

May 11, 2023

FOI No: 2023-32

Redacted S. 22

Email: **Redacted S. 22**

Dear **Redacted S. 22**

Re: Request for Records
Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

- *Any information related to any bylaw complaint regarding the vicinity of 14523 Blackburn Crescent or the intersection of Blackburn Crescent and High Streets from the period 1/1/2020 to present, including copies of complaints, internal city correspondence related to the complaint, and complaint disposition.*

Access to the records requested is available at this time up until approximately April 30, 2023, however, some of the information in the records is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing under section 22 is necessary to avoid disclosing third-party personal information without permission.

Please contact me if you have any questions or concerns.

Sincerely,



Tracey Arthur
Director of Corporate Administration

Att.

Corporate Administration
P: 604.541.2212 | F: 604.541.9348

City of White Rock
15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6

WHITE ROCK
City by the Sea!

www.whiterockcity.ca

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner
3rd Floor, 756 Fort Street
Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

1. your name, address and telephone number;
2. a copy of this letter;
3. a copy of your original request sent to the City of White Rock; and
4. the reasons or grounds upon which you are requesting the review.

REQUEST FOR SERVICE DETAIL

| | |
|---|---|
| Workgroup ~BYLAW | Class ANIMAL CONTROL |
| Call 42490 Dec 1, 2021 3:33 PM | Problem DOG - AT LARGE |
| Status COMPLETED Jan 20, 2022 10:39 AM | Priority NORMAL Reference DOG LICENSE |
| Follow up NO Internal NO | Bring Forward Jan 19, 2022 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14500 BLACKBURN CRES 14530 MANN PARK CRES WHITE ROCK BC V4B 3A8 | Requestor S.22 Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

COM left a voice-mail for Bylaw advising S.22 found 5 black puppies running around but was only able to capture one puppy.

Redacted S. 22

| Workflow | Date | Name1 | Name2 | File No |
|----------|---------------------|---|---|---------|
| ENTERED | Dec 1, 2021 4:03 PM | MARK MCGOWAN | | |
| ASSIGNED | Dec 1, 2021 4:07 PM | MARK MCGOWAN | | |
| EMAIL | Dec 1, 2021 4:09 PM | <MMcGowan@whiterockcity.ca> A CALL FOR ANIMAL CONTROL - DOG - AT LARGE HAS BEEN ASSIGNED TO MARK MCGOWAN | | |
| NOTE | Dec 2, 2021 3:45 AM | MARK MCGOWAN | <p>MCGOWAN and DHILLON received a call regarding 5 small dogs running at large in the 14500 Blackburn Crescent. COM advise S.22 was able to capture one, however, the other 4 ran away. Officers conducted extensive patrols in the area and other dogs were not located.</p> <p>MCGOWAN was able to meet the COM and took custody of the dog. The dog was transported to Silver Birch Kennels in Surrey.</p> <p>The dog found is a Tibetan Spaniel mix. Tag found on the dog is believed to be associated to Tsawwassen First Nations with a phone number on the tag S.22. MCGOWAN will attempt to contact the phone number.</p> | |

NOTE Dec 2, 2021 9:30 AM MARK MCGOWAN

Dog information:

Dog name: Caroline
Over 2 years old
Female
Tibetan Spaniel

Dog owner:

Redacted S. 22

Silver Birch Kennels advised it appears the dog has had puppies.

NOTE Dec 2, 2021 11:00 AM MARK MCGOWAN

MCGOWAN and DHILLON met dog owner (Redacted S. 22) at City Hall to go over the details of the whereabouts of the dog. During the conversation, Bylaw discovered that the (Redacted S. 22) was renting (Redacted S. 22) and was harbouring approximately 17 dogs. Bylaw explained that under the Animal Control and Licensing Bylaw, occupants cannot house more than three (3) dogs at one time.

Bylaw will be inspecting the property later in the day.

(s.22) was issued the following tickets and obtained a dog license while at City Hall.

M01141 - Running at Large
M01143 - Operating a Kennel

ASSIGNED Dec 2, 2021 4:29 PM SANDEEP DHILLON

December 2, 2021 - Inspection confirmed more than 3 dogs at property. The occupant was advised they would be given a specified deadline of January 5, 2022 to comply with the 3 dog limit. The dog owner specified that (s.22) would be relocating east to a rural area by the deadline. A letter was personally delivered to the dog owner with the deadline enclosed today. Dog owner was also advised that the owner of the property would also be notified for the infraction with a compliance letter as well. (Attached letter to dog owner).

EMAIL Dec 2, 2021 4:29 PM <SDhillon@whiterockcity.ca>

A CALL FOR ANIMAL CONTROL - DOG - AT LARGE HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Dec 3, 2021 4:17 PM SANDEEP DHILLON

December 3, 2021 - I attended the RO's property and personally served a letter and MTI00964 for zoning infraction. I advised the Owner if the tenant were to comply by the designated deadline the ticket issued would be waived.

NOTE Jan 18, 2022 10:48 AM SANDEEP DHILLON

I spoke to RO and (s.22) advised the tenant is leaving today and is cleaning up the property. The dogs have already been relocated out of the City. Bylaws will do follow up tomorrow to confirm compliance.

COMPLETED Jan 20, 2022 10:39 AM SANDEEP DHILLON

I followed up at the property and confirmed there is no trailer in the driveway and no one living at the property. The dog owner has moved. The owner has also confirmed the tenant has vacated the premise. NO further follow up required. The property is in compliance.

EMAIL Jan 20, 2022 10:41 AM <SDhillon@whiterockcity.ca>

Call 42490 - ANIMAL CONTROL - DOG - AT LARGE has been completed

REQUEST FOR SERVICE DETAIL

| | | | | |
|------------------|-----------|----------------------|----------------------|-------------------------------|
| Workgroup | ~BYLAW | | Class | BYLAW ENFORCEMENT |
| Call | 42451 | Nov 27, 2021 4:27 PM | Problem | GENERAL |
| Status | COMPLETED | Nov 27, 2021 4:28 PM | Priority | NORMAL |
| Follow up | NO | Internal | NO | Reference BUSINESS LIC |
| | | | Bring Forward | Dec 4, 2021 |
| | | | Repeat | |

| | |
|--|---|
| Location PERFECT DRYWALL LTD 14400 BLK OF MANN PARK | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Company was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|--|-------|---------|
| ENTERED | Nov 27, 2021 4:27 PM | SANDEEP DHILLON | | |
| ASSIGNED \$250 | Nov 27, 2021 4:27 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Nov 27, 2021 4:28 PM | SANDEEP DHILLON | | |
| EMAIL | Nov 27, 2021 4:28 PM | <SDhillon@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | |
| EMAIL | Nov 27, 2021 4:29 PM | <SDhillon@whiterockcity.ca> Call 42451 - BYLAW ENFORCEMENT - GENERAL has been completed | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 46872 Apr 6, 2023 1:04 PM | Problem DAMAGE TO CITY BOULEVARD |
| Status TRANSFER OUT Apr 6, 2023 1:31 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Apr 7, 2023 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14500 BLK OF BLACKBURN AVE 14523 BLACKBURN CRES WHITE ROCK BC V4B 3A3 | Requestor Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

Work being done by a company on city property

| Workflow | Date | Name1 | Name2 | File No |
|---|---------------------|-----------------------------|-------|---------|
| ENTERED | Apr 6, 2023 1:04 PM | SANDEEP DHILLON | | |
| ASSIGNED | Apr 6, 2023 1:06 PM | SANDEEP DHILLON | | |
| BLEO Dhillon and BLEO Gill attended property (pictures in attachments) and confirmed work being conducted on city boulevard. RO of property adjacent to the work came out and advised S.22 was removing all the dead hedges/trees and replanting new ones. Bylaws asked if S.22 had approval from the City and S.22 advised S.22 thought it would be fine as S.22 had planted the original landscaping including trees/hedges. Isidore Landscaping was doing the work and were confirmed to be licensed with the COWR. Bylaws contacted Parks/Engineering and advised the Manager to attend property and confirm if the work being done is permitted and he advised he was in a meeting and would possibly check back later. The owner wanted a response right away but unfortunately the city boulevard maintenance falls under engineering and such the manager would have to contact and inspect the area to confirm of any possible violations. | | | | |
| EMAIL | Apr 6, 2023 1:27 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - DAMAGE TO CITY BOULEVARD HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Apr 6, 2023 1:28 PM | SANDEEP DHILLON | | |
| Bylaws advised homeowner and company that no further work was permitted until the parks/engineering department approval was granted. File will be transferred to Parks for a follow up and to confirm any possible violations. | | | | |
| TRANSFER OUT | Apr 6, 2023 1:31 PM | SANDEEP DHILLON | | |
| Transferred to ~PARKS Call number 46873 | | | | |

REQUEST FOR SERVICE DETAIL

| | | | |
|-------------------------|-----------------------|-----------------------------------|------------------|
| Workgroup ~BYLAW | | Class ANIMAL CONTROL | |
| Call 36143 | Jan 13, 2020 9:48 AM | Problem GENERAL | |
| Status COMPLETED | Jan 13, 2020 11:04 AM | Priority NORMAL | Reference |
| Follow up NO | Internal NO | Bring Forward Jan 20, 2020 | Repeat |

| | |
|---|--|
| Location Redacted S. 22 Redacted S. 22 14500 MANN PARK CRES WHITE ROCK BC V4B 3A8 | Requestor Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

Requester claims a black dog (pit bull) ran off a property and frightened s.22. Dog owner was confrontational and claimed the property has an electric fence and did not need to have the dog on leash.

| Workflow | Date | Name1 | Name2 | File No |
|----------|----------------------|------------|-------|---------|
| ENTERED | Jan 13, 2020 9:48 AM | JESSE BOON | | |
| ASSIGNED | Jan 13, 2020 9:51 AM | JESSE BOON | | |

EMAIL Jan 13, 2020 9:51 AM <JBoon@whiterockcity.ca>
A CALL FOR ANIMAL CONTROL - GENERAL HAS BEEN ASSIGNED TO JESSE BOON

NOTE Jan 13, 2020 11:01 AM JESSE BOON
1/13/2020 @ 1100H Attend property and spoke with s.22. s.22 showed me the dog who seemed very friendly and unaggressive. s.22 admitted that the dog was in the yard off leash but when the requester was walking down the lane the dog did approach the requester who swung the garbage can lid at the dog. Redacted S. 22 retrieved the dog. I explained to Redacted S. 22 to ensure the dog is secured even on private property as the lot does not have a fence the dog should be tethered. s.22 agreed, verbal warning issued as licence is current.

COMPLETED Jan 13, 2020 11:04 AM JESSE BOON
File closed.

EMAIL Jan 13, 2020 11:04 AM <SDhillon@whiterockcity.ca>
Call 36143 - ANIMAL CONTROL - GENERAL has been completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW **Class** ANIMAL CONTROL
Call 38592 Sep 23, 2020 9:08 AM **Problem** DOG - BARKING
Status RE-ISSUED Jan 16, 2021 4:00 PM **Priority** NORMAL **Reference**
Follow up NO **Internal** NO **Bring Forward** Sep 24, 2020 **Repeat**

| | |
|--|------------------------------------|
| Location | Requestor |
| Redacted S. 22 [REDACTED] | [REDACTED] Redacted S. 22 |
| 14519 MANN PARK CRES WHITE ROCK BC V4B 3A7 | Phone Redacted S. 22 [REDACTED] |

Call Detail

September 22, 2020 @ 10pm - Dog barking excessively directly behind his house causing a disturbance.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Sep 23, 2020 9:08 AM | SANDEEP DHILLON | | |
| ASSIGNED | Sep 23, 2020 9:09 AM | SANDEEP DHILLON | | |
| I contacted owner and left a Voicemail for a call back concerning the complaint and a door notice was left advising of issue. | | | | |
| EMAIL | Sep 23, 2020 9:10 AM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Oct 1, 2020 8:08 AM | SANDEEP DHILLON | | |
| Patrolled area on October 1 from 0735hrs to 0750hrs - no issues observed Patrolled area on September 29 from 0815hrs to 0830hrs - no issues observed | | | | |
| COMPLETED | Oct 1, 2020 8:10 AM | SANDEEP DHILLON | | |
| No further issues reported. File will be closed. | | | | |
| EMAIL | Oct 1, 2020 8:11 AM | <SDhillon@whiterockcity.ca> | | |
| Call 38592 - ANIMAL CONTROL - DOG - BARKING has been completed | | | | |
| RE-ISSUED | Jan 16, 2021 4:00 PM | SANDEEP DHILLON | | |
| Re-initiated as Call Number 39539 | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 43130 Feb 25, 2022 2:07 PM | Problem GENERAL |
| Status COMPLETED Feb 25, 2022 2:08 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Mar 4, 2022 Repeat |

| | |
|---|---|
| Location JOVAK LANDSCAPE & DESIGN LTD 14400 BLK OF BLACKBURN AVE | Requestor BYLAWS Phone 1 604-541-2146 |
|---|---|

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|---|---------|
| ENTERED | Feb 25, 2022 2:07 PM | SANDEEP DHILLON | | |
| ASSIGNED \$275 | Feb 25, 2022 2:08 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Feb 25, 2022 2:08 PM | SANDEEP DHILLON | | |
| EMAIL | Feb 25, 2022 2:08 PM | <SDhillon@whiterockcity.ca> | A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | |
| EMAIL | Feb 25, 2022 2:09 PM | <SDhillon@whiterockcity.ca> | Call 43130 - BYLAW ENFORCEMENT - GENERAL has been completed | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 36996 Apr 25, 2020 8:06 AM | Problem SQUATTERS/HOMELESS PERSON(S) |
| Status COMPLETED Apr 29, 2020 11:32 AM | Priority NORMAL Reference HOMELESS |
| Follow up YES Internal NO | Bring Forward Apr 26, 2020 Repeat |

| | |
|---|--|
| Location HOMELESS 14600 BLK OF NORTH BLUFF - NEAR PLAYGROUND | Requestor Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 Email Redacted S. 22 |
|---|--|

Call Detail

THERE IS A LARGE PILE OF RUBBISH, INCLUDING GARBAGE BAGS, PILLOWS, BROKEN BICYCLE PARTS ETC. Can you please remove this pile of garbage from the park. In between the off leash dog park and playground.

| Workflow | Date | Name1 | Name2 | File No |
|--|-----------------------|-----------------------------|-------|---------|
| ENTERED ONLINE CALL | Apr 25, 2020 8:06 AM | Redacted S. 22 | | |
| ASSIGNED | Apr 25, 2020 12:21 PM | SANDEEP DHILLON | | |
| I spoke to the individual Redacted S. 22 and gave S.22 24 hours to remove S.22 belongings and vacate area. I followed up with requester and updated S.22 on the file. | | | | |
| EMAIL | Apr 25, 2020 12:22 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Apr 27, 2020 5:53 PM | JESSE BOON | | |
| Another complaint received There is a large amount of disorganized personal material/junk in the park and it appears someone is camping in the area.This Material has been in the same area for several days. This is a second request from requester. 4/27/2020 @ 1200H Contacted OPs to remove items after RCMP attended due to subject Redacted S. 22 causing a disturbance in the area. | | | | |
| NOTE | Apr 28, 2020 8:58 AM | SANDEEP DHILLON | | |
| Another complaint received from same requester in regards to tree possible tree vandalism (email attached). | | | | |
| NOTE | Apr 28, 2020 2:29 PM | SANDEEP DHILLON | | |
| I checked the area and confirmed the items have been removed by the contractor RECYCLE IT (picture attached). The tree observed appears to be mostly damaged by woodpeckers and appears to be dead. There is no further evidence to suggest who did further damage to it. | | | | |
| NOTE | Apr 29, 2020 11:31 AM | SANDEEP DHILLON | | |
| Tree issue forwarded to Parks Department for assessment. File closed. | | | | |

COMPLETED Apr 29, 2020 11:32 AM SANDEEP DHILLON

EMAIL Apr 29, 2020 11:32 AM <SDhillon@whiterockcity.ca>
Call 36996 - BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) has been completed

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 44613 Jul 22, 2022 10:22 AM | Problem GENERAL |
| Status COMPLETED Jul 23, 2022 10:23 AM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Jul 30, 2022 Repeat |

| | |
|--|---|
| Location DHESI MASONRY LTD 14400 BLK OF BLACKBURN | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Business was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|--|-----------------------|-----------------------------|-------|---------|
| ENTERED | Jul 23, 2022 10:22 AM | SANDEEP DHILLON | | |
| ASSIGNED \$175 | Jul 23, 2022 10:23 AM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Jul 23, 2022 10:23 AM | SANDEEP DHILLON | | |
| EMAIL A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | Jul 23, 2022 10:23 AM | <SDhillon@whiterockcity.ca> | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|---|
| Workgroup ~BYLAW | Class UNSIGHTLY PREMISES |
| Call 34060 May 30, 2019 8:58 AM | Problem UNKEPT LAWN |
| Status COMPLETED Jun 6, 2019 9:20 AM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward May 31, 2019 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14400 BLOCK OF MANN PARK 14430 MANN PARK CRES WHITE ROCK BC V4B 3A8 | Requestor Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

unkept lawn/possible vacant home

| Workflow | Date | Name1 | Name2 | File No |
|--|----------------------|-----------------|-------|---------|
| ENTERED | May 30, 2019 8:58 AM | SANDEEP DHILLON | | |
| ASSIGNED | May 30, 2019 9:02 AM | HARMAIL GILL | | |
| NOTE | May 31, 2019 9:24 AM | HARMAIL GILL | | |
| Attended property and overgrown vegetation on property. Knocked on door. No answer. Left notice on door for a call back and the grass to be cut as per city regulations. | | | | |
| NOTE | May 31, 2019 4:33 PM | HARMAIL GILL | | |
| Talk to friend of owner who is in Redacted S. 22. s.22 the friend will get a company to cut the grass asap. Follow June 7, 2019. | | | | |
| NOTE | Jun 6, 2019 9:16 AM | HARMAIL GILL | | |
| Follow up. All overgrown grass has been cut. No further issue. Picture taken | | | | |
| COMPLETED | Jun 6, 2019 9:20 AM | HARMAIL GILL | | |
| filed closed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class NOISE |
| Call 36987 Apr 24, 2020 9:54 AM | Problem CONSTRUCTION OUTSIDE OF PERMITTED H |
| Status COMPLETED Apr 29, 2020 12:26 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Apr 25, 2020 Repeat |

| | |
|--|--|
| Location OWNER: Redacted S. 22 14500 BLK SATURNA DR 14506 SATURNA DR WHITE ROCK BC V4B 3B7 | Requestor Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 |
|--|--|

Call Detail

construction noise after hours. Owner information: E-MAIL: Redacted S. 22
 PHONE: Redacted S. 22

| Workflow | Date | Name1 | Name2 | File No |
|--|-----------------------|-----------------------------|-------|---------|
| ENTERED | Apr 24, 2020 9:54 AM | HARMAIL GILL | | |
| ASSIGNED | Apr 24, 2020 9:56 AM | HARMAIL GILL | | |
| EMAIL | Apr 24, 2020 9:57 AM | <HGill@whiterockcity.ca> | | |
| A CALL FOR NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS HAS BEEN ASSIGNED TO HARMAIL GILL | | | | |
| NOTE | Apr 28, 2020 4:09 PM | HARMAIL GILL | | |
| Talk to the owner and builder regarding permitted construction hours. Warning given, advise M -F 7:30am to 7pm sat 9 to 7pm and no noise on Sundays. | | | | |
| COMPLETED | Apr 29, 2020 12:26 PM | HARMAIL GILL | | |
| Completed | | | | |
| EMAIL | Apr 29, 2020 12:26 PM | <SDhillon@whiterockcity.ca> | | |
| Call 36987 - NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS has been completed | | | | |

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 41871

Sep 22, 2021 9:08 AM

Status COMPLETED

Sep 27, 2021 4:40 PM

Follow up YES

Internal NO

Class BYLAW ENFORCEMENT

Problem ILLEGAL DUMPING

Priority NORMAL

Reference

Bring Forward Sep 23, 2021

Repeat

| | |
|--|--|
| Location Redacted S. 22 1500 BLK OF HIGH ST 1555 HIGH ST WHITE ROCK BC V4B 3N9 | Requestor Redacted S. 22 Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 Email Redacted S. 22 |
|--|--|

Call Detail

There are several black sofas on the lawn and they have been there for almost 2 months.

| Workflow | Date | Name1 | Name2 | File No |
|--|----------------------|-----------------------------|-------|---------|
| ENTERED ONLINE CALL | Sep 22, 2021 9:08 AM | Redacted S. 22 | | |
| ASSIGNED | Sep 22, 2021 9:44 AM | HARMAIL GILL | | |
| Bylaws attended and spoke to homeowner advising Redacted S. 22 to have the couches removed by end of Friday, September 24, 2021. | | | | |
| NOTE | Sep 27, 2021 4:36 PM | HARMAIL GILL | | |
| Sofas have been removed of boulevard. | | | | |
| COMPLETED | Sep 27, 2021 4:40 PM | HARMAIL GILL | | |
| completed | | | | |
| EMAIL | Sep 27, 2021 4:40 PM | <SDhillon@whiterockcity.ca> | | |
| Call 41871 - BYLAW ENFORCEMENT - ILLEGAL DUMPING has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 45414 Oct 8, 2022 5:21 PM | Problem GENERAL |
| Status COMPLETED Oct 8, 2022 5:21 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Oct 15, 2022 Repeat |

| | |
|--|-----------------------------------|
| Location GINO CONTRACTING 14530 MANN PARK | Requestor BYLAWS PATROL |
|--|-----------------------------------|

Call Detail

Company operating without a business license was advised to obtain license to prevent further enforcement action.

| Workflow | Date | Name1 | Name2 | File No |
|---|---------------------|-----------------------------|-------|---------|
| ENTERED | Oct 8, 2022 5:21 PM | SANDEEP DHILLON | | |
| ASSIGNED \$200 | Oct 8, 2022 5:21 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Oct 8, 2022 5:21 PM | SANDEEP DHILLON | | |
| EMAIL | Oct 8, 2022 5:21 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class UNSIGHTLY PREMISES |
| Call 44046 Jun 7, 2022 12:29 PM | Problem OVERGROWN VEGETATION |
| Status COMPLETED Jun 28, 2022 10:14 AM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Jun 8, 2022 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14400 BLK OF MANN PARK 14495 MANN PARK CRES WHITE ROCK BC V4B 3A7 | Requestor Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

Bylaw received a voice-mail regarding over grown vegetation at the property.

| Workflow | Date | Name1 | Name2 | File No |
|----------|----------------------|--------------|-------|---------|
| ASSIGNED | Jun 7, 2022 12:29 PM | MARK MCGOWAN | | |
| ENTERED | Jun 7, 2022 1:23 PM | MARK MCGOWAN | | |

NOTE Jun 7, 2022 2:27 PM MARK MCGOWAN
 MCGOWAN attended 14495 Mann Park Crescent and noted over grown grass in the front and back of the property. When MCGOWAN was in the backyard, a ladder was noted for what appears to be for minor painting. MCGOWAN left a Notice at the door requesting a phone call.

COM advises they believe the RO has gone back to s.22. MCGOWAN will attempt to find owner contact information.

NOTE Jun 13, 2022 12:56 PM MARK MCGOWAN
 MCGOWAN re-attended the property and found some of the vegetation in the front of the property had been trimmed and noted a trailer in the driveway. No one was present at the time of attendance, however, will look to obtain further RO details from the trailer license plate.

NOTE Jun 23, 2022 3:30 PM MARK MCGOWAN
 MCGOWAN received a call from the COM advising that contractors were at the property. MCGOWAN attended and spoke with s.22 who explained they are hired by the owners to maintain the property. MCGOWAN obtained a phone number for the individual in charge Redacted S. 22 and explained that the vegetation at the property was over grown and needed to be cut down. s.22 explained s.22 had landscaping set up and the work would be conducted over the weekend. A language barrier was present.

MCGOWAN will follow-up with the property next week.

NOTE Jun 27, 2022 2:22 PM MARK MCGOWAN

MCGOWAN attended the property and found all vegetation at the front and back of the property had been trimmed down to City standards. Photos taken. No further action required.

END OF REPORT

NOTE Jun 28, 2022 10:08 AM MARK MCGOWAN

COMPLETED Jun 28, 2022 10:14 AM MARK MCGOWAN

Contractors spoken to (RO's live s.22) and grass in front and back of the property cut down.

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 46639 Mar 8, 2023 1:40 PM | Problem GENERAL |
| Status COMPLETED Mar 8, 2023 1:42 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Mar 15, 2023 Repeat |

| | |
|---|--|
| Location NCC EXTERIORS LTD CORNER OF HIGH ST/MANN PARK | Requestor BYLAWS PATROL Phone 1 604-541-2146 |
|---|--|

Call Detail

Unlicensed company operating within city of white rock without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|---------------------|-----------------------------|-------|---------|
| ENTERED | Mar 8, 2023 1:40 PM | SANDEEP DHILLON | | |
| ASSIGNED \$225 | Mar 8, 2023 1:41 PM | SANDEEP DHILLON | | |
| EMAIL | Mar 8, 2023 1:41 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| COMPLETED | Mar 8, 2023 1:42 PM | SANDEEP DHILLON | | |
| License obtained (attached). | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 46934 Apr 13, 2023 3:38 PM | Problem GENERAL |
| Status COMPLETED Apr 13, 2023 3:39 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Apr 20, 2023 Repeat |

| | |
|--|----------------------|
| Location | Requestor |
| VIRK MASONRY LTD CORNER OF ARCHIBALD AND SATURNA DR | BYLAWS PATROL |
| | Phone 1 2146 |

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Apr 13, 2023 3:38 PM | SANDEEP DHILLON | | |
| ASSIGNED \$200 | Apr 13, 2023 3:39 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Apr 13, 2023 3:39 PM | SANDEEP DHILLON | | |
| EMAIL | Apr 13, 2023 3:39 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 40073 Mar 26, 2021 3:36 PM | Problem GENERAL |
| Status COMPLETED Mar 26, 2021 4:43 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Apr 2, 2021 Repeat |

| | |
|--|---|
| Location WELL DONE PLUMBING & HEATING LTD 14400 BLK OF BLACKBURN CRES | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Company was operating in City without a valid business license and was advised to obtain license to prevent further enforcement action.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Mar 26, 2021 3:36 PM | SANDEEP DHILLON | | |
| ASSIGNED \$175 | Mar 26, 2021 3:37 PM | SANDEEP DHILLON | | |
| EMAIL | Mar 26, 2021 3:38 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| COMPLETED | Mar 26, 2021 4:43 PM | SANDEEP DHILLON | | |
| Company has obtained business license (attached). | | | | |
| EMAIL | Mar 26, 2021 4:44 PM | <SDhillon@whiterockcity.ca> | | |
| Call 40073 - BYLAW ENFORCEMENT - GENERAL has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 43821 May 14, 2022 8:54 AM | Problem GENERAL |
| Status COMPLETED May 17, 2022 8:55 AM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward May 24, 2022 Repeat |

| | |
|---|------------------|
| Location | Requestor |
| Redacted S. 22 PAVING STONE CONTRACTOR 14400 BLK OF MANN PARK CRES | BYLAWS |
| | |

Call Detail

Company operating without a business license was advised to obtain license to have the ticket issued canceled.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | May 17, 2022 8:54 AM | SANDEEP DHILLON | | |
| ASSIGNED \$150 | May 17, 2022 8:55 AM | SANDEEP DHILLON | | |
| COMPLETED | May 17, 2022 8:55 AM | SANDEEP DHILLON | | |
| License obtained (attached). Ticket canceled. | | | | |
| EMAIL | May 17, 2022 8:55 AM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| EMAIL | May 17, 2022 9:01 AM | <SDhillon@whiterockcity.ca> | | |
| Call 43821 - BYLAW ENFORCEMENT - GENERAL has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|---|
| Workgroup ~BYLAW | Class ANIMAL CONTROL |
| Call 44340 Jun 29, 2022 1:50 PM | Problem DOG - BARKING |
| Status COMPLETED Jul 21, 2022 2:39 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Jun 30, 2022 Repeat |

| | |
|--|--|
| Location Redacted S. 22 1500 BLK OF HIGH ST 1555 HIGH ST WHITE ROCK BC V4B 3N9 | Requestor Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 Email Redacted S. 22 |
|--|--|

Call Detail

dog barking excessively - non stop and is whining.

| Workflow | Date | Name1 | Name2 | File No |
|----------|----------------------|-----------------|-------|---------|
| ENTERED | Jun 29, 2022 1:50 PM | SANDEEP DHILLON | | |

ASSIGNED Jun 29, 2022 1:51 PM MARK MCGOWAN

BLEO Dhillon followed up with Redacted S. 22 and advised their dog is excessively barking and whining with concerns of it being in pain. Dog owner advised the dog has anxiety issues and they have taken her to dog behaviour specialist and they strongly recommended leaving her outside for some periods of time on her own so she can improve on her anxiety. I advised owner to take steps to control barking and Redacted S. 22 indicated Redacted S. 22 will get Redacted S. 22 to sit outside when the dog is outside as the dog is more comfortable with Redacted S. 22.

EMAIL Jun 29, 2022 1:51 PM <MMcGowan@whiterockcity.ca>
A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO MARK MCGOWAN

NOTE Jun 30, 2022 10:13 AM MARK MCGOWAN
MCGOWAN has emailed the daily log sheet to COM for completion.

NOTE Jul 7, 2022 11:00 AM MARK MCGOWAN
MCGOWAN attended the property for several minutes and no barking or whining could be heard from outside the property.

NOTE Jul 13, 2022 12:00 PM MARK MCGOWAN
MCGOWAN attended the property for several minutes and no barking or whining could be heard from outside the property. At the time of the patrol, multiple sirens went by the area and MCGOWAN noted some minor barking but was only moments.

COMPLETED Jul 21, 2022 2:39 PM MARK MCGOWAN
Dog owners spoken to regarding excessive dog barking and advised of complaint. COM was emailed the noise log, however, it was not returned.

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class NOISE |
| Call 41464 Aug 6, 2021 9:25 AM | Problem CONSTRUCTION OUTSIDE OF PERMITTED H |
| Status COMPLETED Aug 6, 2021 4:04 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Aug 7, 2021 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14475 MANN PARK CRES WHITE ROCK BC V4B 3A7 | Requestor Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

Construction noise went past 7pm yesterday (August 5, 2021) with loud vacuum ongoing until 9pm.

| Workflow | Date | Name1 | Name2 | File No |
|--|---------------------|-----------------------------|-------|---------|
| ENTERED | Aug 6, 2021 9:25 AM | SANDEEP DHILLON | | |
| ASSIGNED | Aug 6, 2021 9:26 AM | HARMAIL GILL | | |
| Bylaws attended property and spoke to homeowner who was at the property warning s.22 about the construction hours. s.22 advised it would not happen again. | | | | |
| EMAIL | Aug 6, 2021 9:28 AM | <HGill@whiterockcity.ca> | | |
| A CALL FOR NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS HAS BEEN ASSIGNED TO HARMAIL GILL | | | | |
| COMPLETED | Aug 6, 2021 4:04 PM | HARMAIL GILL | | |
| file closed. | | | | |
| EMAIL | Aug 6, 2021 4:05 PM | <SDhillon@whiterockcity.ca> | | |
| Call 41464 - NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | | | | |
|------------------|-----------|----------------------|----------------------------------|-------------------------------|
| Workgroup | ~BYLAW | | Class | BYLAW ENFORCEMENT |
| Call | 36509 | Feb 22, 2020 3:49 PM | Problem | GENERAL |
| Status | COMPLETED | Feb 25, 2020 3:50 PM | Priority | NORMAL |
| Follow up | NO | Internal | NO | Reference BUSINESS LIC |
| | | | Bring Forward Mar 3, 2020 | Repeat |

| | |
|---|---|
| Location PERFECT INSULATION CO LTD 14400 BLK OF SATURNA DR | Requestor BYLAWS Phone 1 604-541-2146 |
|---|---|

Call Detail

Company operating without a business license was advised to obtain license

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Feb 25, 2020 3:48 PM | SANDEEP DHILLON | | |
| ASSIGNED \$200 | Feb 25, 2020 3:49 PM | SANDEEP DHILLON | | |
| COMPLETED | Feb 25, 2020 3:50 PM | SANDEEP DHILLON | | |
| Company has obtained license (attached). | | | | |
| EMAIL | Feb 25, 2020 3:50 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| EMAIL | Feb 25, 2020 3:50 PM | <SDhillon@whiterockcity.ca> | | |
| Call 36509 - BYLAW ENFORCEMENT - GENERAL has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 42877 Jan 22, 2022 5:15 PM | Problem GENERAL |
| Status COMPLETED Jan 22, 2022 5:17 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Jan 29, 2022 Repeat |

| | |
|---|---|
| Location WESTCAN CUSTOM FINISHING 14400 BLK OF MANN PARK | Requestor BYLAWS Phone 1 604-541-2146 |
|---|---|

Call Detail

Company was operating without a business license and advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|---|---------|
| ENTERED | Jan 22, 2022 5:15 PM | SANDEEP DHILLON | | |
| ASSIGNED \$200 | Jan 22, 2022 5:16 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Jan 22, 2022 5:17 PM | SANDEEP DHILLON | | |
| EMAIL | Jan 22, 2022 5:17 PM | <SDhillon@whiterockcity.ca> | A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | |
| EMAIL | Jan 22, 2022 5:17 PM | <SDhillon@whiterockcity.ca> | Call 42877 - BYLAW ENFORCEMENT - GENERAL has been completed | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 46638 Mar 8, 2023 1:36 PM | Problem GENERAL |
| Status COMPLETED Mar 8, 2023 1:37 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Mar 15, 2023 Repeat |

| | |
|---|--|
| Location REFRIGERATION SYSTEMS LTD CORNER OF HIGH ST AND MANN PARK | Requestor BYLAWS PATROL Phone 1 604-541-2146 |
|---|--|

Call Detail

Unlicensed company operating within city of white rock without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|---------------------|-----------------------------|-------|---------|
| ENTERED | Mar 8, 2023 1:36 PM | SANDEEP DHILLON | | |
| ASSIGNED \$250 | Mar 8, 2023 1:37 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Mar 8, 2023 1:37 PM | SANDEEP DHILLON | | |
| EMAIL | Mar 8, 2023 1:37 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 41428 Aug 3, 2021 3:48 PM | Problem SQUATTERS/HOMELESS PERSON(S) |
| Status COMPLETED Aug 3, 2021 3:54 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Aug 4, 2021 Repeat |

| | |
|--|------------------------------------|
| Location RAVINE BY HIGH STREET | Requestor Redacted S. 22 |
| | Phone Redacted S. 22 |

Call Detail

Homeless tent by the water shed by ravine on high street

| Workflow | Date | Name1 | Name2 | File No |
|--|---------------------|-----------------------------|-------|---------|
| ENTERED | Aug 3, 2021 3:48 PM | HARMAIL GILL | | |
| ASSIGNED | Aug 3, 2021 3:52 PM | HARMAIL GILL | | |
| NOTE | Aug 3, 2021 3:52 PM | HARMAIL GILL | | |
| Attended area to see 1 individual in a tent near the water shed area by the ravine. Talk to individual. Complied with bylaws and moved on. No issue with individual. | | | | |
| EMAIL | Aug 3, 2021 3:52 PM | <HGill@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) HAS BEEN ASSIGNED TO HARMAIL GILL | | | | |
| COMPLETED | Aug 3, 2021 3:54 PM | HARMAIL GILL | | |
| Closed | | | | |
| EMAIL | Aug 3, 2021 3:54 PM | <SDhillon@whiterockcity.ca> | | |
| Call 41428 - BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|---|
| Workgroup ~BYLAW | Class UNSIGHTLY PREMISES |
| Call 42875 Jan 22, 2022 3:07 PM | Problem REFUSE/GARBAGE |
| Status COMPLETED Jan 27, 2022 9:43 AM | Priority NORMAL Reference |
| Follow up YES Internal NO | Bring Forward Jan 23, 2022 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14400 BLK OF MANN PARK 14475 MANN PARK CRES WHITE ROCK BC V4B 3A7 | Requestor Redacted S. 22 Phone Redacted S. 22 Email Redacted S. 22 |
|---|--|

Call Detail

wooden pallets & debris scattered on driveway

| Workflow | Date | Name1 | Name2 | File No |
|--|----------------------|-----------------|-------|---------|
| ENTERED ONLINE CALL | Jan 22, 2022 3:07 PM | Redacted S. 22 | | |
| ASSIGNED | Jan 22, 2022 5:00 PM | SANDEEP DHILLON | | |
| NO issues with property. RO will be doing landscaping soon. Construction site in respectable condition. | | | | |
| NOTE | Jan 22, 2022 5:06 PM | SANDEEP DHILLON | | |
| BLEO KOO contacted the R/O Redacted S. 22 and explained the complaint to him. KOO advised S.22 to ensure the temporary fencing for S.22 new single family dwelling construction are erected properly, remove all construction debris, relocate portable washroom from the blvd onto property and place all construction materials in an orderly fashion S.22 indicated that S.22 will resolve all of the issues by Jan 24, 2022. | | | | |
| COMPLETED | Jan 27, 2022 9:43 AM | SANDEEP DHILLON | | |
| File closed. | | | | |

REQUEST FOR SERVICE DETAIL

| | | | | |
|------------------|-----------|---------------------|----------------------|-------------------------------|
| Workgroup | ~BYLAW | | Class | BYLAW ENFORCEMENT |
| Call | 44389 | Jul 5, 2022 4:35 PM | Problem | GENERAL |
| Status | COMPLETED | Jul 5, 2022 4:37 PM | Priority | NORMAL |
| Follow up | NO | Internal | NO | Reference BUSINESS LIC |
| | | | Bring Forward | Jul 12, 2022 |
| | | | Repeat | |

| | |
|---|--|
| Location SOHAL FRAMING CORNER OF SATURNA AND ARCHIBALD | Requestor BYLAWS Phone 1 604-541-2146 |
|---|--|

Call Detail

Company was operating without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|--|---------------------|-----------------------------|-------|---------|
| ENTERED | Jul 5, 2022 4:35 PM | SANDEEP DHILLON | | |
| ASSIGNED \$225 | Jul 5, 2022 4:36 PM | SANDEEP DHILLON | | |
| COMPLETED License obtained (attached). | Jul 5, 2022 4:37 PM | SANDEEP DHILLON | | |
| EMAIL A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | Jul 5, 2022 4:37 PM | <SDhillon@whiterockcity.ca> | | |

REQUEST FOR SERVICE DETAIL

| | | | | |
|------------------|-----------|---------------------|----------------------|-------------------------------|
| Workgroup | ~BYLAW | | Class | BYLAW ENFORCEMENT |
| Call | 36627 | Mar 6, 2020 4:10 PM | Problem | GENERAL |
| Status | COMPLETED | Mar 6, 2020 4:12 PM | Priority | NORMAL |
| Follow up | NO | Internal | NO | Reference BUSINESS LIC |
| | | | Bring Forward | Mar 13, 2020 |
| | | | Repeat | |

| | |
|--|--|
| Location RELIANCE DRYWALL LTD 14400 BLK OF SATURNA DR | Requestor BYLAWS Phone 1 604-541-2146 |
|--|--|

Call Detail

Company operating without a business license and was advised to obtain license.

| Workflow | Date | Name1 | Name2 | File No |
|-------------------|---------------------|--|-------|---------|
| ENTERED | Mar 6, 2020 4:10 PM | SANDEEP DHILLON | | |
| ASSIGNED \$175 | Mar 6, 2020 4:11 PM | SANDEEP DHILLON | | |
| EMAIL | Mar 6, 2020 4:11 PM | <SDhillon@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | |
| COMPLETED | Mar 6, 2020 4:12 PM | SANDEEP DHILLON | | |
| | | License obtained (attached). | | |
| EMAIL | Mar 6, 2020 4:12 PM | <SDhillon@whiterockcity.ca> Call 36627 - BYLAW ENFORCEMENT - GENERAL has been completed | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 43129 Feb 25, 2022 2:05 PM | Problem GENERAL |
| Status COMPLETED Feb 25, 2022 2:06 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Mar 4, 2022 Repeat |

| | |
|--|---|
| Location CITY SPARK ELECTRICAL 14400 BLK OF BLACKBURN AVE | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Company operating without a business license was advised to obtain license to prevent further action

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|--|---------|
| ENTERED | Feb 25, 2022 2:05 PM | SANDEEP DHILLON | | |
| ASSIGNED \$250 | Feb 25, 2022 2:05 PM | HARMAIL GILL | | |
| COMPLETED License obtained (attached). | Feb 25, 2022 2:06 PM | HARMAIL GILL | | |
| EMAIL | Feb 25, 2022 2:06 PM | <HGill@whiterockcity.ca> | A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO HARMAIL GILL | |
| EMAIL | Feb 25, 2022 2:07 PM | <SDhillon@whiterockcity.ca> | Call 43129 - BYLAW ENFORCEMENT - GENERAL has been completed | |

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW **Class** BYLAW ENFORCEMENT
Call 42547 Dec 7, 2021 12:50 PM **Problem** ZONING COMPLAINTS
Status COMPLETED Feb 25, 2022 1:16 PM **Priority** NORMAL **Reference** STR/ILLEGAL
Follow up NO **Internal** NO **Bring Forward** Feb 19, 2022 **Repeat**

| | |
|---------------------------------------|----------------------|
| Location | Requestor |
| Redacted S. 22 1500 BLK OF HIGH ST | Redacted S. 22 |
| 1555 HIGH ST WHITE ROCK BC V4B 3N9 | Phone Redacted S. 22 |

Call Detail

unlicensed short term rental and possible illegal suite.

Email - Redacted S. 22
<https://www.vrbo.com/2478614?arrival=2021-12-13&departure=2021-12-15&unitId=3048212>
https://www.airbnb.ca/rooms/51522678?locale=en&_set_bev_on_new_domain=1590681163_Y2E3NjhhkMzM1MWE4&source_impression_id=p3_1640197972_c%2BSg%2FKW0Z%2Fn95lov

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Dec 8, 2021 12:50 PM | SANDEEP DHILLON | | |
| ASSIGNED | Dec 8, 2021 12:52 PM | SANDEEP DHILLON | | |
| Bylaws spoke to RO's S.22 and S.22 confirmed an unauthorized suite downstairs that was rented but wasn't aware of the short term listing on VRBO. S.22 was advised to start the process of obtaining compliance within 30 days to either register suite or decommission suite. The STR listing was be be removed and any reservations canceled immediately. Owner believes the tenant is operating the listing without owner being aware. | | | | |
| EMAIL | Dec 8, 2021 12:54 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - ZONING COMPLAINTS HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Dec 8, 2021 1:04 PM | SANDEEP DHILLON | | |
| Compliance notice sent to owner via email and delivered in person. Deadline is January 7, 2022. | | | | |
| NOTE | Dec 17, 2021 1:32 PM | SANDEEP DHILLON | | |
| Update from owner (attached email). S.22 is in the process of evicting tenant. | | | | |
| NOTE | Feb 4, 2022 11:33 AM | SANDEEP DHILLON | | |
| Tenant will be evicted on February 15, 2022 and the owner will be decommissioning suite. | | | | |
| NOTE | Feb 19, 2022 9:38 AM | SANDEEP DHILLON | | |
| Suite decommission inspection scheduled today at noon to confirm compliance. | | | | |

NOTE Feb 19, 2022 9:40 AM SANDEEP DHILLON

Listings removed (attached). The tenant evicted was operating the short term rental without the owner being aware.

NOTE Feb 19, 2022 1:59 PM SANDEEP DHILLON

Inspection was completed and the decommissioning was incomplete. RO was advised of the outstanding decommissioning items. S.22 will complete them and follow up with bylaws once completed. 40amp breaker and the venting need to be removed.

NOTE Feb 25, 2022 1:10 PM SANDEEP DHILLON

Follow up inspection confirmed the suite has been decommissioned (Pictures in email attached).

COMPLETED Feb 25, 2022 1:16 PM SANDEEP DHILLON

Property in compliance. No further follow up required at this time.

EMAIL Feb 25, 2022 1:17 PM <SDhillon@whiterockcity.ca>

Call 42547 - BYLAW ENFORCEMENT - ZONING COMPLAINTS has been completed

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 36549 Feb 29, 2020 9:09 AM | Problem GENERAL |
| Status COMPLETED Feb 29, 2020 9:10 AM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Mar 7, 2020 Repeat |

| | |
|--|---|
| Location EARTHSCAPES LAND DESIGN AND BUILD 14000 BLK OF BLACKBURN AVE | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Company operating without a business license was advised to obtain a license.

| Workflow | Date | Name1 | Name2 | File No |
|--|----------------------|-----------------------------|-------|---------|
| ENTERED | Feb 29, 2020 9:09 AM | SANDEEP DHILLON | | |
| ASSIGNED \$150 | Feb 29, 2020 9:10 AM | SANDEEP DHILLON | | |
| COMPLETED Company has obtained business license (attached). | Feb 29, 2020 9:10 AM | SANDEEP DHILLON | | |
| EMAIL A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | Feb 29, 2020 9:10 AM | <SDhillon@whiterockcity.ca> | | |
| EMAIL Call 36549 - BYLAW ENFORCEMENT - GENERAL has been completed | Feb 29, 2020 9:11 AM | <SDhillon@whiterockcity.ca> | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|---|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 36188 Jan 17, 2020 7:11 PM | Problem ILLEGAL DUMPING |
| Status TRANSFER OUT Jan 22, 2020 12:51 PM | Priority NORMAL Reference DUMPING |
| Follow up YES Internal NO | Bring Forward Jan 21, 2020 Repeat |

| | |
|---|--|
| Location DUMPED MATTRESS 14523 BLACKBURN CRESCENT WHITE ROCK DIRTY | Requestor Redacted S. 22 Redacted S. 22 Redacted S. 22 Phone Redacted S. 22 Email Redacted S. 22 |
|---|--|

Call Detail

Hello. Someone dumped a large old mattress in our back lane. The mattress was dumped today between the hrs of 10am-6pm. Traffic was not able to flow through the back lane so I used gloves and set it alongside our backplane wall.

| Workflow | Date | Name1 | Name2 | File No |
|--|-----------------------|-----------------------------|-------|---------|
| TRANSFER IN | Jan 20, 2020 10:09 AM | KAYLEN VAN SICKLE | | |
| Transferred from ~OPERATIONS Call Number 36179 | | | | |
| EMAIL | Jan 20, 2020 10:09 AM | <JNyhus@whiterockcity.ca> | | |
| A call has been transferred into your workgroup | | | | |
| ASSIGNED | Jan 20, 2020 2:48 PM | SANDEEP DHILLON | | |
| EMAIL | Jan 20, 2020 2:48 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - ILLEGAL DUMPING HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Jan 22, 2020 12:45 PM | SANDEEP DHILLON | | |
| After investigation the individual who dumped the mattress in back lane was unfounded. File forwarded to Operations for removal. | | | | |
| EMAIL | Jan 22, 2020 12:51 PM | <JNyhus@whiterockcity.ca> | | |
| A call has been transferred out to a different department | | | | |
| TRANSFER OUT | Jan 22, 2020 12:51 PM | SANDEEP DHILLON | | |
| Transferred to ~OPERATIONS Call number 36214 | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|---|
| Workgroup ~BYLAW | Class ANIMAL CONTROL |
| Call 39539 Jan 16, 2021 4:02 PM | Problem DOG - BARKING |
| Status COMPLETED Jan 27, 2021 3:40 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Jan 17, 2021 Repeat |

| | |
|---|--|
| Location Redacted S. 22 14519 MANN PARK CRES WHITE ROCK BC V4B 3A7 | Requestor Redacted S. 21 Phone Redacted S. 22 Phone Redacted S. 22 |
|---|--|

Call Detail

Dog barking excessively directly behind s.22 house causing a disturbance. Also, outstanding dog license balance of \$25 on account.

| Workflow | Date | Name1 | Name2 | File No |
|--|----------------------|-----------------------------|-------|---------|
| RE-INITIATED | Jan 16, 2021 4:02 PM | SANDEEP DHILLON | | |
| Previous Call Number: 38592 | | | | |
| ASSIGNED | Jan 16, 2021 4:02 PM | SANDEEP DHILLON | | |
| Requester was also advised to provide video recording if possible of the excessive dog barking. | | | | |
| NOTE | Jan 16, 2021 4:03 PM | SANDEEP DHILLON | | |
| I attended property with Officer Thandi and there was no answer at door. I left my business card at the door notifying of a dog barking complaint received. at the time of visit, i did not hear any barking at approximately 1135hrs today. | | | | |
| EMAIL | Jan 16, 2021 4:03 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| NOTE | Jan 19, 2021 4:41 PM | SANDEEP DHILLON | | |
| Another call was received this morning about excessive dog barking. MTI 01644 was issued to RO of dog. A patrol was conducted at the house for the excessive barking around 1400hrs and there was a s.22 that lived next door at s.22 walking the dog and s.22 advised that the owner's s.22 was moving back to s.22 and taking the dog with them in another week. s.22 failed to cooperate and walked away when questioned for further information. I was still unable to speak to and get into contact with the RO of dog. the concern is the dog is not being properly looked after as the s.22 stated the s.22 isnt doing a good enough job thats why the dog is barking but s.22 has got more involved and says s.22 is taking it for regular walks and will control the barking. | | | | |
| NOTE | Jan 20, 2021 4:34 PM | SANDEEP DHILLON | | |
| Bylaws attended property from 1440hrs to 1455hrs and heard no barking. | | | | |
| NOTE | Jan 21, 2021 4:27 PM | SANDEEP DHILLON | | |
| Bylaws attended property from 1435hrs to 1450hrs and heard no barking. The ticket at the door has been picked up by someone but no call back as of yet. No further complaints received either for excessive barking. | | | | |

COMPLETED Jan 27, 2021 3:40 PM SANDEEP DHILLON

I followed up with requester and confirmed there has been no barking in the last week. The tenant next door advised the requester the dog has been shipped back to **s.22**. No further issues. File closed.

EMAIL Jan 27, 2021 3:42 PM <SDhillon@whiterockcity.ca>

Call 39539 - ANIMAL CONTROL - DOG - BARKING has been completed

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 41475 Aug 6, 2021 12:53 PM | Problem GENERAL |
| Status COMPLETED Aug 6, 2021 12:58 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Aug 13, 2021 Repeat |

| | |
|--|---|
| Location ADVANCE FRAMING LTD 14400 BLK OF MANN PARK | Requestor BYLAWS Phone 1 604-541-2146 |
|--|---|

Call Detail

Company operating without a business license were advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|-------------------|------------------------------|--|-------|---------|
| ENTERED | Aug 6, 2021 12:53 PM | SANDEEP DHILLON | | |
| ASSIGNED \$250 | Aug 6, 2021 12:53 PM | SANDEEP DHILLON | | |
| EMAIL | Aug 6, 2021 12:53 PM | <SDhillon@whiterockcity.ca> A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | |
| COMPLETED | Aug 6, 2021 12:58 PM | SANDEEP DHILLON | | |
| | License obtained (attached). | | | |
| EMAIL | Aug 6, 2021 12:59 PM | <SDhillon@whiterockcity.ca> Call 41475 - BYLAW ENFORCEMENT - GENERAL has been completed | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|--|
| Workgroup ~BYLAW | Class BYLAW ENFORCEMENT |
| Call 44811 Aug 9, 2022 2:05 PM | Problem GENERAL |
| Status COMPLETED Aug 9, 2022 2:06 PM | Priority NORMAL Reference BUSINESS LIC |
| Follow up NO Internal NO | Bring Forward Aug 16, 2022 Repeat |

| | |
|--|--|
| Location Redacted S. 22 - MOBILE AUTO UNIQUE DETAILING 14400 BLK OF MANN PARK | Requestor BYLAWS Phone 1 604-541-2146 |
|--|--|

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

| Workflow | Date | Name1 | Name2 | File No |
|---|---------------------|-----------------------------|-------|---------|
| ENTERED | Aug 9, 2022 2:05 PM | SANDEEP DHILLON | | |
| ASSIGNED \$200 | Aug 9, 2022 2:06 PM | SANDEEP DHILLON | | |
| COMPLETED | Aug 9, 2022 2:06 PM | SANDEEP DHILLON | | |
| License obtained. File closed. See attachments. | | | | |
| EMAIL | Aug 9, 2022 2:06 PM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR BYLAW ENFORCEMENT - GENERAL HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|--|--|
| Workgroup ~BYLAW | Class NOISE |
| Call 38076 Jul 31, 2020 1:33 AM | Problem LOUD MUSIC |
| Status COMPLETED Jul 31, 2020 1:00 PM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Aug 1, 2020 Repeat |

| | |
|--|--|
| Location [REDACTED] 14500 BLK OF SATURNA DR 14505 SATURNA DR WHITE ROCK BC V4B 3B6 | Requestor ^R [REDACTED] Phone [REDACTED] s.22 |
|--|--|

Call Detail

Music being played loudly with deep bass past midnight causing sleep disturbance.

| Workflow | Date | Name1 | Name2 | File No |
|---|----------------------|-----------------------------|-------|---------|
| ENTERED | Jul 31, 2020 9:14 AM | SANDEEP DHILLON | | |
| ASSIGNED | Jul 31, 2020 9:14 AM | SANDEEP DHILLON | | |
| I attended property and spoke to tenant and gave warning in regards to the City noise regulations. They advised it shouldn't happen again. s.22 buddy was rehearsing for a music performance as hes a musician and it went on for too long. | | | | |
| EMAIL | Jul 31, 2020 9:16 AM | <SDhillon@whiterockcity.ca> | | |
| A CALL FOR NOISE - LOUD MUSIC HAS BEEN ASSIGNED TO SANDEEP DHILLON | | | | |
| COMPLETED | Jul 31, 2020 1:00 PM | SANDEEP DHILLON | | |
| I followed up with requester and advised s.22 the complaint was acted on. | | | | |
| EMAIL | Jul 31, 2020 1:00 PM | <SDhillon@whiterockcity.ca> | | |
| Call 38076 - NOISE - LOUD MUSIC has been completed | | | | |

REQUEST FOR SERVICE DETAIL

| | |
|---|---|
| Workgroup ~BYLAW | Class UNSIGHTLY PREMISES |
| Call 42905 Jan 26, 2022 12:30 PM | Problem REFUSE/GARBAGE |
| Status COMPLETED Feb 3, 2022 9:19 AM | Priority NORMAL Reference |
| Follow up NO Internal NO | Bring Forward Jan 27, 2022 Repeat |

| | |
|--|----------------------|
| Location | Requestor |
| OWNER: Redacted S. 22 14400 BLK MANN PARK | Redacted S. 22 |
| 14495 MANN PARK CRES WHITE ROCK BC V4B 3A7 | |
| | Phone Redacted S. 22 |
| | Email Redacted S. 22 |

Call Detail

Wood and garbage debris in front of driveway

| Workflow | Date | Name1 | Name2 | File No |
|---|-----------------------|--------------|-------|---------|
| ENTERED | Jan 26, 2022 12:30 PM | HARMAIL GILL | | |
| ASSIGNED | Jan 26, 2022 12:30 PM | HARMAIL GILL | | |
| NOTE | Jan 26, 2022 12:34 PM | HARMAIL GILL | | |
| Talk to owner of property and advise that the debris in the front of the driveway needs to be cleaned up by Sunday Jan 30, 2022, Owner advise that there was a flood in basement and the restoration company through everything in the driveway. s.22 will be contacting the company to get debris removed. | | | | |
| NOTE | Jan 28, 2022 1:26 PM | HARMAIL GILL | | |
| Property has been cleaned up. No further issue. Picture attached | | | | |
| COMPLETED | Feb 3, 2022 9:19 AM | HARMAIL GILL | | |
| completed | | | | |

From: [Ralph Volkens](#)
To: [Anne Berry](#)
Cc: [FOI Request](#)
Subject: RE: FOI Request: 2023-32
Date: April 14, 2023 10:03:13 AM
Attachments: [image002.png](#)
[RE Problem corner on Blackburn cres. .msg](#)
[RE Problem corner on Blackburn cres. .msg](#)
[RE Hey.msg](#)
[image004.png](#)
[image005.png](#)

Hi Anne,

I can find no records of any parking related complaints from Blackburn Crescent in Tempest. There was one Call For Service in 2020 for the 1500 block of High Street which is located 1 block north of Blackburn Crescent. The complaint was in regards to parking on a boulevard. The Patrollers investigation determined there was no violation.

I found some correspondence between myself and staff when the Engineering Department asked me to investigate complaints at the corner of Blackburn and High St. in December of 2020. There was further correspondence between myself and Parking staff in regards to the investigation. Find it attached.

As a result of this investigation 2 tickets were issued. As per our information sharing agreement with ICBC I am not permitted to share the vehicles registered owners personal information. Find the other relevant details of the two tickets below.

Regards,

Ralph Volkens
 Manager of Parking, City of White Rock
 15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
 Tel: 604 541 2284 | Fax: 604.541 2118
rvolkens@whiterockcity.ca



Ticket Number PA055270 Licence Plate [REDACTED] Prov./State BC

Workflow

Not Issued

Str/Hse/Unit [REDACTED]

Free Form Location 14500 BLK BLACKBURN CRESCENT

Meter/Location [REDACTED]

Name [REDACTED]

Address [REDACTED]

Officer 0017 SHAWN SANDHU

Reference [REDACTED]

Offence Date Dec 8, 2020 11:54 AM Driver's Lic. [REDACTED] Birth Date [REDACTED] M/F Young Offender

Respond By Dec 15, 2020 11:59 PM DL Prov/State [REDACTED] Court File [REDACTED]

DL Produced [REDACTED] Police File [REDACTED]

Referred To Collection

Vehicle

Licence [REDACTED] Prov./State BC

Colour [REDACTED]

Make MERCEDES BENZ

Model [REDACTED]

Ins. Exp. [REDACTED] 10

V.I.N. [REDACTED]

Vehicle Id [REDACTED]

Reg. Year [REDACTED]

| Row | Bylaw | Bylaw Description | Section | Section Description | Notes | Fine | Pay / Adj | Owing |
|-----|-------|--------------------------|---------|---|-------|-------|-----------|-------|
| 1 | 1529 | STREET AND TRAFFIC BYLAW | 23(S) | STOPPING AND PARKING WHERE PAVEMENT IS 6 METRES OR LESS | | 60.00 | 0.00 | 60.00 |

Ticket Number Licence Plate Prov./State

Not Issued

Str/Hse/Unit

Free Form Location

Meter/Location

Name

Address

Officer HARIM ESTRADA

Offence Date Driver's Lic.

Respond By DL Prov./State

DL Produced

Reference

Birth Date M/F Young Offender

Court File

Police File

Referred To Collection

Vehicle

Licence Prov./State

Colour

Make

Model

Ins. Exp.

V.I.N.

Vehicle Id

Reg. Year

| Row | Bylaw | Bylaw Description | Section | Section Description | Notes | Fine | Pay / Adj | Owing |
|-----|-------|--------------------------|---------|---|-------|-------|-----------|-------|
| 1 | 1529 | STREET AND TRAFFIC BYLAW | 23(S) | STOPPING AND PARKING WHERE PAVEMENT IS 6 METRES OR LESS | | 60.00 | 0.00 | 60.00 |

From: Anne Berry <ABerry@whiterockcity.ca>
Sent: April 13, 2023 3:50 PM
To: Ralph Volkens <RVolkens@whiterockcity.ca>
Cc: FOI Request <foirequest@whiterockcity.ca>
Subject: FW: FOI Request: 2023-32

Hi Ralph,

Please see the FOI request below. We should look at any parking complaints that may have been submitted as well.

Anne Berry (she/her), MCIP RPP
Director, Planning & Development Services
City of White Rock
 15322 Buena Vista Avenue, White Rock, BC V4B 1Y6
 T 604.541.2293 | www.whiterockcity.ca



From: FOI Request <foirequest@whiterockcity.ca>
Sent: April 13, 2023 3:39 PM
To: Anne Berry <ABerry@whiterockcity.ca>; Wayne Berg <WBerg@whiterockcity.ca>
Cc: FOI Request <foirequest@whiterockcity.ca>
Subject: FOI Request: 2023-32

Hello Anne and Wayne.

An FOI request has been made for the following information:

- Any information related to any bylaw complaint regarding the vicinity of 14523 Blackburn Crescent or the intersection of Blackburn Crescent and High Streets from the period 1/1/2020 to present, including copies of complaints, internal city correspondence related to the complaint, and complaint disposition.

If we could have this information returned back to us by May 5th (or sooner) it would allow for the necessary time to redact the records.

Many thanks.

DEBBIE JOHNSTONE

Deputy Corporate Officer

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604-541-2127 | www.whiterockcity.ca



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From: [Ralph Volkens](#)
To: [Hiep Lo](#)
Subject: RE: Problem corner on Blackburn cres.
Date: December 8, 2020 10:59:00 AM
Attachments: [image001.png](#)

Hi Hiep.

By looking at the picture, we would not issue a ticket to either vehicle. The bylaw/councils direction does not have a section that we could enforce on the truck.

- It's not an intersection
- There are no lanes painted on the road (so not obstructing a lane of traffic)
- I believe the road is at least 6 metres wide, which according to the bylaw allows people to park on the road. Section 23 (s) states *you can't park on the paved portion of the road if it's less than 6 metres wide*. We interpret this as also meaning, if the road is in fact 6+ metres wide, you can park on the road.
- There are no traffic control devices that prohibit parking (signs)
- The street is not developed, so like any other undeveloped street in the City and as per Councils direction we don't enforce encroachments (parking) on the boulevard.

Because of Councils direction, the outdated bylaw, and the lack of any pavement markings, if we wanted to ensure no vehicles are parked in this location, No Stopping/Parking signs would be needed.

Let me know if you interpret it any differently.

Ralph

From: Hiep Lo <HLo@whiterockcity.ca>
Sent: December 8, 2020 10:41 AM
To: Ralph Volkens <RVolkens@whiterockcity.ca>
Subject: FW: Problem corner on Blackburn cres.

Hi Ralph,

Since we are updating Blackburn Crescent, we have been getting non-stop emails and calls.

Is something that can be looked at by parking staff?



Thanks

From: Jim Gordon <JGordon@whiterockcity.ca>

Sent: December 8, 2020 10:31 AM

To: Rosaline Choy <RChoy@whiterockcity.ca>; Hiep Lo <HLo@whiterockcity.ca>

Subject: FW: Problem corner on Blackburn cres.

Jim Gordon P.Eng.

Director of Engineering and Municipal Operations,

City of White Rock

877 Keil Street, White Rock, BC V4B 4V6

Tel: 604.541.2181 | www.whiterockcity.ca



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From: Redacted S. 22

Sent: December 4, 2020 11:56 AM

To: Jim Gordon <JGordon@whiterockcity.ca>

Subject: Problem corner on Blackburn cres.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jim Can you forward this photo to Rosaline Choy and Heip lo. Here is a photo of the dangerous corner,at least some no parking signs would be appreciated . Thanks Redacted S. 22

Redacted S. 22



Sent from Redacted S. 22

Debbie Johnstone

From: Ralph Volkens
Sent: December 8, 2020 11:46 AM
To: Shawn Sandhu
Subject: RE: Problem corner on Blackburn cres.

Also, If the road is over 6 meters wide, but they are not leaving at least 3 meters of space between any part of the vehicle (the mirrors most likely) and the far side of the paved portion of the road, the I think the violation would be **23 (e)** *so as to impede or obstruct traffic*.

I don't think you can issue a **23 (o)** ticket for leaving less than 3 metres of clearance in a lane, since I think this particular section only applies to lanes as in Marine Lane, or Victoria Lane.

It still comes down to a 3 meter measurement, but on a roadway like this 23 (e) applies, where as 23 (o) doesn't.

From: Shawn Sandhu <SSandhu@whiterockcity.ca>
Sent: December 8, 2020 11:34 AM
To: Ralph Volkens <RVolkens@whiterockcity.ca>
Subject: Re: Problem corner on Blackburn cres.

Sounds good I'll head over and measure it.

Thanks

Shawn

Sent from [Outlook Mobile](#)

From: Ralph Volkens <RVolkens@whiterockcity.ca>
Sent: Tuesday, December 8, 2020 11:23:07 AM
To: Shawn Sandhu <SSandhu@whiterockcity.ca>
Subject: RE: Problem corner on Blackburn cres.

I don't think we can issue a ticket for Landscaped Boulevard because it's an undeveloped street, as per Councils direction on encroachments on undeveloped streets.

I think the more important measurement would be the 6 meter width of the road as per 23 (s) *No Parking on the paved portion of the roadway where the pavement is 6 metres or less in width*.

I'm not sure if 23 (o) *No Parking in a lane leaving less than 3 metres of clearance*, would apply since no lanes are painted here.

Can you investigate and measure the road width to ensure it's at least 6 metres wide where the truck is parked.

GIS indicates it's right at 6 meters, and if you can show that it is less than 6 M at any point where the truck is, please issued it a 23 (o) ticket. Let me know what you find.

Bottom line, is people are complaining about the truck, and 23 (o) might be our only option.

Thanks,
Ralph

From: Shawn Sandhu <SSandhu@whiterockcity.ca>
Sent: December 8, 2020 11:15 AM

To: Ralph Volkens <RVolkens@whiterockcity.ca>

Subject: Re: Problem corner on Blackburn cres.

Hi Ralph,

Only two violations come to mind, boulevard or 3m of space which I would need to measure out first.

Thanks

Shawn

Sent from [Outlook Mobile](#)

From: Ralph Volkens <RVolkens@whiterockcity.ca>

Sent: Tuesday, December 8, 2020 11:11:23 AM

To: Shawn Sandhu <SSandhu@whiterockcity.ca>

Subject: FW: Problem corner on Blackburn cres.

Hi Shawn,

Can you tell me if you would issue a ticket to this truck and if so, what for?

Thanks,

Ralph



From: [Harim Estrada](#)
To: [Ralph Volkens](#)
Subject: RE: Hey
Date: December 8, 2020 12:33:31 PM

Hey,
It was nice to have a 3 day weekend for sure
That extra day does wonders.

He asked me if I had time to meet him there to measure the road. We actually ended up writing 2 tix there.

Regards
Harim

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Ralph Volkens <RVolkens@whiterockcity.ca>
Date: 2020-12-08 12:06 p.m. (GMT-08:00)
To: Harim Estrada <HEstrada@whiterockcity.ca>
Subject: Hey

Hey,
Hope you had a good weekend?
Just curious....did Shawn ask you to help him with enforcing on that truck on Blackburn Cres?
Maybe you were already working with him at the time?

Thanks,
Ralph

Ralph Volkens

Manager of Parking, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604.541.2284 | Fax: 604.541.2118

rvolkens@whiterockcity.ca



Tracey Arthur

From: Sandeep Dhillon
Sent: Friday, February 25, 2022 1:06 PM
To: Sandeep Dhillon
Subject: 1555 high st - suite decommission pictures









M
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DIRECTORY / DIRECTOIRE

| | | |
|----|---------------------------------|----|
| 1 | Light Tab | 1 |
| 3 | EMPTY BREAKER | 3 |
| 5 | EMPTY BREAKER | 5 |
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| 9 | [DRYER] | 9 |
| 11 | LIGHT Tab | 11 |
| 13 | LIGHT Tab | 13 |
| 15 | plug by powerbox CABLE Phone | 15 |
| 17 | | 17 |

Tracey Arthur

From: Redacted S. 22
Sent: Tuesday, April 28, 2020 7:14 AM
To: Ken Overton
Cc: Darryl Walker; Bylaw Enforcement Animal Control
Subject: Tree Vandalism, dumping

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mayor Walker, Mr. Overton.

I'm writing to you to bring to your attention a matter that I have previously complained about twice to the White Rock bylaw department about the presence of a pile of junk/belongings, (presumably the property of someone who is in need of some mental health services) present in Centennial Park since last week. It appears as if this individual has set up residence in the park.

This morning, I noticed new vandalism to a mature tree immediately next to the pile of junk, as documented in the attached photographs, which show the damage and the proximity of the pile of junk to the damaged tree. It appears that someone has deliberately cut into the tree and affixed material to it. I think it is reasonable to assume and highly probable that these events are related.

Could I please ask your office to attend to this problem immediately, seeking the assistance of the RCMP as needed due to the property crime.

Thank you.

Redacted S. 22
[Redacted Signature]













s.22





Ford

ISIDORE
LANDSCAPES INC.

DAMS LINCOLN
Redacted S. 22

604-232-8921 LANGLEY www.dams.net



WARNING
24 HOUR
VIDEO
SURVEILLANCE



K BURN

Redacted S. 22

POLICE OFFICER
BYLAW ENFORCEMENT

SU



s.22





s.22





Vermeer

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WHITE ROCK