee <sylvia@whiterockcity.ca>
Sent: March 17, 2022 12:19 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>; Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

Here are the figures I have to date:

ECCS - Engaged Communities Canada Society	February 1-14	39000	YTD 102,000
	February 15-28	30000	
	March 1-14	33000	
Tow N Go (washrooms)	Jan	2835.26	YTD 4,134
	Feb	1298.85	
	March	tbd	
Janitorial Supplies		310.00	310
			\$106,444

Eric mentioned "a few more trailer and power expenses coming..."

Sylvia

Sylvia Yee
Manager, Community Recreation
604-541-2234

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:16 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

How about the trailer, cleaning, etc. Eric had those figures

G.

From: Shannon Johnston <shannon@whiterockcity.ca>
Sent: March 17, 2022 10:15 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: RE: Question from Mayor Walker

The invoices Finance has received to process so far are from Engaged Commnit4es Canada Society and total \$69,000, we will be invoicing the City of Surrey for 50% of the cost or \$34,500. The two invoices cover the period February 1 to February 28. Eric or Sylvia would have to let you know if there are other invoices that haven't made their way to Finance yet.

Thanks Shannon

From: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Sent: March 17, 2022 10:05 AM
To: Shannon Johnston <shannon@whiterockcity.ca>
Cc: Eric Stepura <ESepura@whiterockcity.ca>; Sylvia Yee <sylvia@whiterockcity.ca>
Subject: FW: Question from Mayor Walker

Can you let me know please?

From: Chris Magnus <CMagnus@whiterockcity.ca>
Sent: March 17, 2022 9:33 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Question from Mayor Walker

Hello G. The Mayor is wondering how much the warming shelter has cost the City to date. Thanks.

CHRIS MAGNUS

Executive Assistant to Mayor and CAO, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2124 | www.whiterockcity.ca

Email signature logo



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From: [Eric Stepura](#)
To: [Guillermo Ferrero](#)
Subject: Warming Shelter Closure
Date: Friday, March 18, 2022 11:31:44 AM

Guillermo

The daytime warming shelter has been closed for the season as of March 15 2022 as per my corporate report to council. Engaged Communities of Canada Society does not have the capacity to staff it beyond our original agreement date of March 15, 2022.

Council may hear from Chloe Good Extreme Weather Coordinator complaining that the shelter isn't remaining open until the end of March.

The weather forecast between now and the end of March is above zero every day.

Eric Stepura

Get [Outlook for iOS](#)

From: [EWR Coordinator](#)
To: [EWR Coordinator](#)
Subject: Surrey-White Rock Extreme Weather Alert Update: An alert will be Issued on March 19, 2022
Date: Friday, March 18, 2022 12:17:01 PM
Attachments: [Surrey-White Rock EWR Notification 220319.pdf](#)
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

This email is to confirm that an Extreme Weather Alert will be issued for the municipalities of Surrey and White Rock on **March 19, 2022**.

- Based on available forecasts it is expected that this Alert will remain in effect on Saturday (Mar 19) and Sunday (Mar 20) nights.
- We are sending the community notification out a day early to ensure the information reaches as many people as possible.
- An official alert activation will be issued tomorrow morning (Saturday, March 19, 2022).

Please see the attached list of EWR Shelters that will be open in Surrey-White Rock on Saturday and Sunday nights.

NOTE THAT THE DAYTIME WARMING SHELTER AT CENTENNIAL PARK IN WHITE ROCK IS NOW CLOSED FOR THE SEASON.

- For any questions regarding the ECSS Daytime Warming Shelter please contact Upkar Singh Tatlay (Engaged Communities Canada Society) at upkar@eccsociety.org or Eric Stepura (City of White Rock) at EStepura@whiterockcity.ca.

As always, please let our team know if there are other contacts in your networks who would benefit from receiving these notifications or if you wish to be removed from this list.

Thank you so much,

Chloe

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575

www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tseil-Waututh) Nations.

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE

ALERT: an Extreme Weather Alert will be issued on March 19, 2022 through March 20, 2022

due to: *feels like temperatures at or below 0°C.*

Extra shelter spaces will open at:

Site	Mar 19	Mar 20	# of mats
<p>Pacific Community Church– 5337 180th Street Operates between 10:00pm and 7:00am. Intake open until site is full. Wheelchair accessible and pet friendly (on a leash or in a kennel). No cart storage inside but some capacity outside of the building. Light refreshments offered, bus tickets and gift cards provided upon exit. Able to accommodate couples. Phone Contact: 604-574-4341</p>	Open	Open	15 Adult 19+
<p>Pacific Community Resources Society – 10453 Whalley Blvd Operates between 7:00pm and 7:00am. Can accommodate 6 youth 24 years of age and under. Final intake at 11:00pm (if no guests by 11pm site will close for the night). No cart storage available. Hot meals served, showers and laundry available. Bus tickets provided upon exit. No pets. Phone Contact: 604-592-6200 (until 4:30) 236-866-1481 (after 7pm).</p>	Open	Open	6 Youth only
<p>Fleetwood Reform Church – 9165 160th Street Operates between 7:00pm and 7:00am. Intake is open until site is full. Wheelchair accessible. Can accommodate couples. Snack, coffee, dinner, and breakfast served. Bus ticket provided upon exit. No pets, no cart storage available. Phone Contact: 604-589-7777 (Gateway shelter) 604-362-1503 (when shelter is open).</p>	Open	Open	14 Adult 19+
<p>Shimai Transition House – 13327 100A Avenue Operates between 10:00pm and 10:00am. Intake open until site is full. Wheelchair accessible and pet friendly (some restrictions may apply). Coffee, tea, fruit, cereal, and snacks provided. Cart storage, showers, and laundry available. Bus ticket provided upon exit. Phone Contact: 604-581-9100</p>	Open	Open	6 Women only
<p>SUMS EWR – 10275 City Parkway Operates between 10:00pm and 6:00am. Intakes open until site is full. Space is upstairs and not wheelchair accessible. Pet friendly, some restrictions may apply. Showers onsite. Evening snack and breakfast provided. No cart storage available. Phone Contact: 604-768-9490</p>	Open	Open	30 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

SURREY-WHITE ROCK EXTREME WEATHER RESPONSE



Site	Mar 19	Mar 20	# of mats
<p>Surrey Alliance Church – 13474 96 Avenue Operates between 9:30pm and 7:30am. <u>Site is closed on Saturdays.</u> Site access through breezeway entrance in rear parking lot. Intakes open until site is full. Wheelchair accessible. No pets. No showers. Cart storage outside of building. Dinner and breakfast available, bus tickets provided upon exit. Can accommodate couples. Phone Contact: 778-836-6396 (During hours of operation only)</p>	CLOSED	Open	30 Adult 19+
<p>Mount Olive Lutheran Church – 2350 148th Street Operates between 10:00pm and 7:00am. Intakes open until site is full. Additional overflow available as seating room only. Wheelchair accessible and pet friendly. Pets are required to be on leash or crated while in the building. Washrooms on site. No showers. Food and beverage provided, bus tickets and gift cards provided upon exit. No cart or property storage available. Phone Contact: 604-599-8900 (Hyland House)</p>	Open	Open	20 Adult 19+

THE DAYTIME WARMING SHELTER AT CENTENNIAL PARK IN WHITE ROCK IS NOW CLOSED FOR THE SEASON.

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

From: [Upkar Singh Tatlay](#)
To: **Redacted S. 22**
Cc: [Eric Stepura](#)
Subject: Re: Warming shelter
Date: Friday, March 18, 2022 3:11:58 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello **s. 22**

Thank you for this sentiment and all of your grace and assistance throughout this season.

We were supported by people like you and that is a key reason why it was successful and we were able to help so many.

Hope you have a wonderful weekend,

Upkar

Sent from a BlackBerry- the most secure mobile device - via the TELUS Network.

On Mar 18, 2022, at 2:59 PM, **Redacted S. 22**
Redacted S. 22 wrote:

Good afternoon gentlemen,
You two, more than most, will have experienced how significantly and positively the lives of the local folks who live without shelter have been enriched by the existence of the Centennial warming shelter.
The welcome, the safety, the food and warmth, the showers, the activities have made a significant difference in the lives of those who need a hand up.
The outreach that provided support services was more extensive than I had even hoped for.
Connections were made that created opportunities for improved health and welfare.
With sincere appreciation,
s. 22
A shelter volunteer

--

Redacted S. 22

Redacted S. 22

From: [EWR Coordinator](#)
To: [EDIV_FEDERAL_OCC@rcmp-qrc.gc.ca](#); [EWRAlerts@bchousing.org](#); [dstaplet@bchousing.org](#); [Stephen D'Souza](#); [EWR Coordinator](#); [Chloe Good](#)
Cc: [KMarosevich@surrey.ca](#); [Martin.Blais@surrey.ca](#); [JJJensen@surrey.ca](#); [DSBerar@surrey.ca](#); [sukh.maqhera@surrey.ca](#); [PRSeco@surrey.ca](#); [MManhas@surrey.ca](#); [Kim Jackson](#); [ania.fouche@surrey.ca](#); [smatkinson@surrey.ca](#); [scotty.schumann@rcmp-qrc.gc.ca](#); [sukhiit.badyal@rcmp-qrc.gc.ca](#); [cara.thomson@rcmp-qrc.gc.ca](#); [gary.qoller@rcmp-qrc.gc.ca](#); [JWCairney@surrey.ca](#); [SCMorris@surrey.ca](#); [MEGriffioen@surrey.ca](#); [ktandrews@surrey.ca](#); [istachura@surrey.ca](#); [DKerr@surrey.ca](#); [akmacpherson@surrey.ca](#); [libraryinfo@surrey.ca](#); [Sbhogal@surrey.ca](#); [Tia.Saini@surrey.ca](#); [Neal.Aven@surrey.ca](#); [LACavan@surrey.ca](#); [LAWWhite@surrey.ca](#); [AMurphy@surrey.ca](#); [Cleo.Breton@surrey.ca](#); [RDube@surrey.ca](#); [Gill, Ron](#); [OWLum@surrey.ca](#); [Amber.Stowe@surrey.ca](#); [Arason, Jeff](#); [Brenda.Locke@surrey.ca](#); [Eric Stepura](#); [Chris Magnus](#); [Darryl Walker](#); [Erika Johanson](#); [Anthony Manning](#); [Edward Wolfe](#); [Kale Pauls](#); [rob.w.dixon@rcmp-qrc.gc.ca](#); [Amanda Silvers](#); [kathy.booth@hotmail.com](#); **Redacted S. 22**
Subject: Surrey-White Rock, Extreme Weather Alert Issued: March 19, 2022
Date: Saturday, March 19, 2022 10:09:20 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia. I am issuing an Extreme Weather Alert (EWA) and it is requested that RCMP "E" HQ OCC send the below noted EWA verbatim via CPIC to the detachment responsible for policing the municipality of Surrey and White Rock, British Columbia

I request that only "E" HQ OCC confirm receipt of this e-mail and advise when the CPIC message has been forwarded to the appropriate detachment. You will be advised via email when the EWA has been rescinded.

Thanks in advance for your assistance,

Chloe Good

Extreme Weather Alert

Pursuant to sec. 2(2)(b) of the Assistance to Shelter Act an Extreme Weather Alert (EWA) is being issued for the municipalities of Surrey and White Rock, British Columbia. This EWA activates the authorities in the Assistance to Shelter Act for police to assist persons at risk due to extreme weather conditions and remains in effect until it is canceled.

This EWA is being issued on March 19, 2022 at 10:00 am, due to the following weather conditions and forecast: Feels like temperatures at or below zero degrees.

The following shelters will be providing spaces during this EWA:

SUMS EWR

10275 City Parkway

30 spaces – Adult 19+

10pm-6am

Fleetwood Reform Church

9165 160th Street

14 spaces – Adult 19+

7pm-7am

Please note – Transportation is available from North Surrey to Fleetwood Church until the site is full (14 spaces). Guests can go to the Gateway Shelter prior to 6:30 pm (10697 135A Street) to put their name on the list. They will be transported to the Fleetwood site from Gateway Shelter and returned to Whalley in the morning by taxi.

Pacific Community Resources Society

Youth EWR Shelter

10453 Whalley Blvd

6 spaces - Youth 24 years of age and under

7pm-7am (If no guests arrive by 11pm, site will close)

-

Atira Shimai House

13327 100A Avenue

6 spaces - Women only

10pm-10am

Pacific Community Church

5337 180th Street

15 spaces- Adult 19+

10pm-7am

Mt. Olive Lutheran Church

2350 148th Street Surrey

20 spaces- Adult 19+

10pm-7am

NOTE THAT THE DAYTIME WARMING SHELTER AT CENTENNIAL PARK IN WHITE ROCK IS NOW CLOSED FOR THE

SEASON.

EWA issued by: Chloe Good, Community Representative for the municipalities of Surrey and White Rock, British Columbia.

--

Chloe Good
Homelessness Services Association of BC
4445 Norfolk Street, Burnaby BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔt (Tsleil-Waututh) Nations.

From: [EWR Coordinator](#)
To: [EDIV_FEDERAL_OCC@rcmp-grc.gc.ca](#); [EWRAlerts@bchousing.org](#); [dstaplet@bchousing.org](#); [Stephen D'Souza](#); [Chloe Good](#); [EWR Coordinator](#)
Cc: [KMarosevich@surrey.ca](#); [Martin.Blais@surrey.ca](#); [JJJensen@surrey.ca](#); [DSBerar@surrey.ca](#); [sukh.maqhera@surrey.ca](#); [PRSeco@surrey.ca](#); [MManhas@surrey.ca](#); [Kim Jackson](#); [ania.fouche@surrey.ca](#); [smatkinson@surrey.ca](#); [scotty.schumann@rcmp-grc.gc.ca](#); [sukhiit.badyal@rcmp-grc.gc.ca](#); [cara.thomson@rcmp-grc.gc.ca](#); [gary.qoller@rcmp-grc.gc.ca](#); [JWCairney@surrey.ca](#); [SCMorris@surrey.ca](#); [MEGriffioen@surrey.ca](#); [ktandrews@surrey.ca](#); [istachura@surrey.ca](#); [DKerr@surrey.ca](#); [akmacpherson@surrey.ca](#); [libraryinfo@surrey.ca](#); [Sbhoqal@surrey.ca](#); [Tia.Saini@surrey.ca](#); [Neal.Aven@surrey.ca](#); [LACavan@surrey.ca](#); [LAWWhite@surrey.ca](#); [AMurphy@surrey.ca](#); [Cleo.Breton@surrey.ca](#); [RDube@surrey.ca](#); [Gill, Ron](#); [OWLum@surrey.ca](#); [Amber.Stowe@surrey.ca](#); [Arason, Jeff](#); [Brenda.Locke@surrey.ca](#); [Eric Stepura](#); [Chris Magnus](#); [Darryl Walker](#); [Erika Johanson](#); [Anthony Manning](#); [Edward Wolfe](#); [Kale Pauls](#); [rob.w.dixon@rcmp-grc.gc.ca](#); [Amanda Silvers](#); [kathy.booth@hotmail.com](#); **Redacted S. 22**
Subject: Surrey-White Rock, Extreme Weather Alert - Location Amendment: March 20, 2022
Date: Sunday, March 20, 2022 10:24:44 AM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia.

On March 19, 2022, I issued an Extreme Weather Alert (EWA) for the municipalities of Surrey and White Rock, British Columbia.

Effective March 20, 2022, the following changes have been made to the sites that are open for the current EWA:

Shelter Sites Open:

Surrey Alliance Church
13474 96 Ave
30 spaces – Adult 19+
9:30pm-7:30am

SUMS EWR
10275 City Parkway
30 spaces – Adult 19+
10pm-6am

Fleetwood Reform Church
9165 160th Street
14 spaces – Adult 19+
7pm-7am

Please note – Transportation is available from North Surrey to Fleetwood Church until the site is full (14 spaces). Guests can go to the Gateway Shelter prior to 6:30 pm (10697 135A Street) to put their name on the list. They will be transported to the Fleetwood site from Gateway Shelter and returned to Whalley in the morning by taxi.

Pacific Community Resources Society
Youth EWR Shelter
10453 Whalley Blvd
6 spaces - Youth 24 years of age and under
7pm-7am (If no guests arrive by 11pm, site will close)

-
Atira Shimai House
13327 100A Avenue
6 spaces - Women only
10pm-10am

Pacific Community Church
5337 180th Street
15 spaces- Adult 19+
10pm-7am

Mt. Olive Lutheran Church
2350 148th Street Surrey
20 spaces- Adult 19+
10pm-7am

NOTE THAT THE DAYTIME WARMING SHELTER AT CENTENNIAL PARK IN WHITE ROCK IS NOW CLOSED FOR THE SEASON

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipalities of Surrey and White Rock, British Columbia. I am issuing an Extreme Weather Alert Location Amendment for the municipalities of Surrey and White Rock, British Columbia.

It would be appreciated if the police department in receipt of this e-mail acknowledged receipt of this message to me only – no other recipients need to reply. You will be advised via e-mail when the EWA has been cancelled.

Thanks for your assistance,

Chloe

EWA issued by: Chloe Good, Community Representative for the municipalities of Surrey and White Rock, British Columbia

--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔt (Tseil-Waututh) Nations.

From: [David Chesney](#)
To: [Guillermo Ferrero](#)
Subject: Re: Warming Shelter Closure
Date: Monday, March 21, 2022 10:38:49 AM

Thank. I look forward to that report. On what council date was it noted we committed to 7 day runs?

David

Sent from my iPhone

On Mar 21, 2022, at 7:45 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Our shelter was only open when Mount Olive was open as requested by Council. Remember that once we open we are committed for 7 days of staffing from our operator.

We will provide a report with details about how the project went in the next few months.

Thanks,
G.

From: David Chesney <DChesney@whiterockcity.ca>
Sent: March 18, 2022 8:53 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Shelter Closure

Was the overnight cold weather option at the local church open all this time?

Thank you

Councillor Chesney

Sent from my iPhone

On Mar 18, 2022, at 1:07 PM, Guillermo Ferrero
<GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

The daytime warming shelter has been closed for the season as of March 15 2022. Engaged Communities of Canada Society does not have the capacity to staff it beyond our original agreement date of March 15, 2022.

The weather forecast between now and the end of March is above zero every day.

Thank you,
G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Guillermo Ferrero](#)
To: [David Chesney](#)
Cc: [Mayor and Council](#)
Subject: RE: Warming Shelter Closure
Date: Monday, March 21, 2022 11:02:47 AM
Attachments: [image001.png](#)
[image002.jpg](#)

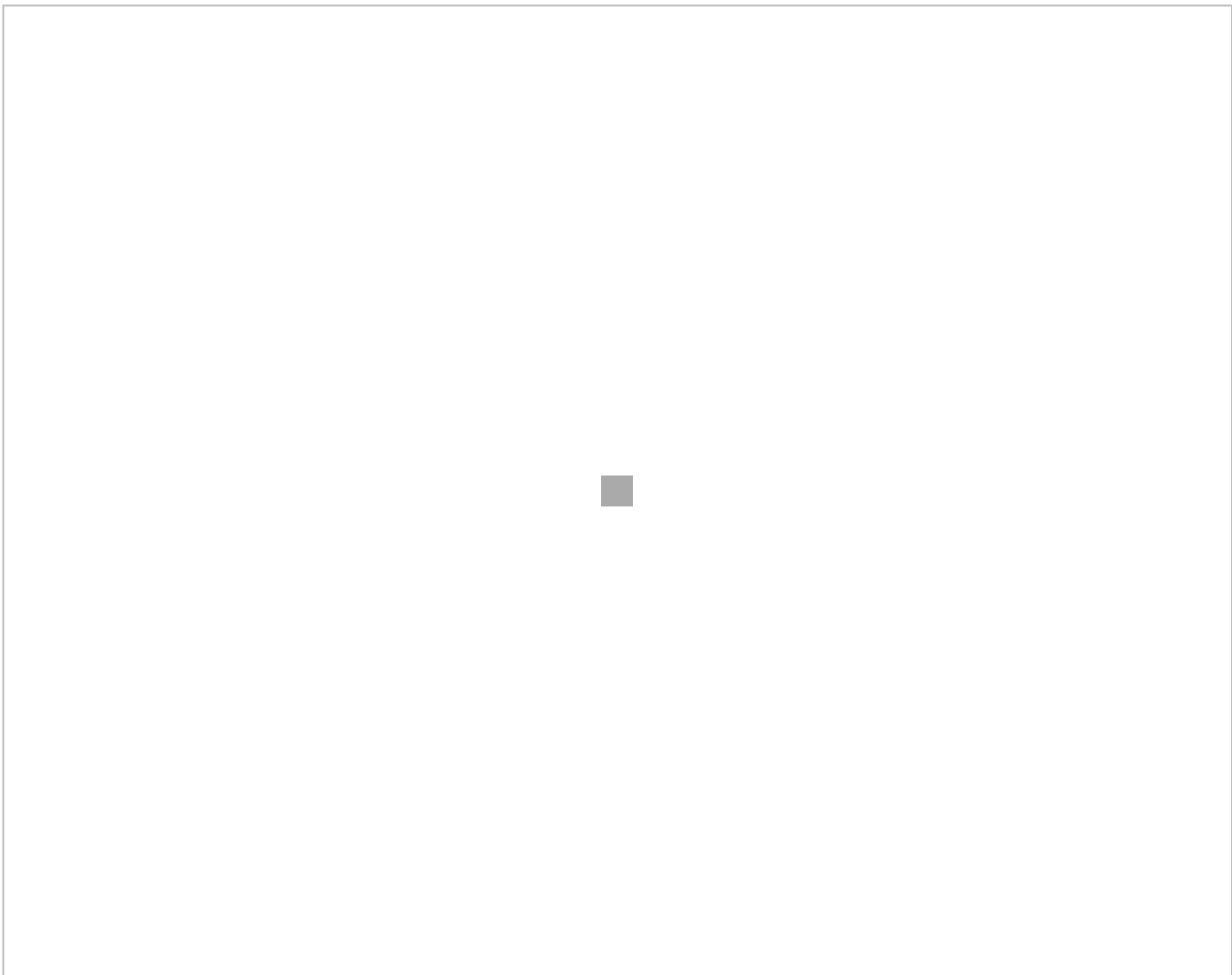
Hi David,

Report here:

https://whiterockcity.escribemeetings.com/RM_Jan24_2022/eSCRIBE%20Documents/Agenda%20Package%20-%20RM_Jan24_2022.pdf

and here it is highlighted.

Thanks,
G.



GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca



"An impossibility is only a possibility that you don't understand"

From: David Chesney <DChesney@whiterockcity.ca>
Sent: March 21, 2022 10:39 AM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Shelter Closure

Thank. I look forward to that report. On what council date was it noted we committed to 7 day runs?

David

Sent from my iPhone

On Mar 21, 2022, at 7:45 AM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Our shelter was only open when Mount Olive was open as requested by Council.
Remember that once we open we are committed for 7 days of staffing from our operator.

We will provide a report with details about how the project went in the next few months.

Thanks,
G.

From: David Chesney <DChesney@whiterockcity.ca>
Sent: March 18, 2022 8:53 PM
To: Guillermo Ferrero <GFerrero@whiterockcity.ca>
Subject: Re: Warming Shelter Closure

Was the overnight cold weather option at the local church open all this time?

Thank you

Councillor Chesney

Sent from my iPhone

On Mar 18, 2022, at 1:07 PM, Guillermo Ferrero <GFerrero@whiterockcity.ca> wrote:

Hello Mayor and Council,

The daytime warming shelter has been closed for the season as of March 15 2022. Engaged Communities of Canada Society does not have the capacity to staff it beyond our original agreement date of March 15, 2022.

The weather forecast between now and the end of March is above zero every day.

Thank you,

G.

GUILLERMO FERRERO
Chief Administrative Officer, City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
Tel: 604.541.2133 | www.whiterockcity.ca

<image001.jpg>

"An impossibility is only a possibility that you don't understand"

From: [Chloe Good](#)
To: [Eric Stepura](#); upkar@eccsociety.org
Subject: Winter Response Program Debrief- HSABC
Date: Tuesday, March 22, 2022 11:02:33 AM
Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Eric and Upkar,

Now that the season has concluded, I would like to connect directly with you both to debrief around the Daytime Warming Shelter operations, impact, and plans moving forward.

Please fill in all dates and times you are available to meet through the doodle poll below:

- <https://doodle.com/meeting/participate/id/6dBqQnJb>

If none of the dates/times work with your schedule please suggest an alternative date/time and I will make it work.

Thank you,
Chloe
--

Chloe Good
Homelessness Services Association of BC
Metro Vancouver EWR Coordinator
Designated Community Representative: Surrey, White Rock, Delta, Vancouver
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔ (Tsleil-Waututh) Nations.

From: [Eric Stepura](#)
To: [Smith, Shauna \[FH\]](#)
Subject: RE: BBQ and resource fair to mark the end of the warming sh
Date: Thursday, March 24, 2022 10:51 00 AM
Attachments: [image001.jpg](#)

Thanks Shauna.

Eric

From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: March 24, 2022 10:48 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: RE: BBQ and resource fair to mark the end of the warming sh

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Eric

I will let you know if I hear anything

Shauna

Shauna Smith, RN BScN CCHN(C)
Mental Wellness Public Health Nurse / Supporting the Overdose Response

Fraser Health
15476 Vine Ave
White Rock, BC V4B 5M2
mobile: 236-888-8563
Shauna.smith@fraserhealth.ca
www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Wednesday, March 23, 2022 8:28 PM
To: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Subject: Re: BBQ and resource fair to mark the end of the warming sh

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Not that I know of.

Upkar and Sgt Kale Paul's talked about a barbeque event with people experiencing homelessness but I hadn't heard a date being set.

Thanks for the heads up.

Eric

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From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: Wednesday, March 23, 2022 10:28:02 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: FW: BBQ and resource fair to mark the end of the warming sh

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Hi Eric

Do you know if there is a b-que planned at the warming centre next week?

Thanks

Shauna

From: George Passmore <gpassmore@sourcesbc.ca>
Sent: Thursday, March 10, 2022 10:54 AM
To: Norm MacLeod <nmacleod@whiterockcity.ca>; Leanne Utendale <Utendale@sourcesbc.ca>; Rochele Strano **Redacted S. 22**; Upkar Tatlay <upkar@eccsociety.org>; cmrcer@alexhouse.net; Pat Petrala <semiplan@shaw.ca>; Matthew Huot **Redacted S. 22** Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>; Kathy Booth <kathy.booth@hotmail.com>; Deirdre Goudriaan <dgoudriaan@sourcesbc.ca>; Denise Darrell <ddarrell@sourcesbc.ca>
Cc: Darryl Walker <dwalker@whiterockcity.ca>; amanning@whiterockcity.ca <amanning@whiterockcity.ca>
Subject: BBQ and resource fair to mark the end of the warming sh

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Hello everyone,

As we acknowledge the significant benefit that the warming shelter has provided for people experiencing homelessness in the community, we are considering ways of ensuring that there is some continuity of connection and support for folks going forward.

We were discussing with Upkar the notion of having a BBQ by the warming center towards the end of March where people can meet some of the resources in the community that may be of value to them once the shelter's presence is done for the season. This email is meant as a conversation starter to explore this timely opportunity. Although I am generating this e-mail connection I am actually going to be away starting tomorrow until March 25. I know that Sources would love to support this possibility.

The Tides of Change Community Action Team has been exploring community wellness fair ideas, and this may be in alignment with our intentions to enhance wellness for people experiencing homelessness and to reduce substance related harms in our community.

Regards,

George Passmore, M.A., R.C.C.
Director of Personal & Family Counselling and Support
Pronouns (he, him, his)
SOURCES COMMUNITY RESOURCES
604-541-5043 (Direct line)
604-538-2522 (Intake line)
gpassmore@sourcesbc.ca
www.sourcesbc.ca

Signature logo



SOURCES acknowledges that our work takes place on the unceded traditional and ancestral territories of Indigenous people. Our offices are located on the lands of the Semiahmoo, Kwantlen, Katzie and Tsawwassen First Nations in the Lower Mainland; the Lheidli T'enneh First Nation in the North and the Qualicum First Nation on Vancouver Island. We at SOURCES are committed to learning about, celebrating and incorporating Indigenous knowledge in our work.

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From: [Smith, Shauna \[FH\]](#)
To: [Eric Stepura](#)
Cc: [Leanne Utendale](#); [Rochele Strano](#); [George Passmore](#); [Matthew Huot](#)
Subject: RE: BBQ and resource fair to mark the end of the warming sh
Date: Friday, March 25, 2022 2:28:49 PM
Attachments: [image001.jpg](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Eric

Thank-you for looking into a space for us to host a gathering and engagement for our CAT knowledge exchange.

Shauna

Shauna Smith, RN BScN CCHN(C)
Mental Wellness Public Health Nurse / Supporting the Overdose Response

Fraser Health
15476 Vine Ave
White Rock, BC V4B 5M2
mobile: 236-888-8563
Shauna.smith@fraserhealth.ca
www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Friday, March 25, 2022 1:16 PM
To: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Cc: Leanne Utendale <Lutendale@sourcesbc.ca>; Rochele Strano **Redacted S. 22** George Passmore <gpassmore@sourcesbc.ca>; Matthew Huot <mhuot@sourcesbc.ca>
Subject: Re: BBQ and resource fair to mark the end of the warming sh

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Shauna

The Atco Trailer we rented for the Daytime Warming Shelter has been prepared for removal on March 30 or 31. There is no Wifi at that area of Centennial Park.

I will look into the availability of other indoor options such as the Education Room at our Centre for Active Living on March 31 12-2:30 pm.

Eric

Get [Outlook for iOS](#)

From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: Friday, March 25, 2022 10:58:42 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Cc: Leanne Utendale <Lutendale@sourcesbc.ca>; Rochele Strano **Redacted S. 22** George Passmore <gpassmore@sourcesbc.ca>; Matthew Huot <mhuot@sourcesbc.ca>
Subject: RE: BBQ and resource fair to mark the end of the warming sh

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Hi Eric

I just had a meeting with Leanne, the manager of the Peace Point OPS and Rochelle, our peer coordinator about having a Bque or gathering with pizza at the warming centre. Leanne and Matt have tried to contact Upkar about organizing this event but have not been able to. I do understand that the EWC and the warming centre have been closed recently.

There is also a CAT knowledge exchange event on Stigma being organized by the CAI (community action initiative) on March 31 from 12:00-2:30 pm. They have encouraged CAT members and peers to gather (they provide payment for lunch and honorarium for peers) and have lunch together to view this virtual screening event. We were thinking it might be a good location and opportunity to host this event at the warming centre especially since many peers know of its location. Rochelle has been doing outreach and there are some folks interested in attending. It is a good opportunity to

bring more peers together and learn about our CAT and what resources we have in our community.
We were wondering if we could host this event at the warming shelter. We could manage it with Upkar or on our own. I am not sure if there is wifi there or not but we thought we could hopefully use a hot spot on our phone to bring the event through zoom on our lap top and have some speakers so it is loud enough.
We are interested on your thoughts on this idea ...

Thanks

Shauna

Shauna Smith, RN BScN CCHN(C)
Mental Wellness Public Health Nurse / Supporting the Overdose Response

Fraser Health
15476 Vine Ave
White Rock, BC V4B 5M2
mobile: 236-888-8563
Shauna.smith@fraserhealth.ca
www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Wednesday, March 23, 2022 8:28 PM
To: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Subject: Re: BBQ and resource fair to mark the end of the warming sh

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Not that I know of.

Upkar and Sgt Kale Paul's talked about a barbeque event with people experiencing homelessness but I hadn't heard a date being set.

Thanks for the heads up.

Eric

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From: Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>
Sent: Wednesday, March 23, 2022 10:28:02 AM
To: Eric Stepura <EStepura@whiterockcity.ca>
Subject: FW: BBQ and resource fair to mark the end of the warming sh

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Hi Eric

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Thanks

Shauna

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Sent: Thursday, March 10, 2022 10:54 AM
To: Norm MacLeod <nmacleod@whiterockcity.ca>; Leanne Utendale <LUtendale@sourcesbc.ca>; Rochele Strano **Redacted S. 22**; Upkar Tatlay <upkar@eccsociety.org>; cmrcer@alexhouse.net; Pat Petralla <semiplan@shaw.ca>; Matthew Huot **Redacted S. 22**; Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>; Kathy Booth <kathy.booth@hotmail.com>; Deirdre Goudriaan <dgoudriaan@sourcesbc.ca>; Denise Darrell <ddarrell@sourcesbc.ca>
Cc: Darryl Walker <dwalker@whiterockcity.ca>; amanning@whiterockcity.ca <amanning@whiterockcity.ca>

Subject: BBQ and resource fair to mark the end of the warming sh

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Hello everyone,

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Regards,

George Passmore, M.A., R.C.C.
Director of Personal & Family Counselling and Support
Pronouns (he, him, his)
SOURCES COMMUNITY RESOURCES
604-541-5043 (Direct line)
604-538-2522 (Intake line)
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From: upkar@eccsociety.org
To: [Eric Stepura](#)
Subject: Paid notification: City of White Rock invoices 0004 and 0005
Date: Saturday, March 26, 2022 3:54:58 PM
Attachments: [ECCS Invoice 0004 - City of White Rock PAID.pdf](#)
[ECCS Invoice 0005 - City of White Rock PAID.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Attached.

Upkar Singh Tatlay

Founder, Executive Director

Engaged Communities Canada Society

PO Box 2889 STN Terminal

West Georgia Street

Vancouver BC, V6B 3X4

P: 778-223-6987

E: upkar@eccsociety.org

W: www.eccsociety.org



INVOICE

Engaged Communities Canada Society
 PO Box 2889 Vancouver Main
 Vancouver BC, V6B3X4
 Phone: 778-223-6987
 Email: info@eccsociety.org

DATE 15-02-22
 INVOICE # 0004
 PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
 c/o Eric Stepura, Director of Recreation and Culture
 15322 Buena Vista Ave
 White Rock BC, V4B 1Y6



DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	13	3000.00	39000.00
Billing period: 01-02-22 to 14-02-22			
OTHER COMMENTS			
Please make cheques payable to: Engaged Communities Canada Society			Subtotal 39,000.00
			GST (5%) -
			PST (7%) -
			TOTAL \$ 39,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

TRANSACTION DATE	METHOD	ID	AMOUNT
25-03-22	Cheque	No. 6570	39000.00
		Balance	0.00



INVOICE

Engaged Communities Canada Society
 PO Box 2889 Vancouver Main
 Vancouver BC, V6B3X4
 Phone: 778-223-6987
 Email: info@eccsociety.org

DATE 01-03-22
 INVOICE # 0005
 PAYMENT TERMS DUE UPON RECEIPT



BILL TO

City of White Rock
 c/o Eric Stepura, Director of Recreation and Culture
 15322 Buena Vista Ave
 White Rock BC, V4B 1Y6

DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	10	3000.00	30000.00
Billing period: 15-02-22 to 28-02-22			

OTHER COMMENTS		
Please make cheques payable to: Engaged Communities Canada Society	Subtotal	30,000.00
	GST (5%)	-
	PST (7%)	-
	TOTAL	\$ 30,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

TRANSACTION DATE	METHOD	ID	AMOUNT
25-03-22	Cheque	No. 6770	30000.00
		Balance	0.00

From: [Jim Gordon](#)
To: [Mike Thomas](#); [Eric Stepura](#); [Elana Gamache](#); [Raj Toor](#); [Steve Gamblin](#)
Subject: Re: Warming Shelter Project
Date: Monday, March 28, 2022 8:40:40 AM
Attachments: [image002.png](#)
[image004.png](#)
[image005.jpg](#)
[Outlook-Descriptio.png](#)
[Outlook-Descriptio.png](#)

Thanks Mike

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Mike Thomas <MThomas@whiterockcity.ca>
Sent: Monday, March 28, 2022 8:40 AM
To: Jim Gordon <JGordon@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
Subject: Re: Warming Shelter Project

Good morning Eric,

I have scheduled Crescent Electrical to disconnect the power first thing Thursday morning.

Mike

Get [Outlook for iOS](#)

From: Jim Gordon <JGordon@whiterockcity.ca>
Sent: Monday, March 28, 2022 8:35:29 AM
To: Eric Stepura <EStepura@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
Cc: Mike Thomas <MThomas@whiterockcity.ca>
Subject: Re: Warming Shelter Project

Thanks Eric

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2181 | www.whiterockcity.ca



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From: Eric Stepura <EStepura@whiterockcity.ca>

Sent: Saturday, March 26, 2022 8:24 AM

To: Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>

Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>

Subject: Re: Warming Shelter Project

The Atco trailer and portable washroom trailer located at Centennial Park will be removed on March 31, 2022.

In preparation for the removal, please arrange for the following work to be done before March 31, 2022:

- disconnect power to both trailers
- drain black water from washroom trailer
- drain water from washroom trailer

I have keys to both trailers if you need access to the interior of one or both.

I have arranged to have all equipment removed from the trailers and the large trailer has been cleaned and sanitized.

I will return the park washroom keys to Elana next week.

Thanks for your assistance with this worthy community health project.

Eric Stepura

Get [Outlook for iOS](#)

From: Eric Stepura

Sent: Tuesday, February 1, 2022 10:33:56 AM

To: Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve

Gamblin <SGamblin@whiterockcity.ca>

Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>

Subject: RE: Warming Shelter Project

Thanks Elana

I will be seeing the warming shelter operator shortly. I will pass on the information regarding the janitorial supplies.

Eric

From: Elana Gamache <EGamache@whiterockcity.ca>

Sent: February 1, 2022 10:01 AM

To: Eric Stepura <EStepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>

Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>

Subject: RE: Warming Shelter Project

Hello Eric,

Nutech has dropped off paper towel, toilet paper and hand soap for the Warming Shelter staff to use to supply the mobile lavatories.

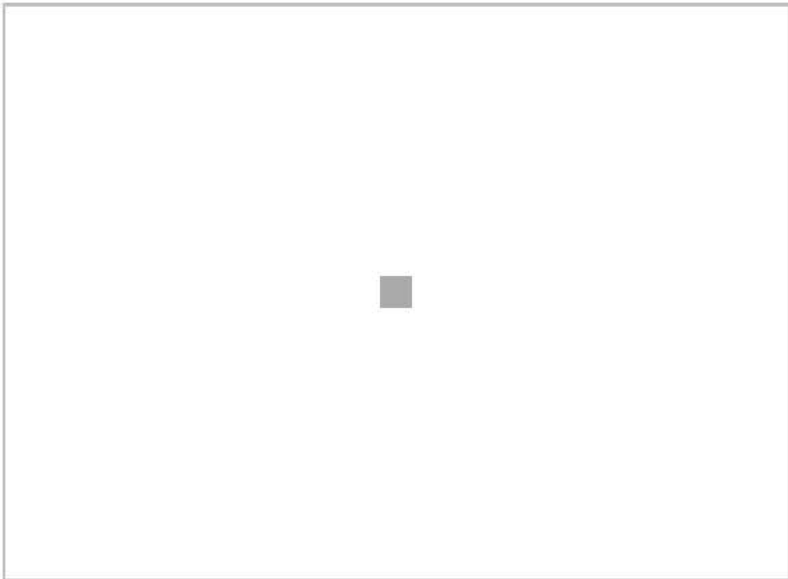
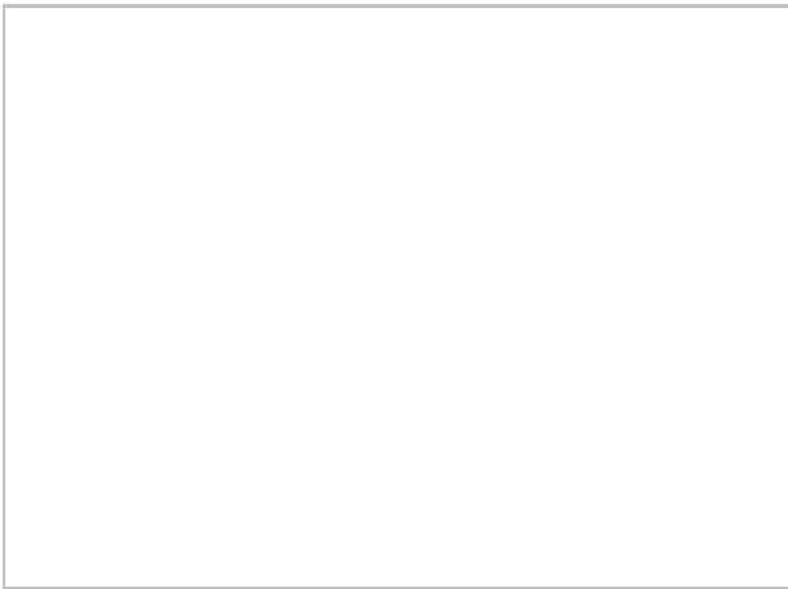
They have delivered it to the Centennial Ball Diamond Janitorial Room. Steve is providing keys for you, if he hasn't already.

Please mention to the staff that some of the City's supplies are also stored in the same room. Their boxes of supplies have been marked as "WARMING SHELTER".

To request a re-order of supplies, please email Karn at Nutech:

Karn Sangha karn.sangha@nutechfacility.ca

I've directed Nutech to forward invoices to yourself.



Thank you,
Elana

From: Mike Thomas <MThomas@whiterockcity.ca>

Sent: January 28, 2022 11:52 AM

To: Jim Gordon <JGordon@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>;
cec2000@shaw.ca; Vu Tran <VTran@whiterockcity.ca>; Elana Gamache
<EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin
<SGamblin@whiterockcity.ca>

Subject: Warming Shelter Project

Good morning Jim,

I had the opportunity to meet with Eric and Ken Morrice at Centennial Ball Diamond this morning. We have determined the best method for providing power to these two modular units. A couple more items were highlight and I have listed them below and hopefully we find this a useful tool to successfully opening the warming shelter on February 1.

1. Transport/Unload/Block modular units on site – ATCO technicians
2. Coordinate positioning of modular units in parking lot – Eric Stepura
3. Electrical permit/ electrical installation to fed units from the Concession stand distribution – Crescent Electrical (starting January 31)
4. De-winterize Ball Diamond comfort stations for shelter staff but still to remain closed to the general public – Raj Toor (January 31 or sooner)
5. Request Nutech to begin daily service of the Ball Diamond comfort stations on February 1 – Elana Gamache
6. Sign out two 409A washroom keys to Eric Stepura for shelter staff – Steve Gamblin (January 31 or sooner)
7. Coordination with the Warming Shelter staff – Eric Stepura
8. Provide paper products for Mobile Lavatories – **Unassigned**
9. Acquire service provider to service mobile lavatory 200 gallon water and sewer tanks – **Unassigned**
10. Disconnect temporary electrical installation – Crescent Electrical (no earlier than March 15th)
11. Load/Transport modular units back to ATCO – ATCO technicians

I have probably forgot a few items so please feel free to add them. It might be advisable to assign someone to oversee this project over the next few critical days to ensure things go without a hitch

Regards,

Mike Thomas

Facilities - Electrician, City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604-541-2181 | www.whiterockcity.ca



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From: [Eric Stepura](#)
To: [Lee Reimer \(lreimer@whiterockcity.ca\)](mailto:Lee.Reimer@whiterockcity.ca)
Subject: FW: Warming Shelter Project
Date: Monday, March 28, 2022 9:00:00 AM
Attachments: [image002.png](#)
[image005.jpg](#)
[Outlook-Descriptio.png](#)
[image001.png](#)

FYI

Eric

From: Mike Thomas <MThomas@whiterockcity.ca>
Sent: March 28, 2022 8:40 AM
To: Jim Gordon <JGordon@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
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Subject: Re: Warming Shelter Project

Thanks Eric

Jim

Jim Gordon P.Eng.
Director of Engineering and Municipal Operations,
City of White Rock
877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: Saturday, March 26, 2022 8:24 AM
To: Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>
Subject: Re: Warming Shelter Project

The Atco trailer and portable washroom trailer located at Centennial Park will be removed on March 31, 2022.

In preparation for the removal, please arrange for the following work to be done before March 31, 2022:

- disconnect power to both trailers
- drain black water from washroom trailer
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I have keys to both trailers if you need access to the interior of one or both.

I have arranged to have all equipment removed from the trailers and the large trailer has been cleaned and sanitized.

I will return the park washroom keys to Elana next week.

Thanks for your assistance with this worthy community health project.

Eric Stepura

Get [Outlook for iOS](#)

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Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>
Subject: RE: Warming Shelter Project

Thanks Elana

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Cc: Jim Gordon <JGordon@whiterockcity.ca>; Mike Thomas <MThomas@whiterockcity.ca>

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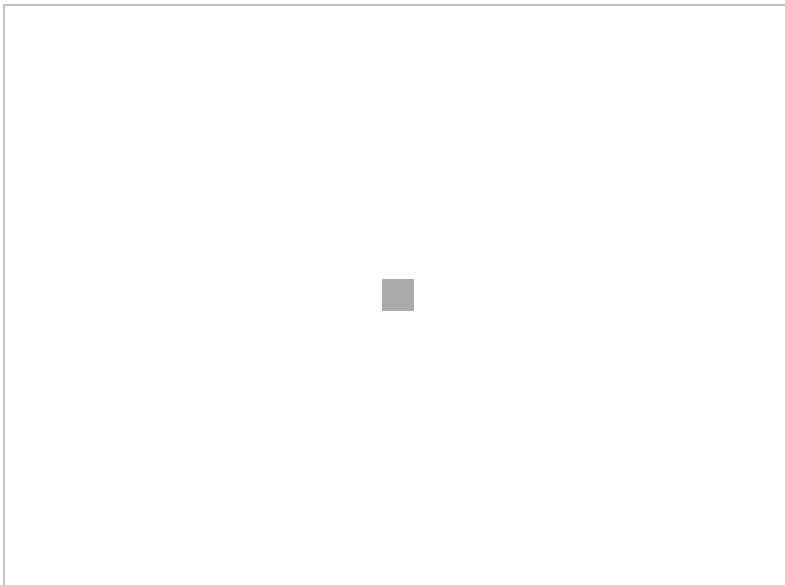
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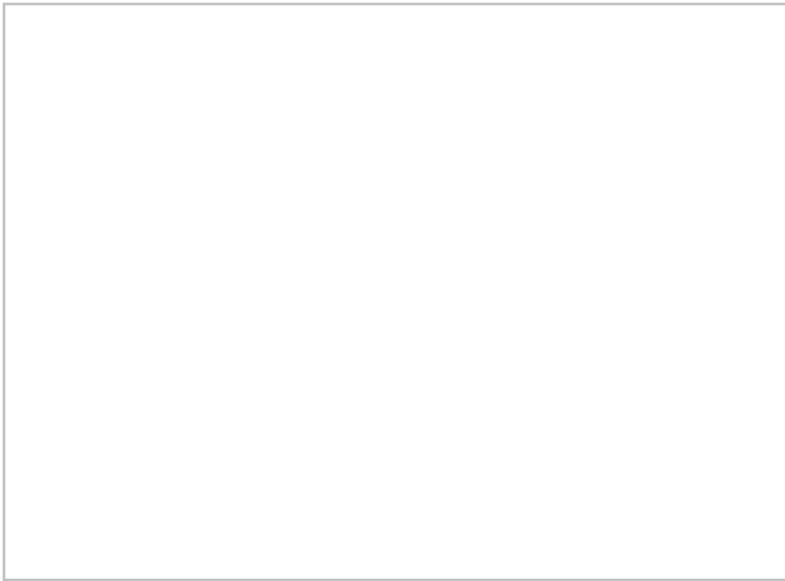
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Karn Sangha karn.sangha@nutechfacility.ca

I've directed Nutech to forward invoices to yourself.





Thank you,
Elana

From: Mike Thomas <MThomas@whiterockcity.ca>

Sent: January 28, 2022 11:52 AM

To: Jim Gordon <JGordon@whiterockcity.ca>; Eric Stepura <ESepura@whiterockcity.ca>;
cec2000@shaw.ca; Vu Tran <VTran@whiterockcity.ca>; Elana Gamache
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Regards,

Mike Thomas

Facilities - Electrician, City of White Rock

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From: [Eric Stepura](#)
To: [Mike Thomas](#); [Jim Gordon](#); [Elana Gamache](#); [Raj Toor](#); [Steve Gamblin](#)
Subject: Re: Warming Shelter Project
Date: Monday, March 28, 2022 2:54:57 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image005.jpg](#)

Great, thanks for the update.
Eric

Get [Outlook for iOS](#)

From: Mike Thomas <MThomas@whiterockcity.ca>
Sent: Monday, March 28, 2022 12:30:23 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
Subject: Re: Warming Shelter Project

Hi Eric,

Crescent Electrical doesn't need access to the inside of the trailer to disconnect the power.

Thanks Mike

Get [Outlook for iOS](#)

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: Monday, March 28, 2022 8:58:40 AM
To: Mike Thomas <MThomas@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
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Get [Outlook for iOS](#)

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Subject: Re: Warming Shelter Project

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Jim

Jim Gordon P.Eng.
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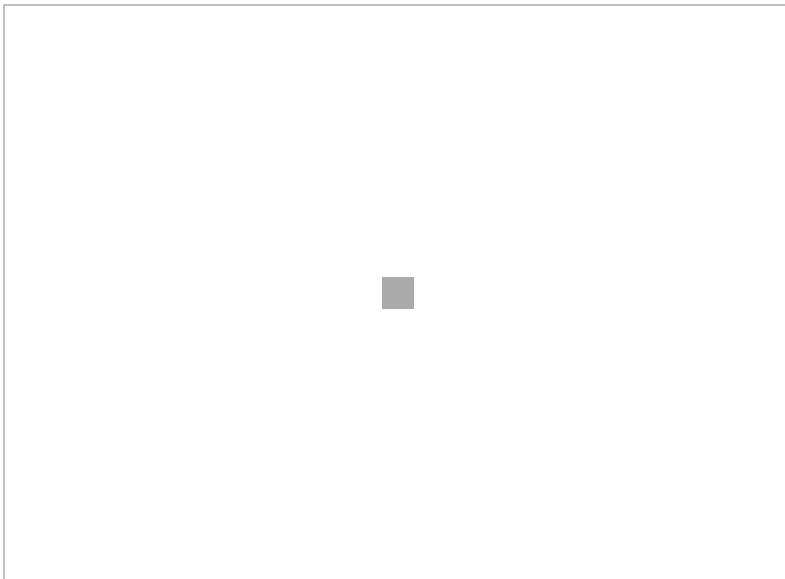
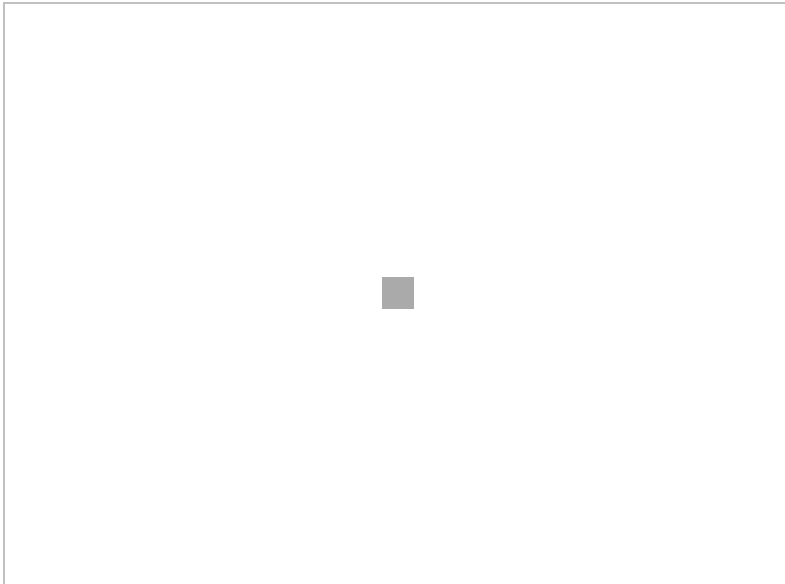
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Email signature logo



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From: [Kathy Booth](#)
To: [Eric Stepura](#)
Subject: Re: Thank you for the Daytime Shelter
Date: Monday, March 28, 2022 5:49:50 PM

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you very much Eric for the invitation.
Kathy

Sent from my iPhone

On Mar 27, 2022, at 7:57 PM, Eric Stepura <EStepura@whiterockcity.ca> wrote:

Kathy

Thanks for the compliment.

Upkar has been asked to provide an update on the daytime warming shelter at the WR Council meeting tomorrow night around 7 pm if you'd like to attend in person or watch it live stream on the City's web site.

Eric Stepura

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From: Kathy Booth <kathy.booth@hotmail.com>
Sent: Sunday, March 27, 2022 7:51:21 PM
To: Chris Magnus <CMagnus@whiterockcity.ca>; Eric Stepura <EStepura@whiterockcity.ca>; Darryl Walker <DWalker@whiterockcity.ca>; White Rock Council <whiterockcouncil@whiterockcity.ca>; laurie.guerra@surrey.ca <laurie.guerra@surrey.ca>; Patton, Allison <Allison.Patton@surrey.ca>; mayor@surrey.ca <mayor@surrey.ca>; Locke, Brenda <brenda.locke@surrey.ca>; Linda.Annis@surrey.ca <Linda.Annis@surrey.ca>
Subject: Thank you for the Daytime Shelter

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear White Rock Council , Surrey City Council and Mr. Eric Stepura,

Thank you for your very positive decision to fund a Daytime Extreme Weather Shelter in White Rock. This has been a life saving place of safety where guests have received so many supports. Kudos to all of you for your courageous action

to help our most vulnerable on the Peninsula.

I am certain that the evaluation of the Shelter will yield many recommendations and positive outcomes.

I look forward to hearing those results if they are made public.

All the EWR Shelters will close April 1st, but unfortunately the housing needs of those experiencing homelessness remain.

We know that those experiencing homelessness have complex concerns which our local community is beginning to address especially with many new programs from Sources.

However, an Extreme Weather Shelter which is open sporadically and time limited does not address the needs of guests for stable shelter.

I am aware that provincial and federal funding may be available for the Peninsula to address homelessness with housing initiatives.

[Budget 2022 provides new funding to address homelessness in B.C. | BC Gov News](#)

[About Reaching Home: Canada's Homelessness Strategy - Canada.ca](#)

I am reaching out to you today to again invite your participation in locating a site for a 24/7 year around Shelter. Now that people have experienced a separate day and night time Shelter, the next best step is one place for people to have housing stability and a chance to move forward in addressing their many other challenges.

Thank you for listening and once again for providing a very critical daytime Shelter until March 15th 2022.

Sincerely,

Kathy Booth

Redacted S. 22

A large grey rectangular redaction box covers the signature area below the name Kathy Booth.

Sent from [Mail](#) for Windows

From: [Jim Gordon](#)
To: [Eric Stepura](#); [Mike Thomas](#); [Elana Gamache](#); [Raj Toor](#); [Steve Gamblin](#)
Cc: [Vu Tran](#)
Subject: RE: Warming Shelter Project
Date: Tuesday, March 29, 2022 3:36:09 PM
Attachments: [image004.jpg](#)
[image006.png](#)
[image007.png](#)
[image008.png](#)
[image009.jpg](#)

Thanks for stickhandling our role in this Mike!

Jim

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Sent: March 28, 2022 8:59 AM
To: Mike Thomas <MThomas@whiterockcity.ca>; Jim Gordon <JGordon@whiterockcity.ca>; Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>; Steve Gamblin <SGamblin@whiterockcity.ca>
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Please ask ken if he needs the trailer unlocked.

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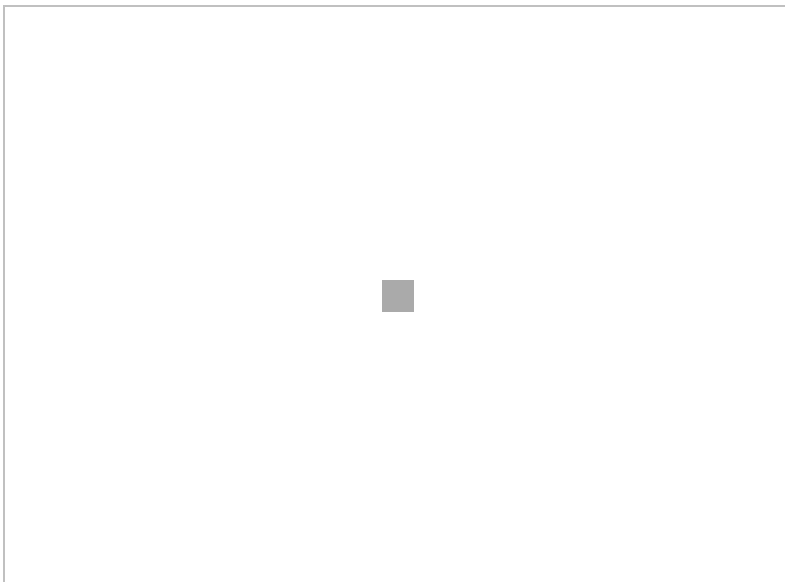
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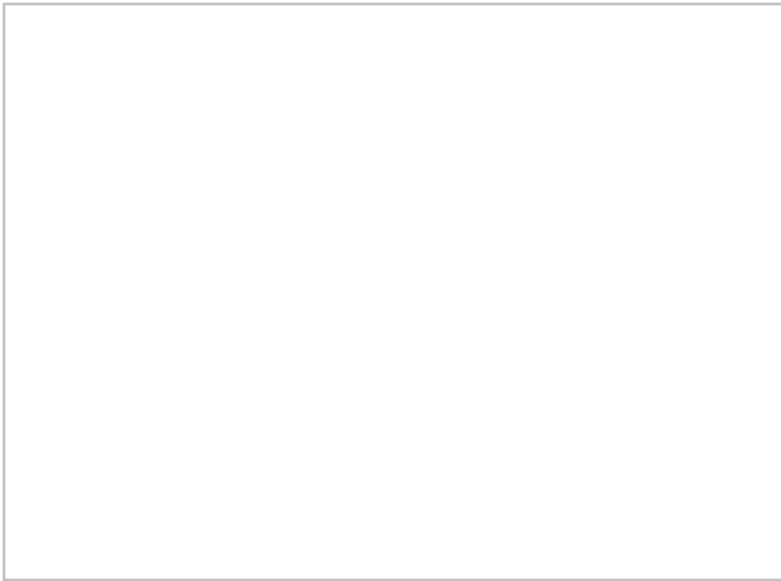
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Email signature logo



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From: [Elana Gamache](#)
To: [Eric Stepura](#); [Raj Toor](#)
Cc: [Vu Tran](#)
Subject: RE: Comments on task "Warming Shelter Project"
Date: Wednesday, March 30, 2022 12:54:13 PM

Hi Raj, can you comment?

From: Eric Stepura <EStepura@whiterockcity.ca>
Sent: March 30, 2022 12:48 PM
To: Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: Re: Comments on task "Warming Shelter Project"

I have arranged for Pit Stop to empty the black water (sewerage) from the Atco Tow and Go trailer by 1 pm tomorrow. Atco will pick it up either late tomorrow or on April 01.

Have your staff drained the water.

Eric

Get [Outlook for iOS](#)

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Wednesday, March 30, 2022 12:00:59 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Hi Eric,

I just wanted to follow up. Do you need us to contact the contractor for tomorrow? McRae's Environmental or there is another company we use called Ace Tank Services.

Let us know.

Thanks,

Elana

From: Elana Gamache
Sent: March 29, 2022 2:56 PM
To: Eric Stepura <EStepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: FW: Comments on task "Warming Shelter Project"

Hello Eric,

Please see Raj's recommendation below regarding the black water. I'm not sure if ATCO has a recommended septic company. I believe the City has used McRae's Environmental in the past, if you

would like to call them.

Thanks,
Elana

From: Raj Toor <RToor@whiterockcity.ca>
Sent: March 29, 2022 2:46 PM
To: Elana Gamache <EGamache@whiterockcity.ca>; Facilities <Facilities442@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

In regards to removing "black water from washroom trailer" it would be best advised to have a septic company come suck that out, I'm just assuming that hasn't been sucked out or drained during this warming Centre ? I'm not sure how that was maintained.

These comments are about the task [Warming Shelter Project](#) in the plan [Facilities](#).
[Reply in Microsoft Planner](#) or reply to this email to add a task comment.

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Monday, March 28, 2022 3:42:21 PM
To: Elana Gamache <EGamache@whiterockcity.ca>; Facilities <Facilities442@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Good morning Eric,

I have scheduled Crescent Electrical to disconnect the power first thing Thursday morning.

Mike

These comments are about the task [Warming Shelter Project](#) in the plan [Facilities](#).
[Reply in Microsoft Planner](#) or reply to this email to add a task comment.

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Monday, March 28, 2022 3:42:10 PM
To: Elana Gamache <EGamache@whiterockcity.ca>; Facilities <Facilities442@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Task "[Warming Shelter Project](#)" assigned to Mike Thomas

These comments are about the task [Warming Shelter Project](#) in the plan [Facilities](#).
[Reply in Microsoft Planner](#) or reply to this email to add a task comment.

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Monday, March 28, 2022 3:42:08 PM

To: Elana Gamache <EGamache@whiterockcity.ca>; Facilities <Facilities442@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Task "[Warming Shelter Project](#)" assigned to Steve Gamblin

These comments are about the task [Warming Shelter Project](#) in the plan [Facilities](#).
[Reply in Microsoft Planner](#) or reply to this email to add a task comment.

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Monday, March 28, 2022 3:42:05 PM
To: Facilities <Facilities442@whiterockcity.ca>
Subject: Comments on task "Warming Shelter Project"

Task "[Warming Shelter Project](#)" assigned to Raj Toor

[Reply in Microsoft Planner](#)

You can also reply to this email to add a task comment.

This task is in the [Facilities](#) plan.

From: [Smith, Shauna \[FH\]](#)
To: [George Passmore](#); [Norm MacLeod](#); [Leanne Utendale](#); [Rochele Strano](#); [Upkar Tatlay](#); [cmrcer@alexhouse.net](#); [Pattie Petrala](#); [Matthew Huot](#); [Kathy Booth](#); [Deirdre Goudriaan](#); [Denise Darrell](#)
Cc: [Darryl Walker](#); [Anthony Manning](#); [Kale Pauls](#); [Eric Stepana](#)
Subject: RE: BBQ and resource fair to mark the end of the warming shelter
Date: Wednesday, March 30, 2022 2:03:03 PM
Attachments: [image001.jpg](#)
[CAT Knowledge Exchange 2022 Anti-Stigma Project Session Event Invite.pdf](#)

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Hello Everyone

Tides of Change Community Action Team in WRSS is hosting a CAT knowledge exchange - Anti-Stigma Session. See email invite below. We want to take this opportunity to invite you to this event. Rochelle, our peer coordinator has been doing outreach and inviting individuals she meets and who may have visited the warming centre.

Tides of Change CAT will be hosting an in-person viewing of the upcoming CAT Knowledge Exchange on Thursday March 31st, 2022, from 12:00pm to 2:00pm. The viewing will be open to all CAT members and will be hosted at Centennial Area (14600 North Bluff Rd, White Rock, BC V4B 3C9). Flyer attached. We will have Pizza for lunch.

Thanks

Shauna

Shauna Smith, RN BScN CCHN(C)
Mental Wellness Public Health Nurse / Supporting the Overdose Response

Fraser Health
15476 Vine Ave
White Rock, BC V4B 5M2
mobile: 236-888-8563
Shauna.smith@fraserhealth.ca
www.fraserhealth.ca

I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish nations.

From: George Passmore <gpassmore@sourcesbc.ca>
Sent: Thursday, March 10, 2022 10:54 AM
To: Norm MacLeod <nmacleod@whiterockcity.ca>; Leanne Utendale <lUtendale@sourcesbc.ca>; Rochele Strano **Redacted S. 22**; Upkar Tatlay <upkar@eccsociety.org>; cmrcer@alexhouse.net; Pat Petrala <semiplan@shaw.ca>; Matthew Huot **Redacted S. 22**; Smith, Shauna [FH] <Shauna.Smith@fraserhealth.ca>; Kathy Booth <kathy.booth@hotmail.com>; Deirdre Goudriaan <dgoudriaan@sourcesbc.ca>; Denise Darrell <ddarrell@sourcesbc.ca>
Cc: Darryl Walker <dwalker@whiterockcity.ca>; amanning@whiterockcity.ca <amanning@whiterockcity.ca>
Subject: BBQ and resource fair to mark the end of the warming sh

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hello everyone,

As we acknowledge the significant benefit that the warming shelter has provided for people experiencing homelessness in the community, we are considering ways of ensuring that there is some continuity of connection and support for folks going forward.

We were discussing with Upkar the notion of having a BBQ by the warming center towards the end of March where people can meet some of the resources in the community that may be of value to them once the shelter's presence is done for the season. This email is meant as a conversation starter to explore this timely opportunity. Although I am generating this e-mail connection I am actually going to be away starting tomorrow until March 25. I know that Sources would love to support this possibility.

The Tides of Change Community Action Team has been exploring community wellness fair ideas, and this may be in alignment with our intentions to enhance wellness for people experiencing homelessness and to reduce substance related harms in our community.

Regards,

George Passmore, M.A., R.C.C.

Director of Personal & Family Counselling and Support

Pronouns (he, him, his)

SOURCES COMMUNITY RESOURCES

604-541-5043 (Direct line)

604-538-2522 (Intake line)

gpassmore@sourcesbc.ca

www.sourcesbc.ca

Signature logo



SOURCES acknowledges that our work takes place on the unceded traditional and ancestral territories of Indigenous people. Our offices are located on the lands of the Semiahmoo, Kwantlen, Katzie and Tsawwassen First Nations in the Lower Mainland; the Lheidli T'enneh First Nation in the North and the Qualicum First Nation on Vancouver Island. We at SOURCES are committed to learning about, celebrating and incorporating Indigenous knowledge in our work.

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CAT Anti-Stigma Project Session

March 31 | 12:30pm - 2:00pm | [Zoom](#) 12:00pm early start for support



Join us for a Knowledge Exchange session that will dive into various CATs' anti-stigma project work, specifically on media & messaging through articles, posters and videos. This event is open to all team members, peers & coordinators. Receive peer honoraria, **\$40 for this session** (\$25/hr.), from your CAT coordinator.

The objective of this session is to spread learnings on how to implement these types of projects effectively, allowing for other CATs to join-in so we can grow initiatives together!

- Group discussions on the problems of stigma and its harmful messages.
- Sharing completed CAT work with presentations.
- Brainstorming of new anti-stigma project ideas and next steps for teams.

Early Start Zoom Support, 12:00pm

The session will start 30-minutes early at 12:00pm for anyone to sign-in and receive Zoom support. Early-birds can learn tips for using Zoom and have a space to chat before the event begins at 12:30pm!

[Click Here to Register Now](#)

Contact Colin O'Neill at SubstanceUse@bcpsqc.ca with any questions or comments!

From: [Eric Stepura](#)
To: [Elana Gamache](#); [Raj Toor](#)
Cc: [Vu Tran](#)
Subject: Re: Comments on task "Warming Shelter Project"
Date: Wednesday, March 30, 2022 3:26:10 PM

Ok, thanks.

Eric

Get [Outlook for iOS](#)

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Wednesday, March 30, 2022 2:01:52 PM
To: Eric Stepura <ESepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Hi Eric,

Raj received your note. He will drain the water today, if he hasn't been there already.

Elana

From: Eric Stepura <ESepura@whiterockcity.ca>
Sent: March 30, 2022 12:48 PM
To: Elana Gamache <EGamache@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: Re: Comments on task "Warming Shelter Project"

I have arranged for Pit Stop to empty the black water (sewerage) from the Atco Tow and Go trailer by 1 pm tomorrow. Atco will pick it up either late tomorrow or on April 01.

Have your staff drained the water.

Eric

Get [Outlook for iOS](#)

From: Elana Gamache <EGamache@whiterockcity.ca>
Sent: Wednesday, March 30, 2022 12:00:59 PM
To: Eric Stepura <ESepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>
Cc: Vu Tran <VTran@whiterockcity.ca>
Subject: RE: Comments on task "Warming Shelter Project"

Hi Eric,

I just wanted to follow up. Do you need us to contact the contractor for tomorrow? McRae's Environmental or there is another company we use called Ace Tank Services.

Let us know.

Thanks,

Elana

From: Elana Gamache

Sent: March 29, 2022 2:56 PM

To: Eric Stepura <ESstepura@whiterockcity.ca>; Raj Toor <RToor@whiterockcity.ca>

Cc: Vu Tran <VTran@whiterockcity.ca>

Subject: FW: Comments on task "Warming Shelter Project"

Hello Eric,

Please see Raj's recommendation below regarding the black water. I'm not sure if ATCO has a recommended septic company. I believe the City has used McRae's Environmental in the past, if you would like to call them.

Thanks,

Elana

From: Raj Toor <RToor@whiterockcity.ca>

Sent: March 29, 2022 2:46 PM

To: Elana Gamache <EGamache@whiterockcity.ca>; Facilities <Facilities442@whiterockcity.ca>

Subject: RE: Comments on task "Warming Shelter Project"

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Task "[Warming Shelter Project](#)" assigned to Mike Thomas

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Subject: RE: Comments on task "Warming Shelter Project"

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To: Facilities <Facilities442@whiterockcity.ca>
Subject: Comments on task "Warming Shelter Project"

Task "[Warming Shelter Project](#)" assigned to Raj Toor

[Reply in Microsoft Planner](#)

You can also reply to this email to add a task comment.

This task is in the [Facilities](#) plan.

From: upkar@eccsociety.org
To: [Eric Stepura](#)
Subject: Fwd: Invoice 0006 - City of White Rock
Date: Monday, April 4, 2022 1:34:51 PM
Attachments: [Invoice 0006 - City of White Rock .msg](#)

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Hello Eric,

I wanted to touch base and see if you had an opportunity to issue the payment for the attached invoice. Perhaps it is held at city hall?

In any case...hope all is well.

upkar

Upkar Singh Tatlay

Founder, Executive Director

Engaged Communities Canada Society

PO Box 2889 STN Terminal

West Georgia Street

Vancouver BC, V6B 3X4

P: 778-223-6987

E: upkar@eccsociety.org

W: www.eccsociety.org



INVOICE

Engaged Communities Canada Society
PO Box 2889 Vancouver Main
Vancouver BC, V6B3X4
Phone: 778-223-6987
Email: info@eccsociety.org

DATE 15-03-22
INVOICE # 0006
PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
c/o Eric Stepura, Director of Recreation and Culture
15322 Buena Vista Ave
White Rock BC, V4B 1Y6

DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	11	3000.00	33000.00
Billing period: 04-03-22 to 14-03-22			
OTHER COMMENTS			
Please make cheques payable to:			
Engaged Communities Canada Society			
	Subtotal		33,000.00
	GST (5%)		-
	PST (7%)		-
	TOTAL	\$	33,000.00

GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

From: upkar@eccsociety.org
To: [Eric Stepura](#)
Subject: Paid notification: City of White Rock invoice 0006
Date: Monday, April 11, 2022 9:55:00 AM
Attachments: [ECCS Invoice 0006 - City of White Rock PAID.pdf](#)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



INVOICE

Engaged Communities Canada Society
 PO Box 2889 Vancouver Main
 Vancouver BC, V6B3X4
 Phone: 778-223-6987
 Email: info@eccsociety.org

DATE 15-03-22
 INVOICE # 0006
 PAYMENT TERMS DUE UPON RECEIPT

BILL TO

City of White Rock
 c/o Eric Stepura, Director of Recreation and Culture
 15322 Buena Vista Ave
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DESCRIPTION	QTY	RATE	AMOUNT
ECCS Daytime Warming Shelter (operations)	11	3000.00	33000.00
Billing period: 04-03-22 to 14-03-22			
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GST/HST No. 711839282

Daily guest counts submitted to Mr. Stepura

Thank You!

TRANSACTION DATE	METHOD	ID	AMOUNT
09-04-22	Cheque	No. 6988	33000.00
		Balance	0.00