May 11, 2023 FOI No: 2023-32



Email: Redacted S. 22

Dear Redacted S. 22

Re: Request for Records

Freedom of Information and Protection of Privacy Act

The City of White Rock has reviewed your request for access to the following records pursuant to the Freedom of Information and Protection of Privacy Act (the "Act"):

Any information related to any bylaw complaint regarding the vicinity of 14523
 Blackburn Crescent or the intersection of Blackburn Crescent and High Streets from the
 period 1/1/2020 to present, including copies of complaints, internal city correspondence
 related to the complaint, and complaint disposition.

Access to the records requested is available at this time up until approximately April 30, 2023, however, some of the information in the records is excepted from the disclosure requirements of the Act. I have severed the excepted information so that I could disclose to you the remaining information as attached.

The severed information is excepted from disclosure under section 22 of the Act. Severing under section 22 is necessary to avoid disclosing third-party personal information without permission.

Please contact me if you have any questions or concerns.

Sincerely,

Tracey Arthur

Director of Corporate Administration

Att.

Corporate Administration

P: 604.541.2212 | F: 604.541.9348



15322 Buena Vista Avenue, White Rock BC, Canada V4B 1Y6



www.whiterockcity.ca

Page 2 FOI 2023-32

If you believe that the City of White Rock has been unreasonable in its handling of your request, you may ask the Information and Privacy Commissioner to review our response. You have 30 days from receipt of this notice to request a review by writing to:

Office of the Information and Privacy Commissioner 3rd Floor, 756 Fort Street Victoria BC V8W 1H2

Should you decide to request a review, please provide the Commissioner's office with:

- 1. your name, address and telephone number;
- 2. a copy of this letter;
- 3. a copy of your original request sent to the City of White Rock; and
- 4. the reasons or grounds upon which you are requesting the review.

Status

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 42490

COMPLETED

Dec 1, 2021 3:33 PM

Jan 20, 2022 10:39 AM

Internal NO Follow up NO

Class ANIMAL CONTROL Problem DOG - AT LARGE

Priority NORMAL Reference DOG LICENSE

Bring Forward Jan 19, 2022 Repeat



14530 MANN PARK CRES WHITE ROCK BC V4B 3A8



Call Detail

COM left a voice-mail for Bylaw advising found 5 black puppies running around but was only able to capture one puppy.

Workflow	Date	Name1	Name2	File No
ENTERED	Dec 1, 2021 4:03 PM	MARK MCGOWAN		
ASSIGNED	Dec 1, 2021 4:07 PM	MARK MCGOWAN		
EMAIL	Dec 1, 2021 4:09 PM	<mmcgowan@whiterock< td=""><td>city.ca></td><td></td></mmcgowan@whiterock<>	city.ca>	
A CALL F	FOR ANIMAL CONTROL -	DOG - AT LARGE HAS BE	EN ASSIGNED TO MARK N	MCGOWAN
NOTE	Dec 2, 2021 3:45 AM	MARK MCGOWAN		

MCGOWAN and DHILLON received a call regarding 5 small dogs running at large in the 14500 Blackburn Crescent. COM advise 3.22 was able to capture one, however, the other 4 ran away. Officers conducted extensive patrols in the area and other dogs were not located.

MCGOWAN was able to meet the COM and took custody of the dog. The dog was transported to Silver Birch Kennels in Surrey.

The dog found is a Tibetan Spaniel mix. Tag found on the dog is believed to be associated to Tsawwassen First Nations with a phone number on the tag **\$.22** . MCGOWAN will attempt to contact the phone number.

NOTE

Dec 2, 2021 9:30 AM MARK MCGOWAN

Dog information:

Dog name: Caroline Over 2 years old Female Tibetan Spaniel

Dog owner:

Redacted S. 22

Silver Birch Kennels advised it appears the dog has had puppies.

NOTE

Dec 2, 2021 11:00 AM MARK MCGOWAN

MCGOWAN and DHILLON met dog owner Redacted S. 22) at City Hall to go over the details of the whereabouts of the dog. During the conversation, Bylaw discovered that the was renting redacted S. 22 and was harbouring approximately 17 dogs. Bylaw explained that under the Animal Control and Licensing Bylaw, occupants cannot house more then three (3) dogs at one time.

Bylaw will be inspecting the property later in the day.

s.22 was issued the following tickets and obtained a dog license while at City Hall.

M01141 - Running at Large M01143 - Operating a Kennel

ASSIGNED

Dec 2, 2021 4:29 PM SANDEEP DHILLON

December 2, 2021 - Inspection confirmed more than 3 dogs at property. The occupant was advised they would be given a specified deadline of January 5, 2022 to comply with the 3 dog limit. The dog owner specified that would be relocating east to a rural area by the deadline. A letter was personally delivered to the dog owner with the deadline enclosed today. Dog owner was also advised that the owner of the property would also be notified for the infraction with a compliance letter as well. (Attached letter to dog owner).

EMAIL

Dec 2, 2021 4:29 PM <SDhillon@whiterockcity.ca>

A CALL FOR ANIMAL CONTROL - DOG - AT LARGE HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE

Dec 3, 2021 4:17 PM SANDEEP DHILLON

December 3, 2021 - I attended the RO's property and personally served a letter and MTI00964 for zoning infraction. I advised the Owner if the tenant were to comply by the designated deadline the ticket issued would be waived.

NOTE

Jan 18, 2022 10:48 AM SANDEEP DHILLON

I spoke to RO and advised the tenant is leaving today and is cleaning up the property. The dogs have already been relocated out of the City. Bylaws will do follow up tomorrow to confirm compliance.

COMPLETED Ja

Jan 20, 2022 10:39 AM SANDEEP DHILLON

I followed up at the property and confirmed there is no trailer in the driveway and no one living at the property. The dog owner has moved. The owner has also confirmed the tenant has vacated the premise. NO further follow up required. The property is in compliance.

EMAIL

Jan 20, 2022 10:41 AM <SDhillon@whiterockcity.ca>

Call 42490 - ANIMAL CONTROL - DOG - AT LARGE has been completed

Follow up

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 42451 Nov 27, 2021 4:27 PM

Status COMPLETED NO

Nov 27, 2021 4:28 PM Internal NO

Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Dec 4, 2021 Repeat

Location
PERFECT DRYWALL LTD 14400 BLK OF MANN PARK

Requestor **BYLAWS**

Phone 1 604-541-2146

Call Detail

Company was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Nov 27, 2021 4:27 PM	SANDEEP DHILLON		
ASSIGNED \$250	Nov 27, 2021 4:27 PM	SANDEEP DHILLON		
COMPLETED License ob	Nov 27, 2021 4:28 PM otained (attached).	SANDEEP DHILLON		
EMAIL A CALL FO	•	<sdhillon@whiterockcity.ca> ENT - GENERAL HAS BEEN AS</sdhillon@whiterockcity.ca>	SIGNED TO SANDEEP DHILLO	N
EMAIL Call 42451		<sdhillon@whiterockcity.ca> NT - GENERAL has been compl</sdhillon@whiterockcity.ca>	eted	

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

 Call
 46872
 Apr 6, 2023 1:04 PM

 Status
 TRANSFER OUT Apr 6, 2023 1:31 PM

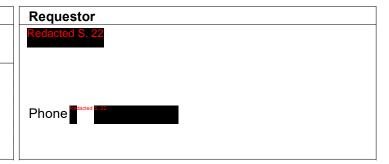
Follow up NO Internal NO

Class BYLAW ENFORCEMENT

Problem DAMAGE TO CITY BOULEVARD
Priority NORMAL Reference
Bring Forward Apr 7, 2023 Repeat

Redacted S. 22 14500 BLK OF BLACKBURN AVE

14523 BLACKBURN CRES WHITE ROCK BC V4B 3A3



Call Detail

Work being done by a company on city property

Workflow	Date	Name1	Name2	File No
ENTERED	Apr 6, 2023 1:04 PM	SANDEEP DHILLON		

ASSIGNED Apr 6, 2023 1:06 PM SANDEEP DHILLON

BLEO Dhillon and BLEO Gill attended properrty (pictures in attachments) and confirmed work being conducted on city boulevard. RO of property adjacent to the work came out and advised was removing all the dead hedges/trees and replanting new ones. Bylaws asked if had approval from the City and advised thought it would be fine as had planted the original landscaping including trees/hedges. Isidore Landscaping was doing the work and were confirmed to be licensed with the COWR. Bylaws contacted Parks/Engineering and advised the Manager to attend property and confirm if the work being done is permitted and he advised he was in a meeting and would possibly check back later. The owner wanted a response right away but unfortunately the city boulevard maintenance falls under engineering and such the manager would have to contact and inspect the area to confirm of any possible violations.

EMAIL Apr 6, 2023 1:27 PM <SDhillon@whiterockcity.ca>

A CALL FOR BYLAW ENFORCEMENT - DAMAGE TO CITY BOULEVARD HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Apr 6, 2023 1:28 PM SANDEEP DHILLON

Bylaws advised homeowner and company that no further work was permitted until the parks/engineering department approval was granted. File will be transferred to Parks for a follow up and to confirm any possible violations.

TRANSFER OUT Apr 6, 2023 1:31 PM SANDEEP DHILLON

Transfered to ~PARKS Call number 46873

agreed, verbal warning

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

 Call
 36143
 Jan 13, 2020 9:48 AM

 Status
 COMPLETED
 Jan 13, 2020 11:04 AM

Status COMPLETED Jan 13, 2020 11.0

Follow up NO Internal NO

Class ANIMAL CONTROL

Problem GENERAL

Priority NORMAL Reference Bring Forward Jan 20, 2020 Repeat



Call Detail

Requester claims a black dog (pit bull) ran off a property and frightened. Dog owner was confrontational and claimed the property has an electric fence and did not need to have the dog on leash.

Workflow	Date	Name1	Name2	File No
ENTERED	Jan 13, 2020 9:48 AM	JESSE BOON		
ASSIGNED	Jan 13, 2020 9:51 AM	JESSE BOON		
EMAIL	Jan 13, 2020 9:51 AM			
A CALL F			ASSIGNED TO JESSE BOON	
NOTE	Jan 13, 2020 11:01 AM			
very frien walking o	ndly and unaggressive. and a down the lane the dog did a	admitted that the dog pproach the requeste	. see showed me the divas in the yard off leash but when who swung the garbage can lid and S. 22 to ensure the dog is secu	the requester was at the dog.

COMPLETED Jan 13, 2020 11:04 AM JESSE BOON

EMAIL Jan 13, 2020 11:04 AM <SDhillon@whiterockcity.ca> Call 36143 - ANIMAL CONTROL - GENERAL has been completed

property as the lot does not have a fence the dog should be tethered. s.22

issued as licence is current.

File closed.

Follow up

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 38592

Status RE-ISSUED

NO

Sep 23, 2020 9:08 AM

Jan 16, 2021 4:00 PM

Internal NO

Class ANIMAL CONTROL
Problem DOG - BARKING

Priority NORMAL Reference Bring Forward Sep 24, 2020 Repeat



Redacted S. 22

14519 MANN PARK CRES WHITE ROCK BC V4B 3A7



Phone Redacted S. 22

Call Detail

September 22, 2020 @ 10pm - Dog barking excessively directly behind his house causing a disturbance.

Workflow	Date	Name1	Name2	File No
ENTERED	Sep 23, 2020 9:08 AM	SANDEEP DHILLON		

ASSIGNED Sep 23, 2020 9:09 AM SANDEEP DHILLON

I contacted owner and left a Voicemail for a call back concerning the complaint and a door notice was left advising of issue.

EMAIL Sep 23, 2020 9:10 AM <SDhillon@whiterockcity.ca>

A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Oct 1, 2020 8:08 AM SANDEEP DHILLON

Patrolled area on October 1 from 0735hrs to 0750hrs - no issues observed Patrolled area on September 29 from 0815hrs to 0830hrs - no issues observed

COMPLETED Oct 1, 2020 8:10 AM SANDEEP DHILLON

No further issues reported. File will be closed.

EMAIL Oct 1, 2020 8:11 AM <SDhillon@whiterockcity.ca>

Call 38592 - ANIMAL CONTROL - DOG - BARKING has been completed

RE-ISSUED Jan 16, 2021 4:00 PM SANDEEP DHILLON

Re-initiated as Call Number 39539

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

43130

Feb 25, 2022 2:07 PM

Status COMPLETED

Feb 25, 2022 2:08 PM

Follow up NO

Internal NO

Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 4, 2022 Repeat

Location JOVAK LANDSCAPE & DESIGN LTD 14400 BLK OF BLACKBURN AVE

Requestor **BYLAWS**

Phone 1 604-541-2146

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Feb 25, 2022 2:07 PM	SANDEEP DHILLON		
ASSIGNED \$275	Feb 25, 2022 2:08 PM	SANDEEP DHILLON		
COMPLETED License ob	Feb 25, 2022 2:08 PM stained (attached).	SANDEEP DHILLON		
EMAIL	Feb 25, 2022 2:08 PM	<sdhillon@whiterockcity.ca></sdhillon@whiterockcity.ca>		
A CALL FO	OR BYLAW ENFORCEME	ENT - GENERAL HAS BEEN A	SSIGNED TO SANDEEP DHILLOI	N
EMAIL	Feb 25, 2022 2:09 PM	<sdhillon@whiterockcity.ca></sdhillon@whiterockcity.ca>		
Call 43130	- BYLAW ENFORCEME	NT - GENERAL has been comp	pleted	

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

 Call
 36996
 Apr 25, 2020 8:06 AM

 Status
 COMPLETED
 Apr 29, 2020 11:32 AM

Follow up YES

ES Internal NO

Class BYLAW ENFORCEMENT

Problem SQUATTERS/HOMELESS PERSON(S)
Priority NORMAL Reference HOMELESS

Bring Forward Apr 26, 2020 Repeat

Location

HOMELESS

14600 BLK OF NORTH BLUFF - NEAR PLAYGROUND



Call Detail

THERE IS A LARGE PILE OF RUBBISH, INCLUDING GARBAGE BAGS, PILLOWS, BROKEN BICYCLE PARTS ETC. Can you please remove this pile of garbage from the park. In between the off leash dog park and playground.

Workflow	Date	Name1	Name2	File No
ENTERED	Apr 25, 2020 8:06 AM	Redacted S. 22		
ONLINE	CALL			

ASSIGNED Apr 25, 2020 12:21 PM SANDEEP DHILLON

I spoke to the individual and gave and gave 22 and gave 24 hours to remove belongings and vacate area. I followed up with requester and updated 22 on the file.

EMAIL Apr 25, 2020 12:22 PM <SDhillon@whiterockcity.ca>

A CALL FOR BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Apr 27, 2020 5:53 PM JESSE BOON

Another complaint received There is a large amount of disorganized personal material/junk in the park and it appears someone is camping in the area. This Material has been in the same area for several days. This is a second request from requester.

4/27/2020 @ 1200H Contacted OPs to remove items after RCMP attended due to subject deaders. causing a disturbance in the area.

NOTE Apr 28, 2020 8:58 AM SANDEEP DHILLON

Another complaint received from same requester in regards to tree possible tree vandalism (email attached).

NOTE Apr 28, 2020 2:29 PM SANDEEP DHILLON

I checked the area and confirmed the items have been removed by the contractor RECYCLE IT (picture attached). The tree observed appears to be mostly damaged by woodpeckers and appears to be dead. There is no further evidence to suggest who did further damage to it.

NOTE Apr 29, 2020 11:31 AM SANDEEP DHILLON

Tree issue forwarded to Parks Department for assessment. File closed.

EMAIL Apr 29, 2020 11:32 AM <SDhillon@whiterockcity.ca> Call 36996 - BYLAW ENFORCEMENT - SQUATTERS/HOMELESS PERSON(S) has been completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 44613 Jul 22, 2022 10:22 AM

Status COMPLETED Jul 23, 2022 10:23 AM Internal NO

Follow up NO Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Jul 30, 2022 Repeat

Location	Requestor
DHESI MASONRY LTD 14400 BLK OF BLACKBURN	BYLAWS
14400 BER OF BEACKBORN	
	Phone 1 604-541-2146

Call Detail

Business was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Jul 23, 2022 10:22 AM	SANDEEP DHILLON		
ASSIGNED	Jul 23, 2022 10:23 AM	SANDEEP DHILLON		
\$175	., .			
COMPLETED	Jul 23, 2022 10:23 AM	SANDEEP DHILLON		
License ob	otained (attached).			
EMAIL	Jul 23, 2022 10:23 AM	<sdhillon@whiterockcity.ca></sdhillon@whiterockcity.ca>		
A CALL FO	OR BYLAW ENFORCEME	ENT - GENERAL HAS BEEN AS	SIGNED TO SANDEEP DHILLON	1

REQUEST FOR SERVICE DETAIL

May 30, 2019 8:58 AM

Internal NO

Workgroup ~BYLAW

Call 34060

Status COMPLETED Jun 6, 2019 9:20 AM

Follow up NO

Class UNSIGHTLY PREMISES

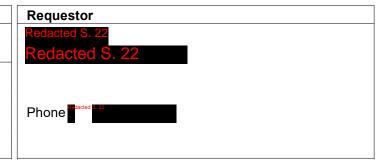
Problem UNKEPT LAWN

Priority NORMAL Reference Bring Forward May 31, 2019 Repeat

Location

Redacted S. 22 14400 BLOCK OF MANN PARK

14430 MANN PARK CRES WHITE ROCK BC V4B 3A8



Call Detail

unkept lawn/possible vacant home

Workflow	Date	Name1	Name2	File No
ENTERED	May 30, 2019 8:58 AM	SANDEEP DHILLO	N	
ASSIGNED	May 30, 2019 9:02 AM	HARMAIL GILL		
NOTE	May 31, 2019 9:24 AM	HARMAIL GILL		
	property and overgrown ve back and the grass to be c		Knocked on door. No answer. Left ons.	notice on door
NOTE	May 31, 2019 4:33 PM	HARMAIL GILL		
Talk to frie 7, 2019.	end of owner who is in	s.22 the friend w	ill get a company to cut the grass as	ap. Follow June
NOTE	Jun 6, 2019 9:16 AM	HARMAIL GILL		
Follow up	. All overgrown grass has	been cut. No further	issue. Picture taken	
COMPLETED filed close	Jun 6, 2019 9:20 AM ed	HARMAIL GILL		

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 36987 Apr 24, 2020 9:54 AM

Status COMPLETED Apr 29, 2020 12:26 PM Follow up NO

Internal NO

Class NOISE

Problem CONSTRUCTION OUTSIDE OF PERMITTED H

Priority NORMAL Reference Bring Forward Apr 25, 2020 Repeat

Location

OWNER: 14500 BLK SATURNA DR

14506 SATURNA DR WHITE ROCK BC V4B 3B7

Requestor

Phone

Call Detail

construction noise after hours. Owner information: E-MAIL: Redacted S. 22

PHONE: Redacted S. 22

Workflow	Date	Name1	Name2	File No
ENTERED	Apr 24, 2020 9:54 AM	HARMAIL GILL		
ASSIGNED	Apr 24, 2020 9:56 AM	HARMAIL GILL		
EMAIL	Apr 24, 2020 9:57 AM	<hgill@whiterockcity.ca></hgill@whiterockcity.ca>		
A CALL F HARMAIL		TION OUTSIDE OF PERMIT	FTED HOURS HAS BEEN AS	SSIGNED TO

NOTE Apr 28, 2020 4:09 PM HARMAIL GILL

Talk to the owner and builder regarding permitted construction hours. Warning given, advise M -F 7:30am to 7pm sat 9 to 7pm and no noise on Sundays.

COMPLETED Apr 29, 2020 12:26 PM HARMAIL GILL

Completed

EMAIL Apr 29, 2020 12:26 PM <SDhillon@whiterockcity.ca>

Call 36987 - NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS has been completed

Status

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 41871

> COMPLETED Sep 27, 2021 4:40 PM

Follow up YES

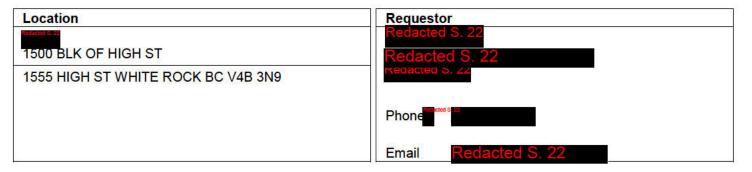
Sep 22, 2021 9:08 AM

Internal NO

Class BYLAW ENFORCEMENT

Problem ILLEGAL DUMPING

Priority NORMAL Reference Bring Forward Sep 23, 2021 Repeat



Call Detail

There are several black sofas on the lawn and they have been there for almost 2 months.

Workflow	Date	Name1	Name2	File No
ENTERED	Sep 22, 2021 9:08 AM	Redacted S. 22		
ONLINE C	CALL			
ASSIGNED	Sep 22, 2021 9:44 AM	HARMAIL GILL		
	ended and spoke to home r 24, 2021.	owner advising ^s	to have the couches removed by end of F	riday,
NOTE	Sep 27, 2021 4:36 PM	HARMAIL GILL		
Sofas hav	e been removed of boulev	ard.		
COMPLETED	Sep 27, 2021 4:40 PM	HARMAIL GILL		
completed				
EMAIL	Sep 27, 2021 4:40 PM	<sdhillon@whit< td=""><td>erockcity.ca></td><td></td></sdhillon@whit<>	erockcity.ca>	
Call 41871	- BYLAW ENFORCEME	NT - ILLEGAL DU	MPING has been completed	

Follow up

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 45414 Oct 8, 2022 5:21 PM

COMPLETED **Status** NO

Oct 8, 2022 5:21 PM Internal NO

Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Oct 15, 2022 Repeat

Location	Requestor
GINO CONTRACTING 14530 MANN PARK	BYLAWS PATROL

Call Detail

Company operating without a business license was advised to obtain license to prevent further enforcement

Workflow	Date	Name1	Name2	File No
ENTERED	Oct 8, 2022 5:21 PM	SANDEEP DHILLON		
ASSIGNED \$200	Oct 8, 2022 5:21 PM	SANDEEP DHILLON		
COMPLETED License of	Oct 8, 2022 5:21 PM otained (attached).	SANDEEP DHILLON		
EMAIL A CALL F	Oct 8, 2022 5:21 PM OR BYLAW ENFORCEM	<sdhillon@whiterockcity.c ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.c 	a> I ASSIGNED TO SANDEEP D	HILLON

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 44046

44046 Jun 7, 2022 12:29 PM COMPLETED Jun 28, 2022 10:14 AM

Follow up NO

Status

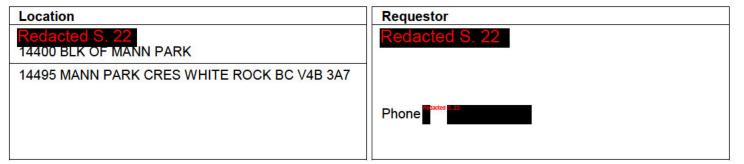
Internal NO

Class UNSIGHTLY PREMISES

Problem OVERGROWN VEGITATION

Priority NORMAL Reference

Bring Forward Jun 8, 2022 Repeat



Call Detail

Bylaw received a voice-mail regarding over grown vegetation at the property.

Workflow	Date	Name1	Name2	File No
ASSIGNED	Jun 7, 2022 12:29 PM	MARK MCGOWAN		
ENTERED	Jun 7, 2022 1:23 PM	MARK MCGOWAN		

NOTE Jun 7, 2022 2:27 PM MARK MCGOWAN

MCGOWAN attended 14495 Mann Park Crescent and noted over grown grass in the front and back of the property. When MCGOWAN was in the backyard, a ladder was noted for what appears to be for minor painting. MCGOWAN left a Notice at the door requesting a phone call.

COM advises they believe the RO has gone back to ... MCGOWAN will attempt to find owner contact information

NOTE Jun 13, 2022 12:56 PM MARK MCGOWAN

MCGOWAN re-attended the property and found some of the vegetation in the front of the property had been trimmed and noted a trailer in the driveway. No one was present at the time of attendance, however, will look to obtain further RO details from the trailer license plate.

NOTE Jun 23, 2022 3:30 PM MARK MCGOWAN

MCGOWAN received a call from the COM advising that contractors were at the property. MCGOWAN attended and spoke with 5.22 "who explained they are hired by the owners to maintain the property. MCGOWAN obtained a phone number for the individual in charge Redacted S. 22 and explained that the vegetation at the property was over grown and needed to be cut down. 5.22 explained 1.22 had landscaping set up and the work would be conducted over the weekend. A language barrier was present.

MCGOWAN will follow-up with the property next week.

NOTE Jun 27, 2022 2:22 PM MARK MCGOWAN

MCGOWAN attended the property and found all vegetation at the front and back of the property had been trimmed down to City standards. Photos taken. No further action required.

END OF REPORT

NOTE Jun 28, 2022 10:08 AM MARK MCGOWAN

COMPLETED Jun 28, 2022 10:14 AM MARK MCGOWAN

Contractors spoken to (RO's live \$3.22) and grass in front and back of the property cut down.

Follow up

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

46639

Mar 8, 2023 1:40 PM

Status COMPLETED

NO

Mar 8, 2023 1:42 PM

Internal NO

Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 15, 2023 Repeat

Location	L
NCC EXTERIORS LTD	
CORNER OF HIGH ST/MANN PARK	

Requestor **BYLAWS PATROL**

Phone 1 604-541-2146

Call Detail

Unlicensed company operating within city of white rock without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 8, 2023 1:40 PM	SANDEEP DHILLON		
ASSIGNED \$225	Mar 8, 2023 1:41 PM	SANDEEP DHILLON		
EMAIL	Mar 8, 2023 1:41 PM	,		
A CALL F	OR BYLAW ENFORCEM	ENT - GENERAL HAS BEEN A	SSIGNED TO SANDEEP DHI	LLON
COMPLETED License of	Mar 8, 2023 1:42 PM otained (attached).	SANDEEP DHILLON		

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

46934

Apr 13, 2023 3:38 PM

Status COMPLETED

Apr 13, 2023 3:39 PM

Follow up NO

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Apr 20, 2023 Repeat

Location
VIRK MASONRY LTD
CORNER OF ARCHIBALD AND SATURNA DR

Requestor
BYLAWS PATROL

Phone 1 2146

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Apr 13, 2023 3:38 PM	SANDEEP DHILLON		
ASSIGNED \$200	Apr 13, 2023 3:39 PM	SANDEEP DHILLON		
COMPLETED License of	Apr 13, 2023 3:39 PM btained (attached).	SANDEEP DHILLON		
EMAIL A CALL F	·	<sdhillon@whiterockcity.ca< p=""> ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.ca<>	a> ASSIGNED TO SANDEEP DI	HILLON

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

40073 Mar 26, 2021 3:36 PM

Status COMPLETED Mar 26, 2021 4:43 PM

Follow up NO Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Apr 2, 2021 Repeat

Location	Requestor
WELL DONE PLUMBING & HEATING LTD 14400 BLK OF BLACKBURN CRES	BYLAWS
	Phone 1 604-541-2146

Call Detail

Company was operating in City without a valid business license and was advised to obtain license to prevent further enforcement action.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 26, 2021 3:36 PM	SANDEEP DHILLON		
ASSIGNED \$175	Mar 26, 2021 3:37 PM	SANDEEP DHILLON		
EMAIL A CALL F		<sdhillon@whiterockcity.c< p=""> ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.c<>	a> ASSIGNED TO SANDEEP DHILLC	N
COMPLETED Company	Mar 26, 2021 4:43 PM has obtained business lice			
EMAIL Call 40073	,	<sdhillon@whiterockcity.c< p=""> NT - GENERAL has been co</sdhillon@whiterockcity.c<>		

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

43821 May 14, 2022 8:54 AM

Status COMPLETED May 17, 2022 8:55 AM

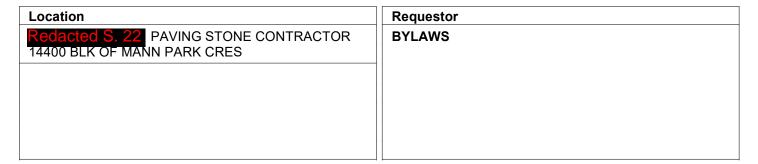
Follow up NO Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward May 24, 2022 Repeat



Call Detail

Company operating without a business license was advised to obtain license to have the ticket issued canceled.

Workflow	Date	Name1	Name2	File No
ENTERED	May 17, 2022 8:54 AM	SANDEEP DHILLON		
ASSIGNED \$150	May 17, 2022 8:55 AM	SANDEEP DHILLON		
COMPLETED License of	May 17, 2022 8:55 AM otained (attached). Ticket			
EMAIL A CALL FO	•	<sdhillon@whiterockcity.ca> ENT - GENERAL HAS BEEN AS</sdhillon@whiterockcity.ca>	SIGNED TO SANDEEP DHILLON	N
EMAIL Call 43821	• •	<sdhillon@whiterockcity.ca> NT - GENERAL has been compl</sdhillon@whiterockcity.ca>	eted	

Follow up

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 44340

Status COMPLETED

NO

Jun 29, 2022 1:50 PM Jul 21, 2022 2:39 PM

Internal NO

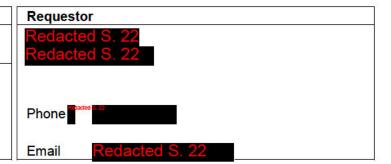
Class ANIMAL CONTROL Problem DOG - BARKING

Priority NORMAL Reference Bring Forward Jun 30, 2022 Repeat

Location Redacted S. 22

1500 BLK OF HIGH ST

1555 HIGH ST WHITE ROCK BC V4B 3N9



Call Detail

dog barking excessively - non stop and is whining.

Workflow	Date	Name1	Name2	File No
ENTERED	Jun 29, 2022 1:50 PM	SANDEEP DHILLON		

ASSIGNED Jun 29, 2022 1:51 PM MARK MCGOWAN

BLEO Dhillon followed up with reducted S. 22 and advised their dog is excessively barking and whining with concerns of it being in pain. Dog owner advised the dog has anxiety issues and they have taken her to dog behaviour specialist and they strongly recommended leaving her outside for some periods of time on her owner so she can improve on her anxiety. I advised owner to take steps to control barking and 22 indicated will get so sit outside when the dog is outside as the dog is more comfortable with s. 22 s. 22.

EMAIL Jun 29, 2022 1:51 PM < MMcGowan@whiterockcity.ca>

A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO MARK MCGOWAN

NOTE Jun 30, 2022 10:13 AM MARK MCGOWAN

MCGOWAN has emailed the daily log sheet to COM for completion.

NOTE Jul 7, 2022 11:00 AM MARK MCGOWAN

MCGOWAN attended the property for several minutes and no barking or whining could be heard from outside the property.

NOTE Jul 13, 2022 12:00 PM MARK MCGOWAN

MCGOWAN attended the property for several minutes and no barking or whining could be heard from outside the property. At the time of the patrol, multiple sirens went by the area and MCGOWAN noted some minor barking but was only moments.

COMPLETED Jul 21, 2022 2:39 PM MARK MCGOWAN

Dog owners spoken to regarding excessive dog barking and advised of complaint. COM was emailed the noise long, however, it was not returned.

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 41464 Aug 6, 2021 9:25 AM

Status COMPLETED Aug 6, 2021 4:04 PM Follow up NO Internal NO

Class NOISE

Problem CONSTRUCTION OUTSIDE OF PERMITTED H

Priority NORMAL Reference Bring Forward Aug 7, 2021 Repeat

Location

Redacted S. 22

14475 MANN PARK CRES WHITE ROCK BC V4B 3A7

Requestor

Redacted S. 22

Phone Redacted S. 22

Call Detail

Construction noise went past 7pm yesterday (August 5, 2021) with loud vacuum ongoing until 9pm.

Workflow	Date	Name1	Name2	File No
ENTERED	Aug 6, 2021 9:25 AM	SANDEEP DHILLON		
ASSIGNED	Aug 6, 2021 9:26 AM	HARMAIL GILL		
Bylaws atte construction	ended property and spoken hours. State advised it we	e to homeowner who was ould not happen again.	at the property warning a 22 a	bout the
EMAIL	Aug 6, 2021 9:28 AM	<hgill@whiterockcity.c< td=""><td>a></td><td></td></hgill@whiterockcity.c<>	a>	
A CALL FO HARMAIL (TION OUTSIDE OF PER	MITTED HOURS HAS BEEN /	ASSIGNED TO
COMPLETED file closed.	Aug 6, 2021 4:04 PM	HARMAIL GILL		
EMAIL	Aug 6, 2021 4:05 PM	<sdhillon@whiterockci< td=""><td>ty.ca></td><td></td></sdhillon@whiterockci<>	ty.ca>	

Call 41464 - NOISE - CONSTRUCTION OUTSIDE OF PERMITTED HOURS has been completed

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

36509

Feb 22, 2020 3:49 PM

Status COMPLETED

Feb 25, 2020 3:50 PM

Follow up NO

reb 22, 2020 3.49 PN

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 3, 2020 **Repeat**

Location	
PERFECT INSULATION CO LTD 14400 BLK OF SATURNA DR	

Requestor BYLAWS

Phone 1 604-541-2146

Call Detail

Company operating without a business license was advised to obtain license

Workflow	Date	Name1	Name2	File No
ENTERED	Feb 25, 2020 3:48 PM	SANDEEP DHILLON		
ASSIGNED \$200	Feb 25, 2020 3:49 PM	SANDEEP DHILLON		
COMPLETED Company	Feb 25, 2020 3:50 PM has obtained license (atta			
EMAIL A CALL FO	,	<sdhillon@whiterockcity.ca ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.ca 	> ASSIGNED TO SANDEEP DHILLO	DN
EMAIL Call 36509		<sdhillon@whiterockcity.ca< p=""> NT - GENERAL has been cor</sdhillon@whiterockcity.ca<>		

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

42877

Jan 22, 2022 5:15 PM

Status COMPLETED

Jan 22, 2022 5:17 PM

Follow up NO

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Jan 29, 2022 Repeat

Location	
WESTCAN CUSTOM FINISHING 14400 BLK OF MANN PARK	
	_

Requestor BYLAWS

Phone 1 604-541-2146

Call Detail

Company was operating without a business license and advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Jan 22, 2022 5:15 PM	SANDEEP DHILLON		
ASSIGNED \$200	Jan 22, 2022 5:16 PM	SANDEEP DHILLON		
COMPLETED License of	Jan 22, 2022 5:17 PM otained (attached).	SANDEEP DHILLON		
EMAIL A CALL FO	,	<sdhillon@whiterockcity.ca< p=""> ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.ca<>	a> ASSIGNED TO SANDEEP DHII	LLON
EMAIL Call 42877		<sdhillon@whiterockcity.ca NT - GENERAL has been co</sdhillon@whiterockcity.ca 		

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

46638

Mar 8, 2023 1:36 PM

Status COMPLETED

Mar 8, 2023 1:37 PM

Follow up NO

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 15, 2023 Repeat

Location	
REFRIGERATION SYSTEMS LTD	
CORNER OF HIGH ST AND MANN PARK	

Requestor
BYLAWS PATROL

Phone 1 604-541-2146

Call Detail

Unlicensed company operating within city of white rock without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 8, 2023 1:36 PM	SANDEEP DHILLON		
ASSIGNED \$250	Mar 8, 2023 1:37 PM	SANDEEP DHILLON		
COMPLETED License of	Mar 8, 2023 1:37 PM btained (attached).	SANDEEP DHILLON		
EMAIL A CALL F	Mar 8, 2023 1:37 PM OR BYLAW ENFORCEM	<sdhillon@whiterockcity.ca< p=""> ENT - GENERAL HAS BEEN A</sdhillon@whiterockcity.ca<>		ILLON

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 41428 Aug 3, 2021 3:48 PM

Status COMPLETED Aug 3, 2021 3:54 PM Internal NO

Follow up NO

Class **BYLAW ENFORCEMENT**

Problem SQUATTERS/HOMELESS PERSON(S)

Priority NORMAL Reference Bring Forward Aug 4, 2021 Repeat

Location	Requestor
RAVINE BY HIGH STREET	Redacted S. 22
	Phone Redacted S. 22
	Phone Redacted S. 22

Call Detail

Homeless tent by the water shed by ravine on high street

Workflow	Date	Name1	Name2	File No
ENTERED	Aug 3, 2021 3:48 PM	HARMAIL GILL		
ASSIGNED	Aug 3, 2021 3:52 PM	HARMAIL GILL		
NOTE	Aug 3, 2021 3:52 PM	HARMAIL GILL		
	area to see 1 individual in with bylaws and moved o		ed area by the ravine. Talk to ii dual.	ndividual.
EMAIL	Aug 3, 2021 3:52 PM	<hgill@whiterockcity.< td=""><td>ca></td><td></td></hgill@whiterockcity.<>	ca>	
A CALL F HARMAIL		ENT - SQUATTERS/HO	MELESS PERSON(S) HAS BEE	EN ASSIGNED TO
COMPLETED Closed	Aug 3, 2021 3:54 PM	HARMAIL GILL		
EMAIL	•	<sdhillon@whiterock< td=""><td>•</td><td></td></sdhillon@whiterock<>	•	
Call 4142	8 - BYLAW ENFORCEME	NT - SQUATTERS/HON	MELESS PERSON(S) has been	completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 42875

COMPLETED Jan 27, 2022 9:43 AM

Follow up YES

Jan 22, 2022 3:07 PM

Internal NO

Class UNSIGHTLY PREMISES

Problem REFUSE/GARBAGE

Priority NORMAL Reference

Bring Forward Jan 23, 2022 Repeat

Location

Status

Redacted S. 22

14400 BLK OF MANN PARK

14475 MANN PARK CRES WHITE ROCK BC V4B 3A7

Requestor

Redacted S. 22

Phone Redacted S. 22

Email Redacted S. 22

Call Detail

wooden pallets & debris scattered on driveway

Workflow Date Name1 Name2 File No

ENTERED Jan 22, 2022 3:07 PM

Redacted S. 22

ONLINE CALL

ASSIGNED Jan 22, 2022 5:00 PM SANDEEP DHILLON

NO issues with property. RO will be doing landscaping soon. Construction site in respectable condition.

NOTE Jan 22, 2022 5:06 PM SANDEEP DHILLON

BLEO KOO contacted the R/O Redacted S. 22 I and explained the complaint to him. KOO advised S. 22 to ensure the temporary fencing for new single family dwelling construction are erected properly, remove all construction debris, relocate portable washroom from the blvd onto property and place all construction materials in an orderly fashion S. 22 indicated that S. 22 will resolve all of the issues by Jan 24, 2022.

COMPLETED Jan 27, 2022 9:43 AM SANDEEP DHILLON

File closed.

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

44389

Jul 5, 2022 4:35 PM

Status COMPLETED

Jul 5, 2022 4:37 PM Internal NO

Follow up NO

Class

BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Jul 12, 2022 Repeat

Location

Call

SOHAL FRAMING

CORNER OF SATURNA AND ARCHIBALD

Requestor **BYLAWS**

Phone 1 604-541-2146

Call Detail

Company was operating without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Jul 5, 2022 4:35 PM	SANDEEP DHILLON		
ASSIGNED \$225	Jul 5, 2022 4:36 PM	SANDEEP DHILLON		
COMPLETED License of	Jul 5, 2022 4:37 PM otained (attached).	SANDEEP DHILLON		
EMAIL A CALL F	Jul 5, 2022 4:37 PM OR BYLAW ENFORCEM	<sdhillon@whiterockcity.c ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.c 	a> ASSIGNED TO SANDEEP D	HILLON

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

36627

Mar 6, 2020 4:10 PM

Status COMPLETED

Mar 6, 2020 4:12 PM

Follow up NO

Mar 0, 2020 4.10 PM

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 13, 2020 Repeat

Location
RELIANCE DRYWALL LTD 14400 BLK OF SATURNA DR

Requestor BYLAWS

Phone 1 604-541-2146

Call Detail

Company operating without a business license and was advised to obtain license.

Workflow	Date	Name1	Name2	File No
ENTERED	Mar 6, 2020 4:10 PM	SANDEEP DHILLON		
ASSIGNED \$175	Mar 6, 2020 4:11 PM	SANDEEP DHILLON		
EMAIL A CALL F	Mar 6, 2020 4:11 PM OR BYLAW ENFORCEM	<sdhillon@whiterockcity.ca< p=""> ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.ca<>	a> ASSIGNED TO SANDEEP DHI	LLON
COMPLETED License of	Mar 6, 2020 4:12 PM btained (attached).	SANDEEP DHILLON		
EMAIL Call 3662	Mar 6, 2020 4:12 PM 7 - BYLAW ENFORCEME	<sdhillon@whiterockcity.ca NT - GENERAL has been co</sdhillon@whiterockcity.ca 		

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

43129

Feb 25, 2022 2:05 PM

Status COMPLETED

Feb 25, 2022 2:06 PM

Follow up NO

Internal NO

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 4, 2022 Repeat

Location	
CITY SPARK ELECTRICAL 14400 BLK OF BLACKBURN AVE	

Requestor BYLAWS

Phone 1 604-541-2146

Call Detail

Company operating without a business license was advised to obtain license to prevent further action

Workflow	Date	Name1	Name2	File No
ENTERED	Feb 25, 2022 2:05 PM	SANDEEP DHILLON		
ASSIGNED \$250	Feb 25, 2022 2:05 PM	HARMAIL GILL		
COMPLETED License ob	Feb 25, 2022 2:06 PM otained (attached).	HARMAIL GILL		
EMAIL A CALL FO	,	<hactrice><hgill@whiterockcity.ca> ENT - GENERAL HAS BEEN ASS</hgill@whiterockcity.ca></hactrice>	SIGNED TO HARMAIL GILL	
EMAIL Call 43129		<sdhillon@whiterockcity.ca> NT - GENERAL has been comple</sdhillon@whiterockcity.ca>	eted	

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 42547

Dec 7, 2021 12:50 PM

Status COMPLETED Feb 25, 2022 1:16 PM

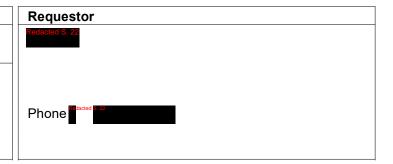
Follow up NO Internal NO

Class BYLAW ENFORCEMENT Problem ZONING COMPLAINTS

Priority NORMAL Reference STR/ILLEGAL

Bring Forward Feb 19, 2022 Repeat





Call Detail

unlicensed short term rental and possible illegal suite.

Email - Redacted S. 22

https://www.vrbo.com/2478614?arrival=2021-12-13&departure=2021-12-15&unitId=3048212

https://www.airbnb.ca/rooms/51522678?locale=en&_set_bev_on_new_domain=1590681163_Y2E3NjhkMzM1

MWE4&source_impression_id=p3_1640197972_c%2BSg%2FKW0Z%2Fn95lov

Workflow	Date	Name1	Name2	File No
ENTERED	Dec 8, 2021 12:50 PM	SANDEEP DHILLON		

ASSIGNED Dec 8, 2021 12:52 PM SANDEEP DHILLON

Bylaws spoke to RO's and confirmed an unauthorized suite downstairs that was rented but wasn't aware of the short term listing on VRBO. was advised to start the process of obtaining compliance within 30 days to either register suite or decommission suite. The STR listing was be be removed and any reservations canceled immediately. Owner believes the tenant is operating the listing without owner being aware.

EMAIL Dec 8, 2021 12:54 PM <SDhillon@whiterockcity.ca>

A CALL FOR BYLAW ENFORCEMENT - ZONING COMPLAINTS HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Dec 8, 2021 1:04 PM SANDEEP DHILLON

Compliance notice sent to owner via email and delivered in person. Deadline is January 7, 2022.

NOTE Dec 17, 2021 1:32 PM SANDEEP DHILLON

Update from owner (attached email). is in the process of evicting tenant.

NOTE Feb 4, 2022 11:33 AM SANDEEP DHILLON

Tenant will be evicted on February 15, 2022 and the owner will be decommissioning suite.

NOTE Feb 19, 2022 9:38 AM SANDEEP DHILLON

Suite decommission inspection scheduled today at noon to confirm compliance.

NOTE Feb 19, 2022 9:40 AM SANDEEP DHILLON

Listings removed (attached). The tenant evicted was operating the short term rental without the owner being aware.

NOTE Feb 19, 2022 1:59 PM SANDEEP DHILLON

Inspection was completed and the decommissioning was incomplete. RO was advised of the outstanding decommissioning items. will complete them and follow up with bylaws once completed. 40amp breaker and the venting need to be removed.

NOTE Feb 25, 2022 1:10 PM SANDEEP DHILLON

Follow up inspection confirmed the suite has been decommissioned (Pictures in email attached).

COMPLETED Feb 25, 2022 1:16 PM SANDEEP DHILLON

Property in compliance. No further follow up required at this time.

EMAIL Feb 25, 2022 1:17 PM <SDhillon@whiterockcity.ca>

Call 42547 - BYLAW ENFORCEMENT - ZONING COMPLAINTS has been completed

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

36549

Feb 29, 2020 9:09 AM

Status COMPLETED

Internal NO

Follow up NO

Feb 29, 2020 9:10 AM

Class BYLAW ENFORCEMENT

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Mar 7, 2020 **Repeat**

LocationEARTHSCAPES LAND DESIGN AND BUILD
14000 BLK OF BLACKBURN AVE

Requestor

BYLAWS

Phone 1 604-541-2146

Call Detail

Company operating without a business license was advised to obtain a license.

Workflow	Date	Name1	Name2	File No
ENTERED	Feb 29, 2020 9:09 AM	SANDEEP DHILLON		
ASSIGNED \$150	Feb 29, 2020 9:10 AM	SANDEEP DHILLON		
COMPLETED Company	Feb 29, 2020 9:10 AM has obtained business lice			
EMAIL A CALL FO	· ·	<sdhillon@whiterockcity.c< p=""> ENT - GENERAL HAS BEEN</sdhillon@whiterockcity.c<>	a> I ASSIGNED TO SANDEEP DH	IILLON
EMAIL Call 36549		<sdhillon@whiterockcity.c NT - GENERAL has been co</sdhillon@whiterockcity.c 		

REQUEST FOR SERVICE DETAIL

Problem ILLEGAL DUMPING

Workgroup ~BYLAW Class BYLAW ENFORCEMENT

Call 36188 Jan 17, 2020 7:11 PM

Status TRANSFER OUT Jan 22, 2020 12:51 PM Priority NORMAL Reference DUMPING

Follow up YES Internal NO Bring Forward Jan 21, 2020 Repeat

DUMPED MATTRESS
14523 BLACKBURN CRESCENT WHITE ROCK DIRTY

Redacted S. 22
Redacted S. 22
Redacted S. 22
Phone Redacted S. 22

Email Redacted S. 22

Call Detail

Hello. Someone dumped a large old mattress in our back lane. The mattress was dumped today between the hrs of 10am-6pm. Traffic was not able to flow through the back lane so I used gloves and set it alongside our backplane wall.

Workflow	Date	Name1	Name2	File No
TRANSFER IN	Jan 20, 2020 10:09 AM	1 KAYLEN VAN SICKLE		
Transfered	from ~OPERATIONS Ca	all Number 36179		
EMAIL	Jan 20, 2020 10:09 AM	1 <jnyhus@whiterockcity.< td=""><td>ca></td><td></td></jnyhus@whiterockcity.<>	ca>	
A call has	been transfered into your	workgroup		
ASSIGNED	Jan 20, 2020 2:48 PM	SANDEEP DHILLON		
EMAIL		<sdhillon@whiterockcity< td=""><td></td><td></td></sdhillon@whiterockcity<>		
A CALL FO DHILLON	OR BYLAW ENFORCEMI	ENT - ILLEGAL DUMPING	HAS BEEN ASSIGNED TO	SANDEEP
NOTE	Jan 22, 2020 12:45 PM	1 SANDEEP DHILLON		
	stigation the individual who is for removal.	o dumped the mattress in b	oack lane was unfounded. Fi	le forwarded to
EMAIL	Jan 22, 2020 12:51 PM	1 <jnyhus@whiterockcity.< td=""><td>ca></td><td></td></jnyhus@whiterockcity.<>	ca>	
A call has	been transfered out to a d	different department		
TRANSFER OU	T Jan 22, 2020 12:51 PM	1 SANDEEP DHILLON		
Transfered	to ~OPERATIONS Call	number 36214		

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 39539 Jan 16, 2021 4:02 PM

Status COMPLETED Jan 27, 2021 3:40 PM

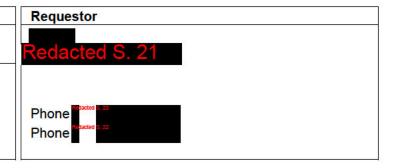
Follow up NO Internal NO

Class ANIMAL CONTROL Problem DOG - BARKING

Priority NORMAL Reference Bring Forward Jan 17, 2021 Repeat



14519 MANN PARK CRES WHITE ROCK BC V4B 3A7



Call Detail

Dog barking excessively directly behind house causing a disturbance. Also, outstanding dog license balance of \$25 on account.

Workflow Date Name1 Name2 File No

RE-INITIATED Jan 16, 2021 4:02 PM SANDEEP DHILLON

Previous Call Number: 38592

ASSIGNED Jan 16, 2021 4:02 PM SANDEEP DHILLON

Requester was also advised to provide video recording if possible of the excessive dog barking.

NOTE Jan 16, 2021 4:03 PM SANDEEP DHILLON

I attended property with Officer Thandi and there was no answer at door. I left my business card at the door notifying of a dog barking complaint received. at the time of visit, i did not hear any barking at approximately 1135hrs today.

EMAIL Jan 16, 2021 4:03 PM <SDhillon@whiterockcity.ca>

A CALL FOR ANIMAL CONTROL - DOG - BARKING HAS BEEN ASSIGNED TO SANDEEP DHILLON

NOTE Jan 19, 2021 4:41 PM SANDEEP DHILLON

Another call was received this morning about excessive dog barking. MTI 01644 was issued to RO of dog. A patrol was conducted at the house for the excessive barking around 1400hrs and there was a s.22 that lived next door at s.22 was walking the dog and s.22 advised that the owner's was moving back to s.22 and taking the dog with them in another week. s.22 failed to cooperate and walked away when questioned for further information. I was still unable to speak to and get into contact with the RO of dog. the concern is the dog is not being properly looked after as the s.22 stated the s.22 isnt doing a good enough job thats why the dog is barking but s.22 has got more involved and says s.22 is taking it for regular walks and will control the barking.

NOTE Jan 20, 2021 4:34 PM SANDEEP DHILLON

Bylaws attended property from 1440hrs to 1455hrs and heard no barking.

NOTE Jan 21, 2021 4:27 PM SANDEEP DHILLON

Bylaws attended property from 1435hrs to 1450hrs and heard no barking. The ticket at the door has been picked up by someone but no call back as of yet. No further complaints received either for excessive barking.

COMPLETED Jan 27, 2021 3:40 PM SANDEEP DHILLON

I followed up with requester and confirmed there has been no barking in the last week. The tenant next door advised the requester the dog has been shipped back to s.22. No further issues. File closed.

EMAIL Jan 27, 2021 3:42 PM <SDhillon@whiterockcity.ca>

Call 39539 - ANIMAL CONTROL - DOG - BARKING has been completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 41475

Aug 6, 2021 12:53 PM

Aug 6, 2021 12:58 PM **Status** COMPLETED Internal NO

Follow up NO Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Aug 13, 2021 Repeat

Location	Requestor
ADVANCE FRAMING LTD 14400 BLK OF MANN PARK	BYLAWS
	Phone 1 604-541-2146

Call Detail

Company operating without a business license were advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Aug 6, 2021 12:53 PM	SANDEEP DHILLON		
ASSIGNED \$250	Aug 6, 2021 12:53 PM	SANDEEP DHILLON		
EMAIL A CALL F	J	<sdhillon@whiterockcity.ca> ENT - GENERAL HAS BEEN A</sdhillon@whiterockcity.ca>	SSIGNED TO SANDEEP DHILLO	N
COMPLETED License of	Aug 6, 2021 12:58 PM otained (attached).	SANDEEP DHILLON		
EMAIL Call 41475	•	<sdhillon@whiterockcity.ca> NT - GENERAL has been com</sdhillon@whiterockcity.ca>		

Call

City of White Rock

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

44811

Aug 9, 2022 2:05 PM

Status COMPLETED

Aug 9, 2022 2:06 PM

Follow up NO

Internal NO

Class **BYLAW ENFORCEMENT**

Problem GENERAL

Priority NORMAL Reference BUSINESS LIC

Bring Forward Aug 16, 2022 Repeat

Location

Redacted S. 22 - MOBILE AUTO UNIQUE DETAILING 14400 BLK OF MANN PARK

Requestor **BYLAWS**

Phone 1 604-541-2146

Call Detail

Company operating without a business license was advised to obtain license to prevent further action.

Workflow	Date	Name1	Name2	File No
ENTERED	Aug 9, 2022 2:05 PM	SANDEEP DHILLON		
ASSIGNED \$200	Aug 9, 2022 2:06 PM	SANDEEP DHILLON		
COMPLETED License of	Aug 9, 2022 2:06 PM otained. File closed. See a			
EMAIL A CALL F	Aug 9, 2022 2:06 PM OR BYLAW ENFORCEM	<sdhillon@whiterockcity.ca -="" been<="" ent="" general="" has="" td=""><td></td><td>HILLON</td></sdhillon@whiterockcity.ca>		HILLON

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 38076 Jul 31, 2020 1:33 AM

Status COMPLETED Jul 31, 2020 1:00 PM Follow up NO Internal NO

Class NOISE

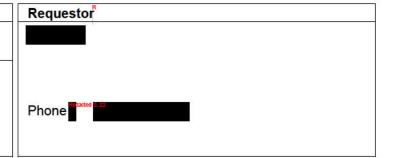
Problem LOUD MUSIC

Priority NORMAL Reference Bring Forward Aug 1, 2020 Repeat

Location

14500 BLK OF SATURNA DR

14505 SATURNA DR WHITE ROCK BC V4B 3B6



Call Detail

Music being played loudly with deep bass past midnight causing sleep disturbance.

Date	Name1	Name2	File No
Jul 31, 2020 9:14 AM	SANDEEP DHILLON		
Jul 31, 2020 9:14 AM	SANDEEP DHILLON		
	Jul 31, 2020 9:14 AM	Date Name1 Jul 31, 2020 9:14 AM SANDEEP DHILLON Jul 31, 2020 9:14 AM SANDEEP DHILLON	Jul 31, 2020 9:14 AM SANDEEP DHILLON

I attended property and spoke to tenant and gave warning in regards to the City noise regulations. They advised it shouldn't happen again. buddy was rehearsing for a music performance as hes a musician and it went on for too long.

EMAIL Jul 31, 2020 9:16 AM <SDhillon@whiterockcity.ca>

A CALL FOR NOISE - LOUD MUSIC HAS BEEN ASSIGNED TO SANDEEP DHILLON

COMPLETED Jul 31, 2020 1:00 PM SANDEEP DHILLON

I followed up with requester and advised 5.22 the complaint was acted on.

EMAIL Jul 31, 2020 1:00 PM <SDhillon@whiterockcity.ca>

Call 38076 - NOISE - LOUD MUSIC has been completed

REQUEST FOR SERVICE DETAIL

Workgroup ~BYLAW

Call 42905

2905 Jan 26, 2022 12:30 PM OMPLETED Feb 3, 2022 9:19 AM

Status COMPLETED

Follow up NO Internal NO

Class UNSIGHTLY PREMISES
Problem REFUSE/GARBAGE

Priority NORMAL Reference Bring Forward Jan 27, 2022 Repeat

Location

OWNER: Redacted S. 22

14400 BLK MANN PARK

14495 MANN PARK CRES WHITE ROCK BC V4B 3A7



Call Detail

COMPLETED

completed

Wood and garbage debris in front of driveway

Feb 3, 2022 9:19 AM

Workflow	Date	Name1	Name2	File No
ENTERED	Jan 26, 2022 12:30 PM	HARMAIL GILL		
ASSIGNED	Jan 26, 2022 12:30 PM	HARMAIL GILL		
NOTE	Jan 26, 2022 12:34 PM	HARMAIL GILL		
Sunday .	Jan 30, 2022, Owner advis	e that there was a floo	front of the driveway needs to be od in basement and the restoration pany to get debris removed.	
NOTE	Jan 28, 2022 1:26 PM	HARMAIL GILL		
Property	has been cleaned up. No f	urther issue. Picture a	attached	

HARMAIL GILL

 From:
 Ralph Volkens

 To:
 Anne Berry

 Cc:
 FOI Request

 Subject:
 RE: FOI Request: 2023-32

 Date:
 April 14, 2023 10:03:13 AM

Attachments: image002.png

image002.png RE Problem corner on Blackburn cres. .msg RE Problem corner on Blackburn cres. .msg

RE Hey msg image004.png image005.png

Hi Anne,

I can find no records of any parking related complaints from Blackburn Crescent in Tempest. There was one Call For Service in 2020 for the 1500 block of High Street which is located 1 block north of Blackburn Crescent. The complaint was in regards to parking on a boulevard. The Patrollers investigation determined there was no violation.

I found some correspondence between myself and staff when the Engineering Department asked me to investigate complaints at the corner of Blackburn and High St. in December of 2020. There was further correspondence between myself and Parking staff in regards to the investigation. Find it attached.

As a result of this investigation 2 tickets were issued. As per our information sharing agreement with ICBC I am not permitted to share the vehicles registered owners personal information. Find the other relevant details of the two tickets below.

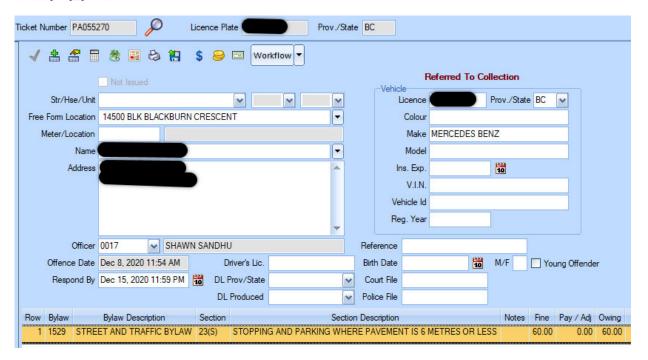
Regards,

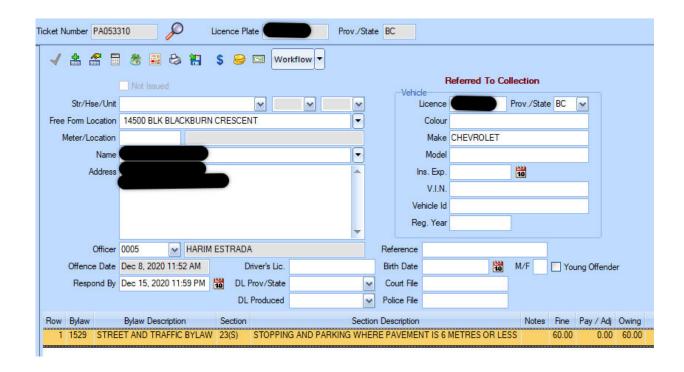
Ralph Volkens

Manager of Parking, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6 Tel: 604 541 2284 | Fax: 604.541 2118 rvolkens@whiterockcitv.ca







From: Anne Berry <ABerry@whiterockcity.ca>

Sent: April 13, 2023 3:50 PM

To: Ralph Volkens < RVolkens@whiterockcity.ca> **Cc:** FOI Request < foirequest@whiterockcity.ca>

Subject: FW: FOI Request: 2023-32

Hi Ralph,

Please see the FOI request below. We should look at any parking complaints that may have been submitted as well.

Anne Berry (she/her), MCIP RPP
Director, Planning & Development Services
City of White Rock
15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

T 604.541.2293 | www.whiterockcity ca



From: FOI Request < foirequest@whiterockcity.ca>

Sent: April 13, 2023 3:39 PM

To: Anne Berry < ABerry@whiterockcity.ca >; Wayne Berg < WBerg@whiterockcity.ca >

Cc: FOI Request < foirequest@whiterockcity.ca >

Subject: FOI Request: 2023-32

Hello Anne and Wayne.

An FOI request has been made for the following information:

Any information related to any bylaw complaint regarding the vicinity of 14523 Blackburn Crescent or the intersection of Blackburn
Crescent and High Streets from the period 1/1/2020 to present, including copies of complaints, internal city correspondence related
to the complaint, and complaint disposition.

If we could have this information returned back to us by May 5th (or sooner) it would allow for the necessary time to redact the records.

Many thanks.

DEBBIE JOHNSTONE

Deputy Corporate Officer

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6

Tel: 604-541-2127 | www.whiterockcity.ca



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From: Ralph Volkens
To: Hiep Lo

Subject: RE: Problem corner on Blackburn cres.

Date: December 8, 2020 10:59:00 AM

Attachments: <u>image001.png</u>

Hi Heip.

By looking at the picture, we would not issue a ticket to either vehicle. The bylaw/councils direction does not have a section that we could enforce on the truck.

- It's not an intersection
- There are no lanes painted on the road (so not obstructing a lane of traffic)
- I believe the road is at least 6 metres wide, which according to the bylaw allows people to park on the road. Section 23 (s) states you can't park on the paved portion of the road if it's less than 6 metres wide. We interpret this as also meaning, if the road is in fact 6+ metres wide, you can park on the road.
- There are no traffic control devices that prohibit parking (signs)
- The street is not developed, so like any other undeveloped street in the City and as per Councils direction we don't enforce encroachments (parking) on the boulevard.

Because of Councils direction, the outdated bylaw, and the lack of any pavement markings, if we wanted to ensure no vehicles are parked in this location, No Stopping/Parking signs would be needed. Let me know if you interpret it any differently.

Ralph

From: Hiep Lo <HLo@whiterockcity.ca>
Sent: December 8, 2020 10:41 AM

To: Ralph Volkens < RVolkens@whiterockcity.ca > **Subject:** FW: Problem corner on Blackburn cres.

Hi Ralph,

Since we are updating Blackburn Crescent, we have been getting non-stop emails and calls. Is something that can be looked at by parking staff?



Thanks

From: Jim Gordon < JGordon@whiterockcity.ca>

Sent: December 8, 2020 10:31 AM

To: Rosaline Choy < RChoy@whiterockcity.ca>; Hiep Lo < HLo@whiterockcity.ca>

Subject: FW: Problem corner on Blackburn cres.

Jim Gordon P.Eng.

Director of Engineering and Municipal Operations,

City of White Rock

877 Keil Street, White Rock, BC V4B 4V6
Tel: 604.541.2181 | www.whiterockcity.ca



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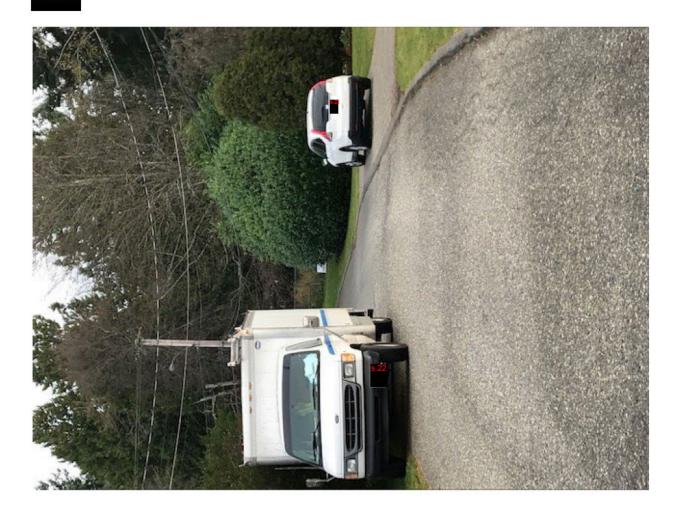
From: Redacted S. 22

Sent: December 4, 2020 11:56 AM

To: Jim Gordon < <u>JGordon@whiterockcity.ca</u>> **Subject:** Problem corner on Blackburn cres.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jim Can you forward this photo to Rosaline Choy and Heip lo. Here is a photo of the dangerous corner, at least some no parking signs would be appreciated. Thanks Redacted S. 22



Sent from Redacted S. 22

Debbie Johnstone

From: Ralph Volkens

Sent: December 8, 2020 11:46 AM

To: Shawn Sandhu

Subject: RE: Problem corner on Blackburn cres.

Also, If the road is over 6 meters wide, but they are not leaving at least 3 meters of space between any part of the vehicle (the mirrors most likely) and the far side of the paved portion of the road, the I think the violation would be 23 (e) so as to impede or obstruct traffic.

I don't think you can issue a **23 (o)** ticket for leaving less than 3 metres of clearance in a lane, since I think this particular section only applies to lanes as in Marine Lane, or Victoria Lane.

It still comes down to a 3 meter measurement, but on a roadway like this 23 (e) applies, where as 23 (o) doesn't.

From: Shawn Sandhu <SSandhu@whiterockcity.ca>

Sent: December 8, 2020 11:34 AM

To: Ralph Volkens < RVolkens@whiterockcity.ca > **Subject:** Re: Problem corner on Blackburn cres.

Sounds good I'll head over and measure it.

Thanks

Shawn

Sent from Outlook Mobile

From: Ralph Volkens RVolkens@whiterockcity.ca
Sent: Tuesday, December 8, 2020 11:23:07 AM
To: Shawn Sandhu SSandhu@whiterockcity.ca
Subject: RE: Problem corner on Blackburn cres.

I don't think we can issue a ticket for Landscaped Boulevard because it's an undeveloped street, as per Councils direction on encroachments on undeveloped streets.

I think the more important measurement would be the 6 meter width of the road as per 23 (s) No Parking on the paved portion of the roadway where the pavement is 6 metres or less in width.

I'm not sure if 23 (o) No Parking in a lane leaving less than 3 metres of clearance, would apply since no lanes are painted here.

Can you investigate and measure the road width to ensure it's at least 6 metres wide where the truck is parked. GIS indicates it's right at 6 meters, and if you can show that it is less then 6 M at any point where the truck is, please issued it a 23 (o) ticket. Let me know what you find.

Bottom line, is people are complaining about the truck, and 23 (o) might be our only option.

Thanks, Ralph

From: Shawn Sandhu <SSandhu@whiterockcity.ca>

Sent: December 8, 2020 11:15 AM

To: Ralph Volkens < RVolkens@whiterockcity.ca **Subject:** Re: Problem corner on Blackburn cres.

Hi Ralph,

Only two violations come to mind, boulevard or 3m of space which I would need to measure out first.

Thanks

Shawn

Sent from Outlook Mobile

From: Ralph Volkens < RVolkens@whiterockcity.ca>
Sent: Tuesday, December 8, 2020 11:11:23 AM
To: Shawn Sandhu < SSandhu@whiterockcity.ca>
Subject: FW: Problem corner on Blackburn cres.

Hi Shawn,

Can you tell me if you would issue a ticket to this truck and if so, what for?

Thanks, Ralph



From: Harim Estrada
To: Ralph Volkens
Subject: RE: Hey

Date: December 8, 2020 12:33:31 PM

Hey,

It was nice to have a 3 day weekend for sure

That extra day does wonders.

He asked me if I had time to meet him there to measure the road. We actually ended up writing 2 tix there.

Regards Harim

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Ralph Volkens < RVolkens@whiterockcity.ca>

Date: 2020-12-08 12:06 p.m. (GMT-08:00)

To: Harim Estrada < HEstrada @whiterockcity.ca>

Subject: Hey

Hey,

Hope you had a good weekend?

Just curious....did Shawn ask you to help him with enforcing on that truck on Blackburn Cres?

Maybe you were already working with him at the time?

Thanks,

Ralph

Ralph Volkens

Manager of Parking, City of White Rock

15322 Buena Vista Avenue, White Rock, BC V4B 1Y6 Tel: 604.541.2284 | Fax: 604.541.2118

rvolkens@whiterockcity.ca



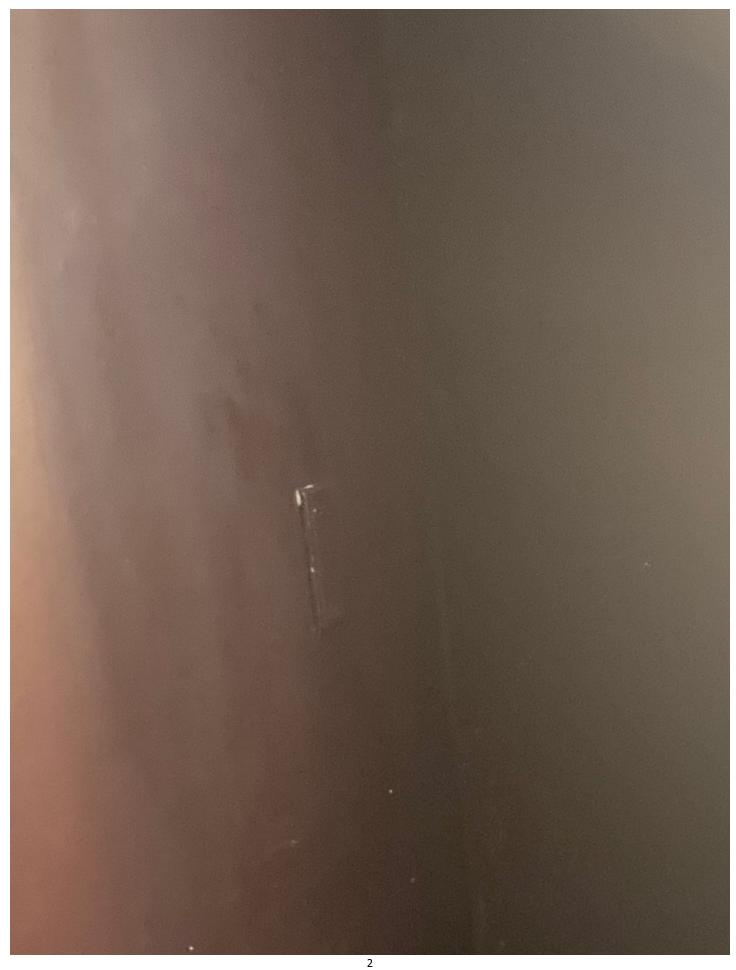
Tracey Arthur

Sandeep Dhillon From:

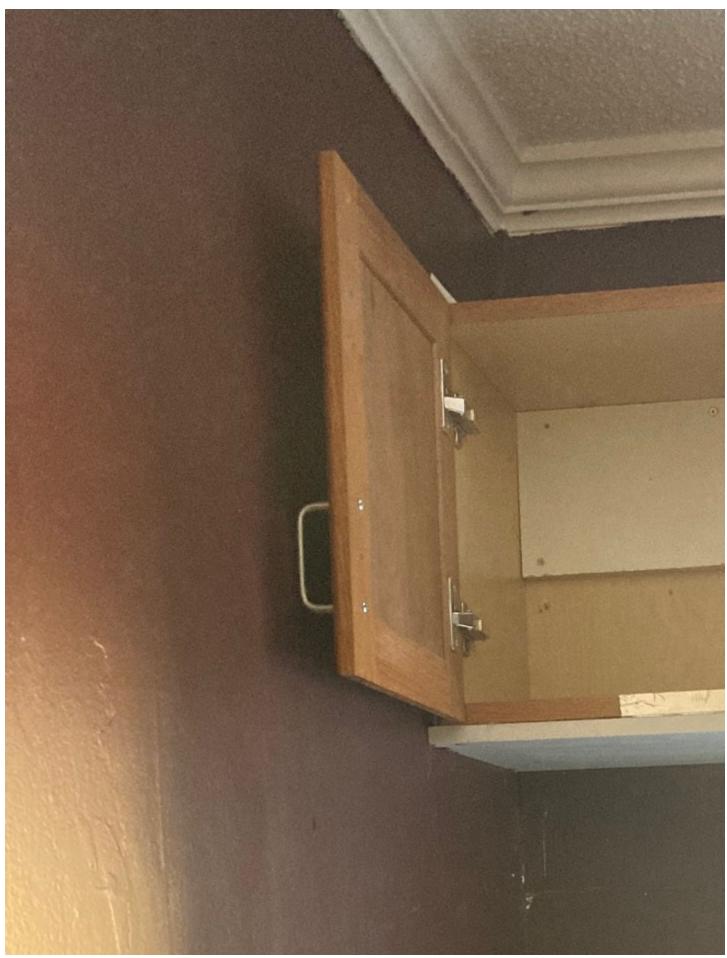
Friday, February 25, 2022 1:06 PM Sandeep Dhillon Sent:

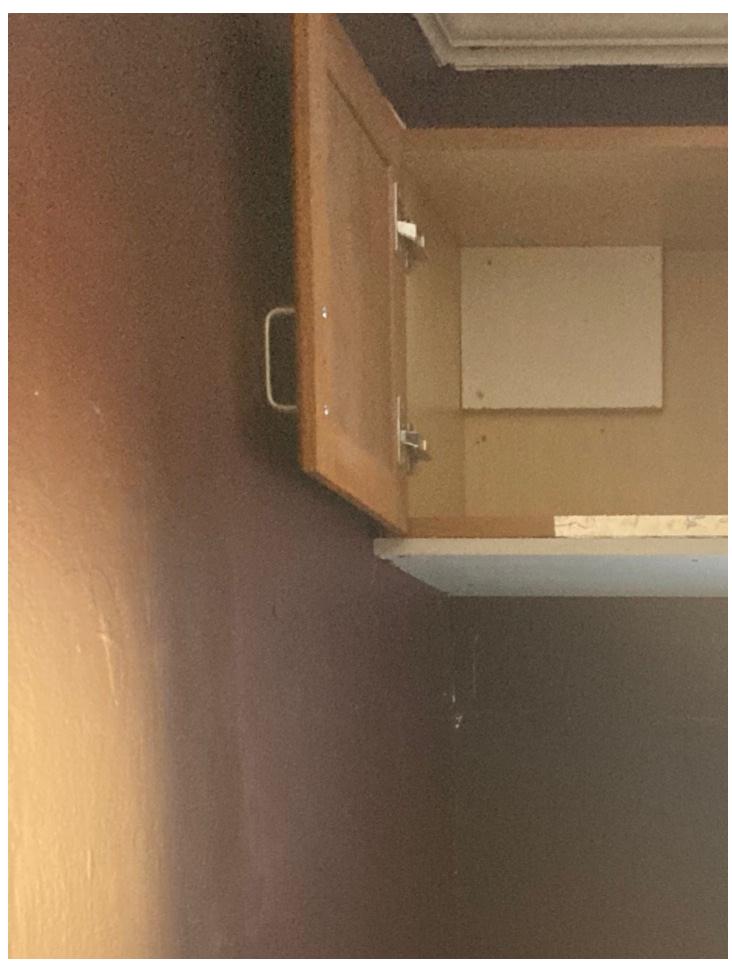
To:

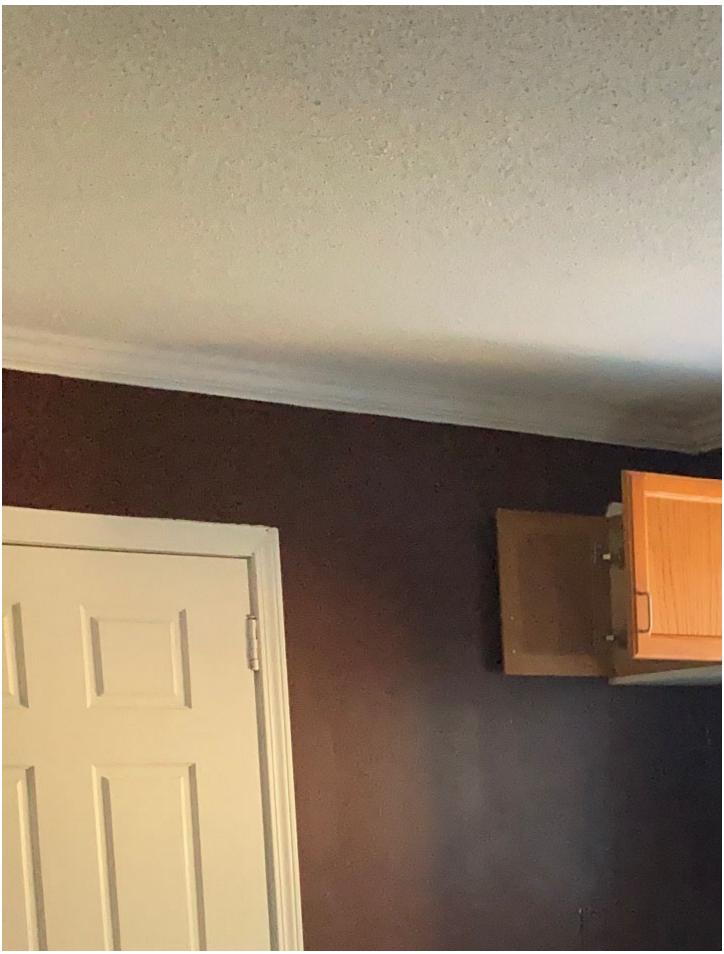
1555 high st - suite decommission pictures Subject:











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NOT THE RESIDENCE OF THE PARTY	17

Tracey Arthur

From: Redacted S. 22

Sent: Tuesday, April 28, 2020 7:14 AM

To: Ken Overton

Cc: Darryl Walker; Bylaw Enforcement Animal Control

Subject: Tree Vandalism, dumping

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mayor Walker, Mr. Overton.

I'm writing to you to bring to your attention a matter that I have previously complained about twice to the White Rock bylaw department about the presence of a pile of junk/belongings, (presumably the property of someone who is in need of some mental health services) present in Centennial Park since last week. It appears as if this individual has set up residence in the park.

This morning, I noticed new vandalism to a mature tree immediately next to the pile of junk, as documented in the attached photographs, which show the damage and the proximity of the pile of junk to the damaged tree. It appears that someone has deliberately cut into the tree and affixed material to it. I think it is reasonable to assume and highly probable that these events are related.

Could I please ask your office to attend to this problem immediately, seeking the assistance of the RCMP as needed due to the property crime.

Thank you.

Redacted S. 22

